

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

The Staff of the Missouri,	)	
Public Service Commission,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. WC-2008-0331</u></b>
	)	
Universal Utilities, Inc., and Nancy	)	
Carol Croasdell,	)	
	)	
	)	
Respondents.	)	

**NOTICE OF COMPLAINT**

Date Issued: April 15, 2008

Universal Utilities, Inc. and Nancy Carol Croasdell  
5251 Fenton Road  
Flint, Michigan 48507  
**CERTIFIED MAIL**

Registered Agent, Ltd.  
2345 Grand Boulevard, Suite 2400  
Kansas City, Missouri 64108  
**CERTIFIED MAIL**

On April 10, 2008, the Staff of the Commission filed a complaint with the Missouri Public Service Commission, a copy of which is enclosed. The Commission will allow Respondents 30 days from the date this notice was issued to file an answer or to file notice that the complaint has been satisfied. Failure to timely answer the complaint may result in a default order against Respondents, which could result in the Commission granting its Staff all of the relief that it seeks.

All pleadings (the answer, the notice of satisfaction of complaint or request for mediation) shall be mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at the Complainant's address as listed within the enclosed complaint. A copy of this notice has been provided to the Complainant.

**BY THE COMMISSION**

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', is positioned above the printed name and title.

Colleen M. Dale  
Secretary

(S E A L)

Dated at Jefferson City, Missouri,  
on this 15<sup>th</sup> day of April, 2008.

Pridgin, Senior Regulatory Law Judge

Copy to: Jennifer Hernandez and Steven C. Reed, Esq.  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102