## Errata to Direct Testimony Pam Hankins Case No. TO-2009-0037

- Page 3, Line 12: Insert "is" between "my testimony" and "to address" so that it reads "my testimony is to address"
- Page 5, Line 6: Delete the word "that" before "future events" so that the phrase reads "how future events,"
- 3. Page 9, Line 7: Change "Article II" to "Article III"

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- Page 17, Line 15: Delete one of the "the reasons" from the question.
- 5. Page 21, Line 8: Insert "of" between "orders," and "the completion" so that it reads "orders, of the completion"
- 6. Page 21, Line 16: Insert "the" between "of" and "need to subscribe", and insert "a" between "subscribe to" and "new local service provider" so that the line reads "CLEC's customers of the need to subscribe to a new local service provider,"

Century Tel Exhibit No. 19A Case No(s). <u>To-2009-00</u>37 Date 10-28-08 Rptr