

To: Missouri Public Service Commission
Administration Division
P.O. Box 360
Jefferson City, MO. 65102

From: Rickey Oaks
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West Plains, MO. 65775

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CASE: XC-2004-0274

April 27, 2004

Dear Sirs, I talked to Mr. Jim Levin at the Alternative Dispute Resolution Center on 4/8/04. He said that he will call Broadwing and set up a date for us to talk. As of today's date, I have not heard back from Mr. Levin.



Thank you, Rickey Oaks