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Bad Debt Expense Antonija Nieto MoPSC Staff Rebuttal Testimony ER-2018-0145 and ER-2018-0146

FILED

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Service Commission

MISSOURI PUBLIC SERVICE COMMISSION

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COMMISSION STAFF DIVISION

AUDITING DEPARTMENT

REBUTTAL TESTIMONY

OF

ANTONIJA NIETO

KANSAS CITY POWER & LIGHT COMPANY CASE NO. ER-2018-0145

AND

KCP&L GREATER MISSOURI OPERATIONS COMPANY CASE NO. ER-2018-0146

Jefferson City, Missouri July 2018

Staf Exhibit No. 2.12 Date 9-25-78 Reporter JUF File No ER-2018-0145 + D144

** Denotes Confidential Information **

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1	REBUTTAL TESTIMONY					
2	OF					
3	ANTONIJA NIETO					
4 5	KANSAS CITY POWER & LIGHT COMPANY CASE NO. ER-2018-0145					
6	AND					
7 8	KCP&L GREATER MISSOURI OPERATIONS COMPANY CASE NO. ER-2018-0146					
9	Q. Please state your name, employment position and business address.					
10	A. Antonija Nieto, Utility Regulatory Auditor with the Missouri Public Service					
11	Commission ("Commission"), Fletcher Daniels State Office Building, 615 East 13th Street,					
12	Room 201, Kansas City, Missouri 64106.					
13	Q. Are you the same Antonija Nieto who has previously provided testimony in					
14	this case?					
15	A. Yes. I contributed to Staff's Cost of Service Report filed in the Kansas City					
16	Power & Light Company ("KCPL") and KCP&L Greater Missouri Operations Company					
17	("GMO") rate cases designated as Case No. ER-2018-0145 and Case No. ER-2018-0146 on					
18	June 19, 2018.					
19 [.]	Q. What is the purpose of your rebuttal testimony?					
20	A. I will respond to the direct testimony of KCPL and GMO witness					
21	Linda J. Nunn on the subject of bad debt expense.					
22	EXECUTIVE SUMMARY					
23	Q. Please summarize your rebuttal testimony.					

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1	A. I am responding to KCPL's and GMO's request to recover bad debt expense in
2	excess of the annualized level of bad debt expense calculated in these cases. KCPL's and
3	GMO's request to include an adjustment for bad debt expense associated with a revenue
4	requirement change is commonly referred to as bad debt "factor up" or "gross up" Staff
5	recommends that this theoretical expense not be included in KCPL's and GMO's cost of
6	service. No direct correlation exists between a change in customer rates and bad debt expense
7	to justify adjusting bad debt expense based on the amount of the authorized rate increase or
8	decrease that will result from this rate case.
9	BAD DEBT EXPENSE
10	Q. Please summarize Staff's position with regard to bad debt expense.
11	A. Staff is opposed to KCPL's and GMO's request to recover bad debt expense in
12	excess of the annualized level of bad debt expense calculated in these cases. KCPL and GMO
13	have included an additional \$90,207 and \$78,454, respectively, of Missouri jurisdictional bad
14	debt in their direct filed revenue requirement requests. KCPL and GMO have also included a
15	factor up for late payment fee revenue in the amount of \$36,170 and \$18,749, respectively,
16	based on their direct filed revenue requirement requests.
17	The bad debt factor up is separate from the normalized bad debt expense adjustment
18	that is based on the ratio of bad debt to rate revenue updated through December 31, 2017.
19	KCPL's and GMO's rationale for making this request is based on the assumption that
20	any increase in customer rates granted by the Commission will cause bad debt expense to also
21	directly increase proportionally. However, KCPL and GMO have not demonstrated a direct
22	correlation exists between the level of rate revenue and the percentage of bad debts that would
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justify the reflection of a further adjustment for bad debt expense in rates. KCPL's and
 GMO's assumption is speculative and is not based upon known and measurable changes.

Staff has based its rate recommendation for this item on actual historical levels of bad debt. Based on its review of historical levels, Staff concludes that there has been no direct correlation between bad debts and the level of rate increases, or even the level of revenue growth of KCPL and GMO. Staff's analysis of the actual net write-offs to related revenues as depicted in the attached charts and graphs indicate that bad debt expense sometimes moves in the opposite direction or not in proportion to rates/revenues when levels of rates and revenues change.

10 Staff recommends that the Commission deny KCPL's and GMO's request to adopt 11 KCPL's and GMO's proposed bad debt "factor up" for bad debts and also not order a "factor 12 up" of late payment fees. However, in the event that the Commission does grant KCPL's and GMO's request to "factor up" bad debt expense proportionate with a change in revenue 13 14 requirement, Staff recommends it also "factor-up" additional forfeited discounts (late payment 15 fees) that would be assumed to change as a result of the rate change. If the Commission 16 concludes that it is reasonable and appropriate to "factor up" bad debt expense for purposes of 17 setting rates, on the theory that KCPL and GMO will experience a higher level of bad debts as 18 a result of a rate increase, then it is reasonable to conclude that KCPL and GMO will also 19 experience a higher level of late payment revenue resulting from those higher rates. To 20 summarize, Staff recommends the Commission deny both factor ups, but if bad debt expense 21 is ordered to be factored up, then late payment fees should also be factored up.

1 О. How did Staff develop its normalized bad debt expense recommendation? 2 A. Bad debt expense was normalized using the historical ratio between bad debt 3 and retail revenues through December 2017. Staff applied this ratio to the weather 4 normalized annualized rate revenues amount. Staff, KCPL, and GMO have used this method 5 for several cases to normalize bad debt expense. There is no apparent disagreement between 6 Staff, KCPL, and GMO concerning this portion of bad debt expense. 7 Q. In Staff's opinion, is it reasonable to assume that there will be bad debts 8 associated with a revenue requirement change granted in this rate case? 9 Α. Upon examining actual historical bad debts in relationship to revenues, there is 10 not any apparent causal relationship between bad debts and changes in revenues; KCPL's 11 and GMO's assumption does not hold true. Thus, any change in a company's revenues 12 should not be assumed to automatically cause a proportional change to bad debt expense, on a 13 dollar-for-dollar basis. Staff's analysis demonstrates no evidence of this direct correlation for 14 KCPL and GMO currently or in the past, nor have KCPL and GMO produced any evidence of 15 such a correlation in their testimony or workpapers in these cases. In fact, at various times as 16 revenues increased, bad debts have actually declined. In other instances, when revenues 17 decreased, bad debts increased. The conclusion is there is no direct relationship between bad 18 debts and revenue changes.

The usual justification for use of the bad debt "factor up" is the incorrect assumption that it is necessary to match dollar-for-dollar the level of bad debt expense established in a rate case with the amount of additional revenue requirement increase approved by the Commission. In other words, the use of bad debt "factor up" implies that it is a virtual certainty that, with each rate change, bad debts will also change proportionally. Should the

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1	factor up be granted, this additional amount of bad debt expense would be calculated and
2	added to the annualized and normalized level of bad debt expense found reasonable for
3	inclusion in the utility's revenue requirement. The amount of any ordered bad debt "factor
4	up" will be derived by applying the bad debt expense ratio to the expected revenue
5	requirement increase to be granted by the Commission. Staff's analysis concludes KCPL's
6	and GMO's proposed bad debt factor up request should not be adopted in this case, nor should
7	additional late payment fees be included based on the rate change ordered in this case.
8	Therefore, Staff recommends that the Commission not adopt KCPL's and GMO's request.
9	Q. Does KCPL's and GMO's requested bad debt "factor up" work in the same
10	way as an income tax "factor up"?
11	A. Yes. KCPL's and GMO's proposed bad debt "factor up" methodology is in
12	essence the same as the income tax "factor up." The income tax factor assumes that for every
13	change in earnings resulting from a rate case there will be a direct and absolute proportional
14	change in income taxes. This is a well-established and accepted relationship in ratemaking,
15	and in this case KCPL, GMO, and Staff have applied an income tax "factor up" to the
16	additional revenue requirement calculation to determine the proper level of rate
17	increase/decrease recommended in this case. If the Commission authorizes a rate change in
18	this proceeding, then a corresponding income tax amount will have to be added to or
19	subtracted from the calculated revenue requirement amount or KCPL and GMO (for a rate
20	increase) or KCPL/GMO customers (for a rate decrease) may not realize the full amount of
21	the authorized change revenues.

