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April 19, 2004

FILED

APR 19 2004

**Missouri Public
Service Commission**

Mr. Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

RE: In the Matter of the Application of Image Access, Inc. d/b/a NewPhone
For a Certificate of Service Authority to Provide Basic Local and
Interexchange Telecommunications Service in the State of Missouri
And to Classify Said Services and the Company as Competitive.
Case No. LA-2004-044

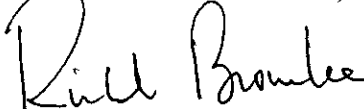
Dear Mr. Roberts:

Enclosed please find the originals plus 5 copies of three substitute pages to be inserted in
the tariff filings of April 14, 2004, in the above-captioned matter as follows:

Missouri Tariff No 1 – Page 27
Missouri Tariff No 2 – Page 45 and Page 51

Very truly yours,

HENDREN & ANDRAE, L.L.C.



Richard S. Brownlee III

RSB/sa
Enclosures

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.22 Tests, Pilots, Promotional Campaigns and Contests

The Carrier may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The tests or pilot programs will be submitted to the Missouri Public Service Commission for approval. The Carrier may also waive a portion or all processing fees or installation fees for winner of contests and other occasional promotional events sponsored or endorsed by the Carrier. From time to time the Company may waive all processing fees for a Customer.

2.23 Interconnection

Service furnished by NewPhone will be provided with the services or facilities of other carriers. Such service or facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with NewPhone's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 7 - PROMOTIONAL OFFERINGS

7.1 Special Promotions

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering.

These promotions will be submitted to the Missouri Public Service Commission for approval.

7.2 Discounts

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, "monthly revenue" commitment may also be included in the tariff).