

WILLIAM D. STEINMEIER, P.C.

2031 TOWER DRIVE
JEFFERSON CITY, MISSOURI (MO) 65109

WILLIAM D. STEINMEIER
ATTORNEY AT LAW
REGULATORY CONSULTANT
(573) 659-8672
FAX (573) 636-2305

MAILING ADDRESS:
POST OFFICE BOX 104595
JEFFERSON CITY, MISSOURI (MO)
65110-4595

MARY ANN YOUNG
ATTORNEY AT LAW
OF COUNSEL
(573) 634-8109
FAX (573) 634-8224

June 6, 2000

FILED²
JUN 06 2000

Missouri Public
Service Commission

Mr. Dale Hardy Roberts
Executive Secretary-Chief Regulatory Law Judge
Missouri Public Service Commission
P. O. Box 360
Jefferson City, MO 65102-0360

RE: Case No. TA-2000-396, Tariff File No. 200001001
Reitz Rentals, Inc. d/b/a SouthWest TeleConnect Basic Local Tariff

Dear Mr. Roberts:

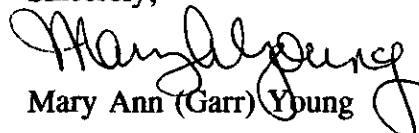
Enclosed please find an original and six copies of the following **substitute tariff sheets** of Reitz Rentals, Inc. d/b/a Southwest TeleConnect:

P.S.C. Mo. Tariff No. 1, Original Sheets Nos. 13-16,
P.S.C. Mo. Tariff No. 1, Original Sheet No. 18,
P.S.C. Mo. Tariff No. 1, Original Sheet No. 22,
P.S.C. Mo. Tariff No. 1, Original Sheet No. 24, and
P.S.C. Mo. Tariff No. 1, Original Sheet No. 27.

These tariff sheets are to be substituted for similarly numbered sheets in the basic local tariff currently under consideration by the Commission. These revisions are provided per discussion with, and as requested by Staff for filing with the Commission.

Thank you for your assistance in processing this substitute tariff filing. A copy of this letter accompanies each copy of the substitute tariff sheets. A copy of this filing is being served on Public Counsel and General Counsel this date. If there are any questions, please call me at 634-8109.

Sincerely,


Mary Ann (Garr) Young

cc: Office of Public Counsel
General Counsel
Jaqualin Friend Peterson, Shaw & Pittman
Art Kuss

TA 200001001

TELECOMMUNICATIONS SERVICES

SECTION 3 - LOCAL EXCHANGES3.1 Exchange Listings

This Tariff applies to the Company's resale of telecommunications services within the following Southwestern Bell Telephone Company (SWBT) and Sprint exchanges:

3.1.1 SWBT Exchanges:

Adrian	Chaffee	Frederickton
Advance	Charleston	Freeburg
Agency	Chesterfield	Fulton
Altenburg-Frohna	Chillicothe	Gideon
Antonia	Clarksville	Gladstone
Archie	Clever	Glasgow
Argyle	Climax Springs	Grain Valley
Armstrong	Creve Couer	Gravois Mills
Ash Grove	Deering	Gray Summit
Beaufort	Dekalb	Greenwood
Bell City	Delta	Hannibal
Belton	DeSoto	Harvester
Benton	Dexter	Hayti
Billings	Downing	Herculaneum-Pevely
Bismarck	East Prairie	Higbee
Bloomfield	East Independence	High Ridge
Bloomsdale	Edina	Hillsboro
Blue Springs	Eldon	Holcomb
Bonne Terre	Elsberry	Hornersville
Boonville	Essex	Imperial
Bowling Green	Eureka	Independence
Bridgeton	Excelsior Springs	Jackson
Brookfield	Fair Grove	Jasper
Camdenton	Farley	Joplin
Campbell	Farmington	Kansas City Metropolitan
Cape Girardeau	Fayette	Kennett
Cardwell	Fenton	Kirksville
Carl Junction	Ferguson	Kirkwood
Carrollton	Festus-Crystal City	Knob Noster
Carthage	Fisk	Ladue
Caruthersville	Flat River	Lake Ozark-Osage Beach
Cedar Hill	Florissant	Lamar
Center	Frankford	LaMonte

Issued: May 1, 2000

Kimberly Reitz, President
Reitz Rentals, Inc.
d/b/a South West TeleConnect
7000 Cameron Rd., Suite 200
Austin, Texas 78752-2828