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1	Q. What analysis has Staff performed to support the position that no direct
2	relationship exists for bad debts relating to changes in revenue requirement for KCPL and
3	GMO?
4	A. Attached to this rebuttal testimony are several schedules.
5	For KCPL:
6 7 8 9 10 11 12 13	 Confidential Schedule AN-r1 is a historical monthly analysis of KCPL's bad debts (net write-offs) and retail revenue levels. Listed on the schedule are the monthly revenues, along with the corresponding bad debt. The monthly percentage change in both is shown, as well as the number of instances where bad debts and revenues changed in opposite directions from month to month.
14 15 16 17	 Confidential Schedule AN-r2 is a graphical analysis of monthly retail revenues and bad debt for time period January 2005 through June 2017.
18 19 20 21	• Schedule AN-r3 is a graphical analysis of the monthly percent change in bad debts and retail revenues for time period January 2005 through June 2017.
22 23 24 25	 Confidential Schedule AN-r4 is the quarterly rolling percentage of bad debt compared to retail revenue from December 2006 through June 2017.
26 27 28	• Schedule AN-r5 is a graph of the quarterly rolling percentage of bad debt compared to retail revenue from December 2006 through June 2017.
29	For GMO:
30 31 32 33 34 35 36 37 38 39 40 41	 Confidential Schedule AN-r6 is a historical monthly analysis GMO's bad debts (net write-offs) and retail revenue levels. Listed on the schedule are the monthly revenues, along with the corresponding bad debt. The monthly percentage change in both is shown, as well as the number of instances where bad debts and revenues changed in opposite directions from month to month. Confidential Schedule AN-r7 is a graphical analysis of monthly retail revenues and bad debt for time period January 2001 through June 2017.

1 2 3 4	 Schedule AN-r8 is a graphical analysis of the monthly percent change in bad debts and retail revenues for time period January 2001 through June 2017. 			
5 6 7 8	• Confidential Schedule AN-r9 is the quarterly rolling percentage of bad debt compared to retail revenue for the same time period for GMO.			
9 10 11	 Schedule AN-r10 is a graph of the quarterly rolling percentage of bad debt compared to retail revenue from December 2001 through June 2017. 			
12	Q. What do the schedules you have provided demonstrate?			
13	A. The information shown in the graphical analysis clearly demonstrates there is			
14	no direct relationship between bad debts and changes in revenues that would have to exist			
15	to justify a bad debt "factor up" calculation. This conclusion holds true in examining the			
16	month-to-month change in bad debt and revenue, and also the quarterly rolling relationship			
17	between bad debt and revenue as shown in the attached schedules.			
18	Q. What are some historical examples specific to KCPL and GMO when bad			
19	debts did not increase proportionately to increased or decreased revenues?			
20	A. Staff reviewed the changes or variations that occurred between electric retail			
21	revenues and actual bad debt write-offs for the period from January 2005 through June 2017 ¹			
22	for KCPL, and January 2001 through June 2017 for GMO (see attached schedules).			
23	While electric revenues increased (or decreased), actual bad debt write-offs tend to			
24	decrease (or increase) by different amounts and in different directions. In fact, during			
25	KCPL's and GMO's summer peaking months, there was at least one month each year where			
26	revenues and bad debts had an inverse relationship beginning January 2007 through June 30,			
27	2017. Even in situations where revenues and bad debts tend to move in the same direction,			

¹ The approximate time to "write-off" bad debts is six months. Therefore, bad debts in a given month relate to revenue levels booked six months prior. Staff's December 31, 2017 cutoff analysis updates December bad debts that relate to June 2017 revenues.

KCPL:

Staff observed that they were either increased or decreased by different and disproportionate
 amounts. The following tables identify several examples during the peak summer months
 when the increase or decrease in revenues is not consistent with the increase or decrease in
 bad debts:

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	Revenue	Bad Debt
Month/Year	Percentage Change	Percentage Change
July 2005	12.55%	-15.19%
August 2006	-3.15%	2.65%
June 2007	21.84%	-6.64%
July 2007	16.73%	-5.94%
August 2007	12.46%	-32.38%
September 2007	-29.50%	54.24%
July 2008	16.06%	-27.77%
September 2008	-28.02%	19.72%
July 2009	9.02%	-43.44%
September 2009	-14.75%	100.78%
June 2010	38.88%	-11.71%
August 2010	0.13%	-63.04%
September 2010	-31.56%	97.45%
July 2011	21.98%	-4.43%
July 2013	15.06%	-17.68%
July 2014	8.46%	-36.19%
July 2015	14.33%	-39.76%
August 2016	0.43%	-60.65%
June 2017	36.36%	-39.70%

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GMO:

	Revenue	Bad Debt
Month/Year	Percentage Change	Percentage Change
July 2010	8.92%	-7.16%
August 2010	2.61%	-54.56%
June 2011	43.70%	-11.57%
July 2011	31.95%	-17.72%
June 2012	36.38%	-26.12%
September 2013	-23.52%	2.11%
July 2014	4.54%	-38.74%
August 2014	-28.87%	138.91%
June 2015	-4.05%	30.74%
July 2015	18.52%	-17.95%
July 2016	. 3.91%	-25.55%
August 2016	3.29%	-7.04%
September 2016	-30.01%	51.05%

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What is the significance of the summer peaking months discussed above?

3 The summer peaking months of June through September represent the months A. KCPL's and GMO's revenues are their highest during a given year. For KCPL's and GMO's 4 argument to hold true, bad debts would increase during its summer peaking months when 5 6 revenues are increasing. Based on the tables above, KCPL's and GMO's argument simply 7 does not hold true.

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Q. On an annual basis, what is the comparison of Missouri bad debts to revenues? 9 Α. For KCPL, the ratio of bad debts to revenues has recently decreased to a level 10 around the 2006 levels, which was before KCPL's first rate increase in Missouri since the 11 mid 1980s. Schedule AN-r5 shows that bad debts, as a percentage of revenues, actually 12 decreased after the 2006, 2007; and 2010 rate increases. The percentage of bad debts to revenues in December 2006 was ** _____. ** As can been seen from the data, this ratio 13 has fluctuated both up and down, and as of June 2017, the ratio is ** ** 14

1	For GMO, Confidential Schedule AN-r10 graphically depicts GMO's bad debts as a
2	percentage of revenues on a 12 month rolling quarterly basis. Case No. ER-2001-672, which
3	was consolidated with a complaint case, resulted in a rate decrease, and, contrary to GMO's
4	assumptions, bad debts increased after this rate decrease. Confidential Schedule AN-r10
5	shows that bad debts, as a percentage of revenues, actually decreased after the 2010 and 2012
6	rate increases. This data directly contradicts GMO's assumptions and conclusions underlying
7	its proposed bad debt factor-up.
8	Q. You stated earlier that the bad debt factor up is not "known and measurable"
9	and is an out-of-period adjustment that goes beyond the true-up period in this case.
10	Please explain.
11	A. The anticipated effective date of rates in this case is December 29, 2018. The
12	annual revenue requirement authorized by the Commission, if any, will be collected in the
13	following 12 months. Bad debt expense lags behind revenues by six months, so a full twelve
14	months of bad debt expense associated with a full twelve months of revenues resulting from
15	these rate cases will not be incurred until June 2020, 18 months beyond the operation of law
16	date and 24 months beyond the true-up date in this case. In other words, KCPL's and GMO's
17	adjustment for bad debt associated with the revenue requirement attempts to include a cost in
18	rates that may or may not be realized until 18 months beyond the change in rates, which is
19	certainly not known and measurable.
20	Q. What are "forfeited discounts"?

A. Forfeited discounts are also known as "late payment fees" and are fees that
KCPL and GMO charge their customers for making late payments on customer bills
whenever they become due. The charges are assessed on the remainder of the unpaid bill.

