BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Amanda BoClair,)
Complainant,)
V.) File No. WC-2015-0074
Missouri American Water Company,)
Respondent.)

ORDER GRANTING EXTENSION OF TIME TO FILE PLEADING

Issue Date: October 23, 2014 Effective Date: October 23, 2014

On September 22, 2014, Amanda BoClair ("Complainant") filed a complaint with the Missouri Public Service Commission ("Commission") against Missouri-American Water Company ("Respondent"). The Commission issued an order requiring Respondent to answer the complaint no later than October 22, 2014. On that day, Respondent filed a motion to extend the time to file its responsive pleading until November 3, 2014. Respondent states that the parties are in settlement negotiations and believe that the complaint will be resolved outside of formal proceedings. The rule requiring a complaint to be answered within 30 days¹ may be waived for good cause². The Commission considers potential settlement of this matter to constitute good cause. The Commission finds the request reasonable and will grant it.

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¹ Commission Rule 4 CSR 240-2.070(8) and (9).

² Commission Rule 4 CSR 240-2.015(1).

THE COMMISSION ORDERS THAT:

- 1. The deadline for Missouri-American Water Company to file its responsive pleading to the complaint is extended until no later than November 3, 2014.
 - 2. This order shall be effective when issued.

BY THE COMMISSION

Porris L Woodry



Morris L. Woodruff Secretary

Michael Bushmann, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 23rd day of October, 2014.