

To: Missouri Public Service Commission
Adjudication Division- Data Center
P.O. Box 360
Jefferson City, MO. 65102-0360

Copy: Mr. Jim Levin
206 Hulston Hall
University of Missouri School of Law
Columbia, MO. 65775

FILED⁴

AUG 09 2004

Missouri Public
Service Commission

From: Rickey Oaks
5700 Co. Rd. 3810
West Plains, MO. 65775

Case No. XC-2004-0274
Rickey Oaks vs. Broadwing Communications, LLC.

August 4, 2004

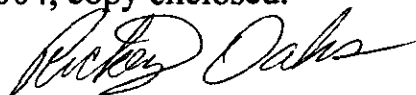
Dear Sirs,

It looks like Broadwing is playing their games again. What would you advise? The most recent communication has been:

A letter from Broadwing dated May 28, 2004. Saying they anticipate a resolution to this complaint in the very near future, copy enclosed.

A phone call from Mr. Jim Levin, we talked about what it would take to resolve this issue. "I said to drop all outstanding bills with Broadwing. They probably owe me more but this would suffice".

And the most recent contact was a letter from a collection agency, dated July 22, 2004, copy enclosed.



Sincerely, Rickey Oaks

NATIONAL REVENUE CORPORATION

4000 EAST 5TH AVENUE/COLUMBUS, OH 43219/(614)827-7602/FAX 614-827-7672

035383C0002825 8015974 SCRDL1 RM SERV
RICKEY OAKS
5700 CO RD 3810
WEST PLAINS, MO 65775

BROADWING COMMUNICATIONS

c/o National Revenue Corporation
P.O. BOX 182965
COLUMBUS, OH 43218-2965

Creditor: BROADWING COMMUNICATIONS
Reference: 035383C0002825 8015974 RM SERV
Account#: 035383C0002825 8015974 DB
Balance: \$320.26

SCRDL1 D182

Date: July 22, 2004

The above account has been placed with this company for collection. Please remit the balance due to National Revenue Corporation.

If you are unable to remit payment for the balance shown above, please call us at (614)827-7602. Otherwise, please return the bottom portion of this letter with the balance due to ensure proper credit. We urge you to make payment to:

NATIONAL REVENUE CORPORATION
P.O. BOX 182965
COLUMBUS, OH 43218-2965

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that the debt or any portion thereof is disputed, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.

This communication is from a debt collector. This is an attempt to collect a debt, and any information obtained will be used for that purpose.

Account Representative

Creditor: BROADWING COMMUNICATIONS
Reference: 035383C0002825 8015974 RM SERV
Account#: 035383C0002825 8015974 DB
Balance: \$320.26

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION

Rickey Oaks,)	
)	
Complainant,)	Case No. XC-2004-0274
)	
vs.)	
)	
Broadwing Communications, LLC,)	
)	
Respondent.)	

STATUS REPORT

COMES NOW Broadwing Communications, LLC, pursuant to 4 CSR 240-2.060 and files this Status Report and states:

1. In an Order dated May 14, 2004, the Commission directed Broadwing Communications, LLC ("Broadwing") to file a status report regarding its mediation of the Complaint of Rickey Oaks (Complainant) by May 28, 2004.
2. Broadwing and Complainant have both been in contact with the mediator appointed by the Commission, Mr. Jim Levin of the Alternative Dispute Resolution Center at the University of Missouri-Columbia School of Law.
3. Broadwing has tendered a proposal for resolution to Mr. Levin and Mr. Levin is in the process of communicating this proposal to Complainant.
4. Broadwing anticipates resolution of this Complaint in the very near future.

Respectfully submitted.

/s/ Leland B. Curtis



Leland B. Curtis, #20550
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St. Louis, Missouri 63105
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(314) 725-8789 (FAX)
lcurtis@lawfirmemail.com

Attorneys for Respondent
Broadwing Communications, LLC

CERTIFICATE OF SERVICE

A true and correct copy of the foregoing document was mailed this 28th day of May, 2004,
by placing same in the U.S. Mail postage paid to:

Dana K. Joyce
General Counsel Office
Missouri Public Service Commission
P.O. Box 360
200 Madison Street, Suite 800
Jefferson City, MO 65102

John B. Coffman
Office of Public Counsel
P.O. Box 2230
Jefferson City, MO 65102

Rickey Oaks
5700 Co. Rd., 3810
West Plains, MO 65775

Jim Levin
206 Hulston Hall
University of Missouri School of Law
Columbia, MO 65211

/s/ Leland B. Curtis

