

Charter Fiberlink – Missouri, LLC

Local Exchange Tariff

P.S.C. MO. – No. 1

Tariff for the provision of local exchange service in the incumbent exchanges of AT&T and CenturyTel

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Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: April 19, 2006

Effective Date: May 19, 2006

Charter Fiberlink – Missouri, LLC

Local Exchange Tariff

P.S.C. Mo. – No. 1

Tariff for the provision of **residential local exchange service** in the following Southwestern Bell and CenturyTel incumbent exchanges of:

- St. Charles (Southwestern Bell)
 - Harvester (Southwestern Bell)
 - Chesterfield (Southwestern Bell)
 - Pond (Southwestern Bell)
 - Manchester (Southwestern Bell)
 - Eureka (Southwestern Bell)
 - Valley Park (Southwestern Bell)
 - Fenton (Southwestern Bell)
 - Pacific (Southwestern Bell)
 - High Ridge (Southwestern Bell)
 - Sappington (Southwestern Bell)
 - Webster Groves (Southwestern Bell)
 - Kirkwood (Southwestern Bell)
 - Mehlville (Southwestern Bell)
- (D)
- St. Louis (Southwestern Bell)
 - Ladue (Southwestern Bell)
 - Creve Coeur (Southwestern Bell)
 - St. Peters (CenturyTel)
 - Dardenne (CenturyTel)
 - O’Fallon (CenturyTel)
 - Wentzville (CenturyTel)
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Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC

Issue Date: May 19, 2004

Effective Date: June 21, 2004

Missouri Public

REC'D MAR 03 2004

Charter Fiberlink – Missouri, LLC

Service Commission

Local Exchange Tariff

P.S.C. Mo – No. 1

Tariff for the provision of residential local exchange service in the following Southwestern Bell and CenturyTel incumbent exchanges of:

- St. Charles (Southwestern Bell)
- Harvester (Southwestern Bell)
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- Pond (Southwestern Bell)
- Manchester (Southwestern Bell)
- Eureka (Southwestern Bell)
- Valley Park (Southwestern Bell)
- Fenton (Southwestern Bell)
- Pacific (Southwestern Bell)
- High Ridge (Southwestern Bell)
- Sappington (Southwestern Bell)
- Webster Groves (Southwestern Bell)
- Kirkwood (Southwestern Bell)
- Mehlville (Southwestern Bell)
- Melrose (Southwestern Bell)
- Flanders (Southwestern Bell)
- St. Peters (CenturyTel)
- Dardenne (CenturyTel)
- O'Fallon (CenturyTel)
- Wentzville (CenturyTel)

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JUN 21 2004
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Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

Missouri Public

REC'D FEB 03 2004

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

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P.S.C. Mo – No. 1

Tariff for the provision of **residential local exchange service** in the following Southwestern Bell and CenturyTel incumbent exchanges of:

- St. Charles (Southwestern Bell)
- Harvester (Southwestern Bell)
- Chesterfield (Southwestern Bell)
- Pond (Southwestern Bell)
- Manchester (Southwestern Bell)
- Eureka (Southwestern Bell)
- Valley Park (Southwestern Bell)
- Fenton (Southwestern Bell)
- Pacific (Southwestern Bell)
- St. Peters (CenturyTel)
- Dardenne (CenturyTel)
- O'Fallon (CenturyTel)
- Wentzville (CenturyTel)

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FILED MAR 03 2004

Issued By: **Carrie L. Cox, Director Legal and Regulatory Affairs**
Charter Fiberlink – Missouri, LLC

Missouri Public

Charter Fiberlink – Missouri, LLC

REC'D DEC 19 2003

Local Exchange Tariff

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P.S.C. Mo – No. 1

Tariff for the provision of residential local exchange service in the following Southwestern Bell and CenturyTel incumbent exchanges of:

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- St. Charles (Southwestern Bell)
- Harvester (Southwestern Bell)
- St. Peters (CenturyTel)
- Dardenne (CenturyTel)
- O'Fallon (CenturyTel)
- Wentzville (CenturyTel)

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MAR 03 2004
2nd RS Title Page
Public Service Commission
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Service Commission

FILED JAN 19 2004

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

Issue Date: December 19, 2003

Effective Date: January 19, 2004

Missouri Public

REC'D NOV 20 2001

Service Commission

Charter Fiberlink – Missouri, LLC

Local Exchange Tariff

P.S.C. Mo – No. 1

Tariff for the provision of **residential local exchange service** in the following Southwestern Bell and Verizon incumbent rate centers of:

- St. Charles (Southwestern Bell)
- Harvester (Southwestern Bell)
- St. Peters (Verizon)
- Dardenne (Verizon)
- O'Fallon (Verizon)

CANCELLED

JAN 19 2004
by 134RS Title Page
Public Service Commission
MISSOURI

Missouri Public

FILED JAN 01 2002
02-391

Service Commission

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Issue Date: November 20, 2001

Effective Date: January 1, 2002

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CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

Issued By: Betty Sanders, Sr. Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2015-0205

Issue Date: November 13, 2014

Effective Date: December 15, 2014

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CANCELED
December 15, 2014 Issued By: Betty Sanders, Director Regulatory Affairs
Missouri Public 12405 Powerscourt Drive, St. Louis, MO 63131
Service Commission Charter Fiberlink-Missouri, LLC
JL-2015-0205
Issue Date: May 23, 2012

Effective Date: June 26, 2012

FILED
Missouri Public
Service Commission
JL-2012-0761

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CANCELLED
August 27, 2011
Missouri Public
Service Commission
JL-2012-0040

Issued By: **Carrie L. Cox, Director Legal and Regulatory Affairs**
Charter Fiberlink – Missouri, LLC

REC'D FEB 10 2003

P.S.C. MO - No. 1

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

2nd Revised Page 1
Replaces 1st Revised Page 1

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CANCELLED
JAN 19 2004
By 3rd RS
Public Service Commission
MISSOURI

Missouri Public
Service Commission
FILED MAR 12 2003

Issued By: Trudi McCollum Foushee, Vice President and Sr. Counsel, Law and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

Issue Date: February 10, 2003

Effective Date: March 12, 2003

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Service Commission

REC'D JAN 23 2003

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MAR 19 2003

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FILED FEB 01 2003

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Issued By: Trudi Foushee, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

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REC'D NOV 20 2001

Service Commission

CANCELLED

FEB 01 2003

By JCRS
Public Service Commission
MISSOURI

Missouri Public

FILED JAN 01 2002

02-391

Service Commission

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Charter Fiberlink-Missouri, LLC
Local Exchange Tariff

12th Revised Sheet 2
~~11th Revised Page 2~~
~~Replaces 10th Revised Page 2~~
Replaces 11th Revised Sheet 2

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CANCELLED
December 23, 2021
Missouri Public
Service Commission
JL-2022-0189

Issued By: Betty Sanders, Vice President - Regulatory
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: April 19, 2019

Effective Date: April 29, 2019

FILED
Missouri Public
Service Commission
JL-2019-0187

Charter Fiberlink-Missouri, LLC
Local Exchange Tariff

P.S.C. MO.-No.1

11th Revised Page 2
~~10th Revised Page 2~~
~~Replaces 9th Revised Page 2~~
Replaces 10th Revised Page 2

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CANCELLED
April 29, 2019
Missouri Public
Service Commission
JL-2019-0187

Issued By: Betty Sanders, Sr. Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2015-0225

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CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

Issued By: Betty Sanders, Sr. Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2015-0205

Issue Date: November 13, 2014

Effective Date: December 15, 2014

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CANCELED
December 15, 2014 Issued By: Betty Sanders, Director Regulatory Affairs
Missouri Public 12405 Powerscourt Drive, St. Louis, MO 63131
Service Commission Charter Fiberlink-Missouri, LLC
JL-2015-0205
Issue Date: May 23, 2012

Effective Date: June 26, 2012

FILED
Missouri Public
Service Commission
JL-2012-0761

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CANCELLED
May 10, 2012
Missouri Public
Service Commission
JL-2012-0591

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Filed
Missouri Public
Service Commission
JL-2012-0040

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Cancelled

October 26, 2006

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC

Issue Date: April 19, 2006

Effective Date: May 19, 2006

Missouri Public
Service Commission

Filed
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**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

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**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC**

Issue Date: December 16, 2003

Effective Date: January 1, 2004

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

3rd Revised Page 2
Replaces 2nd Revised Page 2

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Missouri Public

REC'D NOV 17 2003

Service Commission

CANCELLED

JAN 01 2004
By 4th RS 2
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED NOV 26 2003

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

REC'D JUN 25 2003

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

2nd Revised Page 2
Replaces 1st Revised Page 2

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CANCELLED

NOV 26 2003
L. J. 3rd/RS 2
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED JUL 02 2003

Issued By: Trudi McCollum Foushee, Vice President and Sr. Counsel, Law and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

Issue Date: June 25, 2003

Effective Date: July 2, 2003

REC'D MAR 06 2003

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

1st Revised Page 2
Replaces Original Revised Page 2

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CANCELLED
JUL 02 2003
By *2ndRSZ*
Public Service Commission
MISSOURI

Missouri Public Service Commission

FILED MAR 13 2003

Issued By: Trudi McCollum Foushee, Vice President and Sr. Counsel, Law and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

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REC'D NOV 20 2001

CANCELLED

MAR 19 2003

ISRS 2
Public Service Commission
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Missouri Public

FILED JAN 01 2002
02 - 3 9 1

Service Commission

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

Missouri Public ^{Original Page 3}

LOCAL EXCHANGE TARIFF

REC'D NOV 20 2001

Service Commission

1.1. Application of Tariff

This Local Exchange Tariff contains regulations, rates and charges applicable to the provision of residential Local Exchange Service ("Service(s)"), provided by Charter Fiberlink – Missouri, a competitive facilities-based provider of residential telephony services ("Telephone Company"), to residential Customers in the rate centers of St. Charles, St. Peters, Dardenne, Harvester and O'Fallon.

End users may purchase Services from the Local Exchange Tariff only to the extent explicitly set forth herein. The Services will not be provided to an end user's location in such a manner that avoids this end user restriction. Local Exchange Services may not be resold.

The regulations, rates and charges contained herein are in addition to the applicable regulations, rates and charges specified in other Tariffs of the Telephone Company as referenced herein.

Missouri Public

FILED JAN 01 2002
02-391

Service Commission

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Cancelled

May 19, 2006
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

REC'D NOV 20 2001

1.2. Listing of Waivers

During the Certification process, Charter Fiberlink – Missouri, LLC, requested and received waivers of certain MO PSC statutes and Commission rules for the provision of local basic telecommunications services:

Statutes

- 392.210.2 Uniform system of accounts
- 392.240.1 Rates – rentals – service & physical connections
- 392.270 Valuation of property (ratemaking)
- 392.280 Depreciation accounts
- 392.290 Issuance of securities
- 392.300.2 Acquisition of stock
- 392.310 Stock and debt issuance
- 392.320 Stock dividend payment
- 392.330 Issuance of securities, debts and notes
- 393-340 Reorganization (s)

Commission Rules

- 4 CSR 240.10.020 Depreciation fund income
- 4 CSR 240-30.010(2) (C) Posting of Tariffs
- 4 CSR 240-30.040 Uniform system of accounts
- 4 CSR 240-32.030(4) (C) Exchange boundary maps
- 4 CSR 240-33.030 Minimum charges
- 4 CSR 240.35 Reporting of bypass and customer specific arrangements

Missouri Public

FILED JAN 01 2002
02 - 391

Service Commission

Cancelled
April 09, 2011
Missouri Public
Service Commission
JL-2011-0457

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Issue Date: November 20, 2001

Effective Date: January 1, 2002

1.3. Explanation of Symbols/Tariff Format

Missouri Public

The following symbols are used herein to identify schedule and text changes:

REC'D NOV 20 2001

- (D) Discontinued Rate, Treatment or Regulation
- (I) Increased Rate, New Treatment (Increase)
- (M) Move of Text - No Rate Change
- (N) New Rate, Treatment or Regulation
- (R) Reduced Rate, Treatment or Regulation
- (T) Change in Text - No Rate Change

Service Commission

The initial issuance of the Local Exchange Tariff will be designated as "Original Page XX" in the header of each page. Thereafter, any revisions filed to the Local Exchange Tariff will be designated using the above symbols to indicate the area of text being changed and the page will be revised to reflect "Xth Revised Page XX".

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MAR 28 2003
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Public Service Commission
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FILED JAN 01 2002
02-391
Service Commission

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

1.4 DEFINITIONS AND TERMS

Account – Either a Customer's physical location or individual Service represented by a unique account number within the billing hierarchy. Multiple services each with a unique account number may be part of one physical location.

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Additional Listing-Any listing of a name or other authorized information in connection with a customer's telephone number in addition to the complimentary listing as identified in the Local Exchange Tariff.

Application-A request made orally or in writing for telephone service.

Authorized Account User-The person or persons authorized to make changes to a customer account including changes to toll carriers as designated by the account holder. Authorized Account users shall be limited to two persons for any single postal address.

Automated message Accounting (AMA)-the data recorded at the switch and used to calculate the amount billed to the end user for MCA, local exchange, intraLATA toll and InterLATA toll charges and used to calculate the amount billed to the Interexchange Carrier to bill the access carrier for access charges due to the Telephone Company for use of its network.

Central Office-A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Central Office Line-A circuit directly connecting an individual with a central office.

Connecting Company-A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Connector-See "Switch".

Connection Charge-See "Service Charge".

Construction Charge-A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Local Exchange Tariffs.

Continuous Property-The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

Contract-The agreement between a customer and the Telephone Company under which service and facilities are furnished in accordance with the applicable provisions of the Local Exchange Tariffs.

Cost-The cost of labor and materials, which includes appropriate amounts to cover the Telephone Company's general operating and administrative expenses.

Customer-The individual, partnership, association or corporation which contract for telephone service and are responsible for the payment of charges and compliance with the general regulations of the Telephone Company.

CPE-Customer Provided Equipment-Devices, apparatus, and/or associated wiring provided by a customer.

Customer Provision-Customer purchase or lease of customer-provided equipment from the Telephone Company or from any other supplier.

CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

FILED
Missouri Public
Service Commission
JL-2009-0281

Issue Date: October 17, 2008

Effective Date: November 17, 2008

REC'D NOV 20 2001

1.4. Definitions and Terms

Glossary of Definitions and Terms:

Service Commission

Additional Listing - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to the complimentary listing as identified in the Local Exchange Tariff.

Application - A request made orally or in writing for telephone service.

Authorized Account User – The person or persons authorized to make changes to a customer account including changes to toll carriers as designated by the account holder. Authorized Account Users shall be limited to two persons for any single postal address.

Automated Message Accounting (AMA) - the data recorded at the switch and used to calculate the amount billed to the end user for MCA, local exchange, intraLATA toll and InterLATA toll charges and used to calculate the amount billed to the Interexchange Carrier to bill the access carrier for access charges due to the Telephone Company for use of its network.

Central Office - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Central Office Line - A circuit directly connecting an individual with a central office.

Connecting Company - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Connector - See "Switch".

Connection Charge - See "Service Charge".

Construction Charge - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Local Exchange Tariffs.

Continuous Property - The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

Contract - The agreement between a customer and the Telephone Company under which service and facilities are furnished in accordance with the applicable provisions of the Local Exchange Tariffs.

Cost - The cost of labor and materials, which includes appropriate amounts to cover the Telephone Company's general operating and administrative expenses.

Customer - The individual, partnership, association or corporation which contract for telephone service and are responsible for the payment of charges and compliance with the general regulations of the Telephone Company.

CPE - Customer Provided Equipment - Devices, apparatus, and/or associated wiring provided by a customer.

Customer Provision - Customer purchase or lease of customer-provided equipment from the Telephone Company or from any other supplier.

CANCELLED
November 17, 2008
Missouri Public
Service Commission
JL-2009-0281

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Issue Date: November 20, 2001

Missouri Public

02-391

FILED JAN 01 2002

Effective Date: January 1, 2002

Service Commission

Data Access Arrangement-A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Demarcation Point-That point (referred to as Demarc Point or Network Interface) of interconnection between the Telephone Company's facilities and the wiring at the subscriber's premises. The Demarc Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's Rules and Regulations. The Demarc Point will generally be within twelve inches of the protector or, absent a protector, within twelve inches of the entry point to the customer's premises. If conforming to the twelve inches is unrealistic or technically impossible, the Demarc Point will be the most practicable minimum point of entry to the customer's premises. The network interface may be located at a point other than the normal demarcation point were the network Interface has been previously established by the presence of network equipment. With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Telephone Company may place the Demarc Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks, marinas and similar premises may be treated by the Telephone Company as a single unit premises, with the Demarc Point being placed on the shore or other location as deemed appropriate by the Telephone Company.

Exchange Station-A station connected with a central office of the Company over its own lines.

Extra Listing-See "Additional Listing".

Grandfathered Service – A service that will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe will be allowed to retain the service until: non-pay disconnection of telephone service or Customer is notified by the Telephone Company that the service has been discontinued.

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Harm-Harm consists of hazards to personnel, damage to Telephone Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

Individual Line-An exchange line designed for the connection of a telephone set.

Initial Service Period-The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

Installation Charge-A nonrecurring charge made at the time of installation of communications service or equipment, which applies in addition to service charges and other applicable charges for service or equipment unless specifically expected.

Intercommunicating System-An arrangement involving two or more stations that enables a user to signal and connect with other stations in the system.

Interconnection-The method by which telecommunications facilities of the Telephone Company are arranged to transmit to, or receive information from, customer-provided equipment.

Interstate - Refers to communication between states within the Continental U.S., unless otherwise noted.

Local Calling Scope (LCS)-A combined Area in which interexchange telephone service is furnished at a flat rate between two or more exchange areas. See MCA

Local Exchange Service-Telephone communications within a local service area in accordance with the provisions of the Telephone Company's Local Exchange Tariffs.

FILED
Missouri Public
Service Commission
JL-2015-0205

CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0205

Issued By: Betty Sanders, Sr. Director-Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: November 13, 2014

Effective Date: December 15, 2014

Data Access Arrangement-A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Demarcation Point-That point (referred to as Demarc Point or Network Interface) of interconnection between the Telephone Company's facilities and the wiring at the subscriber's premises. The Demarc Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's Rules and Regulations. The Demarc Point will generally be within twelve inches of the protector or, absent a protector, within twelve inches of the entry point to the customer's premises. If conforming to the twelve inches is unrealistic or technically impossible, the Demarc Point will be the most practicable minimum point of entry to the customer's premises. The network interface may be located at a point other than the normal demarcation point were the network Interface has been previously established by the presence of network equipment. With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Telephone Company may place the Demarc Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks, marinas and similar premises may be treated by the Telephone Company as a single unit premises, with the Demarc Point being placed on the shore or other location as deemed appropriate by the Telephone Company.

Exchange Station-A station connected with a central office of the Company over its own lines.

Extra Listing-See "Additional Listing".

Grandfathered Service – A service that will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe will be allowed to retain the service until: 1) the service is changed at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the service has been discontinued.

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(T)

Harm-Harm consists of hazards to personnel, damage to Telephone Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

Individual Line-An exchange line designed for the connection of a telephone set.

Initial Service Period-The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

Installation Charge-A nonrecurring charge made at the time of installation of communications service or equipment, which applies in addition to service charges and other applicable charges for service or equipment unless specifically expected.

Intercommunicating System-An arrangement involving two or more stations that enables a user to signal and connect with other stations in the system.

Interconnection-The method by which telecommunications facilities of the Telephone Company are arranged to transmit to, or receive information from, customer-provided equipment.

Interstate - Refers to communication between states within the Continental U.S., unless otherwise noted.

Local Calling Scope (LCS)-A combined Area in which interexchange telephone service is furnished at a flat rate between two or more exchange areas. See MCA

Local Exchange Service-Telephone communications within a local service area in accordance with the provisions of the Telephone Company's Local Exchange Tariffs.

