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65110-4595

MARY ANN YOUNG  
ATTORNEY AT LAW  
OF COUNSEL  
(573) 634-8109  
FAX (573) 634-8224

May 14, 2003

Missouri Public Service Commission  
Attn: Secretary of the Commission  
200 Madison Street, Suite 100  
P. O. Box 360  
Jefferson City, MO 65102-0360

FILED<sup>3</sup>

MAY 14 2003

Missouri Public  
Service Commission

RE: Case No. \_\_\_\_\_  
**WesTex Communications, LLC d/b/a WTX Communications**  
Application for Authority to Provide Basic Local and Interexchange Telecommunications Services

Dear Secretary:

Enclosed please find an original and five copies of following for filing with the Commission on behalf of WesTex Communications, LLC d/b/a WTX Communications:

- 1) **Application for Certificate of Service Authority and For Competitive Classification.**  
This is an Application to provide basic local telecommunications services and interexchange telecommunications services.
- 2) **Motion for Protective Order**
- 3) Initial proposed **Interexchange Services Tariff (PSC Mo. Tariff No. 1)**
- 4) Initial proposed **Basic Local Services Tariff (PSC Mo. Tariff No. 2)**
- 5) Initial proposed **Access Services Tariff (PSC Tariff Mo. No. 3).**

Thank you for assistance in the processing this filing. Copies are being served on the Commission's General Counsel and Office of the Public Counsel. If there are any questions concerning this filing, please contact me at 634-8109 or myoung0654@aol.com.

Sincerely,

  
Mary Ann (Garr) Young

Enclosures

cc: General Counsel  
Office of the Public Counsel  
Monica Borne Haab, NBG

**FILED<sup>3</sup>**

**MAY 14 2003**

**Missouri Public  
Service Commission**

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the matter of the Application of )  
WesTex Communications, LLC )  
d/b/a WTX Communications )  
for Certificate of Service Authority )  
to Provide Basic Local Exchange )  
and Interexchange Telecommunications )  
Services within the State of Missouri )  
and for Competitive Classification )

Case No. \_\_\_\_\_

**APPLICATION FOR CERTIFICATE OF SERVICE AUTHORITY  
AND FOR COMPETITIVE CLASSIFICATION**

Comes now WesTex Communications, LLC d/b/a WTX Communications ("WTX" or "Applicant"), by its undersigned counsel, and hereby applies pursuant to Sections 392.361, 392.410, 392.420 and 392.430, and 392.450 RSMo., the federal Telecommunications Act of 1996 and 4 CSR 240-2.060, for authority to provide basic local exchange and interexchange telecommunications services within the State of Missouri and for competitive classification. In support of its application, WTX states as follows:

1. Applicant WesTex Communications, LLC d/b/a WTX Communications is a corporation duly organized and existing under and by virtue of the laws of the State of Texas with its principal place of business at 11001 Wilcrest Dr., Suite 100, Houston TX 77099. The character of business performed by Applicant is telecommunications services. WTX is authorized to operate in Missouri as a foreign corporation. A copy of documentation from the Missouri Secretary of State as required by 4 CSR 240-2.060(1) for WTX is attached hereto as Exhibit A.

2. All inquiries, correspondence, communications, pleadings, notices, orders and decisions relating to the case should be addressed to:

Mary Ann (Garr) Young  
WILLIAM D. STEINMEIER, P.C.  
2031 Tower Drive  
P.O. Box 104595  
Jefferson City MO 65110-4595  
Phone: 573-634-8109  
Fax: 573-634-8224  
Email: myoung0654@aol.com

With a copy to:

Monica Borne Haab  
Nowalsky, Bronston & Gothard  
3500 N. Causeway Blvd., Suite 1442  
Metairie, LA 70002  
Phone: (504) 832-1984  
Fax: (504) 831-0892  
E-Mail: mhaab@nbglaw.com

Applicant's contact person for regulatory matters after approval of this application is:

