1 BEFORE THE PUBLIC SERVICE COMMISSION 2 STATE OF MISSOURI 3 4 TRANSCRIPT OF PROCEEDINGS 5 б 7 Procedural Conference 8 October 3, 2017 9 Jefferson City, Missouri 10 Volume 3 11 12 13 14 In the Matter of ) Missouri-American Water) 15 Company's Request for ) Authority to Implement ) General Rate Increase ) 16 for Water and Sewer ) File No. WR-2017-0285 Service Provided in 17 Missouri Service Areas.) 18 19 KIM S. BURTON, Presiding 20 SENIOR REGULATORY LAW JUDGE 21 22 23 REPORTED BY: 24 Beverly Jean Bentch, CCR No. 640 TIGER COURT REPORTING, LLC 25

WR-2017-0285 Vol. 3

A P P E A R A N C E S

1

2	MARK W. COMLEY, Attorney at Law
3	Newman, Comley & Ruth 601 Monroe Street, Suite 301
4	Jefferson City, Missouri 65102 573.634.2266
5	FOR: City of Jefferson City, Missouri
	DEAN COOPER, Attorney at Law
6	Brydon, Swearengen & England, PC P.O. Box 456
7	Jefferson City, Missouri 65102-0456 573.635.7166
8	FOR: Missouri-American Water Company
9	STEPHANIE BELL, Attorney at Law
10	Blitz, Bardgett & Deutsch 308 East High Street, Suite 301
11	Jefferson City, Missouri 65101 573.634.2500
12	FOR: City of Joplin, Missouri
13	WILLIAM D. STEINMEIER, Attorney at Law William D. Steinmeier, P.C.
	P.O. Box 104595
14	Jefferson City, Missouri 65110-4595 573.659.8672
15	FOR: City of St. Joseph, Missouri
16	TIMOTHY OPITZ, Deputy Public Counsel P.O. Box 2230
17	Jefferson City, Missouri 65102 573.751.5558
18	FOR: Office of the Public Counsel
19	KEVIN A. THOMPSON, Chief Staff Counsel
20	200 Madison Street, Suite 800 P.O. Box 360
21	Jefferson City, Missouri 65102-0360 573.751.4140
	FOR: Staff of the Missouri Public Service Commission
22	JOSEPH P. BEDNAR, Attorney at Law
23	SPENCER, FANE 304 East High Street
24	Jefferson City, Missouri 65101 573.634.8115
25	FOR: City of Riverside, Missouri

1	On the telephone:
2	TIMOTHY W. LUFT, Attorney at Law 727 Craig Road
3	St. Louis, Missouri 63141 FOR: Missouri-American Water Company
4	LELAND B. CURTIS, Attorney at Law
5	Curtis, Heinz, Garrett & O'Keefe 130 S. Bemiston, Suite 200
6	St. Louis, Missouri 63105 314.725.8788
7	FOR: City of Warrensburg, Missouri
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	

## PROCEEDINGS

1

2 JUDGE BURTON: I'm showing it's a little after 10:00 so let's go ahead and go on the record In the 3 4 Matter of Missouri-American Water Company's Request for 5 Authority to Implement General Rate Increase for Water and Sewer Services Provided in Missouri Service Areas. 6 7 This is File No. WR-2017-0285, et al. My name is Kim Burton, and I am a Regulatory 8 9 Law Judge with the Missouri Public Service Commission. Today is October 3, 2017, and it is currently about 10 11 10:02 a.m. 12 I set this procedural conference just to make sure we have a little fire under the feet to get 13 14 something on the schedule more than anything as far as 15 dates before the calendar gets too booked up. This was 16 a completely optional procedural schedule. The parties 17 were not ordered to appear, but at this time I will go 18 ahead and take entries of appearance and we will begin 19 with Missouri-American Water Company. 20 MR. COOPER: Thank you, Judge. Dean Cooper 21 from Brydon, Swearengen & England, PC, appearing on 22 behalf of Missouri-American Water Company, and the court 23 reporter has the address. 24 JUDGE BURTON: Okay. Thank you. MR. LUFT: Judge, Tim Luft for 25

