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Telegroup, Inc.

MAY 20 1992

MISSOURI INTRASTATE TELECOMMUNICATIONS SERVICE

Public Service Commission

CHECK SHEET

Sheets 1 through 13 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets are named below and comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEE</u> T	REVISION	
1	Original	
1.1	Original	
2	Original	
3	Original	
4	Original	
5	Original	
6	Original	
7	Original	
8	Original	
9	Original	
10	Original	
11	Original	
12	Original	
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Public Service Commission MISSOURI

Date of Issue: December 31, 1991 Date Effective:

Issued By:

Clifford Rees
President
Telegroup, Inc.
505 North Third Street
Fairfield, Iowa 52556

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MISSOURI INTRASTATE TELECOMMUNICATIONS SERVICE

MAY 20 1000

MASSOURI Public Service Commission

TITLE SHEET

MISSOURI TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the resale of telecommunications services provided by Telegroup, Inc., with principal offices at 505 North Third Street, Fairfield, Iowa 52556, telephone number (515) 472-5000. This tariff applies for services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Telegroup, Inc. is classified as a competitive telecommunications company pursuant to the Missouri Public Service Commission's "Report and Order" issued May 1, 1992 in Case No. TA-92-172. In addition, the following statutory and regulatory requirements were waived pursuant to this Report and Order:

Section 392.240(1) Section 392.270	Commission ratemaking Property valuation
Section 392.280	Depreciation accounts CANCELLED
Section 392.290	TRACTICE OF SCHOTTER
Section 392.310	Stock and debt issuance
Section 392.320	Stock divident payment OCT 2 0 2000
Section 392.330	Issuance of securities
Section 392.340	Reorganization(s)
4 CSR 240-30.010(2)(C)	Copies of rate schedules outlic Sent Caron
4 CSR 240-30.060(5)(B-0)	Issuance of securities Reorganization(s) Copies of rate schedules public Service Commission Rate case requirements Access line and grade of service
4 CSR 240-32.030(1)(B-C)	Access line and grade of service
	complaints
4 CSR 240-32.030(2)	Missouri site for records
4 CSR 240-32.050(3)	Information at business offices
4 CSR 240-32.050(4)	Telephone directories
4 CSR 240-32.050(5)	Call interception
4 CSR 240-32.050(6)	Telephone number changes
4 CSR 240-32.070(4)	Coin telephone
4 CSR 240-33.030	Minimum charges rule
4 CDV SIA-221030	Manamom oner des read

Date of Issue: December 31, 1991 Date Effective: "Samuel 1998

Issued By:

Clifford Rees
President
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505 North Third Street
Fairfield, Iowa 52556

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MISSOURI INTRASTATE TELECOMMUNICATIONS SERVICE AY 20 1992

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TABLE OF CONTENTS

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Section 2 - Rules and Regulations	6
Section 3 - Description of Service	11
Section 4 - Rates	14

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

C - To Signify Changed Regulation

D - Delete or Discontinue

I - Change Resulting In An Increase to A Customer's Bill

M - Moved From Another Tariff Location

N - New

R - Change Resulting In a Reduction to A Customer's Bill

T - Change In Text or Regulation

But No Change In Rate or Charge

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TARIFF FORMAT

MISSOURI

- A. Sheet Numbering Sheet numbers appear in the upper rightmission corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the MPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.
- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.2.1.

2.1.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a).

2.1.1.A.1.(a).I.

2.1.1.A.1.(a).I.(i).

2.1.1.A.1.(a).I.(i).(1).

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D. <u>Check Sheets</u> - When a tariff filing is made with the MPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheet contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages).

Date of Issue: December 31, 1991 Date Effective:

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Clifford Rees
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9UN 26 1992 MO. PUBLIC SERVICE COMM.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS- 4 1997

Access Line - A local channel for voice, date, or video (T) communications which connects the Customer location of the Company or its underlying carrier. (T)

Company or Carrier - Telegroup, Inc.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday and Holidays.

Holidays - Telegroup, Inc.'s recognized holidays are New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

MPSC - Missouri Public Utilities Commission.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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MISSOURI Public Service Commission

Issued: June 4, 1997

Effective: July 4, 1997

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MISSOURI INTRASTATE TELECOMMUNICATIONS SERVICE

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS OF MISSOURI

Access Line - An arrangement which connects the customer's location to an AT&T Central Office.