CANCELED
December 15, 2014
Missouri Public
Service Commission
JL-2015-0205

Issued By: Betty Sanders Director-Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: May 23, 2012

Effective Date: June 26, 2012

FILED
Missouri Public
Service Commission
JL-2012-0761

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

**1st Revised Page 7
Replaces Original Page 7**

Data Access Arrangement-A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Demarcation Point-That point (referred to as Demarc Point or Network Interface) of interconnection between the Telephone Company's facilities and the wiring at the subscriber's premises. The Demarc Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's Rules and Regulations. The Demarc Point will generally be within twelve inches of the protector or, absent a protector, within twelve inches of the entry point to the customer's premises. If conforming to the twelve inches is unrealistic or technically impossible, the Demarc Point will be the most practicable minimum point of entry to the customer's premises. The network interface may be located at a point other than the normal demarcation point where the network Interface has been previously established by the presence of network equipment. With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Telephone Company may place the Demarc Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks, marinas and similar premises may be treated by the Telephone Company as a single unit premises, with the Demarc Point being placed on the shore or other location as deemed appropriate by the Telephone Company.

Exchange Station-A station connected with a central office of the Telephone Company over its own lines.

Extra Listing-See "Additional Listing".

Harm-Harm consists of hazards to personnel, damage to Telephone Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

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Intercommunicating System-An arrangement involving two or more stations that enables a user to signal and connect with other stations in the system.

Interconnection-The method by which telecommunications facilities of the Telephone Company are arranged to transmit to, or receive information from, customer-provided equipment.

Interstate - Refers to communication between states within the Continental U.S., unless otherwise noted. (C)
(C)

Local Calling Scope (LCS)-A combined Area in which interexchange telephone service is furnished at a flat rate between two or more exchange areas. See MCA

Local Exchange Service-Telephone communications within a local service area in accordance with the provisions of the Telephone Company's Local Exchange Tariffs.

CANCELLED
June 26, 2012
Missouri Public
Service Commission
JL-2012-0761

**Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: January 29, 2007

Effective Date: March 1, 2007

REC'D NOV 20 2001

Original Page 7

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

Service Commission

Data Access Arrangement - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Demarcation Point - That point (referred to as Demarc Point or Network Interface) of interconnection between the Telephone Company's facilities and the wiring at the subscriber's premises. The Demarc Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's Rules and Regulations. The Demarc Point will generally be within twelve inches of the protector or, absent a protector, within twelve inches of the entry point to the customer's premises. If conforming to the twelve inches is unrealistic or technically impossible, the Demarc Point will be the most practicable minimum point of entry to the customer's premises. The network interface may be located at a point other than the normal demarcation point where the network interface has been previously established by the presence of network equipment. With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Telephone Company may place the Demarc Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks, marinas and similar premises may be treated by the Telephone Company as a single unit premises, with the Demarc Point being placed on the shore or other location as deemed appropriate by the Telephone Company.

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Extra Listing - See "Additional Listing".

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Installation Charge - A nonrecurring charge made at the time of installation of communications service or equipment, which applies in addition to service charges and other applicable charges for service or equipment unless specifically excepted.

Intercommunicating System - An arrangement involving two or more stations that enables a user to signal and connect with other stations in the system.

Interconnection - The method by which telecommunications facilities of the Telephone Company are arranged to transmit to, or receive information from, customer-provided equipment.

Local Calling Scope (LCS) - A combined Area in which interexchange telephone service is furnished at a flat rate between two or more exchange areas. See MCA.

Local Exchange Service - Telephone communications within a local service area in accordance with the provisions of the Telephone Company's Local Exchange Tariffs.

Issued By: **Jerold C. Lambert, Vice President and Sr. Counsel**
Charter Fiberlink – Missouri, LLC

Missouri Public
02 - 391
FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

Local Message – A completed communication between customers' stations located within the same exchange area or local service area.

Local Calling Service Area – The area throughout which communication service is rendered to a customer or users without the application of toll charges.

Main Terminal -The termination of a central office line on a customer's premises, usually at a protector.

Message - A completed customer call.

MCA - Metropolitan Calling Area, an extended local calling area plan that allows free local calling outside of the exchange area as defined by the Missouri PSC. MCA subscribers include all customers of incumbent local exchange carriers and competitive local exchange carriers being served by dedicated NXX codes, identified as MCA NXX codes, pursuant to the Missouri Public Service Commission's Report and Order in Case No. TO-99-483.

New Customer – a customer who has not had service within the last 60 days.

(C)

Premises - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Registered Terminal Equipment –Equipment registered in accordance with FCC regulations that may be connected to access services of the Telephone Company.

Residence Service -Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

Service Charge -The nonrecurring charge a customer is required to pay for establishing telephone service or subsequent modification of that service.

Slamming - is the unauthorized change of a subscriber's local exchange, intra-LATA or InterLATA telecommunications carrier.

Station -Specific identifying number associated with a location on a communications system.

Supplemental Facilities or Services - Services or facilities other than primary service.

Switch - A unit of dial switching equipment that provides interconnection between station lines or trunks.

Tariff -The schedule of Local Exchange rates and charges, rules and regulations adopted and filed by the Telephone Company and approved by the Missouri Public Service Commission.

Telecommunications Service Priority (TSP) System - The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP)telecommunications services. NSEP telecommunications services are defined by the Federal Communications Commission (FCC) as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis (local, national or international),which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. The TSP System applies only to NSEP services and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or

Local Message – A completed communication between customers' stations located within the same exchange area or local service area.

Local Calling Service Area – The area throughout which communication service is rendered to a customer or users without the application of toll charges.

Main Terminal -The termination of a central office line on a customer's premises, usually at a protector.

Message - A completed customer call.

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New Customer – a customer who has not had service within the last 30 days.

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Premises - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

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Slamming - is the unauthorized change of a subscriber's local exchange, intra-LATA or InterLATA telecommunications carrier.

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CANCELLED

June 15, 2010

Missouri Public

Service Commission

JL-2010-0652

**Issued By: Carrie L. Cox, Vice President Regulatory Affairs
Charter Fiberlink – Missouri**

Issue Date: September 28, 2006

Effective Date: October 30, 2006

Filed

Missouri Public
Service Commission

REC'D NOV 20 2001

Original Page 8

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

Service Commission

Local Message - A completed communication between customers' stations located within the same exchange area or local service area.

Local Calling Service Area - The area throughout which communication service is rendered to a customer or users without the application of toll charges.

Main Terminal - The termination of a central office line on a customer's premises, usually at a protector.

Message - A completed customer call.

MCA – Metropolitan Calling Area, an extended local calling area plan that allows free local calling outside of the exchange area as defined by the Missouri PSC. MCA subscribers include all customers of incumbent local exchange carriers and competitive local exchange carriers being served by dedicated NXX codes, identified as MCA NXX codes, pursuant to the Missouri Public Service Commission's Report and Order in Case No. TO-99-483.

Premises - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Registered Terminal Equipment - Equipment registered in accordance with FCC regulations that may be connected to access services of the Telephone Company.

Residence Service - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

Service Charge - The nonrecurring charge a customer is required to pay for establishing telephone service or subsequent modification of that service.

Slamming - is the unauthorized change of a subscriber's local exchange, intraLATA or InterLATA telecommunications carrier.

Station - Specific identifying number associated with a location on a communications system.

Supplemental Facilities or Services - Services or facilities other than primary service.

Switch - A unit of dial switching equipment that provides interconnection between station lines or trunks.

Tariff - The schedule of Local Exchange rates and charges, rules and regulations adopted and filed by the Telephone Company and approved by the Missouri Public Service Commission.

Telecommunications Service Priority (TSP) System - The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. NSEP telecommunications services are defined by the Federal Communications Commission (FCC) as those services which are used to maintain a state of readiness or to respond to and manage any event or crisis (local, national or international), which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States. The TSP System applies only to NSEP services and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or

Cancelled

October 30, 2006

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public

02 - 391

FILED JAN 01 2002

Effective Date: January 1, 2002

Service Commission

Issue Date: November 20, 2001

Missouri Public
Service Commission

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

REC'D NOV 20 2001 Original Page 9

Service Commission

restored. Regulations, rates and charges for TSP System Service are set forth in the Telephone Company's Tariff Facilities for Intrastate Access.

Telephone Company – Charter Fiberlink – Missouri, LLC.

Telephone Set - A telephone instrument consisting of a transmitter, receiver, and associated apparatus connected to permit transmission and receipt of telephone messages.

Terminal Equipment - Equipment at the terminal of a communication circuit.

Terminal Equipment Accessories - Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which when connected to the telecommunications system of the Telephone Company, are connected electrically, acoustically or inductively.

Termination Charge - A charge applied under certain conditions when service is terminated by the customer before the expiration of the minimum commitment period.

Underground Service Connection - A customer's "drop" wire that is run underground from a pole line or an underground distributing cable.

1.5 OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY

1.5.1 Availability of Facilities and Equipment

The Telephone Company's obligation to furnish Services is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, and equipment. Products, services, features and functions will be available in accordance with this tariff, where technically and operationally feasible.

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(N)

The installation and restoration of Services shall be subject to the regulations set forth in this Local Exchange Tariff.

1.5.2 Interruptions of Service

In the event of an interruption to the service not due to the negligence or willful act of the customer or customer premises equipment, an allowance will be made if the interruption continues for more than twenty-four (24) hours from the time it is reported to or detected by the Telephone Company.

The allowance will be limited to the prorated portion of the monthly rate or guarantee for the service or portion thereof made inoperative. No other liability shall in any case attach to the Telephone Company in consideration of such interruptions.

1.5.3 Liability

In view of the possibility of errors and difficulties occurring in the transmission of messages by telephone, and the impossibility of fixing the cause thereof, the customer assumes all risks connected with the service except as follows:

If the initial installation is defective or if service is interrupted for more than twenty-four (24) hours otherwise than by the negligence or willful act of the customer or due to customer premises equipment, an allowance limited to the prorated portion of the monthly rate or guarantee for the service or portion thereof interrupted, shall be made after notice and demand to the Telephone Company. No allowance shall be made for interruptions due to the inside wiring or customer provided equipment.

The advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Telephone Company. The Telephone Company will assure, however, that its local exchange access lines meet the standards outlined in 4 CSR 240-32 060, Engineering and Maintenance.

CANCELED
December 15, 2014
Missouri Public
Service Commission
JL-2015-0205

Issued By: **Betty Sanders, Director - Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2011-0166

1.5 OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY

1.5.1 Availability of Facilities and Equipment

The Telephone Company's obligation to furnish Services is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, and equipment.

The installation and restoration of Services shall be subject to the regulations set forth in this Local Exchange Tariff.

1.5.2 Interruptions of Service

In the event of an interruption to the service not due to the negligence or willful act of the customer or customer premises equipment, an allowance will be made if the interruption continues for more than twenty-four (24) hours from the time it is reported to or detected by the Telephone Company.

The allowance will be limited to the prorated portion of the monthly rate or guarantee for the service or portion thereof made inoperative. No other liability shall in any case attach to the Telephone Company in consideration of such interruptions.

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The advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Telephone Company. The Telephone Company will assure, however, that its local exchange access lines meet the standards outlined in **4 CSR 240-32 060**, Engineering and Maintenance.

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CANCELLED
November 1, 2010
Missouri Public
Service Commission
JL-2011-0166
Issue Date: July 25, 2008

Issued By: **Betty Sanders, Director - Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Effective Date: August 24, 2008

FILED
Missouri Public
Service Commission

1.5 OBLIGATION AND LIABILITY OF THE TELEPHONE COMPANY

1.5.1 Availability of Facilities and Equipment

The Telephone Company's obligation to furnish Services is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, and equipment.

The installation and restoration of Services shall be subject to the regulations set forth in this Local Exchange Tariff.

1.5.2 Interruptions of Service

In the event of an interruption to the service not due to the negligence or willful act of the customer or customer premises equipment, an allowance will be made if the interruption continues for more than twenty-four (24) hours from the time it is reported to or detected by the Telephone Company.

The allowance will be limited to the prorated portion of the monthly rate or guarantee for the service or portion thereof made inoperative. No other liability shall in any case attach to the Telephone Company in consideration of such interruptions.

1.5.3 Liability

In view of the possibility of errors and difficulties occurring in the transmission of messages by telephone, and the impossibility of fixing the cause thereof, the customer assumes all risks connected with the service except as follows:

If the initial installation is defective or if service is interrupted for more than twenty-four (24) hours otherwise than by the negligence or willful act of the customer or due to customer premises equipment, an allowance limited to the prorated portion of the monthly rate or guarantee for the service or portion thereof interrupted, shall be made after notice and demand to the Telephone Company. No allowance shall be made for interruptions due to the inside wiring or customer provided equipment.

The advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Telephone Company. The Telephone Company will assure, however, that its local exchange access lines meet the standards outlined in **4 CSR 240-32 060**, Engineering and Maintenance.

1.5.4 Directory Errors and Omissions

The Telephone Company's liability for damages due to errors or omissions in directory listings will be limited to a credit of one month's basic service.

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In the case of extra listings in the alphabetical section of the directory for which a charge is made, The Telephone Company's liability shall be limited to an amount not to exceed the established rate for Such listing during the period which the error or omission continues

1.5. **Obligation and Liability of the Telephone Company**

1.5.1 **Availability of Facilities and Equipment**

The Telephone Company's obligation to furnish Services is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, and equipment

The installation and restoration of Services shall be subject to the regulations set forth in this Local Exchange Tariff

1.5.2 **Interruptions of Service**

In the event of an interruption to the service not due to the negligence or willful act of the customer or customer premises equipment, an allowance will be made if the interruption continues for more than twenty-four (24) hours from the time it is reported to or detected by the Telephone Company

The allowance will be limited to the prorated portion of the monthly rate or guarantee for the service or portion thereof made inoperative. No other liability shall in any case attach to the Telephone Company in consideration of such interruptions

1.5.3 **Liability**

In view of the possibility of errors and difficulties occurring in the transmission of messages by telephone, and the impossibility of fixing the cause thereof, the customer assumes all risks connected with the service except as follows

If the initial installation is defective or if service is interrupted for more than twenty-four (24) hours otherwise than by the negligence or willful act of the customer or due to customer premises equipment, an allowance limited to the prorated portion of the monthly rate or guarantee for the service or portion thereof interrupted, shall be made after notice and demand to the Telephone Company. No allowance shall be made for interruptions due to the inside wiring or customer provided equipment

The advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Telephone Company. The Telephone Company will assure, however, that its local exchange access lines meet the standards outlined in 4 CSR 240-32 060, Engineering and Maintenance

1.5.4 **Directory Errors and Omissions**

The Telephone Company's liability for damages due to errors or omissions in directory listings will be limited to a credit of the Customer's basic monthly service charge for the period from the date of notice of the error to the Telephone Company to the date of issuance of a new directory containing the proper listing

In the case of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues

(M)
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Issued By **Jerold C Lambert, Vice President and Sr. Counsel**
Charter Fiberlink – Missouri, LLC

Issue Date **November 27, 2002**

Effective Date ~~December 27, 2002~~

January 7, 2003

Cancelled
March 1, 2007
Missouri Public
Service Commission

Filed
Missouri Public
Service Commission

1.5. Obligation and Liability of the Telephone Company

1.5.1 Availability of Facilities and Equipment

The Telephone Company's obligation to furnish Services is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, and equipment.

The installation and restoration of Services shall be subject to the regulations set forth in this Local Exchange Tariff.

1.5.2 Interruptions of Service

In the event of an interruption to the service not due to the negligence or willful act of the customer or customer premises equipment, an allowance will be made if the interruption continues for more than twenty-four (24) hours from the time it is reported to or detected by the Telephone Company.

The allowance will be limited to the prorated portion of the monthly rate or guarantee for the service or portion thereof made inoperative. No other liability shall in any case attach to the Telephone Company in consideration of such interruptions.

1.5.3 Liability

In view of the possibility of errors and difficulties occurring in the transmission of messages by telephone, and the impossibility of fixing the cause thereof, the customer assumes all risks connected with the service except as follows:

If the initial installation is defective or if service is interrupted for more than twenty-four (24) hours otherwise than by the negligence or willful act of the customer or due to customer premises equipment, an allowance limited to the prorated portion of the monthly rate or guarantee for the service or portion thereof interrupted, shall be made after notice and demand to the Telephone Company. No allowance shall be made for interruptions due to the inside wiring or customer provided equipment.

The advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Telephone Company. The Telephone Company will assure, however, that it's local exchange access lines meet the standards outlined in 4 CSR 240-32.060, Engineering and Maintenance.

1.5.4 Directory Errors and Omissions

The Telephone Company's liability for damages due to errors or omissions in directory listings will be limited to a credit of the Customer's basic monthly service charge for the period from the date of notice of the error to the Telephone Company to the date of issuance of a new directory containing the proper listing.

In the case of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

Issued By: **Jerold C. Lambert, Vice President and Sr. Counsel**
Charter Fiberlink – Missouri, LLC

Missouri Public
02-391

FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

CANCELLED

JAN 07 2003

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Public Service Commission
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1.5.3 Liability (Continued)

The Customer indemnifies and saves the Telephone Company harmless (including costs and reasonable attorneys' fees) against the following:

(N)

Acts or omissions of other companies when their facilities are used in connection with the Telephone Company's facilities to provide service.

Any defacement or damage to the Customer's premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Telephone Company, or its employees.

Any accident, injury, or death occasioned by its equipment or facilities when such is not due to the negligence of the Company.

Claims for libel, slander, or infringement of copyright arising directly or indirectly from the material transmitted or recorded over its facilities, claims or infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus, systems and their associated wiring of the Customer; and against all other claims arising out of any act or omission of the Customer in connection with facilities provided by the Telephone Company.

Liability for failure to provide service.

The Customer indemnifies and saves the Telephone Company harmless against any accident, injury or death caused through the use of apparatus which fail to meet the dielectric requirements as established by the Telephone Company when such apparatus is provided by the Customer. The Telephone Company has the right of refusing to, or ceasing to, render service to a Customer if at any time any of the telephones, appliances, lines or apparatus on the Customer's premises shall be considered unsafe by Telephone Company personnel, or if the use of the service shall be prohibited by or forbidden under any law, ordinance or regulation.

Upon the request of the Customer for trouble visit a charge (refer to Service and Equipment Charges, Section 1.8.8) will be made if trouble is found to be in customer-provided systems.

The Telephone Company shall not be responsible for the installation, operation, or maintenance of any customer-provided systems. Exchange and message toll telephone services are not represented as adapted to the use of customer-provided systems where such systems are connected to the Telephone Company facilities. The responsibility of the Telephone Company shall be limited to the furnishing of facilities suitable for exchange and message toll services and to the maintenance and operation of such facilities in a manner proper for such services; subject to this responsibility the Telephone Company shall not be responsible for the through transmission of signals generated by the customer-provided systems or for the quality of, or defects in, such transmission or the reception of signals by customer-provided systems.

The Telephone Company shall not be responsible to the Customer or otherwise if changes in the criteria, or in any of the facilities, operations or procedures of the Telephone Company render any customer-provided facilities obsolete or require modification or alteration of such facilities or otherwise affect its use or performance. Where it is reasonably foreseeable to the Telephone Company that such changes may affect customer-provided facilities, the Telephone Company shall provide reasonable notice.

(N)

CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

Issued By: **Betty Sanders, Director - Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: July 25, 2008

Effective Date: August 24, 2008

FILED
Missouri Public
Service Commission

1.5.3 Liability (Continued)

Regarding Emergency Services:

The Customer also agrees to release, indemnify and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion to use E911 service features and the equipment associated therewith, or by any services furnished by the Telephone Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by persons accessing 911 service thereunder, and which arises out of the negligence or other wrongful act of the Customer, its user, agencies or municipalities, or the employees or agents of any one of them.

Under no circumstances shall the Telephone Company or its officers, directors, employees or agents have any liability to the county, a person placing an emergency call on the system or to any other person or entity, for any loss, damage, injury or liability which they may suffer, sustain, incur or become subject to, arising out of, based upon or resulting from any negligence on the part of the Telephone Company or its officers, directors, employees or agents.

The Customer also agrees to release, indemnify and hold harmless the Telephone Company in using a Multimedia Terminal Adaptor (MTA) or a telephone modem, that requires electrical power in the event of failure. The Telephone Company may provide battery backup for the MTA or modem to customers with the intent of providing telephone service in the event of a power outage. However, continued telephone service in the event of a power outage is not guaranteed.

To ensure 911 calls and emergency personnel are properly routed Telephone Company equipment must not be moved by the customer. Additionally, the Telephone Company recognizes one address for all lines on the same account and will not be responsible for multiple address location information. Therefore, the customer is responsible for directing emergency personnel to the specific location of the person in need and to any other physical location if all telephones are not located at the address on the account.

