

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Rita Hill,)	
)	
Complainant,)	
)	
v.)	<u>File No. WC-2011-0111</u>
)	
Missouri-American Water Company)	
)	
Respondent.)	

ORDER DIRECTING STATUS REPORTS

Issue Date: January 24, 2011

Effective Date: January 24, 2011

On January 10, 2011, the Commission held a procedural conference. Complainant and Respondent stated that they had reached a settlement. Thus far, no party has filed any pleading definitely notifying the Commission whether the settlement is finalized and whether the complaint will be dismissed. Consequently, the Commission will direct the parties to file regular status reports.

THE COMMISSION ORDERS THAT:

1. The parties shall jointly file a status report on the first day of each month beginning with the first report being filed on February 1, 2011. If the first day of any month falls on a weekend or holiday, the report shall be filed on the next business day.
2. This order shall become effective immediately upon issuance.

(S E A L)

BY THE COMMISSION


Steven C. Reed
Secretary

Harold Stearley, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 24th day of January 2011.