Marla J. Hanley, Director of Regulatory Affairs  
Westex Communications, LLC d/b/a WTX Communications  
11001 Wilcrest Dr., Suite 100  
Houston TX 77099  
Phone: (281) 530-1556  
Fax: (281) 530-1585  
E-Mail: marla@westex-clec.com

3. WTX proposes to provide all forms of basic local exchange telecommunications service throughout all exchanges currently served by Southwestern Bell Telephone, L.P., d/b/a SBC Missouri (SBC), formerly known as Southwestern Bell Telephone Company, ALLTEL Missouri, Inc., Sprint Missouri, Inc., CenturyTel of Missouri, LLC, and Spectra Communications Group, LLC. The Company does not intend to provide service in any "small" incumbent local exchange carrier (ILEC) areas. The specific exchanges within which WTX proposes to offer service are listed in the incumbent provider's local exchange

tariff and will be listed in WTX's basic local service tariff. WTX may seek authority to provide basic local service in other areas of the state in a subsequent proceeding.

4. WTX proposes to provide interexchange (IXC) service on a statewide basis throughout Missouri.

5. Pursuant to this application, WTX seeks to provide all forms of basic local exchange telecommunications service, including residential and business basic line service, package services, and individual optional features. Basic local exchange telecommunications services will be provided on resale and facilities basis to the extent that WTX will offer services via an unbundled network elements platform arrangement with the ILEC. Applicant will also provide and charge for access services. Applicant will not provide operator assisted services, and all such calls will be handled by the underlying service provider.

6. WTX will offer and provide IXC telecommunications service to residential customers and business customers. Interexchange services will include MTS, Inbound 8XX and travel card services. Interexchange services will be provided on a resale basis.

5. WTX possesses the technical and managerial expertise necessary to provide the services it proposes. In support of its request for basic local exchange authority, the background of the members of WTX's management team, which demonstrates its extensive experience and expertise, is described in Exhibit B, which is attached hereto and incorporated herein by reference.

6. WTX also possesses the necessary financial resources to provide the services it proposes. WTX requests that its financial statements be kept confidential, pursuant to Commission Rule 4 CSR 240-2.085. In support of its basic local service certificate

application, WTX will submit its most current twelve-month financial statements, and Missouri specific twelve-month pro forma statements as late-filed Highly Confidential Exhibit C. Applicant is separately submitting its Motion for Protective Order pursuant to 4 CSR 240-2.085.

7. WTX seeks classification of itself and its services as competitive pursuant to Sec. 392.361 RSMo. and 4 CSR 240-3.510(1)(A). Applicant believes that its proposed services will be subject to sufficient competition to justify a lesser degree of regulation and that granting this request will allow greater price and service options for telephone users.

8. WTX will offer basic local telecommunications service as a separate and distinct service in accordance with applicable law (Section 392.455 RSMo.). WTX will give consideration to equitable access for all Missourians, regardless of where they might reside or their income, to affordable telecommunications services in WTX's proposed service areas in accordance with applicable law (Section 392.455 RSMo.).

9. WTX is willing to comply with all applicable Commission rules and is willing to meet all relevant service standards, including, but not limited to billing, quality of service and tariff filing and maintenance. Consistent with the Commission's treatment of other certificated competitive basic local exchange telecommunications companies, WTX requests that the following statutes and regulations be waived for WTX and its basic local exchange service offerings:

Statutory Provisions:

Section 392.210.2  
Section 392.240.1  
Section 392.270  
Section 392.280  
Section 392.290  
Section 392.300.2

Section 392.310  
Section 392.320  
Section 392.330  
Section 392.340

Missouri Public Service Commission Rules

4 CSR 240-3.545(2)(C)  
4 CSR 240-3.550(5)(C)  
4 CSR 240-10.020  
4 CSR 240-30.040  
4 CSR 240-33.030

With regard to its interexchange services, WTX requests that the following statutes and regulations be waived, consistent with the Commission's treatment of other certificated competitive local exchange and interexchange telecommunications companies:

Statutory Provisions:

Section 392.210.2  
Section 392.240.1  
Section 392.270  
Section 392.280  
Section 392.290  
Section 392.300.2  
Section 392.310  
Section 392.320  
Section 392.330  
Section 392.340