Company or Carrier - Telegroup, Inc.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday and Holidays.

Holidays - Telegroup, Inc.'s recognized holidays are New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

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Date of Issue: December 31, 1991 Date Effective: June 12, 199

Issued By:

Clifford Rees
President
Telegroup, Inc.
505 North Third Street
Fairfield, Iowa 52556

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SECTION 2 - RULES AND REGULATIONS

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2.1 Undertaking of Telegroup, Inc.

Telegroup is a resale common carrier provident intrastate (OMT) telecommunications services to Customers within the State of Missouri.

Telegroup provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this tariff. Telegroup may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Telegroup services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

(T)

2.2 Limitations

- 2.2.1 Service is offered subject to the provisions of this tariff.
- 2.2.2 Telegroup, Inc. reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this tariff.

2.3 Liabilities of The Company

2.3.1 Telegroup, Inc.'s liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the

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Issued: June 4, 1997

Effective: July 4, 1997

Clifford Rees, President Telegroup, Inc.

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SECTION 2 - RULES AND REGULATIONS

MISSOURI

2.1 Undertaking of Telegroup, Inc.

Public Service Commission

Telegroup, Inc. is a switchless reseller of AT&T's Distributed Network Service (DNS) and Software Defined Network (SDN), interstate and intrastate long distance telephone service available within the State of Missouri under the terms of this tariff.

Telegroup, Inc. maintains the communication services provided hereinunder in accordance with the terms and conditions set forth under this tariff. The customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly Marie unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week. JUL 02 1997

2.2 Limitations

- Service is offered subject to the problems of 2.2.1
- Telegroup, Inc. reserves the right to discontinue 2.2.2 furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this tariff.

2.3 Liabilities of The Company

2.3.1 Telegroup, Inc.'s liability for damages arising out of mistakes, interruptions, omissions, errors, or defects in the transmission occurring in the course of furnishing service, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period aforementioned faults which the during transmission occur.

Date of Issue: December 31, 1991 Date Effective: The Park Park

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Issued By:

Clifford Rees President Telegroup, Inc. 505 North Third Street Fairfield, Iowa 52556

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MISSOURI INTRASTATE TELECOMMUNICATIONS SERVICEECEIVED

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SECTION 2 - RULES AND REGULATIONS

MISSOURI Public Service Commission

2.3 Liabilities of The Company (continued)

2.3.2 Telegroup, Inc. shall be indemnified and held harmless by the customer against:

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Claims for libel, slander, or infringement of (A) copyright arising out of the material, data, information, or other content transmitted by means of the Company's services.

TW-99-641

public Service Commission(B) All other claims arising out of any act or omission of the customer in connection with any service provided by Telegroup, Inc.

2.4 <u>Interruption of Service</u>

2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the customer to notify The Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer.

2.5 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.6 Security Deposits and Credit Checks

The Company performs credit checks by consulting Dun and Bradstreet credit ratings. The Company does not require a security deposit.

Date of Issue: December 31, 1991 Date Effective:

Issued By:

Clifford Rees President Telegroup, Inc. 505 North Third Street Fairfield, Iowa 52556

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Telegroup, Inc.

MISSOURI INTRASTATE TELECOMMUNICATIONS SERVICE

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SECTION 2 - RULES AND REGULATIONS

MISSOURI
Public Service Commission

2.7 Advance Payments

At this time, Telegroup, Inc. charges no advance payments.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates. Customer shall be responsible for any applicable taxes.

2.9 <u>Employee Concessions</u>

There are no employee concessions.

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2.10 Customer Complaints and/or Billing Disputes TW-QQ-(01)

Customers have the right to Trial T

Customers have the right to refer billing disputes and any other complaints to Telegroup, Inc. at 505 North Third Street, Fairfield, Iowa 52556. Our Customer Service department can be reached by dialing 1-800-338-0225 (toll free).

2.11 Cancellation of Service by Carrier:

Without incurring liability, the Carrier may immediately discontinue or cancel service:

- a) For nonpayment of any sum due to the Carrier for more than 30 days after the Carrier issues the bill for the amount due;
- b) For violation of any of the provisions governing the furnishing of service under this tariff;
- c) For any violation of any law, rule, regulation or policy of any government authority having jurisdiction over service; or
- d) By reason of any order of decision of a court or other government authority having jurisdiction which prohibits the Carrier from furnishing service.

