

OPTIONAL SERVICES AND FEATURES

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6. Optional Services and Features

SEP 3 1997

6.1 CLASS Service

MO. PUBLIC SERVICE COMM

A. General

Class Custom Calling Service consists of one or more of the following optional features which provide end-user services that allow the customer more control over incoming and outgoing call based on Signaling System 7 (SS7) hardware and software. Class custom calling is available only with one party business and residence service in central offices which, at the Company's option, are appropriately equipped, subject to restrictions imposed by regulatory bodies.

B. Descriptions of CLASS Features

1. Automatic Call Back (ACB) - Allows customer to automatically redial the last number called from their line for up to 30 minutes. This applies whether the call was answered, unanswered or encountered a busy condition. If the called number is busy, the customer does not hear the normal busy tone, but is notified and instructed by an announcement after which automatic processing of the call continues until the number is idle. When both lines are idle, the calling party hears a special ring. When the caller picks up the set, the called party's line rings. Touch tone service activation code *66, deactivation code *86. Rotary service activation code 1166, deactivation code 1186. This feature is only compatible with calls originating in and terminating to a network equipped with the appropriate signaling connections.
2. Call Return (CR) - Enables a customer to have a call placed automatically to the calling party of the last incoming call whether the call was answered or unanswered if the called line is available. CR allows the customer to hear the directory number of the last incoming call prior to deciding whether or not to recall that number. Touch tone service activation code *69, deactivation code *89. Rotary service activation code 1169, deactivation code 1189. This feature is only compatible with calls originating in and terminating to a network equipped with the appropriate signaling connections.

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.1 CLASS Service (Cont'd)

B. Descriptions of CLASS Features (Cont'd)

3. Customer-Originated Trace (COT) – Allows the customer to originate a trace on the last incoming call by dialing an activation code. The call is traced automatically, and the identity of the originating directory number and the time the call was made is forwarded to a predetermined location. Information recorded will be released by the Company only to an authorized representative of a law enforcement agency and, in no event, other than as provided by applicable state and federal law. If the customer makes or receives another call or if the call waiting feature is activated prior to activating the trace, COT will not record the correct number. Touch tone service activation code *57. Rotary service activation code 1157. This feature is only compatible with calls originating in and terminating to a network equipped with the appropriate signaling connections.
4. Customer Originated Trace Usage Sensitive (COTU) – Allows customers to be billed for Customer Originated Trace on a usage sensitive basis, where facilities permit.

(D)

(D)

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.1 CLASS Service (Cont'd)

B. Descriptions of CLASS Features (Cont'd)

5. Calling Party Identity (CPI)

Allows customers to receive the calling number and calling name on incoming calls. The CPI will not be displayed if the call originates from an area that does not have the appropriate network signaling connections. The CPI may also not be displayed on calls made from most cellular phones, calls made through some interexchange carriers, and calls originated from other local exchange carriers. CPI for calls originated from a PBX will display the main PBX number only. If the caller's number is a multi-party line, or is blocked, the CPI will not be displayed.

Telephone numbers or names transmitted via CPI may not be sold or given to another party without the caller's consent. Calling number and name information may only be used for: a) routing or completion of calls, b) billing of calls, c) account management purposes, d) services directly related to the call or transaction, e) verification of calling party identity and f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. CPI customers failing to comply with any of these conditions will have their service terminated.

(D)

(N)

(N)

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.1 CLASS Service (Cont'd)

B. Descriptions of CLASS Features (Cont'd)

6. Calling Party Identity Delivery Blocking (CPIB)-Allows the customer to prevent the delivery of CPI on a per call basis or per line basis whether or not CPI is subscribed to or available. Per call blocking is provided to all customers without charge and is activated by dialing an activations code (*67) from a touch tone phone or 1167 from a rotary phone immediately prior to placing a call. Activation is initiated for one call only.

(N)

Per line blocking will automatically block delivery of the CPI on all calls. Per line blocking is available upon request, at no charge, to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters, law enforcement agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without CPI blocking. The CPI will not be transmitted from a line equipped with this feature.

(N)
(D)

(D)

7. Anonymous Call Rejection (ACR) – Allows customer to reject calls for which call name/number has been intentionally blocked. Rejected calls are sent to a recording. This feature is only compatible with calls originating in and terminating to a network equipped with the appropriate signaling connections. This feature is available only where switching equipment is compatible.

(T)

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.1 CLASS Service (Cont'd)

B. Descriptions of CLASS Features (Cont'd)

8. Selective Call Forwarding (SCF) – Allows customer to have certain terminating calls forwarded to a designated remote directory number. This activity occurs when a call is received from a directory number which has been indicated on a list of up to 32 numbers. Terminating calls which are from telephone numbers that are not on the list are given the standard terminating treatment. To access menu via touch tone service dial *63; rotary service dial 1163. This feature is only compatible with calls originating in and terminating to a network equipped with the appropriate signaling connections. (T)
9. Selective Call Rejections (SCR) – Allows customer to define a list of up to 32 calling directory numbers to be screened. Any calling numbers on this list are routed to announcements and rejected. All other calls are treated normally. To access menu via touch tone service dial *60; rotary service dial 1160. This feature is only compatible with calls originating in and terminating to a network equipped with the appropriate signaling connections. (T)
10. Call Waiting Calling Party Identity – Provides the customer with the "Calling Party Identity" of a caller attempting to reach the customer while the customer is on another call. This service requires the customer to also have Call Waiting and Calling Party Identity to operate. (T)
11. Selective Call Acceptance (SCA) – Allows customers to define a list of up to 32 directory numbers from which calls will be accepted. Any calling numbers that are not on that list are routed to a recording and rejected. To access menu via Touch Tone dial *64; rotary service dial 1164. This feature is only compatible with calls originating in and terminating to a network equipped with the appropriate signaling connections. (T)
12. Distinctive Ringing Call Waiting (DR/CW) – Allows customer to define a list of up to 32 calling directory numbers that will be signaled by a distinctive ring or call waiting tone (short-long-short). Any calling numbers not on that list will be signaled by the normal ring. To access menu via Touch tone dial *61, rotary code 1161. This feature is only compatible with calls originating in and terminating to a network equipped with the appropriate signaling connections. (T)

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6. Optional Services and Features (Cont'd)

6.1 CLASS Service (Cont'd)

B. Descriptions of CLASS Features (Cont'd)

13. Privacy Control – Privacy control allows customers to use a web-based portal to manage telephone service and selectively intercept telemarketers, unknown numbers and calls that have their number blocked from displaying on Caller ID unless they have a 4 digit PIN override access number. (T)
14. Do Not Disturb – Do Not Disturb allows customers to designate quiet times when callers will be blocked from calling unless they have a 4 digit PIN override access number. (T)

C. Monthly Rates

	<u>Monthly</u>	<u>Tariff Reference</u>	
1. Automatic Call Back	\$ 2.00	6.1.B.1	
2. Call Return	2.00	6.1.B.2	
3. Customer Originated Trace	3.50	6.1.B.3	
4. Customer Originated Trace Usage Sensitive (Per Activation)	5.50	6.1.B.4	(T)
5. Calling Party Identity	4.00	6.1.B.5	
6. Calling Party Identity Blocking	NC	6.1.B.6	(T)
7. Anonymous Call Rejection	2.00	6.1.B.7	
8. Selective Call Forwarding	2.00	6.1.B.8	
9. Selective Call Rejection	2.00	6.1.B.9	
10. Call Waiting Calling Party Identity	NC	6.1.B.10	(T)(R)
11. Selective Call Acceptance	2.00	6.1.B.11	
12. Distinctive Ringing Call Waiting	2.00	6.1.B.12	
13. Privacy Control	3.00	6.1.B.13	
14. Do Not Disturb	3.00	6.1.B.14	
15. Privacy Control and Do Not Disturb	5.00	6.1.B.13&14	(T)

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6. Optional Services and Features (Cont'd)

6.2 Centrex

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A. General

1. Digital Centrex Service is a flat-rate business service with a two line minimum requirement. It is a central office based service provided from suitably equipped Telephone Company digital central office facilities. DTMF station signaling is provided as a standard feature with this service.

The equipment permits the direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received by direct inward dialing from the calling party to the station line or through an attendant console.

Digital Centrex Service consists of standard features and a number of optional features. The standard features are included in Digital Centrex Service. Optional features are offered subject to availability. Attendant consoles and station equipment are to be provided by the customer.

Digital Centrex Service will be offered under two basic packages:

Centrex I for 2-6 lines;
Centrex II for 7-500 lines.

2. End User Common Line Charge will be billed to the Centrex Service as set forth in the NECA Tariff FCC No. 5.
3. A credit on End User Line Charge will be given to the customer account for the difference between the number of trunks and the number of Centrex stations. (End user charge for trunks only will be billed to customer.)

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6. Optional Services and Features (Cont'd)

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6.2 Centrex

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A. General (Cont'd)

3. (Cont'd)

The following trunk equivalency table shows the minimum number of trunks to which a customer must subscribe in order to serve a specific number of centrex stations. The customer may order additional trunks if additional access to the outside network is desired.

Total <u>Unrestricted</u>	Minimum PBX Trunk Equivalency Requirement
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each Additional 18 lines	1

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6. Optional Services and Features (Cont'd)

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6.2 Centrex

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B. Conditions

1. Centrex is offered in two (2) different versions:
 - a. Centrex I - offered to customers with 2-6 lines.
 - b. Centrex II - offered to customers with 2-500 lines.
2. Customer premise equipment must be compatible with the services and equipment provided by the company.
3. The minimum charge for Centrex Service shall be one (1) month.
4. Touch tone service is necessary in order to have the Centrex enhanced features. Touch tone service is provided as a feature of Centrex Service.
5. Any combination of Centrex features listed in Paragraph C may be added to access lines with a Centrex group with the following exceptions:
 - a. Call Waiting and Busy Call Forward are mutually exclusive. Both services cannot be available on the same line.
 - b. Centrex features can only be added in accordance with the availability identified for each feature for the particular Centrex Service subscribed to (i.e., Centrex I or Centrex II).
 - c. Abbreviated dialing features have the following limitations:
 - (1) Long Speed Calling and Short Speed Calling are mutually exclusive for a given Centrex line. Only one (1) of the two services can be subscribed to.
 - (2) Long Speed Calling and Group Speed Calling or Convenience Calling are mutually exclusive for a given Centrex line. Only one (1) of these services can be subscribed to. However, Group Speed Calling or Convenience Calling and Short Speed Calling can be subscribed to simultaneously.

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.2 Centrex (Cont'd)

C. Description of Service Features

1. Basic Features:

- a. Direct inward dialing (Centrex I/Centrex II) - Calls to individual Centrex lines may be dialed directly to the line from an outside line.
- b. Direct Outward Dialing:
 - (1) Centrex I - Calls to outside lines may be dialed using the standard calling sequence.
 - (2) Centrex II - Calls to outside lines may be dialed by dialing 9 and the standard calling sequence.
- c. Station to station dialing (Centrex II). This feature allows the Centrex subscriber to complete a call to other lines within the same Centrex group by dialing the last one to four digits of the line number. The Centrex customer selects the number of digits to be dialed.

2. Add-On Features:

- a. Call Forward Busy Intragroup (Centrex I/Centrex II) - Allows calls routed to a busy station to be rerouted automatically to another station within the group.
- b. Call Forwarding (Centrex I/Centrex II) - When activated all incoming calls to the line are forwarded to another preselected line.
- c. Call Hold (Centrex I/Centrex II) - This feature allows a Centrex subscriber to place an established call on hold freeing the subscriber's line to originate another call, use call pickup, retrieve a waiting call, or return to a previously held call.
- d. Call Pickup (Centrex I/Centrex II) - Allows the Centrex subscriber to answer any ringing phone within the group by dialing a code.

