August 11, 2003

Missouri Public Service Commission P.O.Box 360 Jefferson City, MO 65102 RECEIVED4

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Records Public Service Commission

Re: Customer Service Update

Please be aware that Operator Communications, Inc., dba Oncor Communications, Inc. is no longer doing business in the state of Missouri as of February 28, 2002.

Please let me know if you have any questions at 214-902-3869.

Regards,

Debbie Hargrave Manager Line Cost

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INTERNAL ACCOUNTING