

June 4th, 2010

Jim Russo Missouri Public Service Commission PO Box 360 Jefferson City, MO 65102 RECEIVED

UTILITY OPERATIONS DIVISION

Subject: Initial Customer Notice

Dear Jim;

Please find attached copies of the letter sent to Platte County and Clay County customers to notify them of the proposed rate increase. Also attached is copy of the postal receipt dated June 4th, 2010 indicating the mailing of the notices.

If you have any questions please do not hesitate to call.

Sincerely,

Derek Sherry

President and General Manager

Attachments: Initial Customer Notice – Platte County Initial Customer Notice – Clay County Postal Receipt for mailing dated June 4th, 2010

> Timber Creek Sewer Company, Inc. P.O. Box 511, Platte City, MO 64079 816-858-3989

Timber Creek Sewer Co., Inc.

P. O. Box 511 Platte City, MO 64079 (816) 858-3989

INITIAL CUSTOMER NOTICE

June 4, 2010

Dean Abbett 26 Timber Creek Drive

Platte City, MO 64079-8184

Dear Customer:

On May 10th, 2010, Timber Creek Sewer Company (Company) submitted a request for permanent increases in its current sewer rates to the Missouri Public Service Commission (Commission), under the provisions of the Commission's small company rate increase procedure.

By its request, the Company is seeking increases in its customer rates (established in 2007) intending to generate an increase in its annual sewer operating revenues of \$63,500. The Company believes the primary reasons for the increase in its operating revenues is due to increase cost in the Commission's annual utility assessment and increases in electrical utility costs. Set out at the end of this notice is table #1 that outlines the primary drivers for the areas of increase as compared to costs in 2007. Also at the end of this notice is a comparison of the Company's current customer rates and the proposed current rate increased by 9% (table #2).

In the near future, the Staff of the Public Service Commission (Commission Staff) will conduct an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon that audit and investigation, the Commission Staff will develop its positions regarding the Company's requested increase in its annual operating revenues. Additionally, the Commission Staff will develop positions regarding the need for changes in the Company's service charges, connection fees, general tariff provisions, business operations and system operations, and in the design of the Company's customer rates.

The Office of the Public Counsel (OPC), a state agency responsible for representing the interests of utility consumers before the Commission, may also conduct its own audit and investigation, but at a minimum will review the results of the Commission Staff's audit and investigation.

Any customer who has questions or comments regarding the Company's rate increase request, or who has comments regarding recent service-related problems, should contact the Commission Staff and/or the OPC, within 30 days of the date of this notice. To do so, please use the mailing addresses, telephone numbers, fax numbers or e-mail addresses shown below, and please also include a reference to request number SR-2010-0320. As a part of their investigations into the Company's rate increase request, the Commission Staff and the OPC will review all customer comments they receive in response to this notice.

Public Service Commission Attn: Water/Sewer Dept. P.O. Box 360 Jefferson City, MO 65102 Phone: 800-392-4211 Fax: 573-751-1847 E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel Attn: Water/Sewer Dept P.O. Box 2230 Jefferson City, MO 65102 Phone: 866-922-2959 Fax: 573-751-5562 E-Mail: mopco@ded.mo.gov Initial Notice - Rate Increase Request June 4, 2010 – Page 2 of 3

To submit your comments via the Commission's Website:

(1) Go to http://www.psc.mo.gov;

(2) Click on the box on the right side of the page entitled "Summit Comments".

(3) From this page click on the "public comment" link found under Submit Public Comments; and

(4) Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.

(5) Click the "Submit" button at the bottom of the page

Upon completion of the Commission Staff's and the OPC's investigations, the Company may be required to send out a second customer notice regarding the results of the investigations. Additionally, the OPC may request that the Commission hold a local public hearing. <u>However, neither a second customer notice nor a local public hearing will happen automatically</u>. Therefore, please take the time now to express your views about the Company's rate increase request, and its business and system operations, to the Commission Staff and the OPC.

Regardless of whether the Company sends out a second customer notice, or whether a local public hearing is eventually held, no increase in rates will take effect without the specific approval of the Public Service Commission.

