UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

CANCELLED - Missouri Public Service Commission - 09/01/2025 - GR-2024-0369 - JG-2026-0009

WEATHER NORMALIZATION ADJUSTMENT RIDER (WNAR)

The WNA Factor will be calculated for each billing month as follows:

$$\text{WNA}_i = \sum_{j=1}^{21} \Big((NDD_{ij} - ADD_{ij}) * \beta \Big) * C_{ij}$$

Where:

WNA_i = Weather Normalization Adjustment
i = the applicable billing month
j = billing cycle

β = applicable coefficient of 0.10918 as established in Case No. GR-2021-0241.
C_{ij} = the total number of customer charges charged in billing cycle j and billing month i.
NDD_{ij} = the total normal heating degree days for the days in the applicable billing month and billing cycle. The normal degree days are calculated as the weighted average of 87.0% of heating degree days observed at the Columbia, MO Airport weather station and 13.0% of the heating degree days observed at the Cape Girardeau, MO Airport weather station.
ADD_{ij} = the total actual heating degree days for the days in the applicable billing month and billing cycle. A weighted average will be calculated based on 87.0% of heating degree days observed at the Columbia, MO Airport weather station and 13.0% of the heating degree days observed at the Cape Girardeau, MO Airport weather station.

$$\text{Monthly WNA}_i = \text{WNA}_i * \text{Weighted Volumetric Rate ("WVR")}$$

Where:

WVR = the Residential Distribution Delivery Rate of $0.3536 per Ccf as established in Case No. GR-2021-0241.

There shall be a limit of $0.05 per Ccf on upward adjustments for the WA, and no limit on downward adjustments. Any WA adjustment amounts in excess of $0.05 per Ccf will be deferred for recovery from customers in the next WA adjustment.

Each month, monthly interest at the Company's monthly short-term borrowing rate shall be applied to the Company's average beginning and ending monthly WNA balances. Corresponding interest income and expense amounts shall be recorded on a net cumulative basis for the WNA deferral period.

FILED
Missouri Public
Service Commission
GR-2021-0241; YG-2022-0215

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

WEATHER NORMALIZATION ADJUSTMENT RIDER (WNAR)

(Applicable to services provided on November 1, 2024 through October 31, 2025)

Calculation of Current Weather Adjustment Rate (WR):

Monthly WNA included in WNA Factor:		August 2023 through July 2024
Sum of Monthly WNA (AWNA)		$4,075,881.00
Annual Reconciliation (AR)	+	$867,811.00
Total Weather Adjustment (TWA)	=	$4,943,692.00
Ordered Adjustment (OA)	±	$0.00
Weather Adjustment (TWA +OA)	=	$4,943,692.00
Expected Retail Sales in the Recovery Period	÷	69,474,326 Ccf
Weather Adjustment Rate for Residential Customers (WR)	=	$0.0712/Ccf

CANCELLED - Missouri Public Service Commission - 11/01/2025 - GT-2026-0055 - JG-2026-0028

FILED - Missouri Public Service Commission - 11/01/2024 - GT-2025-0082 - JG-2025-0025

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

WEATHER NORMALIZATION ADJUSTMENT RIDER (WNAR)

(Applicable to services provided on November 1, 2023 through October 31, 2024)

Calculation of Current Weather Adjustment Rate (WR):

Monthly WNA included in WNA Factor:		August 2022 through July 2023
Sum of Monthly WNA (AWNA)		$3,210,886.00
Annual Reconciliation (AR)	+	$316,707.00
Total Weather Adjustment (TWA)	=	$3,527,593.00
Ordered Adjustment (OA)	±	$0.00
Weather Adjustment (TWA +OA)	=	$3,527,593.00
Expected Retail Sales in the Recovery Period	÷	73,552,611 Ccf
Weather Adjustment Rate for Residential Customers (WR)	=	$0.0480/Ccf

CANCELLED - Missouri Public Service Commission - 11/01/2024 - GT-2025-0082 - JG-2025-0025

FILED - Missouri Public Service Commission - 11/01/2023 - GR-2024-0107 - JG-2024-0032

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

WEATHER NORMALIZATION ADJUSTMENT RIDER (WNAR)

(Applicable to services provided on November 1, 2022 through October 31, 2023)

Calculation of Current Weather Adjustment Rate (WR):

Monthly WNA included in WNA Factor:		March 2022 through July 2022
Sum of Monthly WNA (AWNA)		$1,776,766.00
Annual Reconciliation (AR)	+	$0.00
Total Weather Adjustment (TWA)	=	$1,776,766.00
Ordered Adjustment (OA)	±	$0.00
Weather Adjustment (TWA +OA)	=	$1,776,766.00
Expected Retail Sales in the Recovery Period	÷	73,509,689 Ccf
Weather Adjustment Rate for Residential Customers (WR)	=	$0.0242/Ccf

DATE OF ISSUE September 2, 2022 **DATE EFFECTIVE** November 1, 2022

ISSUED BY Mark C. Birk (Name of Officer) Chairman & President (Title) St. Louis, Missouri (Address)

CANCELLED - Missouri Public Service Commission - 11/01/2023 - GR-2024-0107 - JG-2024-0032
FILED - Missouri Public Service Commission - 11/01/2022 - GT-2023-0090 - JG-2023-0049

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

WEATHER NORMALIZATION ADJUSTMENT RIDER (WNAR)

(Applicable to services provided on February 28, 2022 through October 30, 2022)

Calculation of Current Weather Adjustment Rate (WR):

Monthly WNA included in WNA Factor:		March 2022 through July 2022
Sum of Monthly WNA (AWNA)		$0.00
Annual Reconciliation (AR)	+	$0.00
Total Weather Adjustment (TWA)	=	$0.00
Ordered Adjustment (OA)	±	$0.00
Weather Adjustment (TWA +OA)	=	$0.00
Expected Retail Sales in the Recovery Period	÷	0 Ccf
Weather Adjustment Rate for Residential Customers (WR)	=	$/Ccf

FILED
Missouri Public
Service Commission
GR-2021-0241; YG-2022-0215

CANCELLED - Missouri Public Service Commission - 11/01/2022 - GT-2023-0090 - JG-2023-0049

UNION ELECTRIC COMPANY
GAS SERVICE

Filed
Missouri Public
Service Commission

Applying to MISSOURI SERVICE AREA

RIDER B
PURCHASED GAS ADJUSTMENT TRANSITION MECHANISM

* The Company shall have a state-wide single Purchased Gas Adjustment (PGA) rate for all districts, beginning November 1, 2007. A PGA Transition Mechanism is being applied to balance historical price differentials in gas commodity costs between the systems in order to transition into a single PGA. The PGA Transition Mechanism is applied to bills for sales customers served by Panhandle Eastern Pipeline (PEPL), Texas Eastern Transmission Corporation (TETCO), and Natural Gas Pipeline of America (NGPL) pipelines as a charge or credit. PEPL customers will each receive a $0.50 per month credit on their bill. TETCO customers will each pay a $2.55 per month charge on their bill. NGPL customers will each pay a $0.00 per month charge on their bill. The PGA Transition Mechanism will continue until the Company receives approval by the Commission to change or terminate the PGA Transition Mechanism.

The PGA Transition Mechanism will be effective on and after November 1, 2007 in conjunction with the single PGA.

* Indicates Addition.

Issued Pursuant to the Order of the Mo. P.S.C. in Case No. GR-2007-0003

P.S.C. Mo. DATE OF ISSUE March 21, 2007 DATE EFFECTIVE April 1, 2007 ~~April 20, 2007~~

ISSUED BY T. R. Voss (NAME OF OFFICER) President & CEO (TITLE) St. Louis, Missouri (ADDRESS)

CANCELLED
February 20, 2011
Missouri Public
Service Commisison
GR-2010-0363; YG-2011-0374

GR-2007-0003

P.S.C. Mo. No. 2 — 2nd Revised SHEET No. 33

Cancelling P.S.C. Mo. No. 2 — 1st Revised SHEET No. 33

UNION ELECTRIC COMPANY
GAS SERVICE

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JAN 09 1998
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Applying to MISSOURI SERVICE AREA

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FILED
FEB 18 1998
97-393
MISSOURI
Public Service Commission

*Indicates Change.

DATE OF ISSUE January 9, 1998 DATE EFFECTIVE February 18, 1998

ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

Cancelled
April 1, 2007
Missouri Public
Service Commission

P. S. C. Mo. No. 2 — 1st Revised SHEET No. 33

Cancelling P. S. C. Mo. No. 2 — Original SHEET No. 33

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

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JUN 9 1989
MISSOURI
Public Service Commission

RIDER R
RESIDENTIAL CONSERVATION SERVICE CHARGE

A. Applicability

This Rider R is applicable to the Company's customers served under the Residential Service Classification.

*B. Rate for Service

Monthly Charge to be added to each residential bill rendered under the Residential Service Classification	0.00¢ (per customer)
First Audit	$15.00
Each Additional Audit	$50.00

Audits are available only to eligible customers as determined by Order of the Missouri Public Service Commission Case No. 00-80-40 dated July 23, 1981.

CANCELLED
FEB 18 1993
By 2nd RS #33
Public Service Commission
MISSOURI

C. General Provisions

1. These charges will commence with bills rendered on and after November 28, 1988.

2. Annually (from the commencement of charges hereunder), the estimated cost of the RCS program will be compared with the actual cost and any over-collection will be subtracted from the estimated cost of the program for the following year. If the program is terminated, any over-collection will be refunded to the Company's existing residential customers as a bill credit.

3. Customers receiving both electric and gas service from the Company will receive only one monthly charge.

FILED
JUN 28 1989
00-80-40
Public Service Commission

* Indicates Change

DATE OF ISSUE June 9, 1989 — DATE EFFECTIVE June 28, 1989

ISSUED BY William E. Cornelius (Name of Officer) Chairman (Title) St. Louis, Missouri (Address)

P. S. C. Mo. No. 2 Original SHEET No. 33

Cancelling P. S. C. Mo. No. ____ SHEET No. ____

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RECEIVED
DEC 2 1988
MISSOURI
Public Service Commission

RIDER R
RESIDENTIAL CONSERVATION SERVICE CHARGE

A. Applicability

This Rider R is applicable to the Company's customers served under the Residential Service Classification.

B. Rate for Service

Monthly Charge to be added to each residential bill rendered under the Residential Service Classification	6.00¢ (per customer)
First Audit	$15.00
Each Additional Audit	$50.00

Audits are available only to eligible customers as defined by Order of the Missouri Public Service Commission in Case No. 00-80-40 dated July 23, 1981.

C. General Provisions

1. These charges will commence with bills rendered on and after November 28, 1988.

2. Annually (from the commencement of charges hereunder), the estimated cost of the RCS program will be compared with the actual cost and any over-collection will be subtracted from the estimated cost of the program for the following year. If the program is terminated, any over-collection will be refunded to the Company's existing residential customers as a bill credit.

3. Customers receiving both electric and gas service from the Company will receive only one monthly charge.

FILED
JAN 1 1989
Public Service Commission

CANCELLED
JUN 28 1989
BY A.R.S #33
Public Service Commission
MISSOURI

DATE OF ISSUE December 2, 1988 DATE EFFECTIVE January 1, 1989

ISSUED BY William E. Cornelius (Name of Officer) Chairman (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER ISRS

INFRASTRUCTURE SYSTEM REPLACEMENT SURCHARGE

Description:

The ISRS is designed to recover the costs associated with the Company's eligible infrastructure replacements in accordance with the provisions of Sections 393.1009 to 393.1015, RSMo.

Applicability:

In addition to the other charges provided for in the Company's tariff, a monthly ISRS shall be added to each customer's bill for service rendered on and after the effective date of the ISRS.

Schedule of Surcharges:

The amount of the ISRS by rate schedule is as follows:

	*Per Bill Per Month
Residential Service Rate	$0.77
General Service Rate	$1.49
Interruptible Service Rate With An Assurance Gas Option	$13.62
Natural Gas Transportation Rate - Standard	$1.48
Natural Gas Transportation Rate - Large Volume	$74.82
Alternative Fuels – Interruptible Service	$13.62
Alternative Fuels – Transportation Service (Standard)	$1.48
Alternative Fuels - Transportation Service (Large Volume)	$74.82

*Indicates Change.

CANCELLED
September 17, 2016
Missouri Public
Service Commission
JG-2017-0033

FILED
Missouri Public
Service Commission
GO-2015-0274; YG-2016-0006

DATE OF ISSUE July 2, 2015 **DATE EFFECTIVE** August 1, 2015

ISSUED BY Michael Moehn President St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER ISRS

INFRASTRUCTURE SYSTEM REPLACEMENT SURCHARGE

Description:

The ISRS is designed to recover the costs associated with the Company's eligible infrastructure replacements in accordance with the provisions of Sections 393.1009 to 393.1015, RSMo.

Applicability:

In addition to the other charges provided for in the Company's tariff, a monthly ISRS shall be added to each customer's bill for service rendered on and after the effective date of the ISRS.

Schedule of Surcharges:

The amount of the ISRS by rate schedule is as follows:

	*Per Bill Per Month
Residential Service Rate	$0.75
General Service Rate	$1.44
Interruptible Service Rate With An Assurance Gas Option	$13.18
Natural Gas Transportation Rate - Standard	$1.43
Natural Gas Transportation Rate - Large Volume	$72.37
Alternative Fuels – Interruptible Service	$13.18
Alternative Fuels – Transportation Service (Standard)	$1.43
Alternative Fuels - Transportation Service (Large Volume)	$72.37

*Indicates Change.

