PAUL H. GARDNER

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801 W. Vesper
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FILED

APR 19 2012

Missouri Public
Service Commission

April 17, 2012

Missouri Public Commission
Attn: Secretary
200 Madison Street
Jefferson City, MO 65101

      RE: File No.: XA-2012-0295

Dear Secretary:

      Enclosed please find the substitute ICB tariff filed on behalf of Impact Telecom, Inc. in the above referenced matter.

      Thank you for your assistance. Please contact me if you need additional information.

Regards,

Paul H. Gardner

PHG/cm
Enclosures

YX-2012-0510 Impact Telecom

From: **Mahaney, Lisa** (lisa.mahaney@psc.mo.gov)
Sent: Mon 4/09/12 4:17 PM
To: 'lkgardner@hotmail.com' (lkgardner@hotmail.com)

Hi Paul,

Please use the following language to replace the ICB language on Page 33.

Pursuant to Section 392.200.8 RSMO. Customer-specific Individual Case Basis (ICB) pricing is authorized only for: (1) dedicated, nonswitched, private line, and special access services, (2) central office based switching systems which substitute for customer premise, private branch exchange (PBX) services and (3) any retail business service. Company will provide copies of its customer contracts to the Staff, upon request, on a proprietary basis.

Thanks,

Lisa Mahaney

Rate and Tariff Examiner

Missouri Public Service Commission

573-751-4729

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MAR. 2 3 2012

March 22, 2012

Missouri Public
Service Commission

Missouri Public Commission
Attn: Secretary
200 Madison Street
Jefferson City, MO 65101

XA-2012-0295

      RE: Proposed Tariff of Impact Telecom

Dear Secretary:

      Enclosed please find the revised proposed tariff of Impact Telecom which contains issuance and effective dates for each tariff sheet. Please contact me if you need additional information.

Regards,

Paul H. Gardner

PHG/cm
Enclosures

EXHIBIT E

Proposed Tariff