Missouri Public Service Commission Rules

4 CSR 240-3.545(2)(C)  
4 CSR 240-10.020  
4 CSR 240-30.040  
4 CSR 240-33.030

10. Pursuant to 4 CSR 4 CSR 240-3.510(1), which requires that an application for a certificate of service authority to provide interexchange, local exchange or basic local exchange service shall include a proposed tariff with a forty-five (45) day effective date, WTX is separately filing its proposed interexchange (IXC) tariff, designated as P.S.C. Mo. Tariff No. 1. WTX's proposed IXC tariff contains the rules, conditions and description of services and rates, and bears a forty-five (45) day effective date. WTX respectfully requests approval of its IXC tariff, P.S.C. Mo. Tariff No. 1.

11. WTX also is separately filing its proposed basic local service tariff, designated at P.S.C. Mo. Tariff No. 2, and its proposed access services tariff, designated as P.S.C. Mo. Tariff No. 3, each containing the rules, conditions and descriptions of services and rates, and bearing forty-five (45) day effective dates. WTX is currently in the process of adopting Southwestern Bell Telephone Company's M2A interconnection agreement, which under Commission policy will take effect upon filing. WTX will also negotiate

interconnection and/or resale agreements (agreements) with other ILECs and those agreements will be filed with the Commission for approval. Applicant's initial proposed basic local exchange tariff reflects only SBC's exchanges as its service area. As WTX negotiates and the Commission approves agreements with other ILECs, WTX will amend its Tariff No. 2 to include the exchanges served by those ILECs.

11. Applicant's proposed basic local service tariff specifically identifies the geographic service area in which it proposes to offer basic local service. That area follows the exchange boundaries of the ILECs in the same area and is no smaller than an exchange.

12. Notwithstanding the provisions of Section 392.500 RSMo., as a condition of certification and competitive classification, Applicant agrees that, unless otherwise ordered by the Commission, Applicant's originating and terminating switched exchange access rates will be no greater than the lowest Commission-approved corresponding access rates in effect for each ILEC within whose service areas Applicant seeks authority to provide service. Additionally, pursuant to the Commission's Report and Order in Case No. TO-99-596, Applicant agrees that if the ILEC in whose service area Applicant is operating decreases its originating and/or terminating access service rates, Applicant shall file an appropriate tariff amendment to reduce its originating and/or terminating access rates within thirty (30) days of the ILEC's reduction of its originating and/or terminating access rates in order to maintain the cap on switched exchange access rates.

13. Applicant herein states, in accordance with 4 CSR 240-2.060(1)(K), that there are no pending actions or final unsatisfied judgments or decisions against Applicant in any state, federal agency, or court which involve customer service or rates for which action,

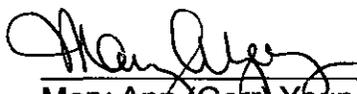
judgment, or decision has occurred within three (3) years of the date of this Application.

14. Pursuant to 4 CSR 240-2.060(1)(L), Applicant hereby states that the Company does not have any overdue annual reports or fees owed to the Missouri Public Service Commission.

15. WTX submits that the public interest will be served by Commission approval of this application because WTX's proposed services will create and enhance competition and expand customer service options consistent with the federal Telecommunications Act of 1996 and Chapter 392 RSMo. Prompt approval of this application also will expand the availability of innovative, high quality and reliable telecommunications services within the State of Missouri.

WHEREFORE, Applicant WesTex Communications, LLC d/b/a WTX Communications, respectfully requests that the Commission grant it certificate of service authority to provide basic local exchange and interexchange telecommunications services as herein requested, grant WTX competitive classification, grant waiver of the aforesaid statutes and regulations, and approve WTX's separately filed interexchange, basic local exchange, and access services tariffs, P.S.C. Mo. Tariff Nos. 1, 2 and 3, respectively.

