## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

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FILED October 21, 2016 Data Center Missouri Public Service Commission

Chantel R. Muhammad Complainant,

vs.

Case No. **GC-2016-0010** 

THE LACLEDE GAS GROUP, INC d/b/a Laclede Gas Company

Respondent.

## **COMPLAINANT COMMENTS REGARDING REPORT AND ORDER**

Complainant files its comments on the October 4, 2016 Report and Order:

1. Complainant disagrees with the Judge's ruling and does not support the recommended order.

2. Complainant is not surprised by the report and order and feels that since this "trial" began in September 2015 with a "fake Judge" by the name of Kennard Jones that it would be an unfair outcome in favor of the Respondent, who lied to its Missouri Public Services Commission (PSC) in its initial official report regarding the method, means and purpose of disconnection of services to 730 Dover. In the most recent and order, the lies continue as now the Respondent is suggesting that a 3<sup>rd</sup> party (not Laclede, the Respondent) was responsible for installing the AMR device, as a covering rebuttal to the Complainant's queries as to why the Respondent never installed the device during the many times it had access to 730 Dover. It should be duly-noted that Respondent's witness, John Lair, said he simply "didn't know" when this question was posed to him during the most recent hearing.

3. Complainant was never naïve enough to believe that a company (Laclede) and the Respondent – in <u>policing itself</u> with the façade in the form of the "PSC" – would ever be found it acted unlawfully, etc. even though the Respondent has been cited for conducted this same type of nefarious operation with a Bon Terre, Missouri church and by Missouri's Public Counsel.

4. Lastly, it should also be duly-noted that if it is ever wondered why the Respondent took so long to disconnect services to 730 Dover after years of non-payment, etc. by the Complainant (the tenant), it is simply because the Complainant initiated contact with and offered a settlement (payment) to Laclede around March 2015, which it (Respondent, Laclede) refused to accept. It is with that fact and on those grounds, the Complainant will file a small claims suit, thus appealing the decision in this case, because it is a fraudulent fallacy.

Respectfully submitted, executed and sealed by the voluntary act of my own hand, this 21<sup>st</sup> day of October, 2016.

**/s/ Chantel R. Muhammad** Chantel R. Muhammad, In Pro Per All Rights Reserved, Without Recourse

## **CERTIFICATE OF SERVICE**

I hereby certify that I have served copies of Comments Regarding Report and Order on

October 21, 2016 via electronic mail (email) to the following:

RICK ZUCKER, #49211 Associate General Counsel Laclede Gas Company 700 Market Street, 6<sup>th</sup> Floor St. Louis, MO 63101

/s/ Chantel R. Muhammad