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6. Optional Services and Features (Cont'd)

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6.2 Centrex (Cont'd)

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C. Description of Service Features (Cont'd)

2. Add-On Features (Cont'd)

e. Call Pickup Group (Centrex II) - This feature allows the Centrex II subscriber to answer a call to an unattended station in the same call pickup group. With Centrex II a customer can establish up to 50 call pickup groups within the subscriber's total call group. Each Centrex line can belong to only one call pickup group and can only answer calls to other lines within that pickup group.

f. Call Transfer (Centrex I/Centrex II) - Allows a subscriber to transfer a call to another line either within or outside the Centrex customer group.

g. Call Waiting (Centrex I/Centrex II) - Alerts a subscriber who is using his Centrex line that another call is waiting. Audible ringback is returned to the calling party instead of a busy tone. This feature also allows the subscriber to dial a code before placing a call to cancel call waiting for the duration of that call. Once the call has been terminated, the call waiting feature is automatically reactivated.

h. Call Waiting Enhancement Package

Call Waiting Incoming Only (Centrex II) - Informs customer on an existing call that a third party from outside the customer group is trying to reach him/her.

Call Waiting Intragroup (Centrex II) - Informs customer on an existing call that a third party from within the customer group is trying to reach him/her.

Call Waiting Originating (Centrex II) - Allows call waiting tones to be imposed automatically by the originating line.

Dial Call Waiting (Centrex II) - Allows subscriber to originate a call to a busy line within the same customer group and impose call waiting on that line when that subscriber does not have any call waiting features.

Inhibit Call Waiting (Centrex II) - Allows subscriber to inhibit both dial call waiting and call waiting originating from imposing call waiting tones on the subscriber's line.

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OPTIONAL SERVICES AND FEATURES

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6. Optional Services and Features (Cont'd)

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6.2 Centrex (Cont'd)

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C. Description of Service Features (Cont'd)

2. Add-On Features (Cont'd)

- i. Distinctive Ringing (Centrex I/Centrex II) - Provides the subscriber with different ringing patterns for calls originating inside or outside the Centrex customer group. In addition a different signal is provided on call waiting, if the customer subscribes, for calls originating inside or outside the Centrex customer group.
- j. Directory Number Hunt (Centrex I/Centrex II) - Permits incoming calls to be switched to an idle line based upon a predesignated hunting sequence.
- k. Call Forward No Answer (Centrex I/Centrex II) - Automatically transfers terminating calls encountering no answer to a predesignated line within the group if the call is not answered within a preselected number (two to ten) of rings.
- l. Intercom (Centrex I) - Allows the subscriber to Centrex I to dial other lines in the Centrex group by dialing the pound sign (#) and a single digit.
- m. Restricted Station Option (Centrex I/Centrex II) - Allows the Centrex subscriber to predesignate limitations on incoming and outgoing calls to/from a Centrex line. Incoming calls may be restricted to calls from the Centrex group. Each Centrex line may have two different levels of outgoing restrictions. Outgoing restrictions might include Centrex group only, local calling only, intralata calling only, or interlata calling only, for example. Limitations may apply and specific restrictions desired must be discussed with the telephone company. Each requested restriction is counted as a separate feature.
- n. Three Way Conference Calling (Centrex I/Centrex II) - This feature allows a Centrex subscriber to form a three-way conference call with two other parties, located either within or outside the Centrex group.
- o. Automatic Identification of Outward Dialing (Centrex I/Centrex II) - Records each outgoing billable call against the Centrex I or Centrex II line originating the call.

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6. Optional Services and Features (Cont'd)

APR 3 1997

6.2 Centrex (Cont'd)

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C. Description of Service Features (Cont'd)

2. Add-On Features (Cont'd)

- p. Call Forward Remote Access (Centrex I/Centrex II) - Allows Centrex I or Centrex II user to activate or deactivate the call forward option from a local or toll remote station. It requires the use of a DTMF telephone at the remote station.
 - q. Class of Service Restrictions (Centrex I/Centrex II) - Provides capability to allow or deny individual station features for Centrex I or Centrex II users.
 - (1) Denied Originating Services (DOR) - A line assigned the (DOR) feature is denied the ability to originate calls.
 - (2) Denied Terminating Services (DTM) - A line assigned the (DTM) feature cannot receive any terminating calls.
 - (3) Toll Restricted Services (TDN) - A line assigned the (TDN) feature is restricted from originating dialed toll calls.
 - r. Ring Again (Centrex I/Centrex II) - Allows the station user encountering a busy station within the same switch to be notified when the busy station becomes idle and to be automatically dialed at that time. A station can only have one ring again request active at any time. A busystation may have more than one ring again request against it simultaneously to a maximum of 15.
3. Abbreviated Dialing Features
- a. Convenience dialing (Centrex I) - This feature allows a Centrex I group to use a convenience dialing list which associates each of 30 frequently called numbers (up to 15 digits each) with a two-digit code. These numbers can be dialed by dialing an asterisk (*) and two digit code.

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Public Service Commission

6. Optional Services and Features (Cont'd)

6.2 Centrex (Cont'd)

C. Description of Service Features (Cont'd)

3. Abbreviated Dialing Features (Cont'd)

- b. Group Speed Calling (Centrex II) - This feature allows the Centrex II customer to assign the access lines in his total group up to 20 speed calling groups. Each user within a group can then use the group speed calling list for that group which associates each of 30 frequently called numbers (up to 15 digits each) with a two digit code. The frequently called numbers can be dialed by dialing an asterisk (*) and the two digit code.
- c. Short Speed Calling (Centrex I/Centrex II) - This feature allows any individual line of a Centrex customer to establish a speed calling list of eight (8) frequently used numbers (up to 15 digits each) with a single digit index code. The subscriber can then dial these frequently called numbers by dialing an access code (usually *74) and the index code.
- d. Long Speed Calling (Centrex I/Centrex II) - This feature allows any individual line of a Centrex customer to establish a speed calling list of thirty (30) frequently used numbers (up to 15 digits each) with a two digit index code. The subscriber can then dial these frequently called numbers by dialing an access code (usually *74) and the index code.
- e. See 6.2.B.5.c for restrictions related to abbreviated dialing features.

D. Rates

- 1. In addition to the Centrex line rate as specified in this section, rates for PBX trunk apply.
- 2. Installation and move change charges are applicable as set forth in this tariff.

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.2 Centrex (Cont'd)

D. Rates (Cont'd)

3. All rates listed below are per individual Centrex line.

		Monthly Rate <u>Centrex I</u>	Monthly Rate <u>Centrex II</u>	
a.	Basic features and a package of 6 of the add-on features as listed in 6.2.C.	\$20.40	\$20.40	(I)
b.	Basic features and a package of 12 of the add-on features as listed in 6.2.C	\$20.40	\$21.90	(I)
c.	Basic features and a package of 18 of the add-on features as listed in 6.2.C	\$22.40	\$23.90	(I)
d.	Basic features and a package of 24 of the add-on features as listed in 6.2.C	\$24.40	\$24.90	(I)

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6. Optional Services and Features (Cont'd)

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6.2 Centrex (Cont'd)

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D. Rates (Cont'd)

4. Add On Features (Centrex I/Centrex II)

	<u>Centrex I</u>	<u>Centrex II</u>
a. Call Forward Busy Intergroup	x	x
b. Call Forwarding	x	x
c. Call Hold	x	x
d. Call Pickup	x	x
e. Call Pickup Group		x
f. Call Transfer	x	x
g. Call Waiting	x	x
h. Call Waiting Enhancement Pkg.		
(1) Call Waiting Incoming Only		x
(2) Call Waiting Intragroup		x
(3) Call Waiting Originating		x
(4) Dial Call Waiting		x
(5) Inhibit Call Waiting		x
i. Distinctive Ringing	x	x
j. Directory Number Hunt	x	x
k. Call Transfer No Answer	x	x
l. Intercom	x	
m. Restricted Station Option	x	x
n. Three Way Conference Calling	x	x
o. Automatic Identification of Outward Dialing	x	x
p. Call Forward Remote Access	x	x
q. Class of Service Restrictions	x	x
r. Ring Again	x	x

5. Abbreviated Dialing Features

a. Convenience Dialing	x	
b. Group Speed Calling		x
c. Short Speed Calling	x	x
d. Long Speed Calling	x	x

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6.3 Basic Custom Calling Service

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A. General

Basic Custom Calling Service consists of one or more of the following optional features which provide special kinds of communication features on individual service lines. Basic custom calling is available only with one party business and residence service in central offices which, at the Company's option, are appropriately equipped.

B. Descriptions of Basic Features

1. Call Forward (CFW) - Allows customer to forward all calls to a 7 to 10 digit directory number. To activate the customer dials the activation code and receives confirmation tone after the forward to directory number is entered. CFW is in effect after someone at the forward to number answers. If no one answers or the number is busy, CFW can still be activated by repeating the same sequence, when confirmation tone is heard, CFW is activated. Once CFW is activated, all calls are forwarded to the designated directory number until deactivated. When CFW is in effect, the telephone from which calls are being forwarded rings once for each incoming call as a reminder but cannot be answered as long as CFW is activated. Activation code touch-tone 72#, rotary dial 72 then wait 4 seconds. Deactivation code touch-tone 73#, rotary dial 73 then wait 4 seconds.

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6. Optional Services and Features (Cont'd)

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6.3 Basic Custom Calling Service (Cont'd)

MO. PUBLIC SERVICE COMM

B. Descriptions of Basic Features (Cont'd)

2. Call Waiting (CWT) - Alerts a subscriber who is on an established call that a third party is trying to call. The called party may either ignore the waiting call or answer the call by a) terminating the existing call or by going on hook, waiting for a ring and answering the call; or b) putting the established call on hold and subsequently alternating between the two parties.
3. Call Waiting w/Cancel (CCW) - Call Waiting (CWT) capabilities which also allows customer to prevent call waiting tones from being applied to the line on a per call basis. Incoming calls to the busy line will receive a busy tone. Activation code touch-tone 70#, rotary dial 70 then wait 4 seconds. After dialing the activation code and hearing special dial tone proceed with normal dialing. CCW will be deactivated when the call is terminated. *
4. Three-Way Calling (3WC) - Allows the customer to form a three-way conference with two other parties. The feature is activated by flashing the hookswitch during the normal connection, receiving special dial tone, and dialing the third party. After connection is established with the third party a hookswitch flash connects all three parties together. The originating customer must remain on the line to keep the conference established.
5. Speed Calling 8 Numbers (SSC) - Allows customer to place calls to frequently called local or long distance numbers by dialing one digit code (2-9) followed by a # for touch tone customers. Rotary customers dial code (2-9) and wait 4 seconds.
6. Speed Calling 30 Numbers (LSC) - Allows customer to place calls to frequently called local or long distance numbers by dialing two digit code (20-49) followed by # for touch tone customers. Rotary customers dial code (20-49) and wait 4 seconds. The combination of SSC and LSC is not available.

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6. Optional Services and Features (Cont'd)

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6.3 Basic Custom Calling Service (Cont'd)

B. Descriptions of Basic Features (Cont'd)

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7. Automatic Line (AL) - Provides an automatic connection between a calling station that goes off hook and a preassigned directory number.
8. Warm Line (WL) - Provides an automatic connection between a calling station that goes off hook and remains off hook for 30 seconds and a preassigned directory number. This allows the line to be used to make outgoing calls to other number when desired.
9. Stop Hunt (SH) - Gives customer option to cancel trunk hunt on an as needed basis and return busy tone to caller.
10. Single Party Line Revertive Ring (SLR) - Allows customer the option to dial their own telephone number and hang up which will cause all extensions to ring. The intended party can pick up any ringing extension and converse.
11. Personalized Ringing (PR) - Allows two directory numbers to be assigned to a single-party line. Each directory number is assigned a unique ringing pattern so that the nature of the call can be determined. Subscribers who also have the Call Waiting feature assigned to their line receive distinctive Call Waiting tones for each directory number. Subscribers who also have Call Forwarding assigned to their line have two options: a) both telephones can be forwarded to the same directory number when Call Forward is activated or, b) only the main or master number can be forwarded when Call Forward is activated. *
12. Call Forward Remote Access (CFRA) - Allows customer to activate or deactivate the call forward feature from a remote location by dialing a dedicated base directory number, their own directory number, followed by a Personal Identification Number (PIN), and activation/deactivation codes followed by the forwarded to number if activating. Activation code 72#, deactivation code 73#. This feature requires touch-tone service at the remote station.

