

My name is June Kuechler
275 River Dr.
Branson, Mo. 65616

I am by nature considered a conservationist; by reclying, replacing light bulbs, use little pesticides or weed killers

Last year I remodled my bathroom with low flow fixtures. Other water savings I do are 2_3 loads of laundry once a week, full dishwasher every 5 days, and being an older lady with very dry skin I only shower every other day.

Over the past 6 months I haven't used any outside water including washing my car.

I'm very concerned about the fact that we don't have a fire hydrant in the neighborhood.

If you look at the attached billing you can see why I would have a few questions. The impression I get is that this company is practicing some very questionable numbers to do their billing. I get the impression that I am getting double billed for some of my water and sewer.

5 attachments:

Sponsoring Party: PSC Exhibit No. 1
Case No(s). WR-2008-0266 SR2008 0267
WR 2008-0269 SR 2008-0268

Date: 5-13-08

Reporter: Brenda Bowers -- Midwest Litigation



June Kuechler
275 River Dr
Branson MO 65616-8673



Service To:
JUNE KUECHLER
272 RIVER RD
BRANSON, MO 65616

Account Number
001342666 1004487
LAKE TANEYCOMO

Aqua Missouri, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Tel: **877.987.2782**
Fax: **866.780.8292**
e Mail: **custserv@aquaamerica.com**

Questions about your water service?... Contact us before the due date.

Bill Date
December 24, 2007
Total Amount Due
\$ 22.36
Due Date
January 16, 2008

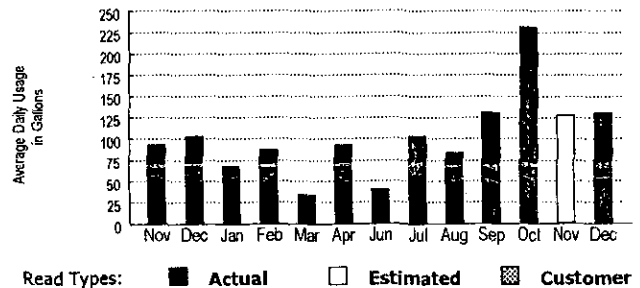
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
538623	5/8	12/12/07	33	Actual	1678000	4,400	Gallons
		11/09/07		Estimated	1673600		
Average Daily Usage = 133 Gallons		Total Days: 33		Total Usage:		4,400	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 19.76
Total Payments Received	19.76
Balance	0.00
Customer Charge includes 2,000 Gallons	14.54
2,400 gallons @ \$0.00326 per gallon	7.82
Total Water Charges	22.36
Amount Due 01/16/08	\$ 22.36

Water Usage History



Message Center

- Please note your account number is a 16-digit number. The full 16-digits must be provided to ensure correct posting of your Aqua payment.

1376436

IMPORTANT NOTICE: SEE REVERSE SIDE FOR OTHER INFORMATION

MO5036198



Service To:
JUNE KUECHLER
272 RIVER RD
BRANSON, MO 65616

Account Number
001342666 1004487
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Bill Date

January 14, 2008

Total Amount Due

\$ 49.94

Due Date

February 05, 2008

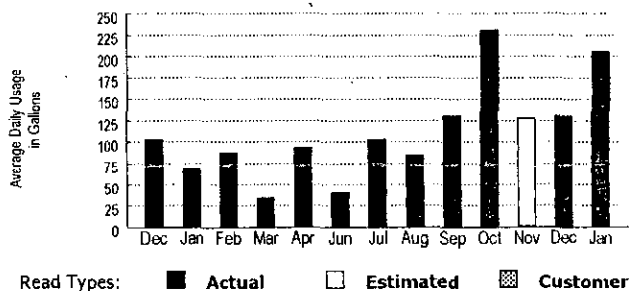
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
538623	5/8	01/10/08	29	Actual	1684000	6,000	Gallons
		12/12/07		Actual	1678000		
Average Daily Usage = 206 Gallons		Total Days: 29		Total Usage:		6,000	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 22.36
Total Payments Received	0.00
Balance	22.36
Customer Charge includes 2,000 Gallons	14.54
4,000 gallons @ \$0.00326 per gallon	13.04
Total Water Charges	27.58
Amount Due 02/05/08	\$ 49.94

Water Usage History



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Questions about your water service?... Contact us before the due date.

Bill Date

Total Amount Due

Due Date

February 18, 2008

\$ 14.54

March 11, 2008

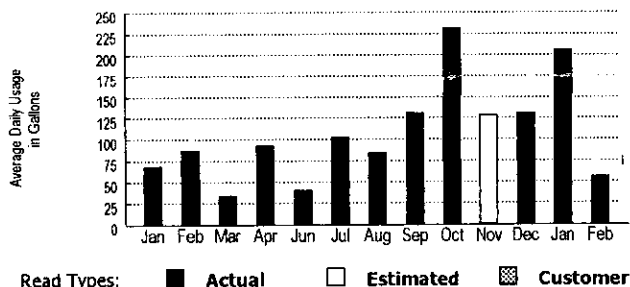
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
538623	5/8	02/14/08	35	Actual	1686000	2,000	Gallons
		01/10/08		Actual	1684000		
Average Daily Usage = 57 Gallons		Total Days: 35		Total Usage:		2,000	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 49.94
Total Payments Received	49.94
Balance	0.00
Customer Charge includes 2,000 Gallons	14.54
Total Water Charges	14.54
Amount Due 03/11/08	\$ 14.54

Water Usage History



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JUNE KUECHLER
272 RIVER RD
BRANSON, MO 65616

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Questions about your water service?... Contact us before the due date.

Bill Date
April 01, 2008

Total Amount Due
\$ 14.54

Due Date
April 23, 2008

Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
538623	5/8	03/11/08	26	Actual	1686000	0	Gallons
		02/14/08		Actual	1686000		
Total Days: 26				Total Usage:		0	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 14.54
Total Payments Received	14.54
Balance	0.00
Customer Charge	14.54
Total Water Charges	14.54
Amount Due 04/23/08	\$ 14.54

Message Center

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Return this notice with your payment

Service To:



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Questions about your water service?... Contact us before the due date.

Bill Date
April 10, 2008

Total Amount Due
\$ 45.38

Due Date
May 02, 2008

Meter Data

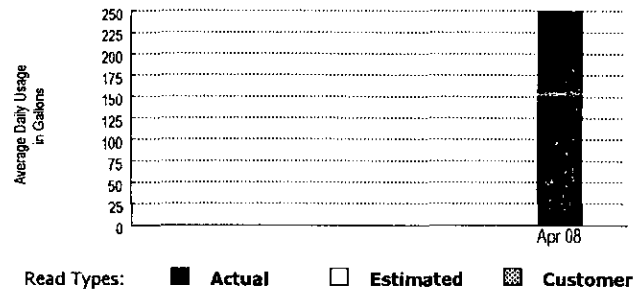
Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
538623	5/8	04/08/08	28	Actual	1693000	7,000	Gallons
		03/11/08		Actual	1686000		
Average Daily Usage = 250 Gallons		Total Days: 28		Total Usage:		7,000	Gallons

Billing Detail

Amount Owed from Last Bill \$ 14.54
Total Payments Received 0.00
Balance..... 14.54
Customer Charge includes 2,000 Gallons 14.54
5,000 gallons @ \$.00326 per gallon 16.30
Total Water Charges 30.84
Amount Due 05/02/08 \$ 45.38

14.54
30.84

Water Usage History



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