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SECTION THREE – DESCRIPTION OF SERVICES

## 3.1 Trial Services

The Company may offer new services, not otherwise tariffed, from time to time on a trial basis subject to Commission approval. Such trials are limited to a maximum of six months at which time the trial offering must be either withdrawn or made available on permanent basis.

## 3.2 Promotional Offerings

The Company may offer existing services on a promotional basis, subject to Commission approval, that provides special rates, terms, or conditions of service. These promotions can be allowed to go into effect on seven days prior notice to the Commission. All promotions, regardless of whether services are given away for free, are subject to Commission approval. The Company follows all rules and regulations of the State of Missouri, in regards to Promotional Offerings to the Public,

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Issued: May 22, 2009

Effective: July 7, 2009

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SECTION FOUR – RATES AND CHARGES (Cont'd)

## 4.4 Negotiated Rates and Competitive Discounts

This section has been deleted.

## 4.5 Cancellation of Service Order

If the customer cancels its order for service prior to the service due date, an Order Cancellation Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the customer's request to cancel the service order.

	<u>Non-Recurring Charge</u>	
	Minimum	Maximum
Order Cancellation Charge, Per Circuit or 25% of the monthly recurring rate for the cancelled circuit whichever is higher	\$1,500	\$5,000

## 4.6 Rate Regulations

4.6.1 Actual rates for services are provided in the Rate Schedule at the end of this Tariff.

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SECTION FOUR – RATES AND CHARGES (Cont'd)

## 4.12 Minimum / Maximum Rates and Charges

## 4.12.1 Enhanced Design Layout Record (Circuit Layout Record)

	<u>Non-Recurring Charge</u>	
	Minimum	Maximum
Per circuit	\$25	\$100

## 4.12.2 Hourly Charges

Rates for a schematic map layout reflect the hourly rate that will be charged to the CFAS subscriber per circuit subscribed. The company will give the customer a good faith estimate of the time needed to perform the requested service. The customer will be billed those charges, along with the tariffed rates, established by any connecting carrier for the service.

	<u>Non-Recurring Charge</u>	
	Minimum	Maximum
Per hour	\$32	\$94

## 4.13 Individual Case Basis Arrangements

Individual case basis arrangements are provided as set forth in section 5.0 of this tariff.

## 4.14 Service and Promotional Trials

## 4.14.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce non-recurring or recurring charges to introduce present or potential customers to a service not previously subscribed to by the customer, which can become effective on no less than seven days prior notice to the Commission.

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SECTION FIVE – SPECIAL ARRANGEMENTS

## 5.0 Individual Case Basis Arrangements (“ICB”)

Private line services will be made available to customers in a non-discriminatory manner. Rates for Centrex and local exchange dedicated access, private line, non-switched, and special access services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company’s cost of providing the service and will be made available to the commission staff upon request on a proprietary basis. Rates may be negotiated and adjusted on Individual Case Basis (ICB)/Customer Specific Proposals (CSPs) in an exchange in which basic local telecommunications service offered to business customers by the incumbent local exchange company has been declared competitive. Terms of ICB/CSP provided to business customers will be provided on a proprietary basis to the commission staff, upon request.

## 5.1 Private Line Services

A dedicated line that provides the ability to have a constant transmission path from Point A to Point B.

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