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6. Optional Services and Features (Cont'd)

SEP 3 1997

6.3 Basic Custom Calling Service (Cont'd)

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B. Descriptions of Basic Features (Cont'd)

13. Call Forward Busy (CFB) - Allows customer to program the base phone to be forwarded only when a busy condition is encountered. The forwarded to number can be changed as often as necessary by dialing the access code which will be followed by a confirmation code after which the forward to directory number is entered. If the forward to directory number is a toll call, the base phone will incur toll charge. Activation *90, deactivation code *91. Rotary customer activation code 1190, deactivation code 1191.
14. Call Forward No Answer (CFNA) - Allows customer to program the base phone to be forwarded after a specified number of rings. The forwarded to number can be changed as often as necessary by dialing the access code which will be followed by a confirmation code after which the desired number of rings before forwarding occurs (2-9) is entered and followed by the forward to directory number. If the forward to directory number is a toll call, the base phone will incur toll charge. Activation code *92, Deactivation code *93, Rotary customers activation code 1192, deactivation code 1193.
15. Call Transfer (UTF)/ Three-Way Calling - Allows users to transfer a call to another directory number and then drop out of the call, leaving the other two parties connected. A subscriber must have Three Way Calling (3WC) and Call Transfer (UTF) station options to use this feature. This feature is activated by depressing the hookswitch for about one second which places the existing call on hold and returns dial tone to the subscriber. The subscriber then dials the directory number of the person to whom the call is being transferred. When the third party answers, the subscriber can talk privately before connecting the other call if desired. If not, the subscriber can hang up and the calls will be connected. Any chargeable (long distance) calls originated by the subscriber for the transfer will be billed to the subscriber even if the subscriber drops out of the call.

*

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6. Optional Services and Features (Cont'd)

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6.3 Basic Custom Calling Service (Cont'd)

B. Descriptions of Basic Features (Cont'd)

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17. Fixed Call Forward (FCF) - Allows an assigned telephone number to be forwarded full time to another number. This forwarding is performed in the central office and is constant. Programming for Remote Call Forwarding is performed by the Company at the request of the customer. Calls forwarded to a toll location will be billed to the remote call forwarding customer.

*

- a. Remote Call Forwarding service is not offered where the terminating station is a coin telephone.
- b. The Telephone Company will not provide identification of the originating telephone number to the Remote Call Forwarding customer.
- c. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.
- d. Remote Call Forwarding service is not represented as suitable for satisfactory transmission of data.
- e. Remote Call Forwarding service is available when used in connection with Local Exchange Service and interstate or intrastate Long Distance Message Telecommunications Service, interstate or intrastate 800 Service.
- f. Remote Call Forwarding service is provided on the condition that the customer subscribe to sufficient facilities to adequately handle calls to the Remote Call Forwarding number without interfering with or impairing any services offered by the Telephone Company.
- g. Directory Listings

One listing covering the exchange in which the call forwarding Central Office is located is provided without charge. Additional Directory Listings may be obtained under rates outlined in Section 6.6 of this Tariff.

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6. Optional Services and Features (Cont'd)

SEP 3 1997

6.3 Basic Custom Calling Service (Cont'd)

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C. Rates and Charges of Basic Features

		<u>Monthly</u>	<u>Tariff Reference</u>	
1.	Call Forward	\$ 0.75	6.3.B.1	
2.	Call Waiting	0.75	6.3.B.2	
3.	Call Waiting w/Cancel	1.25	6.3.B.3	*
4.	Three-Way Calling	0.75	6.3.B.4	
5.	Speed Calling 8 Numbers	0.75	6.3.B.5	
6.	Speed Calling 30 Numbers	1.25	6.3.B.6	
7.	Automatic Line	0.50	6.3.B.7	
8.	Warm Line	0.50	6.3.B.8	
9.	Stop Hunt	6.00	6.3.B.9	
10.	Single Party Line Revertive Ring	0.50	6.3.B.10	
11.	Personalized Ringing	3.00	6.3.B.11	*
12.	Call Forward Remote Access	0.75	6.3.B.12	
13.	Call Forward Busy	0.75	6.3.B.14	
14.	Call Forward No Answer	0.75	6.3.B.15	
15.	Call Transfer/Three-Way Calling	1.25	6.3.B.16	*
16.	Fixed Call Forward	10.00	6.3.B.17	*

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.4. Call Manager Features

A. General

Call Manager features are based on records stored in a database and controlled by the subscriber. These features allow subscribers to manage outgoing 0+ and 1+ calls using a web portal.

(T)

B. Description of Features

(D)

1. Originating Call Management

(N)

Originating Call Management Service allows: (1) management of originating calls; (2) account code assignment to outgoing calls; and (3) assignment of long distance toll restrictions to outgoing calls. A customer may have one or all of these call management features activated.

2. Single Number Service

Single Number Service is an Advanced Custom Calling Service Feature which allows the customer to specify a list of up to nine additional telephone numbers to either ring at the same time or in succession whenever the customer's telephone number is dialed. The customer controls whether Single Number Service is active or inactive and controls the specified telephone number(s) in their list.

A Single Number Service customer has the option of allowing their calls to either bypass answering machines or voice mail or allowing the caller to leave a message on any telephone number with message capability that the customer has programmed to their Single Number Service.

(N)

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1st Revised Sheet No. 6-24
Cancels Original Sheet No. 6-24

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.4. Call Manager Features (Cont'd)

(D)

(D)

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.4. Call Manager Features (Cont'd)

(D)

(D)

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.4. Call Manager Features (Cont'd)

(D)

(D)

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.4. Call Manager Features (Cont'd)

C. Rates

1. All feature rates will be charged on a monthly basis.
2. Customer activity charges as outlined in Section 5 of this tariff will apply to establish and/or change existing service.
3. Rates

(D)
(D)
(D)
(D)
(D)

Originating Call Management	\$5.00
Single Number Services	\$5.00

(N)
(N)

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6. Optional Services and Features (Cont'd)

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6.5 Direct Inward Dialing (DID) Service

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A. General

1. Direct Inward Dialing Service to customer premises located switching systems is furnished subject to the availability of telephone numbers.
2. The service includes the central office switching equipment necessary for direct inward dialing from the exchange and long distance message telecommunications network directly to terminal equipment associated with customer premises located switching systems.
3. The service must be provided on all lines in a trunk or network access line group arranged for inward service. Routing of calls to selected numbers within the direct inward dialing number group over a separate trunk or network access line group is not contemplated.
4. Operational characteristics of interface signal between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
5. The Company shall not be responsible to the customer or to the customer's patron if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by a customer, or its patrons obsolete or require modification or alteration of such equipment.
6. Direct-in-dial Trunks may be provided in the quantity determined by the Company to be sufficient for adequate service, only in exchanges where the Central Office is equipped for such service. When otherwise provided, Direct-in-dial Trunks will be furnished at rates based on cost.

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6. Optional Services and Features (Cont'd)

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6.5 Direct Inward Dialing (DID) Service (Cont'd)

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A. General (Cont'd)

7. Directory listings will not be provided without charge for numbers issued for DID service. Customers desiring listings for these numbers in the telephone company directory may purchase listings they desire pursuant to the provisions of Section 6.6, Directory Listings.
8. The customer premises located switching equipment must be arranged to provide for intercepting of unused numbers transmitted to the switching equipment.

B. Rates

	<u>Monthly Rate</u>	<u>Installation Charge</u>
First 10 Direct Inward Dialing Numbers Assigned, minimum charge	\$30.00	\$200.00
Each additional 10 Direct Inward Dialing Numbers assigned over the first 10	\$30.00	\$200.00

The charges for the service, as provided above, are in addition to Customer Activity Charges outlined in Section 5 and to the applicable local exchange service rates.

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OPTIONAL SERVICE AND FEATURES

6. Optional Services and Features (Cont'd)

6.6 Directory Listings

A. Published Listings

A primary listing, which may include the name, address and telephone number of the individuals, organization, firm or corporation subscribing to Local Exchange Service will be furnished at no charge to requesting directory providers as required by law. (T)
(T)

1. Listings will be limited to such information as is necessary for proper identification.
2. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

3. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the "Information Operator" shall be attached to the Company

(D)
|
|
(D)
(T)
(T)
(T)

B. Non-Published Listings

Non-Published service is the omission of a customer's listing from both the telephone directory and directory assistance records. Non-published listings are available upon request and subject to the applicable rate in 6.6 F following.

C. Non-List Listings

Non-list service is the omission of a customer's listing from the telephone directory. The customer's listing may be obtained from the directory assistance operator. Non-list service is subject to the applicable rate in 6.6 F following.

OPTIONAL SERVICES AND FEATURES

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6. Optional Services and Features (Cont'd)

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6.6 Directory Listings (Cont'd)

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D. Additional Listings

An additional listing is any listing of a name or information in connection with a subscriber's telephone number beyond the primary listing. Each additional listing or each additional line of a multiple line listing, including alternate call listings and line of information as described below, is subject to the applicable rate in Section 6.6.F following.

An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.

Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

Line of Information is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties.

E. Applicability of Customer Activity Charges

A listing change is subject to the applicable Customer Activity Charges found in Section 5.

F. Rates	Monthly	Tariff
	<u>Rate</u>	<u>Reference</u>
Non-published	\$0.75	6.6.B
Non-list	\$0.50	6.6.C
Additional Listing	\$0.50	6.6.D

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.7 Off-Premise Extension Service

A. Conditions

1. Off-premise extension circuits are provided to allow the customer the option of extending his telephone service from the primary to a second location within the wire center using the company's cable distribution facilities. Off-premises extension circuits are furnished subject to the availability of circuits and provided when no unusual expense is involved. (T)
2. Off-premise extension circuits are provided where the customer has established residential or business service defined as basic service for the purposes of this service. This service is not available where basic service has not been established.
3. When off premise extension service must be bridged/joined at the central office, then the Customer will be charged the currently effective monthly basic local exchange service rate for the extension station in addition to primary station. (N)
|
(N)

B. Rates

	Monthly Rate*	
Off-Premise Extension Service		
Residential	\$8.50	
Business	\$11.75	
Off-Premise bridged/joined in the Central Office	Currently effective local service rate	(N) (N)

6.8 Cable Pair Rental - Special Applications Only

A. Description

Cable Pair Rental - Special Application Only is provided as a two point circuit, two wire metallic, nonswitched service. There is no directory number associated with the circuit. The circuit ties two noncontinuous locations together.

B. Rate Regulations

1. Customer Activity Charges as outlined in Section 5 of this tariff apply to establishing the two point circuit.
2. Cable Pair Rental is provided at a monthly charge of \$5.00 per pair.

* Rates are shown for information purposes only.

OPTIONAL SERVICES AND FEATURES

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6. Optional Services and Features (Cont'd)

APR 3 1997

6.9 Meridian Business Set Access

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A. Description

1. Meridian Business Set (MBS) is a proprietary telephone instrument that is designed to operate in conjunction with the Northern Telecom DMS 10 digital switching system. This telephone instrument allows customers to have access to Centrex features by pushing a button associated with a particular feature on the instrument.
2. MBS provides the central office software interconnection that allows the MBS set to work properly and provide the features desired to the customer.
3. MBS Access is only available in those wire centers served by an Northern Telecom DMS 10 digital switching system. The Company shall not be responsible to the customer for changes in the Company's facilities (including its digital switching systems) which will render the customer's MBS telephone sets obsolete or inoperative. The Company makes no specific representation to the customer as to the length of time that MBS access will be available.
4. If the Company plans to remove a DMS 10 digital switching system and replace it with another digital switching system that will not be capable of providing MBS Access, the Company will give the customer reasonable notice of its plans for termination MBS Access Service.

B. Rates

1. Customer Activity Charges as outlined in Section 5 of this tariff shall apply to the establishment of MBS Access Service.
2. The rate of MBS Access Service shall be charged on a monthly basis and shall be in addition to appropriate local exchange service charges for the line on which the MBS Access Service shall apply.