Respectfully submitted,



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Mary Ann (Garr) Young Mo. Bar #27951  
WILLIAM D. STEINMEIER, P.C.  
2031 Tower Drive  
P.O. Box 104595  
Jefferson City MO 65110-4595  
Phone: 573-634-8109  
Fax: 573-634-8224  
Email: myoung0654@aol.com

Attorney For WesTex Communications, LLC  
d/b/a WTX Communications

CERTIFICATE OF SERVICE

I hereby certify that a copy of this document has been hand delivered or mailed by first class mail, postage prepaid to the Office of Public Counsel and the General Counsel of the Missouri Public Service Commission on this 14th day of May 2003.

  
\_\_\_\_\_  
Mary Ann (Garr) Young

**WesTex Communications LLC  
d/b/a WTX Communications**

**Exhibit A**

**Missouri Secretary of State Certificate**

No. FL0067307

# STATE OF MISSOURI



Matt Blunt  
Secretary of State

## CERTIFICATE OF REGISTRATION FOREIGN LIMITED LIABILITY COMPANY

WHEREAS,  
WESTEX COMMUNICATIONS, LLC

using in Missouri the name  
WESTEX COMMUNICATIONS, LLC

and existing under the laws of the State of TEXAS  
has filed with this state its application for registration and  
WHEREAS this application for registration conforms to the  
Missouri Limited Liability Company Act;

NOW, THEREFORE, I, MATT BLUNT, Secretary of State of the  
State of Missouri, by virtue of authority vested in me by law,  
do certify and declare that on the 1st day of JULY, 2002,  
the above Foreign Limited Liability Company is duly authorized  
to transact business in the State of Missouri  
and is entitled to any rights granted  
Limited Liability Companies.

IN TESTIMONY WHEREOF, I have set my  
hand and imprinted the GREAT SEAL of  
the State of Missouri, on this, the  
1st day of JULY, 2002.

A handwritten signature in cursive script that reads "Matt Blunt".

Secretary of State

\$105.00





State of Missouri

425293

Rebecca McDowell Cook, Secretary of State

P.O. Box 778, Jefferson City, MO 65102  
Corporation Division

**Registration of Fictitious Name**

(Submit in duplicate with a filing fee of \$7)

This information is for the use of the public and gives no protection to the name. There is no provision in this Chapter to keep another company or corporation from adopting and using the same name. (RSMo 417)

We, the undersigned, are doing business under the following name, and at the following address:

Name to be registered: WTX Communications  
Business Address: 4902 Ross Road  
(P.O. Boxes not accepted)  
City, State and Zip Code: Arcola, TX 77583

The parties having an interest in the business, and the percentage they own are (if a corporation is owner, indicate corporation name and percentage owned). If all parties are jointly and severally liable, percentage of ownership need not be listed:

Name of Owners Individual or Corporate	Street and Number	City/State/Zip	If listed, percentage of ownership must equal 100%
WESTEX COMMUNICATIONS, LLC	4902 Ross Road	Arcola, TX 77583	100%

(Must be typed or printed)

Return to: Secretary of State  
Corporation Division  
P.O. Box 778  
Jefferson City, MO 65102

**FILED**

FEB 10 2003

*Matt Blunt*  
SECRETARY OF STATE

The undersigned, being all the parties owning interest in the above company, being duly sworn, upon their oaths each did say that the statements and matters set forth herein are true.

Individual Owners Sign Here

X \_\_\_\_\_ X \_\_\_\_\_  
X \_\_\_\_\_ X \_\_\_\_\_  
X \_\_\_\_\_ X \_\_\_\_\_

425293

The undersigned corporation has caused this application to be executed in its name by its President or Vice-President and its Secretary or Assistant Secretary, this 7th day of January, 19 2003

If Corporation is Owner, Corporate Officers Execute Here

WESTEX COMMUNICATIONS, LLC (Exact Corporate Title)

BY Scotty Hanley Its President or Vice-President

BY Sue Burhham Its Secretary or Assistant Secretary

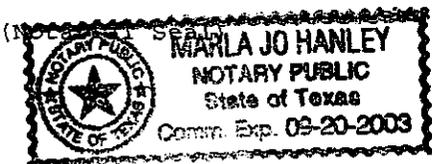
(Corporate Seal)  
If no seal, state "none".

