

**BEFORE THE PUBLIC SERVICE COMMISSION
STATE OF MISSOURI**

In the Matter of Office of the Public Counsel's)
Petition for Promulgation of Rules Relating to)
Billing and Payment Standards for Residential)
Customers.)

Case No. AX-2010-0061

STAFF'S SUPPLEMENTAL REPORT

COMES NOW the Staff of the Missouri Public Service Commission, by and through the Chief Staff Counsel, and hereby submits its Supplemental Report of its investigation into the circumstances of the above-styled cause, as ordered by the Commission on December 16, 2009, stating:

1. Staff repeats its original recommendation that, because there do not appear to be issues or concerns either with separate fees and payments of bills or with the availability of utility customer service centers, that these portions of Public Counsel's petition be dismissed.

2. As to the issue of payday lenders acting as unauthorized payment agents, Staff has, after further investigation, determined that there do not appear to be any Missouri-specific issues or concerns with the items raised in Public Counsel's petition. Therefore, Staff recommends the Commission dismiss Public Counsel's petition in its entirety.

WHEREFORE, Staff prays that the Commission will accept its attached Supplemental Report and will dismiss Public Counsel's petition for promulgation of rules.

Respectfully submitted,

s/ Kevin A. Thompson

KEVIN A. THOMPSON

Missouri Bar Number 36288

Chief Staff Counsel

Missouri Public Service Commission

P.O. Box 360

Jefferson City, MO 65102

573-751-6514 (Voice)

573-526-6969 (Fax)

kevin.thompson@psc.mo.gov

Attorney for the Staff of the Missouri
Public Service Commission.

Certificate of Service

I hereby certify that a true and correct copy of the foregoing was served, either electronically or by hand delivery or by First Class United States Mail, postage prepaid, on this **3rd day of February, 2009**, on the parties of record as set out on the official Service List maintained by the Data Center of the Missouri Public Service Commission for this case.

s/ Kevin A. Thompson