Meridian Business Access Service

\$5.00

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6. Optional Services and Features (Cont'd)

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6.10 ISDN – Integrated Services Digital Network¹

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A. Overview

1. Today's communications network involves many special networks, physical transmission facilities, and controllers of various types, including computers. ISDN provides integrated access to circuit-switched and packet-switched networks in which all the various needs of the independent networks can be accommodated by a single transport network that handles both voice and data traffic.
2. Conforming to the International Telecommunication Union-Telecommunication Standardization Sector (ITU-TS) (formerly International Telegraph and Telephone Consultative Committee (CCITT)) recommendations, ISDN is an integrated digital network providing end-to-end connectivity, and supporting a wide range of services. These services include voice and non-voice (that is, data), accessed by users through a set of standard multipurpose user-network interfaces.
3. Two interfaces defined in the ITU-T (formerly CCITT) recommendations govern the connectivity between switching equipment and customer equipment:

Basic Rate Interface (BRI)

Primary Rate Interface (PRI)

4. Both interfaces allow voice and data services simultaneously. Also, both are designed to support both circuit-switched and packet-switched connections.
5. The idea behind ISDN's single transport network is to provide a single communication interface for the customer so that terminal equipment can be plugged into an outlet as easily as a plain old telephone service (POTS) telephone is plugged in.
6. Today a business can use many independent networks with little or no interconnection between any of them. For each of these separate networks, there are separate staffs for Operations, Administration, and Maintenance (OA&M). Integrating or combining all of these communications systems into one network with ISDN provides the user with economical communications and a network with interconnection and improved service.

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¹ISDN Overview used with permission from Lucent Technologies

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Original Sheet No. 6-35

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6. Optional Services and Features (Cont'd)

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6.10 ISDN - Integrated Services Digital Network (Cont'd)

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B. Definitions and Descriptions

ACO – Additional Call Offering, is a feature that notifies the ISDN user through D channel signaling procedures that there is a circuit-switched voice (CSV) or circuit-switched data (CSD) call waiting. The user can answer the incoming call by putting an existing call on hold or by disconnecting an existing call.

BRI – Basic Rate Interface, The ISDN BRI combines two 64 Kbps B channels and one 16Kbps D channel (2B+D) over one Digital Subscriber Line (DSL).

B Channel – Bearer Channel, A 64 Kbps channel used to convey user information (voice/data); the BRI has two B channels and the PRI has 23.

BPS – Bits per second, A measure of the speed with which data communications can move over a line. The prefixes K (for thousand) or M (for millions) are used to represent higher speeds.

CA – Call Appearance of an ISDN PDN.

CFV – Call Forwarding Variable, see tariff Section 6 Call Forwarding.

CNI – Calling Number Identification, see tariff Section 6 Calling Number Delivery.

CSD – Circuit Switched Data, Data being sent over the circuit switched network similar to most voice calls.

CSV – Circuit Switched Voice, voice calls being sent over the circuit switched network.

D Channel – Delta Channel, The packet-switched channel on a DSL at 16 Kbps, or an PRI at 64 Kbps that carries signaling messages and packet-switched user data.

DN – Directory Number, the 10 digit telephone number consisting of the area code plus seven digits.

DSI – the common terminology for T-carrier that multiplexes 24 channels into a single 44.7 Mbps bit stream.

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6.10 ISDN -Integrated Services Digital Network (Cont'd)

AUG 20 1999

B. Definitions and Descriptions (continued)

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DSL – Digital Subscriber Line, see BRI or PRI description.

EKTS – Electronic Key Telephone System, this feature allows a user served by an National Integrated Services Digital Network (ISDN) terminal to have access to multiple directory numbers (DNs). In addition, a DN can be accessed by more than one user (that is, a Shared DN). Directory Numbers (DNs) may be shared on the same ISDN basic rate interface (BRI) and/or on different ISDN BRI's. Two or more users with access to the same DN can be simultaneously bridged onto the same call on that DN.

FCO – Flexible Call Offering, the flexible call-offering feature informs the called party that a transferred call is waiting. The called party begins alerting while the attendant is connected. (The attendant hears the alerting.) The attendant can disconnect any time after camp-on is activated, and the switch connects the calling party to ringing, tone, announcements, or silence (determined by the customer at subscription).

CACH – Call Appearance Call Handling, is an EKTS terminal which supports multiple call appearances and multiple DNs. One or more DNs and/or call appearances of the CACH EKTS terminal can be shared with other terminals in an EKTS group.

CSA – Customer Serving Area, the physical point where the customer serving facilities originate normally the central office or digital subscriber cabinet.

ISDN – Integrated Services Digital Network, An international plan by the CCITT to standardize a public communication network to handle circuit switched digital voice, circuit switched data, and packet switched data.

IXC's – Interexchange Carriers, Long distance common carriers providing intraLATA and interLATA telecommunications services.

+Loudspeaker and Page Access Channel – An analog channel which interfaces digital ISDN service with analog customer CPE for the provision of Loudspeaker or Paging functionality.

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6. Optional Services and Features (Cont'd)

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6.10 ISDN – Integrated Services Digital Network (Cont'd)

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B. Definitions and Descriptions (continued)

NFAS – Non Facility Associated Signaling, this feature allows the use of multiple PRI ISDN physical connections to deliver up to 479 B channels to a given location. NFAS is required when using more than one physical link or if an optional backup D channel is needed.

NID – Network Interface Device, The physical Demarcation Point (See Definitions Section - Demarcation Point) of Company provided outside plant facilities.

NT1 – Network Terminal 1, The CCITT label for ISDN network termination device which terminates the physical layer-1. This device is provided by the customer and is normally associated with the Terminal Adapter.

Packet Switching – A Network technique that divides user messages into relatively short blocks and uses geographically distributed switching nodes, to achieve low end-to-end delay for real-time bursty data traffic.

PDN – Primary Directory Number, The number that is the unique identifier of an ISDN terminal.

PVC – Permanent Virtual Circuit, A virtual circuit established for the duration of an agreement between the subscriber and the network authority and is available to send packets in either direction at any time. It has all the features of a virtual call without the call setup and release procedures.

PRI – Primary Rate Interface, the ISDN PRI combines 23 B channels and one 64 Kbps D channel on a single line. Also called the Extended Digital Subscriber Line.

RND – Redirecting Number Delivery, this feature provides information associated with call forwarded calls from an ISDN terminal. This display includes the redirecting number, and the reason for redirection. This information is sent to the ISDN terminal where the call is being forwarded.

SDN – Shared Directory Number, Shared directory number of an ISDN terminal.

SPID – Service Profile Identification, a unique number associated with an ISDN terminal device.

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6. Optional Services and Features (Cont'd)

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6.10 ISDN – Integrated Services Digital Network (Cont'd)

MO. PUBLIC SERVICE COM.

B. Definitions and Descriptions (continued)

T1 – T 1 facility, a digital transmission standard in North America that carries traffic at the DS1 rate of 1.544 million bits per second.

Terminal Adapter – A device that provides protocol conversion from standard non-ISDN or TE2 interfaces (e.g. X.25, RS-232) to ISDN interfaces.

C. General

ISDN service will be provided where facilities and equipment are available. This tariff section does not obligate Kingdom Telephone Company to construct facilities for the provision of this service. Kingdom Telephone Company only provides ISDN connectivity within its exchanges and makes no warranties as to the interoperability of ISDN when using facilities of IXC's and other connecting carriers.

General Rules and Regulations found in other sections of this tariff are applicable to the provision of ISDN service.

Directory listings may be provided under the regulations governing the furnishing of listings for business and residence subscribers.

A Network Interface Device will be installed at a location determined by the Company. The Network Interface Device (NID) is the Company point of termination. The customer is responsible to provide the NT1 and all wiring beyond the NID.

D. Service Description

ISDN is offered in two different channel structures. The first is Basic Rate Interface (BRI), and the second is Primary Rate Interface (PRI). Both use channels called "B" or Bearer channels and "D" or Delta channel. The B channel provides a transmission path for user information, such as voice and data, while the D channel carries signaling information and packet data.

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

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6.10 ISDN – Integrated Services Digital Network (Cont'd)

D. Service Description (Cont'd)

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Each B channel is a 64 kilobit per second (kbps) clear channel connection. The D channel is a 16 Kbps packet channel that is used to send and receive call set-up and signaling messages to the terminal equipment (customer premises equipment), and carry limited packet data.

1. **BRI – Basic Rate Interface**

The BRI normally includes two B channels and one D channel (2B+D); however, it can be configured to only include a D channel, or one D channel and one B channel. The BRI supports the following:

- Simultaneous data and voice communications
- Data channel rates up to 64 Kbps
- Message-based signaling, separate from the voice/data channels
- Reliable packet switched data transmission.

B – Channel

- 64 Kbps per channel
- Voice or data
- Circuit or packet-switched

D – Channel

- 16 Kbps
- Signaling messages or packet data
- Packet-switched
- Defined for customer usage

2. **PRI – Primary Rate Interface**

The basic PRI includes twenty-three B channels and one D channel (23B+D), however it can be configured to include multiple D channels, and up to a maximum of 479 B channels. The PRI supports the following:

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6. Optional Services and Features (Cont'd)

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6.10 ISDN - Integrated Services Digital Network (Cont'd)

D. Service Description (Cont'd)

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2. PRI - Primary Rate Interface (continued)

- Non-Facility Associated Signaling (NFAS) - allows multiple DS1 facilities to be controlled by a single PRI D channel
- PRI D-channel Backup (DCBU) - this capability can only be assigned to a NFAS group and allows a customer access to the network even if the "active" D-channel were to fail. This is accomplished by transferring signaling information to the "standby" D channel.
- Fractional DS1 Switching (NxDS0) Via PRI - allows a multibearer service capability by switching multiple rates of 64 Kbps (i.e., N X DS0) - where N is greater than 2 and less than or equal to 24).
- Dedicated - the entire trunk group is dedicated to a specific service (data, 800 service, DID, etc.)
- Call-by-call - different types of service can be included in the same trunk group (IXC access, OUTWATS, DOD, ETC.) Any call can be used for any service as long as there are available facilities (both B channels and service type) for the call.

B-Channel

- 64 Kbps per channel
- Voice or data
- Circuit-switched
- Up to 479 channels per PRI (using multiple physical connections) defined as required for customer usage and where facilities permit.

D-Channel

- 1 required, 2 if optional back up selected and more than one physical link is used.
- 64 Kbps per channel
- Control and signaling messages

PRI ISDN is usually provisioned using one or more T-1 facilities. The Facility Charge listed under Rates applies for each additional ¼ cable mile from the serving central office of CSA.

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Tom Blevins
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

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6.10 ISDN - Integrated Services Digital Network (Cont'd)

E. Service Configurations

MO. PUBLIC SERVICE COMMISSION

1. Basic Rate Interface

Capability Package A (OB+D), includes basic D-channel packet. No voice capabilities are provided.

Capability Package B (1B) includes circuit-switched data on one B channel. Data capabilities include Calling Number Identification. No voice capabilities are provided.

Capability Package C (1B) includes alternate voice/circuit-switched data on one B channel. Data and voice capabilities include Calling Number Identification.

Capability Package D (1B+D) includes voice on one B channel and basic D-channel packet. Only basic voice capabilities are provided with no features.

Capability Package E (1B+D) includes voice on one B channel and basic D-channel packet. This package provides non-EKTS voice features, including Flexible Calling, Additional Call Offering, and Calling Number Identification.

Capability Package F (1B+D) is equivalent to Capability Package E, with the change that Call Appearance Call Handling (CACH) EKTS service is used for the voice service. (Note that Additional Call Offering functionality is incorporated in the EKTS service).

Capability Package G (2B) includes voice on one B channel and circuit-switched data on the other B channel. This package provides non-EKTS voice features, including Flexible Calling, Additional Call Offering, and Calling Number Identification. Data capabilities include Calling Number Identification.

Capability Package H (2B), is equivalent to Capability Package G, with the change that CACH EKTS service is used for the voice service. (Note that Additional Call Offering functionality is incorporated in the EKTS service).

Capability Package I (2B), includes circuit-switched data on two B channels. Data capabilities include Calling Number Identification. No voice capabilities are provided.

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

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6.10 ISDN - Integrated Services Digital Network (Cont'd)

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E. Service Configurations (Continued)

MO. PUBLIC SERVICE COMMISSION

1. Basic Rate Interface (continued)

Capability Package J (2B) includes alternate voice/circuit switched data on one B channel, and circuit-switched data on the other B channel. Only basic voice capabilities are provided, with no features except Calling Number Identification. Data capabilities include Calling Number Identification.