Notwithstanding any other provision of any service agreement or this tariff, the telephone company's entire liability to customer, and customer's sole and exclusive remedy for any damages caused by any service defect or failure, or for other claims arising in connection with any service provided by the telephone company, shall be customer's proven direct damages not to exceed per claim (or in the aggregate during any 12-month period) an amount equal to the total net payments payable by customer for the applicable service during the three (3) months preceding the month in which the damage occurred. Under no circumstances shall the telephone company be liable to the customer for any indirect, consequential, exemplary, special, incidental, or punitive damages (including, without limitation, any damages for lost business, revenue, profits or goodwill) arising in connection with any service agreement or the provision or failure of any services (including, without limitation any service implementation delays or failures). This limitation of liability shall survive failure of any exclusive remedy, and shall apply regardless of the form of action, whether in contract, tort, warranty, strict liability, misrepresentation, negligence (including without limitation, active and passive negligence) or other theory of recovery. Nothing in this section limits customer's responsibility for the payment of charges due or the telephone company's obligation to provide credits due as provided in this tariff.

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CANCELLED
December 26, 2010
Missouri Public
Service Commission
JL-2011-0267

**Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

FILED
Missouri Public
Service Commission
JL-2009-0281

Issue Date: October 17, 2008

Effective Date: November 17, 2008

1.5.3 Liability (Continued)

Regarding Emergency Services:

(N)

The Customer also agrees to release, indemnify and hold harmless the Telephone Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion to use E911 service features and the equipment associated therewith, or by any services furnished by the Telephone Company in connection therewith, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by persons accessing 911 service thereunder, and which arises out of the negligence or other wrongful act of the Customer, its user, agencies or municipalities, or the employees or agents of any one of them.

Under no circumstances shall the Telephone Company or its officers, directors, employees or agents have any liability to the county, a person placing an emergency call on the system or to any other person or entity, for any loss, damage, injury or liability which they may suffer, sustain, incur or become subject to, arising out of, based upon or resulting from any negligence on the part of the Telephone Company or its officers, directors, employees or agents.

The Customer also agrees to release, indemnify and hold harmless the Telephone Company in using a Multimedia Terminal Adaptor (MTA) or a telephone modem, that requires electrical power in the event of failure. The Telephone Company may provide battery backup for the MTA or modem to customers with the intent of providing telephone service in the event of a power outage. However, continued telephone service in the event of a power outage is not guaranteed.

To ensure 911 calls and emergency personnel are properly routed Telephone Company equipment must not be moved by the customer. Additionally, the Telephone Company recognizes one address for all lines on the same account and will not be responsible for multiple address location information. Therefore, the customer is responsible for directing emergency personnel to the specific location of the person in need and to any other physical location if all telephones are not located at the address on the account.

(N)

1.5.4 Directory Errors and Omissions

The Telephone Company's liability for damages due to errors or omissions in directory listings will be limited to a credit of one month's basic service.

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In the case of extra listings in the alphabetical section of the directory for which a charge is made, The Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues. The customer indemnifies and holds the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person.

(M)

1.5.5 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages, the operator is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between customers because of such errors.

1.5.6 Use of Connecting Telephone Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Telephone Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company. Connection of the Telephone Company's lines to the lines of another telephone company shall be at the sole discretion of the Telephone Company.

1.5.7 Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the Telephone Company by reason of an defacement or damage to the customer's premises resulting from the existence of the Telephone Company's facilities and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the direct result of the sole negligence of the Telephone Company. Customer's sole remedy for such damage shall be repair of such damage.

1.5.8 Call Features

The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of Call Features associated with Telephone Company's Services. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: July 25, 2008

Effective Date: August 24, 2008

FILED
Missouri Public
Service Commission

The customer indemnifies and holds the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person.

(C)

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The customer indemnifies and holds the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the basic monthly service charge for the affected service.

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Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

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Original Page 11

Service Commission

The customer indemnifies and holds the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the basic monthly service charge for the affected service.

CANCELLED

1.5.5 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages, the operator is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between customers because of such errors.

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Public Service Commission
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1.5.6 Use of Connecting Telephone Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Telephone Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company. Connection of the Telephone Company's lines to the lines of another telephone company shall be at the sole discretion of the Telephone Company.

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The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of Call Features associated with Telephone Company's Services. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

Caller ID

This feature enables the Customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls by means of a caller identification display unit. When Caller ID is activated on a Customer's line, the CPN of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public
02-391
FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

**1st Revised Page 12
Replaces Original Page 12**

Caller ID

(M)

This feature enables the Customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls by means of a caller identification display unit. When Caller ID is activated on a Customer's line, the CPN of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Per line blocking for blocking of CPN will be available upon request, at no charge, **ONLY** to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Applicant:

- a) Private, nonprofit, tax exempt, domestic violence intervention agencies,
- b) Federal, state, and local law enforcement agencies

The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the Customer by dialing an access code immediately prior to placing a call. A Customer utilizing Per line blocking can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad) immediately prior to placing a call.

A Customer may prevent the delivery of their calling name and/or number on a per call basis to the called party by dialing an access code (*67 on their touch tone pad) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates per call blocking, the CPN will not be transmitted to a called party. Instead, the called party will receive an anonymous indicator. This anonymous indicator notifies the called party that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the called party subscribes to Anonymous Call Rejection, the calling party will be routed to a Telephone Company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of Caller ID equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Telephone Company assumes no liability and Customer agrees to hold Telephone Company harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Local Exchange Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

Call Trace

This feature allows the Customer to dial a special code initializing a Call Trace (identifying callers making calls). If a Call Trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation) as follows:

- The originating telephone number,
- The date and time of the call, and
- The date and time call trace was activated

CANCELED
January 19, 2015
Missouri Public
Service Commission
Issue Date
JL-2015-0225

**Issued By Jerold C Lambert, Vice President and Sr Counsel
Charter Fiberlink – Missouri, LLC**

November 27, 2002

Effective Date December 27, 2002

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

Per line blocking for blocking of CPN will be available upon request, at no charge, **ONLY** to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Applicant:

- a) Private, nonprofit, tax exempt, domestic violence intervention agencies,
- b) Federal, state, and local law enforcement agencies.

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Service Commission

The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the Customer by dialing an access code immediately prior to placing a call. A Customer utilizing Per line blocking can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad) immediately prior to placing a call.

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Any Customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of Caller ID equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Telephone Company assumes no liability and Customer agrees to hold Telephone Company harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Local Exchange Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator-handled calls.

Call Trace

This feature allows the Customer to dial a special code initializing a Call Trace (identifying callers making calls.) If a Call Trace is successful, the Telephone Company's equipment will record the incoming call detail (not the conversation) as follows:

- The originating telephone number;
- The date and time of the call; and
- The date and time call trace was activated.

The results of the trace will not be provided to the customer directly.

When Call Trace successfully identifies a calling number, a recording instructs the Customer to dial a toll free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the Customer decided to prosecute the call originating party, the customer should contact

CANCELLED

JAN 07 2003

1st RS 12

Public Service Commission
MISSOURI

Missouri Public

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

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FILED JAN 01 2002

The results of the trace will not be provided to the customer directly

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When Call Trace successfully identifies a calling number, a recording instructs the Customer to call a toll free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the customer should contact Telephone Company for further instructions. Activation of Call Trace never authorizes Telephone Company to provide the called party with the name or telephone number of the calling party.

In the event that Call Trace is not available or is unsuccessful, it may be necessary to place a manual trap on the customer's telephone line.

Other call features, not having specific regulatory requirements, are described in Section 1.8.4 of this Local Exchange Tariff.

900/976 Call Block

Telephone Company blocks all 900 and 976 calls. At this time, 900/976 unblocking is not available.

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

Telephone Company for further instructions. Activation of Call Trace never authorizes Telephone Company to provide the called party with the name or telephone number of the calling party.

In the event that Call Trace is not available or is unsuccessful, it may be necessary to place a manual trap on the customer's telephone line.

Other call features, not having specific regulatory requirements, are described in Section 1.B.4 of this Local Exchange Tariff.

900/976 Call Block

Service Commission

Telephone Company blocks all 900 and 976 calls. At this time, 900/976 unblocking is not available.

CANCELLED

JAN 07 2003

157 RS 13
Public Service Commission
MISSOURI

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public

02-391

FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

1.6 EXCHANGES WHERE SERVICE IS PROVIDED ⁽¹⁾ (T)

The following exchanges comprise the exchanges of Telephone Company acquisition:

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone	(T) (M)	
Antonia	Antonia	Cedar Hill Herculaneum-Pevely High Ridge Hillsboro Imperial Maxville	4		
Benton	Benton	Chaffee Oran Scott City			
Bismarck	Bismarck	Bismarck Flat River Leadwood			
Bonne Terre	Bonne Terre	Flat River Leadwood			
Camdenton	Camdenton	Gravois Mills Lake Ozark – Osage Beach			
Cape Girardeau	Cape Girardeau	Jackson McClure, Illinois Scott City			
Cedar Hill	Cedar Hill	Antonia High Ridge Hillsboro Ware	5		
Chaffee	Chaffee	Benton Delta Oran Scott City			
					(M)

(1) Where Technically feasible

1.6 Exchanges to Provide Service

The following exchanges comprise the exchanges of Telephone Company acquisition:

Exchange	Local Exchange	Expanded Area Service	Zone
SWB Area			
St. Charles	St. Charles	Harvester	MCA-3
Harvester	Harvester	Chesterfield, Pond, St. Charles, St. Peters	MCA-4
Chesterfield	Chesterfield	Manchester, Harvester Pond plus the Creve Coeur Zone of the St. Louis Metropolitan Exchange	MCA-3
Pond	Pond	Chesterfield, Eureka Harvester, Manchester, Pacific	MCA-4
Manchester	Manchester	Chesterfield, Eureka, Pond, Valley Park plus The Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange	MCA-3
Eureka	Eureka	High Ridge, Manchester, Pacific, Pond, Valley Park	MCA-4
Valley Park	Valley Park	Fenton, Eureka, High Ridge, Manchester plus the Kirkwood zone of the St. Louis Metropolitan Exchange	MCA-3
Fenton	Fenton	Maxville, Valley Park, High Ridge plus the Kirkwood And Sappington zones of the St. Louis Metropolitan Exchange	MCA-3
Pacific	Pacific	Gray Summit, Eureka, Pond	MCA-5
High Ridge	High Ridge	High Ridge-Local Only, Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park	MCA-4 (C)

CANCELLED
November 17, 2008
Missouri Public
Service Commission
JL-2009-0281

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC

Issue Date: August 26, 2005

Effective Date: September 25, 2005

1.6. Exchanges to Provide Service

(D)

Exchange	Local Exchange	Expanded Area Service	Zone
SWB Area			
St. Charles	St. Charles	Harvester	MCA-3
Harvester	Harvester	Chesterfield, Pond, St. Charles, St. Peters	MCA-4
Chesterfield	Chesterfield	Manchester, Harvester, Pond plus the Creve Coeur zone of the St. Louis Metropolitan Exchange	MCA-3
Pond	Pond	Chesterfield, Eureka, Harvester, Manchester, Pacific	MCA-4
Manchester	Manchester	Chesterfield, Eureka, Pond, Valley Park plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange	MCA-3
Eureka	Eureka	High Ridge, Manchester, Pacific, Pond, Valley Park	MCA-4
Valley Park	Valley Park	Fenton, Eureka, High Ridge, Manchester plus the Kirkwood zone of the St. Louis Metropolitan Exchange	MCA-3
Fenton	Fenton	Maxville, Valley Park, High Ridge plus the Kirkwood and Sappington zones of the St. Louis Metropolitan Exchange	MCA-3
Pacific	Pacific	Gray Summit, Eureka, Pond	MCA-5
High Ridge	High Ridge	High Ridge-Local Only, Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park	MCA-3

(N)

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC**

1.6. Exchanges to Provide Service

REC'D FEB 03 2004

The following exchanges comprise the exchanges of Telephone Company acquisition:

Exchange	Local Exchange	Expanded Area Service	Service Commission Zone
SWB Area			
St. Charles	St. Charles	Harvester	MCA-3
Harvester	Harvester	Chesterfield, Pond, St. Charles, St. Peters	MCA-4
Chesterfield	Chesterfield	Manchester, Harvester, Pond plus the Creve Coeur zone of the St. Louis Metropolitan Exchange	MCA-3 (N)
Pond	Pond	Chesterfield, Eureka, Harvester, Manchester, Pacific	MCA-4
Manchester	Manchester	Chesterfield, Eureka, Pond, Valley Park plus the Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange	MCA-3 CANCELLED
Eureka	Eureka	High Ridge, Manchester, Pacific, Pond, Valley Park	MCA-4 APR 01 2004 3 rd RSIA Public Service Commission MISSOURI
Valley Park	Valley Park	Fenton, Eureka, High Ridge, Manchester plus the Kirkwood zone of the St. Louis Metropolitan Exchange	MCA-3
Fenton	Fenton	Maxville, Valley Park, High Ridge plus the Kirkwood And Sappington zones of the St. Louis Metropolitan Exchange	MCA-3
Pacific	Pacific	Gray Summit, Eureka, Pond	MCA-5
CenturyTel Area			
St. Peters	St. Peters	Harvester, Augusta, New Melle, Forstell, Defiance, O'Fallon, Dardenne, Wentzville	MCA-4 Missouri Public Service Commission FILED MAR 03 2004

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

1.6. Exchanges to Provide Service

The following exchanges comprise the exchanges of Telephone Company acquisition:

Missouri Public

REC'D DEC 19 2003

Service Commission

Exchange	Local Exchange	Expanded Area Service	Zone
SWB Area			
St. Charles	St. Charles	Harvester	MCA-3
Harvester	Harvester	Chesterfield, Pond, St. Charles, St. Peters	MCA-4
CenturyTel Area			
St. Peters	St. Peters	Harvester, Augusta, New Melle, Foristell, Defiance, O'Fallon, Dardenne, Wentzville	MCA-4
Dardenne	Dardenne	St. Peters, O'Fallon, Augusta, New Melle, Foristell, Defiance, Wentzville	MCA-4
O'Fallon	O'Fallon	St. Peters, Dardenne, Augusta, New Melle, Foristell, Defiance Wentzville	MCA-4
Wentzville	Wentzville	Augusta, Dardenne, Defiance, Foristell, O'Fallon, New Melle, St. Peters	MCA-5

(T)

CANCELLED

MAR 03 2004

by *IndRS 14*
Public Service Commission
MISSOURI

Calling rules, per the MO PSC, apply to Customers requesting MCA service in the above exchanges as detailed below:

MCA-3 subscribers can call^{##}:

- all MCA Principal Zone, MCA-1, MCA-2 and MCA-3 Customers, and all MCA-4 and MCA-5 subscribers.

MCA-4 and MCA-5 subscribers can call^{##}:

- all MCA Principal Zone, MCA-1, MCA-2, MCA-3 and MCA-4 Customers, and all MCA-5 subscribers.

MCA-3, MCA-4 and MCA-5 non-subscribing¹ Customers can call:

- all Customers in their own local exchange and EAS points, if any.

Missouri Public
Service Commission

FILED JAN 19 2004

^{##} See Figure 1 - MO PSC Local Exchange Map for exchange areas in each MCA Zone.

¹ All Telephone Company customers will have MCA service in addition to their basic service unless they have ported-in an existing non-MCA NXX.

Issued By: **Carrie L. Cox, Director Legal and Regulatory Affairs**
Charter Fiberlink – Missouri, LLC

1.6. Exchanges to Provide Service

The following areas comprise the Telephone Company acquisition:

REC'D NOV 20 2001

Rate Center	Area	Expanded Area Service	Zone Service Commission
SWB Area			
St. Charles	St. Charles	Harvester	MCA-3
Harvester	Harvester	Chesterfield, Pond, St. Charles, St. Peters	MCA-4
Verizon Area			
St. Peters	St. Peters	Harvester, Augusta, New Meile, Forstell, Defiance, O'Fallon, Dardenne, Wentzville	MCA-4
Dardenne	Dardenne	St. Peters, O'Fallon, Augusta, New Melle, Forstell, Defiance, Wentzville	MCA-4
O'Fallon	O'Fallon	St. Peters, Dardenne, Augusta, New Melle, Forstell, Defiance Wentzville	MCA-4

CANCELLED
 JAN 19 2004
 By STRS/14
 Public Service Commission
 MISSOURI

Calling rules, per the MO PSC, apply to Customers requesting MCA service in the above exchanges as detailed below:

MCA-3 subscribers can call^{##}:

- all MCA Principal Zone, MCA-1, MCA-2 and MCA-3 Customers, and all MCA-4 and MCA-5 subscribers.

MCA-4 and MCA-5 subscribers can call^{##}:

- all MCA Principal Zone, MCA-1, MCA-2, MCA-3 and MCA-4 Customers, and all MCA-5 subscribers.

MCA-3, MCA-4 and MCA-5 non-subscribing¹ Customers can call:

- all Customers in their own local exchange and EAS points, if any.

Note: Telephone Company is not offering residential Service to any Customers located in MCA exchanges 0, 1 or 2 at this time.

^{##} See Figure 1 - MO PSC Local Exchange Map for exchange areas in each MCA Zone.

¹ All Telephone Company customers will have MCA service in addition to their basic service unless they have ported-in an existing non-MCA NXX.

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public
02-391
FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone	(T) (T) (M)
Charleston	Charleston	East Prairie Wyatt		(M)
Chesterfield	Chesterfield	Manchester, Harvester, Pond plus the Creve Coeur Zone on the St. Louis Metropolitan Exchange	3	
Creve Coeur	Creve Coeur	All subscribers in the St. Louis Metropolitan exchange, Plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto, Beaufort, St. Clair, Union and Washington, CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City, and Orchard Farm Telephone Company's exchange of Orchard Farm	2	
DeSoto	DeSoto	Festus-Crystal City, Hillsboro Ware	5	
East Prairie	East Prairie	Charleston		
Eldon	Eldon	Lake Ozark – Osage Beach Tuscumbia		
Eureka	Eureka	High Ridge, Manchester, Pacific, Pond, Valley Park	4	(M)

CANCELLED
April 30, 2018
Missouri Public
Service Commission
JL-2018-0121

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

**FILED
Missouri Public
Service Commission
JL-2009-0281**

Issue Date: October 17, 2008

Effective Date: November 17, 2008

Charter Fiberlink-Missouri, LLC
 Local Exchange Tariff

Sappington	Sappington	All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City, DeSoto, Beaufort, St. Clair, Union and Washington; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City and the Orchard Farm Telephony Company's exchange of Orchard Farm.	MCA-1	(C) (C)
Webster Groves	Webster Groves	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in the Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City DeSoto, Beaufort, St. Clair, Union and Washington; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City and the Orchard Farm Telephony Company's exchange of Orchard Farm	MCA-1	(C) (C)

CANCELLED
 November 17, 2008
 Missouri Public
 Service Commission
 JL-2009-0281

Issued By: **Carrie L. Cox, Vice President Regulatory Affairs**
 12405 Powerscourt Drive, St. Louis, MO 63131
 Charter Fiberlink-Missouri, LLC

Issue Date: January 16, 2007

Effective Date: March 1, 2007

P.S.C. MO - No. 1

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

1st Revised Page 14A
Replaces Original Page 14A

Sappington	Sappington	All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers in the Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephony Company's exchanges of Orchard Farm.	MCA-1	(N)
Webster Groves	Webster Groves	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in the Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephony Company's exchanges of Orchard Farm.	MCA-1	
Kirkwood	Kirkwood	All subscribers in the St. Louis Metropolitan Exchange, Manchester, Fenton and Valley Park; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Maxville, Imperial,	MCA-2	

Cancelled

October 30, 2006

Missouri Public
Service Commission

Issued By: **Carrie L. Cox, Director Legal and Regulatory Affairs**
Charter Fiberlink – Missouri, LLC

Issue Date: March 3, 2004

Effective Date: April 1, 2004

Filed
Missouri Public
Service Commission

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

Dardenne	Dardenne	St. Peters, O'Fallon, Augusta, New Melle, Foristell, Defiance, Wentzville
O'Fallon	O'Fallon	St. Peters, Dardenne, Augusta, New Melle, Foristell, Defiance Wentzville
Wentzville	Wentzville	Augusta, Dardenne, Defiance, Foristell, O'Fallon, New Melle, St. Peters

Missouri Public (M)

REC'D FEB 03 2004

MCA-4
Service Commission

MCA-5

Calling rules, per the MO PSC, apply to Customers requesting MCA service in the above exchanges as detailed below:

MCA-3 subscribers can call^{##}:

- all MCA Principal Zone, MCA-1, MCA-2 and MCA-3 Customers, and all MCA-4 and MCA-5 subscribers.