CANCELLED
August 1, 2015
Missouri Public
Service Commission
GO-2015-0274; YG-2016-0006

FILED
Missouri Public
Service Commission
GO-2014-0015; YG-2014-0161

DATE OF ISSUE October 3, 2013 DATE EFFECTIVE October 18, 2013 ~~November 2, 2013~~

ISSUED BY Warner L. Baxter President & CEO St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER ISRS

INFRASTRUCTURE SYSTEM REPLACEMENT SURCHARGE

Description:

The ISRS is designed to recover the costs associated with the Company's eligible infrastructure replacements in accordance with the provisions of Sections 393.1009 to 393.1015, RSMo.

Applicability:

In addition to the other charges provided for in the Company's tariff, a monthly ISRS shall be added to each customer's bill for service rendered on and after the effective date of the ISRS.

Schedule of Surcharges:

The amount of the ISRS by rate schedule is as follows:

	*Per Bill Per Month
Residential Service Rate	$0.00
General Service Rate	$0.00
Interruptible Service Rate With An Assurance Gas Option	$0.00
Natural Gas Transportation Rate - Standard	$0.00
Natural Gas Transportation Rate - Large Volume	$0.00
Alternative Fuels – Interruptible Service	$0.00
Alternative Fuels – Transportation Service (Standard)	$0.00
Alternative Fuels - Transportation Service (Large Volume)	$0.00

*Indicates Change.

FILED
Missouri Public
Service Commission
GR-2010-0363; YG-2011-0374

CANCELLED
October 18, 2013
Missouri Public
Service Commission
GO-2014-0015; YG-2014-0161

Issued Pursuant to the Order of the Mo.P.S.C. in Case No. GR-2010-0363.

DATE OF ISSUE January 21, 2011 **DATE EFFECTIVE** February 20, 2011

ISSUED BY Warner L. Baxter (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER ISRS

INFRASTRUCTURE SYSTEM REPLACEMENT SURCHARGE

Description:

The ISRS is designed to recover the costs associated with the Company's eligible infrastructure replacements in accordance with the provisions of Sections 393.1009 to 393.1015, RSMo.

Applicability:

In addition to the other charges provided for in the Company's tariff, a monthly ISRS shall be added to each customer's bill for service rendered on and after the effective date of the ISRS.

Schedule of Surcharges:

The amount of the ISRS by rate schedule is as follows:

	*Per Bill Per Month
Residential Service Rate	$2.06
General Service Rate	$3.30
Interruptible Service Rate With An Assurance Gas Option	$30.40
Natural Gas Transportation Rate - Standard	$3.30
Natural Gas Transportation Rate - Large Volume	$165.74
Alternative Fuels – Interruptible Service	$30.40
Alternative Fuels – Transportation Service (Standard)	$3.30
Alternative Fuels - Transportation Service (Large Volume)	$165.74

*Indicates Change.

FILED
Missouri Public
Service Commission
GR-2010-0257; YG-2010-0743

Issued Pursuant to the Order of the Mo.P.S.C. in Case No. GO-2010-0257.

DATE OF ISSUE June 23, 2010 **DATE EFFECTIVE** ~~July 23, 2010~~ July 1, 2010

ISSUED BY Warner L. Baxter (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

CANCELLED
February 20, 2011
Missouri Public
Service Commisison
GR-2010-0363; YG-2011-0374

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER ISRS

INFRASTRUCTURE SYSTEM REPLACEMENT SURCHARGE

Description:

The ISRS is designed to recover the costs associated with the Company's eligible infrastructure replacements in accordance with the provisions of Sections 393.1009 to 393.1015, RSMo.

Applicability:

In addition to the other charges provided for in the Company's tariff, a monthly ISRS shall be added to each customer's bill for service rendered on and after the effective date of the ISRS.

Schedule of Surcharges:

The amount of the ISRS by rate schedule is as follows:

	*Per Bill Per Month
Residential Service Rate	$1.62
General Service Rate	$2.59
Interruptible Service Rate With An Assurance Gas Option	$23.81
Natural Gas Transportation Rate - Standard	$2.59
Natural Gas Transportation Rate - Large Volume	$129.83
Alternative Fuels - Interruptible Service	$23.81
Alternative Fuels - Transportation Service (Standard)	$2.59
Alternative Fuels - Transportation Service (Large Volume)	$129.83

*Indicates Change.

FILED
Missouri Public
Service Commission
GT-2009-0413; YG-2010-0086

CANCELLED
July 1, 2010
Missouri Public
Service Commission
GO-2010-0257; YG-2010-0743

September 1, 2009

DATE OF ISSUE August 13, 2009 DATE EFFECTIVE September 12, 2009

ISSUED BY Warner L. Baxter (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

RIDER ISRS

INFRASTRUCTURE SYSTEM REPLACEMENT SURCHARGE

Description:

The ISRS is designed to recover the costs associated with the Company's eligible infrastructure replacements in accordance with the provisions of Sections 393.1009 to 393.1015, RSMo.

Applicability:

In addition to the other charges provided for in the Company's tariff, a monthly ISRS shall be added to each customer's bill for service rendered on and after the effective date of the ISRS.

Schedule of Surcharges:

The amount of the ISRS by rate schedule is as follows:

	*Per Bill Per M
Residential Service Rate	$0.99
General Service Rate	$1.58
Interruptible Service Rate With An Assurance Gas Option	$14.54
Natural Gas Transportation Rate - Standard	$1.58
Natural Gas Transportation Rate - Large Volume	$79.28
Alternative Fuels – Interruptible Service	$14.54
Alternative Fuels – Transportation Service (Standard)	$1.58
Alternative Fuels - Transportation Service (Large Volume)	$79.28

*Indicates Change.

FILED
Missouri Public
Service Commision
GT-2009-0038

CANCELLED
September 1, 2009
Missouri Public
Service Commission
GT-2009-0413; YG-2010-0086

November 9, 2008

DATE OF ISSUE November 4, 2008 DATE EFFECTIVE December 4, 2008

ISSUED BY T. R. Voss (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

*RIDER ISRS

INFRASTRUCTURE REPLACEMENT SURCHARGE

Description:

The ISRS is designed to recover the costs associated with the Company's eligible infrastructure replacements in accordance with the provisions of Sections 393.1009 to 393.1015, RSMo.

Applicability:

In addition to the other charges provided for in the Company's tariff, a monthly ISRS shall be added to each customer's bill for service rendered on and after the effective date of the ISRS.

Schedule of Surcharges:

The amount of the ISRS by rate schedule is as follows:

	Per Bill Per Month
Residential Service Rate	$0.74
General Service Rate	$1.19
Interruptible Service Rate With An Assurance Gas Option	$10.94
Natural Gas Transportation Rate - Standard	$1.19
Natural Gas Transportation Rate - Large Volume	$59.68
Alternative Fuels - Interruptible Service	$10.94
Alternative Fuels - Transportation Service (Standard)	$1.19
Alternative Fuels-Transportation Service (Large Volume)	$59.68

*Indicates Addition.

DATE OF ISSUE November 30, 2007 DATE EFFECTIVE ~~January 1, 2008~~ March 29, 2008

ISSUED BY T. R. Voss (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

CANCELLED
November 9, 2008
Missouri Public
Service Commission

GT-2008-0184

FILED
Missouri Public
Service Commission

P. S. C. Mo. No. 2 Original SHEET No. 34

Cancelling P. S. C. Mo. No. ____ SHEET No. ____

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FILED
JAN 1 1989
Public Service Commission

CANCELLED
March 29, 2008
Missouri Public
Service Commission

DATE OF ISSUE December 2, 1988 DATE EFFECTIVE January 1, 1989

ISSUED BY William E. Cornelius Chairman St. Louis, Missouri

Name of Officer Title Address

P. S. C. Mo. No. 2 Original SHEET No. 35

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JAN 1 1989
Public Service Commission

DATE OF ISSUE December 2, 1988 DATE EFFECTIVE January 1, 1989

ISSUED BY William E. Cornelius (Name of Officer) Chairman (Title) St. Louis, Missouri (Address)

CANCELLED - Missouri Public Service Commission - 10/24/2026 - GT-2027-0096 - JG-2027-0040

P.S.C. Mo. No. 2 — 2nd Revised — SHEET No. 36

Cancelling P.S.C. Mo. No. 2 — 1st Revised — SHEET No. 36

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

Missouri Public

REC'D MAY 24 2001

Service Commission

RULES & REGULATIONS

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Missouri Public

FILED JUN 30 2001

Service Commission

*Indicates Change

DATE OF ISSUE May 25, 2001 DATE EFFECTIVE June 24, 2001

ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

JUN 30 2001

Cancelled
April 1, 2007
Missouri Public
Service Commission

P.S.C. Mo. No. 2 — 1st Revised — SHEET No. 36

Cancelling P.S.C. Mo. No. 2 — Original — SHEET No. 36

UNION ELECTRIC COMPANY
GAS SERVICE

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Applying to MISSOURI SERVICE AREA

JUL 17 1997

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Public Service Commission

RULES & REGULATIONS

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JUN 30 2001
Public Service Commission
MISSOURI
By 2nd RS 36

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AUG 16 1997
98-34
MO. PUBLIC SERVICE COMM

DATE OF ISSUE July 17, 1997 DATE EFFECTIVE August 16, 1997

ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

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GAS SERVICE

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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

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I. Definitions

A. Company

Union Electric Company acting through its duly authorized officers, agents or employees within the scope of their respective duties and authorities.

B. Commission

The Public Service Commission of the State of Missouri or successor of such Commission having jurisdiction of the subject matter hereof.

C. Customer

Any person, developer, firm, association, or corporation or other entity that applies for, or purchases gas service from Company, or for whom the Company is transporting gas, under these Rules and Regulations.

D. Customer Demand

The maximum total volume of gas, or gas load, that can be used by customer in all of customer's gas burning equipment and appliances, expressed in cubic feet per unit of time.

E. Distribution Mains

A pipe carrying gas which supplies the service pipe of an individual customer.

F. Service Pipe

A pipe connected to a distribution main to deliver gas from the main to customer's premises.

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I. Definitions (Cont'd.)

G. Point of Delivery

The outlet side of the Company's meter or the point of connection between any additional Company piping and that of customer, whichever is applicable.

H. Customer Classifications for Gas Service

Gas service provided to the following customer classifications shall consist of Company's extension of gas supply facilities to the premises of such customers, whether or not customer makes use of gas purchased from Company or gas procured from other sources and transported by Company.

1. Residential Customer

The user of gas service for general residential purposes in a single family dwelling or building, or in a separately metered individual apartment unit of a multiple occupancy dwelling.

2. General Service Customer

The user of gas service in a single metered residential multiple occupancy dwelling, a combined residential and non-residential activity or for any other non-residential purpose.

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3. Interruptible Customer

The non-residential user of gas whose service is subject to curtailment or interruption at the sole discretion of the Company.

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4. Transportation Customer

The non-residential user of gas who purchases such gas from someone other than the Company and contracts with Company for the transportation of such gas through the Company's gas distribution system.

P. S. C. Mo. No. 2 Original SHEET No. 41

Cancelling P. S. C. Mo. No. ____ SHEET No. ____

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GAS SERVICE

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Applying to MISSOURI SERVICE AREA

II. Characteristics of Service Supplied

Gas service is supplied by Company as natural gas or equivalent with a nominal heating content of 1000 BTU per cubic foot and at a pressure of approximately seven inches of water column. Gas service at pressures in excess of seven inches of water column may be supplied at the option of the Company.

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GAS SERVICE

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III. General Provisions

A. Application for Service

Any customer requesting gas service within Company's authorized service area will provide Company with appropriate information regarding the quantity and characteristics of the anticipated gas consumption and location of the premises to be served. Appropriate personal customer identification may be required at the request of the Company. When interruptible or transportation service is requested, a written agreement between customer and Company shall specify the gas service to be provided, the rate schedule applicable for such service and the minimum term during which service will be supplied by Company and consumed and paid for by customer. All gas service will be supplied subject to the provisions of the Company's tariffs applicable to the service requested and these Rules & Regulations, provided customer agrees to the use of the service supplied by Company for the minimum term specified in the tariff applicable to customer's gas service. Customers desiring gas service for periods less than the term specified in the applicable tariff may contract for such service under Company's applicable rate provided customer pays to Company in advance, the total cost of new or existing facilities, the total estimated cost of installation, connection, disconnection and removal of all facilities necessary for such service, less the estimated salvage value of any recoverable facilities.

The Company shall not be required to commence supplying service to a customer, or if commenced the Company may terminate such service, if at the time of application such customer or any member of his household (who have both received benefit from the previous service) is indebted to the Company for the same class of service previously supplied at such premises or any other premises until payment of, or satisfactory payment arrangements for, such indebtedness shall have been made.

B. Form of Service Provided

Company will normally supply only one class of service to an individual premise under a single customer application for service. Where more than one class of service is required by customer or the Company's tariffs, each class of service shall be metered and billed separately.

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GAS SERVICE

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Applying to MISSOURI SERVICE AREA

III. General Provisions (Cont'd.)

** service previously supplied at such premises or any other premises until payment of, or satisfactory payment arrangements for, such indebtedness shall have been made.

* Application for firm system gas service to new General Service sales customers will be granted, except that for a customer with an annual load exceeding 40,000 Ccf if the Company reasonably believes sufficient gas supplies, storage availability and/or pipeline capacity does not exist, then it may apply to the Commission for a hearing to determine the appropriate action. Such application must be made within 10 days of the written request for service by the customer or potential customer and shall include direct notification of the Commissioners and to the Commission Staff.