Date of Issue: December 31, 1991 Date Effective: June 13, 1992

Issued By:

Clifford Rees
President
Telegroup, Inc.
505 North Third Street
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MISSOURI INTRASTATE TELECOMMUNICATIONS SERVICE

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SECTION 2 - RULES AND REGULATIONS Public Service Commission

2.12 <u>Service Termination</u>

When necessary, the Company will provide 5 working days advance notice of service termination.

2.13 Billing Frequency

Itemized bills will be distributed to the customers on a monthly cycle.

2.14 Installations and Connections

There will be no installations or connections involved with The Company's services.

2.15 General Regulations

- 2.15.1 Carrier will not bill for incomplete calls where answer supervision is available. Carrier will not bill for incomplete calls and will remove any charge(s) for incomplete calls upon (i) subscriber notification or (ii) Carrier's knowledge.
- 2.15.2 The caller and billed party, if different from the caller, will be advised that Carrier is the operator service provider at the time of the initial contact.
- 2.15.3 Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- 2.15.4 Only tariffed rates approved by this Commission for Carrier shall appear on any local exchange company (LEC) billings.
- 2.15.5 Carrier shall be listed on the LEC billing if the LEC has multicarrier billing ability.
- 2.15.6 Carrier will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards.

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SECTION 2 - RULES AND REGULATIONS MISSOURI

- 2.15.7 Carrier will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- 2.15.8 Upon request, Carrier will transfer calls to other authorized interexchange carriers or to the LEC, if billing can list the caller's actual origination point.
- 2.15.9 Carrier will refuse operator services to traffic aggregators which block access to other carriers.
- 2.15.10 Traffic aggregators will post and display information including (1) that Carrier is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange carriers.

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SECTION 3 - DESCRIPTION OF SERVICE

MISSOUR Public Service Commission

3.1 Timing of Calls

The customer's long distance usage charge is based on the actual duration of the telephone call. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. A call is terminated when the calling party hangs up.

3.1.1 <u>Uncompleted Call Crediting</u>

If a customer receives a bill for an uncompleted call, Telegroup, Inc. will reimburse the customer for the full amount.

3.2 Calculation of Distance

Usage charges are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved, as specified in AT&T Tariff F.C.C. No. 10.

FORMULA:

1. Obtain the "V" and "H" coordinates for each rate center.

2. Obtain the difference between the "V" coordinates and the difference between the "H" coordinates.

Note:

The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

3. Divide each of the differences obtained in 2. by three, rounding each integer to the nearer integer.

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Issued By:

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SECTION 3 - DESCRIPTION OF SERVICE

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3.4 Service Offerings

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3.4.1 Distributed Network Service (DNS) *

DNS is a 1+ subscribed service which permits Customer-direct dialed outward calling to multiple Customer locations.

3.4.2 Software Defined Network Service (SDN) *

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SDN is a switched service which permits a Customer to establish a communications path between two stations by using uniform dialing plans. Customer's stations are connected by access lines to designated AT&T Central Offices.

3.4.3 [Reserved for Future Use]

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3.4.4 Pre-Paid Calling Card

Telegroup's Pre-Paid Card allows customers to pay a fixed dollar amount in advance for long distance calling. Customers must dial an access code from a touch tone phone to use the service. Card accounts are decremented for each minute of use; fractional call minutes are rounded up to the nearest full minute. As calls are placed, charges for the call are deducted on a real-time basis until the full amount of the card is exhausted. Customers will be notified in advance of the exhaustion of the card. An expiration date, if applicable, is printed on the card. Calls are limited to direct dial calls. Calls to 700 or 900 numbers are blocked.

The Telegroup Pre-Paid Calling Card is available for use twenty-four hours a day, seven days a week. Taxes are included in the purchase price of the card. Renewable cards are available and may be renewed at the per minute tariffed rate effective at the time of renewal.

* Service will not be available to new customers upon the Effective Date of this Tariff. Service will not be available to months from the Effective Date of this tariff for existing customers.

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Issued: June 4, 1997

Effective: Public Service Commission

SECTION 3 - DESCRIPTION OF SERVICE

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3.4 <u>Service Offerings</u>

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3.4.1 Distributed Network Service (DNS)

DNS is a 1+ subscribed service which permits ...