Capability Package K (2B) includes alternate voice/circuit-switched data on one B channel, and circuit-switched data on the other B channel. This package provides non-EKTS voice features, including Flexible Calling, Additional Call Offering, and Calling Number Identification. Data capabilities include Calling Number Identification.

Capability Package L (2B) is equivalent to Capability Package K, with the change the CACH EKTS service is used for the voice service. (Note that Additional Call Offering functionality is incorporated in the EKTS service).

Capability Package M (2B) includes alternate voice/circuit-switched data on two B channels. Data and voice capabilities include Calling Number Identification.

Capability Package N (2B+D), includes alternate voice/circuit-switched data on one B channel, circuit-switched data on the other B channel, and basic D channel packet. This package provides non-EKTS voice features, including Flexible Calling, Additional Call Offering, and Calling Number Identification. Data capabilities include Calling Number Identification.

Capability Package O (2B+D) is equivalent to Capability Package N, with the change that CACH EKTS service is used for the voice service. (Note that Additional Call Offering functionality is incorporated in the EKTS service).

Capability Package P (2B+D) includes alternate voice/circuit-switched data on two B channels, and basic D channel packet. This package provides non-EKTS voice features, including Flexible Calling, Additional Call Offering, and Calling Number Identification. Data capabilities include Calling Number Identification.

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

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6.10 ISDN - Integrated Services Digital Network (Cont'd)

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E. Service Configurations (Continued)

MO. PUBLIC SERVICE COMMISSION

1. Basic Rate Interface (continued)

Capability Package Q (2B+D) is equivalent to Capability Package P with the change that CACH EKTS service is used for the voice service. (Note that Additional Call Offering functionality is incorporated in the EKTS service.)

Capability Package R (2B) includes circuit-switched data on two B channels. Data capabilities include Calling Number Identification. No voice capabilities are provided.²

Capability Package S (2B) includes alternate voice/circuit-switched data on two B channels. Data and voice capabilities include Calling Number Identification.

Capability Package T (2B+D) includes voice on two B channels and basic D-Channel packet. Only basic voice capabilities are provided, with no features.

Capability Package U (2B) includes alternate voice/circuit-switched data on two B channels. This package provides non-EKTS voice features, including Flexible Calling, Call Forwarding Variable, Additional Call Offering, and Calling Number Identification (which includes Redirecting Number Delivery). Data capabilities include Calling Number Identification (which includes Redirecting Number Delivery).

Capability Package V (2B) includes alternate voice/circuit-switched data on two B channels. This package provides non-EKTS voice features, including Flexible Calling, Advanced Call Forwarding (i.e., Call Forwarding Variable, Call Forwarding interface Busy, Call Forwarding Don't Answer, and Message Waiting Indicator), Additional Call Offering, and Calling Number Identification (which includes Redirecting Number Delivery). Data capabilities include Calling Number Identification (which includes Redirecting Number Delivery).

²Capability Packages R and S are closely related to Capability Packages I and M; the main difference is that the Capability Packages R and S consistently assign two Directory Numbers to the interface, whereas the Capability Packages I and M only assign one.

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

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6.10 ISDN - Integrated Services Digital Network (Cont'd)

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E. Service Configurations

MO. PUBLIC SERVICE COMMISSION

2. Primary Rate Interface

Basic PRI configuration includes 23 B + D channels using one T1 facility.

Optional PRI configuration includes (n)B + 2 D using NFAS signaling where "n" is between 24 and 479 utilizing multiple T1 facilities.

F. Rate Application

1. General

If the customer cancels a request for service prior to the installation being completed, the customer agrees to pay all expenses the company has incurred at the time of notice of cancellation or the actual installation charges for the service, whichever is less. Customers may request the installation cost be spread over a period not to exceed three months from service initiation. In addition to the rates listed below, the Service Order Preparation and the Line Connection charges in Section 5 apply to the initial installation or making any changes thereto (these charges are not waived with 12-month service commitment).

2. Rate Schedule

ISDN Physical Channel Installation

\$100.00³ *

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* Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Mo. Public Service Commission.

³Installation charge applies for each physical channel installed (minimum of one). All installation charges are waived with a 12-month service commitment. Should the customer disconnect prior to the service commitment the full installation charges would apply.

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Kingdom Telephone Company
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Auxvasse, MO 65231

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OPTIONAL SERVICES AND FEATURES

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6. Optional Services and Features (Cont'd)

6.10 ISDN - Integrated Services Digital Network (Cont'd)

F. Rate Application (continued)

MO. PUBLIC SERVICE COMMISSION

2. Rate Schedule (continued)

	Monthly Rate	Installation Charge
Channel Structure Rates BRI		
B Channel	\$12.00 each *	N/A
D Channel	\$ 5.00 *	\$25.00 ³ *
Channel Structure Rates PRI ⁴		
B Channel	\$12.00 each *	N/A
D Channel	\$ 5.00 each *	\$300.00 ³ *
Facility Charge ⁵	\$12.50 *	\$12.00 *
Optional Feature Rates		
Flexible Call Offering	\$3.50 per BRI *	N/A
Additional Call Offering	\$3.50 per BRI *	N/A
Redirecting Number Delivery	\$3.50 per BRI *	N/A
EKTS feature package	\$12.00 per EKTS Group *	\$25.00 per EKTS group *
+Loudspeaker and Page Access Channel	\$12.00 per Channel *	\$12.85 *

Rates for Optional CLASS and Custom Calling Service features assigned to an ISDN line are provided for in Section 6 of this tariff.

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⁴ Minimum PRI installation is 23 B Channels and one D Channel.

⁵ The facility charge applies for each additional ¼ cable mile from the Central Office or CSA.

* Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Mo. Public Service Commission.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features

6.11 Digital Channel Service (DCS)

1. General

- a. Digital Channel Service (DCS) is an optional packaged service arrangement that is used in conjunction with a customer's business trunks. It packages these trunks with a T-1 transmission facility.
- b. DCS facilities provide an intraexchange connection between a customer's premises and the local serving central office. DCS is based on DS1/DS0 technology, also known as T1 service. This service arrangement uses the DS1/DS0 architecture to provide a 1.544 Mbps connection. The customer is then provided the capability to transmit voice and/or data over channels of that digital facility. Each DS1 facility provides up to 24 DSO channels.

2. DCS Packaging

- a. DCS service arrangement connects a Telephone Company central office switch to Customer Premises Equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. Each DCS provides up to 24 channels.
- b. Digital Channel Service packages the following components:

Digital Facility – includes the DS1 facility.

Exchange Services (per channel) – defines how each channel is to be used.

3. Technical Specifications

- a. Transmission Specifications – this facility is based on a 1.544 Mbps DS1 carrier (T1 facility).
- b. Customer Premise Equipment and Facilities – compatible customer premise equipment is required for DCS. The company shall not be responsible if changes in any of the equipment, operations, or procedures of the Telephone Company used in the provisioning of DCS render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Continued)

6.11 Digital Channel Service (DCS) (Continued)

4. Regulations and Conditions

- a. Unless specifically exempted, DCS shall be subject to all general regulations applicable to the provision of service by the Company as stated in this tariff.
- b. DCS is furnished subject to central office switching capacity, capability, as well as the availability and suitability of outside plant facilities.
- c. Payment for service:
 1. The minimum charge period for services provided under this tariff is one year.
 2. Suspension of service is not allowed during the minimum charge period. Disconnecting prior to the completion of the minimum period will result in the balance of the amount due for the period being payable at the time of disconnection.
- d. At the Company's discretion and subject to the Commission rules and regulations, nonrecurring charges may be reduced or waived during promotional campaigns (minimum service periods will apply). All promotions will be subject to prior notification and approval by the Missouri PSC.
- e. Directory Listings – One directory listing is provided without charge for each channel activated. Additional listings may be provided as specified elsewhere in this tariff.
- f. Customer Premises Equipment
 1. This tariff does not include terminal equipment on the customer's premises.
 2. The customer is responsible for providing the power required for any customer premises equipment connected to DCS.
- g. End User Common Line (EUCL) Charges – DCS is subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC.

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Continued)

6.11 Digital Channel Service (DCS) (Continued)

4. Regulations and Conditions (Continued)

- h. The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of DCS or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.
- i. The following services will not be provided within the DCS arrangement:
 - 1. Access lines
 - 2. Feature groups A, B, C, or D
 - 3. Other private line/access services and facilities unless specified herein.
- j. Customers are required to provide muxing/demuxing at the customer premises.

5. Rates and Charges

a. Digital Channel Service

	<u>Service Facility Establishment</u>	<u>Monthly Charge</u>
Digital Access Facility (per DCS facility) (includes 1 st mile of the facility)	\$350.00	\$150.00
Distance Extension Charge (per repeater) (as required, approximately 1 per each mile from the central office)	N/C	\$30.00

b. Channel Charges

For each channel activated, a channel charge will be applied.

Per channel activated
Applicable DID & PBX trunk charges along with
Nonrecurring service connection charges
found in this tariff also apply.

Non-Recurring
Charge
\$12.00

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OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Continued)

6.11 Digital Channel Service (DCS) (Continued)

5. Rates and Charges (Continued)

c. Subsequent Channel Additions and Changes

When channels are ordered or modified after the initial installation of DCS, the nonrecurring Channel Addition and Change charge reflected below is applied in addition to the normal charges reflected in this tariff. Only one Channel Addition and Change charge will apply when multiple channels are added or changed on a DCS facility as part of the same service order.

	Non-Recurring Charge
Channel Additions and Changes (per DCS facility)	\$35.00
Channel Activation (per channel added)	\$12.00

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211 South Main Street
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Kingdom Telephone Company
of Auxvasse, Missouri

P.S.C. MO. NO. 2
2nd Revised Sheet No. 6-50
Cancels 1st Revised Sheet No. 6-50

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

HOLD FOR FUTURE USE

(T)

(D)

(D)

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Tom Young
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65231

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JI-2013-0405

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.12 Service Bundle Discounts (Cont'd)

A. Residential Bundle

1. Residential Local Saver Bundle - \$28.40* (I)

Voice Mail
Service Assurance Plan

Call Forward No Answer
Three Way Calling
Calling Party Identity
Call Waiting Calling Party Identity
Call Waiting
Residential Local Exchange Service (One Access Line)

2. Residential Local Saver Plus Bundle - \$63.40* (I)

Voice Mail
Service Assurance Plan

Call Forward No Answer
Three Way Calling
Calling Party Identity
Call Waiting Calling Party Identity
Call Waiting
Residential Local Exchange Service (One Access Line)

KLD 500 Minute Plan

* Effective October 1, 2014, these bundled packages are no longer available to new customers and are limited to lines in service for existing customers.

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.12 Service Bundle Discounts (Cont'd)

3. Residential Advantage Plus Bundle - \$106.40* (I)

Broadtrack DSL
Voice Mail
Service Assurance Plan

Call Forward No Answer
Three Way Calling
Caller ID
Call Waiting Calling Party Identity
Calling Party Identity
Residential Local Exchange Service (One Access Line)

KLD 500 Minute Plan

4. Residential Advantage Bundle - \$71.40* (I)

Broadtrack DSL
Voice Mail
Service Assurance Plan

Call Forward No Answer
Three Way Calling
Caller ID
Call Waiting Calling Party Identity
Calling Party Identity
Residential Local Exchange Service (One Access Line)

Customer Activity Charges as set forth in Section 5 of this Tariff
for the bundled calling features listed above are waived for existing
customers and only apply to new customers of company.

* Effective October 1, 2014, these bundled packages are no longer available to new customers and are limited to lines in service for existing customers.

