

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Missouri-American Water Company's)
Request for Authority to Implement a) **File No. WR-2010-0131**
General Rate Increase for Water Service) Tracking No. YW-2010-0310
Provided in Missouri Service Areas)

ORDER TO APPEAR AT LOCAL PUBLIC HEARINGS

Issue Date: March 24, 2010

Effective Date: March 24, 2010

The Missouri Public Service Commission is ordering representatives of certain parties, and inviting others, to appear at certain local public hearings. Local public hearings' purposes include educating the public about issues pending before the Commission, including proposed rate increases. To further that goal, the Commission will explore an alternative format through a series of pilot local public hearings that will facilitate a better explanation of the parties' perspectives with regard to proposed rate increases. Those perspectives are best articulated by the parties promoting them.

The parties most prepared to discuss the proposed rate increase overall include the applicant Missouri-American Water Company, the Commission's staff, and the Office of the Public Counsel. Also, other parties may be interested in setting forth their perspectives. The Commission will invite, but not require, such other parties' participation.

Therefore, the Commission will order Missouri-American Water Company, the Commission's staff, and the Office of the Public Counsel—and allow the other parties—each to do the following.

- Prepare a written statement of its perspective, not more than one page, with sufficient copies for distribution at the question-and-answer session.

- Make a representative available in person as follows. Each such representative shall address substantive issues during the question-and-answer session. Such representative may take five minutes during the question-and-answer session to set forth any perspective it has on the pending rate increase request.
- Such representative shall also address questions from the audience during the question-and-answer session.

This order applies to the following hearings.

<i>location</i>	<i>date</i>	<i>meeting place</i>	<i>address</i>
St. Louis region (south)	March 31	St. Louis Community College – Meramec Campus	Business Administration Building, Room 105, 11333 Big Bend Road, St. Louis, MO 63122
St. Louis region (north)	April 1	University of Missouri– St. Louis	Millennium Student Center Building, North Campus, Century Room, One University Boulevard, St. Louis, MO 63121.
Joplin	April 7	Missouri Southern State University	Corley Auditorium, 3950 Newman Road, Joplin, MO, 64801

THE COMMISSION ORDERS THAT:

1. Missouri-American Water Company, the Commission’s staff, and the Office of the Public Counsel shall each prepare a statement and make a representative available in person as set forth in the body of this order.
2. Any other party may prepare a statement and make a representative available, as set forth in the body of this order.

3. This order shall become effective immediately upon issuance.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. Reed', is positioned above the printed name of the signatory.

Steven C. Reed
Secretary

(S E A L)

Daniel Jordan, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 24th day of March 2010.