MCA-4 and MCA-5 subscribers can call^{##}:

- all MCA Principal Zone, MCA-1, MCA-2, MCA-3 and MCA-4 Customers, and all MCA-5 subscribers.

MCA-3, MCA-4 and MCA-5 non-subscribing¹ Customers can call:

- all Customers in their own local exchange and EAS points, if any.

CANCELLED

APR 01 2004
by *137 RS 14A*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED MAR 03 2004

^{##} See Figure 1 - MO PSC Local Exchange Map for exchange areas in each MCA Zone.

¹ All Telephone Company customers will have MCA service in addition to their basic service unless they have ported-in an existing non-MCA NXX.

(M)

Issued By: **Carrie L. Cox, Director Legal and Regulatory Affairs**
Charter Fiberlink – Missouri, LLC

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone
Farmington	Farmington	Flat River	
Fenton	Fenton	Maxville, Valley Park, High Ridge plus the Kirkwood And Sappington zones of the St. Louis Metropolitan Exchange	3
Festus-Crystal City	Festus-Crystal City	De Soto Herculaneum-Pevely Hillsboro	5
Flat River	Flat River	Bismarck Bonne Terre Farmington Leadwood	
Fredericktown	Fredericktown	Not Applicable	
Gravois Mills	Gravois Mills	Camdenton Lake Ozark – Osage Beach Versailles	
Gray Summit	Gray Summit (Local Only)	Pacific Union	5
Hannibal ¹	Hannibal	Not Applicable	(T)
Harvester	Harvester	Chesterfield, Pond, St. Charles, St. Peters	4
Herculaneum- Pevely	Herculaneum- Pevely	Antonia Festus-Crystal City Herculaneum-Pevely Imperial	4
High Ridge	High Ridge	High Ridge-Local Only, Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park	4
Hillsboro	Hillsboro	Antonia Cedar Hill DeSoto Festus-Crystal City Ware	5

¹Effective 1/23/12 US Cable Corporation will transfer ownership, operation of telecommunication services and existing customers of US Cable Corporation to the Telephone Company. Please refer to the Company's Tariff No. 4, Section 4.1.2 for rates to existing customers. (T)
(T)

CANCELLED
April 18, 2012
Missouri Public
Service Commission
JL-2012-0474

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

**FILED
Missouri Public
Service Commission
JL-2012-0275**

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

P.S.C. MO-No.1

**4th Revised Page 14B
Replaces 3rd Revised Page 14B**

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone	(T) (T) (M)
Farmington	Farmington	Flat River		
Fenton	Fenton	Maxville, Valley Park, High Ridge plus the Kirkwood And Sappington zones of the St. Louis Metropolitan Exchange	3	
Festus-Crystal City	Festus-Crystal City	De Soto Herculaneum-Pevely Hillsboro	5	
Flat River	Flat River	Bismarck Bonne Terre Farmington Leadwood		
Fredericktown	Fredericktown	Not Applicable		
Gravois Mills	Gravois Mills	Camdenton Lake Ozark -- Osage Beach Versailles		
Gray Summit	Gray Summit (Local Only)	Pacific Union	5	
Harvester	Harvester	Chesterfield, Pond, St. Charles, St. Peters	4	
Herculaneum-Pevely	Herculaneum-Pevely	Antonia Festus-Crystal City Herculaneum-Pevely Imperial	4	
High Ridge	High Ridge	High Ridge-Local Only, Antonia, Cedar Hill, Eureka, Fenton, Maxville and Valley Park	4	
Hillsboro	Hillsboro	Antonia Cedar Hill DeSoto Festus-Crystal City Ware	5	(M)

CANCELED
January 23, 2012
Missouri Public
Service Commission
JL-2012-0275
Issue Date: October 17, 2008

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

FILED
Missouri Public
Service Commission
JL-2009-0281

Effective Date: November 17, 2008

Charter Fiberlink-Missouri, LLC
Local Exchange Tariff

Kirkwood	Kirkwood	All subscribers in the St. Louis Metropolitan Exchange, Manchester, Fenton and Valley Park; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto, Beaufort, St. Clair, Union and Washington; CenturyTel's Exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City, And Orchard Farm Telephony Company's exchange of Orchard Farm.	MCA-2	(C) (C)
Mehlville	Mehlville	All subscribers in the St. Louis Metropolitan Exchange and Maxville; plus Optional Metropolitan Calling Area service subscribers In Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto, Beaufort, St. Clair, Union and Washington; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City and Orchard Farm Telephony Company's Exchange of Orchard Farm.	MCA-1	(C) (C)

CANCELLED
November 17, 2008
Missouri Public
Service Commission
JL-2009-0281

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: January 16, 2007

Effective Date: March 1, 2007

Kirkwood	Kirkwood	<p>All subscribers in the St. Louis Metropolitan Exchange, Manchester, Fenton and Valley Park; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto, Beaufort, St. Clair, Union and Washington; CenturyTel's Exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; And Orchard Farm Telephony Company's exchange of Orchard Farm.</p>	MCA-2	<p>(M)</p> <p> </p> <p>(M)</p> <p>(T)</p> <p>(T)</p>
Mehlville	Mehlville	<p>All subscribers in the St. Louis Metropolitan Exchange and Maxville; plus Optional Metropolitan Calling Area service subscribers In Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto, Beaufort, St. Clair, Union and Washington; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephony Company's Exchange of Orchard Farm.</p>	MCA-1	<p>(T)</p>

Issued By: **Carrie L. Cox, Vice President Regulatory Affairs**
Charter Fiberlink – Missouri, LLC

Filed
Missouri Public
Service Commission

Cancelled
March 1, 2007
Missouri Public
Service Commission

Issue Date: September 22, 2006

Effective Date: October 30, 2006

Harvester, Pond, Eureka,
High Ridge, Antonia, Herculaneum-
Pevely, Gray Summit, Pacific, Cedar
Hill, Ware, Hillsboro, Festus-Crystal
City and DeSoto; CenturyTel's
Exchanges of St. Peters, O'Fallon,
Dardenne, Winfield, Troy, Old Monroe,
Moscow Mills, Wentzville, Foristell,
New Melle, Defiance and Augusta;
And Orchard Farm Telephony
Company's exchanges of Orchard Farm.

Mehlville

Mehlville

All subscribers in the
St. Louis Metropolitan Exchange
And Maxville; plus Optional Metropolitan
Calling Area service subscribers
In Southwestern Bell's exchanges of
Portage Des Sioux, St. Charles,
Chesterfield, Manchester, Valley Park,
Fenton, Imperial, Harvester, Pond,
Eureka, High Ridge, Antonia,
Herculaneum-Pevely, Gray Summit,
Pacific, Cedar Hill, Ware, Hillsboro,
Festus-Crystal City and DeSoto;
CenturyTel's exchanges of St. Peters,
O'Fallon, Dardenne, Winfield, Troy, Old
Monroe, Moscow Mills, Wentzville, Foristell,
New Melle, Defiance and Augusta; and
Orchard Farm Telephony Company's
Exchanges of Orchard Farm.

MCA-1

(D)

(D)

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

Issue Date: May 19, 2004

Effective Date: June 21, 2004

Cancelled

October 30, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

Harvester, Pond, Eureka,
High Ridge, Antonia, Herculaneum-
Pevely, Gray Summit, Pacific, Cedar
Hill, Ware, Hillsboro, Festus-Crystal
City and DeSoto; CenturyTel's
exchanges of St. Peters, O'Fallon,
Dardenne, Winfield, Troy, Old Monroe,
Moscow Mills, Wentzville, Foristell,
New Melle, Defiance and Augusta;
and Orchard Farm Telephony
Company's exchanges of Orchard Farm.

(N)
Missouri Public

REC'D MAR 03 2004

Service Commission

Mehlville

Mehlville

All subscribers in the MCA-1
St. Louis Metropolitan Exchange
and Maxville; plus Optional Metropolitan
Calling Area service subscribers
in Southwestern Bell's exchanges of
Portage Des Sioux, St. Charles,
Chesterfield, Manchester, Valley Park,
Fenton, Imperial, Harvester, Pond,
Eureka, High Ridge, Antonia,
Herculaneum-Pevely, Gray Summit,
Pacific, Cedar Hill, Ware, Hillsboro,
Festus-Crystal City and DeSoto;
CenturyTel's exchanges of St. Peters,
O'Fallon, Dardenne, Winfield, Troy, Old
Monroe, Moscow Mills, Wentzville, Foristell,
New Melle, Defiance and Augusta; and
Orchard Farm Telephony Company's
exchanges of Orchard Farm.

CANCELLED

JUN 21 2004

By: *SHRSMB*
Public Service Commission
MISSOURI

Melrose

Melrose

All subscribers in the Principal Zone
St. Louis Metropolitan Exchange
plus Optional Metropolitan Calling
Area service subscribers in
Southwestern Bell's exchanges of
Portage Des Sioux, St. Charles,
Chesterfield, Manchester, Valley Park,
Fenton, Maxville, Imperial, Harvester,
Pond, Eureka, High Ridge, Antonia,
Herculaneum-Pevely, Gray Summit,
Pacific, Cedar Hill, Ware, Hillsboro,
Festus-Crystal City and DeSoto;
CenturyTel's exchanges of St. Peters,
O'Fallon, Dardenne, Winfield, Troy,
Old Monroe, Moscow Mills, Wentzville,
Foristell, New Melle, Defiance and
Augusta; and Orchard Farm Telephony
Company's exchanges of Orchard Farm.
In addition, customers in East St. Louis
and Granite City, Illinois who subscribe
to Extended Local Area Service.

Missouri Public
Service Commission

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

FILED APR 01 2004

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone	(T) (T)
Imperial	Imperial (Local Only)	Antonia Herculaneum-Pevely Maxville Oakville	3	(M)
Jackson	Jackson	Cape Girardeau McClure, Illinois Oak Ridge Pocahontas-New Wells		
Kirkwood	Kirkwood	All subscribers in the St. Louis Metropolitan Exchange, Manchester, Fenton and Valley Park; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Bray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto, Beaufort, Clair, Union and Washington; CenturyTel's Exchanges of St. Peters, O' Fallon, Dardenne, Winfield, Troy, Old Monroe, Mosco Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City, And Orchard Farm Telephony Company's exchange of Orchard Farm.	2	
Knob Noster	Knob Noster			(M)

CANCELLED
April 21, 2016
Missouri Public
Service Commission
JL-2016-0237

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2009-0281

Issue Date: October 17, 2008

Effective Date: November 17, 2008

Charter Fiberlink-Missouri, LLC
Local Exchange Tariff

St. Louis	St. Louis	All subscribers in the St. Louis Metropolitan Exchange Plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto Beaufort, St. Clair, Union and Washington CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City and Orchard Farm Telephony Company's exchange of Orchard Farm in East St. Louis and Granite City, Illinois who subscribe to Extended Local Area Service.	Principal Zone
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(C)
(C)

Ladue	Ladue, Overland, Ferguson, River-View, Webster Groves	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges Of Portage Des Sioux, St. Charles Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto, Beaufort, St. Clair, Union and Washington CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City, and Orchard Farm Telephone Company's exchange of Orchard Farm.	MCA-1
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(C)
(C)

CANCELLED
November 17, 2008
Missouri Public
Service Commission
JL-2009-0281

Issued By: **Carrie L. Cox, Vice President Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: January 16, 2007

Effective Date: March 1, 2007

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

Flanders	Flanders	All subscribers in the St. Louis Metropolitan Exchange plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephony Company's exchanges of Orchard Farm. In addition, customers in East St. Louis and Granite City, Illinois who subscribe to Extended Local Area Service.	Principal Zone (N)
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CANCELLED
JUN 21 2004
By *LSRS/yc*
Public Service Commission
MISSOURI

Missouri Public
Service Commission
REC'D MAR 03 2004

CenturyTel Area

St. Peters	St. Peters	Harvester, Augusta, New Melle, Foristell, Defiance, O'Fallon, Dardenne, Wentzville	MCA-4	(M)
Dardenne	Dardenne	St. Peters, O'Fallon, Augusta, New Melle, Foristell, Defiance, Wentzville	MCA-4	
O'Fallon	O'Fallon	St. Peters, Dardenne, Augusta, New Melle, Foristell, Defiance, Wentzville	MCA-4	
Wentzville	Wentzville	Augusta, Dardenne, Defiance, Foristell, O'Fallon, New Melle, St. Peters	MCA-5	

Calling rules, per the MO PSC, apply to Customers requesting MCA service in the above exchanges as detailed below: (M)

Principal Zone subscribers can call^{##}: (N)
- all MCA Principal Zone, MCA-1, and MCA-2 Customers, and all MCA-3, MCA-4 and MCA-5 subscribers.

^{##} See Figure 1 - MO PSC Local Exchange Map for exchange areas in each MCA Zone.

Missouri Public
Service Commission

Issued By: **Carrie L. Cox, Director Legal and Regulatory Affairs**
Charter Fiberlink – Missouri, LLC

FILED APR 01 2004

Charter Fiberlink-Missouri, LLC
Local Exchange Tariff

Ladue	Bridgeton, Florissant, Hazelwood, Spanish Lake	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges Of Portage Des Sioux, St. Charles Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Pond, Eureka, High Ridge, Antonia, Herculanum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto, Beaufort, St. Clair, Union and Washington CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance Augusta, Foley, Holstein, Marthasville, Warrenton Wright City and Orchard Farm Telephone Company's exchange of Orchard Farm.	MCA-2	(C) (C)
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Creve Coeur	Creve Coeur	All subscribers in the St. Louis Metropolitan exchange, Plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculanum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto Beaufort, St. Clair, Union and Washington CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City and Orchard Farm Telephone Company's exchange of Orchard Farm	MCA-2	(C) (C)
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CANCELLED
November 17, 2008
Missouri Public
Service Commission
JL-2009-0281

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: January 16, 2007

Effective Date: March 1, 2007

Ladue	Bridgeton, Florissant, Hazelwood, Spanish Lake	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges Of Portage Des Sioux, St. Charles Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto, Beaufort, St. Clair, Union and Washington CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.	MCA-2	(T) (T)
Creve Coeur	Creve Coeur	All subscribers in the St. Louis Metropolitan exchange, Plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto Beaufort, St. Clair, Union and Washington CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm	MCA-2	(T) (T)

Issued By: **Carrie L. Cox, Vice President Regulatory Affairs**
Charter Fiberlink – Missouri, LLC

Filed
Missouri Public
Service Commission

Cancelled
March 1, 2007
Missouri Public
Service Commission

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

Original Page 14D

MCA-1 subscribers can call^{##}:

- all MCA Principal Zone, MCA-1, and MCA-2 Customers, and all MCA-3, MCA-4 and MCA-5 subscribers.

(N)

Missouri Public

MCA-2 subscribers can call^{##}:

- all MCA Principal Zone, MCA-1, and MCA-2 Customers, and all MCA-3, MCA-4 and MCA-5 subscribers.

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Service Commission

MCA-3 subscribers can call^{##}:

- all MCA Principal Zone, MCA-1, MCA-2 and MCA-3 Customers, and all MCA-4 and MCA-5 subscribers.

(M)

MCA-4 and MCA-5 subscribers can call^{##}:

- all MCA Principal Zone, MCA-1, MCA-2, MCA-3 and MCA-4 Customers, and all MCA-5 subscribers.

MCA-1, MCA-2, MCA-3, MCA-4 and MCA-5 non-subscribing Customers can call:

- all Customers in their own local exchange and EAS points, if any.

(N)

(M)

NOTE: MCA numbering is not applicable in Principal Zone, MCA-1 and MCA-2. Customers in these areas may call all MCA Customers for all zones on a non-toll basis. Customers in Principal Zone, MCA-1 and MCA-2 will incur toll charges when calling non-MCA customers in MCA-3, MCA-4 and MCA-5.

(N)

Subscribers include all customers of incumbent local exchange carriers and, pursuant to the Missouri Public Service Commission Report and Order in Case No. T0-99-483, all customers of competitive local exchange carriers.

Optional Metropolitan Calling Area service subscribers include all customers of incumbent local exchange carriers and competitive local exchange carriers being served by dedicated NXX codes identified as MCA NXX codes pursuant to the Missouri Public Service Commissions' report and Order in Case No. T0-99-483.

CANCELLED

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Missouri Public
Service Commission

^{##} See Figure 1 - MO PSC Local Exchange Map for exchange areas in each MCA Zone.

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Issued By: **Carrie L. Cox, Director Legal and Regulatory Affairs**
Charter Fiberlink – Missouri, LLC

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone	(T) (T) (M)
Lake Ozark - Osage Beach	Lake Ozark - Osage Beach	Camdenton Eldon Gravois Mills Tuscumbia		(M)
Leadwood	Leadwood	Bismarck Bonne Terre Flat River		
Lilbourn	Lilbourn	Marston New Madrid		
Manchester	Manchester	Chesterfield, Eureka, Pond, Valley park plus The Creve Coeur and Kirkwood zones of the St. Louis Metropolitan Exchange	3	
Marston	Marston	Lilbourn New Madrid Portageville		
Maxville	Maxville (Local Only)	Antonia, Fenton, High Ridge, Imperial, Mehlville (Local Only), Oakville (Local Only), Sappington (Local Only)	3	
Mehlville	Mehlville	All subscribers in the St. Louis Metropolitan Exchange and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto, Beaufort, St. Clair, Union and Washington; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City and Orchard Farm Telephony Company's Exchange of Orchard Farm.	1	(M)

CANCELLED
September 13, 2016
Missouri Public
Service Commission
JL-2017-0029

Issued By: **Betty Sanders, Director Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2009-0281

1.6 Exchanges to Provide Service

Exchange	Local Exchange	Expanded Area Service	Zone	(M)	(M)
SWB Area					
St. Clair	St. Clair		MCA-5		
Union	Union	Gray Summit	MCA-5		
Washington	Washington		MCA-5	(M)	

(M)

CANCELLED
November 17, 2008
Missouri Public
Service Commission
JL-2009-0281

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: October 3, 2007

Effective Date: November 2, 2007

FILED
Missouri Public
Service Commission

CenturyTel Area

St. Peters	St. Peters	Harvester, Augusta New Melle, Foristell Defiance, O'Fallon Dardenne, Wentzville	MCA-4
Dardenne	Dardenne	St. Peters, O'Fallon Augusta, New Melle Foristell, Defiance Wentzville	MCA-4
O'Fallon	O'Fallon	St. Peters, Dardenne Augusta, New Melle Foristell, Defiance Wentzville	MCA-4
Wentzville	Wentzville	Augusta, Dardenne Defiance, Foristell O'Fallon, New Melle, St. Peters	MCA-5

Calling rules, per line MO PSC, apply to Customers requesting MCA service in the above exchanges as follows:

Principal Zone subscribers can call ##:

-all customers in MCA Principal Zone, MCA-1 and MCA-2 exchanges, and all MCA subscribers in MCA-3, MCA-4, MCA-5 and MCA-6 exchanges.

(C)

MCA-1 subscribers can call ##:

-all customers in MCA Principal Zone, MCA-1 and MCA-2 exchanges, and all MCA subscribers in MCA-3, MCA-4, MCA-5 and MCA-6 exchanges.

MCA-2 subscribers can call ##:

-all customers in MCA Principal Zone, MCA-1 and MCA-2 exchanges, and all MCA subscribers in MCA-3, MCA-4, MCA-5 and MCA-6 exchanges.

MCA-3 subscribers can call ##:

-all customers in MCA Principal Zone, MCA-1, MCA-2 and MCA-3 exchanges, and all MCA subscribers in MCA-4, MCA-5 and MCA-6 exchanges.