Customer-direct dialed outward calling to multiple Customer locations.

3.4.2 Software Defined Network Service (SDN)

SDN is a switched service which permits a Customer to establish a communications path between two stations by using uniform dialing plans. Customer's stations are connected by access lines to designated AT&T Central Offices.

3.4.3 Telecard

Telegroup offers a travel card on SDN called Telecard. To use Telecard, the Customer dials either 0 + area code + number, waits for a tone, then enters a 14-digit personal identification number, or dials a 800 toll free access number.

3.4.4 Pre-Paid Calling Card

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Telegroup's Pre-Paid Card allows customers to pay a fixed dollar amount in advance for long distance calling. Customers must dial an access code from a touch tone phone to use the service. Card accounts are decremented for each minute of use; fractional call minutes are rounded up to the nearest full minute. As calls are placed, charges for the call are deducted on a real-time basis until the full amount of the card is exhausted. Customers will be notified in advance of the exhaustion of the card. An expiration date, if applicable, is printed on the card. Calls are limited to direct dial calls. Calls to 700 or 900 numbers are blocked.

The Telegroup Pre-Paid Calling Card is available for use twenty-four hours a day, seven days a week. Taxes are included card.

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Public Service Commission MISSOURI

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Date of Issue: August 30, 1995 Date Effective: September 30, 1995

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MISSOURI INTRASTATE TELECOMMUNICATIONS SERVICE

SECTION 3 - DESCRIPTION OF SERVICE

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<u>Calculation of Distance</u> (continued)

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- Public Service Commission Square these two integers and add the two squares. the sum of the squares is greater than 1777, divide the integers obtained in 3. by three, and repeat step 4. Repeat this process, until the sum of the squares obtained in 4. is less than 1778.
- 5. The number of successive divisions by three in steps 3. and 4. determines the value of "N". Multiply the final sum of the two squares obtained in step 4. by the multiplier specified in the following table for this value of "N" proceeding:

<u>N</u>	<u>Multiplier</u>	<u> Minimum Rate Mileage</u>
1	0.9	
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

Obtain square root of product of 5. and, with any resulting fraction, round up to the next higher integer. This is the rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in 5. proceeding, the minimum rate mileage corresponding to the "N" value is applicable.

3.3 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls attempted) of approximately 99.4% during peak use periods for all "1+" dialing.

3.4 <u>Service Offerings</u>

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JUN 2 6 1992

3.4.1

DNS is a 1+ subscribed service Publich MS Customer direct dialed outward calling to MS Customer location Customer locations.

Date of Issue: December 31, 1991 Date Effective:

Issued By:

Clifford Rees President Telegroup, Inc. 505 North Third Street Fairfield, Iowa 52556

MO. PUBLIC SERVICE COMM.

SECTION 3 - DESCRIPTION OF SERVICE (continued)

3.4 <u>Service Offerings</u> (continued)

APR 29 1995

3.4.4 Pre-Paid Calling Card (continued)

Missour (n) Prása Service Commission

A Pre-Paid Calling Card account is established upon receipt of payment by the Company. The Company reserves the right to determine acceptable types of payment.

Three card types are available: Standard, Promotional and Collectible. Standard cards are sold to customers for normal use of the service. Promotional cards are typically given away for promotional purposes, and are renewable at the rates stated herein. Collectible cards are special edition cards sold to individuals who value the card format or picture, as well as the use of telecommunications services.

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Description.

Date of Issue: August 30, 1995 Date Effective: September 30, 1995

Issued By:

SECTION 3 - DESCRIPTION OF SERVICE

3.4 Service Offerings (continued)

JUN - 4 1997

3.4.5 Spectra Basic

MO. PUBLIC SERVICE COMM

Spectra Basic is a switched outbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. Intrastate service is offered in conjunction with Interstate service.

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*All material on this page is new.

JUL 04 1997

MISSOURI
Public Service Commission

Issued: June 4, 1997 Effective: July 4, 1997

SECTION 3 - DESCRIPTION OF SERVICE

3.4 Service Offerings (continued)

JUN - 4 1997

3.4.6 Spectra Premium

MO. PUBLIC SERVICE COMM

Spectra Premium is a combined switched outbound and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00. Spectra Premium utilizes the WilTel network. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. In addition, there is a minimum monthly usage charge of \$5.00 per 800/888 number. Intrastate service is offered in conjunction with Interstate service.

