

The Office of the Public Counsel,
Complainant,
v.
Missouri American Water Company,
Respondent.

Missouri American Water Company,)
)
Respondent.)

The Missouri Public Service Commission (“Commission”) received a number of formal complaints filed against Missouri-American Water Company regarding billing and customer service issues. On November 22, 2013, the Commission issued its *Order Consolidating Cases and Granting Extensions of Time*, which required Staff to file a report regarding its investigation of the allegations in the complaints no later than January 7, 2014. On January 3, 2014, Staff filed a request for an extension of time to file its report until March 7, 2014, which the Commission granted. On March 7, 2014, Staff filed another motion requesting an extension of time to file its report until March 14, 2014, due to the press of business and staff counsel re-assignments. The other parties to this matter have stated that they have no objection to the request. The Commission finds the request reasonable and will grant it.

THE COMMISSION ORDERS THAT:

1. The deadline for Staff to investigate and file its report regarding this matter is extended until no later than March 14, 2014.
2. This order shall become effective immediately upon issuance.



BY THE COMMISSION

Morris L. Woodruff

Morris L. Woodruff
Secretary

Michael Bushmann, Regulatory Law
Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 10th day of March, 2014.