(C)

See Figure 1 – MO PSC Local Exchange Map for exchange areas in each MCA Zone

CANCELLED
November 2, 2007
Missouri Public
Service Commission

Issued By: **Carrie L. Cox, Vice President Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: January 16, 2007

Effective Date: March 1, 2007

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

CenturyTel Area

St. Peters	St. Peters	Harvester, Augusta New Melle, Foristell Defiance, O’Fallon Dardenne, Wentzville	MCA-4	(M) (M) (M) (M)
Dardenne	Dardenne	St. Peters, O’Fallon Augusta, New Melle Foristell, Defiance Wentzville	MCA-4	(M) (M) (M) (M)
O’Fallon	O’Fallon	St. Peters, Dardenne Augusta, New Melle Foristell, Defiance Wentzville	MCA-4	(M) (M) (M) (M)
Wentzville	Wentzville	Augusta, Dardenne Defiance, Foristell O’Fallon, New Melle, St. Peters	MCA-5	(M) (M) (M) (M)

Calling rules, per line MO PSC, apply to Customers requesting MCA service in the above exchanges as follows: (M)
(M)

Principal Zone subscribers can call##:
- all MCA Principal Zone, MCA-1 and MCA-2 Customers, and all MCA-3, MCA-4 and MCA-5 subscribers. (M)
(M)

MCA-1 subscribers can call##:
-all MCA Principal Zone, MCA-1, and MCA-2 Customers, and all MCA-3, MCA-4 and MCA-5 subscribers. (M)
(M)

MCA-2 subscribers can call##:
-all MCA Principal Zone, MCA-1, and MCA-2 Customers, and all MCA-3, MCA4 and MCA-5 subscribers. (M)
(M)

MCA-3 subscribers can call##:
-all MCA Principal Zone, MCA-1, MCFA-2 and MCA-3 Customers, and all MCA-4 and MCA-5 subscribers. (M)
(M)

See Figure 1 – MO PSC Local Exchange Map for exchange areas in each MCA Zone

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC**

Issue Date: May 19, 2004

Effective Date: June 21, 2004

1.6 EXCHANGES WHERE SERVICES IS PROVIDER¹ (Cont'd)

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone
Mexico ¹	Mexico	Not Applicable	
Moberly ¹	Moberly	Higbee	
Monroe City	Monroe City		(N)
Montgomery City ¹	Montgomery City	Bellflower	
Morehouse	Morehouse	Sikeston	
New Madrid	New Madrid	Lilbourn, Marston	
Oakville	Oakville	All subscribers (1) in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service subscribers (2) in Southwestern Bells Exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City DeSoto, Beaufort, St. Clair, Union and Washington CenturyTel Midwest's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance Augusta Foley, Holstein, Marthasville, Warrenton, Wright City and Orchard Farm Telephone Company's exchange of Orchard Farm.	2
Oran	Oran	Bell City, Benton, Chaffee, Delta	
Pacific	Pacific	Gray Summit, Eureka, Pond	5
Palmyra	Palmyra		(N)
Paris	Paris		(N)
Perryville	Perryville	Kaskaskia, Old Appleton, St. Marys	(M)

¹ Where technically feasible.

1.6 EXCHANGES WHERE SERVICES IS PROVIDER¹ (Cont'd) (N)

Exchange	Local Exchange	Expanded Area Service	MCA Zone
AT&T Area			
Mexico ²	Mexico	Not Applicable	
Moberly ¹	Moberly	Higbee	
Montgomery City ¹	Montgomery City	Bellflower	
Morehouse	Morehouse	Sikeston	
New Madrid	New Madrid	Lilbourn, Marston	
Oakville	Oakville	All subscribers (1) in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service subscribers (2) in Southwestern Bells Exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City DeSoto, Beaufort, St. Clair, Union and Washington CenturyTel Midwest's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Forstell, New Melle, Defiance Augusta Foley, Holstein, Marthasville, Warrenton, Wright City and Orchard Farm Telephone Company's exchange of Orchard Farm.	2
Oran	Oran	Bell City, Benton, Chaffee, Delta	
Pacific	Pacific	Gray Summit, Eureka, Pond	5
Perryville	Perryville	Kaskaskia, Old Appleton, St. Marys	(N)
Pond	Pond	Chesterfield, Eureka, Harvester, Manchester, Pacific	4

¹ Where technically feasible.² ¹Effective 1/23/12 US Cable Corporation will transfer ownership, operation of telecommunication services and existing customers of US Cable Corporation to the Telephone Company. Please refer to the Company's Tariff No. 4, Section 4.1.2 for rates to existing customers.

Charter Fiberlink-Missouri, LLC
Local Exchange Tariff

5th Revised Page 14F
Replaces 4th Revised Page 14F

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone
Mexico ¹	Mexico	Not Applicable	(T)
Moberly ¹	Moberly	Higbee	(T)
Montgomery City ¹	Montgomery City	Bellflower	(T)
Morehouse	Morehouse	Sikeston	
New Madrid	New Madrid	Lilbourn Marston	
Oakville	Oakville	All subscribers (1) in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service subscribers (2) in Southwestern Bells exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City DeSoto, Beaufort, St. Clair, Union and Washington CenturyTel Midwest's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance Augusta Foley, Holstein, Marthasville, Warrenton, Wright City and Orchard Farm Telephone Company's exchange of Orchard Farm.	2
Oran	Oran	Bell City Benton Chaffee Delta	
Pacific	Pacific	Gray Summit, Eureka, Pond	5
Pond	Pond	Chesterfield, Eureka Harvester, Manchester, Pacific	4

¹Effective 1/23/12 US Cable Corporation will transfer ownership, operation of telecommunication services and existing customers of US Cable Corporation to the Telephone Company. Please refer to the Company's Tariff No. 4, Section 4.1.2 for rates to existing customers. (T)

CANCELED

November 15, 2014

Missouri Public

Service Commission

JL-2015-0159

Issue Date: December 16, 2011

Issued By: Betty Sanders, Director Regulatory Affairs

12405 Powerscourt Drive, St. Louis, MO 63131

Charter Fiberlink-Missouri, LLC

FILED

Missouri Public
Service Commission

JL-2012-0275

Effective Date: January 23, 2012

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone (T) (T)
Morehouse	Morehouse	Sikeston	(M)
New Madrid	New Madrid	Lilbourn Marston	
Oakville	Oakville	All subscribers (1) in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service subscribers (2) in Southwestern Bells exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City DeSoto, Beaufort, St. Clair, Union and Washington CenturyTel Midwest's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance Augusta Foley, Holstein, Marthasville, Warrenton, Wright City and Orchard Farm Telephone Company's exchange of Orchard Farm.	2
Oran	Oran	Bell City Benton Chaffee Delta	
Pacific	Pacific	Gray Summit, Eureka, Pond	5
Pond	Pond	Chesterfield, Eureka Harvester, Manchester, Pacific	4

(M)

CANCELED
January 23, 2012
Missouri Public
Service Commission
JL-2012-0275

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2009-0281

1.6 Exchanges to Provide Service

Exchange	Local Exchange	Expanded Area Service	
AT&T Area			
Camdenton	Camdenton	Gravois Mills Lake Ozark – Osage Beach	
Eldon	Eldon	Lake Ozark – Osage Beach Tuscumbia	
Gravois Mills	Gravois Mills	Camdenton Lake Ozark – Osage Beach Versailles	
Knob Noster	Knob Noster		(N)
Lake Ozark – Osage Beach	Lake Ozark – Osage Beach	Camdenton Eldon Gravois Mills Tuscumbia	
Sedalia	Sedalia		(N)
Versailles	Versailles	Gravois Mills	

1.6 Exchanges to Provide Service

Exchange	Local Exchange	Expanded Area Service	(N)	(M)
AT&T Area				
Camdenton	Camdenton	Gravois Mills Lake Ozark – Osage Beach		
Eldon	Eldon	Lake Ozark – Osage Beach Tuscumbia		
Gravois Mills	Gravois Mills	Camdenton Lake Ozark – Osage Beach Versailles		
Lake Ozark – Osage Beach	Lake Ozark – Osage Beach	Camdenton Eldon Gravois Mills Tuscumbia		
Versailles	Versailles	Gravois Mills		
			(N)	(M)

(M)

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

CANCELLED
November 27, 2007
Missouri Public
Service Commission

Issue Date: October 3, 2007

Effective Date: November 2, 2007

FILED
Missouri Public
Service Commission

MCA-4 subscribers can call ##:
-all customers in MCA Principal Zone, MCA-1, MCA-2, MCA-3 and MCA-4 exchanges, and
MCA subscribers in MCA-5 and MCA-6 exchanges.

(C)

MCA-5 subscribers can call ##:
-all customers in MCA Principal Zone, MCA-1, MCA-2, MCA-3 and MCA-4 exchanges, and
MCA subscribers in MCA-5 and MCA-6 exchanges.

(C)

(The following MCA-6 description is shown for informational purposes only as the Company serves no
exchange areas within the MCA-6 tier. Exchange areas included in the MCA-6 tier are the CenturyTel
exchanges of Foley, Holstein, Marthasville, Warrenton and Wright City.)

(N)

MCA-6 subscribers can call:
-all customers in MCA Principal Zone, MCA-1, MCA-2, MCA-3, MCA-4 and MCA-5 exchanges,
and MCA subscribers in MCA-6 exchanges.

(N)

MCA-1, MCA-2, MCA-3, MCA-4, MCA-5 and MCA-6 non-subscribing Customers can call:
-all Customers in their own local exchange and EAS points, if any.

(C)

NOTES:

(T)

MCA numbering is not applicable in Principal Zone, MCA-1 and MCA-2. Customers in these areas
May call MCA customers for all zones on a non-toll basis. Customers in Principal Zone, MCA-1
And MCA-2 will incur toll charges when calling non-MCA customers in MCA-3, MCA-4, MCA-5 and MCA-6.

(C)

Subscribers include all customers of incumbent local exchange carriers and, pursuant to the Missouri
Public Service Commission Report and order in Case No. T0.99-483, all customers of competitive local
Exchange carriers.

Optional Metropolitan Calling Area service subscribers include all customers of incumbent local exchange
Carriers and competitive local exchange carriers being served by dedicated NXX codes identified as MCA
NXX codes pursuant to the Missouri Public Service Commissions' report and order is Case No. T0-00-483.

##See Figure 1 – MO PSC Local Exchange Map for exchange areas is each MCA Zone.

CANCELLED
November 2, 2007
Missouri Public
Service Commission

Issued By: **Carrie L. Cox, Vice President Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: January 16, 2007

Effective Date: March 1, 2007

Filed
Missouri Public
Service Commission

MCA-4 and MCA-5 subscribers can call##:

-all MCA Principal Zone, MCA-1, MCA-2, MCA-3 and MCA-4 Customers, and all MCA-5 subscribers. (M)

MCA-1, MCA-2, MCA-3, MCA-4 and MCA-5 non-subscribing Customers can call:

-all Customers in their own local exchange and EAS points, if any. (M)

NOTE: MCA numbering is not applicable in Principal Zone, MCA-1 and MCA-2. Customers in these areas May call all MCA customers for all zones on a non-toll basis. Customers in Principal Zone, MCA-1 And MCA-2 will incur toll charges when calling non-MCA customers in MCA-3, MCA-4 and MCA-5. (M) (M) (M)

Subscribers include all customers of incumbent local exchange carriers and, pursuant to the Missouri Public Service Commission Report and order in Case No. T0.99-483, all customers of competitive local Exchange carriers. (M) (M)

Optional Metropolitan Calling Area service subscribers include all customers of incumbent local exchange Carriers and competitive local exchange carriers being served by dedicated NXX codes identified as MCA NXX codes pursuant to the Missouri Public Service Commissions' report and order in Case No. T0-00-483. (M) (M) (M)

See Figure 1 - MO PSC Local Exchange Map for exchange areas in each MCA Zone.

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink-Missouri, LLC**

Issue Date: May 19, 2004

Effective Date: June 21, 2004

1.6 EXCHANGES WHERE SERVICES IS PROVIDER¹ (Cont'd)

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone
Perryville	Perryville	Kaskaskia, Old Appleton, St. Marys	(M)
Pond	Pond	Chesterfield, Eureka, Harvester, Manchester, Pacific	4
Sappington	Sappington	All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers In Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculanum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City, DeSoto, Beaufort, St. Clair, Union and Washington; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City and the Orchard Farm Telephony Company's exchange Orchard Farm	1
Scott City	Scott City	Benton, Cape Girardeau, Chaffee, McClure, Illinois	
Sedalia	Sedalia		
Shelbina	Shelbina		
Shelbyville	Shelbyville		
Sikeston	Sikeston	Morehouse	
St. Charles	St. Charles	Harvester	3
St. Clair	St. Clair		5
Ste Genevieve	Ste Genevieve	Ste Genevieve, Bloomsdale, Kaskaskia, St. Marys	

¹ Where Technically Feasible

1.6 EXCHANGES WHERE SERVICES IS PROVIDER¹ (Cont'd)

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone	
Pond	Pond	Chesterfield, Eureka, Harvester, Manchester, Pacific	4	(M)
Sappington	Sappington	All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers In Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City, DeSoto, Beaufort, St. Clair, Union and Washington; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City and the Orchard Farm Telephony Company's exchange Orchard Farm	1	
Scott City	Scott City	Benton, Cape Girardeau, Chaffee, McClure, Illinois		
Sedalia	Sedalia			
Shelbina	Shelbina			(N)
Shelbyville	Shelbyville			(N)
Sikeston	Sikeston	Morehouse		
St. Charles	St. Charles	Harvester	3	
St. Clair	St. Clair		5	
Ste Genevieve	Ste Genevieve	Ste Genevieve, Bloomsdale, Kaskaskia, St. Marys		

¹ Where Technically Feasible

1.6 EXCHANGES WHERE SERVICES IS PROVIDER¹ (Cont'd) (N)

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone
Sappington	Sappington	All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers In Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City, DeSoto, Beaufort, St. Clair, Union and Washington; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Forstell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City and the Orchard Farm Telephony Company's exchange Orchard Farm	1
Scott City	Scott City	Benton, Cape Girardeau, Chaffee, McClure, Illinois	
Sedalia	Sedalia		
Sikeston	Sikeston	Morehouse	
St. Charles	St. Charles	Harvester	3
St. Clair	St. Clair		5
Ste Genevieve	Ste Genevieve	Ste Genevieve, Bloomsdale, Kaskaskia, St. Marys	(N)

¹ Where Technically Feasible

(N)

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone (T) (T)
Sappington	Sappington	All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City, DeSoto, Beaufort, St. Clair, Unic and Washington; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City and the Orchard Farm Telephony Company's exchange of Orchard Farm	1 (M)
Scott City	Scott City	Benton Cape Girardeau Chaffee McClure, Illinois	
Sedalia	Sedalia		
Sikeston	Sikeston	Morehouse	
St. Charles	St. Charles	Harvester	3
St. Clair	St. Clair		5 (M)

CANCELED
November 15, 2014
Missouri Public
Service Commission
JL-2015-0159

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2009-0281

1.6 Exchanges to Provide Service

Exchange	Local Exchange	Expanded Area Service	Zone
AT&T Area (C)			
Gray Summit	Gray Summit (Local Only)	Pacific Union	MCA-5
Imperial	Imperial (Local Only)	Antonia Herculaneum-Pevely Maxville Oakville	MCA-3
Maxville	Maxville (Local Only)	Antonia Fenton High Ridge Imperial Mehlville (Local Only) Oakville (Local Only) Sappington (Local Only)	MCA-3
Oakville	Oakville	All subscribers (1) in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service subscribers (2) in Southwestern Bell's exchanges Of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City DeSoto, Beaufort St. Clair, Union and Washington CenturyTel Midwest's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance Augusta Foley, Holstein, Marthasville, Warrenton, Wright City and Orchard Farm Telephone Company's exchange of Orchard Farm.	MCA-2

(C)
(C)

CANCELLED
November 17, 2008
Missouri Public
Service Commission
JL-2009-0281

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: January 16, 2007

Effective Date: March 1, 2007

1.6 Exchanges to Provide Service

Exchange	Local Exchange	Expanded Area Service	Zone
SWB Area			
Gray Summit	Gray Summit (Local Only)	Pacific Union	MCA-5
Imperial	Imperial (Local Only)	Antonia Herculaneum-Pevely Maxville Oakville	MCA-3
Maxville	Maxville (Local Only)	Antonia Fenton High Ridge Imperial Mehlville (Local Only) Oakville (Local Only) Sappington (Local Only)	MCA-3
Oakville	Oakville	All subscribers (1) in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service subscribers (2) in Southwestern Bell's exchanges Of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City DeSoto, Beaufort St. Clair, Union and Washington CenturyTel Midwest's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.	MCA-2

(T)
(T)
(T)

Issued By: **Carrie L. Cox, Vice President Regulatory Affairs**
Charter Fiberlink – Missouri

Issue Date: September 22, 2006

Effective Date: October 30, 2006

Filed
Missouri Public
Service Commission

1.6 Exchanges to Provide Service

(N)

Exchange	Local Exchange	Expanded Area Service	Zone
SWB Area			
Gray Summit	Gray Summit (Local Only)	Pacific Union	MCA-5
Imperial	Imperial (Local Only)	Antonia Herculaneum-Pevely Maxville Oakville	MCA-3
Maxville	Maxville (Local Only)	Antonia Fenton High Ridge Imperial Mehlville (Local Only) Oakville (Local Only) Sappington (Local Only)	MCA-3
Oakville	Oakville	All subscribers (1) in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service subscribers (2) in Southwestern Bell's exchanges Of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; Verizon Midwest's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.	MCA-2

(N)

Cancelled

October 30, 2006

Missouri Public
Service Commission

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri

Issue Date: October 24, 2005

Effective Date: November 29, 2005

Filed

Missouri Public
Service Commission

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone
Webster Groves	Webster Groves	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in the Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City, DeSoto, Beaufort, St. Clair, Union and Washington; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City, And the Orchard Farm Telephony Company's exchange of Orchard Farm	1
Wellsville ¹	Wellsville		(T)

¹Effective 1/23/12 US Cable Corporation will transfer ownership, operation of telecommunication services and existing customers of US Cable Corporation to the Telephone Company. Please refer to the Company's Tariff No. 4, Section 4.1.2 for rates to existing customers. (T)

CANCELLED
April 30, 2018
Missouri Public
Service Commission
JL-2018-0121

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2012-0275

Issue Date: December 16, 2011

Effective Date: January 23, 2012

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone (T)	(T)
St. Louis	St. Louis	All subscribers in the St. Louis Metropolitan Exchange Plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto Beaufort, St. Clair, Union and Washington CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City and Orchard Farm Telephony company's exchange of Orchard Farm in East St. Louis and Granite City, Illinois who subscribe to Extended Local Area Service.	Principal Zone	(M)
Union	Union	Gray Summit	5	
Valley Park	Valley Park	Fenton, Eureka, High Ridge, Manchester plus the Kirkwood zone of the St. Louis Metropolitan Exchange	3	
Versailles	Versailles	Gravois Mills		(M)
Warrensburg	Warrensburg	Warrensburg, Centerview		(N)
Washington	Washington		5	(M)

CANCELLED
April 24, 2009
Missouri Public
Service Commission
JL-2009-0688

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2009-0281

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.6 Exchanges to Provide Service¹

Exchange SWB Area	Local Exchange	Expanded Area Service	(N)
Benton	Benton	Chaffee Oran Scott City	
Cape Girardeau	Cape Girardeau	Jackson McClure, Illinois Scott City	
Chaffee	Chaffee	Benton Delta Oran Scott City	
Charleston	Charleston	East Prairie Wyatt	
East Prairie	East Prairie	Charleston	
Jackson	Jackson	Cape Girardeau McClure, Illinois Oak Ridge Pocahontas-New Wells	
Lilbourn	Lilbourn	Marston New Madrid	
Marston	Marston	Lilbourn New Madrid Portageville	
Morehouse	Morehouse	Sikeston	
New Madrid	New Madrid	Lilbourn Marston	
Oran	Oran	Bell City Benton Chaffee Delta	(N)

¹ Services are available where technically feasible

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: March 3, 2006

Effective Date: April 2, 2006

CANCELLED
November 17, 2008
Missouri Public
Service Commission
JL-2009-0281

Filed
Missouri Public
Service Commission

Exchange AT&T Area	Local Exchange	Expanded Area Service	MCA Zone (T) (T)
Webster Groves	Webster Groves	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in the Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City, DeSoto, Beaufort, St. Clair, Union and Washington; CenturyTel's exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle, Defiance, Augusta, Foley, Holstein, Marthasville, Warrenton, Wright City, And the Orchard Farm Telephony Company's exchange of Orchard Farm	1 (M)

CANCELED

January 23, 2012
Missouri Public
Service Commission
JL-2012-0275

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2009-0281

Issue Date: October 17, 2008

Effective Date: November 17, 2008

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

1.6 Exchanges to Provide Service¹ (N)

Exchange SWB Area	Local Exchange	Expanded Area Service
Scott City	Scott City	Benton Cape Girardeau Chaffee McClure, Illinois
Sikeston	Sikeston	Morehouse
Bismarck	Bismarck	Bismarck Flat River Leadwood
Bonne Terre	Bonne Terre	Flat River Leadwood
Farmington	Farmington	Flat River
Flat River	Flat River	Bismarck Bonne Terre Farmington Leadwood
Fredericktown	Fredericktown	Not Applicable
Leadwood	Leadwood	Bismarck Bonne Terre Flat River

¹ Services are available where technically feasible.

