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FILED

APR 1 9 2012

Missouri Public Service Commission

April 17, 2012

Missouri Public Commission Attn: Secretary 200 Madison Street Jefferson City, MO 65101

RE: Fil

File No.: XA-2012-0295

Dear Secretary:

Enclosed please find the substitute ICB tariff filed on behalf of Impact Telecom, Inc. in the above referenced matter.

Thank you for your assistance. Please contact me if you need additional information.

Regards, Poul \$ Barry

Paul H. Gardner

PHG/cm Enclosures

YX-2012-0510 Impact Telecom

From: Mahaney, Lisa (lisa.mahaney@psc.mo.gov)

Sent: Mon 4/09/12 4:17 PM

'lkgardner@hotmail.com' (lkgardner@hotmail.com)

Hi Paul,

Please use the following language to replace the ICB language on Page 33.

Pursuant to Section 392.200.8 RSMO. Customer-specific Individual Case Basis (ICB) pricing is authorized only for: (1) dedicated, nonswitched, private line, and special access services, (2) central office based switching systems which substitute for customer premise, private branch exchange (PBX) services and (3) any retail business service. Company will provide copies of its customer contracts to the Staff, upon request, on a proprietary basis.

Thanks,

Lisa Mahaney

Rate and Tariff Examiner

Missouri Public Service Commission

573-751-4729