Effective: June 15, 2000

15

TELECOMMUNICATIONS SERVICES

3.1.1. SWBT Exchanges (Contd)

Lancaster	Old Appleton	St. Marys
Leadwood	Oran	Ste. Genevieve
Lee's Summit	Overland	San Antonio
Liberty	Pacific	Sappington
Lilbourn	Parkville	Scott City
Linn	Patton	Sedalia
Lockwood	Paynesville	Senath
Louisiana	Perryville	Sikeston
Macks Creek	Pierce City	Slater
Malden	Pocohontas-New Wells	Smithville
Manchester	Pond	South Kansas City
Marble Hill	Poplar Bluff	Spanish Lake
Marceline	Portage Des Sioux	Springfield Metropolitan
Marionville	Portageville	Stanberry
Marshall	Puxico	Stafford
Marston	Qulin	Tiffany Springs
Maxville	Raytown	Trenton
Mehlville	Republic	Tuscumbia
Meta	Richmond	Union
Mexico	Richwoods	Valley Park
Monett	Risco	Versailles
Montgomery City	Riverview	Vienna
Morehouse	Rogersville	Walnut Grove
Nashua	Rushville	Wardell
Neosho	St. Charles	Ware
Nevada	St. Clair	Washington
New Franklin	St. Joseph	Webb City
New Madrid	St. Louis Metropolitan	Webster Groves
Nixa		Wellsville
Oak Ridge		Westphalis
Oakville		Willard
		Wyatt

TELECOMMUNICATIONS SERVICES

3.1.2 Sprint Exchanges:

Appleton City	Lexington
Blackburn	Lincoln
Blairstown	Lone Jack
Brazito	Malta Bend
Buckner	Maryville
Butler	Missouri City
Calhoun	Montrose
California	Mound City
Camden Point	New Bloomfield
Centertown	Newburg
Centerview	Norborne
Chilhowee	Oak Grove
Clarksburg	Odessa
Clinton	Orrick
Coal	Oterville
Cole Camp	Pickering
Craig	Platte City
Dearborn	Pleasant Hill
Deepwater	Richland
Edgerton	Rolla
Eugene	Russellville
Fairfax	St. Robert
Ferrelview	St. Thomas
Ft. Leonard Wood	Salem
Greenridge	Smithton
Hardin	Strasburg
Harrisonville	Sweet Springs
Henrietta	Syracuse
Holden	Taos
Holt	Tarkio
Holts Summit	Tipton
Hopkins	Urich
Houstonia	Warrensburg
Ionia	Warsaw
Jefferson City	Waverly
Kearney	Waynesville
King City	Wellington
Kingsville	Weston
Lake Lotawana	Windsor
Lebanon	
Leeton	

TELECOMMUNICATIONS SERVICES

SECTION 4 - SERVICE DESCRIPTIONS AND RATES4.1 Description of Service

The Company's Local Exchange Service enables Customer to:

- Place or receive calls to any calling Station in the local calling area, as defined herein;
- Access basic 911 Emergency Service if available in Customer's area;
- Where available, place or receive calls to toll free 8XX telephone numbers.

The Company's service can not be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976).

4.1.1 Basic Local Service

Basic Local Service is a service which is available for access by subscribers on a full time basis. Basic Local Service provides Customer with a single, voice-grade communications channel and access to unlimited local calls, "911" and/or "E 911" calls, if available in the Customer's area, and toll free (e.g. "800" or "888") calls.

Basic Local Service does not include any long distance service or other toll services. The following types of calls and services will be blocked by the Company through the ILEC's switch: interLATA, intraLATA, interstate, and international (e.g. "1+" or "0+"); collect calls; operator-assisted calls; directory assistance, third number billed calls; or any service that may be billed to Customer's telephone number (e.g. "900" and "976" calls).

4.1.2 Service Area

Where facilities are available, the Company's service area incorporates the geographic regions and exchanges currently served by incumbent local exchange carriers, including Southwestern Bell Telephone Company and Sprint.

4.1.3 Local Calling Area

Local calling areas will be identical to the local calling areas of the incumbent local exchange carriers from which the Company purchases services, as those local calls areas are defined in the tariffs of the incumbent local exchange carrier that have been filed with the Commission.

TELECOMMUNICATIONS SERVICES

4.1.4.E Caller ID (Cont'd)

provided on calls originating from Customer Owned Pay Telephones. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

4.1.4.F Three-Way Calling

Allows the Customer to add a third party to a conversation.

4.1.4.G Call Forwarding-Busy Line Don't Answer

Allows the Customer to automatically forward to a pre-programmed telephone number incoming calls that are not answered after a pre-determined number of rings.