> TIGER COURT REPORTING, LLC WWW.TIGERCR.COM 573.999.2662

Missouri-American Water as well. 1 JUDGE BURTON: Thank you, Mr. Luft. I'll note 2 for the record that you are appearing telephonically. 3 4 MR. LUFT: Thank you. 5 JUDGE BURTON: Staff of the Missouri Public Service Commission. 6 7 Thank you, Judge. Kevin MR. THOMPSON: 8 Thompson for the Staff of the Missouri Public Service 9 Commission, P.O. Box 360, Jefferson City, Missouri, 10 65102. I'm pinch hitting for Mr. Westin today. 11 JUDGE BURTON: I'm sure that your efforts are 12 appreciated. Office of the Public Counsel. MR. OPITZ: Thank you, Judge. Tim Opitz for 13 the Office of the Public Counsel. My address is P.O. 14 15 Box 2230, Jefferson City, Missouri, 65102. 16 JUDGE BURTON: Instead of just going down the 17 list, I'm going to sort of eyeball everyone and we'll go 18 through. City of St. Joseph, Missouri. Thank you, Your Honor. 19 MR. STEINMEIER: 20 Please let the record reflect the appearance of William 21 D. Steinmeier, William D. Steinmeier, P.C. on behalf of 22 the City of St. Joseph. 23 JUDGE BURTON: Okay. Thank you. Do we have anyone for the City of Joplin? 24 25 MS. BELL: Yes, Judge. Stephanie Bell with

> TIGER COURT REPORTING, LLC WWW.TIGERCR.COM 573.999.2662

Blitz, Bardgett & Deutsch. The court reporter has my 1 2 information on behalf of the City of Joplin. Thank you. 3 JUDGE BURTON: Thank you, Ms. Bell. City of 4 Warrensburg. 5 MR. CURTIS: Leland Curtis for Carl Lumley, 6 Curtis, Heinz, Garrett & O'Keefe, 130 South Bemiston, 7 St. Louis, Missouri, 63105, appearing on behalf of the 8 City of Warrensburg. 9 JUDGE BURTON: Thank you. City of Jefferson 10 City, Missouri. 11 MR. COMLEY: Judge Burton, the City of 12 Jefferson is represented by Mark W. Comley of Newman, Comley & Ruth. Our business address has been given to 13 14 the court reporter. 15 JUDGE BURTON: Thank you, Mr. Comley. City of Riverside, Missouri. 16 17 MR. BEDNAR: Joe Bednar, Spencer, Fane, Britt 18 & Browne. I guess we're Spencer Fane now. 304 East 19 High Street, Jefferson City, Missouri, 65101. 20 JUDGE BURTON: Are there any other party 21 representatives that I might have missed? Hearing none, 22 let's go ahead and begin. 23 I know the last time we had a procedural 24 conference we had discussed potentially having some dates in January. We discussed the difficulties with 25

I just wanted to check first and see if the 1 December. 2 parties have had a chance to review the schedule and discuss locations that they would want. By "locations," 3 I mean cities, not physical city hall, et cetera. 4 MR. OPITZ: Judge, late yesterday afternoon I 5 6 circulated a list of dates and locations largely based 7 on the locations in the last rate case to the parties. 8 I have a few copies here today that I can distribute to 9 everyone who would like one or as many as I can, but 10 those would be late January, early February, those 11 dates. 12 JUDGE BURTON: I've also talked to the assistants for the Commissioners to look at their 13 schedules and their availabilities at least through 14

January. I'll double check on February as well because I know we have some hearings on the schedule. We also have the MARC conference and some holidays as well. I don't know if you factored that into your proposed schedule.

20 MR. OPITZ: I did look at the Commission's 21 calendar on the web page to try and make sure that there 22 was no hearings there. I didn't know if there was a 23 more official one. And I did take into account 24 Presidents' Day which would be later on and then Martin 25 Luther King Day which is on the 15th, I believe.

