

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the tariff filing of AT&T)
Communications of the Southwest, Inc.) Case No. TO-2008-0104
concerning revision in billing method for) Tariff File Nos. JX-2008-0187, 0188, 0189
certain types of prepaid calling cards)

**STAFF'S SUGGESTION IN SUPPORT OF
UNANIMOUS STIPULATION AND AGREEMENT**

COMES NOW the Staff of the Missouri Public Service Commission and for its suggestions states:

1. The tariff revisions in this case implemented an 8:1 decrementation rate for certain AT&T prepaid calling cards for intrastate calls within Missouri.
2. AT&T inadvertently began selling the cards before it had updated its tariff. The point of sale material did inform the purchaser of the 8:1 decrementation rate.
3. The parties have filed a Unanimous Stipulation and Agreement to resolve this matter. The Stipulation calls for AT&T to make a voluntary contribution of 50,000 AT&T prepaid calling cards to United States military personnel and for AT&T to make adjustments for ninety days for Missouri customers that contact AT&T to complain that they were confused about the 8:1 decrementation rate, provided only one adjustment will be made for any PIN.
4. In the attached Memorandum, labeled Appendix A, the Staff explains its support for the Stipulation.

WHEREFORE, the Staff requests the Commission to approve the Unanimous Stipulation and Agreement.

Respectfully submitted,

/s/ William K. Haas

William K. Haas

Deputy General Counsel

Missouri Bar No. 28701

Attorney for the Staff of the

Missouri Public Service Commission

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 28th day of November 2007.

/s/ William K. Haas

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Case No. To-2008-0104

AFFIDAVIT OF WILLIAM L. VOIGHT

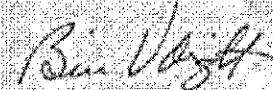
STATE OF MISSOURI

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COUNTY OF COLE

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William L. Voight, of lawful age, on oath states: that he participated in the preparation of the foregoing Staff Recommendation in memorandum form, to be presented in the above case; that the information in the Staff Recommendation was given by him; that he has knowledge of the matters set forth in such Staff Recommendation; and that such matters are true to the best of his knowledge and belief.




William L. Voight

Subscribed and sworn to before me this 27 day of November, 2007.



SUSAN L. GINDEMEYER
My Commission Expires
September 27, 2010
Cassaway County
Commission #00942066


Notary Public

My commission expires

9-27-2010

MEMORANDUM

To: Missouri Public Service Commission Official Case File
Case No. TO-2008-0104

From: William Voight *BV*
Telecommunications Department

Subject: Memo in Support of Stipulation

Date: December 28, 2007

The Telecommunications Department Staff (Staff) supports the Unanimous Stipulation and Agreement (Stipulation). As stated in the Stipulation, the Stipulation has resulted from extensive negotiations among the parties, and the Staff believes the terms are representative of a fair and reasonable resolution of the issues which is not detrimental to the public interest.

The Staff views approval of the Stipulation as a just and reasonable way to resolve the issues without the delay, the expenditure of time in seeking penalties and refunds, and the costs of a separate complaint case and possible appeals. By entering into the Stipulation, the Staff has equated the approximate amount of revenue received by AT&T and the retail market value of the refunds (both approximately \$425,000.00), the fact that refunds are targeted to military families, and the extension of time (90 days) for application of additional refunds by impacted customers. The terms of the Stipulation are interdependent, and the failure of the Staff to specifically address each and every issue in this Memorandum does not indicate that the Staff has failed to consider relevant issues, but indicates rather that the omitted material was not dispositive of its decision to recommend approval of the Stipulation.

In summary, the Staff recommends the Commission approve the Stipulation.