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: March 3, 2006

Effective Date: April 2, 2006

CANCELLED
November 17, 2008
Missouri Public
Service Commission
JL-2009-0281

Filed
Missouri Public
Service Commission

1.6 Exchanges Where Service is Provided¹

Exchange Embarq Area	Local Exchange Service Area	Expanded Area Service	MCA Zone	(C)
Clinton	Clinton	Coal		
Warrensburg	Warrensburg	Centerview		
CenturyTel Area				(M)
Bourbon	Bourbon			
Centralia ¹	Centralia	Clark, Sturgeon		(M)
Columbia	Columbia	Ashland, Hallsville, Rocheport		(N) (N)
Cuba	Cuba			(M)
Dardenne ²	Dardenne	St. Peters, O'Fallon Augusta, New Melle Foristell, Defiance Wentzville	4	
Foristell ²	Foristell	Augusta, Dardenne Defiance, O'Fallon, New Melle, St. Peters, Wentzville, Wright City	5	
Moscow Mills	Moscow Mills	Troy	5	
O'Fallon ²	O'Fallon	St. Peters, Dardenne Augusta, New Melle Foristell, Defiance Wentzville	4	
St. Peters ²	St. Peters	Harvester, Augusta New Melle, Foristell Defiance, O'Fallon Dardenne, Wentzville	4	
St. James	St. James	St. James, Safe		(M)

¹ Effective 1/23/12 US Cable Corporation will transfer ownership, operation of telecommunication services and existing customers of US Cable Corporation to the Telephone Company. Please refer to the Company's Tariff No. 4, Section 4.1.2 for rates to existing customers.

² Local calling is provided between the exchanges of Augusta, Dardenne, Defiance, Foristell, New Melle, O'Fallon, St. Peters and Wentzville.

Exchange Embarq Area	Local Exchange	Expanded Area Service	MCA Zone
Clinton	Clinton	Coal	(T)
Warrensburg	Warrensburg	Centerview	

CANCELLED
April 18, 2012
Missouri Public
Service Commission
JL-2012-0474

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: May 13, 2009

Effective Date: June 12, 2009
FILED
Missouri Public
Service Commission
JL-2009-0801

Exchange Embarq Area	Local Exchange	Expanded Area Service	MCA Zone (T) (T)
Warrensburg	Warrensburg	Centerview	(M)

CANCELLED
June 12, 2009
Missouri Public
Service Commission
JL-2009-0801

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: March 24, 2009

Effective Date: April 24, 2009

FILED
Missouri Public
Service Commission
JL-2009-0688

Reserved for Future Use

(T)

(M)

(M)

CANCELLED
April 24, 2009
Missouri Public
Service Commission
JL-2009-0688

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

**FILED
Missouri Public
Service Commission
JL-2009-0281**

Issue Date: October 17, 2008

Effective Date: November 17, 2008

1.6 Exchanges to Provide Service¹

Exchange	Local Exchange	Expanded Area Service Local Calling	Zone	
AT&T Area				(T)
Antonia	Antonia	Cedar Hill Herculaneum-Pevely High Ridge Hillsboro Imperial Maxville	4	
Cedar Hill	Cedar Hill	Antonia High Ridge Hillsboro Ware	5	(N) (N)
DeSoto	DeSoto	Festus-Crystal City, Hillsboro Ware	5	
Festus-Crystal City	Festus-Crystal City	De Soto Herculaneum-Pevely Hillsboro	5	
Herculaneum- Pevely	Herculaneum- Pevely	Antonia Festus-Crystal City Herculaneum-Pevely Imperial	4	
Hillsboro	Hillsboro	Antonia Cedar Hill DeSoto Festus-Crystal City Ware	5	

¹Services are available where technically feasible.

1.6 Exchanges to Provide Service ¹

Exchange SWB Area	Local Exchange	Expanded Area Service Local Calling	Zone	
Antonia	Antonia	Cedar Hill Herculaneum-Pevely High Ridge Hillsboro Imperial Maxville	4	
DeSoto	DeSoto	Festus-Crystal City, Hillsboro Ware	5	
Festus-Crystal City	Festus-Crystal City	De Soto Herculaneum-Pevely Hillsboro	5	(N) (N)
Herculaneum-Pevely	Herculaneum-Pevely	Antonia Festus-Crystal City Herculaneum-Pevely Imperial	4	
Hillsboro	Hillsboro	Antonia Cedar Hill De Soto Festus-Crystal City Ware	5	

¹ Services are available where technically feasible

CANCELLED
August 1, 2008
Missouri Public
Service Commission

Issued By: Carrie L. Cox, VP Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC

Issue Date: November 30, 2006

Effective Date: December 30, 2006

Filed
Missouri Public
Service Commission

1.6 Exchanges to Provide Service ¹

Exchange SWB Area	Local Exchange	Expanded Area Service Local Calling	Zone	
Antonia	Antonia	Cedar Hill Herculaneum-Pevely High Ridge Hillsboro Imperial Maxville	4	(Z)
DeSoto	DeSoto	Festus-Crystal City, Hillsboro Ware	5	
Herculaneum-Pevely	Herculaneum-Pevely	Antonia Festus-Crystal City Herculaneum-Pevely Imperial	4	
Hillsboro	Hillsboro	Antonia Cedar Hill De Soto Festus-Crystal City Ware	5	(Z)

¹ Services are available where technically feasible

Issued By: Carrie L. Cox, VP Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC

Issue Date: August 30, 2006

Effective Date: September 29, 2006

Cancelled

December 30, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

1.6 Exchanges to Provide Service ¹

Exchange SWB Area	Local Exchange	Expanded Area Service Local Calling	Zone	(N)
Antonia	Antonia	Cedar Hill	5	
		Herculaneum-Pevely	4	
		High Ridge	4	
		Hillsboro	5	
		Imperial	3	
		Maxville	3	
DeSoto	DeSoto	Festus-Crystal City,		
		Hillsboro		
		Ware		
Herculaneum-Pevely	Herculaneum-Pevely	Antonia	4	
		Festus-Crystal City	5	
		Herculaneum-Pevely	4	
		Imperial	3	
Hillsboro	Hillsboro	Antonia	4	
		Cedar Hill	5	
		De Soto	5	
		Festus-Crystal City	5	
		Ware	5	

¹ Services are available where technically feasible

Issued By: Carrie L. Cox, VP Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC

Issue Date: August 2, 2006

Effective Date: September 1, 2006

Cancelled

September 29, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

1.6 Exchanges Where Service is Provided (cont'd)

Exchange CenturyTel Area	Local Exchange Service Area	Expanded Area Service	MCA Zone	
Rocheport	Rocheport	Rocheport, Columbia		(N)
Troy	Troy	Hawk Point, Moscow Mills	5	
Warrenton	Warrenton		6	
Wentzville ¹	Wentzville	Augusta, Dardenne Defiance, Foristell O'Fallon, New Melle, St. Peters	5	
Wright City	Wright City	Foristell	6	
Exchange Spectra Communications Group (Clink)	Local Exchange Service Area	Expanded Area Service	MCA Zone	(N)
Ironton	Ironton	Ironton		 (N)
Monroe City	Monroe City	Monroe City		
Palmyra	Palmyra	Palmyra		
Paris	Paris	Paris		
Shelbina	Shelbina	Shelbina		
Shelbyville	Shelbyville	Shelbyville		

¹ Local calling is provided between the exchanges of Augusta, Dardenne, Defiance, Foristell, New Melle, O'Fallon, St Peters and Wentzville.

1.6 Exchanges Where Service is Provided (cont'd)

Exchange CenturyTel Area	Local Exchange Service Area	Expanded Area Service	MCA Zone	
Rocheport	Rocheport	Rocheport, Columbia		(N)
Troy	Troy	Hawk Point, Moscow Mills	5	
Warrenton	Warrenton		6	
Wentzville ¹	Wentzville	Augusta, Dardenne Defiance, Foristell O'Fallon, New Melle, St. Peters	5	
Wright City	Wright City	Foristell	6	

¹ Local calling is provided between the exchanges of Augusta, Dardenne, Defiance, Foristell, New Melle, O'Fallon, St Peters and Wentzville.

CANCELLED
July 28, 2016
Missouri Public
Service Commission
JL-2016-0376

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: December 11, 2013

Effective Date: January 11, 2014

Filed
Missouri Public
Service Commission
JL-2014-0250

(C)
(C)

1.6 Exchanges Where Service is Provided (cont'd)

Exchange CenturyTel Area	Local Exchange Service Area	Expanded Area Service	MCA Zone	(C) (C)
Troy	Troy	Hawk Point, Moscow Mills	5	
Warrenton	Warrenton		6	
Wentzville ¹	Wentzville	Augusta, Dardenne Defiance, Foristell O'Fallon, New Melle, St. Peters	5	
Wright City	Wright City	Foristell	6	

¹ Local calling is provided between the exchanges of Augusta, Dardenne, Defiance, Foristell, New Melle, O'Fallon, St Peters and Wentzville.

(C)
(C)

CANCELLED
January 11, 2014
Missouri Public
Service Commission
JL-2014-0250

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2012-0474

Issue Date: March 16, 2012

Effective Date: April 18, 2012

1.6 Exchanges Where Service is Provided¹

Exchange CenturyTel Area	Company Service Area	Local/Expanded Area Service	MCA Zone	
Bourbon	Bourbon			
Centralia ¹	Centralia	Clark, Sturgeon		(T)
Cuba	Cuba			
Dardenne ²	Dardenne	St. Peters, O'Fallon Augusta, New Melle Foristell, Defiance Wentzville	4	
Foristell ²	Foristell	Augusta, Dardenne Defiance, O'Fallon, New Melle, St. Peters, Wentzville, Wright City	5	
Moscow Mills	Moscow Mills	Troy	5	
O'Fallon ²	O'Fallon	St. Peters, Dardenne Augusta, New Melle Foristell, Defiance Wentzville	4	
St. Peters ²	St. Peters	Harvester, Augusta New Melle, Foristell Defiance, O'Fallon Dardenne, Wentzville	4	
St. James	St. James	St. James, Safe		
Troy	Troy	Hawk Point, Moscow Mills	5	
Warrenton	Warrenton		6	
Wentzville ²	Wentzville	Augusta, Dardenne Defiance, Foristell O'Fallon, New Melle, St. Peters	5	
Wright City	Wright City	Foristell	6	

¹ Effective 1/23/12 US Cable Corporation will transfer ownership, operation of telecommunication services and existing customers of US Cable Corporation to the Telephone Company. Please refer to the Company's Tariff No. 4, Section 4.1.2 for rates to existing customers. (T)

² Local calling is provided between the exchanges of Augusta, Dardenne, Defiance, Foristell, New Melle, O'Fallon, St. Peters and Wentzville. (T)

1.6 Exchanges Where Service is Provided¹

Exchange CenturyTel Area	Company Service Area	Local/Expanded Area Service	MCA Zone	(T)
Bourbon	Bourbon			
Cuba	Cuba			
Dardenne ²	Dardenne	St. Peters, O'Fallon Augusta, New Melle Foristell, Defiance Wentzville	4	
Foristell ²	Foristell	Augusta, Dardenne Defiance, O'Fallon, New Melle, St. Peters, Wentzville, Wright City	5	(N) (N)
Moscow Mills	Moscow Mills	Troy	5	(N)
O'Fallon ²	O'Fallon	St. Peters, Dardenne Augusta, New Melle Foristell, Defiance Wentzville	4	
St. Peters ²	St. Peters	Harvester, Augusta New Melle, Foristell Defiance, O'Fallon Dardenne, Wentzville	4	
St. James	St. James	St. James, Safe		
Troy	Troy	Hawk Point, Moscow Mills	5	(N) (N)
Warrenton	Warrenton		6	(N)
Wentzville ²	Wentzville	Augusta, Dardenne Defiance, Foristell O'Fallon, New Melle, St. Peters	5	
Wright City	Wright City	Foristell	6	(N)

¹ Where technically feasible

² Local calling is provided between the exchanges of Augusta, Dardenne, Defiance, Foristell, New Melle, O'Fallon, St. Peters and Wentzville.

CANCELED

January 23, 2012
Missouri Public
Service Commission
JL-2012-0275

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: February 25, 2011

Effective Date: March 27, 2011

FILED
Missouri Public
Service Commission
JL-2011-0435

1.6 Exchanges Where Service is Provided⁽¹⁾

Exchange CenturyTel Area	Local Exchange	Expanded Area Service	MCA Zone	
Bourbon	Bourbon			
Cuba	Cuba			
Dardenne ⁽²⁾	Dardenne	St. Peters, O'Fallon Augusta, New Melle Foristell, Defiance Wentzville	4	(C)
O'Fallon ⁽²⁾	O'Fallon	St. Peters, Dardenne Augusta, New Melle Foristell, Defiance Wentzville	4	(C)
St. Peters ⁽²⁾	St. Peters	Harvester, Augusta New Melle, Foristell Defiance, O'Fallon Dardenne, Wentzville	4	(C)
St. James	St. James	St. James, Safe		
Wentzville ⁽²⁾	Wentzville	Augusta, Dardenne Defiance, Foristell O'Fallon, New Melle, St. Peters	5	(C)

⁽¹⁾ Where Technically Feasible

⁽²⁾ Local calling is provided between the exchanges of Augusta, Dardenne, Defiance, Foristell, New Melle, O'Fallon, St. Peters and Wentzville. (N)
(N)

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Filed
Missouri Public
Service Commission
JL-2009-0532

1.6 Exchanges Where Service is Provided¹

(T)

Exchange CenturyTel Area	Local Exchange	Expanded Area Service	MCA Zone
Bourbon	Bourbon		
Cuba	Cuba		
Dardenne	Dardenne	St. Peters, O'Fallon Augusta, New Melle Foristell, Defiance Wentzville	4
O'Fallon	O'Fallon	St. Peters, Dardenne Augusta, New Melle Foristell, Defiance Wentzville	4
St. Peters	St. Peters	Harvester, Augusta New Melle, Foristell Defiance, O'Fallon Dardenne, Wentzville	4
St. James	St. James	St. James, Safe	
Wentzville	Wentzville	Augusta, Dardenne Defiance, Foristell O'Fallon, New Melle, St. Peters	5

(N)

¹ Where Technically Feasible

(T)

Cancelled
February 24, 2009
Missouri Public
Service Commission
JL-2009-0532

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2009-0281

1.6 Exchanges to Provide Service

Exchange	Local Exchange	Expanded Area Service	Zone	
CenturyTel Area				
Bourbon	Bourbon			
Cuba	Cuba			
Dardenne	Dardenne	St. Peters, O'Fallon Augusta, New Melle Foristell, Defiance Wentzville	MCA-4	(M)
O'Fallon	O'Fallon	St. Peters, Dardenne Augusta, New Melle Foristell, Defiance Wentzville	MCA-4	
St. Peters	St. Peters	Harvester, Augusta New Melle, Foristell Defiance, O'Fallon Dardenne, Wentzville	MCA-4	
Wentzville	Wentzville	Augusta, Dardenne Defiance, Foristell O'Fallon, New Melle, St. Peters	MCA-5	(M)

CANCELLED
November 17, 2008
Missouri Public
Service Commission
JL-2009-0281

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: October 3, 2007

Effective Date: November 2, 2007

FILED
Missouri Public
Service Commission

1.6	Exchanges to Provide Service			(N)
Exchange	Local Exchange	Expanded Area Service	Zone	
SWB Area				
St. Clair	St. Clair		MCA-5	
Union	Union	Gray Summit	MCA-5	
Washington	Washington		MCA-5	
CenturyTel Area				
Bourbon	Bourbon			
Cuba	Cuba			

CANCELLED
November 2, 2007
Missouri Public
Service Commission

Issued By: **Carrie L. Cox, Vice President Regulatory Affairs**
Charter Fiberlink – Missouri

Issue Date: September 28, 2006

Effective Date: October 30, 2006

Filed
Missouri Public
Service Commission

**Charter Fiberlink-Missouri, LLC
Local Exchange Tariff**

Calling rules, per MO PSC, apply to Customers requesting MCA service in the above exchanges as follows:

(M)

Principal Zone subscribers can call ##:

-all customers in MCA Principal Zone, MCA-1 and MCA-2 exchanges, and all MCA subscribers in MCA-3, MCA-4, MCA-5 and MCA-6 exchanges.

MCA-1 subscribers can call ##:

-all customers in MCA Principal Zone, MCA-1 and MCA-2 exchanges, and all MCA subscribers in MCA-3, MCA-4, MCA-5 and MCA-6 exchanges.

MCA-2 subscribers can call ##:

-all customers in MCA Principal Zone, MCA-1 and MCA-2 exchanges, and all MCA subscribers in MCA-3, MCA-4, MCA-5 and MCA-6 exchanges.

MCA-3 subscribers can call ##:

-all customers in MCA Principal Zone, MCA-1, MCA-2 and MCA-3 exchanges, and all MCA subscribers in MCA-4, MCA-5 and MCA-6 exchanges.

MCA-4 subscribers can call ##:

-all customers in MCA Principal Zone, MCA-1, MCA-2, MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 and MCA-6 exchanges.

MCA-5 subscribers can call ##:

-all customers in MCA Principal Zone, MCA-1, MCA-2, MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 and MCA-6 exchanges.

(The following MCA-6 description is shown for informational purposes only as the Company serves no exchange areas within the MCA-6 tier. Exchange areas included in the MCA-6 tier are the Century Tel exchanges of Foley, Holstein, Marthasville, Warrenton and Wright City.)

MCA-6 subscribers can call:

-all customers in MCA Principal Zone, MCA-1, MCA-2, MCA-3, MCA-4 and MCA-5 exchanges, and MCA subscribers in MCA-6 exchanges.

MCA-1, MCA-2, MCA-3, MCA-4, MCA-5 and MCA-6 non-subscribing Customers can call:

-all Customers in their own local exchange and EAS points, if any.

NOTES:

MCA numbering is not applicable in Principal Zone, MCA-1 and MCA-2. Customers in these areas May call MCA customers for all zones on a non-toll basis. Customers in Principal Zone, MCA-1 And MCA-2 will incur toll charges when calling non-MCA customers in MCA-3, MCA-4, MCA-5 and MCA-6.

Subscribers include all customers of incumbent local exchange carriers and, pursuant to the Missouri Public Service Commission Report and order in Case No. T0.99-483, all customers of competitive local Exchange carriers.

Optional Metropolitan Calling Area service subscribers include all customers of incumbent local exchange Carriers and competitive local exchange carriers being served by dedicated NXX codes identified as MCA NXX codes pursuant to the Missouri Public Service Commissions' report and order is Case No. T0-00-483.