4.1.4.H Call Trace

Allows Customers receiving annoying or anonymous calls to request (i) a telephone number change, which will be provided at no charge by the Company, or (ii) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (*57) to automatically request the following information be recorded: the originating telephone number; the date and time of the call; the date and time Call Trace was activated.

When Call Trace successfully identifies a calling number, a recording instructs the Customer to call a toll-free number, which will assist the customer (in exchanges where Sprint service is being resold) or activate a Voice Response Script which will assist the Customer in establishing an open file (in exchanges where SWBT service is being resold). Should the Customer decide to prosecute the call originating party, the Customer should contact Company for further instructions. Activation of Call Trace never authorizes Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the Customer's telephone line or customer may need to contact local law enforcement personnel to provide assistance.

TELECOMMUNICATIONS SERVICES

4.4 Emergency Services (Enhanced 911)

Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 (E-911) has the ability to selectively route an emergency call to the primary E-911 provider so that it reaches the correct emergency service located closest to the caller. In addition, Customer's address and telephone information will be provided to the primary E-911 provider for display at the Public Service Answering Point (PSAP).

- 4.4.1 The Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 Service Provider) with accurate information necessary to update the E-911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to this Tariff. The Company recognizes the authority of the E-911 service provider to establish service specifications and grant final approval or denial of service configurations offered by the Company.
- 4.4.2 The Company will collect 911 and E-911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to §190.310 RSMo.
- 4.4.3 The Company undertakes no responsibility to inspect or to monitor 911 and E-911 Service facilities to discover errors, defects or malfunction in the emergency services.
- 4.4.4 By dialing 911, the 911 Service calling party waives all privacy rights afforded by non-listed and non-published Service to the extent the Customer's telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

4.5 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Promotional offerings are subject prior notification to and approval by the Commission. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, specifying the terms of the promotion, the location and dates of the promotion.

TELECOMMUNICATIONS SERVICES

Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If you do not resolve the reason for disconnection or suspension, your service may first be suspended. If service is suspended, your telephone number is reserved for five days, and can be reconnected within that time for a restoration charge of \$25.00 as described in the "Reconnection of Service" section of this Information Bulletin. If the reason for suspension has not been resolved within the 5-day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a \$20.00 Service Reconnection Charge under the "Reconnection Of Service" section of this Information Bulletin.

Your service may be disconnected for any of the following reasons:

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until ten days after a charge has become delinquent. Additionally, South West TeleConnect will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of the identity in obtaining telephone utility service.
5. Incurs charges and evidences an intent not to pay such charges when due.

Residential Medical Emergency

Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency, shall, if requested, provide Company with reasonable evidence of such necessity.

Reconnection of Service

After local telephone service has been disconnected or suspended, South West TeleConnect will reconnect your service when the reason for disconnection or suspension has been remedied. Before reconnecting or restoring your service, the following will be required:

1. Payment for all undisputed amounts must be received by South West TeleConnect or its authorized Agent in the event service has been disconnected or suspended.
2. If your service has been disconnected, the Service Reconnection Fee of \$20.00 must be paid again.
3. If your service has been suspended, the Service Restoration fee of \$25.00 must be paid.

TELECOMMUNICATIONS SERVICES

CALL TRACE

Allows Customers receiving annoying or anonymous calls to request (i) a telephone number change, which will be provided at no charge by the Company, or (ii) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (*57) to automatically request the following information be recorded: the originating telephone number; the date and time of the call; the date and time Call Trace was activated.

When Call Trace successfully identifies a calling number, a recording instructs the Customer to call a toll-free number, which will assist the customer (in exchanges where Sprint service is being resold) or activate a Voice Response Script which will assist the Customer in establishing an open file (in exchanges where SWBT service is being resold). Should the Customer decide to prosecute the call originating party, the Customer should contact Company for further instructions. Activation of Call Trace never authorizes Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the Customer's telephone line or customer may need to contact local law enforcement personnel to provide assistance.

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

SouthWest TeleConnect DOES NOT provide operator services or access to directory assistance.

TOLL SERVICES ARE BLOCKED

You are ordering Prepaid Service from SouthWest TeleConnect. Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which SouthWest TeleConnect is authorized to offer and provide service.

Prepaid Service provides you with a single, voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to direct dial (1+) or (0+) toll services; to caller-paid information services (e.g., "900", "976", "711"); or to (0-) access or services. Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company.

REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES

The Processing Fee and First Month's Prepaid Service Charges you paid at the time you signed-up for service can be refunded to you if you cancel service anytime within 10 business days after signing-up for service.