

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

| | | |
|---|---|-------------------------------------|
| In the Matter of Roy-L Utilities |) | |
| Request for an Increase in Water System |) | <u>Case No. WR-2013-0543</u> |
| Operation Revenue. |) | Tariff No.: YW-2014-0401 |

| | | |
|---|---|-------------------------------------|
| In the Matter of Roy-L Utilities |) | |
| Request for an Increase in Sewer System |) | <u>Case No. SR-2013-0544</u> |
| Operation Revenue. |) | Tariff No. YS-2014-0402 |

**NOTICE OF PROPOSED RATE INCREASE AND
LOCAL PUBLIC HEARING**

COMES NOW the Staff of the Missouri Public Service Commission, by and through counsel, and hereby files its *Notice* regarding the *Notice of Proposed Rate Increase and Notice of Local Public Hearing* mailed to customers in this proceeding, stating:

1. On June 26, 2013, Roy-L Utilities, Inc. ("Roy-L" or "Company") filed with the Commission a letter requesting Commission approval of an increase of \$10,378 in its annual sewer system operating revenues and an increase in its annual water system operating revenues of \$8,072, pursuant to Commission Rule 4 CSR 240-3.050, Small Utility Rate Case Procedure. The Company's requests for its sewer and water operations were assigned Commission Case Nos. SR-2014-0544 and WR-2014-0543, respectively.

2. Pursuant to Commission Rule 4 CSR 240-3.050(18), Staff must file a copy of the local public hearing notice the utility mails to its customers in the case file.

3. Roy-L mailed its *Local Public Hearing Notice* on April 12, 2014.

4. In compliance with Rule 240-3.050(18), Staff hereby submits the *Local Public Hearing Notice* mailed to Roy-L's customers, attached as Appendix A and incorporated herein by reference.

WHEREFORE, Staff files this *Notice* stating the attached *Local Public Hearing Notice* is hereby submitted in compliance with Commission Rule 4 CSR 240-3.050(18).

Respectfully submitted,

/s/ Kevin A. Thompson

Kevin A. Thompson
Chief Staff Counsel
Missouri Bar No. 36288

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Jefferson City, MO 65102
(573) 751-6514 (Telephone)
(573) 526-6969 (Fax)
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Attorney for the Staff of the
Missouri Public Service Commission

CERTIFICATE OF SERVICE

The undersigned certifies that true and correct copies of the foregoing have been served by hand-delivery, electronic mail, or First Class United States Mail, postage prepaid, on all parties of record according to the service list maintained by the Data Center of the Missouri Public Service Commission on this **15th day of April, 2014**.

/s/ Kevin A. Thompson

NOTICE RE: AGREED-UPON RATE INCREASE & LOCAL PUBLIC HEARING

April 12, 2014

NOTICE OF PROPOSED RATE INCREASE AND LOCAL PUBLIC HEARING

Based upon a request by the Office of the Public Counsel (OPC), a state agency responsible for representing the interests of consumers before the Missouri Public Service Commission (Commission), the Commission will be holding a local public hearing regarding proposed changes to the customer rates and charges of Roy-L Utilities, Inc. (Company). The purpose of this local public hearing is to receive customer comments about the proposed changes to the Company's rates and charges, and to bring recent service-related problems to the Commission's attention.

The local public hearing will be held April 24, 2014, in the High Hill City Office building, 50 Hickory Street, High Hill, MO 63350. The night's activities will begin with an informal question-and-answer session starting at 5:30 p.m. – with the local public hearing starting immediately after the informal question-and-answer session. The facility at which this local public hearing is being held meets the accessibility standards required by the Americans with Disabilities Act. Any person who needs additional accommodations to participate in the local public hearing should call the Commission's Hotline at 1-800-392-4211 (voice), or Relay Missouri at 711, no later than the end of business on April 23, 2014.