Kingdom Telephone Company
of Auxvasse, Missouri

P.S.C. MO. NO. 2
4th Revised Sheet No. 6-51 ~~2nd Revised Sheet No. 6-51~~
~~Cancels 1st Revised Sheet No. 6-51~~
Cancels 3rd Revised Sheet No. 6-51

OPTIONAL SERVICES AND FEATURES

6. Optional Services and Features (Cont'd)

6.12 Service Bundle Discounts (Cont'd)

Effective June 1, 2016, rates and descriptions of Kingdom's currently available bundled service offerings are available at Kingdom's website:

www.kingdomtelco.com

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(N)

(D)

(D)

Issued: April 14, 2016

Renee' Reeter
Kingdom Telephone Company
211 South Main Street
Auxvasse, MO 65251

Effective: June 1, 2016

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SPECIAL CONSTRUCTION

7. Special Construction

7.1 Excess Construction Charge

1. Where no facilities are in place, the Company will build one-third of a mile of circuits to any rural customer for business or residence use without excess construction charges.
2. For all distance over one-third mile an excess construction charge based on the time and materials used for construction may be charged. (T)
3. The first 1000 feet of circuit on private property for local exchange service will be provided by the Company. Any distance beyond the first 1000 feet will be charged to the customer at time (loaded labor rate) and materials used for construction. An advance payment of the reasonable cost of construction will be required. The customer shall furnish suitable right-of-way to the Company.
4. For mobile homes, trailers, construction sheds, and other nonpermanent buildings, the customer may be required to pay in advance one year's rental in addition to any excess construction charge. This credit may not be used to reduce the monthly bill for toll or taxes, and no portion will be refunded to the customer if service is discontinued before credit is entirely used.
5. Ownership of all facilities constructed under this section up to the demarcation point will remain with the telephone company.

7.2 Special Construction

When a special type of construction is desired by a customer, as when underground service connections are desired in places where aerial drop wires are regularly used to reach customer's premises, an additional charge is made. This charge is equal to the difference between the estimated cost of the special type of construction and the average cost of standard construction.

Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

7.3 Temporary Service:

Where plant construction is required to provide exchange, extension line, etc., service, temporary in character, the Company may require the applicant to pay charges based upon the costs involved or to contract for service beyond the initial period or both.

SPECIAL CONSTRUCTION

APR 3 1997

7. Special Construction (Cont'd)

MISSOURI
Public Service Commission

7.4 Installations of Telephone Lines Within Subdivision. Telephone Lines Constructed,
Installed and Owned by Utilities in Subdivisions Shall be Installed Underground

A. The following definitions are used in this section of the tariff:

APPLICANT: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

BUILDING: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile home).

SUBDIVISION: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

B. The Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge except where a charge is permitted under Paragraphs (D) and (F) of this section of the Tariff. Temporary service is provided under Paragraph (E) of this section of the Tariff.

C. Rights-of-way and Easements

1. Within the applicant's subdivision, the Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Company may be obtained without cost or need for condemnation by the Company.

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211 South Main Street
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SPECIAL CONSTRUCTION

APR 3 1997

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Public Service Commission**

7. Special Construction (Cont'd)

7.4 Installations of Telephone Lines Within Subdivision. Telephone Lines Constructed,
Installed and Owned by Utilities in Subdivisions Shall be Installed Underground. (Cont'd)

C. Rights-of-way and Easements (Cont'd)

2. Rights-of-way and easements, within the subdivision, satisfactory to the Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Company. Such clearance and grading must be maintained by the applicant during construction by the Company.

D. Advance Payments

1. Where, due to the manner in which a subdivision is developed, the Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Company an advance is required under the above described conditions, the Company has the right to refuse installation of the underground system until the required advance is paid to the Company.
2. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro-rata basis as the permanent service connection is made to each building or multiple-occupancy buildings.
3. Any portion of an advance remaining unrefunded ten years from the date the Company is first ready to render service with the extension will be retained by the Company and credited to the appropriate plant account.

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Kingdom Telephone Company
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SPECIAL CONSTRUCTION

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Public Service Commission

7. Special Construction (Cont'd)

7.4 Installations of Telephone Lines Within Subdivision, Telephone Lines Constructed,
Installed and Owned by Utilities in Subdivisions Shall be Installed Underground (Cont'd)

E. Temporary Facilities

1. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.
2. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Company.

F. Special Conditions

1. In circumstances, where the application of these rules appears impractical or unjust to applicant or the Company, or discriminatory to other customers, (e.g., difficult rock conditions), the Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

7.5 Special Assemblies of Equipment or Speculative Projects

Special assemblies of equipment or speculative projects for which provision is not otherwise made in the Tariff may be provided where practicable if not detrimental to any of the services furnished by the Company.

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SPECIAL CONSTRUCTION

APR 3 1997

7. Special Construction (Cont'd)

MISSOURI
Public Service Commission

7.5 Special Assemblies of Equipment or Speculative Projects (Cont'd)

- A. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge, or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided.
1. Maintenance expense
 2. Depreciation expense
 3. Administration expense
 4. Taxes--including federal income tax
 5. And other specific items of expense that may be associated with the facility provided
 6. A reasonable return on investment
- B. The estimated installation cost used in the derivation of the various expense items shall include the following:
1. Material
 2. Material overhead
 3. Installation labor
 4. Installation labor overhead
3. Copies of the cost derivation in 1 and 2 above shall be submitted to the Missouri Public Service Commission.

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SERVICE RESTRICTIONS

8. Service Restrictions

8.1 900 Service Access Restrictions

A. General

1. 900 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 900 NPA will not be completed. When a 900 NPA telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.
2. This restriction service enables the customer to prohibit the dialing of calls to 1+900-XXX-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.

B. Rate Applications

1. Customer Activity Charges as outlined in Section 5 will be applied to customers for establishing this service at any time after 60 days after installation.
2. No monthly rate will apply for this service.

(D)

(D)

Kingdom Telephone Company
of Auxvasse, Missouri

PSC Mo. No. 2
1st Revised Sheet No. 8-2
Cancels Original Sheet No. 8-2

SERVICE RESTRICTIONS

8. Service Restrictions (Cont'd)

RESERVED FOR FUTURE USE

(N)

(D)

(D)

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Tom Young, General Manager
P.O. Box 97, 211 South Main
Auxvasse, MO 65231

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SERVICE RESTRICTIONS

8. Service Restrictions (Cont'd)

(D)

8.4 Toll Access Restrictions

(D)

- A. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Four options are available to the customer:
1. Restriction of 1+ calls and Billed Number Screening
 2. Restriction of 1+ calls and 0+ and 0- (operator handled) calls and Billed Number Screening
 3. Restriction of 0+ and 0- (operator handled) calls and Billed Number Screening
 4. Billed Number Screening only
- B. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
- C. Billed Number Screening allows the customer to identify to the Telephone Company that they will not accept any Third-Number Billed and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a data base that is normally accessed prior to such calls being completed that will refuse to validate the completion of such a call to the indicated number. Billed Number Screening can be ordered to screen third-number billed call, collect calls, or both.
- D. Customer Activity Charges as outlined in Section 5 will apply to the establishment of this service.
- E. Rates

The rate for this service will be charged on a monthly basis.

Toll Access Restriction (any option which also includes Billed Number Screening)

\$1.40

8. Service Restrictions (Cont'd)

8.5 Three-Digit Dialing Service (811)

A. General Regulations

1. The 811 Service is a locally assigned three digit abbreviated dialing code provided to a state One Call System ("SOCS") for use in providing advance notice of excavation activities to underground facility operators by way of voice grade facilities. Federal Communications Commission ("FCC") Docket 92-105 mandates that incumbent local exchange carriers in each local calling area make the 811 abbreviated dialing code available to a SOCS as a tarified, local calling area based service (the "811 Service").
2. The 811 Service allows a Company subscriber to access a SOCS call center by Dialing only the 811 abbreviated dialing code. Subject to other terms and Conditions of this tariff, Company subscribers shall be able to make, and the SOCS shall be able to receive, calls using the 811 Service as part of their local exchange service.
3. All 811 Service calls shall be local in nature and shall not result in any expanded area calling, intraLATA toll or interLATA long distance or pay-per-call charges to Company subscribers.
4. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0-operator assisted calling and 101XXXX calling. The 811 Service is otherwise available wherever local service is available.
5. 811 Service is available from the Company within the Company's service area only. To provide access to 811 to end users in another company's service area or to a Competitive Local Exchange Carrier ("CLEC") end user within the local calling area, the SOCS must make appropriate arrangements with the other company or CLEC serving that territory. The SOCS should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

B. Obligations of the SOCS

1. The SOCS may, but is not required to, submit a written application for 811 service to the Company which will include:
 - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 811 abbreviated code.

8. Service Restrictions (Cont'd)

8.5 Three-Digit Dialing Service (811) (Cont'd)

- b. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 811 Service.
 - c. Complete contact information.
- 2. If requested by the Company, the 811 provider shall assist the Company in responding to complaints made to the Company concerning 811 Service.
- 3. Local Calling for Company Subscribers
 - a. The SOCS, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company Subscribers.
 - b. The SOCS must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided By SOCS.
 - c. The SOCS is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

C. Obligations of the Company

- 1. The Company shall provision the 811 Service in accordance with FCC directives and the terms of this tariff.
- 2. When an 811 Service call is placed by the calling party via interconnection with an exchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 service.
- 3. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable SOCS to respond to such calls at SOCS established call centers.

8. Service Restrictions (Cont'd)

8.5 Three-Digit Dialing Service (811) (Cont'd)

4. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for making such operational tests as, in the judgment of the SOCS, are required to determine whether the company's facilities are functioning properly for its use. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

D. Liability

1. The Company's entire liability to any person for interruption or failure of the 811 Service shall be limited to the terms set forth in this section and other sections of this Tariff.
2. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the SOCS for the 811 Service and local exchange service for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
3. The Company is not liable for any losses or damages caused by the negligence of the SOCS.
4. The Company shall not be liable to the SOCS for any damages the SOCS may incur that result from any changes, modifications or rulings made by the FCC.
5. The Company will make every effort to route 811 calls to the SOCS call center, however, the Company will not be held responsible for routing mistakes or errors.

8. Service Restrictions (Cont'd)

8.5 Three-Digit Dialing Service(811) (Cont'd)

6. The 811 Service is provided solely for the benefit of the SOCS. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity.

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8. Service Restrictions (Cont'd)

8.6 Three-Digit Dialing Service (211 Service)

A. GENERAL REGULATIONS

1. The 211 Service for Information and Referral Service is a locally assigned three digit abbreviated dialing code provided to an Approved Information and Referral Service Provider for use in making available community information and referral services to the public by way of voice grade facilities. The 211 abbreviated dialing code is available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service.
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider Call Center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make, and the Approved Information and Referral Service Provider shall be able to receive, calls using the 211 Service a part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls must be local in nature and must not result in any intralata toll, interlata long distance or pay-per-call charges to Company subscribers.
4. The 211 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXX calling. The 211 Service is otherwise available wherever local service is available.

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider must submit a written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all or part of the Company's local exchanges. There may be only one 211 Service provider per exchange.

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8. Service Restrictions (Cont'd)

8.6 Three-Digit Dialing Service (211 Service) (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER
(Cont'd)

2. The Approved Information and Referral Service Provider's written application to establish 211 Service in the Company's local exchange must include the following:
 - a. The local, foreign exchange or toll free telephone number to which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number to which the 211 abbreviated dialing code is translated, the Information Service Provider must pay the Number Change Charge specified in Section F, page 23, paragraph 6, Rate and Charges.
 - b. A location description of the Approved Information and Referral Service Provider call center where 211 calls are to be routed.
 - c. For networking sizing and protection, an estimate of the annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
 - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
 - e. Complete billing and contact information.
3. Local Calling for Company Subscribers
 - a. The Approved Information and Referral Service Provider, in cooperation with the Company, must assure that all 211 Service calls are local and do not generate intralata toll interlata long distance or pay-per-call charges for the Company subscribers.
 - b. When the Approved Information and Referral Service Provider applies for 211 Service in a Company local exchange, they must supply the Company with a seven digit telephone number that terminates within the Company's local exchange calling area or to a toll free number. The Company will translate the 211 digits into the telephone number provided by the Approved Information and Referral Service Provider.
 - c. When the Approved Information and Referral Service Provider applies for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider Call Center is not located within the local exchange's local calling area, then the Approved Information and Referral Service Provider must establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls do not incur toll charges.

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8. Service Restrictions (Cont'd)

8.6 Three-Digit Dialing Service (211 Service) (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER
(Cont'd)

4. The Approved Information and Referral Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service.
5. The Approved Information and Referral Service Provider must develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
6. The Approved Information and Referral Service Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the Approved Information and Referral Service Provider to receive calls to the 211 Service during normal business hours.
7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to 211 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the 211 Service Provider subscribes.
8. The Approved Information and Referral Service Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with the regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider will assist the Company in responding to complaints made to the Company concerning the 211 Service.

