

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Lake Region Water & Sewer)	
Company's Application to Implement a General)	<u>File No. WR-2013-0461 et al.</u>
Rate Increase in Water and Sewer Service)	

**ORDER SETTING LOCAL PUBLIC HEARING
AND DIRECTING NOTICE**

Issue Date: September 23, 2013

Effective Date: September 23, 2013

On July 16, 2013, Lake Region Water & Sewer Company ("Lake Region") submitted a tariff designed to implement a general rate increase for utility service. In an order issued on August 29, 2013, the Commission directed Lake Region to file a proposed customer notice regarding a local public hearing to receive public comments on the rate request. On September 17, 2013, Lake Region filed its response to the order proposing a date and location for the hearing and language to be included in the notice to be given to its customers regarding the local public hearing and the evidentiary hearing. No party objected or commented on the proposed customer notice.

The Commission will schedule a local public hearing at the proposed location in Lake Region's service area. The agreed upon notice language is acceptable, and Lake Region will be directed to provide notice of the hearings to its customers.

THE COMMISSION ORDERS THAT:

1. The Commission shall hold a local public hearing at the City of Osage Beach City Hall, 1000 City Parkway, Osage Beach, Missouri, on Wednesday, December 11, 2013, beginning at 6:00 p.m.

2. The Commission's Public Information Office shall make an informational presentation and conduct a question-and-answer session for the public at the beginning of the local public hearing.

3. Lake Region Water & Sewer Company, the Commission's Staff, and the Office of the Public Counsel shall each prepare a one-page statement outlining their current assessment of the case, and shall bring sufficient copies for distribution at the question-and-answer session that begins the local public hearing.

4. Lake Region Water & Sewer Company, the Commission's Staff, and the Office of the Public Counsel shall make a representative available to address substantive issues during the question-and-answer session.

5. The proposed customer notice filed by Lake Region Water & Sewer Company on September 17, 2013, is approved. No later than ten days before the local public hearing, Lake Region Water & Sewer Company shall provide the approved notice to each of its service customers.

6. The local public hearing shall be held in a facility that meets the accessibility requirements of the Americans with Disabilities Act. Any person who needs additional accommodation to participate in the hearing should call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 before the hearing.

7. The Data Center of the Missouri Public Service Commission shall serve a copy of this order upon the county commission of each county in Lake Region Water & Sewer Company's service area.

8. The Public Information Office of the Missouri Public Service Commission shall send a copy of this order to members of the General Assembly and to the media that serve Lake Region Water & Sewer Company's service area.

9. Lake Region Water & Sewer Company shall place advertisements in the newspapers serving its service territory containing the information from the approved customer notice.

10. This order shall become effective immediately upon issuance.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Michael Bushmann, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 23rd day of September, 2013.