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SECTION 3 - DESCRIPTION OF SERVICE

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3.4 <u>Service Offerings</u> (continued)

3.4.7 Spectra Business

MO. PUBLIC SERVICE COMM

Spectra Business is a combined switched outbound and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. In addition, there is a minimum monthly usage charge of \$5.00 per 800/888 number. Intrastate service is offered in conjunction with Interstate service.

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SECTION 3 - DESCRIPTION OF SERVICE

3.4 Service Offerings (continued)

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3.4.8 Spectra Dedicated

MO. PUBLIC SERVICE COMM

Spectra Dedicated is a combined dedicated T1 access outbound and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$1,000.00. Calls are billed in six (6) second increments following a minimum billing period of eighteen (18) seconds. Intrastate service is offered in conjunction with Interstate service.

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3.4 Service Offerings (continued)

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3.4.9 Global Access USA

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Global Access USA is an outbound calling plan that is accessed via a Company-designated toll-free access number. Calls are billed in six (6) second increments following a minimum billing period of thirty (30) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. The plan does not require that the Customer be presubscribed to Telegroup, nor does it require an authorization code. The plan only requires that the calling number be recognized as belonging to a Global Access USA subscriber. Calls from non-equal access areas, cellular phones, or any other form of call origination that fails to deliver automatic number identification (ANI) to Telegroup, will be blocked. Intrastate service is offered in conjunction with Interstate service.

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SECTION 3 - DESCRIPTION OF SERVICE

3.4 Service Offerings (continued)

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3.4.10 Global Access Direct

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Global Access Direct is an outbound calling plan that is accessed via a Company-designated toll-free access number. Calls are billed in six (6) second increments following a minimum billing period of thirty (30) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. The plan does not require that the Customer be presubscribed to Telegroup, nor does it require an authorization code. The plan only requires that the calling number be recognized as belonging to a Global Access Direct subscriber. Calls from nonequal access areas, cellular phones, or any other form of call origination that fails to deliver automatic number identification (ANI) to Telegroup, will be blocked.

Global Access Direct is available to Customers whose estimated monthly usage exceeds \$100. The Company reserves the right to periodically review its usage records to ensure that Customers are subscribed to the plans that best align with their demonstrated calling volumes. Intrastate service is offered in conjunction with Interstate service.

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SECTION 3 - DESCRIPTION OF SERVICE

3.4 Service Offerings (continued)

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3.4.11 Global Access Telecard Service

MO. PUBLIC SERVICE COMM Global Access Telecard Service is available in conjunction with other Telegroup services, or as a stand-alone offering. The service is typically used for originating telephone calls while away from home or office. Service is accessed by dialing the Company-designated toll-free access number, a valid authorization code, and the destination number. Calls are billed in six (6) second increments following a minimum billing period of thirty (30) seconds. Intrastate service is offered in conjunction with Interstate service.

Enhanced calling features are available with Global Access Telecard Service. These services may involve additional charges.

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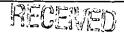
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Effective: July 4, 1997

By:

SECTION 4 - RATES



4.1 DNS Service

AUG 29 1995

MISSOURI INTRASTATE RATES

	Initial 18 Seconds or Fraction			Each Add 1 6 Seconds or Fraction		
Rate <u>Mileage</u>	Day	Evening	Night	Day	Evening	Night
0 +	0.0714	0.0705	0.0705	0.0238	0.0235	0.0235

4.2 SDN Service

MISSOURI INTRASTATE RATES

Rate	Ini	tial 18 Sec or Fractio		Each	or Fracti		
<u>Mileage</u>	Day	Evening	Night	Day	Evening	Night	
0 - 292 293-430 431 +	0.0693 0.0757 0.0841	0.0693 0.0757 0.0841	0.0693 0.0757 0.0841	0.0231 0.0252 0.0280	0.0231 0.0252 0.0280	0.0231 0.0252 0.0280	

- Telecard: In addition to the usage charge, each Telecard call is 4.3 charged a \$.40 access charge.
- 4.4 Directory Assisted Calls: In addition to the usage charge, each directory assisted call will incur a charge of \$0.65 per assisted call.
- 4.5 Pre-Paid Calling Card Rates

STANDARD CARDS

Card Denomination	Rate Per Minute
cards < or = \$25	\$0.2490
cards > \$25	\$0.2075

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SEP 3 0 1995

MISSOURI

Date of Issue: August 30, 1995 Date Effective: September 36, vice Gemmission

Issued By:

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Telegroup	Inc.			

