

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of an Investigation of Missouri-American     )  
Water Company with Respect to Certain Issues            )  
Disclosed During the rate case WR-2016-0064            )     **File No. WO-2017-0012**

**STATUS REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission (“Staff”), by and through the undersigned counsel, and for its *Status Report*, states:

1. On December 19, 2016, Staff filed a *Status Report* regarding the ongoing investigation into issues involving faulty water meters and the practice of maintaining negative reserve balances.

2. Missouri-American Water Company has been cooperative and responsive to Staff’s inquiries.

3. In the December 19, 2016 status report, Staff stated it anticipated filing the *Investigation Report* on or before February 15, 2017. However, Staff is in the process of completing its investigation and working on its final report.

4. Staff is making every effort to complete the *Investigation Report* in a timely fashion. Staff anticipates either filing the final report on March 31, 2017, or a status update that includes a concrete deadline for the report’s completion.

**WHEREFORE**, Staff prays that the Commission will accept its *Status Report*.

Respectfully submitted,

**/s/ Jacob T. Westen**

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Missouri Public Service Commission

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**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed or hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record on this 15<sup>th</sup> day of February, 2017.

**/s/ Jacob T. Westen**