1 Q. How are "forfeited discounts" or late payment fees booked by KCPL and 2 GMO? 3 A. Late fees payments are considered additional revenue and, as such, are booked 4 as revenue by KCPL and GMO. 5 Did KCPL and GMO propose to "factor up" late payment fees consistent with Q. 6 its requested bad debt "factor up" for revenue requirements increase? 7 Α. Yes. KCPL's and GMO's Adjustment R-21b adds additional late payment 8 revenue based on the requested rate increase. 9 Q. Has Staff performed any analysis that would support there is a relationship 10 between changes in revenues and late payment fees? 11 A. Yes. Attached to this rebuttal testimony, as Schedules AN-r11 through 12 AN-r14 are historical monthly analyses of KCPL's and GMO's late payment fees and retail 13 revenue levels. Contrary to Staff's bad debt analysis, a relationship between late payment 14 fees and changes in revenues does appear to exist. Although the relationship between late 15 payment fees and changes in revenues is not a perfect correlation, Staff's analysis indicates 16 the relationship is much closer to a direct correlation than the relationship of bad debt expense to changes in revenues. 17 18 Q. If the Commission includes a bad debt factor up, would it be consistent to also "factor up" forfeited discounts or late payment fees? 19 20 А. Yes. Staff recommends that if the Commission decides to grant KCPL's and 21 GMO's request to adjust bad debt expense proportionate to any increase in revenue 22 requirement, then it should also "factor up" late payment fees for the same reason. If the 23 Commission concludes that KCPL and GMO will experience a proportionately different level

,

1	of bad debts as a result of a rate change then it would follow that KCPL and GMO	will
2	experience a different level of late payment revenue as well.	
3	Q. Does this conclude your rebuttal testimony?	
4	A. Yes, it does.	

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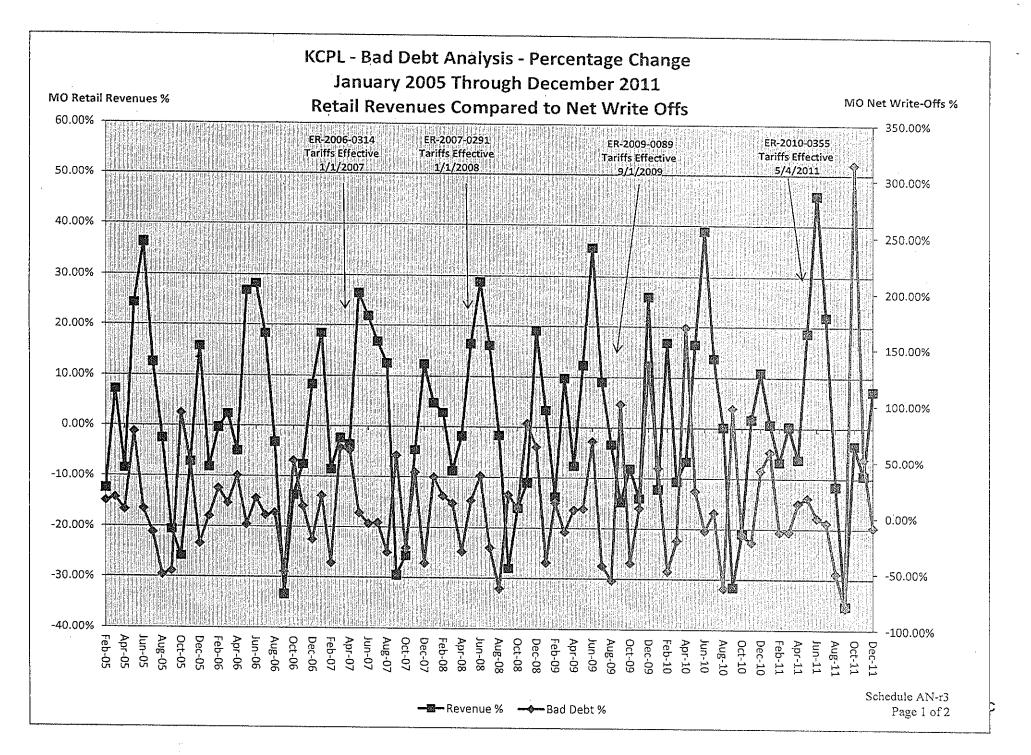
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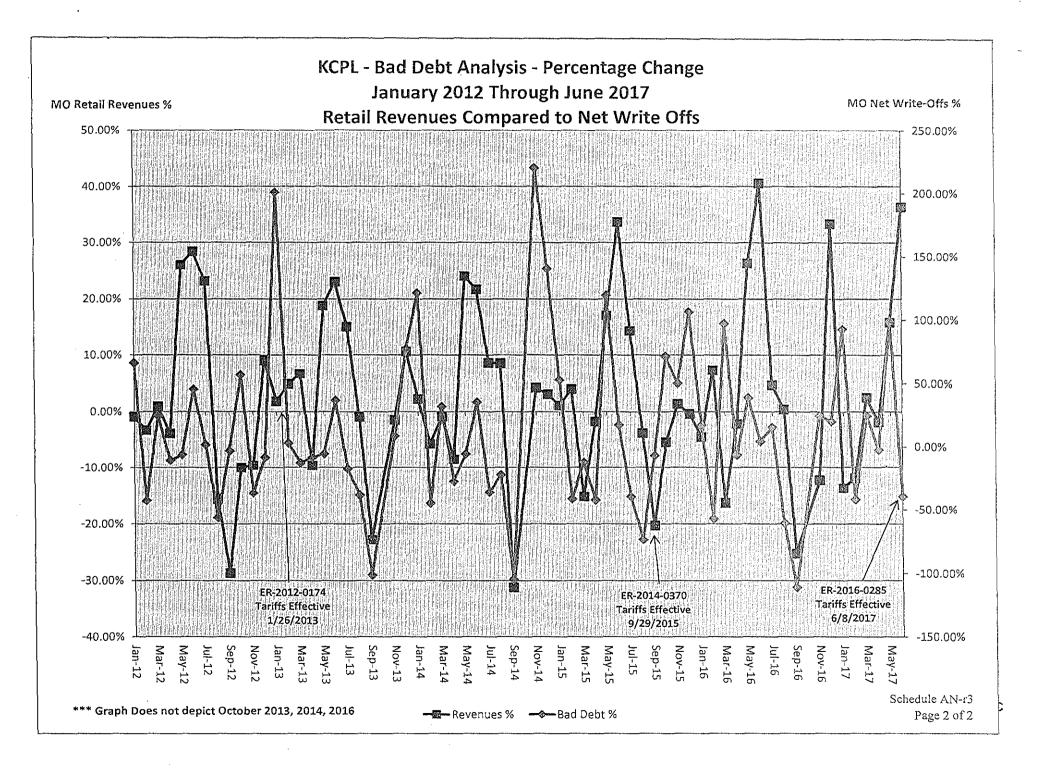
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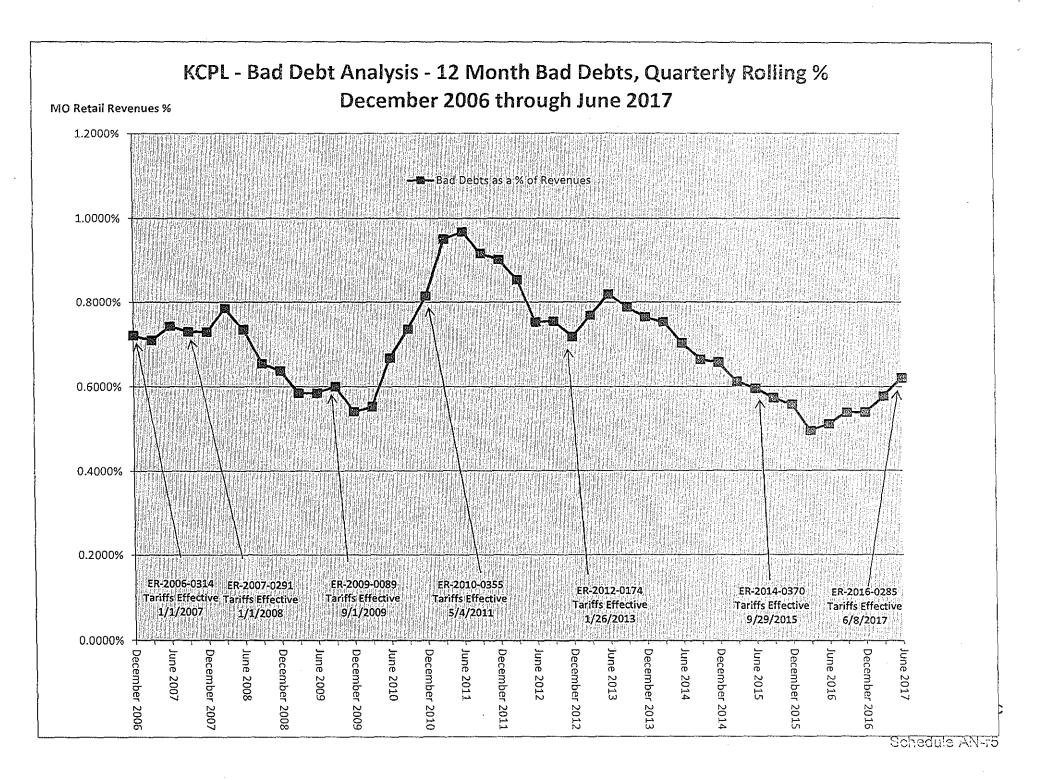