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MISSOURI INTRASTATE TELECOMMUNICATIONS SERVICE

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SECTION 3 - DESCRIPTION OF SERVICE

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3.4 <u>Service Offerings</u> (continued)

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3.4.2 Software Defined Network Service (SDN) Service Commission

SDN is a switched service which permits a Customer to establish a communications path between two stations by using uniform dialing plans. Customer's stations are connected by access lines to designated AT&T Central Offices.

3.4.3 Telecard

Telegroup offers a travel card on SDN called Telecard. To use Telecard, the Customer dials either 0 + area code + number, waits for a tone, then enters a 14-digit personal identification number, or dials a 800 toll free access number.

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MO. PUBLIC SERVICE COMM.

Date of Issue: December 31, 1991 Date Effective:

JUN 2 6 1992

Issued By:

Clifford Rees
President
Telegroup, Inc.
505 North Third Street
Fairfield, Iowa 52556

P.S.C. MO. No. 1
Cancelling P.S.C. MO. No. _____
Telegroup, Inc.

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MISSOURI INTRASTATE TELECOMMUNICATIONS SERVICE

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SECTION 4 - RATES

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4.1 DNS Service

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MISSOURI INTRASTATE RATES Service Commission

Rate	Initial 18 Seconds or Fraction		Each Add'l 6 Seconds or Fraction			
<u>Mileage</u>	Day	Evening	Night	Day	Evening	Night
0 +	0.0714	0.0705	0.0705	0.0238	0.0235	0.0235

4.2 SDN Service

MISSOURI INTRASTATE RATES

Rate	Ini	Initial 18 Seconds or Fraction		Each Add'l 6 Seconds or Fraction		
<u>Mileage</u>	Day	Evening	Night	Day	Evening	Night
0 - 292 293-430 431 +	0.0693 0.0757 0.0841	0.0693 0.0757 0.0841	0.0693 0.0757 0.0841	0.0231 0.0252 0.0280	0.0231 0.0252 0.0280	0.0231 0.0252 0.0280

- 4.3 Telecard: In addition to the usage charge, each Telecard call is charged a \$.40 access charge.
- 4.4 Directory Assisted Calls: In addition to the usage charge, each directory assisted call will incur a charge of \$0.65 per assisted call.

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MO. PUBLIC SERVICE COMM.

Date of Issue: December 31, 1991 Date Effective: Date 1991

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Issued By:

Clifford Rees
President
Telegroup, Inc.
505 North Third Street
Fairfield, Iowa 52556

<u>SECTION 4 - RATES</u> (continued)

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4.5 Pre-Paid Calling Card Rates (continued)

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PROMOTIONAL CARDS

Card Denomination	Rate Per Minute	
\$1, \$2, \$3, \$4, \$5	\$0.40	

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COLLECTIBLE CARDS

Card Denomination	Rate Per Minute
ALL	\$0.50

In addition, cards may be purchased for use with enhanced options. The per minute rate for a card is increased by \$0.02 per minute for each of the options subscribed to, regardless of use of the option. The following options are available:

- Recharge and Speed Dial
- Voice Mail
- Fax Store and Forward
- Fax Broadcast
- Conference Calling
- Voice Recognition

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SECTION 4 - RATES (continued)

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4.6 Spectra Basic

Spectra Basic is a switched outbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. Intrastate service is offered in conjunction with Interstate service.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

Per Minute Rate:

\$0.143

Estimated/Actual Usage	Discount	
\$0 - \$500	0%	
\$500 - \$1,000	2.5%	
\$1,000 - 1,500	5%	
\$1,500 - over	7.5%	

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SECTION 4 - RATES (continued)

JUN - 4 1997

4.7 Spectra Premium

Spectra Premium is a combined switched outbound and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00. Spectra Premium utilizes the WilTel network. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. In addition, there is a minimum monthly usage charge of \$5.00 per 800/888 number. Intrastate service is offered in conjunction with Interstate service.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

Per Minute Rate:

