# NEWMAN, COMLEY & RUTH

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October 19, 2005

Martin A. Miller Stephen G. Newman Thomas R. O'Toole John A. Ruth Alicia Embley Turner

The Honorable Colleen M. Dale Secretary/Chief Regulatory Law Judge Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102-0360

OCT 2 0 2005

**FILED**<sup>3</sup>

Missouri Public Service Commission

Re: Matrix Telecom, Inc.; Tariff No.: YC-2005-0947

Dear Judge Dale:

Enclosed please find the following revised tariff sheets:

MO PSC Tariff No. 4, Section 2, Original Page No. 32; MO PSC Tariff No. 4, Section 3, Original Page No. 2; MO PSC Tariff No. 4, Section 3, Original Page No. 4; MO PSC Tariff No. 4, Section 3, Original Page No. 5; MO PSC Tariff No. 4, Section 3, Original Page No. 7; MO PSC Tariff No. 4, Section 4, Original Page No. 1; MO PSC Tariff No. 4, Section 4, Original Page No. 2; and MO PSC Tariff No. 4, Section 4, Original Page No. 3.

These tariff sheets are being filed at the suggestion of Staff and should be substituted for their original counterparts filed with the Commission on April 29, 2005, May 11, 2005 and October 18, 2005.

Should you have any questions regarding this filing, please let me know. Thank you.

Sincerely,

NEWMAN, COMLEY & RUTH P.C.

By:

Holen A. Martin

Cathleen A. Martin

CAM:ab Enclosure cc: Office of Public Counsel General Counsel Judith Riley, Esq.

Greg Taylor Bill Haas Sherri Kohly

# <u>SECTION 2 – REGULATIONS (CONT'D)</u>

# 2.14. <u>Promotional Offers</u>

Matrix will provide tariff notification to the Commission no less than seven (7) days prior to the beginning of each promotion identifying the promotion, the exchange(s) within which the promotion will be offered, and the start and end dates of promotion. Matrix will offer all promotions in a nondiscriminatory manner.

## 2.15. Individual Case Basis (ICB) Arrangements

Pursuant to Section 392.200(8) RSMo, the Company offers customer-specific pricing for business Services offered in certain telephone exchange areas. Customer-specific pricing for Business Customers is limited to Business Customers located in any exchange to which an incumbent local telephone company's business basic local exchange telecommunications service has been deemed competitive under Section 392.245 RSMo. Copies of customer-specific contracts will be made available on a proprietary basis to the Missouri Public Service Commission staff upon request.

# 2.16. <u>Customer Service</u>

Customer service personnel are available twenty-four (24) hours a day, seven days a week and may be reached toll-free.

Issued: April 29, 2005

Effective: June 13, 2005

#### SECTION 3 – SERVICE DESCRIPTIONS AND RATES (CONT'D)

#### 3.1 Local Service (cont'd)

#### 3.1.4. Installation Charge

This charge applies per line when a new local service line or trunk is added to a new or existing account. It is a one-time, non-recurring charge.

#### 3.2 Features

#### 3.2.1. General

The following features will be available on all lines. Not all features are compatible with certain key sets and PBX systems.

#### Call Return

Allows a customer to automatically redial the telephone number of the last incoming call to that line, regardless of whether the call was answered, unanswered, or busy. After the recall is activated, and unless the number is blocked as described below, an announcement of the number is provided to the customer, who then has the choice of either continuing the recall by entering a code, or terminating the recall by hanging up. If the redialed number is busy, a distinctive ring alerts the customer when the number becomes available. If the telephone number of the last incoming call has been blocked through the use of a service such as Caller ID Blocking, the number cannot be redialed.

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By: Greg Taylor, In-House Counsel Matrix Telecom, Inc.
300 North Meridian, Suite 200 North Oklahoma City, OK 73107 Effective: June 13, 2005

#### SECTION 3 - SERVICE DESCRIPTIONS AND RATES (CONT'D)

#### Caller ID (continued)

A Customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (\*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification Customer will receive an anonymous indicator. This anonymous indicator notifies the Caller ID Customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID Customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. CPN will be displayed for calls made for calls made from another central office only if it is linked by appropriate facilities. CPN will be displayed for caller ID is not available on operator-handled calls.

#### **Call Forward**

This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number. The user is charged any applicable usage charges for the rerouted call. The user can activate/deactivate Call Forward and define a telephone number where all calls will be forwarded. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number.

#### Call Forward Busy Line

This optional feature forwards calls to a busy station to a predetermined number. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number. The user is charged any applicable usage charges for the forwarded call.

#### Call Forward Don't Answer

This optional feature allows users to re-route a call to a predetermined station in the event that the call is not answered within a customer-specified number of rings. Users are charged for any applicable usage charges on the forwarded call.

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# SECTION 3 – SERVICE DESCRIPTIONS AND RATES (CONT'D)

## 3.2 <u>Features</u> (cont'd)

3.2.1. General (cont'd)

#### Change Call Blocking

This allows a customer to change the call blocking on a number.