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact the TCSC staff or myself at the telephone number listed below.

Sincerely,

Derek Sherry General Manager (816) 858-3989 Initial Notice - Rate Increase Request June 4, 2010 – Page 3 of 3

State and

Table #1 Primary Drivers for Rate Increase

Expense Category	Company Estimated Amount of Increase from 2007	% Increase from 2007 to 2009
PSC Assessments	\$49,700	202%
Electric Costs	\$13,800	28%
Total	\$63,500	

Table #2Proposed Rates

Type of Charge	Current Rates (Established 2007)	Proposed Rates	Percentage Increase
Total Monthly Bill	\$34.74	\$37.87	9%
Grinder Pump (additional monthly charge)	\$5	\$5	0%
Return Check Charge	\$30	\$30	0%
Delinquent Account Collection Fee (more than 2 months past due)	\$25	\$25	0%
Service Connection Fee (for new residential sewer connection)	-\$2650	\$2650	
Permit/Inspection Fee	\$100	\$100	0%
Re-Inspection Fee	\$50	\$50	0%
Disconnect/Reconnect Fee	Water Purveyor Costs	Water Purveyor Costs	0%

Timber Creek Sewer Co., Inc.

P. O. Box 511 Platte City, MO 64079 (816) 858-3989

INITIAL CUSTOMER NOTICE

June 4, 2010

Sarah Gomez 13406 Oakbrook Drive

Kearney, MO 64060-8093

Dear Customer:

On May 10th, 2010, Timber Creek Sewer Company (Company) submitted a request for permanent increases in its current sewer rates to the Missouri Public Service Commission (Commission), under the provisions of the Commission's small company rate increase procedure.

By its request, the Company is seeking increases in its customer rates (established in 2007) intending to generate

an increase in its annual sewer operating revenues of \$63,500. The Company believes the primary reasons for the increase in its operating revenues is due to increase cost in the Commission's annual utility assessment and increases in electrical utility costs. Set out at the end of this notice is table #1 that outlines the primary drivers for the areas of increase as compared to costs in 2007. Also at the end of this notice is a comparison of the Company's current customer rates and the proposed current rate increased by 48% (table #2).

In the near future, the Staff of the Public Service Commission (Commission Staff) will conduct an independent audit of the Company's books and records, and an investigation of the Company's business and system operations. Based upon that audit and investigation, the Commission Staff will develop its positions regarding the Company's requested increase in its annual operating revenues. Additionally, the Commission Staff will develop positions regarding the need for changes in the Company's service charges, connection fees, general tariff provisions, business operations and system operations, and in the design of the Company's customer rates.

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Sincerely,

Derek Sherry General Manager (816) 858-3989 Initial Notice - Rate Increase Request June 4, 2010 – Page 3 of 3

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Expense Category	Company	% Increase from
	Estimated Amount	2007 to 2009
	of Increase from	
	2007	·
PSC Assessments	\$49,700	202%
Electric Costs	\$13,800	28%
Total	\$63,500	

Table #2Proposed Rates

Type of Charge	Current Rates (Established 2005)	Proposed Rates	Percentage Increase	
Total Monthly Bill	\$26.97	\$40	48%	
Grinder Pump (additional monthly charge)	\$0	\$5	new charge	
Return Check Charge	\$30	\$30	0%	
Delinquent Account Collection Fee (more than 2 months past due)	\$25	\$25	0%	
Permit/Inspection Fee	\$100	\$100	0%	يورون ميرو مولايورون ميرون
Re-Inspection Fee	\$50	\$50	0%	al fan de seren de grouper
Disconnect/Reconnect Fee	Water Purveyor Costs	Water Purveyor Costs	0%	

28422)799998 30079 -0096 1858-2431 ()9:05:38 AM
Product 5	es Receipt Sale Unit Dty Price	
Permit Type: Permit Number: Customer Name:	Permit Impr 9 TIMBER CRÉE	
Amount of Deposit: New Balance: Confirmation #:	\$517.29 20101550905	\$472.59 1260D
Total:		\$472.59
Paid by: Personal Check		\$472.59
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11

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