May 3, 2006

Steven C. Reed Regulatory Law Judge 200 Madison Street Jefferson City, Mo. 65102

On April 25, 26 and 27 the testing on our water was done by Mrs. Kay Clifford. To our knowledge she is not certified. Please see enclosed photographs.

Upon receiving the April water bill we noticed an incorrect reading and asked Mr. Clifford about the discrepancy. He stated the bills were estimated and he did not have to indicate such on the bills. If the bill is estimated, we feel it should be so noted.

Sincerely,

Mr. & Mrs. J. L. (Bud) Parry

"Me. of Ars. Bud Pary

62421 Vaughan Drive California Mo. 65018

573 796 4954

Copy to Ted Robertson