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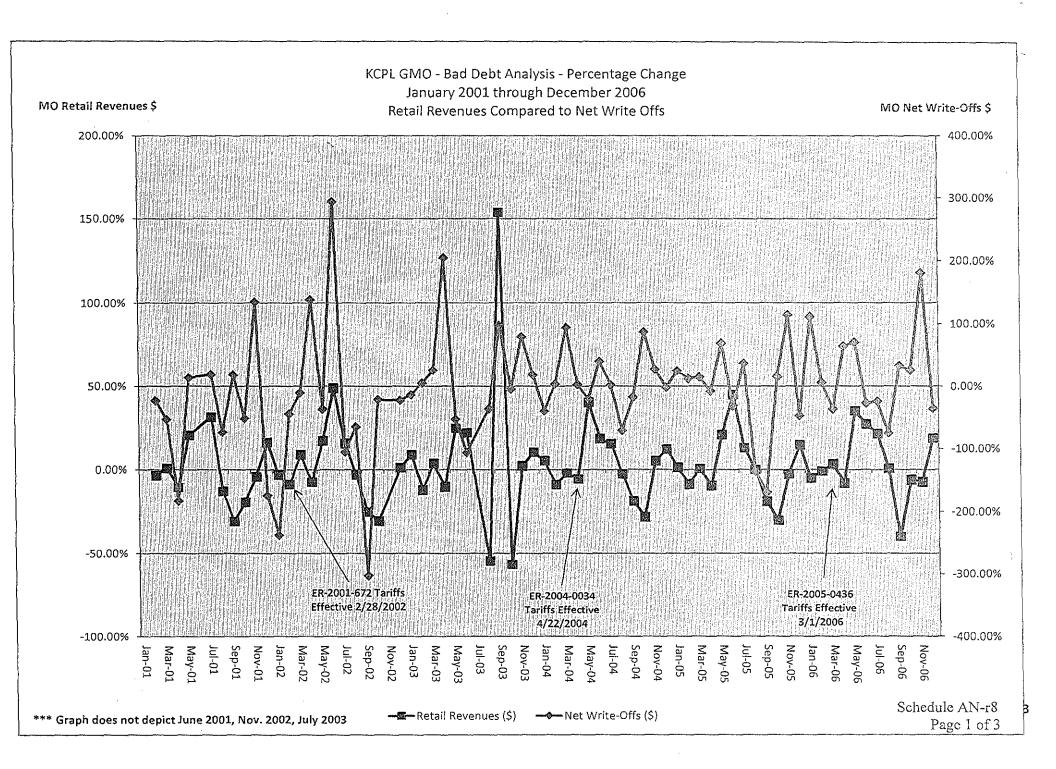
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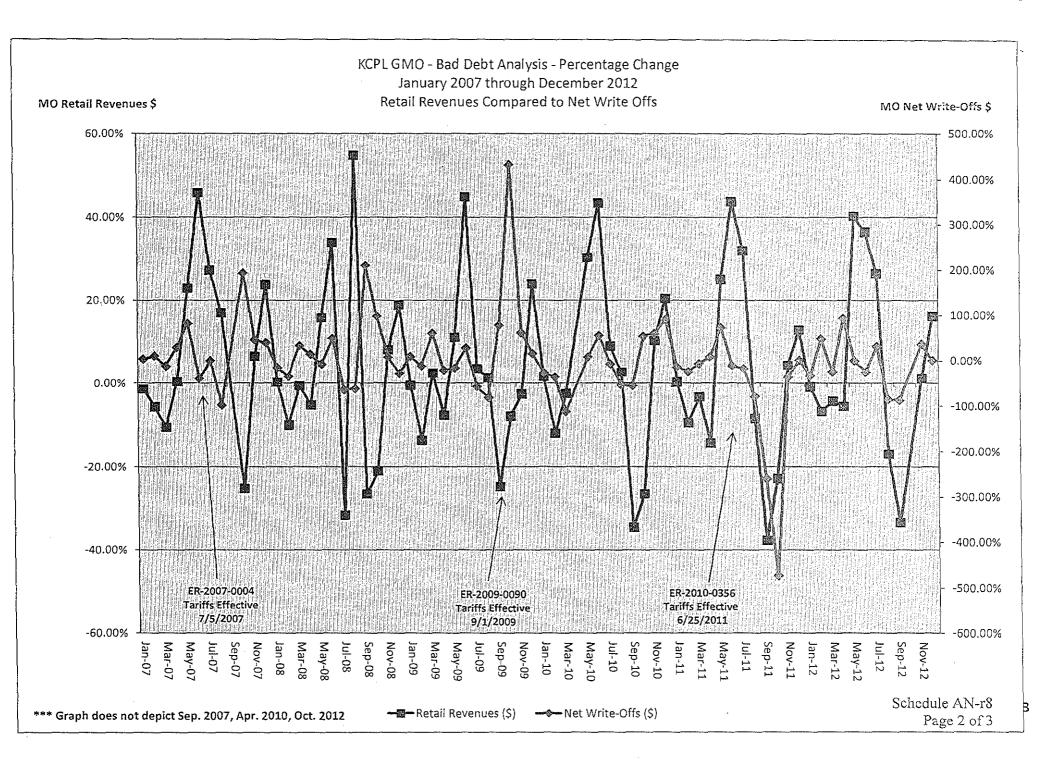
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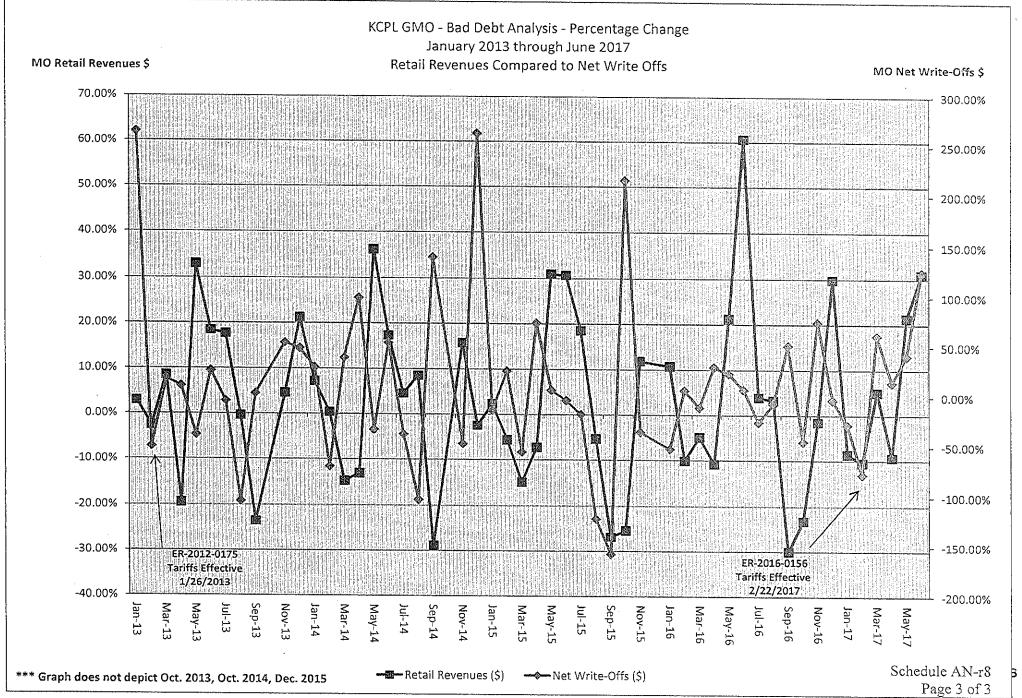
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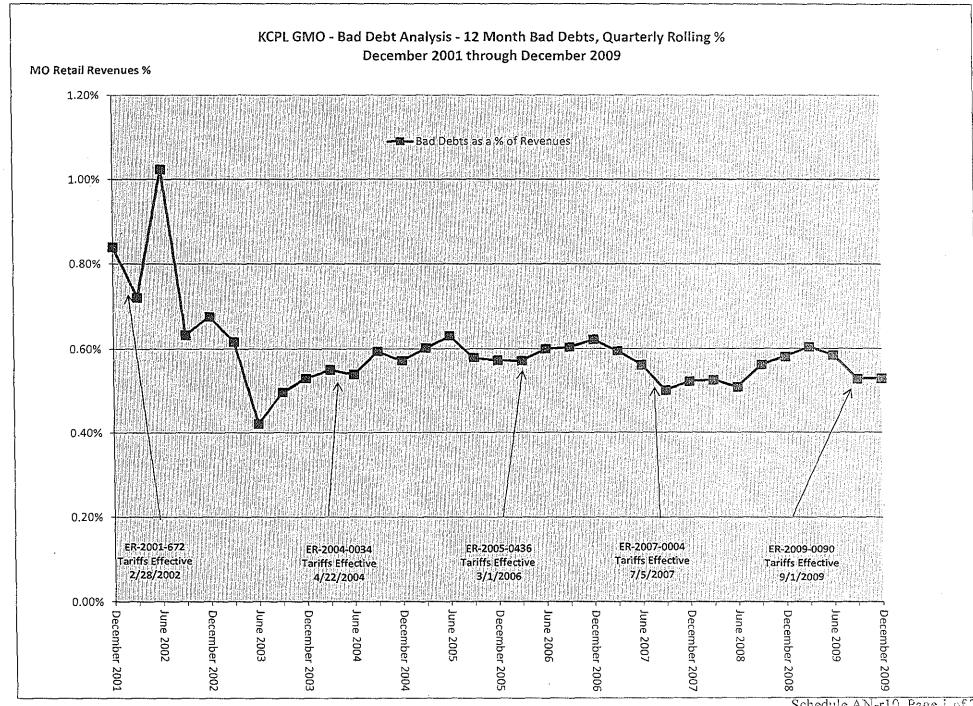


