

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water)	
Company's Request for Authority to Implement)	
A General Rate Increase for Water and Sewer)	<u>Case No. WR-2008-0311</u>
Service Provided in Missouri Service Areas)	

NOTICE REGARDING EXTERNAL COMMUNICATIONS

Issue Date: April 28, 2008

On April 28, 2008, we received the attached letter from Terry L. Gloriod, President,
Missouri American Water.

Dated at Jefferson City, Missouri,
on this 28th day of April, 2008.

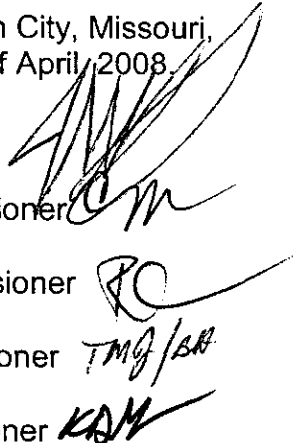
Davis, Chairman

Murray, Commissioner

Clayton, Commissioner

Jarrett, Commissioner

Gunn, Commissioner





MISSOURI
AMERICAN WATER

Terry L. Gloriod
President

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April 23, 2008

Jeff Davis, Chairman
Missouri Public Service Commission
200 Madison St., 2nd Floor
Jefferson City, MO 65101

Dear Chairman Davis:

We are excited to inform you that American Water is a publicly traded company once again! Listed under our previous ticker symbol of AWK, American Water began trading on the New York Stock Exchange on April 23, 2008.

American Water is the largest, most geographically diversified investor-owned water and wastewater utility company in the United States. As such, we play a key role in important areas of the industry including water quality and safety, infrastructure funding, environmental stewardship and research and development. To better illustrate our strong local presence, commitment to excellence and our long history, you will also notice a new look and logo for American Water. The purpose is to celebrate our employees and to educate our customers about the complexity of the water industry. We recognize that all of these issues are important to you and moving forward, we will address them in a way that best serves both you and your constituents.

For Missouri American Water, this means that we will continue to demonstrate our passion and commitment to delivering reliable, high-quality water service in a cost-effective, efficient and environmentally friendly manner. We look forward to working with you to achieve these goals.

Sincerely,

Terry L. Gloriod
President, Missouri American Water