See Figure 1 – MO PSC Local Exchange Map for exchange areas in each MCA Zone

(M)

**Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

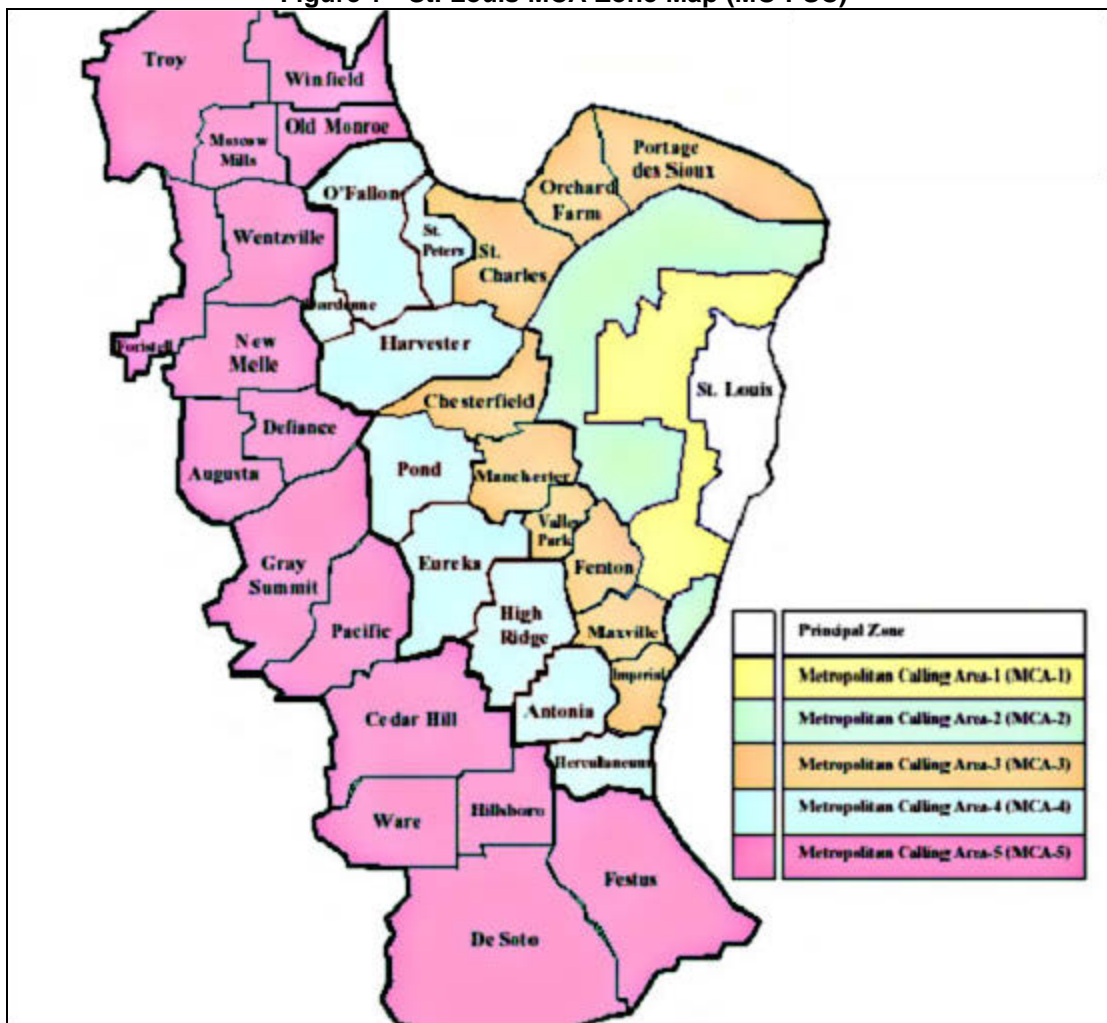
Issue Date: October 3, 2007

Effective Date: November 2, 2007

FILED
Missouri Public
Service Commission

(D)

Figure 1 - St. Louis MCA Zone Map (MO PSC)



Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

Issue Date: March 3, 2004

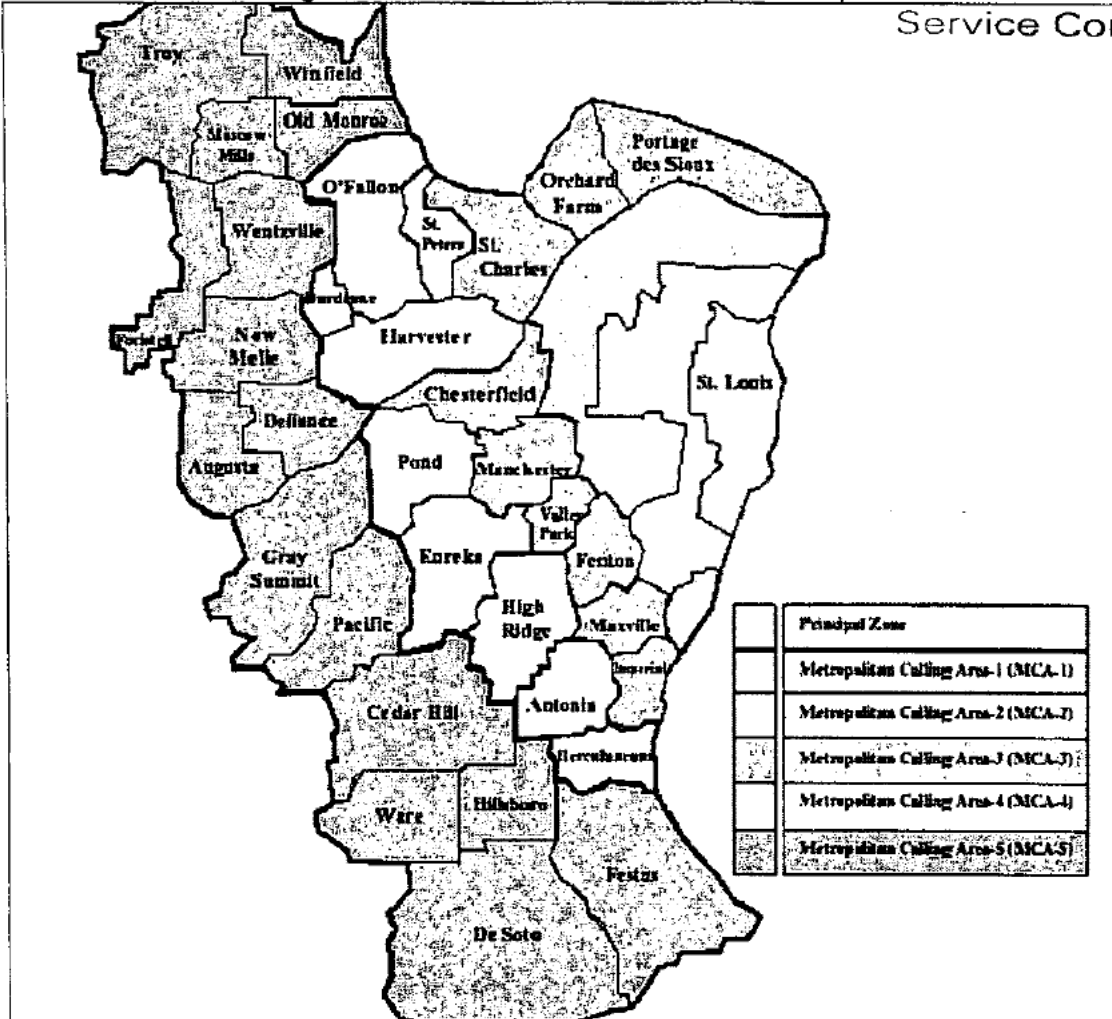
Effective Date: April 1, 2004

CANCELLED
March 27, 2011

Missouri Public
Service Commission
JL-2011-0435

REC'D NOV 20 2001

Figure 1 - St. Louis MCA Zone Map (MO PSC)



Service Commission

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1st RS 15
Public Service Commission
MISSOURI

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public
02-391
FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

1.7 Practices and Procedures

(C)

1.7.1 Rights of the Telephone Company in Furnishing Service

1. Ownership and Use of Services

- a. Facilities furnished by the Telephone Company to provide transmission Service on the premises of a Customer (except for inside wiring and inside jacks) are the property of the Telephone Company. This includes the Telephone Company-assigned Telephone Number(s) to Customer. The agents and employees of the Telephone Company shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or upon termination of the Service, for the purpose of removing such equipment, instruments and lines.
- b. If the installation and maintenance of Service are requested at locations which are or may become hazardous or dangerous to the Telephone Company's employees or the public or property, the Telephone Company may refuse to install and maintain such Service, and, if such Service is furnished may require the Customer to install and maintain such Services and may also require the Customer to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such Service.

2. Service Use by Customer

The Service is furnished only for use by the Customer, the Customer's family, or persons residing in the Customer's household, except as the use of the Service may be extended to persons temporarily subleasing a Customer's residential premises. Use of the Services and all charges incurred therein shall be the sole responsibility of the Authorized Account User.

3. Reserved for Future Use

(T)

(D)

4. Connection of Automatic Dialing-Announcing Devices

- a. The Telephone Company will not knowingly permit connection to or operation over the telephone network of an automated dialing-announcing device used for solicitation purposes where calls initiated by the device cannot be terminated at will by the called party and dial tone restored to the called party promptly upon termination of the call by the called party.
- b. Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement that states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

Issued By: **Betty Sanders, Sr. Director Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2015-0205

Issue Date: November 13, 2014

Effective Date: December 15, 2014

1.7. Practices and Procedures – Residential Service

1.7.1 Rights of the Telephone Company in Furnishing Service

1. Ownership and Use of Services

- a. Facilities furnished by the Telephone Company to provide transmission Service on the premises of a Customer (except for inside wiring and inside jacks) are the property of the Telephone Company. This includes the Telephone Company-assigned Telephone Number(s) to Customer. The agents and employees of the Telephone Company shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or upon termination of the Service, for the purpose of removing such equipment, instruments and lines.
- b. If the installation and maintenance of Service are requested at locations which are or may become hazardous or dangerous to the Telephone Company's employees or the public or property, the Telephone Company may refuse to install and maintain such Service, and, if such Service is furnished may require the Customer to install and maintain such Services and may also require the Customer to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such Service.

2. Service Use by Customer

The Service is furnished only for use by the Customer, the Customer's family, or persons residing in the Customer's household, except as the use of the Service may be extended to persons temporarily subleasing a Customer's residential premises. Use of the Services and all charges incurred therein shall be the sole responsibility of the Authorized Account User.

3. Use of Party Line Service

Applications for party line Service are not accepted by the Telephone Company.

4. Connection of Automatic Dialing-Announcing Devices

- a. The Telephone Company will not knowingly permit connection to or operation over the telephone network of an automated dialing-announcing device used for solicitation purposes where calls initiated by the device cannot be terminated at will by the called party and dial tone restored to the called party promptly upon termination of the call by the called party.
- b. Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement that states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

(M)

CANCELED
December 15, 2014
Missouri Public
Service Commission
JL-2015-0205

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Issue Date: January 13, 2003

Effective Date: February 12, 2003

1.7. Practices and Procedures – Residential Service Missouri Public

1.7.1 Rights of the Telephone Company in Furnishing Service REC'D NOV 20 2001

1. Ownership and Use of Services

Service Commission

- a. Facilities furnished by the Telephone Company to provide transmission Service on the premises of a Customer (except for inside wiring and inside jacks) are the property of the Telephone Company. This includes the Telephone Company-assigned Telephone Number(s) to Customer. The agents and employees of the Telephone Company shall have the right to enter said premises at any reasonable hours for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or upon termination of the Service, for the purpose of removing such equipment, instruments and lines.
- b. If the installation and maintenance of Service are requested at locations which are or may become hazardous or dangerous to the Telephone Company's employees or the public or property, the Telephone Company may refuse to install and maintain such Service, and, if such Service is furnished may require the Customer to install and maintain such Services and may also require the Customer to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such Service.

2. Service Use by Customer

The Service is furnished only for use by the Customer, the Customer's family, or persons residing in the Customer's household, except as the use of the Service may be extended to persons temporarily subleasing a Customer's residential premises. Use of the Services and all charges incurred therein shall be the sole responsibility of the Authorized Account User.

3. Use of Party Line Service

Applications for party line Service are not accepted by the Telephone Company.

4. Connection of Automatic Dialing-Announcing Devices

- a. The Telephone Company will not knowingly permit connection to or operation over the telephone network of an automated dialing-announcing device used for solicitation purposes where calls initiated by the device cannot be terminated at will by the called party and dial tone restored to the called party promptly upon termination of the call by the called party.
- b. Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement that states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

CANCELLED

FEB 18 2003

by ISRS 16
Public Service Commission
MISSOURI

1.7.2 Establishment and Provision of Service

Application for Service

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public

02-391

FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

1.7.2 Establishment and Provision of Service

Application for Service

1. Applications for initial or additional Services may be made to Telephone Company verbally or in writing. During the application process, the Telephone Company may check commercial credit services or past telephone account information in order to establish a credit risk assessment and/or for use in establishing any deposit amount that may be required.
2. Any change in rates or regulations prescribed by public authority having applicable jurisdiction, modifies all terms and regulations of the Services to the extent of such changes.
3. The Telephone Company reserves the right to refuse service to any applicant who is found to be indebted to the Telephone Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Telephone Company may also refuse to furnish service to any applicant desiring to establish service for former Customers of the Telephone Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
4. The Telephone Company may also decline to provide service to a minor whose principal place of abode is the home of the minor's parent, guardian, or other person legally charged with the minor's care and custody.

1.7.3 Directories

1. Telephone Directory Distribution - The Telephone Company will contract with the Incumbent Company that currently distributes directories in the applicable exchange areas for purposes of providing to its Customers. A directory will be distributed without charge to Telephone Company customers¹. A Customer's request for a directory will be made to the publisher by the Company. Additional directories or information requested by a Customer will be furnished where, in the opinion of the Telephone Company, such provision will result in a more efficient use of the Service by that Customer. Additional directories will be furnished at the discretion of the Telephone Company at a reasonable rate. (T)
(T)
2. Telephone Directory Ownership - Directories regularly furnished to Customers are the property of the incumbent distributing telephone company, are loaned to Customers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company or the incumbent distributing company upon request. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced or mutilated while in possession of Customers.
3. The rates and regulations for directory listings in this Section, 1.7.3, apply only to the alphabetical directory containing the regular alphabetical list of names of Customers.
4. The alphabetical list of names of Customers is for the purpose of informing calling parties of the telephone numbers of Customers and those entitled to use Customers' Service, and special position or arrangement of names is not contemplated.
5. The Telephone Company limits the length of any listing in the directory by the use of abbreviations when, in the opinion of the Telephone Company, the clearness of the listing or the identification of the Customer is not impaired thereby.

¹ Upon Customer request a directory will be distributed to customers in the St Louis and Metropolitan Calling Area exchanges. Refer also to Section 1.2 Listing of Waivers, 4 CSR 240.32.050(4)(B).

CANCELED
December 15, 2014
Missouri Public
Service Commission
JL-2015-0205

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Filed
Missouri Public
Service Commission
JL-2011-0457

1.7.2 Establishment and Provision of Service

Application for Service

1. Applications for initial or additional Services may be made to Telephone Company verbally or in writing. During the application process, the Telephone Company may check commercial credit services or past telephone account information in order to establish a credit risk assessment and/or for use in establishing any deposit amount that may be required.
2. Any change in rates or regulations prescribed by public authority having applicable jurisdiction, modifies all terms and regulations of the Services to the extent of such changes.
3. The Telephone Company reserves the right to refuse service to any applicant who is found to be indebted to the Telephone Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Telephone Company may also refuse to furnish service to any applicant desiring to establish service for former Customers of the Telephone Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
4. The Telephone Company may also decline to provide service to a minor whose principal place of abode is the home of the minor's parent, guardian, or other person legally charged with the minor's care and custody.

1.7.3 Directories

1. Telephone Directory Distribution - The Telephone Company will contract with the incumbent Company that currently distributes directories in the applicable exchange areas for purposes of providing direction to its Customers. A directory will be distributed without charge to the Telephone Company's customers upon the Customer's request. Additional directories or information requested by a Customer will be furnished where, in the opinion of the Telephone Company, such provision will result in a more efficient use of the Service by that Customer. Additional directories will be furnished at the discretion of the Telephone Company at a reasonable rate. (T)
2. Telephone Directory Ownership - Directories regularly furnished to Customers are the property of the incumbent distributing telephone company, are loaned to Customers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company or the incumbent distributing company upon request. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced or mutilated while in possession of Customers. (T)
3. The rates and regulations for directory listings in this Section, 1.7.3, apply only to the alphabetical directory containing the regular alphabetical list of names of Customers. (T)
4. The alphabetical list of names of Customers is for the purpose of informing calling parties of the telephone numbers of Customers and those entitled to use Customers' Service, and special position or arrangement of names is not contemplated. (T)
5. The Telephone Company limits the length of any listing in the directory by the use of abbreviations when, in the opinion of the Telephone Company, the clearness of the listing or the identification of the Customer is not impaired thereby.

Cancelled
April 09, 2011
Missouri Public
Service Commission
JL-2011-0457

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: February 25, 2011

Effective Date: March 27, 2011

FILED
Missouri Public
Service Commission
JL-2011-0435

1.7.2 Establishment and Provision of Service

(M)

Application for Service

- 1 Applications for initial or additional Services may be made to Telephone Company verbally or in writing. During the application process, the Telephone Company may check commercial credit services or past telephone account information in order to establish a credit risk assessment and/or for use in establishing any deposit amount that may be required.
- 2 Any change in rates or regulations prescribed by public authority having applicable jurisdiction, modifies all terms and regulations of the Services to the extent of such changes.
- 3 The Telephone Company reserves the right to refuse service to any applicant who is found to be indebted to the Telephone Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Telephone Company may also refuse to furnish service to any applicant desiring to establish service for former Customers of the Telephone Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
- 4 The Telephone Company may also decline to provide service to a minor whose principal place of abode is the home of the minor's parent, guardian, or other person legally charged with the minor's care and custody.

1.7.3 Directories

- 1 Telephone Directory Distribution - The Telephone Company will contract with the incumbent Company that currently distributes directories in the applicable exchange areas for purposes of providing direction to its Customers. Directories will be distributed without charge to the Telephone Company's Customers. Additional directories or information requested by a Customer will be furnished where, in the opinion of the Telephone Company, such provision will result in a more efficient use of the Service by that Customer. Additional directories will be furnished at the discretion of the Telephone Company at a reasonable rate.
- 2 Telephone Directory Ownership - Directories regularly furnished to Customers are the property of the incumbent distributing telephone company, are loaned to Customers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company or the incumbent distributing company upon request. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced or mutilated while in possession of Customers.
- 3 The rates and regulations for directory listings in this Section, 1 7 3, apply only to the alphabetical directory containing the regular alphabetical list of names of Customers.
- 4 The alphabetical list of names of Customers is for the purpose of informing calling parties of the telephone numbers of Customers and those entitled to use Customers' Service, and special position or arrangement of names is not contemplated.
- 5 (4)The Telephone Company limits the length of any listing in the directory by the use of abbreviations when, in the opinion of the Telephone Company, the clearness of the listing or the identification of the Customer is not impaired thereby.

Issued By. Jerold C Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

CANCELLED

March 27, 2011

Missouri Public

Service Commission

JL-2011-0435

Issue Date November 27, 2002

Effective Date December 27, 2002

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

Original: Page 17 Public

NOV 20 2001

1. Applications for initial or additional Services may be made to Telephone Company verbally or in writing. During the application process, the Telephone Company may check commercial credit services or past telephone account information in order to establish a credit risk assessment and/or for use in establishing any deposit amount that may be required.
2. Any change in rates or regulations prescribed by public authority having applicable jurisdiction, modifies all terms and regulations of the Services to the extent of such changes.
3. The Telephone Company reserves the right to refuse service to any applicant who is found to be indebted to the Telephone Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Telephone Company may also refuse to furnish service to any applicant desiring to establish service for former Customers of the Telephone Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
4. The Telephone Company may also decline to provide service to a minor whose principal place of abode is the home of the minor's parent, guardian, or other person legally charged with the minor's care and custody.

Service Commission

1.7.3 Directories

1. Telephone Directory Distribution - The Telephone Company will contract with the incumbent Company that currently distributes directories in the applicable exchange areas for purposes of providing direction to its Customers. Directories will be distributed without charge to the Telephone Company's Customers. Additional directories or information requested by a Customer will be furnished where, in the opinion of the Telephone Company, such provision will result in a more efficient use of the Service by that Customer. Additional directories will be furnished at the discretion of the Telephone Company at a reasonable rate.
2. Telephone Directory Ownership - Directories regularly furnished to Customers are the property of the incumbent distributing telephone company, are loaned to Customers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company or the incumbent distributing company upon request. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced or mutilated while in possession of Customers.
3. The rates and regulations for directory listings in this Section, 1.7.3, apply only to the alphabetical directory containing the regular alphabetical list of names of Customers.
4. The alphabetical list of names of Customers is for the purpose of informing calling parties of the telephone numbers of Customers and those entitled to use Customers' Service, and special position or arrangement of names is not contemplated.
5. The Telephone Company limits the length of any listing in the directory by the use of abbreviations when, in the opinion of the Telephone Company, the clearness of the listing or the identification of the Customer is not impaired thereby.
6. Listings must conform to the incumbent Telephone Company's practices with respect to its directories.
7. Listings are regularly provided in connection with all classes of Exchange Service, unless the Customer subscribes to Non-published or Non-listed Service. Ordinarily, listings are

CANCELLED

JAN 07 2003
BY 154 PPS/17
Public Service Commission
MISSOURI

**Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC**

Missouri Public
02-391
FILED JAN 31 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

REC'D NOV 20 2001

Service Commission

automatically included in the directory. A listing, however, may be omitted upon request of a Customer when, in the judgment of the Telephone Company, the omission of the listing is warranted by the circumstances of the particular case.