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8. Service Restrictions (Cont'd)

8.6 Three-Digit Dialing Service (211 Service) (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER
(Cont'd)

11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The 211 Service is only available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 211 Service within ninety days after receipt of the Approved Information and Referral Service Provider's completed application(s) for service or the effective date of this tariff, whichever is later.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with the 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.
4. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

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8. Service Restrictions (Cont'd)

8.6 Three-Digit Dialing Service (211 Service) (Cont'd)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation, or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company is not liable for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the 211 Service is limited to terms set forth in this section and other sections of this Tariff.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide for Calling Number or Calling Name and Number to the Approved Information and Referral Service Provider unless the service is subscribed to by the Approved Information and Referral Service Provider. Rates and charges for Custom Calling and CLASS service may be found in other parts of the Company's tariff.
2. The 211 Service is provided for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

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8. Service Restrictions (Cont'd)

8.6 Three-Digit Dialing Service (211 Service) (Cont'd)

E. OTHER TERMS AND CONDITIONS (Cont'd)

3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211Service unreasonably interferes or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in the method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. A nonrecurring Central Office Charge applies for each Company host central office out of which 211 Service is established, as follows:
 - a. If the Approved Information and Referral Service Provider establishes 211 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the Approved Information and Referral Service Provider requests 211 Service in all the Company local exchanges served by the host central office.

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8. Service Restrictions (Cont'd)

8.6 Three-Digit Dialing Service (211 Service) (Cont'd)

F. RATES AND CHARGES (Cont'd)

3. An Exclusion Charge applies in lieu of a Central Office Charge for the establishment of 211 Service as follows:
 - a. When the Approved Information and Referral Service Provider does not simultaneously establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge per host central office, if any subtending local exchange(s) are excluded from the transaction.
 - b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later applies to establish 211 Service in the Company local exchange, an Exclusion Charge again applies per host central office when a subtending local exchange continues to be excluded.
 - c. When the Approved Information and Referral Service Provider requests a different telephone number be translated to the 211 abbreviated dialing code in a participating central office than the telephone number translated to the 211 abbreviated dialing code in the host central office.
4. A nonrecurring Number Change Charge applies when the Approved Information and Referral Service Provider changes the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
5. For each telephone number used in the translation of the 211 abbreviated dialing code to the seven digit number provided by the Approved Information and Referral Service Provider the applicable Monthly recurring charges put forth in other parts of these tariffs will apply. (Example: B-1 and any and all Federal or State end-user charges and all taxes and surcharges applicable to other subscribers).

6. Rates	Non-Recurring Charge
a. Central Office Charge (per host Central Office)	\$ 275.00
b. Exclusion Charge (per exchange)	\$ 300.00
c. Number Change Charge (per telephone number)	\$ 40.00

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9. Operator Services

APR 3 1997

9.1 Operator Verification/Interruption Service

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A. Description

1. Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a conversation in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.
2. Verification and interrupt service is furnished where and to the extent that facilities permit.
3. The customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

B. Regulations

1. Verification:

A charge applies each time the operator verifies a called line and hears voice communication.

2. Interrupt:

A charge applies each time an operator interrupts a conversation that is in progress on the called line.

3. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.
4. The charge for interrupt applies whenever the operator interrupts the conversation even though one or the other parties interrupted refuses to terminate the conversation in progress.
5. Charges may not be billed on a collect basis or reversal of charge basis.
6. The charges for verify/interrupt service are in addition to any applicable rates and charges associated with local or Long Distance Message Telecommunications Service.
7. The verify charge will not apply if the number verified is not in use and the operator completes the call. It will be charged as an operator handled call as specified in Section 9.3.

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9. Operator Services (Cont'd)

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9.1 Operator Verification/Interruption Service (Cont'd)

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B. Regulations (Cont'd)

8. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the federal, state or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
9. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
10. Verification and interrupt service is furnished to coin and non-coin customers.

C. Rates

Verification, per request	\$0.75
Interrupt, per request	\$1.00

9.2 Local Person-to-Person Service

Local Person-to-Person service is not offered.

9.3 Local Operator Assisted Calls

A. Description

Local credit card, collect and third number calls are customer dialed "0" calls that are completed by the caller or completed by the operator to telephones within the customer's local calling area. The call will be appropriately billed to the caller's credit card, the called party, or a third number instead of the telephone originating the call.

B. Rates

Calling card, per request	\$0.35
Local collect, per request	\$1.10
Third number, per request	\$1.10

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9. Operator Services (Cont'd)

9.4 Directory Assistance Service

A. Conditions

1. The charge listed below will apply to each call to a directory assistance operator requesting information for locations within the Home Numbering Plan Area (NPA).
2. A maximum of two directory assistance calls will be free during each billing period, per each access line or trunk.
3. A maximum of two telephone numbers is provided with each directory assistance call.

B. Exemptions

Charges for Directory Assistance Service are not applicable to calls placed from:

1. Hospitals
2. Customers who certify through the business office that they are unable to use a directory because of a visual or physical handicap.
3. Payphone Service.

C. Rates

Per each Directory Assistance Call	\$0.45
---------------------------------------	--------

9.5 Intercept Service

A. General

1. Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Whenever the customer's telephone number is changed within the Company's service area after a directory is published and the customer so desires, the Company shall intercept all calls to the former number for 30 days and give the calling party the new number. Dialing the customer's former number results in a prerecorded message which announces the new number.

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9. Operator Services (Cont'd)

9.5 Intercept Service (Cont'd)

A. General (Cont'd)

2. Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
3. Intercept Service will not be provided to disconnected customers who had or will have non-published numbers, unlisted numbers, or were disconnected for non-payment.
4. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
5. At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

B. Rates and Charges

The following rate is in addition to any other applicable charges shown in the tariffs of the Company. This charge applies in addition to all other Service Charges when this service is ordered in conjunction with other services.

	<u>Non-Recurring Charge</u>	<u>Tariff Reference</u>
a. The Company will provide Intercept Service within their service area, at no charge, for a period of 30 days, upon request by the customer	--	
b. Each number intercepted for each 30 day period outside the service area or for periods of time exceeding 30 days within the Company's service area	\$10.00	9.5.A

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9. Operator Services

9.6 Toll Operator Service

REC'D OCT 05 1999

A. Intrastate IntraLATA Operator Service for 0- toll calls

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No.26.
 - a. Rates set fourth below apply to 0- toll calls originating for all classes and grades of service.

B. Terms and Conditions

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
 - a. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
 - b. The caller and billed party, if different from the caller will be advised that the Company is the operator service provider at the initial contact.
 - c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
 - d. Only tariffed rates approved by the Commission for Company shall appear on Company bills.
 - e. All such calls will appear as Company calls.
 - f. Company will employ reasonable calling card verification procedures acceptable to the Telephone Company issuing the calling card.
 - g. Company will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

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OPERATOR SERVICES

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9. Operator Services (Cont'd)

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9.6 Toll Operator Service (Cont'd)

REC'D OCT 05 1999

B. Terms and Conditions (Cont'd)

1. (Cont'd)

- h. Upon request, Company will transfer calls to other authorized interexchange Companies if billing can list the caller's actual origination point.
 - i. Company will refuse operator services to traffic aggregators, which block access to other Companies.
 - j. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach other authorized interexchange Companies.
2. Intrastate IntraLata 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

C. Rates and Charges

1. Surcharges:	Fully <u>Automated</u>	Semi- <u>Automated</u>	Non- <u>Automated</u>
a. Station Sent Paid	N/A	\$ 1.25	\$ 3.30
b. Station Calling Card	\$ 0.50	\$ 0.50	\$ 0.50
c. Station Collect	\$ 1.25	\$ 1.25	\$ 1.25
d. Station Billed to Third Party	\$ 1.25	\$ 1.25	\$ 1.25
e. Person to Person	N/A	\$ 1.25	\$ 5.50

2. Intrastate IntraLata 0- Toll Rates:

- a. Initial rate, per minute \$ 0.50
- b. Additional rate, per minute \$ 0.50

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INTRAEXCHANGE PRIVATE LINE SERVICES

10. Intraexchange Private Line Services

10.1 General Description

Intraexchange Private Line Services involve the provision of dedicated non-switched facilities of various types between two separate customer locations within the same exchange. The facilities are offered for the use of the customer to provide a communication path or paths between the two locations. Provision of the service is based on the availability of facilities between the two requested locations.

Facilities of the types described in the Company's Private Line Tariff Concurrence will be made available on an intraexchange basis based on the terms and conditions outlined in those tariff concurrences. (D)

10.2 Rate Structure

- A. Interoffice rate elements are applicable to all serving wire centers.
- B. Application of the rate elements in the Tariff Concurrences referenced above will be as follows for intraexchange private line service: (D)
 - 1. The Local Channel or Local Distribution Channel rates will apply once at each end of the circuit at the customer premises.
 - 2. Channel Terminal charges apply at each termination of an interoffice channel.
 - 3. The intraLATA interoffice channel rate will be applied if the circuit is routed through the Primary Serving Office and a Serving Office or between two Serving Offices.
 - 4. All rates for conditioning and optional features will apply as outlined in the private line tariff. (D)
 - 5. Service Charge or Service Activity Charge rates contained within the private line tariff will apply. (D)

**Kingdom Telephone Company
of Auxvasse, Missouri**

**P.S.C. MO. NO. 2
1st Revised Sheet No. 10-2
Replaces Original Sheet 10-2**

INTRAEXCHANGE PRIVATE LINE SERVICES

10. Intraexchange Private Line Services (Cont'd)

10.3 Rates

- A. Rates for Intraexchange Private Line Services will be charged the rates for the same facilities contained in the Company's Private Line Tariff Concurrence (Section 13). (D)

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FOREIGN EXCHANGE SERVICE

APR 3 1997

11. Foreign Exchange Service

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A. General Regulations

1. Foreign exchange service is exchange service furnished to a subscriber from a central office of an exchange other than the one that normally serves the area in which the subscriber is located.
2. For the purpose of this section of the tariff, the term, "Foreign Exchange", shall mean the exchange from which the foreign exchange service dial tone is furnished. The term "Normal Exchange", shall mean the exchange normally serving the area in which the subscriber's premise is located.
3. Foreign exchange service does not come within the Company's general undertaking, nor does the Company obligate itself to furnish such service generally. At the Company's option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved, it will furnish the service.
4. Foreign exchange service will be furnished to exchanges within the same LATA as the normal exchange.
5. Foreign exchange service may be provided only in connection with private branch exchange trunk lines, and individual line business or residence service. The service will be furnished only at one location or premises for each channel or circuit.
6. Where the normal exchange is operated by this Company, foreign exchange service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.

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FOREIGN EXCHANGE SERVICE

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11. Foreign Exchange Service (Cont'd)

MISSOURI
Public Service Commission

A. General Regulations (Cont'd)

7. Where the foreign exchange is operated by another telephone company, foreign exchange service will be provided only when satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.
8. Foreign exchange service will be furnished at the rates outlined hereafter, provided the necessary facilities and equipment are available. Where the facilities and/or equipment are not available, and extraordinary facility costs, equipment costs, special operating expenses, and/or other special considerations are incurred in making such service available, the subscriber may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.
9. No off-premise extensions will be furnished in connection with foreign exchange service.
10. The use of the service is limited to the subscriber and his employees for business purposes, and in the case of residence service, to the members of his immediate household. Foreign exchange service calls will be further limited to calls within the local calling area (including any EAS locations) of all customers in the foreign exchange. If any subscriber to this service is found to be transferring or transmitting messages for parties other than authorized above, in the normal exchange area, or subscribing to any optional calling area plan in the foreign exchange, and/or making toll calls through the foreign exchange, such subscriber and foreign exchange business office shall be notified that the practice must be discontinued or the foreign exchange service may be terminated ten (10) days after the date of such notice.

B. Rates

1. Rates for foreign exchange service will include rates for local service at the foreign exchange, rates for private line service from the foreign exchange to the subscriber location in the normal exchange, and supplemental charges as outlined in sections 11.B.3 and 4.