** B. Form of Service Provided

Company will normally supply only one class of service to an individual premise under a single customer application for service. Where more than one class of service is required by customer or the Company's tariffs, each class of service shall be metered and billed separately.

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GAS SERVICE

Applying to MISSOURI SERVICE AREA

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III. General Provisions (Cont'd)

F. Company Obligations

The obligations of Company to supply the service requested by customer are contingent upon the following conditions:

1. The availability of necessary labor, materials and equipment for supplying the requested service.

2. The availability of pipeline capacity necessary to supply the service requested.

3. Governmental and regulatory authorization to supply the service requested.

Company will make all reasonable efforts to provide the service requested, but will not be liable for service interruptions, deficiencies or imperfections.

Company will not be required to extend its mains into areas a) not covered by legal franchise; or b) requiring private rights-of-way to be secured; or c) where final grade has not been physically or officially established.

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GAS SERVICE

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Applying to MISSOURI SERVICE AREA

IV. Extension of Distribution Mains

Subject to Rule and Regulation III. F hereof, gas service will be supplied to customers within Company's authorized service area, by extension, modification or enlargement of the Company's gas distribution system in accordance with the following provisions:

* A. Length of Extension

The length of the extension will be the distance along the installation route specified by Company. Such distance shall be measured from the nearest existing main having sufficient capacity to serve the customer to the point necessary to accommodate the connection to the service pipe to customer's premises. Within residential subdivisions and commercial or industrial tracts, the extension shall also include the additional length of the main to the property boundary between the customer being served and the next immediately adjacent premises. Company shall have the right to defer deployment of its construction resources for the installation of extensions in residential subdivisions and commercial or industrial tracts until the length of the extension is at least 500 feet or stretches to the end of the street or plat being developed.

B. Cost of Extension

The total installed cost of line extensions, modifications and enlargements of the Company's distribution system will include the cost of all labor and materials, permits, cleared right-of-way and all other incidental costs, including indirect costs. The indirect costs will include, where applicable, the cost of engineering, supervision, inspection, insurance, payments for injury and damage awards, taxes, AFUDC (Allowance For Funds Used During Construction), legal and administrative and general expenses associated with the extension of the Company's distribution system. Charges to customers for extension costs will include additions for indirect costs based upon the indirect costs experienced by the Company, as a percentage of direct costs, during the preceding calendar year. The Company's main and service extension allowances and charges are based on normal, pre-development and unobstructed conditions. Cost estimates relative to guaranteed revenue or customer contributions are based on the conditions prevailing at the time the estimate is made and stated anticipated subsurface conditions (rock and underground conflicts). Additional costs due to changes in surface conditions or unanticipated subsurface conditions will be charged to the customer. A copy of the Company's estimated extension charges, including such indirect costs, shall be furnished to the customer upon request prior to construction.

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IV. Extension of Distribution Mains

Subject to Rule and Regulation III. F hereof, gas service will be supplied to customers within Company's authorized service area, by extension and/or modifications or enlargements to Company's gas distribution system in accordance with the following provisions:

A. Length of Extension

The length of the extension will be the distance along the installation route specified by Company. Such distance shall be measured from the nearest existing main having sufficient capacity to serve the customer to the point necessary to accommodate the connection to the service pipe to customer's premises. Within subdivisions and commercial/industrial tracts in which the main extension was contracted for after January 24, 1988, the extension shall include the additional length of the main to the property boundary between the customer being served and the next immediately adjacent premises.

B. Cost of Extension

The total installed cost of line extensions and/or modifications and enlargements of the Company's distribution system will include the cost of all labor and materials, permits, cleared right-of-way and all other incidental costs, including indirect costs. The indirect costs will include, where applicable, the cost of engineering, supervision, inspection, insurance, payments for injury and damage awards, taxes, AFUDC (Allowance For Funds Used During Construction), legal and administrative and general expenses associated with the extension of the Company's distribution system. Charges to customers for extension costs will include additions for indirect costs based upon the indirect costs experienced by the Company, as a percentage of direct costs, during the preceding calendar year. The Company's main and service extension allowances and charges are based on normal, pre-development and unobstructed conditions. Cost estimates relative to guaranteed revenue or customer contributions are based on the conditions prevailing at the time the estimate is made and stated anticipated subsurface conditions (rock and underground conflicts). Additional costs due to changes in surface conditions or unanticipated subsurface conditions will be charged to the customer. A copy of the Company's estimated extension charges, including such indirect costs, shall be furnished to the customer upon request prior to construction.

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Applying to MISSOURI SERVICE AREA

IV. Extension of Distribution Mains (Cont'd.)

* C. Extensions Not Exceeding 100 Feet Per Customer

Company will provide an extension of its distribution mains of up to 100 feet per individual and up to 100 feet per residential subdivision or commercial-industrial tract customer, without requirement of a customer contribution or guarantee, subject to the provisions of this paragraph. In determining the actual main extension footage per customer, the extension length specified in paragraph A. of this Section IV. shall be divided by the number of residential and/or commercial-industrial tract customers which, in the Company's sole judgment, will be connected and utilizing gas as their main source of space and/or process heating within one year after completion of the main extension. All other customers, not meeting the above requirements, shall be provided gas service in accordance with the provisions of paragraphs D.-G. of this Section IV.

D. Extensions Exceeding 100 Feet Per Customer

Company will provide an extension of its distribution mains in excess of 100 feet per customer to individual customers and for each gas connection within residential subdivisions and commercial or industrial tracts as follows:

* 1. Residential subdivisions - Customer/developer will pay to Company a non-refundable contribution for all main extension footage requested in excess of 100 feet times the number of customers, as referenced in paragraph C. above, to which gas will be connected. The non-refundable contribution will be required from customer/developer prior to the commencement of construction by Company and will be determined in accordance with the following expression:

$$\text{(Total Main Extension Cost)} \times \frac{\text{(Total Main Ft.)} - \text{(No. of Customers X 100 Ft.)}}{\text{Total Main Footage}}$$

2. All other extensions - For all extensions other than to residential subdivisions, Company's main extension allowance will be equal to the total net revenue anticipated to be realized from customer and commodity charges (excluding PGA and billing tax revenues) by Company, for additional gas service provided from the main extension, during the first three years following the commencement of such service. Where the anticipated three year net revenue to be received is less than the estimated main extension cost, customer/developer or other responsible party will be required to enter into a guarantee agreement with Company, prior to the commencement of construction by Company. Said guarantee will be applicable to the total cost of the extension requested in order to insure that the Company's extension is based upon sound economic principles.

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IV. Extension of Distribution Mains (Cont'd.)

C. Extensions Not Exceeding 100 Feet Per Customer

Company will normally provide an extension of its distribution mains of up to 100 feet per customer to individual customers and 100 feet per customer, for gas connections within residential subdivisions and commercial/industrial tracts, without requirement of a customer contribution or guarantee. However, for extensions to the latter multiple customer tracts which in Company's judgement may not be fully developed and occupied by potential gas consuming customers within one year after the requested extension is completed, an advance refundable deposit equal to the total main extension costs will be required from customer/developers prior to the commencement of construction by Company.

D. Extensions Exceeding 100 Feet Per Customer

Company will provide an extension of its distribution mains in excess of 100 feet per customer to individual customers and for each gas connection within residential subdivisions and commercial/industrial tracts as follows:

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1. Residential subdivisions - Customer/developer will pay to Company a non-refundable contribution for all main extension footage requested in excess of 100 feet times the number of customers to which gas will be connected. The non-refundable contribution will be required from customer/developer prior to the commencement of construction by Company and will be determined in accordance with the following expression:

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$$\text{(Total Main Extension Cost)} \times \frac{\text{(Total Main Ft.)} - \text{(No. of Customers} \times 100 \text{ Ft.)}}{\text{Total Main Footage}}$$

2. All other extensions - For all extensions other than to residential subdivisions, Company's main extension allowance will be equal to the total net revenue anticipated to be realized from customer and commodity charges (excluding PGA and billing tax revenues) by Company, for additional gas service provided from the main extension, during the first three years following the commencement of such service. Where the anticipated three year net revenue to be received is

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IV. Extension of Distribution Mains (Cont'd.)

* In addition to the above requirements, for any category of customer, where extensions are requested to multiple customer tracts, which in Company's judgment may not be fully developed and occupied by potential gas consuming customers, as referenced in paragraph C. above, within one year after the extension is completed, an advance refundable deposit as described below will be required from customer/developer or other responsible party prior to the commencement of construction by Company.

* E. Advance Refundable Deposits

Advance refundable deposits will be required from customer/developer or other responsible party for main extensions to multiple customer tracts which, in Company's sole judgment, will not be occupied by gas customers, as referenced in paragraph C. above, within one year after the extension is completed by Company. The deposit will be paid to Company prior to the commencement of construction of the main extension by Company. The amount of said deposit will be based upon the lesser of a) the total cost of the extension, if less than 100 feet per customer, or b) the cost of 100 feet of main extension per customer, determined in accordance with the following expressions:

$$\text{Total Main Extension Cost} \times \frac{\text{No. of Customers X 100 feet)}}{\text{Total Main Footage}}$$

The advance refundable deposit provided to Company under either (a) or (b) above will be refunded to customer/developer or other responsible party on a pro rata basis, without interest, for each customer connected within the tract of land for which the refundable deposit was made. Such refunds will be made at annual intervals from the date the deposit was received by the Company, with any amounts remaining unrefunded after five years being credited to the Company's appropriate plant account.

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IV. Extension of Distribution Mains (Cont'd.)

less than the estimated main extension cost, customer/developer or other responsible party will be required to enter into a guarantee agreement with Company, prior to the commencement of construction by Company. Said guarantee will be applicable to the total cost of the extension requested in order to insure that the Company's extension is based upon sound economic principles.

In addition to the above requirements, for any category of customer, where extensions are requested to multiple customer tracts, which in Company's judgement may not be fully developed and occupied by potential gas consuming customers within one year after the extension is completed, an advance refundable deposit as described below will be required from customer/developer or other responsible party prior to the commencement of construction by Company.

E. Advance Refundable Deposits

Advance refundable deposits will be required from customer/developer or other responsible party for main extensions to multiple customer tracts which, in Company's judgement, may not be fully developed within one year after the extension is completed by Company. The deposit will be paid to Company prior to the commencement of construction of the main extension by Company. The amount of said deposit will be based upon the lesser of a) the total cost of the extension, if less than 100 feet per customer, or b) the cost of 100 feet of main extension per customer, determined in accordance with the following expressions:

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$$\text{Total Main Extension Cost} \times \frac{\text{(No. of Customers X 100 feet)}}{\text{Total Main Footage}}$$

The advance refundable deposit provided to Company under either (a) or (b) above will be refunded to customer/developer or other responsible party on a pro rata basis, without interest, for each customer connected within the tract of land for which the refundable deposit was made. Such refunds will be made at annual intervals from the date the deposit was received by the Company, with any amounts remaining unrefunded after five years being credited to the Company's appropriate plant account.

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IV. Extension of Distribution Mains (Cont'd.)

F. Guarantee Agreement

For all main extensions other than to residential subdivisions, a guarantee agreement will be required for any extension which exceeds 100 feet per customer in length and the cost of which exceeds the net customer and commodity charge revenue anticipated to be received by the Company for the additional gas service provided during the first three years following completion of the extension. The net customer and commodity charge revenue applicable to such extension costs shall be exclusive of both purchased gas adjustment (PGA) revenue and any revenue taxes applicable to customer's total bill for service. Said guarantee will be applicable to the total cost of the main extension, with the required guarantee agreement being entered into by the customer and the Company prior to the commencement of construction of the extension by Company. The guarantee agreement will provide for the following:

1. The monthly guarantee payment to be made by customer will be a minimum of one thirty-sixth (1/36) of the total cost of the extension being guaranteed. Such guarantee payment will be in addition to PGA revenue and any revenue taxes applicable to customer's total bill for service.

2. Deficiency revenue is defined as that portion of any monthly guarantee payment which exceeds the net customer and commodity charge revenue for customer's gas service, exclusive of PGA and revenue taxes.

3. A guarantee will terminate within the 36-month guarantee period whenever the total net customer and commodity charge revenue realized from the gas service provided to the premises served by the extension, exclusive of PGA and revenue taxes, equals or exceeds the total cost of the extension.

4. Whenever the total net customer and commodity charge revenue for gas service to the premises served by the extension, exclusive of PGA and revenue taxes, equals or exceeds the total cost of the extension at any time

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Applying to MISSOURI SERVICE AREA

V. Installation of Service Pipe

A. Specifications

Company will specify the connection point to its distribution main, the route of the service pipe and the point of delivery for the requested service, and will furnish, install and maintain such facilities. where in Company's judgment an existing service pipe meets the requirements for the service being requested, Company will use the existing service.

*B. Customer Payment

The service pipe charges indicated on Sheet No. 19, Miscellaneous Charges, will be billed to the customer upon Company's completion of the installation of the specified service facilities.

C. Customer Owned Service Pipe

When Company becomes aware of the need to do so, Company will repair or replace as necessary customer owned service pipe installed by customers prior to April 1, 1977 in former Missouri utilities Company's Central and Mid-Mo Districts and prior to December 1, 1979 in former Missouri Utilities Company's Southeast and Ozark Districts, but will not assume ownership responsibility for such service facilities until their replacement by Company, which will be done based upon Company's sole judgment and discretion.

D. Company Liability

Company will not be liable for and customer will indemnify and save Company harmless from all claims for trespass, injury to persons, or damage to lawn, trees, shrubs, buildings, or other property that may be caused by the installation or replacement of service pipe and other necessary facilities to serve customer unless the injury to persons or damage to property has been caused by negligence of the Company or its employees.

