

UNIVERSAL UTILITIES, INC.

P.O. BOX 190539
BURTON, MI 48519-0539

ACCOUNT NO. 014-00026-00

PAST DUE BALANCE 41.93
MUST BE RECEIVED BY 7/13/07
OR SUBJECT TO IMMEDIATE DISCONNECT

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
PERMIT NO. 35
FENTON, MI 48430

Call to register for account access.

1136 **UTILITY BILL**

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS

JOHN BAKER
4001 S. Ponderosa
#26

Water 27.50
Sewer 13.16
Service Fee 5.79
Refuse 5.00

ACCT. NO.

014-00026-00

BILLING DATE

06/29/07

AMOUNT DUE

\$93.38

AFTER

07/27/07 41.28

PAY THIS

LATE AMT.

\$103.38

AMOUNT ENCLOSED

USAGE DATES		METER READINGS		USAGE	
FROM	TO	FROM	TO	USAGE	ACTUAL
05/15	06/19	609	643	34	3400 gal

CURRENT CHARGES DUE DATE 07/27/07

TOTAL AMOUNT DUE

77*****AUTO**3-DIGIT 652
JOHN BAKER
4001 Ponderosa St Lot 26
Columbia MO 65201-5466

51.40

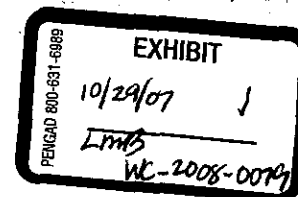


FILED²

NOV 14 2007

Missouri Public
Service Commission

Exhibit No. 1
Date 10-29-07 Case No. WC-2008-0079
Reporter Lm Banks



UNIVERSAL UTILITIES, INC.
P.O. BOX 190539
BURTON, MI 48519-0539

ACCOUNT NO.

014-00026-00

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
PERMIT NO. 35
FENTON, MI 48430

PAST DUE BALANCE 126.87
MUST BE RECEIVED BY 9/14/07

OR SUBJECT TO IMMEDIATE DISCONNECT

Call to register for account access.

Water 12.50
Sewer 7.13
Service Fee 5.79
Refuse 5.00

1212 UTILITY BILL

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS

JOHN BAKER
4001 S. Ponderosa
#26

ACCT. NO.

014-00026-00

BILLING DATE

08/24/07

AMOUNT DUE

\$157.29

AFTER

09/28/07

PAY THIS
LATE AMT.

\$167.29

AMOUNT ENCLOSED

USAGE DATES		METER READINGS		USAGE	
FROM	TO	FROM	TO	USAGE	ACTUAL
07/18	08/15	647	651	4	400 gal

CURRENT
CHARGES 09/28/07
DUE DATE

TOTAL
AMOUNT
DUE \$157.29

77*****AUTO**3-DIGIT 652
JOHN BAKER
4001 Ponderosa St Lot 26
Columbia MO 65201-5466



SHUT OFF NOTICE

UNIVERSAL UTILITIES, INC.

P.O. BOX 190539
BURTON, MI 48519-0539
(800) 788-8287
(810) 233-3113

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PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE
PAID
PERMIT NO. 35
FENTON, MI 48430

368

RETURN THIS PORTION WITH PAYMENT

CUSTOMER NAME & ADDRESS

JOHN BAKER
4001 S. Ponderosa
#26

ACCT. NO.

014-00026-00

SHUT OFF DATE **AMOUNT DUE**

09/14/07

\$126.87

AMOUNT ENCLOSED

PROPERTY ADDRESS

4001 S. Ponderosa #26

ACCOUNT NUMBER

014-00026-00

SHUT OFF DATE

09/14/07

AMOUNT DUE

\$126.87

Your account is now **PAST DUE**. If the amount due is not paid in full by the date shown, service will be disconnected **WITHOUT FURTHER NOTICE**. Before service is restored, the total amount due must be paid, plus a reconnect charge. Service will be restored within 48 hours during regular business hours.
NOTE: Partial payment will **NOT** prevent shut off. Bill must be paid in full.
Payment must be received in office on or before shut off date.

