

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Edward Lander,	)	
	)	
Complainant	)	
	)	
v.	)	<u>File No. WC-2018-0099</u>
	)	
Missouri-American Water Company,	)	
	)	
Respondent	)	

**ORDER DIRECTING COMPLAINANT TO SHOW CAUSE
WHY COMPLAINT SHOULD NOT BE DISMISSED**

Issue Date: January 4, 2018

Effective Date: January 4, 2018

Edward Lander filed a complaint against Missouri-American Water Company ("MAWC") on October 18, 2017. MAWC filed a timely answer to that complaint on November 20, 2017, and the Commission's Staff filed a report on December 4, 2017. A prehearing conference was scheduled for January 4, 2018, beginning at 10:00 a.m. MAWC and the Commission's Staff appeared for the conference by their counsel. Mr. Lander did not appear in person or by telephone and did not contact the Commission prior to the prehearing conference to request a continuance.

Commission Rule 4 CSR 240-2.090(5) provides that "[f]ailure to appear at a prehearing conference without previously having secured a continuance shall constitute grounds for dismissal of ...the party's complaint...unless good cause for the failure to appear is shown". The Commission will not dismiss the complaint without giving Mr. Lander an opportunity to explain why he did not attend the prehearing conference. Therefore, Mr. Lander shall file a pleading showing cause why his complaint should not be dismissed.

THE COMMISSION ORDERS THAT:

1. Edward Lander shall file a pleading no later than January 15, 2018, showing cause why his complaint against Missouri-American Water Company should not be dismissed.
2. This order shall become effective upon issuance.



BY THE COMMISSION

Morris L. Woodruff

Morris L. Woodruff
Secretary

John T. Clark, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 4th day of January 2018.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 4th day of January 2018.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

January 4, 2018

File/Case No. WC-2018-0099

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Hampton Williams
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@ded.mo.gov

Edward Lander

Edward Lander
185 Ladue Pines Dr.
Creve Coeur, MO 63141

**Missouri Public Service
Commission**

Casi Aslin
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
casi.aslin@psc.mo.gov

**Missouri-American Water
Company**

Diana C Carter
312 E. Capitol Avenue
P.O. Box 456
Jefferson City, MO 65102
DCarter@brydonlaw.com

**Missouri-American Water
Company**

Timothy W Luft
727 Craig Road
St. Louis, MO 63141
Timothy.Luft@amwater.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.