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V. Installation of Service Pipe

A. Specifications

Company will specify the connection point to its distribution main, the route of the service pipe and the point of delivery for the requested service, and will furnish, install and maintain such facilities. Where in Company's judgment an existing service pipe meets the requirements for the service being requested, Company will use the existing service.

B. Customer Payment

The specified service facilities will be installed by Company following the payment by customer of the service pipe charges indicated on Sheet No. 19, Miscellaneous Charges.

C. Customer Owned Service Pipe

When Company becomes aware of the need to do so, Company will repair or replace as necessary customer owned service pipe installed by customers prior to April 1, 1977 in former Missouri Utilities Company's Central and Mid-Mo Districts and prior to December 1, 1979 in former Missouri Utilities Company's Southeast and Ozark Districts, but will not assume ownership responsibility for such service facilities until their replacement by Company, which will be done based upon Company's sole judgement and discretion.

D. Company Liability

Company will not be liable for and customer will indemnify and save Company harmless from all claims for trespass, injury to persons, or damage to lawn, trees, shrubs, buildings, or other property that may be caused by the installation or replacement of service pipe and other necessary facilities to serve customer unless the injury to persons or damage to property has been caused by negligence of the Company or its employees.

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V. Installation of Service Pipe (Con'd.)

E. Service Relocations

Company will, upon request, relocate customer's service pipe following the payment by customer of the service pipe charges indicated on Sheet No. 19, Miscellaneous Charges and any additional cost associated with disconnecting and removing the existing service pipe, as applicable.

* F. Excess Facilities Installations

Where customers request and Company agrees to provide facilities the Company does not normally provide during the course of business (excess facilities) customer shall be able to receive such non-standard facilities pursuant to this Section. Customers that request excess facilities shall pay a non-refundable contribution equal to 1.9 times the installation cost. This non-refundable contribution will cover the installation costs, ongoing operation and maintenance costs, replacement costs, and any removal costs associated with the facilities. A revenue test will not be used in the determination of the customers non-refundable contribution, nor will it be used as an offset to any amounts due as a non-refundable contribution.

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ISSUED BY T. R. Voss (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

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V. Installation of Service Pipe (Cont'd.)

E. Service Relocations

Company will, upon request, relocate customer's service pipe following the payment by customer of the service pipe charges indicated on Sheet No. 19, Miscellaneous Charges and any additional cost associated with disconnecting and removing the existing service pipe, as applicable.

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Public Service Commission

DATE OF ISSUE December 2, 1988 DATE EFFECTIVE January 1, 1989

ISSUED BY William E. Cornelius (Name of Officer) Chairman (Title) St. Louis, Missouri (Address)

Cancelled
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Missouri Public
Service Commission

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

VII. Measurement of Service (Cont'd.)

or misuse by customer or by any member of customer's family, or by an officer, agent, or employee of customer, then the costs of the necessary repairs or replacements shall be paid by customer.

F. Meter Testing

Company's meters shall be tested for accuracy in accordance with the method for sample testing of in-service gas meters authorized by the Commission in Case No. GO-98-25 in which the Commission granted the company a variance from the requirements of 4 CSR 240-10.030(19) related to the removal, testing and inspection of gas meters. If a customer requests a meter test within 12 months of any previous testing of such meter, the indicated charge on Sheet No. 19 will be assessed for meters found to have an average meter error of 2 percent or less.

G. Billing Adjustments

1. Residential - For all residential billing errors, the Company will determine from all related and available information the probable period during which the error condition existed and shall make billing adjustments for the estimated period involved as follows:

a. In the event of an overcharge, an adjustment shall be made for the entire period that the overcharge can be shown to have existed not to exceed sixty (60) consecutive monthly billing periods calculated from the date of discovery, inquiry or actual notification of the Company whichever comes first;

*b. In the event of an undercharge, an adjustment shall be made for the entire period that the undercharge can be shown to have existed not to exceed twelve (12) monthly billing periods calculated from the date of discovery inquiry or actual notification of the Company, whichever was first and the Company will offer a repayment period of double the period covered by the adjusted bill though the customer may elect a shorter repayment period;

c. Where, upon test, an error in measurement is found to be within the limits prescribed by Commission rules, no billing adjustment will be made;

d. When evidence of tampering or obstruction is found, or there are misrepresentations of the use of service by the customer, the Company will calculate the billing adjustment period in accordance with the

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Applying to MISSOURI SERVICE AREA

VII. Measurement of Service (Cont'd.)

or misuse by customer or by any member of customer's family, or by an officer, agent, or employee of customer, then the costs of the necessary repairs or replacements shall be paid by customer.

*F. Meter Testing

Company's meters shall be tested for accuracy in accordance with the method for sample testing of in-service gas meters authorized by the Commission in Case No. GO-98-25 in which the Commission granted the company a variance from the requirements of 4 CSR 240-10.030(19) related to the removal, testing and inspection of gas meters. If a customer requests a meter test within 12 months of any previous testing of such meter, the indicated charge on Sheet No. 19 will be assessed for meters found to have an average meter error of 2 percent or less.

G. Billing Adjustments

1. Residential - For all residential billing errors, the Company will determine from all related and available information the probable period during which the error condition existed and shall make billing adjustments for the estimated period involved as follows:

   a. In the event of an overcharge, an adjustment shall be made for the entire period that the overcharge can be shown to have existed not to exceed sixty (60) consecutive monthly billing periods calculated from the date of discovery, inquiry or actual notification of the Company whichever comes first;

   b. In the event of an undercharge, an adjustment shall be made for the entire period that the undercharge can be shown to have existed not to exceed twelve (12) monthly billing periods calculated from the date of discovery inquiry or actual notification of the Company, whichever was first;

   c. Where, upon test, an error in measurement is found to be within the limits prescribed by Commission rules, no billing adjustment will be made;

   d. When evidence of tampering or obstruction is found, or there are misrepresentations of the use of service by the customer, the Company will calculate the billing adjustment period in accordance with the

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DATE OF ISSUE December 1, 1997 DATE EFFECTIVE January 1, 1998

ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

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Applying to MISSOURI SERVICE AREA

VII. Measurement of Service (Cont'd.)

or misuse by customer or by any member of customer's family, or by an officer, agent, or employee of customer, then the costs of the necessary repairs or replacements shall be paid by customer.

F. Meter Testing

Company's meters shall be tested for accuracy in accordance with applicable Missouri Public Service Commission Rules. If customer requests a meter test within 12 months of any previous testing of such meter, the indicated charge on Sheet No. 19 will be assessed for meters found to have an average meter error of 2 percent or less.

*G. Billing Adjustments

*1. Residential - For all residential billing errors, the Company will determine from all related and available information the probable period during which the error condition existed and shall make billing adjustments for the estimated period involved as follows:

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a. In the event of an overcharge, an adjustment shall be made for the entire period that the overcharge can be shown to have existed not to exceed sixty (60) consecutive monthly billing periods calculated from the date of discovery, inquiry or actual notification of the Company whichever comes first;

b. In the event of an undercharge, an adjustment shall be made for the entire period that the undercharge can be shown to have existed not to exceed twelve (12) monthly billing periods calculated from the date of discovery inquiry or actual notification of the Company, whichever was first;

c. Where, upon test, an error in measurement is found to be within the limits prescribed by Commission rules, no billing adjustment will be made;

d. When evidence of tampering or obstruction is found, or there are misrepresentations of the use of service by the customer, the Company will calculate the billing adjustment period in accordance with the

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ISSUED BY C. W. Mueller (Name of Officer) — President & CEO (Title) — St. Louis, Missouri (Address)

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Applying to MISSOURI SERVICE AREA

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VII. Measurement of Service (Cont'd.)

or misuse by customer or by any member of customer's family or by any officer, agent, or employee of customer, then the costs of the necessary repairs or replacements shall be paid by customer.

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F. Meter Testing

Company's meters shall be tested for accuracy in accordance with applicable Missouri Public Service Commission Rules. If customer requests a meter test within 12 months of any previous testing of such meter, the indicated charge on Sheet No. 19 will be assessed for meters found to have an average meter error of 2 percent or less.

G. Billing Adjustments For Meter Errors Greater Than 2%

Where upon test an average meter error is found to be greater than 2 percent, a billing adjustment will be made to compensate customer where the meter reads fast, and to compensate Company where the meter reads slow. However, any such billing adjustment will be applicable only for the probable period during which the meter error existed and shall be limited to the twelve (12) billing periods preceding the one in which the error was determined plus the elapsed period in the current billing period during which the test was made. No adjustment will be made for meters found to have an average meter error of 2 percent or less, nor for adjustments for slow meters of 5 percent or less for residential customers or $15.00 or less for non-residential customers.

H. Billing Adjustments For Non-Registering Meters

Where a non-registering meter is found, Company will determine from all related and available facts the probable period during which such condition existed and render adjusted bills for the period estimated to be involved, provided, however, that such period shall not exceed the preceding six (6) billing periods for residential customers,

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Applying to MISSOURI SERVICE AREA

applicable statute of limitations for the prosecution of such claim after determining the probable period during which such condition existed from all related and available information; and

*2. Non-Residential - For all non-residential billing errors, the Company will determine from all related and available information the probable period during which the error condition existed and shall make billing adjustments for the estimated period involved as follows:

a. No billing adjustment will be made where the dollar amount of the adjustment is less than $15.00. No interest shall be paid or collected on any billing adjustment provided for herein.

b. Where upon test an average meter error is found to be greater than 2 percent, a billing adjustment will be made to compensate customer where the meter reads fast, and to compensate Company where the meter reads slow. However, any such billing adjustment will be applicable only for the probable period during which the meter error existed and shall be limited to the twenty-four (24) billing periods preceding the one in which the error was determined plus the elapsed period in the current billing period during which the test was made. No adjustment will be made for meters found to have an average meter error of 2 percent or less.

c. Where a non-registering meter is found, Company will determine from all related and available facts the probable period during which such inaccuracy existed and render adjusted bills for the period involved, provided, however, that such period shall not exceed the preceding six (6) billing periods plus the elapsed time in the current billing period during which such inaccuracy was determined.

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Applying to MISSOURI SERVICE AREA

applicable statute of limitations for the prosecution of such claim after determining the probable period during which such condition existed from all related and available information; and

*2. Non-Residential - For all non-residential billing errors, the Company will determine from all related and available information the probable period during which the error condition existed and shall make billing adjustments for the estimated period involved as follows:

a. Where upon test an average meter error is found to be greater than 2 percent, a billing adjustment will be made to compensate customer where the meter reads fast, and to compensate Company where the meter reads slow. However, any such billing adjustment will be applicable only for the probable period during which the meter error existed and shall be limited to the twelve (12) billing periods preceding the one in which the error was determined plus the elapsed period in the current billing period during which the test was made. No adjustment will be made for meters found to have an average meter error of 2 percent or less, or where the dollar amount of the adjustment is less than $15.00.

b. Where a non-registering meter is found, Company will determine from all related and available facts the probable period during which such inaccuracy existed and render adjusted bills for the period involved, provided, however, that such period shall not exceed the preceding twelve (12) billing periods plus the elapsed time in the current billing period during which such inaccuracy was determined.

c. Bills rendered which are based on incorrect registrations due to improper meter connections, the application of an improper meter constant, or similar reasons, shall be subject to adjustment for the entire period as revealed by Company records during which such particular condition existed.

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ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

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VII. Measurement of Service (Cont'd.)

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nor twelve (12) billing periods for non-residential customers, plus the elapsed time in the current billing period during which such condition was determined.

I. Incorrect or Improper Meter Registration

Bills rendered which are based on incorrect registrations due to improper meter connections, the application of an improper meter constant, or similar reasons shall be subject to adjustment for the entire period as revealed by Company records during which such particular condition existed.

J. Adjustment For Leaks in Company Facilities

Whenever a gas meter is registering gas because of a leak in the meter, or in the union connection on the outlet side of the meter, or the connection between Company and customer piping, whichever is applicable, an estimate based upon the period of inaccuracy referred to above will be made of the registration which has been produced by the leakage and a corresponding credit will be allowed to customer. No credits shall be made because of the leakage or waste of gas from customer's piping and appliances beyond the applicable union or piping connection points described above.

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K. Minimum Billing Adjustment

No billing adjustment will be made where the amount of the adjustment is less than $1.00.

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L. Meter Relocations at Customer Request

At customer's request, Company will relocate its metering equipment provided customer arranges for and makes all piping and other modifications, on the customer side of the proposed meter location, necessary to accommodate the requested change and pays to Company the cost of making the meter relocation.

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ISSUED BY William E. Cornelius (Name of Officer) Chairman (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

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Missouri Public Service Commission

Applying to MISSOURI SERVICE AREA

d. Whenever a gas meter is registering gas because of a leak in the meter, or in the union connection on the outlet side of the meter, or the connection between Company and customer piping, whichever is applicable, an estimate based upon the period of inaccuracy referred to above will be made of the registration which has been produced by the leakage and a corresponding credit will be allowed to customer. No credits shall be made because of the leakage or waste of gas from customer's piping and appliances beyond the applicable union or piping connection points described above.

e. "Average meter error" shall be determined in accordance with provisions set forth in rules of the Missouri Public Service Commission.

H. Minimum Billing Adjustment

No billing adjustment will be made where the amount of the adjustment is less than $1.00.

* I. Meter Relocations at Customer Request

Company will, upon request, relocate customer's meter following the payment by customer of the meter relocation charges indicated on Sheet No. 19, Miscellaneous Charges and any additional cost associated with disconnecting and removing the existing service pipe, as applicable.

