

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of)	
CallCatchers Inc. d/b/a FreedomVoice)	
Systems to Provide Interexchange)	<u>File No. XA-2016-0351</u>
Telecommunications Services)	

STAFF RECOMMENDATION

COMES NOW the Staff of the Missouri Public Service Commission and for its recommendation, states as follows:

1. On June 21, 2016, CallCatchers Inc. d/b/a FreedomVoice Systems (“the Company”) applied for a certificate of service authority to provide interexchange telecommunications service and Interconnected Voice over Internet Protocol Service in the State of Missouri. Companies that are certificated as interexchange or basic local exchange telecommunications companies are not required to have a separate IVolP registration, as compliance with the telecommunications certification requirements establishes sufficient compliance with the less rigorous IVolP registration requirements. If the Company wants a separate IVolP registration, it must file a separate application.

2. The Application included sufficient information for the Staff to conclude that the Company possesses sufficient financial, technical and managerial resources to be certificated.

3. In lieu of a Memorandum, the Staff herein recommends that the Commission grant the Company’s request for interexchange and non-switched local telecommunications service authority. The Commission shall grant an application for a certificate of telecommunications service authority upon a finding that the grant of authority is in the public interest. §§ 392.430 and 392.440 RSMo 2000.

4. The Staff also recommends that the Commission classify the Company's services as competitive.

5. The Staff further recommends that the Commission state in its order that, pursuant to §392.410, the authority conferred by the certificate of service authority shall be null and void unless it is exercised within one year of its issuance.

6. No tariffs were submitted with the application; the Company may rely on §392.461 RSMo and publish its rates, terms and conditions of service on its publically available web site or it may submit a tariff for approval by the Commission prior to providing service in Missouri.

7. The Company is not delinquent in filing an annual report, paying the PSC assessment, MoUSF, and Relay Missouri.

8. The Staff recommends that the application be granted with the following conditions:

The Company will undertake all necessary measures to ensure its contracts with underlying carriers do not contain provisions preventing delivery of traffic to any telephone exchange area of Missouri. Such measures include but are not limited to:

1) Prevention of call blocking and/or call gapping based on the cost of traffic termination.

2) Preventing the alteration or stripping of Calling Party Number identification.

3) Ensuring sufficient network capacity exists to process all traffic according to industry accepted practices.

9. Pursuant to §392.461 RSMo Supp. 2012, the company is not subject to Commission rules pertaining to the installation, provisioning or termination of retail service unless it elects, in written notice to the Commission, to be subject to such rules.

WHEREFORE, the Staff recommends that the Commission grant CallCatchers Inc. d/b/a FreedomVoice Systems' Application for interexchange telecommunications service authority on the conditions set forth above.

Respectfully submitted,



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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 1st day of July, 2016.