1JUDGE BURTON: Can you provide me with a copy2of that?

3

MR. OPITZ: Certainly.

JUDGE BURTON: Also, I know last time we 4 talked I had asked Mr. Williams with the Office of 5 Public Counsel if he thought he would need hearings in 6 7 locations like Brunswick and Mexico where in the last 8 hearing we only had two or three participants. He said 9 that OPC would be reviewing that and getting back to us. 10 So I don't know if this was something that was discussed 11 or considered by the Office of Public Counsel and the 12 parties and determined that it was needed.

MR. OPITZ: Counsel for Missouri-American 13 Water brought it to my attention again this morning. 14 15 You know, my position is I'd like to have hearings there unless I can find a different location. I think my rule 16 17 of thumb is I'd like for every customer to be able to 18 have a public hearing within an hour drive of where they're at. I don't know -- I know that Mexico has --19 20 It sounded like there was a large turnout last case, but I think the whole city, if I recall, is served by 21 22 Missouri-American. So that's one I think that makes 23 sense to keep. And I'm less familiar with Brunswick. 24 But I don't know that there's anything -- any public 25 hearings that are within an hour of there.

MR. COOPER: Brunswick I quess just for 1 2 consideration I think I'm told it has about 411 customers there. It's probably not quite within an hour 3 4 of Mexico but maybe 79 miles or so. 5 MR. LUFT: Judge, this is Tim Luft. I attended that one back on February 4, 2015, and 6 7 Commissioners Stoll, Coleman and Rupp were there. We 8 had one person show up. There was no testimony. That 9 one person just happened to be walking down the main 10 street and walked into the American Legion. The other 11 person who was there was the person who had to open and 12 close the Legion Hall for us. It was a lot of resources 13 for really nothing. 14 MR. THOMPSON: Judge, Staff proposes that we 15 not do a local public hearing at Brunswick. 16 JUDGE BURTON: Mr. Opitz, do you have a 17 response to that? 18 MR. OPITZ: I'm going to plan to request one 19 there as well at this point unless I can find a 20 different location. I will take into consideration that 21 it is approximately an hour from Mexico. I guess I 22 don't have an answer right now, but I'm not inclined to 23 cancel --24 JUDGE BURTON: To commit right now. I'll let you get on Google Maps later and figure out if that's 25

1 feasible and let us know and we'll take that into 2 consideration and I'll provide it to the Commission for their approval. 3 MR. LUFT: It's about 79 miles away from 4 5 Mexico. 6 JUDGE BURTON: Are we talking highway roads or 7 small country roads? 8 MR. LUFT: No, I didn't look closely at that. 9 I just did the basic Google and just saw the mileage. 10 MR. STEINMEIER: A small country. 11 JUDGE BURTON: A small country road, 12 Mr. Steinmeier? 13 MR. STEINMEIEER: I've also presided over a 14 local public hearing in Brunswick that was extremely 15 well attended, but that was awhile ago and they were 16 having some serious water quality issues that may have 17 been -- hopefully have been resolved. 18 JUDGE BURTON: Well, Mr. Opitz, please review 19 and let the Commission know if your position is changed 20 from the request to have one in Brunswick. 21 MR. OPITZ: Your Honor, do you have a 22 preference as to how I let you know via filing? 23 JUDGE BURTON: I'm completely fine if it's in an informal e-mail response as long as everyone that's a 24 25 party counsel is included.