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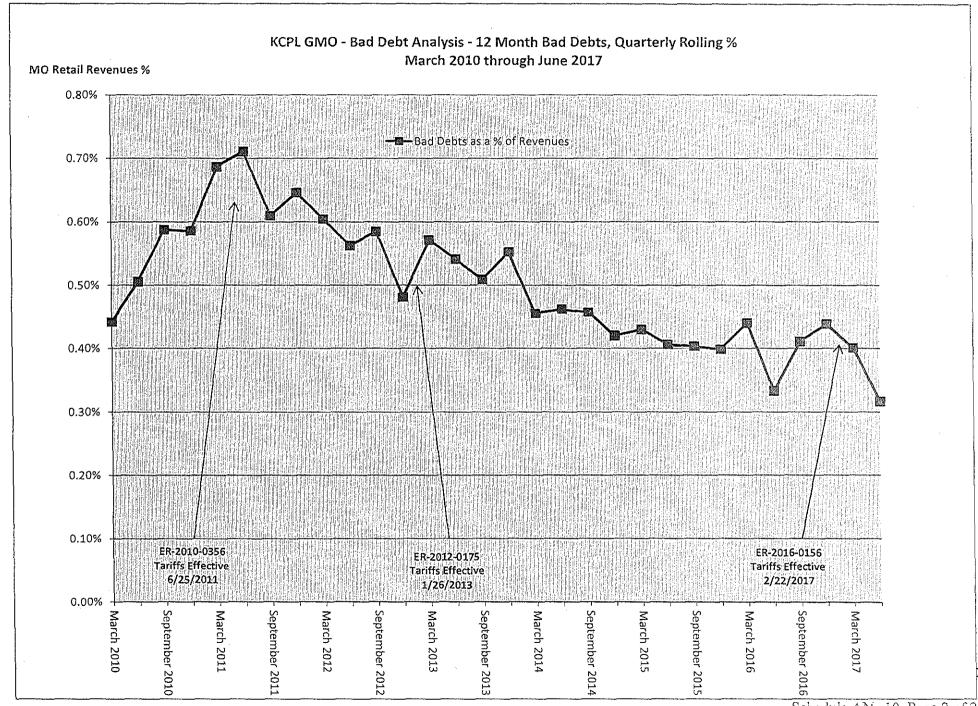
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Schedule AN-r10, Page 1 of 2



Schedule AN-r10, Page 2 of 2

Kansas City Power & Light Company Case No. ER-2018-0145 Missouri Forfeited Discounts (Late Payment Fees) Case No. ER-2018-0145

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Revenue			Change in	Change in	No. of
Month			Revenues	Forfeited Discounts	Occurrences**
Jan-05	\$ 38,837,702	\$ 99,464			
Feb-05	34,205,072	99,068	-11.93%	-0.40%	
Mar-05	36,452,702	91,310	6.57%	-7.83%	1
Арг-05	33,467,075	91,610	-8.19%	0.33%	2
May-05	41,124,531	99,293	22.88%	8.39%	
Jun-05	56,078,592	90,424	36.36%	-8.93%	3
Jul-05	63,423,544	120,039	13,10%	32.75%	
Aug-05	62,123,258	154,009	-2.05%	28.30%	4
Sep-05	49,914,183	141,496	-19.65%	-8.12%	
Oct-05	36,995,007	127,606	-25.88%	-9.82%	
Nov-05	33,911,260	90,274	-8.34%	-29.26%	
Dec-05	39,541,375	95,977	16.60%	6.32%	
Jan-06	36,303,519	110,064	-8.19%	14.68%	5
Feb-06	36,046,531	107,946	<i>⊷</i> 0.71%	-1.92%	
Mar-06	36,885,006	91,305	2.33%	-15.42%	6
Apr-06	35,031,829	104,904	-5.02%	14.89%	7
May-06	43,795,018	101,807	25.01%	-2.95%	8
Jun-06	56,669,012	101,042	29.40%	-0.75%	9
Jul-06	66,884,748	137,870	18.03%	36.45%	
Aug-06	65,319,637	166,145	-2.34%	20.51%	10
Sep-06	44,499,438	147,033	-31.87%	-11.50%	
Oct-06	37,763,280	130,900	-15.14%	-10.97%	
Nov-06	34,841,131	106,639	-7.74%	-18.53%	
Dec-06	37,743,640	100,214	8.33%	-6.03%	11
Jan-07	44,261,292	137,840	17.27%	37.55%	
Feb-07	40,958,135	123,878	-7.46%	-10.13%	
Mar-07	40,012,229	129,576	-2.31%	4.60%	12
Apr-07	38,409,071	122,114	-4.01%	-5.76%	
May-07	48,099,820	124,347	25,23%	1.83%	
Jun-07	58,882,700	118,484	22.42%	-4.72%	13
Jul-07	68,723,789	149,411	16.71%	26.10%	
Aug-07	77,114,245	178,036	12.21%	19.16%	
Sep-07	55,747,736	144,756	-27.71%	-18.69%	
Oct-07	41,202,044	162,957	-26.09%	12.57%	14
Nov-07	38,859,081	127,986	-5.69%	-21.46%	<i>.</i> –
Dec-07	43,701,227	115,639	12.46%	-9.65%	15
Jan-08	45,710,932	144,412	4.60%	24.88%	
Feb-08	46,959,039	129,995	2.73%	-9.98%	16
Mar-08	43,052,464	117,191	-8.32%	-9.85%	
Apr-08	42,131,310	108,632	-2.14%	-7.30%	
May-08	48,483,145	113,720	15.08%	4.68%	
Jun-08	62,732,154	126,975	29.39%	11.66%	
Jul-08	72,765,270	158,805	15.99%	25.07%	47
Aug-08	71,909,598	178,529	-1.18%	12.42%	17
Sep-08	52,639,422	208,799	-26.80%	16.96%	18
Oct-08	43,725,874	175,683	-16.93%	-15.86%	
Nov-08	. 39,046,805	96,750	-10.70%	-44.93%	
Dec-08	46,213,179	184,379	18.35%	90.57%	

