

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service  
Commission held at its office in  
Jefferson City on the 17<sup>th</sup> day of  
May, 2012.

In the Matter of Staff's Investigation into the     )  
Practices and Procedures of Companies             )  
Offering Low Income (Lifeline) or Disabled       )  
Universal Service Fund Discounts in the           )  
State of Missouri                                        )

**File No. TO-2012-0364**

**ORDER OPENING A REPOSITORY FILE REGARDING STAFF'S  
INVESTIGATION INTO PRACTICES CONCERNING LOW INCOME OR  
DISABLED UNIVERSAL SERVICE FUND DISCOUNTS IN MISSOURI**

Issue Date: May 17, 2012

Effective Date: May 17, 2012

On May 7, 2012, the Commission's Staff filed a motion asking the Commission to open a repository file to collect information regarding Staff's investigation into the practices and procedures of Eligible Telecommunications Carriers (ETCs) concerning the use of universal service funds to offer low income or disabled universal service fund discounts. Staff indicates it intends to develop and file a report to the Commission about the investigation it has conducted and plans to propose revisions to the Commission's rules to address any problems it identifies in the report.

This file shall serve as a repository for documents and comments. Using this file, any person with an interest in this matter may view documents and may submit any pertinent responsive comments or documents. As this is not a contested case, any person

may file a comment without counsel and without *ex parte* constraints (arising from this matter). Intervention requests are not necessary to submit comments or view documents.

The public is welcome to submit comments by forwarding electronic communications through the Commission's electronic filing and information system (EFIS) or by mailing written comments. You may submit electronic comments at the Commission's website at <http://www.psc.mo.gov>. (Click on the EFIS/Case filings link on the left side of the page. Scroll down and click on the public comment link. Please refer to File No. TO-2012-0364. Written comments in hard copy should be addressed to the Commission at P.O. Box 360, Jefferson City, Missouri 65102 and should reference File No. TO-2012-0364. The public can view the contents of the file by following the link at <http://www.psc.mo.gov>.

**THE COMMISSION ORDERS THAT:**

1. This case is established as a repository for documents and comments regarding Staff's investigation into the practices and procedures of Eligible Telecommunications Carriers (ETCs) concerning the use of universal service funds to offer low income or disabled universal service fund discounts.

2. This order shall become effective immediately upon issuance.

**BY THE COMMISSION**



**Steven C. Reed**  
**Secretary**

( S E A L )

Gunn, Chm., Jarrett and Kenney, CC., concur.

Woodruff, Chief Regulatory Law Judge