> TIGER COURT REPORTING, LLC WWW.TIGERCR.COM 573.999.2662

MR. OPITZ: Okay. Thank you, Judge. 1 2 JUDGE BURTON: Other than that, I don't think we have any other issues. We're just looking to keep at 3 the same cities and locations as last time, and everyone 4 is fine with the dates going through February 9 and 5 6 beginning around January 25? 7 MR. COOPER: Generally, yes. One thing that Missouri-American wanted to raise and that's in regard 8 9 to I quess the last two that are on Mr. Opitz' list, the 10 St. Louis County locations. We have some I guess 11 institutional memory that there was a little bit of 12 pushback because both those sites, and I'm not a St. Louis County geography sort of quy, but I'm told that 13 14 those are both more in the northern part of the county 15 and there was some pushback that maybe one in the 16 northern part of the county and one at least maybe in 17 the central part of the county would have been appreciated. So that's an issue we were going to raise 18 19 with the parties today. 20 JUDGE BURTON: I will have Phyllis look into 21 potential options in the central or maybe perhaps 2.2 southern side that's still in the location that will 23 address that. I've got the numbers of it for attendance. I know we had 50 last year for Arnold and 24 25 35 at UMSL and 35 at St. Louis-Florissant.

> TIGER COURT REPORTING, LLC WWW.TIGERCR.COM 573.999.2662

Judge, Arnold is south. 1 MR. THOMPSON: 2 MR. OPITZ: If I'm remembering right, I think there were a few people who came to the Florissant 3 Valley Community College and said that they wished that 4 5 there was someplace further west. Is that what you're thinking of for St. Louis County? б MR. COOPER: Could be. I wasn't there. So 7 8 I'm relaying this. MR. LUFT: Last time OPC recommended St. 9 10 Louis County Library Thornhill Branch which is pretty 11 centrally located. I don't know if that's still an 12 option. 13 JUDGE BURTON: Mr. Luft, could you repeat that 14 location? 15 MR. LUFT: It was St. Louis County Library 16 Thornhill Branch. That's either in Maryland Heights --17 I think it's in Maryland Heights or unincorporated St. 18 Louis County near Page Road. 19 MR. OPITZ: If that's the one I'm thinking of, 20 we would be fine with that. I think it was under 21 construction last time and that's ultimately why one 2.2 wasn't scheduled there. 23 MR. STEINMEIER: Near Page and what? 24 JUDGE BURTON: I'm sorry, Mr. Steinmeier? 25 MR. STEINMEIER: Near Page and what street?

> TIGER COURT REPORTING, LLC WWW.TIGERCR.COM 573.999.2662

1	MR. LUFT: Let me see the one second,
2	please. It's at 12863 Willowyck Drive, St. Louis,
3	Missouri, 63146. It's close to Page and 270 roughly.
4	JUDGE BURTON: Okay. So we're considering
5	that as an alternative to the Florissant Valley
6	Community College option?
7	MR. LUFT: We thought that that might make
8	sense. There might be other options.
9	JUDGE BURTON: In that region. We can look
10	into that. Any other things?
11	MR. BEDNAR: Your Honor, right now the
12	proposed schedule has Riverside at noon. They've done
13	that in the past. In this particular case obviously
14	there's some issues particular to the Parkville Water
15	District which Riverside is a part of. We usually have
16	excellent attendance at those local public hearings and
17	just looking is there a possibility for accommodation
18	for an evening hearing as opposed to a lunch hour
19	hearing for a number of people who are working in the
20	area?
21	JUDGE BURTON: I'll try to see what we can do.
22	MR. BEDNAR: I appreciate.
23	JUDGE BURTON: I know it makes it difficult
24	for the party representatives and Staff and OPC to make
25	that, but I do understand those concerns, and I was at

that Riverside hearing and I recall the attendance and 1 2 the concerns. So I'll try to see what we can do. MR. BEDNAR: Thank you, Judge. 3 4 JUDGE BURTON: Any other concerns? MR. COOPER: Just on a more general note, it 5 seems like in the past the Commission has established б sort of the rules of the local public hearing on its 7 8 own; but I guess to the extent that the Commission is 9 open to suggestions in that regard, we noticed in the 10 Laclede rate case that's pending now that there were 11 some adjustments that we think would be beneficial, some 12 limitation on time for individual folks and also the 13 idea that the on the record is going to start 14 immediately after the question-and-answer period which I 15 think I'm told that last time we had some situations 16 where because they were lightly attended there was some 17 sitting around and waiting until a time that had been specified in the order, some of those things. 18 So I quess we're generally in favor of the set of rules that 19 20 are in that Laclede order. 21 JUDGE BURTON: We've had some discussions with 2.2 the Judges and some of the Commissioners about this to 23 try to resolve some of those issues because it depends