Jan-09	47,737,364	158,946	3.30%	-13.79%	19
Feb-09	41,383,277	127,116	-13.31%	-20.03%	
Mar-09	45,155,064	100,034	9.11%	-21.30%	20
Apr-09	41,657,762	112,652	-7.75%	12.61%	21
May-09	46,511,598	121,955	11.65%	8.26%	
Jun-09	62,916,870	113,737	35,27%	-6.74%	22
Jul-09	69,202,559	146,391	9.99%	28.71%	
Aug-09	66,643,608	173,689	-3.70%	18.65%	23
Sep-09	57,399,681	140,392	-13.87%	-19.17%	
Oct-09	52,378,254	152,904	-8.75%	8.91%	24
Nov-09	45,218,105	116,222	-13.67%	-23.99%	
Dec-09	56,481,043	133,384	24.91%	14.77%	
Jan-10	50,506,211	156,355	-10.58%	17.22%	25
Feb-10	57,857,901	143,772	14.56%	-8.05%	26
Mar-10	52,164,805	145,993	-9.84%	1.54%	27
Арг-10	48,628,159	126,156	-6.78%	-13.59%	
May-10	55,998,631	111,026	15.16%	-11.99%	28
Jun-10	77,999,013	126,582	39.29%	14.01%	
Jul-10	88,699,315	173,783	13.72%	37.29%	
Aug-10	89,281,470	204,270	0.66%	17.54%	
Sep-10	62,370,429	204,688	-30.14%	0.20%	29

Note: Prior to Case No ER-2012-0174, % of Retail revenues was calculated based on Gross Retail Revenue and Gross Forfeited Discounts. This was identified by the KCPL in Case No ER-2010-0355. The percentage was based on Revenues and Forfeited Discounts net of Gross Receipts Tax beginning with the 12 month period September 30, 2011 (Test Year)

** This shows the number of times Revenue and Forfeited Discounts moved in different directions based on change in Revenues and change in Forfeited Discounts.

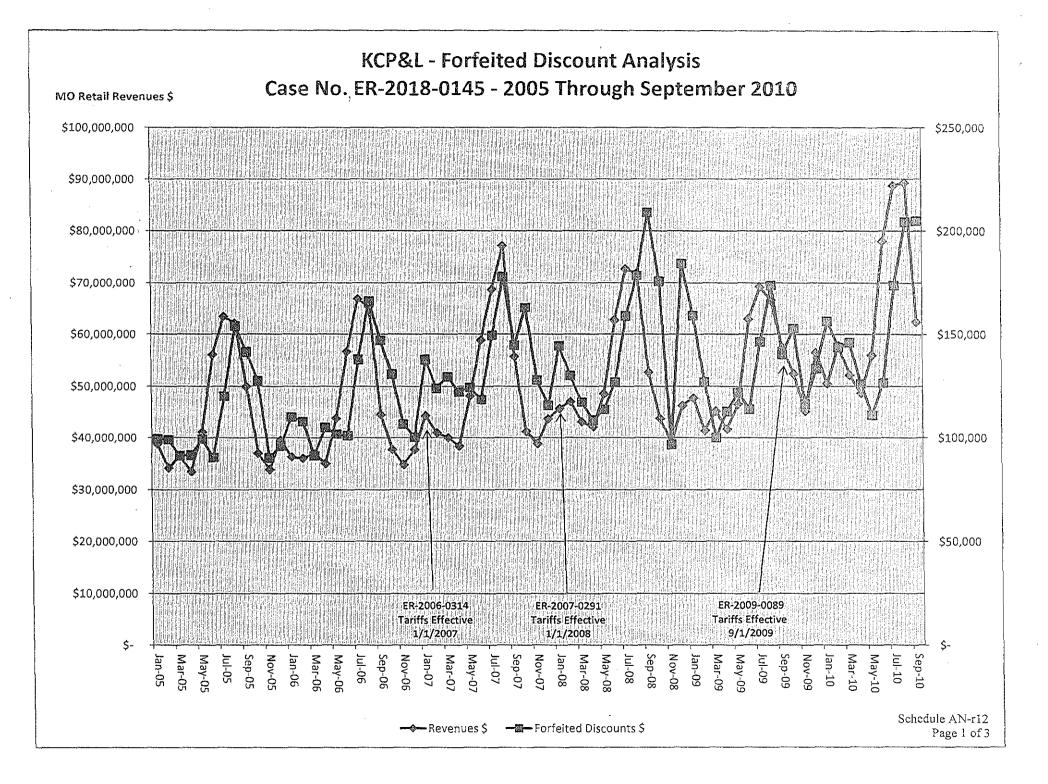
Kansas City Power & Light Company Case No. ER-2018-0145 Missouri Forfeited Discounts (Late Payment Fees) Case No. ER-2018-0145

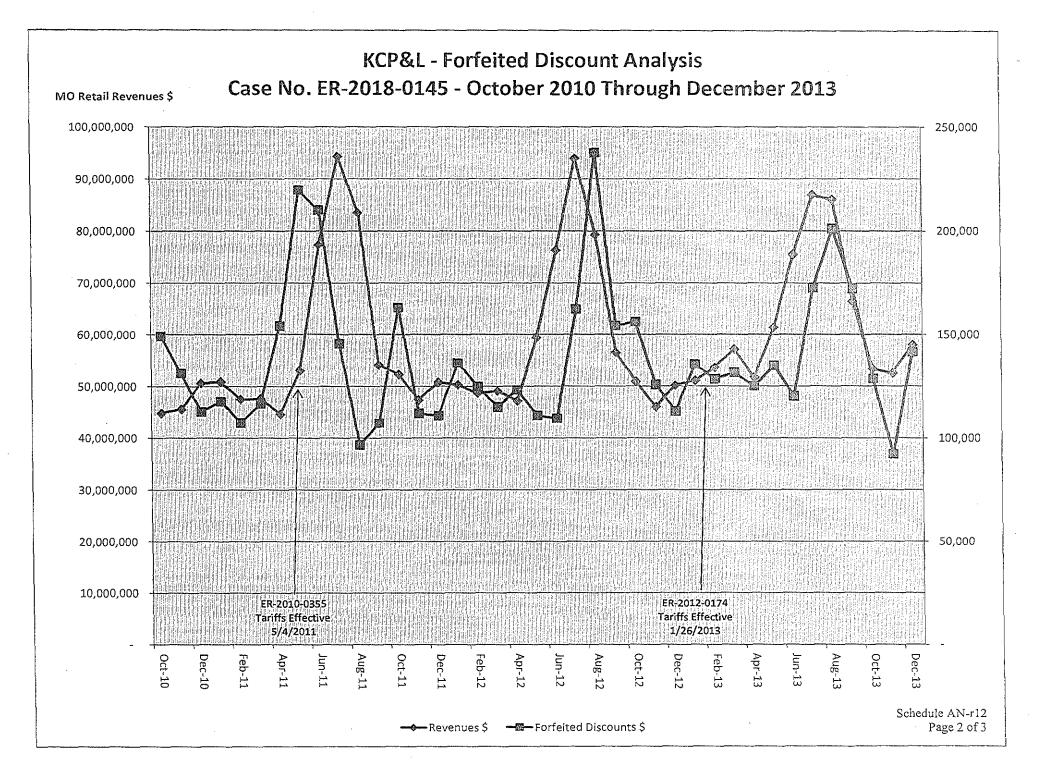
	MO Total	MO Forfeited			
Revenue	Retail Revenue	Discounts	Change in	Change in	No. of
Month	Net of GRT	Net of GRT	Revenues	Forfeited Discounts	Occurence **
Oct-10	44,843,482	149,219	-28.10%	-27.10%	
Nov-10	45,555,835	131,231	1.59%	-12.05%	30
Dec-10	50,546,732	112,638	10.96%	-14.17%	31
Jan-11	50,880,253	117,665	0.66%	4.46%	
Feb-11	47,449,546	107,420	-6.74%	-8.71%	
Mar-11	47,577,291	116,480	0.27%	8.43%	
Apr-11	44,630,894	154,325	-6.19%	32.49%	32
May-11	52,997,498	219,685	18.75%	42.35%	
Jun-11	77,349,117	210,091	45.95%	-4.37%	33
Jul-11	94,351,066	145,651	21.98%	-30.67%	34
Aug-11	83,481,154	96,647	-11.52%	-33.64%	
Sep-11	54,086,580	107,275	-35.21%	11.00%	35
Oct-11	52,241,107	163,163	-3.41%	52.10%	36
Nov-11	47,324,234	111,927	-9.41%	-31.40%	
Dec-11	50,769,775	110,917	7.28%	-0.90%	37
Jan-12	50,289,339	136,233	-0.95%	22.82%	38
Feb-12	48,596,289	124,800	-3.37%	-8.39%	
Mar-12	49,063,322	114,981	0.96%	-7.87%	39
Apr-12	47,154,390	123,092	-3.89%	7.05%	40
May-12	59,400,860	110,902	25.97%	-9.90%	41
Jun-12	76,279,227	109,615	28.41%	-1.16%	42
Jul-12	93,935,116	162,238	23.15%	48.01%	
Aug-12	79,288,166	237,557	-15.59%	46.43%	43
Sep-12	56,548,845	154,369	-28.68%	-35.02%	
Oct-12	50,904,708	156,165	-9.98%	1.16%	44
Nov-12	46,015,799	125,698	-9.60%	-19.51%	
Dec-12	50,171,648	113,049	9.03%	-10.06%	45
Jan-13	51,107,856	135,472	1.87%	19.83%	
Feb-13	53,587,208	128,443	4.85%	-5.19%	46
Mar-13	57,183,177	131,512	6.71%	2.39%	
Apr-13	51,699,175	124,935	-9.59%	-5.00%	
May-13	61,392,338	134,965	18.75%	8.03%	
Jun-13	75,513,189	120,191	23.00%	-10.95%	47
Jul-13	86,882,229	172,642	15.06%	43.64%	
Aug-13	86,046,087	201,225	-0.96%	16.56%	48
Sep-13	66,408,595	172,197	-22.82%	-14.43%	
Oct-13	53,282,413	128,615	-19.77%	-25.31%	
Nov-13	52,490,727	92,443	-1.49%	-28.12%	
Dec-13	58,043,678	141,534	10.58%	53.10%	
Jan-14	59,369,270	174,244	2.28%	23.11%	
Feb-14	55,961,495	154,209	-5.74%	-11.50%	
Mar-14	55,493,865	123,308	-0.84%	-20.04%	
`Apr-14	50,797,624	131,379	-8.46%	6.55%	49
May-14	62,974,293	123,274	23.97%	-6.17%	50

