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The Honorable Dale Hardy Roberts Secretary/Chief Regulatory Law Judge Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102-0360

Re:

ROBERT K. ANGSTEAD

CATHLEEN A. MARTIN

STEPHEN G. NEWMAN

MARK W. COMLEY

JOHN A. RUTH

FamilyTel of Missouri, LLC Case No. XA-2004-0282 Tariff No. YX-2004-0845 FEB 2 6 2004

Service Commission

Dear Judge Roberts:

Enclosed for filing in the referenced matter please find the following revised tariff sheets:

Original Pages 2, 3 and 8 (these pages should be substituted for their original counterparts); Original Pages 20-27 (these pages should be substituted for pages 20-58).

These revised sheets are being filed at the suggestion of Staff.

Please contact me if there are any questions concerning this matter. Thank you very much.

Sincerely,

NEWMAN, COMLEY & RUTH P.C.

By:

Mark W/Comley comleym@ncrpc.com

MWC:ab Enclosure

cc:

Office of Public Counsel General Counsel's Office Mark Hendricks

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EFFECTIVE: February 23, 2004

# FamilyTel of Missouri, LLC

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## **SECTION 2 - RULES AND REGULATIONS**

#### 2.1 Undertaking of FamilyTel of Missouri, LLC

FamilyTel's services and facilities are furnished for communications originating at specified points within the state of Missouri under terms of this tariff. Specifically, FamilyTel's services as described in this tariff are offered only and exclusively in Southwestern Bell Telephone Company (SBC) exchanges.

FamilyTel arranges for installation, operation, and maintenance of the communications services provided in this tariff for Customers in accordance with the terms and conditions set forth under this tariff. FamilyTel may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the customer, to allow connection of a Customer's location to the network.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

### 2.2 Use

Services provided under this tariff may be used by the Customer for any lawful telecommunications purpose for which the service is technically suited.

#### 2.3 Limitations

- 2.3.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.
- 2.3.2 The Company reserves the right to discontinue service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this tariff, or in violation of the law.

## 3.4 Outbound Long Distance Service

FamilyTel's Outbound Long Distance Service is a "1+" direct dial service available for Customer use 24 hours a day, seven days a week. Service is accessed through standard business or residential switched access lines. All costs incurred in the installation and use of local access lines is the responsibility of the customer.

A number of service plans are available to the Customer. Rates, billing increments, volume discounts and qualifications, if applicable, vary by plan and are provided in the following sections.

#### 3.4.1 Direct Dial Service - Option 1

FamilyTel's Option 1 outbound long distance service is for IntraLATA, InterLATA and international calling. For billing purposes, call timing is billed in six-second increments after a minimum initial period of eighteen seconds. No volume, time of day and holiday discounts apply. Rates for this service are described herein.

## 3.5 Inbound Toll-Free Number Service

FamilyTel's Inbound Toll-Free Number Service is an 800/888/877/866 number service available for Customer use twenty-four (24) hours a day, seven (7) days a week.

Service is terminated through switched access lines. Calls may originate from any valid exchange within the LATA and terminate to the Customer's location at no charge to the calling party.

	Monthly <u>Rate</u>
Inbound Toll-Free Number Service	
- With Direct Dial Service Option 1	\$ 10.00
- Without Direct Dial Service - Option 2	\$ 25.00

#### 3.6 Travel Service

FamilyTel's Travel Service is offered 24 hours a day, seven days a week to all valid terminating locations. Access to FamilyTel's Travel Card service is via a toll free number. The Customer must input a valid Authorization Code in addition to the destination number with area code. Travel Service rates apply to calls placed to locations in the mainland United States, Alaska, Hawaii, Puerto Rico and the US. Virgin Islands.

For billing purposes, calls within the Continental USA are billed in six second increments after an eighteen second initial period. Time of day, holiday and volume discounts do not apply. No surchages apply.

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**NOT APPLICABLE** 

#### PER CALL CHARGES:

**NOT APPLICABLE** 

<u>PRICES</u> \$ 5.00	MINUTES 35
\$ 10.00	75
\$ 20.00	160
\$ 50.00	500
\$100.00	1075

# 3.7 FamilyTel Unlimited Long Distance

FamilyTel Unlimited Long Distance is a flat rated outbound long distance service that provides calling with no per minute charges. Calls may be placed to anywhere in the lower 48 continental United States.

#### 3.7.1 Unlimited Residential

FamilyTel Unlimited Residential Plan is for voice traffic only. It is not intended for data or internet access. It is a flat rate offering with a recurring monthly charge.

Areas SBC exchanges only

Monthly Charge \$19.95

# 3.7.2 Unlimited Business

FamilyTel Unlimited Business Plan is for voice traffic only. This plan is limited to 10 ANI's. It is not available to phone marketing or brokerage firms. It is not intended for data or internet access. It is a flat rate offering with a recurring monthly charge PER ANI.

Areas SBC exchanges only

Monthly Charge \$39.95

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3.8 Reserved for Future Use

## SECTION 4 - MISCELLANEOUS SERVICE AND RATES

4.1 Directory Assistance and Operator Assistance

FamilyTel does not allow local Directory Assistance. Operator Assistance for trouble calls is allowed. Any charges incurred by the customer for Directory Assistance or Operator Assistance are the responsibility of the customer and will be forwarded to the customer for payment. Refusal to pay these charges is grounds for termination of service.

# **SECTION 5 - PROMOTIONS**

## 5.1 General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available and approved in advance by the Commission to all similarly situated Customers in the target market area.

# **SECTION 6 - CONTRACT SERVICES**

6.1 Reserved for Future Use