25 procedure that I have considered is I'll bring the

on the type of hearing, but I think right now the

24

TIGER COURT REPORTING, LLC WWW.TIGERCR.COM 573.999.2662

Г

1	laptop and we'll set up a five-minute time limit so that
2	the people can see that and know when their time runs
3	out and we'll state that there will be the question and
4	answer session and we'll say that the taking of
5	testimony will begin immediately after that or no later
б	than an hour after. So as long as the parties are fine
7	with essentially limiting the Q&A session to an hour.
8	MR. OPITZ: Judge, I would be in support of
9	limiting the Q&A session even shorter.
10	JUDGE BURTON: Oh, really?
11	MR. OPITZ: Yes. I think I've seen some
12	recent cases where they've limited it to 30 minutes. I
13	know it's a big time commitment for people to get out
14	and go to these and I hear a lot that they don't want to
15	sit around for an hour and listen to question and
16	answers, they'd like to get out there and testify right
17	away. So to the extent that that's a consideration, I
18	would support a truncated Q&A period.
19	JUDGE BURTON: Any thoughts on that? Anyone
20	else? Mr. Thompson.
21	MR. THOMPSON: Staff is in favor of
22	truncation.
23	JUDGE BURTON: All right. Well, that's good
24	to know because we don't normally see that on the other
25	side when we're sitting in the little room. So I'll

limit it to 30 minutes or less. Okay. 1 MR. LUFT: I don't know if Dean mentioned this 2 but also limit you can testify once at one hearing. You 3 can't go from hearing to hearing and testify more than 4 5 once. It's rare but we had at least one person do that б last year. JUDGE BURTON: That will be something I'll 7 discuss with the Commissioners. We have differing 8 opinions on that kind of restriction based on the type 9 10 of case, but I will bring that up. 11 MR. COOPER: We had noted that that's in the 12 Laclede order that made reference. JUDGE BURTON: Anything else? Well, thank 13 you, everyone, for attending, and I'm very hopeful that 14 15 we'll have this on for agenda next week and get it 16 The only thing I can see that might stop it is issued. 17 if we're trying to resolve locations, but we definitely 18 want to get those booked as soon as possible. I'll try 19 to take everyone's considerations and concerns, 20 especially with the locations in the St. Louis area in 21 mind. 2.2 All right. If there's nothing further, let's 23 go ahead and go off the record. Thank you, everyone. 24 (Off the record.) 25

> TIGER COURT REPORTING, LLC WWW.TIGERCR.COM 573.999.2662

1	CERTIFICATE OF REPORTER
2	
3	I, Beverly Jean Bentch, RPR, CCR No. 640,
4	Certified Court Reporter with the firm of Tiger Court
5	Reporting, LLC, within the State of Missouri, do hereby
6	certify that I was personally present at the proceedings
7	had in the above-entitled cause at the time and place
8	set forth in the caption sheet thereof; that I then and
9	there took down in Stenotype the proceedings had; and
10	that the foregoing is a full, true and correct
11	transcript of such Stenotype notes so made at such time
12	and place.
13	Beverly Jean Bentch
14	
15	Beverly Jean Bentch, RPR, CCR No. 640
16	
17	
18	
19	
20	
21	
22	
23	
24	
25	

