



August 4, 2016
Via Web Filing

Mr. Morris Woodruff, Executive Secretary
Missouri Public Service Commission
200 Madison Street
Suite 500
Jefferson City, MO 65102-0360

**RE: ACN Communication Services, LLC
Revision for P.S.C. MO Tariff No. 2 (Local)**

Dear Mr. Woodruff:

Enclosed for filing please find the original of the above-referenced tariff filing submitted on behalf of ACN Communication Services, LLC. This filing deletes certain operator services which will no longer be offered by the Company in AT&T service areas, including busy line verification and interrupt (BLVI), collect calling, person-to-person calling and calls billed to a third party. All Customers have been notified of the discontinuance of these services via the enclosed customer notice. The Company respectfully requests an effective date for this filing of August 15, 2016.

The following tariff pages are included with this filing:

Section 5, 1 st Revised Page 12	Notes Discontinuance of Collect Calling & BLVI in AT&T Areas
Section 5, 1 st Revised Page 15	Notes Discontinuance of Collect Calling & BLVI in AT&T Areas
Section 6, 2 nd Revised Page 7	Revises/adds Text
Section 6, 2 nd Revised Page 9	Notes Discontinuance of BLVI in AT&T Areas
Section 7, 3 rd Revised Page 12	Deletes Collect, Third Party Billed & Person-to-Person in AT&T Areas
Section 7, 3 rd Revised Page 13	Deletes BLVI in AT&T Areas

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to stthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas
Consultant to ACN Communication Services, LLC

cc: Office of Public Counsel
file: ACN Comm Serv - Missouri - Local
tms: MOI1603

Enclosures
ST/mw

Pending applicable regulatory approvals, on or after August 15, 2016, ACN Communication Services, LLC,¹ ("ACN") will no longer offer the following operator services: Person-to-Person calls, calls Billed to Third Party, Collect Calling, Busy Line Verification/Interruption Service, and International Directory Assistance. These services will be discontinued in affected service areas in Alabama, Arkansas, California, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, Louisiana, Michigan, Mississippi, Missouri, Nevada, North Carolina, Ohio, Oklahoma, South Carolina, Tennessee, Texas, and Wisconsin.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of ACN Communication Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

ACN Customer Care can be reached at 1-877-226-1010.

Thank you,

ACN Communication Services, LLC
1000 Progress Place
Concord, NC 28025-2449

¹ ACN currently operates as ACN Communication Services, Inc. in Tennessee..

SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)**5.8 ACN Business Advantage Unlimited, (Cont'd.)****5.8.3 Rates and Charges, (Cont'd.)****B. Monthly Recurring and Usage Charges**Local Service,

Local Exchange Access Line, per month	\$45.99
Data/Fax Line, per month	\$31.99

Long Distance Service

Data/Fax Line Long Distance Intrastate calling, per minute	\$0.07
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Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute	\$0.05

Operator Services, per call

Operator Assistance	\$5.00	
Collect*	\$5.00	(C)

Busy Line Interrupt*	\$4.50	(C)
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Directory Assistance Local Directory Assistance	\$1.75
National Directory Assistance	\$1.25

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

* Service not available in AT&T service areas. (C)

SECTION 5 – LOCAL EXCHANGE SERVICE, (CONT'D.)

5.9 ACN Business Advantage Plus, (Cont'd.)

5.9.3 Rates and Charges, (Cont'd.)

B. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$31.99
Data/Fax Line, per month	\$31.99

Long Distance Service

Intrastate calling, per minute:	\$0.07
Data/Fax Line Long Distance Intrastate calling, per minute:	\$0.07
Toll Free Long Distance Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute:	\$0.05

Operator Services, per call

Operator Assistance	\$5.00	
Collect*	\$5.00	(C)
Busy Line Interrupt*	\$4.50	(C)
Directory Assistance Local Directory Assistance	\$1.75	
National Directory Assistance	\$1.25	

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

* Service not available in AT&T service areas. (C)

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)**6.3 Operator Service****6.3.1 General**

Company operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect*, to a Third Party*, or via some method other than a Calling Card or Commercial Credit Card. (C)

Person-to-Person* - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available. (C)

Collect Calls*: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator. (C)

* Service not available in AT&T service areas. (C)

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D.)**6.4 Busy Line Verification and Interrupt Service*****(C)**

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists, requests interruption and the call has already been verified as busy.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

* Service not available in AT&T service areas.

(C)

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.3 Operator Service

A. SWBT Service Area

.1 Local Usage Charges

Usage charges will be billed at the rate in effect for the presubscribed service plan purchased by the Customer.

.2 Local Per Call Service Charges

Customer Dialed Calling Card	\$0.90
Operator Dialed Calling Card	\$1.50

(D)
(D)
(D)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available

SECTION 7 – RATES, (CONT'D.)

7.3 Supplemental Services, (Cont'd.)

7.3.4 Busy Line Verification and Interrupt

A. SWBT Service Area

Service not available.

(D)
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(D)

B. Sprint Service Area

Service not yet available

C. CenturyTel Service Area

Service not yet available