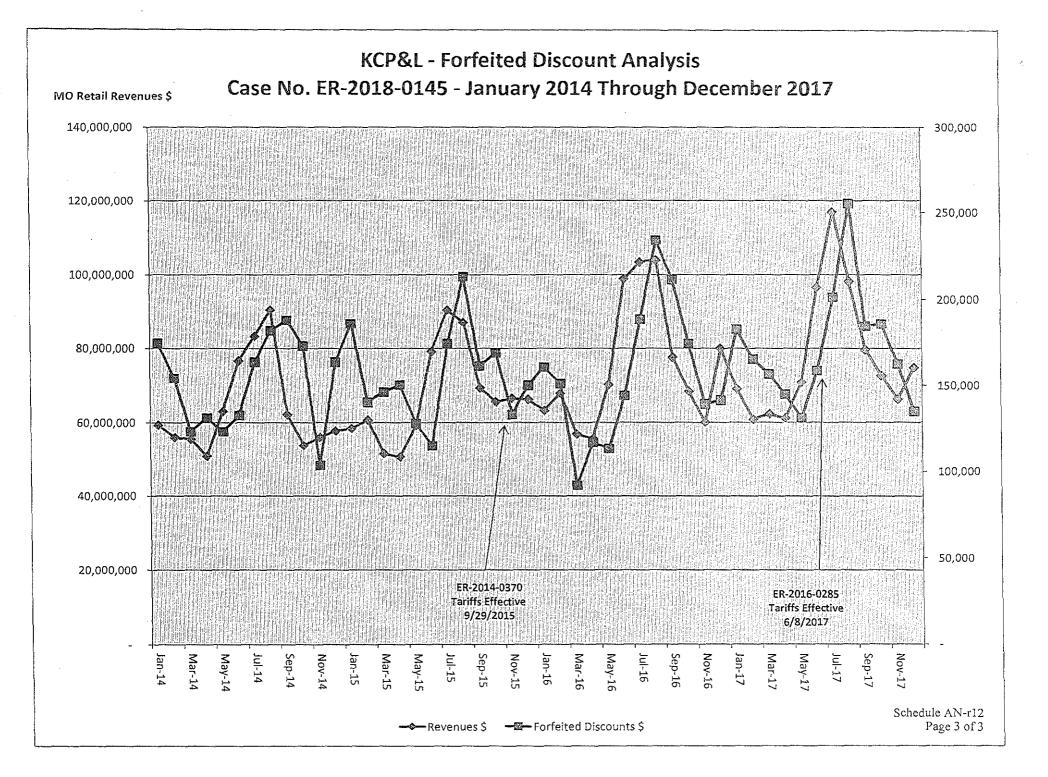
Jun-14	76,631,505	132,743	21.69%	7.68%	
Jul-14	83,254,847	163,553	8.64%	23.21%	
Aug-14	90,362,430	181,526	8.54%	10.99%	
Sep-14	62,178,123	187,771	-31.19%	3.44%	51
Oct-14	53,719,652	172,711	-13.60%	-8.02%	
Nov-14	55,983,006	103,407	4.21%	-40.13%	52
Dec-14	57,723,673	163,572	3.11%	58.18%	
Jan-15	58,373,919	185,626	1.13%	13.48%	
Feb-15	60,703,198	140,195	3.99%	-24.47%	53
Mar-15	51,485,742	146,116	-15.18%	4.22%	54
Apr-15	50,594,853	150,300	-1.73%	2.86%	55
May-15	59,201,854	128,091	17.01%	-14.78%	56
Jun-15	79,128,042	114,849	33.66%	-10.34%	57
Jul-15	90,463,948	174,214	14.33%	51.69%	
Aug-15	86,986,030	213,078	-3.84%	22.31%	58
Sep-15	69,317,588	161,366	-20.31%	-24.27%	
Oct-15	65,540,120	168,862	-5.45%	4.65%	59
Nov-15	66,450,092	133,261	1.39%	-21.08%	60
Dec-15	66,204,930	150,175	-0.37%	12.69%	61
Jan-16	63,232,078	160,606	-4.49%	6.95%	62
Feb-16	67,878,522	151,185	7.35%	-5.87%	63
Mar-16	56,828,740	91,862	-16.28%	-39.24%	
Apr-16	55,623,357	116,610	-2.12%	26.94%	64
May-16	70,242,025	113,250	26.28%	-2.88%	65
Jun-16	98,737,852	143,983	40.57%	27.14%	
Jul-16	103,416,586	188,402	4.74%	30.85%	
Aug-16	103,866,143	234,022	0.43%	24.21%	
Sep-16	77,693,014	211,503	-25.20%	-9.62%	
Oct-16	68,375,353	174,148	-11.99%	-17.66%	
Nov-16	60,009,458	139,133	-12.24%	-20.11%	
Dec-16	80,000,048	141,388	33.31%	1.62%	
Jan-17	69,056,376	182,488	-13.68%	29.07%	66
Feb-17	60,828,208	165,343	-11.92%	-9.40%	
Mar-17	62,356,714	156,677	2.51%	-5.24%	67
Apr-17	61,199,463	144,737	-1.86%	-7.62%	
May-17	70,869,655	131,293	15.80%	-9.29%	68
Jun-17	96,640,250	158,582	36.36%	20.78%	
Jul-17	116,852,395	201,382	20.91%	26.99%	
Aug-17	98,195,343	255,315	-15.97%	26.78%	69
Sep-17	79,653,925	184,313	-18.88%	-27.81%	
Oct-17	72,637,384	185,588	-8.81%	0.69%	70
Nov-17	66,239,677	162,427	-8.81%	-12.48%	
Dec-17	74,913,081	135,067	13.09%	-16.84%	71

Note: Prior to Case No ER-2012-0174, % of Retail revenues was calculated based on Gross Retail Revenue and Gross Forfeited Discounts. This was identified by the KCPL in Case No ER-2010-0355. The percentage was based on Revenues and Forfeited Discounts net of Gross Receipts Tax beginning with the 12 month period September 30, 2011 (Test Year)

** This shows the number of times Revenue and Forfeited Discounts moved in different directions based on change in Revenues and change in Forfeited Discounts.