WR-2017-0285 Vol. 3 Index: 10:00..drive

A	afternoon 191:5	brought 192:14	commit 193:24
1	ahead 188:3,18	Browne 190:18	Company 188:19,22
<b>10:00</b> 188:3 <b>10:02</b> 188:11	190:22 American 193:10	Brunswick 192:7,23 193:1,15 194:14,20	Company's 188:4 completely 188:16
<b>130</b> 190:6	appearance 188:18 189:20	Brydon 188:21	194:23
<b>15th</b> 191:25	appearing 188:21 189:3 190:7	Burton 188:2,8,24 189:2,5,11,16,23 190:3,9,11,15,20	<b>conference</b> 188:12 190:24 191:17
2	appreciated 189:12	191:12 192:1,4 193:16,24 194:6,11,	<b>consideration</b> 193:2, 20 194:2
<b>2015</b> 193:6	approval 194:3	18,23	considered 192:11
<b>2017</b> 188:10	approximately 193:21	<b>business</b> 190:13	Cooper 188:20 193:1
<b>2230</b> 189:15	Areas 188:6	C	<b>copies</b> 191:8
3	assistants 191:13	<b>calendar</b> 188:15	copy 192:1 counsel 189:12,14
	attended 193:6	191:21	192:6,11,13 194:25
<ol> <li>3 188:10</li> <li>304 190:18</li> </ol>	194:15 attention 192:14	cancel 193:23	country 194:7,10,11
<b>360</b> 189:9	Authority 188:5	<b>Carl</b> 190:5	<b>court</b> 188:22 190:1,14
300 189:9	availabilities 191:14	case 191:7 192:20	Curtis 190:5,6
4	awhile 194:15	cetera 191:4	customer 192:17
		<b>chance</b> 191:2	customers 193:3
<b>4</b> 193:6 <b>411</b> 193:2	В	changed 194:19	D
	<b>back</b> 192:9 193:6	check 191:1,15	
6	Bardgett 190:1	circulated 191:6 cities 191:4	dates 188:15 190:25 191:6,11
<b>63105</b> 190:7	based 191:6	<b>city</b> 189:9,15,18,22,24	<b>Day</b> 191:24,25
<b>65101</b> 190:19	<b>basic</b> 194:9	190:2,3,8,9,10,11,15, 19 191:4 192:21	<b>Dean</b> 188:20
<b>65102</b> 189:10,15	Bednar 190:17	<b>close</b> 193:12	December 191:1
	begin 188:18 190:22	closely 194:8	determined 192:12
7	<b>behalf</b> 188:22 189:21 190:2,7	<b>Coleman</b> 193:7	<b>Deutsch</b> 190:1
<b>79</b> 193:4 194:4	Bell 189:25 190:3	<b>Comley</b> 190:11,12,	difficulties 190:25
	Bemiston 190:6	13,15	discuss 191:3
A	Blitz 190:1	<b>Commission</b> 188:9 189:6,9 194:2,19	discussed 190:24,25 192:10
<b>a.m.</b> 188:11	<b>booked</b> 188:15	Commission's	distribute 191:8
account 191:23	<b>Box</b> 189:9,15	191:20	double 191:15
address 188:23	Britt 190:17	Commissioners	drive 192:18