#### **Call Trace**

Call Tracing allows for the identification and recording of the telephone numbers of some or all of the incoming calls to the telephone line of a customer. The Company's call trace capability is not available on a per call basis. If a customer wishes to have this capability he/she must subscribe to the Company's Call Trace Service. Charges for this service are listed in Sections 3.2.3 and 4.4.

A customer who subscribes to the Company's Call Trace Service and wishes to attempt a Call Trace must immediately after the threatening or harassing call press \*57, and hold the line. A roording will inform the customer if the trace was successful, and how to proceed by contacting their local law enforcement agency. Under no circumstance will the customer be provided the calling number.

#### **Call Transfer**

Allows Customer to transfer an incoming call to a third party or to add a third party to an existing call, forming a three-party connection. The original party can then leave the call without disconnecting the other parties. Calls can be transferred to any number in the North American Dialing Plan (1-NPA-NXX-XXXX type numbers).

#### **Ground Start**

A way of signaling on subscriber trunks in which one side of the two wire trunk is momentarily grounded to get dialtone. There are two types of switched trunks typically for lease by a local phone company, ground start and loop start. Normal single line phones and key systems typically work on loop start lines. You must be careful to order the correct type of trunk from your local phone company and correctly install your telephone system at your end. In technical language, a ground start trunk initiates an outgoing trunk seizure by applying a maximum local resistance of 550 ohms to the tip conductor.

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# SECTION 3 – SERVICE DESCRIPTIONS AND RATES (CONT'D)

- 3.2 <u>Features</u> (cont'd)
  - 3.2.1. General

### Toll Blocking

Allows the user to restrict long distance outgoing calls on each line equipped.

### Vanity Number

A customized number that can be easily remembered. By using a combination of letters on the telephone keypad, you can form significant and personalized words for your phone number.

- 3.2.2. <u>Terms and Conditions</u>
  - A. Per call blocking and unblocking shall be offered at no charge. Domestic violence programs and law enforcement agencies shall always be offered per line blocking at no charge.
  - B. The results of a call trace will be furnished only to law enforcement agencies or authorities upon proper request by them.
  - C. Disclosure of telephone number may occur when caller subscribes to Caller Identification or Automatic Call Back. Call blocking, on either a per call or per line basis, prevents the delivery of this information.

## **SECTION 4 - PRICE LIST**

# 4.1. Business Line Service Monthly Recurring Charge

\$38.23 per line

# 4.2. Initial Service Conversion Charge

\$26.00 per line or trunk converted

# 4.3. Line Installation Charge

\$52.50 per line or trunk

# 4.4. <u>Features</u>

]	Non Recurring	Monthly Recurring	Per Usage
	Charge	<u>Charge</u>	<u>Charge</u>
Call Return	n/a	n/a	\$.75
Continuous Redial	n/a	n/a	\$.75
Call Trace	n/a	n/a	\$6.08
Call Transfer	\$14.15	\$5.80	
Caller ID	\$14.15	\$8.10	
Call Forward	\$14.15	\$5.85	
Call Forward Busy Line	\$14.15	\$2.90	
Call Forward Don't Answer	\$14.15	\$2.90	
Call Forward Busy Line/Don't Answ	er \$14.15	\$2.90	
Call Waiting	\$14.15	\$7.75	
Direct Connect Line	\$48.70	\$9.75	
Hunting	\$12.25	\$7.50	
Remote Call Forwarding	\$14.15	\$2.70	
Speed Dial	\$14.15	\$2.75	

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# **SECTION 4 - PRICE LIST (CONT'D)**

# 4.4. <u>Features</u> (cont'd)

	Non Recurring	Monthly Recurring	Per Usage
	Charge	<u>Charge</u>	<u>Charge</u>
Speed Dial, Expanded	\$14.15	\$4.25	_
Third Number/Collect Blocking	\$14.15	\$7.00	
Three Way Calling	\$14.15	\$3.85	\$2.00
Toll Blocking	\$19.25	\$2.60	
Ground Start	\$5.25	NC	
Change Call Blocking	\$18.00	NC	
Change Class Blocking	NC	NC	
Vanity Number	NC	NC	

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# **SECTION 4 - PRICE LIST**

# 4.5. Directory Listings

	Non-Recurring Charge	Monthly Recurring Charge
Primary Listing	n/c	n/c
Additional Listing	\$20.75	\$2.75
Cross Reference Listing	\$20.75	\$2.75
Non-Published Listing	\$20.75	\$1.40
Non-Listed Number	\$20.75	\$1.40
Foreign Listing	\$20.75	\$2.75
Extra Line Listing	\$20.75	\$2.75

# 4.6. <u>Directory Assistance</u>

\$.59 per call

# 4.7. Directory Assistance Call Completion

#### \$.35 per call

# 4.8. Operator Services

	surcharge	per minute charge
Third Party Billing	\$1.30	\$.27
Collect	\$1.30	\$.27
Person to Person	\$3.50	\$.27
Station to Station	\$1.30	\$.27
Busy Line Verification	\$1.40	
Busy Line Verification w/Interrupt	\$2.75	

### 4.9. <u>Reserved for Future Use</u>

# 4.10. Service Restoration Charge

#### \$52.00 per occurrence

#### 4.11. Vanity Number

Nonrecurring charge:	\$230.00
Monthly recurring charge:	\$9.25

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