*Indicates Change

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ISSUED BY T. R. Voss (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

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November 14, 2007
Missouri Public
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UNION ELECTRIC COMPANY
GAS SERVICE

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Applying to MISSOURI SERVICE AREA

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d. Whenever a gas meter is registering gas because of a leak in the meter, or in the union connection on the outlet side of the meter, or the connection between Company and customer piping, whichever is applicable, an estimate based upon the period of inaccuracy referred to above will be made of the registration which has been produced by the leakage and a corresponding credit will be allowed to customer. No credits shall be made because of the leakage or waste of gas from customer's piping and appliances beyond the applicable union or piping connection points described above.

e. "Average meter error" shall be determined in accordance with provisions set forth in rules of the Missouri Public Service Commission.

H. Minimum Billing Adjustment

No billing adjustment will be made where the amount of the adjustment is less than $1.00.

I. Meter Relocations at Customer Request

At customer's request, Company will relocate its metering equipment provided customer arranges for and makes all piping and other modifications, on the customer side of the proposed meter location, necessary to accommodate the requested change and pays to Company the cost of making the meter relocation.

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ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

VII. Measurement of Service (Cont'd.)

* J. Remote Meter Reading Opt-Out

Customers receiving Residential Service have the option of refusing the installation of remotely read metering or requesting the removal of previously installed remotely read metering. In such instances, non-standard metering equipment will be installed that requires a manual meter read. Customers requesting non-standard metering service after April 1, 2017 will be charged a one-time setup charge and a monthly recurring Non-Standard Meter Charge. Charges are listed on Sheet No. 63, Miscellaneous Charges. Charges shall not be applicable to customers who have not been offered remote metering equipment by the Company due to geographic or similar considerations.

To the extent that a customer denies access to property through verbal denial or threats of violence, or fails to establish a suitable time for access or allow access, customer will be notified, in writing, that failure to provide access to install remotely read metering equipment will result in customer being considered an opt-out customer not sooner than 30 days after Company's notice. Company's notification will include charges that will be added to the customer's bill as listed on Sheet No. 63, miscellaneous charges and provide information for the customer to understand the financial impact of opt-out status. Prior to deeming a residential customer to have accepted opt-out status, Company shall follow the notice procedures found in 20 CSR 4240-13.035(1)(C), with the exception of 20 CSR 4240-13.035(1)(C)2.B.

*Indicates Addition.

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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

VIII. Billing Practices

*A. Monthly Billing Periods

Company will render bills over twelve (12) monthly billing periods in a year, with each bill based upon the service used between regularly scheduled meter readings. While Company's work schedules provide for the orderly reading of all meters over intervals of approximately 30 days, holidays, weekends, inclement weather and other operating constraints may cause the billing interval to vary during various portions of the year. Likewise, a customer excercising Section VIII.I. Preferred Delinquent Date Selection may result in either a longer or shorter period between meter readings for the first bill after the election. (This section reflects a variance from Rules 4 CSR 240-13.015(1)(C) and 4 CSR 240-13.020(6) granted by Commission in Case GE-2019-0386.)

B. Inaccessible Meters

Where a meter is inaccessible to the meter reader during scheduled working hours on repeated occasions, such that a customer must arrange for meter reading by appointment to avoid discontinuance of service, the customer may at his own expense have Company relocate the meter to an accessible location, if feasible.

C. Estimated Bills for Full Billing Periods

Monthly bills may be rendered to the Company's natural gas customers based upon estimated gas usage (which may include the use of readings furnished by the customer), where conditions reasonably beyond the control of the Company prevented it from obtaining actual meter readings. These conditions include extreme weather, operating and other emergencies, labor agreements, work stoppages, and the Company's inability to gain access to the meter. The Company will provide a copy of customer's estimate, upon request. All estimates are subject to the provisions of Section VII.G. Billing Adjustments, of theses Rules and Regulations, and will be determined as follows:

a. Single-Month Estimated Bills

A single billing month's estimated natural gas usage will be determined on the basis of the customer's prior month's usage, adjusted by a factor reflecting the difference in weather between the prior and current monthly billing periods. This

* Indicates Change

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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

VIII. Billing Practices

*A. Monthly Billing Periods

Company will render bills over twelve (12) monthly billing periods in a year, with each bill based upon the service used between regularly scheduled meter readings. While Company's work schedules provide for the orderly reading of all meters over intervals of approximately 30 days, holidays, weekends, inclement weather and other operating constraints may cause the billing interval to vary during various portions of the year. Likewise, a customer excercising Section VIII.I. Residential Delinquent Date Selection may result in either a longer or shorter period between meter readings for the first bill after the election. (This section reflects a variance from Rules 4 CSR 240-13.015(1)(C) and 4 CSR 240-13.020(6) granted by Commission in Case GE-2019-0386.)

B. Inaccessible Meters

Where a meter is inaccessible to the meter reader during scheduled working hours on repeated occasions, such that a customer must arrange for meter reading by appointment to avoid discontinuance of service, the customer may at his own expense have Company relocate the meter to an accessible location, if feasible.

C. Estimated Bills for Full Billing Periods

Monthly bills may be rendered to the Company's natural gas customers based upon estimated gas usage (which may include the use of readings furnished by the customer), where conditions reasonably beyond the control of the Company prevented it from obtaining actual meter readings. These conditions include extreme weather, operating and other emergencies, labor agreements, work stoppages, and the Company's inability to gain access to the meter. The Company will provide a copy of customer's estimate, upon request. All estimates are subject to the provisions of Section VII.G. Billing Adjustments, of theses Rules and Regulations, and will be determined as follows:

a. Single-Month Estimated Bills

A single billing month's estimated natural gas usage will be determined on the basis of the customer's prior month's usage, adjusted by a factor reflecting the difference in weather between the prior and current monthly billing periods. This

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ISSUED BY Michael Moehn (Name of Officer) President (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Missouri Public Service Commission

Applying to MISSOURI SERVICE AREA

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VIII. Billing Practices

A. Monthly Billing Periods

Company will render bills over twelve (12) monthly billing periods in a year, with each bill based upon the service used between regularly scheduled meter readings. While Company's work schedules provide for the orderly reading of all meters over intervals of approximately 30 days, holidays, weekends, inclement weather and other operating constraints may cause the billing interval to vary during various portions of the year.

B. Inaccessible Meters

Where a meter is inaccessible to the meter reader during scheduled working hours on repeated occasions, such that a customer must arrange for meter reading by appointment to avoid discontinuance of service, the customer may at his own expense have Company relocate the meter to an accessible location, if feasible.

*C. Estimated Bills for Full Billing Periods

Monthly bills may be rendered to the Company's natural gas customers based upon estimated gas usage (which may include the use of readings furnished by the customer), where conditions reasonably beyond the control of the Company prevented it from obtaining actual meter readings. These conditions include extreme weather, operating and other emergencies, labor agreements, work stoppages, and the Company's inability to gain access to the meter. The Company will provide a copy of customer's estimate, upon request. All estimates are subject to the provisions of Section VII.G. Billing Adjustments, of theses Rules and Regulations, and will be determined as follows:

*a. Single-Month Estimated Bills

A single billing month's estimated natural gas usage will be determined on the basis of the customer's prior month's usage, adjusted by a factor reflecting the difference in weather between the prior and current monthly billing periods. This adjustment factor will be based upon the ratio of the current month to the prior month's natural gas usage of similarly situated customers for which the Company has obtained actual meter readings. For purposes of this application,

* Indicates Change

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ISSUED BY C. W. Mueller (Name of Officer) Chairman & CEO (Title) St. Louis, Missouri (Address)

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Applying to MISSOURI SERVICE AREA

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VIII. Billing Practices

A. Monthly Billing Periods

Company will render bills over twelve (12) monthly billing periods in a year, with each bill based upon the service used between regularly scheduled meter readings. While Company's work schedules provide for the orderly reading of all meters over intervals of approximately 30 days, holidays, weekends, inclement weather and other operating constraints may cause the billing interval to vary during various portions of the year.

B. Inaccessible Meters

Where a meter is inaccessible to the meter reader during scheduled working hours on repeated occasions, such that a customer must arrange for meter reading by appointment to avoid discontinuance of service, the customer may at his own expense have Company relocate the meter to an accessible location, if feasible.

C. Estimated Bills for Full Billing Periods

Bills may be rendered to residential customers based on estimated readings (which may include readings furnished by the customer) when conditions beyond the control of the Company, such as weather, emergencies, work stoppages, and inability to gain access to the meter, prevent obtaining an actual meter reading.
The usage for such bills will be estimated as follows:

a. Gas Heating Accounts

Usage for the account is estimated on the basis of prior month's use multiplied by a gas space heating factor which is developed from a mechanized analysis of accounts in the geographic area being billed which have current and prior month Company meter readings.

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ISSUED BY William E. Cornelius Chairman St. Louis, Missouri
Name of Officer Title Address

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Applying to MISSOURI SERVICE AREA

similarly situated customers are those customers within the same rate class, located within the same weather reporting area (e.g., Columbia or Cape Girardeau, MO airport recording stations) and that have meter reading dates approximately the same as the customer whose bill is being estimated.

*b. Multiple-Month Estimated Bills

When it is necessary to estimate any customer's natural gas usage for periods of two or more billing months, such estimated usage will be developed by an analysis of the gas usage at the customer's premises from prior periods, the number of days in the prior and current billing periods, and the current and historic weather data from the National Weather Service climatology reporting site within which the customer's premises is located. The analysis will include a determination of the customer's non-heating (Base) usage and heating sensitive (Seasonal) usage, based upon the following concepts:

CCF = A unit of gas measurement equal to one hundred cubic feet

HDD = 65 -[(Daily High Temperature - Daily Low Temperature)/2]

Note: Daily HDD values cannot be less than zero.

Estimated Non-Heating (Base) Usage CCF:

(Prior Year June-September Usage/Prior Year June-September Days) * Days In Current Month

Note: June-September Estimated Usage shall be limited to the lower of customer's Base Usage or Customer's actual usage during the same billing period in the prior year.

Estimated Heating Sensitive (Seasonal) Usage CCF:

(Usage In Prior Year Month - Base Usage) * Current Year Month HDD/Prior Year Month HDD

Note: Estimated Seasonal Usage will be zero for any month with a HDD total below 100.

Total Estimated Usage CCF = Base Usage CCF + Seasonal Usage CCF

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VIII. Billing Practices (Cont'd.)

b. Non-Gas Heating Accounts

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The account is estimated based on the usage, whether actual or estimated, in the corresponding month of last year if that billing was for the current customer and the account was billed. Otherwise prior month's usage, whether actual or estimated, is used. When prior usage is for less than 30 days, 30 day equivalent usage is calculated. If the prior month or corresponding month of last year was an actual Company or customer reading, and the previous month was an estimate, the two month's usage is averaged.

D. Estimated Initial and Final Bills

The Company will normally be granted access to customer's premises for purposes of obtaining initial and final meter readings and the associated connection and disconnection of gas service. However, where such access cannot be obtained, or other conditions beyond the control of Company prevent obtaining an actual meter reading, estimated initial and final bills may be rendered by Company. When obtained, meter readings will be adjusted to customer's service responsibility date. However, customer will be responsible for all gas utilized until access is provided to Company for obtaining actual meter readings and the disconnection of gas service. No final bill will be rendered where the amount of the bill for gas usage is less than $1.00, except for those accounts where a customer deposit is being refunded to customer.

*E. Budget Billing Plan

Customers who are billed under the Residential Service Classification or General Service Classification and, at the Company's option, certain eleemosynary customers may elect to be billed and pay for all service under Company's Budget Billing Plan provided customer shall have satisfied Company's credit requirements. The provisions of the Budget Billing Plan are as follows:

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ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

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VIII. Billing Practices (Cont'd.)

b. Non-Gas Heating Accounts

The account is estimated based on the usage, whether actual or estimated, in the corresponding month of last year if that billing was for the current customer and the account was billed. Otherwise prior month's usage, whether actual or estimated, is used. When prior usage is for less than 30 days, 30 day equivalent usage is calculated. If the prior month or corresponding month of last year was an actual Company or customer reading, and the previous month was an estimate, the two month's usage is averaged.

D. Estimated Initial and Final Bills

The Company will normally be granted access to customer's premises for purposes of obtaining initial and final meter readings and the associated connection and disconnection of gas service. However, where such access cannot be obtained, or other conditions beyond the control of Company prevent obtaining an actual meter reading, estimated initial and final bills may be rendered by Company. When obtained, meter readings will be adjusted to customer's service responsibility date. However, customer will be responsible for all gas utilized until access is provided to Company for obtaining actual meter readings and the disconnection of gas service. No final bill will be rendered where the amount of the bill for gas usage is less than $1.00, except for those accounts where a customer deposit is being refunded to customer.

*E. Budget Billing Plan

Customers who are billed under the Residential Service Classification or General Service Classification with postcard billing and, at the Company's option, certain eleemosynary customers may elect to be billed and pay for all service under Company's Budget Billing Plan provided customer shall have satisfied Company's credit requirements. The provisions of the Budget Billing Plan are as follows:

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FEB 23 2001
3rd RS57
Public Service Commission
MISSOURI

FILED
FEB 18 1998
97-393
MISSOURI
Public Service Commission

* Indicates Change

DATE OF ISSUE January 9, 1998 DATE EFFECTIVE February 18, 1998

ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

RECEIVED
JUN 30 1994
MO. PUBLIC SERVICE COMM.

