

FILED³

JUL 19 2019

Missouri Public
Service Commission

FORMAL COMPLAINT FORM

Attach extra pages as necessary.

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Vas Construction LLC _____,)
(Your name here))

Complainant,)

v.)

Ameren UE _____,)

(Utility's name here))

Respondent,)

File No.

(PSC fills this in)

COMPLAINT

1. Complainant resides at:

PO BOX 28514
(Address of complainant) _____

SAINT LOUIS, MO 63146
(City) (State) (Zip Code)

2. The utility service complained of was received at:

a. Complainant's address listed in paragraph 1.

b. A different address:

5522 Delmar Blvd
(Address where service is provided, if different from Complainant's address) _____

SAINT LOUIS, MO, 63112
(City) (State) (Zip Code)

Ameren UE, PO Box 88068

Chicago IL 60680

(Zip Code)

5. The amount at issue is: \$ 886

(Explain what you want the Commission to do: the specific results you are seeking in this complaint.)

Based on a corporate guaranty that we have signed with Ameren in 2017 (attached hereto and accepted by Ameren) Ameren agreed to waive the deposits on any of our accounts providing that the total current balance owed on all accounts is limited to \$50K. Ameren is now insisting that we make those deposits despite their continuing to hold our Corporate Guaranty.

We request that the Commission waive the requirement for a deposit on this property and have Ameren return our deposit.

(Explain why the Commission should grant the relief you seek: the facts that constitute a violation of a statute, tariff, or Commission regulation or order.)

Ameren fails to abide by the terms of the Corporate Guaranty and instead, claims it is expired yet no expiration date was ever provided.

(Please describe in detail what steps you have already taken to resolve this complaint.)

Corporate guaranty was sent to Ameren UE and although they acknowledge the guaranty, they maintain it is expired despite no such expiration date. They have otherwise avoided working with us and the deposit on the account is still showing although we are making regular monthly payments on the account and no amounts are owed.

Attach additional pages, as necessary. Attach copies of any supporting documentation. Do not send originals of any supporting documentation.