

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of an Investigation into Call  
Routing and Call Completion Problems in the  
State of Missouri.

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**File No. TW-2012-0112**

**NOTICE OPENING FILE**

Issue Date: October 12, 2011

This notice serves to open a new file in the Missouri Public Service Commission's Electronic Filing and Information System (EFIS).

**BY THE COMMISSION**



**Steven C. Reed  
Secretary**

( S E A L )

Dated at Jefferson City, Missouri,  
On this 12<sup>th</sup> day of October, 2011

Woodruff, Chief Regulatory Law Judge