Applying to MISSOURI SERVICE AREA

VIII. Billing Practices (Cont'd.)

b. Non-Gas Heating Accounts

The account is estimated based on the usage, whether actual or estimated, in the corresponding month of last year if that billing was for the current customer and the account was billed. Otherwise prior month's usage, whether actual or estimated, is used. When prior usage is for less than 30 days, 30 day equivalent usage is calculated. If the prior month or corresponding month of last year was an actual company or customer reading, and the previous month was an estimate, the two month's usage is averaged.

D. Estimated Initial and Final Bills

The Company will normally be granted access to customer's premises for purposes of obtaining initial and final meter readings and the associated connection and disconnection of gas service. However, where such access cannot be obtained, or other conditions beyond the control of Company prevent obtaining an actual meter reading, estimated initial and final bills may be rendered by Company. When obtained, meter readings will be adjusted to customer's service responsibility date. However, customer will be responsible for all gas utilized until access is provided to Company for obtaining actual meter readings and the disconnection of gas service. No final bill will be rendered where the amount of the bill for gas usage is less than $1.00, except for those accounts where a customer deposit is being refunded to customer.

*E. Budget Billing Plan

Customers who are billed under the Residential Service Classification or Small General Service Classification with postcard billing and, at the Company's option, certain eleemosynary customers may elect to be billed and pay for all service under Company's Budget Billing Plan provided customer shall have satisfied Company's credit requirements. The provisions of the Budget Billing Plan are as follows:

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FEB 18 1998
By 2nd RS57
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MISSOURI

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AUG 26 1994
MISSOURI
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DATE OF ISSUE July 1, 1994 DATE EFFECTIVE August 26, 1994

ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

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DEC 2 1998
MISSOURI
Public Service Commission

VIII. Billing Practices (Cont'd.)

b. Non-Gas Heating Accounts

The account is estimated based on the usage, whether actual or estimated, in the corresponding month of last year if that billing was for the current customer and the account was billed. Otherwise prior month's usage, whether actual or estimated, is used. When prior usage is for less than 30 days, 30 day equivalent usage is calculated. If the prior month or corresponding month of last year was an actual company or customer reading, and the previous month was an estimate, the two month's usage is averaged.

D. Estimated Initial and Final Bills

The Company will normally be granted access to customer's premises for purposes of obtaining initial and final meter readings and the associated connection and disconnection of gas service. However, where such access cannot be obtained, or other conditions beyond the control of Company prevent obtaining an actual meter reading, estimated initial and final bills may be rendered by Company. When obtained, meter readings will be adjusted to customer's service responsibility date. However, customer will be responsible for all gas utilized until access is provided to Company for obtaining actual meter readings and the disconnection of gas service. No final bill will be rendered where the amount of the bill for gas usage is less than $1.00, except for those accounts where a customer deposit is being refunded to customer.

E. Budget Billing Plan

Residential customers and, at the Company's option, certain eleemosynary customers may elect to be billed and pay for all service under Company's Budget Billing Plan provided customer shall have satisfied Company's credit requirements. The details of the Budget Billing Plan are as follows:

CANCELLED
JAN 1 1989
AUG 26 1994
BY Let R.S. #57
Public Service Commission
Public Service Commission
MISSOURI

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

VIII. Billing Practices (Cont'd.)

1. Upon enrollment in the Budget Billing Plan by customer, the average monthly bill amount will initially be equal to one-twelfth of the estimated annual cost of service to the customer.

2. Company will re-evaluate the estimated annual cost of service to an actual use basis at least once every twelve months. Customer will elect the annually recurring re-evaluation month to be either a) any month earlier than the twelfth month following enrollment, or b) the twelfth billing period following enrollment.

3. Customer will elect for any under or over collection balance that has accumulated through the annually recurring re-evaluation month to be either a) rolled over and spread equally across all monthly bills in the next Budget Billing Plan year, or b) fully included on the re-evaluation month's bill.

4. Customer elections made under 2. or 3. above may not be changed within twelve months. Customers that were enrolled in the Budget Billing Plan prior to March 18, 2012 will continue under option (b) for 2. and 3. but may make an election of option (a)at any time.

5. Company will adjust the average monthly billing during the fourth and eighth months preceding the annually recurring re-evaluation month under this Plan, if the recalculated Budget Billing Plan amount indicates an increase of $3.00 or more. Company will not adjust the average billing in two consecutive months.

FILED
Missouri Public
Service Commission
JG-2012-0392

CANCELLED
November 20, 2015
Missouri Public
Service Commission
JG-2015-0303

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

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DEC 2 1988
MISSOURI
Public Service Commission

VIII. Billing Practices (Cont'd.)

1. Bills will be rendered during each of the Budget Bill Months in which the Budget Bill Plan applies to customer in amounts equal to one-twelfth of the estimated annual cost of service to the customer.

2. Bills rendered during the twelfth month after monthly billing under this Plan, and bills each successive twelfth month thereafter will be based on actual usage during such billing period plus or minus any adjustment necessary to correct to an actual use bases the bills rendered during the preceding Plan Months.

3. Company will adjust the average billing during the fourth and eighth months of each twelve month period of billing under this Plan, if the recalculated Budget Bill Plan amount indicates an increase of $3.00 or more.

4. Company may terminate this Budget Billing Plan as to any customer who shall fail to make payment hereunder when due, and, upon such termination and thereafter, such customer shall be billed in accordance with the term's of Company's standard monthly billing practice. Any billing adjustments required at the date of such termination shall be included in the next bill rendered to the customer.

5. Customer may, at any time, elect to terminate the application of this Budget Billing Plan to himself by (1) requesting, in writing, such termination, and (2) paying any amounts, including billing adjustments, which may be necessary in order to settle his account hereunder.

6. Final bills, whenever rendered, will include such amounts as may be necessary to settle the account based on actual usage as of the date of final meter reading.

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JAN 1 1989
Public Service Commission

CANCELLED
April 13, 2012
Missouri Public
Service Commission
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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

VIII. Billing Practices (Cont'd.)

5. Company may terminate this Budget Billing Plan to any customer who shall fail to make payment hereunder by the delinquent date, and, upon such termination and thereafter, such customer shall be billed in accordance with the terms of Company's standard monthly billing practice. Any billing adjustments required at the date of such termination shall be included in the next bill rendered to customer.

6. Customer may, at any time, elect to terminate the application of this Budget Billing Plan by requesting such termination and thereafter paying when due any amounts, including billing adjustments, which may be necessary in order to settle the account hereunder.

7. Final bills, whenever rendered, will include such amounts as may be necessary to settle the account based on actual usage as of the date of final meter reading unless, beginning with the August 2015 billing cycle, the balance is transfered to customer's new account.

* F. Late Payment Charge

Any portion of any bill, other than deposit arrears, remaining unpaid after the delinquent date indicated thereon will have a late payment charge of 1.5 percent of the gross unpaid amount added thereto, the sum of which will be shown as "arrears" on the next bill. Any portion of such "arrears" remaining unpaid after the delinquent date on any subsequent bill will also have a late payment charge of 1.5 percent added thereto. When a customer's payment is received by mail not more than two business days after the delinquent date it shall be deemed a timely payment. If the bill does not show a designated "delinquent date," for purposes of this paragraph the "due date" shall be deemed to be the delinquent date. The specific late payment charge and delinquent dates referred to above will be subject to variation for State of Missouri and

*Indicates Reissue.

FILED
Missouri Public
Service Commission
GE-2019-0386; YG-2020-0015

DATE OF ISSUE July 25, 2019 **DATE EFFECTIVE** August 24, 2019

ISSUED BY Michael Moehn President St. Louis, Missouri
Name of Officer Title Address

CANCELLED
February 28, 2022
Missouri Public
Service Commission
GR-2021-0241; YG-2022-0215

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

VIII. *Billing Practices (Cont'd.)

5. Company may terminate this Budget Billing Plan to any customer who shall fail to make payment hereunder by the delinquent date, and, upon such termination and thereafter, such customer shall be billed in accordance with the terms of Company's standard monthly billing practice. Any billing adjustments required at the date of such termination shall be included in the next bill rendered to customer.

6. Customer may, at any time, elect to terminate the application of this Budget Billing Plan by requesting such termination and thereafter paying when due any amounts, including billing adjustments, which may be necessary in order to settle the account hereunder.

7. Final bills, whenever rendered, will include such amounts as may be necessary to settle the account based on actual usage as of the date of final meter reading unless, beginning with the August 2015 billing cycle, the balance is transfered to customer's new account.

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August 24, 2019
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November 20, 2015

DATE OF ISSUE April 15, 2015 **DATE EFFECTIVE** ~~May 15, 2015~~

ISSUED BY Michael Moehn President St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

VIII. Billing Practices (Cont'd.)

6. Company may terminate this Budget Billing Plan to any customer who shall fail to make payment hereunder by the delinquent date, and, upon such termination and thereafter, such customer shall be billed in accordance with the terms of Company's standard monthly billing practice. Any billing adjustments required at the date of such termination shall be included in the next bill rendered to customer.

7. Customer may, at any time, elect to terminate the application of this Budget Billing Plan by requesting such termination and thereafter paying when due any amounts, including billing adjustments, which may be necessary in order to settle the account hereunder.

8. Final bills, whenever rendered, will include such amounts as may be necessary to settle the account based on actual usage as of the date of final meter reading.

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Missouri Public
Service Commission
JG-2012-0392

CANCELLED
November 20, 2015
Missouri Public
Service Commission
JG-2015-0303

UNION ELECTRIC COMPANY
GAS SERVICE

Missouri Public

Applying to MISSOURI SERVICE AREA

RECD MAR 08 2002

Service Commission

VIII. Billing Practices (Cont'd.)

F. Late Payment Charge

Any portion of any bill, other than deposit arrears, remaining unpaid after the delinquent date indicated thereon will have a late payment charge of 1.5 percent of the gross unpaid amount added thereto, the sum of which will be shown as "arrears" on the next bill. Any portion of such "arrears" remaining unpaid after the delinquent date on any subsequent bill will also have a late payment charge of 1.5 percent added thereto. When a customer's payment is received by mail not more than two business days after the delinquent date it shall be deemed a timely payment. If the bill does not show a designated "delinquent date," for purposes of this paragraph the "due date" shall be deemed to be the delinquent date. The specific late payment charge and delinquent dates referred to above will be subject to variation for State of Missouri and U.S. Government accounts, where required by law or other regulation. Failure to pay any late payment charge shall be grounds for disconnection of service in accordance with these Rules and Regulations.

*The late payment charge will not be applied to amounts being collected through any and all deferred payment arrangements and settlement agreements between a residential customer and the Company where the residential customer continues to meet its obligations under the deferred payment agreement. Any missed payment pursuant to these arrangements and agreements will be subject to the late payment charge only on the amount of the missed payment.

G. Abnormal Operations

Where a customer's usage is abnormally affected during temporary periods of construction, alteration, preliminary or experimental operations, fire, or acts of God, Company may, upon prior agreement with customer, adjust or modify its billing or other charges otherwise applicable during the current or succeeding months in consideration of the particular circumstances in each such case.

Missouri Public

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August 24, 2019
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Service Commission
GE-2019-0386; YG-2020-0015

DATE OF ISSUE March 8, 2002 DATE EFFECTIVE March 14, 2002

ISSUED BY C. W. Mueller (Name of Officer) Chairman & CEO (Title) St. Louis, Missouri (Address)

MAR 1 4 2002
By 3rd RS 59
Public Service Commission
MISSOURI

UNION ELECTRIC COMPANY
GAS SERVICE

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AUG 0 6 1998

Applying to MISSOURI SERVICE AREA

MO. PUBLIC SERVICE COMM

VIII. Billing Practices (Cont'd.)

F. Late Payment Charge

Any portion of any bill, other than deposit arrears, remaining unpaid after the delinquent date indicated thereon will have a late payment charge of 1.5 percent of the gross unpaid amount added thereto, the sum of which will be shown as "arrears" on the next bill. Any portion of such "arrears" remaining unpaid after the delinquent date on any subsequent bill will also have a late payment charge of 1.5 percent added thereto. When a customer's payment is received by mail not more than two business days after the delinquent date it shall be deemed a timely payment. If the bill does not show a designated "delinquent date," for purposes of this paragraph the "due date" shall be deemed to be the delinquent date. The specific late payment charge and delinquent dates referred to above will be subject to variation for State of Missouri and U.S. Government accounts, where required by law or other regulation. Failure to pay any late payment charge shall be grounds for disconnection of service in accordance with these Rules and Regulations.

G. Abnormal Operations

Where a customer's usage is abnormally affected during temporary periods of construction, alteration, preliminary or experimental operations, fire, or acts of God, Company may, upon prior agreement with customer, adjust or modify its billing or other charges otherwise applicable during the current or succeeding months in consideration of the particular circumstances in each such case.

*H. Partial Payments

If a partial payment is made on a billing including only current charges, the Company shall first credit the payment to the balance outstanding for utility charges before crediting a deposit. If a partial payment is made on a billing which includes a previous balance, the Company will credit the payment first to previous utility charges, then to previous deposit requirements before applying any payment to current charges. No portion of any payment will be applied to special charges until all utility charges are paid in full and all required deposits have been made. (This section reflects a variance from Rule 4 CSR 240-13.020(11) granted by the Commission in Case No. EO-98-263.)

