

The Office of the Public Counsel,
Complainant,
v.
Missouri-American Water Company,
Respondent.

ORDER SETTING PROCEDURAL CONFERENCE

Effective Date: March 19, 2014

The Missouri Public Service Commission (“Commission”) received a number of complaints against Missouri-American Water Company (“MAWC”), which were consolidated into File No. WC-2014-0138. On March 14, 2014, the Commission’s Staff filed a *Report of the Staff* describing its investigation into the allegations of the complaints.

The Commission finds that a procedural conference is now appropriate. The parties or their representatives shall appear in person, or by telephone, at the conference. Parties wishing to appear by telephone will be provided with a telephone conference number. At the conference, parties should be prepared to discuss the proper classification of Staff's report, the nature of any discovery each party will conduct, and the time necessary to complete discovery and prepare for hearing. The parties should be prepared to discuss the elements of a joint procedural schedule, including the dates for an evidentiary hearing and post-hearing briefs. The parties will also be encouraged to discuss settlement.

THE COMMISSION ORDERS THAT:

1. A procedural conference shall be held on April 2, 2014, beginning at 2:00 p.m., in Room 305 of the Governor Office Building, 200 Madison Street, Jefferson City, Missouri. This meeting will be held in a building that meets accessibility standards required by the Americans with Disabilities Act. Anyone needing additional accommodations to participate shall call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the conference.
2. Any party that wants to participate in the conference by telephone may do so by calling 573-526-6119 or toll-free 866-630-9354 at the time set for the beginning of the conference.
3. This order shall become effective immediately upon issuance.



BY THE COMMISSION

Morris L. Woodruff

Morris L. Woodruff
Secretary

Michael Bushmann, Senior Regulatory Law
Judge, by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 19th day of March, 2014.