## WR-2017-0285 Vol. Index: e-mail..ordered

		23,25 190:3,9,11,15,	MARC 191:17
Ε	Н	20 191:5,12 192:1,4 193:5,14,16,24 194:6,	Mark 190:12
<b>e-mail</b> 194:24	hall 191:4 193:12	11,18,23	Martin 191:24
early 191:10	happened 193:9		Matter 188:4
East 190:18 efforts 189:11	hearing 190:21 192:8,18 193:15	K Kevin 189:7	<b>Mexico</b> 192:7,19 193:4,21 194:5
	194:14	Kim 188:8	mileage 194:9
England 188:21 entries 188:18	hearings 191:16,22 192:6,15,25	King 191:25	miles 193:4 194:4
et al 188:7	Heinz 190:6	King 191.25	missed 190:21
et al 188.7 extremely 194:14	High 190:19	L	<b>Missouri</b> 188:6,9
eyeball 189:17	highway 194:6	large 192:20	189:5,8,9,15,18 190:7, 10,16,19
	hitting 189:10	largely 191:6	Missouri-american
F	holidays 191:17	late 191:5,10	188:4,19,22 189:1 192:13,22
factored 191:18	Honor 189:19 194:21	Law 188:9	morning 192:14
familiar 192:23	hour 192:18,25 193:3,	Legion 193:10,12	
Fane 190:17,18	21	Leland 190:5	N
feasible 194:1		list 189:17 191:6	needed 192:12
February 191:10,15		local 193:15 194:14	Newman 190:12
193:6 <b>feet</b> 188:13	Implement 188:5 inclined 193:22	location 192:16	note 189:2
figure 193:25	included 194:25	locations 191:3,6,7	
<b>File</b> 188:7	Increase 188:5	192:7	
filing 194:22	informal 194:24	long 194:24	<b>O'KEEFE</b> 190:6
find 192:16 193:19	information 190:2	lot 193:12	October 188:10
fine 194:23	issues 194:16	Louis 190:7	Office 189:12,14
fire 188:13		Luft 188:25 189:2,4	192:5,11
	J	193:5 194:4,8 Lumley 190:5	official 191:23 OPC 192:9
G	January 190:25	Lumey 190:5	
Garrett 190:6	191:10,15		open 193:11 Opitz 189:13 191:5,20
General 188:5	Jefferson 189:9,15 190:9,12,19	м	192:3,13 193:16,18 194:18,21
Google 193:25 194:9	<b>Joe</b> 190:17	<b>main</b> 193:9	optional 188:16
<b>guess</b> 190:18 193:1, 21	Joplin 189:24 190:2	make 188:12 191:21	ordered 188:17
2 I	Joseph 189:18,22	makes 192:22	
	<b>Judge</b> 188:2,9,20,24, 25 189:2,5,7,11,13,16,	Maps 193:25	
	1	1	

WR-2017-0285 Vol. Index: P.C...yesterday

	record 188:3 189:3,	small 194:7,10,11	walking 193:9
P	20	sort 189:17	wanted 191:1
<b>P.C.</b> 189:21	reflect 189:20	sounded 192:20	Warrensburg 190:4,
<b>P.O.</b> 189:9,14	Regulatory 188:8	South 190:6	8
participants 192:8	reporter 188:23 190:1,14	Spencer 190:17,18	water 188:4,5,19,22 189:1 192:14 194:16
parties 188:16 191:2, 7 192:12	representatives	<b>St</b> 189:18,22 190:7 <b>Staff</b> 189:5,8 193:14	web 191:21
party 190:20 194:25	represented 190:12	STEINMEIEER	Westin 189:10
<b>PC</b> 188:21	request 188:4 193:18	194:13	William 189:20,21
person 193:8,9,11	194:20	Steinmeier 189:19,	Williams 192:5
physical 191:4	resolved 194:17	21 194:10,12	WR-2017-0285 188:7
<b>pinch</b> 189:10	resources 193:12	Stephanie 189:25	Y
<b>plan</b> 193:18	response 193:17	Stoll 193:7	· · · · · · · · · · · · · · · · · · ·
point 193:19	194:24	street 190:19 193:10	yesterday 191:5
position 192:15	review 191:2 194:18	Swearengen 188:21	
194:19	reviewing 192:9	т	
potentially 190:24	Riverside 190:16	I	
preference 194:22	road 194:11	talked 191:12 192:5	
presided 194:13	roads 194:6,7	talking 194:6	
Presidents' 191:24	rule 192:16	telephonically 189:3	
procedural 188:12,	Rupp 193:7	testimony 193:8	
16 190:23	Ruth 190:13	<b>Thompson</b> 189:7,8	
proposed 191:18		193:14	
proposes 193:14	S	thought 192:6	
provide 192:1 194:2	schedule 188:14,16	thumb 192:17	
Provided 188:6	191:2,16,19	<b>Tim</b> 188:25 189:13	
<b>public</b> 188:9 189:5,8,	schedules 191:14	193:5	
12,14 192:6,11,18,24 193:15 194:14	sense 192:23	time 188:17 190:23 192:4	
	served 192:21	today 188:10 189:10	
Q	Service 188:6,9	191:8	
quality 194:16	189:6,8	told 193:2	
	Services 188:6	turnout 192:20	
R	set 188:12		
	Sewer 188:6	W	
rate 188:5 191:7	<b>show</b> 193:8	walked 193:10	
recall 192:21	showing 188:2		