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*Indicates Addition

MISSOURI
Public Service Commission

UNION ELECTRIC COMPANY
GAS SERVICE

RECEIVED
JUL 23 1993
MISSOURI
Public Service Commission

Applying to MISSOURI SERVICE AREA

VIII. Billing Practices (Cont'd.)

F. Late Payment Charge

Any portion of any bill, other than deposit arrears, remaining unpaid after the delinquent date indicated thereon will have a late payment charge of 1.5 percent of the gross unpaid amount added thereto, the sum of which will be shown as "arrears" on the next bill. Any portion of such "arrears" remaining unpaid after the delinquent date on any subsequent bill will also have a late payment charge of 1.5 percent added thereto. When a customer's payment is received by mail not more than two business days after the delinquent date it shall be deemed a timely payment. If the bill does not show a designated "delinquent date," for purposes of this paragraph the "due date" shall be deemed to be the delinquent date. The specific late payment charge and delinquent dates referred to above will be subject to variation for State of Missouri and U.S. Government accounts, where required by law or other regulation. Failure to pay any late payment charge shall be grounds for disconnection of service in accordance with these Rules and Regulations.

*G. Abnormal Operations

Where a customer's usage is abnormally affected during temporary periods of construction, alteration, preliminary or experimental operations, fire, or acts of God, Company may, upon prior agreement with customer, adjust or modify its billing or other charges otherwise applicable during the current or succeeding months in consideration of the particular circumstances in each such case.

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OCT 01 1998
By 2nd RS#59
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MISSOURI

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AUG 2 1993
94-27
MO. PUBLIC SERVICE COMM.

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ISSUED BY William E. Cornelius (Name of Officer) Chairman (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

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DEC 2 1988
MISSOURI
Public Service Commission

VIII. Billing Practices (Cont'd).

F. Late Payment Charge

Any portion of any bill, other than deposit arrears, remaining unpaid after the delinquent date indicated thereon will have a late payment charge of 1.5 percent of the gross unpaid amount added thereto, the sum of which will be shown as "arrears" on the next bill. Any portion of such "arrears" remaining unpaid after the delinquent date on any subsequent bill will also have a late payment charge of 1.5 percent added thereto. When a customer's payment is received by mail not more than two business days after the delinquent date it shall be deemed a timely payment. If the bill does not show a designated "delinquent date," for purposes of this paragraph the "due date" shall be deemed to be the delinquent date. The specific late payment charge and delinquent dates referred to above will be subject to variation for State of Missouri and U.S. Government accounts, where required by law or other regulation. Failure to pay any late payment charge shall be grounds for disconnection of service in accordance with these Rules and Regulations.

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AUG 2 1993
BY 1st R.S. #59
Public Service Commission

FILED
JAN 1 1989
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DATE OF ISSUE December 2, 1988 DATE EFFECTIVE January 1, 1989

ISSUED BY William E. Cornelius (Name of Officer) Chairman (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

VIII. Billing Practices (Cont'd.)

* I. Preferred Delinquent Date Selection

Customers receiving service under the Residential Service Rate or the General Service Rate may select the date their bill will become delinquent provided their service is equipped with an advanced meter reading device. If the customer's preferred date is not available, they will be given the option of selecting a different delinquent date or retaining their existing delinquent date.

Customer's selected delinquent date will become effective no later than the second bill issued after customer's selection and cannot be implemented for bills already issued.

The first bill issued following implementation of a delinquent date selected by customer may result in a bill period that is either longer or shorter than normal and may also be prorated.

Customer may not make a delinquent date selection more frequently than once every 12 months except by Company approval.

(This section reflects a variance from Rules 4 CSR 240-13.015(1)(C) and 4 CSR 240-13.020(6) granted by Commission in Case GE-2019-0386.)

IX. Resale of Service

Except as specifically provided for in customer's contract for service or in rate schedules, customer shall not resell the service purchased from Company to any other customer, company or person, and customer shall not deliver the service purchased from Company to any connection wherein said service is to be used off of customer's premises or by persons over whom that customer has no control.

* Indicates Change.

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Missouri Public
Service Commission
JG-2020-0200

CANCELLED
February 28, 2022
Missouri Public
Service Commission
GR-2021-0241; YG-2022-0215

DATE OF ISSUE May 15, 2020 **DATE EFFECTIVE** June 14, 2020

ISSUED BY Martin J. Lyons (Name of Officer) Chairman & President (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

VIII. Billing Practices (Cont'd.)

* I. Residential Delinquent Date Selection

Customers receiving service under the Residential Service Rate may select the date their bill will become delinquent provided they are not in active collections, subject to an active deferred payment agreement, and their service is equipped with an advanced meter reading device. If the customer's preferred date is not available, they will be given the option of selecting a different delinquent date or retaining their existing delinquent date.

Customer's selected delinquent date will become effective no later than the second bill issued after customer's selection and cannot be implemented for bills already issued.

The first bill issued following implementation of a delinquent date selected by customer may result in a bill period that is either longer or shorter than normal and may also be prorated.

Customer may not make a delinquent date selection more frequently than once every 12 months except by Company approval.

(This section reflects a variance from Rules 4 CSR 240-13.015(1)(C) and 4 CSR 240-13.020(6) granted by Commission in Case GE-2019-0386.)

IX. Resale of Service

Except as specifically provided for in customer's contract for service or in rate schedules, customer shall not resell the service purchased from Company to any other customer, company or person, and customer shall not deliver the service purchased from Company to any connection wherein said service is to be used off of customer's premises or by persons over whom that customer has no control.

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Missouri Public
Service Commission
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* Indicates Addition.

CANCELLED
June 14, 2020
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Service Commission
JG-2020-0200

DATE OF ISSUE July 25, 2019 **DATE EFFECTIVE** August 24, 2019

ISSUED BY Michael Moehn President St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY
GAS SERVICE

Missouri Public
REC'D MAR 08 2002
Service Commission

Applying to MISSOURI SERVICE AREA

*H. Partial Payments

If a partial payment is made on a billing including only current charges, the Company shall first credit the payment to the balance outstanding for utility charges before crediting a deposit. If a partial payment is made on a billing which includes a previous balance, the Company will credit the payment first to previous utility charges, then to previous deposit requirements before applying any payment to current charges. No portion of any payment will be applied to special charges until all utility charges are paid in full and all required deposits have been made. (This section reflects a variance from Rule 4 CSR 240-13.020(11) granted by the Commission in Case No. EO-98-263.)

IX. Resale of Service

Except as specifically provided for in customer's contract for service or in rate schedules, customer shall not resell the service purchased from Company to any other customer, company or person, and customer shall not deliver the service purchased from Company to any connection wherein said service is to be used off of customer's premises or by persons over whom that customer has no control.

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Service Commission

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August 24, 2019
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DATE OF ISSUE March 8, 2002 DATE EFFECTIVE March 14, 2002

ISSUED BY C. W. Mueller (Name of Officer) Chairman & CEO (Title) St. Louis, Missouri (Address)

P. S. C. Mo. No. 2 Original SHEET No. 60

Cancelling P. S. C. Mo. No. _____ _____ SHEET No. _____

UNION ELECTRIC COMPANY
GAS SERVICE

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DEC 2 1988

Applying to MISSOURI SERVICE AREA

MISSOURI
Public Service Commission

IX. Resale of Service

Except as specifically provided for in customer's contract for service or in rate schedules, customer shall not resell the service purchased from Company to any other customer, company or person, and customer shall not deliver the service purchased from Company to any connection wherein said service is to be used off of customer's premises or by persons over whom that customer has no control.

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By ISTRS60
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MISSOURI

FILED
JAN 1 1989
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ISSUED BY William E. Cornelius Chairman St. Louis, Missouri

Name of Officer Title Address

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

X. Deposit Practices

*A. Residential Customers

1. Deposit requirements for initial service - Company may, as a condition to furnishing service initially, require any applicant for residential service to make a cash deposit or furnish a written guarantee of a responsible party, due to any of the following:

a. The applicant has an unpaid bill which accrued within the last five (5) years and at the time of the request for service remains unpaid and not in dispute; or

b. The applicant has in an unauthorized manner, within the past five (5) years prior to applying for service, interfered with or diverted the service of a utility in the provision of the same type of service; or

c. The applicant has not had service with the Company within the past five (5) years and has an Equifax Advanced Energy Risk Score (EAER Score) of 699 or lower. Those customers without an EAER Score will not be assessed a deposit under this subsection, or

d. The customer fails to provide proof of identity upon request. Proof of identity is to include official picture identification or other verifiable documentation of identity, and correct social security number.

2. Deposit requirements for continued service - Company may, as a condition of continued service, require any residential customer to make a cash deposit or furnish a written guarantee of a responsible party, due to any of the following:

a. The service of the customer has been disconnected for nonpayment of a delinquent account not in dispute;

b. The customer has in an unauthorized manner interfered with or diverted the service of Company situated on or about or delivered to the customer's premises;

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Missouri Public
Service Commission
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* Indicates Change

CANCELLED
July 27, 2014
Missouri Public
Service Commission
JE-2014-0559

April 8, 2014

DATE OF ISSUE December 9, 2013 **DATE EFFECTIVE** ~~February 7, 2014~~

ISSUED BY Warner L. Baxter President & CEO St. Louis, Missouri
Name of Officer Title Address

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

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DEC 2 1988
MISSOURI
Public Service Commission

X. Deposit Practices

A. Residential Customers

1. Deposit requirements for initial service-Company may, as a condition to furnishing service initially, require any applicant for residential service to make a cash deposit or furnish a written guarantee of a responsible party, due to any of the following:

a. The applicant has outstanding with the Company or any other utility providing the same type of service, an unpaid service account which accrued within the last five years and at the time of the request for service remains unpaid and not in dispute;

b. Within the last five years, the applicant has in an unauthorized manner interfered with or diverted the service of the Company or any other utility providing the same service;

c. The applicant is unable to establish an acceptable credit rating by meeting any of the following criteria:

i. Owns or is purchasing a home;

ii. Is and has been regularly employed for at least one year;

iii. Has an adequate regular source of income;

iv. Can provide adequate credit references from a commercial credit source.

2. Deposit requirements for continued service-Company may, as a condition of continued service, require any residential customer to make a cash deposit or furnish a written guarantee of a responsible party, due to any of the following:

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JAN 1 1989
Public Service Commission

a. The service of the customer has been disconnected for nonpayment of a delinquent account not in dispute;

b. The customer has in an unauthorized manner interfered with or diverted the service of Company situated on or about or delivered to the customer's premises;

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Missouri Public
Service Commission
ET-2014-0076; YG-2014-0246

UNION ELECTRIC COMPANY
GAS SERVICE

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OCT - 6 1994
MO. PUBLIC SERVICE COMM.

Applying to MISSOURI SERVICE AREA

X. Deposit Practices (Cont'd.)

*c. The customer has failed to pay an undisputed bill on or before the delinquency date for five billing periods out of twelve consecutive billing periods; provided, however, that deposit requirements during the months of November, December, and January for reasons other than unauthorized use or diversion of service, may, if the customer is unable to pay the entire deposit, be paid by installments over a six month period, unless the Company can show a likelihood that the customer does not intend to pay for continued service. The Company shall not assess new deposits nor bill previously assessed deposits to customers who enter into and make timely payments in accordance with the Missouri Public Service Commission's "Cold Weather" rule.

B. Non-residential Customers

Company may at any time, as a condition to furnishing or continuing service, require any customer or applicant for non-residential service to make a cash deposit or, at Company's option, furnish a personal guarantee of a responsible party with established credit satisfactory to Company.

*C. General Provisions

1. Deposit limits - A deposit for initial service will not exceed the charges applicable to usage during one-sixth (1/6) of the estimated annual bill for monthly billed customers for utility charges at the requested service location, and when a deposit is required as a condition for continued service, the deposit will not exceed two times the highest bill for utility charges actually incurred or estimated to be incurred by that residential or non-residential customer during the preceding twelve months at the service location. All deposit levels referred to herein will be established based upon usage levels and associated billings applicable to periods representative of actual meter readings and undisputed billing amounts.

FILED
NOV - 6 1994
MISSOURI
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*Indicates Change

DATE OF ISSUE October 7, 1994 DATE EFFECTIVE November 6, 1994

ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

CANCELLED
July 27, 2014
Missouri Public
Service Commission
JE-2014-0559

UNION ELECTRIC COMPANY
GAS SERVICE

RECEIVED
DEC 2 1988

Applying to MISSOURI SERVICE AREA

MISSOURI
Public Service Commission

X. Deposit Practices (Cont'd.)

c. The customer has failed to pay [illegible] undisputed bill before the delinquency date for five billing periods out of twelve consecutive billing periods; provided, however, that deposit requirements during the months of November, December, and January for reasons other than unauthorized use or diversion of service, may, if the customer is unable to pay the entire deposit, be paid by installments over a six month period, unless the Company can show a likelihood that the customer does not intend to pay for continued service. The Company shall not assess new deposits nor bill previously assessed deposits to customers who enter into and make timely payments in accordance with the Missouri Public Service Commission's "Cold Weather" rule.

B. Non-residential Customers

Company may at any time, as a condition to furnishing or continuing service, require any customer or applicant for non-residential service to make a cash deposit or, at Company's option, furnish a personal guarantee of a responsible party with established credit satisfactory to Company.

CANCELLED
NOV 6 1994
BY 1st R.S. # 62
Public Service Commission
MISSOURI

C. General Provisions

1. Deposit limits - A deposit will not exceed the charges applicable to usage during one average monthly billing period plus thirty days for residential customers, and usage during one maximum monthly billing period plus thirty days for non-residential customers. When a deposit is required as a condition for continued service, the deposit will not exceed two times the highest undisputed bill of that residential or non-residential customer during the preceding twelve months. All deposit levels referred to herein will be established based upon usage levels and associated billings applicable to periods representative of actual meter readings and undisputed billing amounts.