State of Texas  
County of Ft. Bend

ss.

I, Marla Jo Hanley, a Notary Public, do hereby certify that on this 7th day of January, 19 2003, personally appeared before me Scotty Hanley and Sue Burhham and being first duly sworn by me, acknowledged that \_\_\_\_\_ he signed as his own free act and deed the foregoing document in the capacity therein set forth and declared that the statements therein contained are true.

IN WITNESS WHEREOF, I have hereunto set my hand and seal the day and year before written.



Marla Jo Hanley  
Notary Public

My commission expires 9.20.03

[Corporations](#) | [SOS Home Page](#)

**WesTex Communications, LLC  
d/b/a WTX Communications**

**Exhibit B**

**MANAGEMENT PROFILES**

Scotty R. Hanley  
11001 Wilcrest Dr., Suite 100  
Houston, Texas 77099

#### **EDUCATION**

Texas A&M University - two years  
Wharton County Junior College - two years  
Police Academy - one year  
Dulles High School - graduated 1967

#### **EXPERIENCE**

- |   |                      |                     |
|---|----------------------|---------------------|
| <b>Sonitrol Security</b>  | <b>Owner</b>         | <b>1972 to 1979</b> |
| Start up company. Sold in 1979 for fourteen million dollars.  |                      |                     |
| <b>Texas Gulf Marine</b>  | <b>Owner</b>         | <b>1980 – 1987</b>  |
| Start up company. Built a fleet of marine vessels that serviced offshore operations. Sold in 1987 for seven million dollars.  |                      |                     |
| <b>One Stop Leasing</b>   | <b>Owner</b>         | <b>1987 – 1995</b>  |
| Start up company. Houston based company doing approximately two million in revenue per month. Sold for two million dollars.   |                      |                     |
| <b>Pro Bondco Epoxy Company</b>   | <b>Owner</b>         | <b>1994 – 1996</b>  |
| Company faced financial difficulties. Shut down in 1996.  |                      |                     |
| <b>Smoke Signal Communications</b>  | <b>Owner/Founder</b> | <b>1996 – 2001</b>  |
| The leader in pre-paid CLEC industry in the United States. Today has over 500 place call center with all of the technical equipment to handle between 30,000 and 60,000 calls per day. Smoke Signal is a state of the art call center that takes between 1, 000 and 1,500 orders per day. Dedicated to serving what is probably the most difficult customer in the CLEC industry with the pre-paid customer is evident by the reputation that has been built with the PUC/PSC in the 26 states where Smoke Signal operated. |                      |                     |

#### **ADDITIONAL**

Born March 16, 1949 in Angleton, Texas.

Served during the Vietnam Conflict with the 82<sup>nd</sup> Airborne Division of the U.S. Army.

#### **CURRENTLY**

Member and COO of WesTex Communications, LLC

# *Waterbrook Inc.*

13035 Hwy 6  
Arcola, TX 77583  
713-431-1326

Ralph Senior  
13035 Hwy. 6  
Arcola, Texas 77583

## EDUCATION

University Of Texas two years.  
Alvin Junior College one year.  
Dulles High School graduate 1964.

## EXPERIENCE

Sales and service, Gray Tool Co. oil field related  
equipment 1967 to 1972

Owner of Senior's Country Store, 1972 to present,  
selling, agricultural supplies, tires, feed, gas,  
western wear and riding equipment.

President Waterbrook Inc., Real Estate Development  
1986 to present. Estate lots homes from \$400,000.

## ADDITIONAL

President Silver Ridge Home Owner's Association 4 yrs.

President National High School Rodeo Association  
Region 7 two years.

Board of Directors Texas Youth Rodeo Association  
17 years.

## CURRENTLY

Sole  
Member/Manager of WestTex Communication, LLC.

## **Ronnie Hooks**

### **WesTex Communications, LLC**

**2002 - Present**

#### **Chief Financial Officer**

Responsible for turnaround of a public utility company and producing additional capital to restructure the company to a profitable basis.