VISA/MASTERCARD ACCEPTED

Collection Fee \$20

1 ***** SINGLE-PIECE

JOHN BAKER
4001 Ponderosa St Lot 26
Columbia MO 65201-5466

UNIVERSAL UTILITIES, INC.P.O. BOX 190539
BURTON, MI 48519-0539

ACCOUNT NO. 014-00026-00

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
PERMIT NO. 35
FENTON, MI 48430**PAST DUE BALANCE** 167.29
MUST BE RECEIVED BY 10/12/07
OR SUBJECT TO IMMEDIATE DISCONNECT

Call to register for account access.

Water 10.50
Sewer 6.33
Service Fee 5.79
Refuse 5.00

1145

UTILITY BILL**RETURN THIS PORTION WITH PAYMENT**
CUSTOMER NAME & ADDRESSJOHN BAKER
4001 S. Ponderosa
#26

ACCT. NO.

014-00026-00

BILLING DATE

09/28/07

AMOUNT DUE

\$194.91

AFTER

10/26/07

PAY THIS
LATE AMT.

\$204.91

AMOUNT ENCLOSED

USAGE DATES		METER READINGS		USAGE	
FROM	TO	FROM	TO	USAGE	ACTUAL
08/15	09/18	651	651	0	0 gal

**CURRENT
CHARGES
DUE DATE** 10/26/07**TOTAL
AMOUNT
DUE** \$194.91

77*****AUTO**3-DIGIT 652

JOHN BAKER

4001 Ponderosa St Lot 26

Columbia MO 65201-5466



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U.S. POSTAGE
PAID
PERMIT NO. 35
FENTON, MI 48430

PROPERTY ADDRESS

4001 S. Ponderosa #26

ACCOUNT NUMBER

014-00026-00

318

RETURN THIS PORTION WITH PAYMENT**SHUT OFF DATE****AMOUNT DUE****CUSTOMER NAME & ADDRESS**

10/12/07

\$167.29

JOHN BAKER

4001 S. Ponderosa
#26

Your account is now **PAST DUE**. If the amount due is not paid in full by the date shown, service will be disconnected **WITHOUT FURTHER NOTICE**. Before service is restored, the total amount due must be paid, plus a reconnect charge. Service will be restored within 48 hours during regular business hours.
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VISA/MASTERCARD ACCEPTED

Collection Fee \$20

ACCT. NO.

014-00026-00

SHUT OFF DATE**AMOUNT DUE**

10/12/07

\$167.29

AMOUNT ENCLOSED



1 *****SINGLE-PIECE

JOHN BAKER

4001 Ponderosa St Lot 26

Columbia MO 65201-5466

UNIVERSAL UTILITIES, INC.

**P.O. BOX 190539
BURTON, MI 48519-0539**

CUSTOMER SERVICE

(810) 223-3113

(800) 788-8287

WWW.UNIVERSALUTILITIES.COM

**PLEASE MAKE CHECKS
PAYABLE TO:**

**UNIVERSAL UTILITIES, INC.
P.O. BOX 190539
BURTON, MI 48519-0539**

**PLEASE RETURN THIS STUB
FOR PROPER CREDIT.**

**ALLOW 10 DAYS FOR MAILING
PAYMENT**

**PAYMENT MUST BE RECEIVED ON OR
BEFORE DUE DATE TO AVOID PENALTY**

24-HOUR ACCOUNT ACCESS

**AUTOMATED PAYMENTS AVAILABLE
ON-LINE OR BY PHONE**

VISA/MASTERCARD/DEBIT CARD ACCEPTED

**TO ENSURE PROPER PAYMENT,
ENTER AMOUNT PAID ON THE FRONT
OF THE STUB AND RETURN STUB
WITH PAYMENT.**

STOP THE LEAKS!

**IF YOUR WATER BILL SEEMS HIGH CHECK
IMMEDIATELY FOR LEAKS**

**A DRIPPING FAUCET OR OTHER UNSUSPECTED
LEAKS MAY BE THE CAUSE OF A HIGH BILL**

WATER WASTE AT 40 POUNDS PRESSURE

- A 1/32" leak wastes 170 gallons in 24 hours
- A 1/16" leak wastes 970 gallons in 24 hours
- A 1/8" leak wastes 3600 gallons in 24 hours