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JAN 1 1989
Public Service Commission

DATE OF ISSUE December 2, 1988 DATE EFFECTIVE January 1, 1989

ISSUED BY William E. Cornelius (Name of Officer) Chairman (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

X. Deposit Practices (Cont'd.)

C. General Provisions

*1. Deposit limits - A deposit for initial service will not exceed the charges applicable to usage during one-sixth (1/6) of the estimated annual bill for monthly billed customers for utility charges at the requested service location, and when a deposit is required as a condition for continued service, the deposit will not exceed two times the highest bill for utility charges actually incurred or estimated to be incurred by that residential or non-residential customer during the preceding twelve months at the service location. All deposit levels referred to herein will be established based upon usage levels and associated billings applicable to periods representative of actual meter readings and undisputed billing amounts.

**2. Deposit refunds - The credit of the residential customer will be established and the deposit and accrued interest, if any, will be refunded, or the guarantor released, upon satisfactory payment before the delinquency date of all undisputed charges for service for a period of twelve successive months, or customer has closed his account. The credit of the non-residential customer will be reviewed after three years and the deposit returned if in the opinion of the Company, the customer has established satisfactory credit. The Company may withhold refund of the deposit or release of the guarantor pending the resolution of a matter in dispute involving disconnection for nonpayment or unauthorized interference by the customer. The Company may apply all deposits subject to refund and accrued interest, if any, against undisputed utility charges provided the amount of the refund is identified and disclosed on the bill. Company shall make all reasonable efforts to return a deposit when the customer is entitled to the return of the deposit and shall keep records of efforts to return a deposit.

* Indicates Reissue
**Indicates Change

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May 29, 2016
Missouri Public
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UNION ELECTRIC COMPANY
GAS SERVICE

Applying to MISSOURI SERVICE AREA

X. Deposit Practices (Cont'd.)

2. Deposit refunds - The credit of the residential customer will be established and the deposit and accrued interest, if any, will be refunded, or the guarantor released, upon satisfactory payment before the delinquency date of all undisputed charges for service for a period of twelve successive months, or customer has closed his account. The credit of the non-residential customer will be reviewed after three years and the deposit returned if in the opinion of the Company, the customer has established satisfactory credit. The Company may withhold refund of the deposit or release of the guarantor pending the resolution of a matter in dispute involving disconnection for nonpayment or unauthorized interference by the customer. The Company may apply all deposits subject to refund and accrued interest, if any, against undisputed utility charges provided the amount of the refund is identified and disclosed on the bill.

*3. Interest paid on deposits - Interest will be credited annually on all residential deposits. Interest will be either credited to the service account of the residential customer on an annual basis or paid upon the return of the deposit. Simple interest will be payable upon the return of a non-residential deposit held by the Company for six months or longer. Interest shall not accrue on any cash deposit after the date the deposit is applied to the customer's account, or Company has made a reasonable effort to return such deposit to the customer. Interest will be paid at a per annum rate equal to the prime bank lending rate, as published in the Wall Street Journal for the last business day of November of the preceding calendar year, plus one percentage point.

4. Final billed accounts - Upon discontinuance or termination, other than for a change of service address, the deposit, with accrued interest, will be credited to the final bill and the balance, if any, will be returned within twenty-one (21) days of the rendition of the final bill.

* Indicates Change.

FILED
Missouri Public
Service Commission
ET-2014-0076; YG-2014-0246

CANCELLED
July 27, 2014
Missouri Public
Service Commission
JE-2014-0559

Issued Pursuant to the Order of the Mo.P.S.C. in Case No. GR-2007-0003

DATE OF ISSUE December 9, 2013 **DATE EFFECTIVE** ~~February 7, 2014~~ April 8, 2014

ISSUED BY Warner L. Baxter (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

UNION ELECTRIC COMPANY
GAS SERVICE

Filed
Missouri Public
Service Commission

Applying to MISSOURI SERVICE AREA

X. Deposit Practices (Cont'd.)

2. Deposit refunds - The credit of the residential customer will be established and the deposit and accrued interest, if any, will be refunded, or the guarantor released, upon satisfactory payment before the delinquency date of all undisputed charges for service for a period of twelve successive months, or customer has closed his account. The credit of the non-residential customer will be reviewed after three years and the deposit returned if in the opinion of the Company, the customer has established satisfactory credit. The Company may withhold refund of the deposit or release of the guarantor pending the resolution of a matter in dispute involving disconnection for nonpayment or unauthorized interference by the customer. The Company may apply all deposits subject to refund and accrued interest, if any, against undisputed utility charges provided the amount of the refund is identified and disclosed on the bill.

*3. Interest paid on deposits - Interest will be credited annually on all residential deposits. Interest will be either credited to the service account of the residential customer on an annual basis or paid upon the return of the deposit. Simple interest will be payable upon the return of a non-residential deposit held by the Company for six months or longer. Interest shall not accrue on any cash deposit after the date the deposit is applied to the customer's account, or Company has made a reasonable effort to return such deposit to the customer. The interest rate shall be 9.5% per annum through December 31, 2007. Effective January 1, 2008 and thereafter, interest will be paid at a per annum rate equal to the prime bank lending rate, as published in the Wall Street Journal for the last business day of November of the preceding calendar year, plus one percentage point.

4. Final billed accounts - Upon discontinuance or termination, other than for a change of service address, the deposit, with accrued interest, will be credited to the final bill and the balance, if any, will be returned within twenty-one (21) days of the rendition of the final bill.

*Indicates Change.

Issued Pursuant to the Order of the Mo. P.S.C. in Case No. GR-2007-0003
DATE OF ISSUE March 21, 2007 DATE EFFECTIVE April 1, 2007 ~~April 20, 2007~~
ISSUED BY T. R. Voss (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

CANCELLED
April 8, 2014
Missouri Public
Service Commission
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GR-2007-0003

UNION ELECTRIC COMPANY
GAS SERVICE

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JAN 09 1998
MISSOURI
Public Service Commission

Applying to MISSOURI SERVICE AREA

X. Deposit Practices (Cont'd.)

2. Deposit refunds - The credit of the residential customer will be established and the deposit and accrued interest, if any, will be refunded, or the guarantor released, upon satisfactory payment before the delinquency date of all undisputed charges for service for a period of twelve successive months, or customer has closed his account. The credit of the non-residential customer will be reviewed after three years and the deposit returned if in the opinion of the Company, the customer has established satisfactory credit. The Company may withhold refund of the deposit or release of the guarantor pending the resolution of a matter in dispute involving disconnection for nonpayment or unauthorized interference by the customer. The Company may apply all deposits subject to refund and accrued interest, if any, against undisputed utility charges provided the amount of the refund is identified and disclosed on the bill.

*3. Interest paid on deposits - Interest at the rate of 9.5 percent per annum, compounded annually, will be payable upon the return of a residential deposit or credited annually, whichever comes first. Simple interest at the rate of 9.5 percent per annum will be payable upon the return of a non-residential deposit held by the Company for six months or longer. Interest shall not accrue on a cash deposit after the date the deposit is applied to the customer's account, or Company has made a reasonable effort to return the deposit to customer by mailing the deposit to customer's last known address.

4. Final billed accounts - Upon discontinuance or termination, other than for a change of service address, the deposit, with accrued interest, will be credited to the final bill and the balance, if any, will be returned within twenty-one (21) days of the rendition of the final bill.

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DATE OF ISSUE January 9, 1998 DATE EFFECTIVE February 18, 1998

ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

Cancelled
April 1, 2007
Missouri Public
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UNION ELECTRIC COMPANY
GAS SERVICE

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OCT - 6 1994

Applying to MISSOURI SERVICE AREA

MO. PUBLIC SERVICE COMM.

X. Deposit Practices (Cont'd.)

*2. Deposit refunds - The credit of the residential customer will be established and the deposit and accrued interest, if any, will be refunded, or the guarantor released, upon satisfactory payment before the delinquency date of all undisputed charges for service for a period of twelve successive months, or customer has closed his account. The credit of the non-residential customer will be reviewed after three years and the deposit returned if in the opinion of the Company, the customer has established satisfactory credit. The Company may withhold refund of the deposit or release of the guarantor pending the resolution of a matter in dispute involving disconnection for nonpayment or unauthorized interference by the customer. The Company may apply all deposits subject to refund and accrued interest, if any, against undisputed utility charges provided the amount of the refund is identified and disclosed on the bill.

*3. Interest paid on deposits - Interest at the rate of 9 percent per annum, compounded annually, will be payable upon the return of a residential deposit or credited annually, whichever comes first. Simple interest at the rate of 9 percent per annum will be payable upon the return of a non-residential deposit held by the Company for six months or longer. Interest shall not accrue on a cash deposit after the date the deposit is applied to the customer's account, or Company has made a reasonable effort to return the deposit to customer by mailing the deposit to customer's last known address.

*4. Final billed accounts - Upon discontinuance or termination, other than for a change of service address, the deposit, with accrued interest, will be credited to the final bill and the balance, if any, will be returned within twenty-one (21) days of the rendition of the final bill.

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DATE OF ISSUE October 7, 1994 DATE EFFECTIVE November 6, 1994

ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

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GAS SERVICE

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DEC 2 1988

Applying to MISSOURI SERVICE AREA

MISSOURI
Public Service Commission

X. Deposit Practices (Cont'd.)

2. Deposit refunds - The credit of the residential customer will be established and the deposit and accrued interest, if any, will be refunded, or the guarantor released, upon satisfactory payment before the delinquency date of all proper charges for service for a period of twelve successive months, or customer has closed his account. The credit of the non-residential customer will be reviewed after three years and the deposit returned if in the opinion of the Company, the customer has established satisfactory credit. The Company may withhold refund of the deposit or release of the guarantor pending the resolution of a matter in dispute involving disconnection for nonpayment or unauthorized interference by the customer. The Company may apply all deposits subject to refund and accrued interest, if any, against undisputed utility charges provided the amount of the refund is identified and disclosed on the bill.

3. Interest paid on deposits - Interest at the rate of 9 percent per annum, compounded annually, will be payable upon the return of a residential deposit. Simple interest at the rate of 9 percent per annum will be payable upon the return of a non-residential deposit held by the Company for six months or longer. Interest shall not accrue on a cash deposit after the date the deposit is applied to the customer's account, or Company has made a reasonable effort to return the deposit to customer by mailing the deposit to customer's last known address.

4. Final billed accounts - Upon termination of service, the deposit, with accrued interest, will be credited to the final bill and the balance, if any, will be returned promptly to the customer.

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JAN 1 1989
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DATE OF ISSUE December 2, 1988 DATE EFFECTIVE January 1, 1989

ISSUED BY William E. Cornelius (Name of Officer) Chairman (Title) St. Louis, Missouri (Address)

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Applying to MISSOURI SERVICE AREA

MO. PUBLIC SERVICE COMM.

XI. Disconnection and Reconnection of Service

A. Reasons For Disconnection of Service

Company shall have the right to disconnect service supplied to a gas customer for any of the following violations of its rules or practices:

*1. Nonpayment of an undisputed delinquent account.

2. Failure to make and maintain a deposit or acceptable guarantee in accordance with the rules and regulations of Company and those of the Commission.

3. Failure to comply with the terms and conditions of a settlement agreement with the Company regarding a dispute or payment of service charges.

*4. Refusal after reasonable notice to permit inspection, maintenance, replacement, or meter reading of utility equipment. If the Company has reasonable belief that health or safety is at risk, notice at the time inspection is attempted is reasonable.

5. Misrepresentation of identity for the purpose of obtaining service.

6. Unauthorized interference, diversion or use of the service situated or delivered on or about the customer's premises.

7. Violation of any rule and regulation of the Company on file with and approved by the Commission or of any such regulatory authority which adversely affects the safety of the customer or other persons or the integrity of the Company's delivery system.

**8. As provided by state or federal law.

B. Notice of Intent to Disconnect Service

1. Individual customer premises - Notice of intention to disconnect service will state the reason for which service will be disconnected and will specify a date after which such disconnection may be effected. Said notice will be sent to the customer by first class mail not less than

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ISSUED BY C. W. Mueller (Name of Officer) President & CEO (Title) St. Louis, Missouri (Address)

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Public Service Commission
CANCELLED
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BY Let R.S. #64
Public Service Commission
MISSOURI

XI. Disconnection and Reconnection of Service

A. Reasons For Disconnection of Service

Company shall have the right to disconnect service supplied to a gas customer for any of the following violations of its rules or practices:

1. Nonpayment of a delinquent account.

2. Failure to make and maintain a deposit or acceptable guarantee in accordance with the rules and regulations of Company and those of the Commission.

3. Failure to comply with the terms and conditions of a settlement agreement with the Company regarding a dispute or payment of service charges.

4. Refusal to grant free and safe access at reasonable times to equipment installed on the customer's premises for the purpose of inspection, meter reading, maintenance or replacement.

5. Misrepresentation of identity for the purpose of obtaining service.

6. Unauthorized interference, diversion or use of the service situated or delivered on or about the customer's premises.

7. Violation of any rule and regulation of the Company on file with and approved by the Commission or of any such regulatory authority which adversely affects the safety of the customer or other persons or the integrity of the Company's delivery system.

B. Notice of Intent to Disconnect Service

1. Individual customer premises - Notice of intention to disconnect service will state the reason for which service will be disconnected and will specify a date after which such disconnection may be effected. Said notice will be sent to the customer by first class mail

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ISSUED BY William E. Cornelius (Name of Officer) Chairman (Title) St. Louis, Missouri (Address)