As the Company notified you by a letter dated December 5, 2013, the Company requested increases of \$8,072 and \$10,378 in its annual water and sewer operating revenues, respectively. Subsequent to the Company submitting its request, the Staff of the Public Service Commission (Commission Staff) and OPC conducted thorough audits of the Company's books and records and the operations of the Company. Based upon its audit, the Commission Staff has concluded that increases of \$2,243 and \$8,609 in the Company's annual water and sewer operating revenues, respectively, are warranted, that changes to the design of the Company's customer rates are warranted, that certain new and revised service charges are warranted.

The Company has reviewed the Commission Staff's recommendations related to its audit findings, has agreed to the Commission Staff's recommendations and has filed proposed tariff revisions with the Commission to implement those recommendations. A table summarizing the Company's newly proposed revisions to its rates is set out at the end of this notice, including a monthly metered customer bill for a full-time residential customer using 5,700 gallons of water and a part-time residential customer using 4,400 gallons of water. OPC has not agreed to the Commission Staff's recommendations or the Company's newly **proposed** rates and charges.

Any customer that has questions about the local public hearing, that has comments about the Company's proposed revisions to its rates and charges, or that has comments regarding service-related problems should contact the Commission Staff and/or OPC no later than the end of business on April 23, 2014. To do so, please use the telephone numbers, fax numbers or e-mail addresses shown below, and please include a reference to Commission Case No. WR-2013-0543 and/or SR-2013-0544.

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, MO 65102
Phone: 800-392-4211
Fax: 573-751-1847
E-Mail: water.sewer@psc.mo.gov

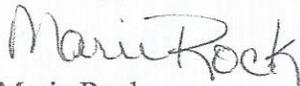
Office of the Public Counsel
Attn: Water/Sewer Dept.
P.O. Box 2230
Jefferson City, MO 65102
Phone: 866-922-2959
Fax: 573-751-5562
E-Mail: mopco@ded.mo.gov

Lastly, please be advised that all currently available information regarding the Company's rate increase request may be obtained via the Public Service Commission's Website as follows.

- * Go to <http://www.psc.mo.gov>
- * Click on the box on the lower middle of the page entitled "Comments: How to Make Your Voice Heard".
- * From this page click on the "submit comment" link found under "Submit Comments in Writing"; and
- * Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- * Click the "Submit" button at the bottom of the page.
- * On the next page, click on "Resources" near the top right of the page
- * On the next page, click on "Case Information"
- * On the next page, click on "Case Filing/Submission"
- * On the next page, click "Yes" when asked if you want to display the unsecured information
- * On the next page, check the box to the left of "Case No."; enter WR-2013-0543 and/or SR-2013-0544 in the box to the right of Case No.; scroll to the bottom of the page and click on "Search"
- * On the next page, click on WR-2013-0543 and/or SR-2013-0544 and this will bring up a screen that contains all of the documents that have been filed in the case to date
- * To view a document, click on the number in the left column

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (636) 358-6150.

Sincerely,



Marie Rock
Secretary of Roy-L Utilities, Inc.

Water Non-Metered

| <u>Type of Charge</u> | <u>Current Rates</u> | <u>Proposed Rates</u> |
|-----------------------|----------------------|-----------------------|
| Full-time Customer | \$28.23 | \$31.82 |
| Part-time Customer | \$21.78 | \$24.56 |

Water Metered

| <u>Type of Charge</u> | <u>Current Rates- Full Time</u> | <u>Current Rates- Part Time</u> | <u>Proposed Rates-Full Time (5,700 gallons)</u> | <u>Proposed Rates-Part Time (4,400 Gallons)</u> |
|--------------------------|-------------------------------------|-------------------------------------|---|---|
| Customer Charge | \$28.23 | \$21.78 | \$18.03 | \$13.91 |
| Usage per 1,000 gallons | \$0.00 | \$0.00 | \$2.42 | \$2.42 |
| Total Monthly Water Bill | \$28.23 | \$21.78 | \$31.82 | \$24.56 |

Sewer

| <u>Type of Charge</u> | <u>Current Rates</u> | <u>Proposed Rates</u> |
|-----------------------|----------------------|-----------------------|
| Full-time Customer | \$10.82 | \$24.29 |
| Part-time Customer | \$9.78 | \$21.96 |