### **NXS Construction Company**

**2.5 years**

#### **Vice President/Controller**

Responsible for all financial controls of the company. Arrange all bank loans and lines of credit. Investor relations and personnel.

### **Consultant**

**4 years**

#### **Self-Employed**

Retired to do investments portfolio management for 4 years. Provided consulting to small businesses and financial institutions.

### **CGM Trucking and Soils Company, Inc.**

#### **Vice President/Controller**

#### **Owner/Majority Stockholder**

Responsible for all financial controls of company. Responsible for turnaround operation from \$800,000 per year in annual sales to \$4.5 million in sales. Initiated multiple locations and direction of personnel and management to home office, as well as the financial affairs, computers, personnel, etc. Sold company in 1997 under a Noncompete Agreement for 5 years. Sold for \$6.5 million.

### **Resolution Trust Company (FDIC)**

**4 years**

#### **Special Assistance Contractor**

Responsible for compromising debt for the largest corporations within the Southwest Division. Also managed and liquidated two financial institutions in Nacogdoches and Freeport, Texas.

### **Summary of Skills**

Twenty-eight years in bank management including Chairman of the Board of Directors and President. Duties included budgeting, growth, and personnel management. Responsible to the Board of Directors and shareholders. In 1985, founded the last state chartered Savings And Loan Association in the state of Texas. Grew from \$0 to \$30 million in assets. Profitable in the first 18 months of operation. In 1990, sold the institution to public company.

Sue H. Burnham  
12360 Richmond #413  
Houston, Texas 77082

## EDUCATION

High School Diploma, Jeff Davis High School, 1968  
Completed two years, Stephen F. Austin State University, 1968-1970  
Completed 30 hours Accounting, Houston Baptist University, 1979-1981

## WORK HISTORY

**2001-Present Westex Communications, LLC**  
Director of Customer Service and Billing. Developed scripts, train new employees, preparing reports for Executive Committee. Maintain billing database for five thousand business customers. Oversee collection policies and CABS billing/receivables. Responsible for employee development.

**2000-2001 Smoke Signal Communications, Inc.**  
Customer Service Floor Manager supervising 250 customer service representatives. Prepared scripts for representatives use in dealing with various customer problems. Developed incentive program and was in charge of the monthly call center meeting. Prepared reports for Executive Committee outlining total calls received and total calls answered. Maintained a seven percent attrition rate.

**1998-2000 Jeweler's National Bank, San Marcos, Texas**  
Supervisor in credit card center for Zales Corporation. Trained agents to handle customer calls, monitored calls, handled customer complaints, created incentive programs, and worked closely with management on special projects.

**1997-1998 Shue's Coffee House, San Marcos, Texas**  
Owned and operated a coffee house.

**1990-1997 Burnham & Associates, Houston, Texas**  
Prepared financial statements, payroll, payroll tax returns, bank reconciliations, and federal tax returns for several small businesses in the Houston area.

**1985-1990 Quick Cash Check Service, Houston, Texas**

Managed sale/lease back company. Developed procedures for dealing with customers in a professional manner, how to handle customer complaints and monitoring daily receipts. Created computer program for taking customer information over the phone. Worked with advertisers. Prepared financial statements, payroll, payroll tax returns, sales tax returns and federal tax returns.

**1980-1985 Pool Company, Houston, Texas**

Domestic Tax Manager for large oil company. Supervised filing of all state and federal tax returns. Developed sales tax training program for District Managers. Computerized consolidated tax return for twenty-five subsidiaries.

Sue Burnham has twenty years of managerial experience to her credit. Her career began in 1980 while working for Pool Company. As Domestic Tax Manager for this large Houston oil company, she was directly responsible for supervising four tax professionals. Her department prepared the state and federal tax returns for twenty-five subsidiaries operating in thirty-one states. During her tenure at Pool, she prepared a sales tax training film for the district offices. This film was so successful that she was invited to present it at the Annual Federal Excise Tax meeting in Kentucky. She was also a guest speaker at the Angelo State University Career Day program representing Pool Company. Sue was directly responsible for creating a computer program for the preparation of the federal consolidated tax return for Pool and its subsidiaries.