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11. Foreign Exchange Service (Cont'd)

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Public Service Commission

B. Rates (Cont'd)

2. The charge for local service at the foreign exchange is the established monthly service rate, and non-recurring service connection charge of the foreign exchange for the grade of service (individual line business or residence, or PBX and PABX trunks) with which the foreign exchange service is to be associated.
3. The charges for private line service from the foreign exchange to the subscriber location in the normal exchange will be as follows:
 - a. For private line facilities provided by this Company, the rates outlined in this Company's private line tariff will apply.
 - b. Where all or a portion of the private line facilities are furnished by another telephone company, charges for those facilities shall apply as specified in the regulations of such participating company.
4. A supplemental charge of \$10.00 per month will apply at the normal exchange for each \$.05 multiple of the day station-to-station initial period, message toll rate between the normal exchange and the foreign exchange.

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ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence

(D)

A. Access Services

(T)

Access services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence.

(T)

(T)

(T)

B. Provision of Services

(T)

The Company, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

(T)

(T)

(T)

C. Cancellation Rights

(T)

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence (Cont'd)

12.1 Rates and Charges

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) Intrastate Carrier Common Line Access, per minute		
- Originating	\$0.030503	3.6
- Terminating	\$0.000000	3.6
(B) Reserved for Future Use		

12.1.2 Switched Access Service

(A) <u>Local Transport – Installation</u> <u>Per Entrance Facility</u>		6.2(A)(1)	
- Voice Grade Two-Wire	**		
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		
- ESALT 2 Mbps	**		(N)
- ESALT 10 Mbps	**		(N)
- ESALT 50 Mbps	**		(N)
(B) <u>Local Transport – Premium Access</u>			
1. <u>Entrance Facility</u> <u>Per Termination</u>		6.2(A)(1)	
- Voice Grade Two-Wire	**		
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		
- ESALT 2 Mbps	**		(N)
- ESALT 10 Mbps	**		(N)
- ESALT 50 Mbps	**		(N)
2. <u>Direct Trunked</u> <u>Transport</u>		6.2(A)(2)	
a. Direct Trunked Facility Per Mile			
- Voice Grade Two-Wire	**		
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		
b. Direct Trunked Termination Per Termination			
- Voice Grade Two-Wire	**		
- Voice Grade Four-Wire	**		
- High Capacity DS1	**		
- High Capacity DS3	**		

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at https://www.neca.org/Tariff_5_Landing_Page.aspx

ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence (Cont'd)

12.1 Rates and Charges

12.1.2 Switched Access Service (Cont'd)

(B) <u>Local Transport – Premium Access</u> (Cont'd)		Tariff Section Reference
	<u>Rate</u>	
3. <u>Multiplexing</u>		
<u>Per Arrangement</u>		6.2(A)(4)
- DS-1 to Voice	**	(T)(I)
- DS-3 to DS-1	**	(T)(I)
4. <u>Tandem Switched Transport</u>		
a. <u>Tandem Switched Facility</u>		6.2(A)(3)(b)
- Per Originating Access Minute		
Per Mile	\$0.000402	
- Per Terminating Access Minute		
Per Mile	**	(T)(I)
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)
- Per Originating Access Minute		
Per Termination	\$0.010342	
- Per Terminating Access Minute		
Per Termination	**	(T)(I)
c. <u>Tandem Switching</u>		6.2(A)(3)(a)
- Per Originating Access Minute		
Per Tandem	\$0.005272	
- Per Terminating Access Minute		
Per Tandem	**	(T)(I)
(C) <u>End Office</u>		
<u>Premium Access</u>		
1. <u>Local Switching</u>		6.2(B)(1)
- originating	\$0.026700	
- terminating	**	(T)(I)
2. <u>Reserved for Future Use</u>		(D)
3. <u>Information Surcharge</u>		6.2(B)(3)
(Per 100 Access Minutes)		
- originating	\$0.0397	
- terminating	**	(T)(I)

** The Company concurs with the rates of NECA's Tariff FCC No. 5 for this element, which can be viewed at (D)
https://www.neca.org/Tariff_5_Landing_Page.aspx (N)

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ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	Rate per Access Minute	Tariff Section Reference	
(D) Reserved for Future Use			(M)
(E) <u>Toll VoIP-PSTN Traffic</u>			
(1) <u>Local Switching</u>			
(a) Originating, per Access Minute	**	2.3.11(E)(1)(a)	
(b) Terminating, per Access Minute	**	2.3.11 (E)(1)(a)	
(2) <u>Information Surcharge</u>			
(a) Originating, per Access Minute	**	2.3.11 (E)(1)(b)	
(b) Terminating, per Access Minute	**	2.3.11 (E)(1)(b)	
(3) <u>Tandem Switched Transport</u>			
(a) <u>Tandem Switched Facility</u>			
Per Originating Access Minute, Per Mile	**	2.3.11 (E)(2)	
Per Terminating Access Minute, Per Mile	**	2.3.11 (E)(2)	
(b) <u>Tandem Switched Termination</u>			
Per Originating Access Minute	**	2.3.11 (E)(2)	
Per Terminating Access Minute	**	2.3.11 (E)(2)	

** The Company concurs with the rates, terms and conditions of NECA's Tariff FCC No. 5 for this element, which can be viewed at <https://www.neca.org/member-services/tariff-5>

ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence (Cont'd)

(N)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(F) 8YY (Toll Free) Originating Access Services	<u>Rate</u>
(1) Carrier Common Line (CCL)	**
(2) End Office Switching	**
(3) Joint Tandem Switched Transport	**
(4) Toll Free Data Base Access	
(a) Base Rate – per query	
July 1, 2021 – June 30, 2022	\$0.0031
July 1, 2022 – June 30, 2023	\$0.00165
After July 1, 2023	\$0.0002
(b) Vertical Feature Rate	
July 1, 2021 – June 30, 2022	\$0.0034
July 1, 2022 – June 30, 2023	\$0.0018
After July 1, 2023	\$0.0002

(N)

** The Company concurs with the rates, terms and conditions of NECA's Tariff FCC No. 5 for this element, which can be viewed at <https://www.neca.org/member-services/tariff-5>

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ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence (Cont'd)

APR 3 1997

12.1 Rates and Charges (Cont'd)

MISSOURI
Public Service Commission

12.1.3 Special Access Service

	Monthly Rates	Non Recurring Charges	Tariff Section Reference
(A) <u>Voice Grade Channel</u>			
(1) <u>Channel Termination</u> per termination*			
Two wire	\$23.40	\$82.40	7.1.1(A)
Four wire	\$37.45	\$82.40	7.1.1(A)
(2) <u>Channel Mileage</u> <u>Facility</u> per mile	\$1.70	None	7.1.1(B)(1)
(3) <u>Channel Mileage</u> <u>Termination</u> per termination	\$31.54	None	7.1.1(B)(2)
(B) <u>Metallic Channel</u>			
(1) <u>Channel Termination</u> per termination*			
Two-Wire	\$15.99	\$80.02	7.1.1(A)
(2) <u>Channel Mileage</u> <u>Facility</u> per mile	\$1.70	None	7.1.1(B)(1)
(3) <u>Channel Mileage</u> <u>Termination</u> per termination	\$31.54	None	7.1.1(B)(2)

* The Channel Termination rate includes nonchargeable Channel Interfaces as set forth in Section 7.1.4, preceding.

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ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence (Cont')

12.1 Rates and Charges (Cont'd)

12.1.3 Special Access Service (Cont'd)

	<u>Monthly Rates</u>	<u>Non Recurring Charges</u>	<u>Tariff Section Reference</u>	
(C) <u>Digital Data Channel</u>				
(1) <u>Channel Termination</u> per termination*	NA	NA	7.1.1(A)	
(2) <u>Channel Mileage</u> <u>Facility</u> per mile	NA	NA	7.1.1(B)(1)	
(3) <u>Channel Mileage</u> <u>Termination</u> per termination	NA	NA	7.1.1(B)(2)	
(D) <u>High Capacity Channel</u>				
<u>1.544 Mbps</u>				(N)
(1) <u>Channel Termination</u> per termination*	\$ 225.00	\$ 685.00	7.1.1(A)	
(2) <u>Channel Mileage</u> <u>Facility</u> per mile	\$ 60.00	NA	7.1.1(B)(1)	
(3) <u>Channel Mileage</u> <u>Termination</u> per termination	\$ 40.00	NA	7.1.1(B)(2)	
<u>45 Mbps</u>				(N)
(1) <u>Channel Termination</u> per termination*	\$2,072.00**	\$ 685.00	7.1.1(A)	
(2) <u>Channel Mileage</u> <u>Facility</u> per mile	\$ 133.00**	NA	7.1.1(B)(1)	
(3) <u>Channel Mileage</u> <u>Termination</u> per termination	\$ 531.00**	NA	7.1.1(B)(2)	(N)

* The Channel Termination rate includes nonchargeable Channel Interfaces as set forth in Section 7.1.4, preceding.

** Subscribers committing to continuing the service for 36 or 60 months will receive a discount each month of 10% or 20% respectively. Any customer discontinuing service prior to the agreed-on term period will be liable for 50% of the remaining months' charges.

ACCESS TARIFF CONCURRENCE

12. Access Tariff Concurrence (Cont')

12.1 Rates and Charges (Cont'd)

12.1.3 Special Access Service (Cont'd)

	<u>Monthly Rates</u>	<u>Non Recurring Charges</u>	<u>Tariff Section Reference</u>	
(E) <u>Special Access Surcharge</u>				(M)
Per Voice Grade				
Equivalent	\$25.00	None	7.4.4	(M)
(F) <u>Optional Features & Functions</u>				(T)
(1) Central Office Voice Bridging Capability Two-wire or Four-wire per port	\$ 4.03	None	7.2.3(A)	
(2) Conditioning, C-Type, per termination	\$ 6.01	None	7.2.3(B)	
(3) Improved Return Loss for Effective Two-wire or Four-wire Transmission, per termination	\$ 1.78	None	7.2.3(C)	
(4) Data Capability per termination	\$ 1.34	None	7.2.3(D)	
(5) Signaling Capability, per termination	\$13.87	None	7.2.3(E)	
(6) Selective Signaling, Arrangement per arrangement	\$14.83	None	7.2.3(F)	

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12. Access Tariff Concurrence (Cont'd)

12.1 Rates and Charges (Cont'd)

MISSOURI
Public Service Commission

12.1.4 Billing and Collection Service

	<u>Rates</u>	<u>Tariff Section Reference</u>
(A) Recording, per customer message	\$0.0483	8.1.1(A)
(B) Provision of Message Detail, per message	ICB	8.1.1(B)
(C) Magnetic Tape, per tape	\$17.48	8.1.1(B) and 8.2.1(E)
(D) Rating Service, per message	\$0.0134	8.2.1(A)
(E) Bill Processing Svc., per message	\$0.0459	8.2.1(B)
(F) Special Billing Service, per bill	\$0.82	8.2.1(C)
(G) Data Transmission, per message	\$0.0084	8.2.1(D)
(H) Provision of Sample Message Data, per record processed	\$0.0163	8.2.1(E)
(I) Program Development Basic per hour	\$57.74	8.2.1(F)
Premium per hour	\$80.07	8.2.1(F)
(J) Message Billed Service, in which one or more mes- sages or message service related rate elements are billed, per bill rendered to a customer end user account per month	\$0.80	8.2.1(G)

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ACCESS TARIFF CONCURRENCE

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12. Access Tariff Concurrence (Cont'd)

MISSOURI
Public Service Commission

12.1 Rates and Charges (Cont'd)

12.1.5 Miscellaneous Services

	Basic time, scheduled <u>working hours</u>	Overtime, outside scheduled <u>working hours</u>	Tariff Section <u>Reference</u>
(A) Additional Engineering Periods			
Per engineer, 1/2 hour or fraction thereof,	\$17.32	\$20.55	9.1
(B) Additional Labor			
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.2
(C) Maintenance of Service			
Per technician, 1/2 hour or fraction thereof,	\$14.15	\$19.05	9.3
(D) Programming Services			
Per programmer, 1/2 hour or fraction thereof,	\$28.87	\$40.04	9.3
(E) Presubscription			
Per line per request	\$5.00	NA	9.3.3
(F) Operator Transfer Service			
Per call transferred	\$0.30	NA	9.3.4

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