\$0.180

Estimated/Actual Usage	Discount
\$0 - \$500	0%
\$500 - \$1,000	2.5%
\$1,000 - 1,500	5%
\$1,500 - over	7.5%

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SECTION 4 - RATES (continued)

4.8 Spectra Business

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Spectra Business is a combined switched outbound and inbound will calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. In addition, there is a minimum monthly usage charge of \$5.00 per 800/888 number. Intrastate service is offered in conjunction with Interstate service.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

Per Minute Rate:

Outbound \$0.109

Inbound \$0.114

Estimated/Actual Usage	Discount
\$0 - \$500	0%
\$500 - \$1,000	2.5%
\$1,000 - 1,500	5%
\$1,500 - over	7.5%

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SECTION 4 - RATES (continued)

4.9 Spectra Dedicated

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Spectra Dedicated is a combined dedicated Thracess outbound OMM and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$1,000.00. Calls are billed in six (6) second increments following a minimum billing period of eighteen (18) seconds. Intrastate service is offered in conjunction with Interstate service.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

Per Minute Rate:

Outbound \$0.137

Inbound \$0.117

Estimated/Actual Usage	Discount
\$0 - \$1500	0%
\$1500 - \$2,500	2.5%
\$2,500 - 5000	5%
\$5000 - over	7.5%

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SECTION 4 - RATES (continued)

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4.10 Global Access USA

Global Access USA is an outbound calling plaMQhatBils ScressedOMW via a Company-designated toll-free access number. Calls are billed in six (6) second increments following a minimum billing period of thirty (30) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. plan does not require that the Customer be presubscribed to Telegroup, nor does it require an authorization code. The plan only requires that the calling number be recognized as belonging to a Global Access USA subscriber. Calls from nonequal access areas, cellular phones, or any other form of call to deliver automatic number origination that fails to Telegroup, will be blocked. identification (ANI) Intrastate service is offered in conjunction with Interstate service.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

Usage Rates:

Per Minute Rate:

Per Call Surcharge:

\$0.1500

\$0.0000 - ublic S

\$0.00

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Estimated/Actual Usage	Discount
\$0 - \$500	0%
\$500 - \$1,000	2.5%
\$1,000 - 1,500	5%
\$1,500 - 2,000	7.5%
\$2,000 - 2,500	10%
\$2,500 - 3,000	12.5%
\$3,000 - over	15%

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SECTION 4 - RATES (continued)

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4.11 Global Access Direct

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Global Access Direct is an outbound calling plan that is accessed via a Company-designated toll-free access number. Calls are billed in six (6) second increments following a minimum billing period of thirty (30) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. The plan does not require that the Customer be presubscribed to Telegroup, nor does it require an authorization code. The plan only requires that the calling number be recognized as belonging to a Global Access Direct subscriber. Calls from non-equal access areas, cellular phones, or any other form of call origination that fails to deliver automatic number identification (ANI) to Telegroup, will be blocked. Intrastate service is offered in conjunction with Interstate service.

Global Access Direct is available to Customers whose estimated monthly usage exceeds \$100. The Company reserves the right to periodically review its usage records to ensure that Customers are subscribed to the plans that best align with their demonstrated calling volumes.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

Usage Rates:

Per Minute Rate:

\$0.1490

Per Call Surcharge:

\$0.0000

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Estimated/Actual Usage	Discount
\$0 - \$500	0%
\$500 - \$1,000	2.5%
\$1,000 - 1,500	5%
\$1,500 - over	7.5%

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SECTION 4 - RATES (continued)

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4.12 Global Access Telecard Service

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Global Access Telecard Service is available in conjunction with other Telegroup services, or as a stand-alone offering. The service is typically used for originating telephone calls while away from home or office. Service is accessed by dialing the Company-designated toll-free access number, a valid authorization code, and the destination number. Calls are billed in six (6) second increments following a minimum billing period of thirty (30) seconds. Intrastate service is offered in conjunction with Interstate service.

Enhanced calling features are available with Global Access Telecard Service. These services may involve additional charges.

Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

Usage Rates:

Per Minute Rate:

\$0.1890

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Per Call Surcharge:

\$0.0000

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Estimated/Actual Usage	Discount
\$0 - \$500	0%
\$500 - \$1,000	2.5%
\$1,000 - 1,500	5%
\$1,500 - over	7.5%

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