In 1985, Sue was offered the opportunity to manage Quick Cash Check Service. As a start up company, she was responsible for the development of all company policies and procedures. The most important of these was handling customers in a professional manner. She created a method by which she could monitor all incoming calls to ensure that all customers were treated fairly and with respect. She trained and supervised eight order takers and two office staff members. Her duties included the preparation of all financial statements, tax returns and dealing with all the advertising campaigns.

After eight years of being self-employed, Sue worked for Jeweler's National Bank in San Marcos, Texas. Jeweler's was the credit card calling center for Zales Corporation. As a supervisor, she had sixteen representatives reporting directly to her. She handled customer

complaints, monitored calls, created incentive programs and reconciled all bankruptcy accounts. She was also in charge of the Annual JNB United Way Carnival. Sue was Employee of the Month for fourteen straight months in recognition of her supervisory skills.

## **Marla J. Hanley-Lobert**

7026 Rio Blanco ♦ Houston, Texas 77083

### **Objective**

To obtain a progressive position utilizing my managerial/administrative skills, and providing me with opportunities for individual contribution, professional advancement and personal growth.

### **Skills**

Experience in business management, telecommunications regulatory compliance, office administration/support, personnel supervision, policy/procedure development/implementation, composition, graphic layout/design, database/spreadsheet management, customer sales/service, problem resolution, and accounting procedures.

### **Experience**

#### **WesTex Communications, LLC**

**September 2002 to Present**

**Director of Regulatory Affairs/ Assistant to President/New Product Development** of national competitive local exchange carrier based in Houston, Texas. Ensures compliance to reporting requirements with regulatory agencies, commences/negotiates resale/interconnection agreements with Incumbent Local Exchange Carriers, establishes accounts with LECs, develops and maintains relationship with account reps of LECs, responds to Public Service Commission and other regulatory agency inquiries brought forth by customer complaints, tracks status of activity in each state, maintains corporate legal/regulatory correspondence/filing, handles special projects requested by BOD, travel arrangements, and other administrative tasks, as requested.

#### **Choctaw Communications, Inc.**

**August 1999 to August 2002**

**Director of Regulatory Affairs/Assistant to Sr. Vice President of Regulatory/New Product Development** of national competitive local exchange carrier based in Houston, Texas. Ensures compliance to reporting requirements with regulatory agencies, commences/negotiates resale/interconnection agreements with Incumbent Local Exchange Carriers, establishes accounts with LECs, develops and maintains relationship with account reps of LECs, responds to Public Service Commission and other regulatory agency inquiries brought forth by customer complaints, tracks status of activity in each state, maintains corporate legal/regulatory correspondence/filing, handles special projects requested by Sr. VP, travel arrangements, and other administrative tasks, as requested.

#### **Choctaw Communications, Inc.**

**February 1999 to August 1999**

**Regulatory Administrator/Assistant to Vice President Regulatory/CFO** of a subsidiary of VarTec Telecom, Inc. Responsible for reporting requirements with all regulatory authorities, maintain checklist and filing for licensing for each state, coordinates negotiations with ILECs, coordinate tax reporting with accounting department, maintain checklist of recurring reports required and compliance thereof, coordination of travel arrangements, and review of expense reports for legitimacy/staying within budgetary guidelines and proper documentation. Other administrative assistance, as requested.

#### **Choctaw Communications, Inc.**

**November 1998 to February 1999**

**Sales Coordination Manager/Assistant to Vice President of Retail Sales & Operations** of Smoke Signal Communications. Responsible for coordinating activities of Regional Account Directors and Field Services Representatives. Created/generated forms enabling tracking/reporting of field activities. Disseminated information/supplies to field team. Travel arrangements. Liaison between corporate and field personnel, as well as independent agents. Responded to independent agent inquiries. Maintained agent database revisions. Other administrative assistance, as requested.