KCP&L Greater Missouri Operations Company- GMO Case No. ER-2018-0146 Forfeited Discount (Late Payment Fees) Prepared by Antonija Nieto

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Revenue	GMO Forfeited	GMO Total	Change in	Change in	No. of
Month	Discounts	Retail Revenue	Forfeited Discounts	Revenues	Occurrences**
Jan-09	75,075	52,083,264			
Feb-09	51,512	38,439,662	-31.39%	-26.20%	
Mar-09	48,133	42,192,593	-6.56%	9.76%	1
Apr-09	45,810	35,741,407	-4.83%	-15.29%	
May-09	46,311	45,362,518	1.09%	26.92%	
Jun-09	43,349	67,433,384	-6.40%	48,65%	2
Jul-09	58,196	66,969,358	34.25%	-0.69%	3
Aug-09	72,324	65,760,553	24.28%	-1.81%	4
Sep-09	68,865	51,616,138	-4.78%	-21.51%	
Oct-09	63,797	46,852,886	-7.36%	-9.23%	
Nov-09	50,329	44,057,310	-21.11%	-5.97%	
Dec-09	56,357	56,646,407	11.98%	28.57%	
Jan-10	57,743	61,924,894	2.46%	9.32%	
Feb-10	66,510	49,336,973	15.18%	-20.33%	5
Mar-10	58,013	47,029,674	-12.78%	-4.68%	
Apr-10	50,763	38,188,325	-12.50%	-18.80%	
May-10	46,847	53,953,367	-7.71%	41.28%	6
Jun-10	48,350	78,063,724	3.21%	44.69%	
Jul-10	72,737	88,460,567	50.44%	13.32%	
Aug-10	88,550	88,138,127	21.74%	-0.36%	7
Sep-10	85,021	54,548,639	-3.99%	-38.11%	
Oct-10	71,244	38,838,251	-16.20%	-28.80%	
Nov-10	51,494	42,905,418	-27.72%	10.47%	8
Dec-10	55,581	54,258,603	7.94%	26.46%	
Jan-11	64,835	54,412,795	16.65%	0.28%	
Feb-11	60,828	50,470,312	-6.18%	-7.25%	
Mar-11	57,747	47,818,166	-5.07%	-5.25%	
Apr-11	49,929	41,653,638	-13.54%	-12.89%	
May-11	47,976	53,270,344	-3.91%	27.89%	9
Jun-11	48,249	77,826,511	0.57%	46.10%	
Jul-11	60,713	105,927,972	25.83%	36.11%	
Aug-11	99,923	94,095,591	64.58%	-11.17%	10
Sep-11	92,584	54,885,615	-7.34%	-41.67%	
Oct-11	77,568	43,893,921	-16.22%	-20.03%	
Nov-11	52,879	45,774,621	-31.83%	4.28%	11
Dec-11	59,798	51,633,206	13.08%	12.80%	
Jan-12	66,059	51,184,192	10.47%	-0.87%	12
Feb-12	62,328	47,725,046	-5.65%	-6.76%	
Mar-12	55,971	45,688,311	-10.20%	-4.27%	
Apr-12	53,058	43,144,866	-5.20%	-5.57%	
May-12	49,458	60,509,211	-6.78%	40.25%	13
Jun-12	49,029	82,524,503	-0.87%	36.38%	14
Jui-12	68,577	104,331,818	39.87%	26.43%	
Aug-12	102,524	86,693,029	49.50%	-16.91%	15
Sep-12	80,348	57,653,431	-21.63%	-33.50%	
Oct-12	77,287	46,133,202	-3.81%	-19.98%	

KCP&L Greater Missouri Operations Company- GMO Case No. ER-2018-0146 Forfeited Discount (Late Payment Fees) Prepared by Antonija Nieto

	GMO	GMO			
Revenue	Forfeited	Total	Change in	Change in	No. of
Month	Discounts	Retail Revenue	Forfeited Discounts	Revenues	Occurrences**
Nov-12	61,573	46,642,912	-20.33%	1.10%	16
Dec-12	43,797	54,163,229	-28.87%	16.12%	17
Jan-13	61,547	55,754,487	40.53%	2.94%	
Feb-13	68,768	54,304,690	11.73%	-2.60%	18
Mar-13	61,010	58,987,632	-11.28%	8.62%	19
Apr-13	67,848	47,524,484	11.21%	-19.43%	20
May-13	59,911	63,200,791	-11.70%	32.99%	21
Jun-13	50,788	74,835,936	-15.23%	18.41%	22
Jul-13	71,022	88,053,464	39.84%	17.66%	
Aug-13	86,428	87,720,626	21.69%	-0.38%	23
Sep-13	81,088	67,091,806	-6.18%	-23.52%	
Oct-13	87,934	49,500,249	8.44%	-26.22%	24
Nov-13	50,311	51,784,834	-42.79%	4.62%	25
Dec-13	74,135	62,766,735	47.35%	21.21%	,
Jan-14	76,759	67,301,409	3.54%	7.22%	
Feb-14	75,498	67,561,330	-1.64%	0.39%	26
Mar-14	67,857	57,592,856	-10.12%	-14.75%	
Apr-14	54,740	50,055,963	-19.33%	-13.09%	
May-14	52,765	68,204,969	-3.61%	36.26%	27
Jun-14	52,803	80,023,816	0.07%	17.33%	
Jul-14	76,730	83,660,226	45.31%	4.54%	
Aug-14	74,588	90,784,826	-2.79%	8.52%	28
Sep-14	78,807	64,579,689	5.66%	-28.87%	29
Oct-14	88,891	52,684,788	12.80%	-18.42%	30
Nov-14	46,764	60,960,112	-47.39%	15.71%	31
Dec-14	73,336	59,434,833	56.82%	-2.50%	32
Jan-15	82,339	60,810,760	12.28%	2.32%	
Feb-15	70,146	57,366,195	-14.81%	-5.66%	
Mar-15	65,685	48,822,232	-6.36%	-14.89%	
Apr-15	59,008	45,287,093	-10.16%	-7.24%	
May-15	50,008	59,329,699	-15.25%	31.01%	33
Jun-15	47,617	77,567,315	-4.78%	30.74%	34
Jul-15	68,901	91,931,971	44.70%	18.52%	2
Aug-15	90,914	87,002,967	31.95%	-5.36%	
Sep-15	80,798	63,652,645	-11.13%	-26.84%	
Oct-15	76,816	47,504,607	-4.93%	-25.37%	
Nov-15	51,243	53,104,890	-33.29%	11.79%	35
Dec-15	58,731	52,623,109	14.61%	-0.91%	36
Jan-16	60,440	58,271,331	2.91%	10.73%	
Feb-16	66,438	52,389,970	9.92%	-10.09%	37
Mar-16	57,875	49,809,124	-12.89%	-4.93%	
Apr-16	43,308	44,418,732	-25.17%	-10.82%	
May-16	47,439	53,841,843	9.54%	21.21%	
Jun-16	45,980	86,496,102	-3.08%	60.65%	38
Jul-16	66,285	89,880,292	44.16%	3.91%	
Aug-16	91,040	92,834,154	37.35%	3.29%	
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KCP&L Greater Missouri Operations Company- GMO Case No. ER-2018-0146 Forfeited Discount (Late Payment Fees) Prepared by Antonija Nieto

	GMO	GMO			
Revenue	Forfeited	Total	Change in	Change in	No. of
<u>Month</u>	<u>Discounts</u>	<u>Retail Revenue</u>	Forfeited Discounts	Revenues	Occurrences**
Sep-16	85,026	64,975,479	-6.61%	-30.01%	
Oct-16	74,398	49,898,013	-12.50%	-23.20%	
Nov-16	47,940	49,109,811	-35.56%	-1.58%	
Dec-16	51,717	63,792,556	7.88%	29.90%	
Jan-17	59,880	58,305,993	15.78%	-8.60%	39
Feb-17	67,051	52,201,971	11.98%	-10.47%	40
Mar-17	57,708	54,832,924	-13.93%	5.04%	41
Apr-17	47,648	49,748,704	17.43%	-9.27%	
May-17	47,449	60,397,202	-0.42%	21.40%	42
Jun-17	49,166	79,130,491	3.62%	31.02%	
Jul-17	67,168	97,270,254	36.61%	22.92%	
Aug-17	85,990	83,938,416	28.02%	-13.71%	43
Sep-17	77,335	67,982,220	-10.07%	-19.01%	
Oct-17	74,257	53,257,675	-3.98%	-21.66%	
Nov-17	53,275	53,216,909	-28.26%	-0.08%	
Dec-17	57,359	63,053,799	7.67%	18.48%	

** This shows the number of times Revenue and Forfeited Discounts moved in different directions based on change in Revenues and change in Forfeited Discounts.

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