

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Discontinuance of the)
Certificate of Service for Claro Enterprise) File No. XD-2023-0302
Solutions, LLC)

ORDER ESTABLISHING TIME TO RESPOND

Issue Date: March 24, 2023

Effective Date: March 24, 2023

On March 24, 2023, the Staff of the Commission (Staff) filed a motion requesting the Commission cancel or revoke the registration to provide interconnected voice over internet protocol (IVoIP) services and the certificate to provide intrastate interexchange telecommunications service authority of Claro Enterprise Solutions, LLC. The Commission granted Claro Enterprise Solutions, LLC registration to provide IVoIP service in File No. DA-2019-0008. The Commission granted Claro Enterprise Solutions, LLC a certificate to provide intrastate interexchange telecommunications service authority in File No. XA-2019-0009.

Subsection 392.550(6), RSMo, provides that the Commission may revoke an IVoIP registration for failure to comply with the requirements of Section 392.550, RSMo. The requirements include filing an annual report.

Subsection 392.410(5), RSMo provides the Commission authority to alter or modify any telecommunications certificate of service after notice and hearing.

The Commission need not hold a hearing, if, after proper notice and opportunity to intervene, no party requests such a hearing.¹ Therefore, if no request for a hearing or objection to Staff's motion is received, the Commission may revoke the telecommunications certificate and IVoIP registration based on Staff's motion.

The Commission finds that proper persons shall be allowed 10 days from the issuance of this order to respond or file a motion for hearing.

THE COMMISSION ORDERS THAT:

1. Anyone wishing to respond to Staff's Motion or request a hearing shall do so by filing an appropriate pleading no later than April 3, 2023.
2. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in cursive script that reads "Nancy Dippell".

Nancy Dippell
Secretary

Nancy Dippell, Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri
on this 24th day of March, 2023.

¹ *State ex rel. Rex Deffenderfer Enterprises, Inc. v. Public Service Commission*, 776 S.W.2d 494 (Mo. App. W.D. 1989).

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 24th day of March, 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

March 24, 2023

File/Case No. XD-2023-0302

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Commission**
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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.