Marla J. Hanley-Lobert

**1<sup>st</sup> Odyssey Group**

**April 1998 to November 1998**

**Assistant to Controller** of Choctaw Communications, L.C. Performed accounting functions, personnel functions and administrative functions. Reviewed/submitted timesheet of hourly employees, reported hourly payroll information/overtime information to supervisors, new hire orientation/information, prepared/submitted sales tax returns monthly, ensured compliance with regulatory requirements, ensured compliance with policy/procedures, corporate correspondence/filing, performed office manager administrative functions, accounts payables coordinator activity, liaison to vendors, account coding of income/expenses, implemented payables in new accounting system, tracked benefits of employees, supervised front window/accounting support group, daily deposits, maintained calendar of events and ensured deadlines met. Created monthly newsletter. Special projects defined by CFO. Other administrative assistance, as requested.

**Administrative Services Unlimited**

**March 1994 to April 1998**

**Sole Proprietor** of multi-disciplined business located in San Antonio, Texas. Provided administrative services to entrepreneurs, doctors, attorneys, contractors, printers and restaurants including medical/legal transcriptions, meeting minutes, desktop publishing/typesetting, data compilation/analysis, and editing. Graphic design/layout of brochures, newsletters, flyers, forms, presentations, business cards, logos, and policy manuals. Provided temporary services as Executive Director of plumbing association, secretary to law firm, and leasing agent/mystery shopper in apartment industry.

**WilsonSchanzer, Inc.**

**February 1993 to March 1994**

**Training Coordinator/Administrative Assistant to Vice President** of Multi-Family Housing Training/Marketing Department for national real estate services management company. Developed/maintained databases. Compiled data and reported analyses. Coordinated training activities. Assisted in production/development of curriculum, forms, newsletters, correspondence, policy manuals, reports, and presentation/training materials. Transcribed meeting minutes. Liaison for problem resolution between corporate office and apartment residents, point of contact for co-workers, on-site and regional personnel. Participated in strategic planning task groups. Reservations/travel arrangements. Processed expense reports. Other administrative assistance, as requested.

**Raba-Kistner Consultants, Inc.**

**January 1992 to February 1993**

**Business Manager/Administrative Assistant to Vice President** of Analytical/Chemistry Laboratory of a multi-disciplined engineering firm located in San Antonio, Texas. Supervised administrative support staff. Generated/tracked solicitation/bids. Maintained client lists and pricing schedules. Performed accounting/collection functions. Responded to certification audits. Reviewed timesheets. Coordinated laboratory report preparation. Other administrative assistance, as requested.

**The EQUICOR Group**

**August 1990 to December 1991**

**Assistant to President** of a San Antonio-based investment group. Primary responsibility to coordinate and implement special projects. Liaison between chrome plating facility and environmental compliance agencies. Property Manager of retail strip center. Performed office management, administrative and computer support services. Assisted corporate counsel with legal filings/document preparation. Distributed proceeds from sale of the largest Jeep-Eagle dealership in California. Ensured compliance with FAA Anti-Drug Program. Supervised administrative support staff. Other administrative support, as requested.

**Education**

**University of Texas at San Antonio**

**August 1990**

**GPA 3.3**

Bachelor of Business Administration Degree with concentration in Business Management

**Roosevelt High School**

**May 1983**

Graduated Cum Laude in the top 10% of class.

**WesTex Communications, LLC  
d/b/a WTX Communications**

**EXHIBIT C**

**FINANCIAL STATEMENTS  
AND 12-MONTH MISSOURI PROJECTIONS**

**TO BE LATE-FILED**

**VERIFICATION OF APPLICANT**

STATE OF Texas )  
 )  
COUNTY OF Harris ) ss:

I, Scotty Hanley, being first duly sworn, state that I am President of WesTex Communications, LLC d/b/a WTX Communications, the Applicant herein; that I have reviewed the matters set forth in the Application and Exhibits and the statements contained therein are true to the best of my knowledge, except as to those matters which are stated on information or belief, and as to those matters I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

**WesTex Communications, LLC d/b/a  
WTX Communications**

By: Scotty Hanley, Pres.  
Scotty Hanley, President

Sworn to and subscribed before me this 1<sup>st</sup> day of May, 2003

Marla Hanley  
Notary Public