- 8. Except as provided in Section 1.7.10 of this Local Exchange Tariff, the applicable period for directory listings, including extra listings, where the listing actually appears in the directory, is the current directory period.
- 9. The Telephone Company will furnish upon request the name and address of the Customer when used to provide recorded announcements under the provisions of this Local Exchange Tariff.
- 10. One listing without charge, termed the Primary Listing, is provided as follows:
 - a. One listing will be provided at one alphabetical location. This listing must be the actual name of the Customer to whom service is rendered, or it may be the name of a member of the Customer's family or household, or a dual name Primary Listing may be provided for two persons who reside at the same address or for a person known by two first names. This listing is comprised of a surname, no more than four additional names, one address, and one telephone number.
 - b. The four (4) additional names referred to preceding can be any combination in accordance with the Customer's preference of the following: first name, middle name, initial(s), nickname, maiden name and second surname.
 - c. When a Customer has Telecommunications for the Deaf (TDD) Service, they may request their listing identified as TDD Only or TDD & Voice next to their number.
 - d. No name or phrase will be listed which, in the opinion of the Telephone Company, is likely to mislead or deceive the public.
 - e. When service is contracted for by one party for the use of a second party, the listing may be in the name of the second party provided the preceding requirements are met insofar as the listed name is concerned.
 - f. At the request of the Customer, the primary listing may be omitted from the directory (Non-listed Service) or from both the directory and the Directory Assistance Service records (Non-published Service). Non-listed and Non-published Services are furnished subject to the regulations and rates specified in Section 1.8.4 of this Local Exchange Tariff. The omission of the primary listing in the directory at the Customer's request does not entitle the Customer to an additional listing without charge in connection with other Services for which the Customer may be subscribing.

1.7.4 Priority of Service

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

1.7.5 Customer Premise Equipment (CPE)

Customer Premises Equipment ("CPE") is all terminal equipment normally used on the Customer's premises and owned by the Customer; or owned by the Telephone Company or some other supplier and leased to the Customer; including the terminal equipment located or held in inventory on the Customer's premises.

The Telephone Company shall allow Customers to secure the provision, repair, and maintenance of CPE from any supplier, provided that such equipment shall be in compliance with applicable

Issued By: Jeroid C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public

02-391

FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

CANCELLED

JAN 07 2003

Public Service Commission
MISSOURI

1.7.4 Priority of Service

In case a shortage of facilities exists at any a time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

1.7.5 Customer Premise Equipment (CPE)

Customer Premises Equipment ("CPE") is all terminal equipment normally used on the Customer's premises and owned by the Customer, or owned by the Telephone Company or some other supplier and leased to the Customer, including the terminal equipment located or held in inventory on the Customer's premises.

The Telephone Company shall allow Customers to secure the provision, repair, and maintenance of CPE from any supplier, provided that such equipment shall be in compliance with applicable registration standards promulgated by the Federal Communications Commission

The Telephone Company will endeavor to answer any questions concerning the installation, repair, and maintenance of CPE by telephone contact, personal contact, or printed material, upon request.

1.7.6 Fees and Taxes Billed to Customer¹

When any municipality, other political subdivision or local agency of government, imposes upon the Telephone Company any license, occupation, or other similar charge or tax applicable to service by the Telephone Company to the Customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts, or revenues from sale of telephone service by the Telephone Company, the charges for local service to Customers within such municipality, other political subdivision or local agency of government, shall be increased by an amount equal to each such Customer's proportionate part of any such charge or taxes, and such amount shall be shown separately on the Customer's bill.

All regulated charges, other than taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval.

1.7.7 Application of Residential Rates

Residential rates apply at the following locations:

1. In private residences where business listings are not provided,
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the Customer's use, and elsewhere in rooming and boarding houses, which are not advertised in as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders provided business listings are not furnished,
3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, Dentist, veterinary, surgeon or other medial practitioner, provided the Customer does not maintain an office in the residence.

Telephone Company does offer business class of service - See Section 1.9

The Telephone Company reserves the right to reclassify residence service as business service due to misuse or excessive use.

¹ Effective 6/26/12 these specific taxes and fees may not be billed as a separate line item but included in the monthly charge for new Unlimited Long Distance Minutes package subscribers.

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CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2013-0043

1.7.4 Priority of Service

In case a shortage of facilities exists at any a time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

1.7.5 Customer Premise Equipment (CPE)

Customer Premises Equipment ("CPE") is all terminal equipment normally used on the Customer's premises and owned by the Customer, or owned by the Telephone Company or some other supplier and leased to the Customer, including the terminal equipment located or held in inventory on the Customer's premises.

The Telephone Company shall allow Customers to secure the provision, repair, and maintenance of CPE from any supplier, provided that such equipment shall be in compliance with applicable registration standards promulgated by the Federal Communications Commission

The Telephone Company will endeavor to answer any questions concerning the installation, repair, and maintenance of CPE by telephone contact, personal contact, or printed material, upon request.

1.7.6 Fees and Taxes Billed to Customer¹

(T)

When any municipality, other political subdivision or local agency of government, imposes upon the Telephone Company any license, occupation, or other similar charge or tax applicable to service by the Telephone Company to the Customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts, or revenues from sale of telephone service by the Telephone Company, the charges for local service to Customers within such municipality, other political subdivision or local agency of government, shall be increased by an amount equal to each such Customer's proportionate part of any such charge or taxes, and such amount shall be shown separately on the Customer's bill.

All regulated charges, other than taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval.

1.7.7 Application of Residential Rates

Residential rates apply at the following locations:

1. In private residences where business listings are not provided,
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the Customer's use, and elsewhere in rooming and boarding houses, which are not advertised in as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders provided business listings are not furnished,
3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, Dentist, veterinary, surgeon or other medial practitioner, provided the Customer does not maintain an office in the residence.

Telephone Company does offer business class of service - See Section 1.9

The Telephone Company reserves the right to reclassify residence service as business service due to misuse or excessive use.

¹ Effective 6/26/12 specific taxes and fees may not be billed to new customers.

(N)

CANCELED
 August 15, 2012
 Missouri Public Service Commission
 JL-2013-0043

Issued By: Betty Sanders, Director Regulatory Affairs
 12405 Powerscourt Drive, St. Louis, MO 63131
 Charter Fiberlink-Missouri, LLC

Issue Date: May 23, 2012

Effective Date: June 26, 2012

FILED
 Missouri Public Service Commission
 JL-2012-0761

1.7.4 Priority of Service

In case a shortage of facilities exists at any a time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

1.7.5 Customer Premise Equipment (CPE)

Customer Premises Equipment ("CPE") is all terminal equipment normally used on the Customer's premises and owned by the Customer, or owned by the Telephone Company or some other supplier and leased to the Customer, including the terminal equipment located or held in inventory on the Customer's premises.

The Telephone Company shall allow Customers to secure the provision, repair, and maintenance of CPE from any supplier, provided that such equipment shall be in compliance with applicable registration standards promulgated by the Federal Communications Commission

The Telephone Company will endeavor to answer any questions concerning the installation, repair, and maintenance of CPE by telephone contact, personal contact, or printed material, upon request.

1.7.6 Fees and Taxes Billed to Customer

When any municipality, other political subdivision or local agency of government, imposes upon the Telephone Company any license, occupation, or other similar charge or tax applicable to service by the Telephone Company to the Customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts, or revenues from sale of telephone service by the Telephone Company, the charges for local service to Customers within such municipality, other political subdivision or local agency of government, shall be increased by an amount equal to each such Customer's proportionate part of any such charge or taxes, and such amount shall be shown separately on the Customer's bill.

All regulated charges, other than taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval.

1.7.7 Application of Residential Rates

Residential rates apply at the following locations:

1. In private residences where business listings are not provided,
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the Customer's use, and elsewhere in rooming and boarding houses, which are not advertised in as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders provided business listings are not furnished,
3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, Dentist, veterinary, surgeon or other medial practitioner, provided the Customer does not maintain an office in the residence.

Telephone Company does offer business class of service - See Section 1.9

The Telephone Company reserves the right to reclassify residence service as business service due to misuse or excessive use.

(T)

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

CANCELLED
June 26, 2012
Missouri Public
Service Commission
JL-2012-0761

Issue Date: March 24, 2009

Effective Date: April 24, 2009

FILED
Missouri Public
Service Commission
JL-2009-0688

1.7.4 Priority of Service

In case a shortage of facilities exists at any a time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

1.7.5 Customer Premise Equipment (CPE)

Customer Premises Equipment (“CPE”) is all terminal equipment normally used on the Customer’s premises and owned by the Customer, or owned by the Telephone Company or some other supplier and leased to the Customer, including the terminal equipment located or held in inventory on the Customer’s premises.

The Telephone Company shall allow Customers to secure the provision, repair, and maintenance of CPE from any supplier, provided that such equipment shall be in compliance with applicable registration standards promulgated by the Federal Communications Commission

The Telephone Company will endeavor to answer any questions concerning the installation, repair, and maintenance of CPE by telephone contact, personal contact, or printed material, upon request.

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When any municipality, other political subdivision or local agency of government, imposes upon the Telephone Company any license, occupation, or other similar charge or tax applicable to service by the Telephone Company to the Customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts, or revenues from sale of telephone service by the Telephone Company, the charges for local service to Customers within such municipality, other political subdivision or local agency of government, shall be increased by an amount equal to each such Customer’s proportionate part of any such charge or taxes, and such amount shall be shown separately on the Customer’s bill.

All regulated charges, other than taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval.

1.7.7 Application of Residential Rates

Residential rates apply at the following locations

- 1. In private residences where business listings are not provided
- 2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the Customer’s use, and elsewhere in rooming and boarding houses, which are not advertised in as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders provided business listings are not furnished
- 3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, Dentist, veterinary, surgeon or other medial practitioner, provided the Customer does not maintain an office in the residence
- 4. Individual residential apartment of a multiple dwelling building or complex, where technically feasible.

Telephone Company does offer business class of service - See Section 1.9

The Telephone Company reserves the right to reclassify residence service as business service due to misuse or excessive use. (C)
(C)

CANCELLED
April 24, 2009
Missouri Public
Service Commission
JL-2009-0688

Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: June 19, 2007

Effective Date: July 19, 2007

1.7.4 Priority of Service

In case a shortage of facilities exists at any a time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

1.7.5 Customer Premise Equipment (CPE)

Customer Premises Equipment (“CPE”) is all terminal equipment normally used on the Customer’s premises and owned by the Customer, or owned by the Telephone Company or some other supplier and leased to the Customer, including the terminal equipment located or held in inventory on the Customer’s premises.

The Telephone Company shall allow Customers to secure the provision, repair, and maintenance of CPE from any supplier, provided that such equipment shall be in compliance with applicable registration standards promulgated by the Federal Communications Commission

The Telephone Company will endeavor to answer any questions concerning the installation, repair, and maintenance of CPE by telephone contact, personal contact, or printed material, upon request.

1.7.6 Fees and Taxes Billed to Customer

When any municipality, other political subdivision or local agency of government, imposes upon the Telephone Company any license, occupation, or other similar charge or tax applicable to service by the Telephone Company to the Customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts, or revenues from sale of telephone service by the Telephone Company, the charges for local service to Customers within such municipality, other political subdivision or local agency of government, shall be increased by an amount equal to each such Customer’s proportionate part of any such charge or taxes, and such amount shall be shown separately on the Customer’s bill.

All regulated charges, other than taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval.

1.7.7 Application of Residential Rates

Residential rates apply at the following locations

1. In private residences where business listings are not provided
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the Customer’s use, and elsewhere in rooming and boarding houses, which are not advertised in as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders provided business listings are not furnished
3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, Dentist, veterinary, surgeon or other medial practitioner, provided the Customer does not maintain an office in the residence
4. Individual residential apartment of a multiple dwelling building or complex, where technically feasible.

Telephone Company does offer business class of service - See Section 1.9

(T)

Issue Date: August 26, 2006

Effective Date: September 26, 2006

Issued By: Carrie L. Cox, VP Regulatory Affairs
12405 Powerscourt Drive, St. Louis, Missouri 63131
Charter Fiberlink – Missouri, LLC

1.7.4 Priority of Service

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

1.7.5 Customer Premise Equipment (CPE)

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The Telephone Company shall allow Customers to secure the provision, repair, and maintenance of CPE from any supplier, provided that such equipment shall be in compliance with applicable registration standards promulgated by the Federal Communications Commission

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All regulated charges, other than taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval

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4. Individual residential apartment of a multiple dwelling building or complex, where technically feasible (T)

Telephone Company does not offer business class Service

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, Missouri 63131
Charter Fiberlink - Missouri, LLC

1.7.4 Priority of Service

(M)

In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility

1.7.5 Customer Premise Equipment (CPE)

Customer Premises Equipment ("CPE") is all terminal equipment normally used on the Customer's premises and owned by the Customer, or owned by the Telephone Company or some other supplier and leased to the Customer, including the terminal equipment located or held in inventory on the Customer's premises

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The Telephone Company will endeavor to answer any questions concerning the installation, repair, and maintenance of CPE by telephone contact, personal contact, or printed material, upon request

1.7.6 Fees and Taxes Billed to Customer

When any municipality, other political subdivision or local agency of government, imposes upon the Telephone Company any license, occupation, or other similar charge or tax applicable to service by the Telephone Company to the Customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts, or revenues from sale of telephone service by the Telephone Company, the charges for local service to Customers within such municipality, other political subdivision or local agency of government, shall be increased by an amount equal to each such Customer's proportionate part of any such charge or tax, and such amount shall be shown separately on the Customer's bill

All regulated charges, other than taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval

1.7.7 Application of Residential Rates

Residential rates apply at the following locations

- 1 In private residences where business listings are not provided
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- 3 In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the Customer does not maintain an office in the residence

Telephone Company does not offer business class Service

Issued By **Jerold C. Lambert, Vice President and Sr Counsel**
Charter Fiberlink – Missouri, LLC

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

Original Page 19
REC'D NOV 20 2001

registration standards promulgated by the Federal Communications Commission.

Service Commission

The Telephone Company will endeavor to answer any questions concerning the installation, repair, and maintenance of CPE by telephone contact, personal contact, or printed material, upon request.

1.7.6 Fees and Taxes Billed to Customer

When any municipality, other political subdivision or local agency of government, imposes upon the Telephone Company any license, occupation, or other similar charge or tax applicable to service by the Telephone Company to the Customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts, or revenues from sale of telephone service by the Telephone Company, the charges for local service to Customers within such municipality, other political subdivision or local agency of government, shall be increased by an amount equal to each such Customer's proportionate part of any such charge or tax, and such amount shall be shown separately on the Customer's bill.

All regulated charges, other than taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval.

1.7.7 Application of Residential Rates

Residential rates apply at the following locations:

1. In private residences where business listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the Customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the Customer does not maintain an office in the residence.

Telephone Company does not offer business class Service.

CANCELLED

1.7.8 Establishment and Maintenance of Credit

1. Establishment of Credit

The Telephone Company is not obligated to provide service to any individual or firm that owes the Telephone Company an undisputed amount for services previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Telephone Company.

2. Discontinuance of Service for Failure to Establish Credit

During normal business hours, Service may be discontinued for failure to establish credit, as authorized in this Local Exchange Tariff, after written notice by first class mail has been sent or delivered to the Customer, at least ten (10) days prior to the date of the proposed discontinuance.

JAN 07 2003
By 1st RS 19
Public Service Commission
MISSOURI

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public
02-391
FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

1.7.8 Establishment and Maintenance of Credit

(M)

1 Establishment of Credit

The Telephone Company is not obligated to provide service to any individual or firm that owes the Telephone Company an undisputed amount for services previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Telephone Company

2 Discontinuance of Service for Failure to Establish Credit

During normal business hours, Service may be discontinued for failure to establish credit, as authorized in this Local Exchange Tariff, after written notice by first class mail has been sent or delivered to the Customer, at least ten (10) days prior to the date of the proposed discontinuance

3 Service Restoral Charge

Where Service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Telephone Company

4 Retention of Uncollectable Records

The Telephone Company retains uncollectable records for a period of two (2) years

1.7.9 Deposits

Telephone Company may require a deposit from Customer based upon findings as stated in Section 1.7.2

Interest will be calculated and paid on residential deposits pursuant to the Missouri PSC rules. A deposit shall be subject to the following terms

- 1 Required deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a Customer class,
- 2 Upon discontinuance or termination, the deposit shall be credited, with accrued interest, to any charges stated on the final bill and the balance, if any, shall be returned to the Customer within twenty-one (21) days of the rendition of such final bill,
- 3 Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, Telephone Company shall, with accrued interest, promptly refund or credit the deposit against charges stated on subsequent bills. Telephone Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit,

CANCELED

December 15, 2014

Missouri Public Service Commission Issued By Jerold C Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

JL-2015-0205

Issue Date November 27, 2002

Effective Date December 27, 2002

Missouri Public
Original Page 20
REC'D NOV 20 2001

3. Service Restoral Charge

Where Service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Telephone Company.

Service Commission

4. Retention of Uncollectable Records

The Telephone Company retains uncollectable records for a period of two (2) years.

1.7.9 Deposits

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1. Required deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a Customer class;
2. Upon discontinuance or termination, the deposit shall be credited, with accrued interest, to any charges stated on the final bill and the balance, if any, shall be returned to the Customer within twenty-one (21) days of the rendition of such final bill;
3. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, Telephone Company shall, with accrued interest, promptly refund or credit the deposit against charges stated on subsequent bills. Telephone Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit;
4. Telephone Company shall maintain records that show the name of each Customer who has posted a deposit, the current address of such Customer, the date and amount of deposit, the date and amount of interest paid and the earliest possible refund date.
5. Telephone Company shall upon request provide within ten (10) days a receipt that contains the following information:
 - a. Name of Customer;
 - b. Address of the service location for which the deposit is required;
 - c. Place where deposit was received or a designated code that identifies the location;
 - d. Date when the deposit was received;
 - e. Amount of the deposit; and
 - f. The terms that govern retention and refund of the deposit.
6. Telephone Company shall maintain a record of the deposit refunded and interest paid on such deposit for a period of at least two (2) years after the refund is made;
7. Telephone Company shall permit a Customer to post a deposit required as a condition of continued service in two (2) equal monthly installments or as otherwise agreed upon. Telephone Company may bill these installments as a line item on Customer bills.

CANCELLED

JAN 07 2003
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Public Services Commission
MISSOURI

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public
02-391
FILED JAN 01 2002

4. Telephone Company shall maintain records that show the name of each Customer who has posted a deposit, the current address of such Customer, the date and amount of deposit, the date and amount of interest paid and the earliest possible refund date.
5. Telephone Company shall upon request provide within ten (10) days a receipt that contains the following information
 - a. Name of Customer
 - b. Address of the service location for which the deposit is required.
 - c. Place where deposit was received or a designated code that identifies the location,
 - d. Date when the deposit was received
 - e. Amount of the deposit, and
 - f. The terms that govern retention and refund of the deposit
6. Telephone Company shall maintain a record of the deposit refunded and interest paid on such deposit for a period of at least two (2) years after the refund is made,
7. Telephone Company shall permit a Customer to post a deposit required as a condition of Telephone Company may bill these installments as a line item on Customer bills

Advance Payment

(N)

1. During the application process, the Telephone Company may check commercial credit services or past payment history with the Telephone Company or its affiliate (a Charter Communications Company providing High Speed Internet or Video services) in order to ascertain credit worthiness for use in establishing treatment telephone service.

In the case of an applicant who the Telephone Company determines has either a:

- a) Past Due Balance with Affiliate; or
- b) Write Off Balance with Affiliate

Customer will be required to make full payment of indebtedness prior to acceptance for telephone service. The Telephone Company reserves the right to refuse service if the customer fails to fulfill these requirements.

2. New Telephone Company applicants or existing affiliate customers, having less than four (4) months of payment history with an Affiliate, applying for telephone service and not having undergone a commercial credit assessment by either the Telephone Company or an Affiliate may be required to do one of the following prior to obtaining telephone service:

- a) Provide information necessary for Commercial Credit Assessment
- b) Provide one of the following written credit references on credit reference source
Company letterhead
 - Previous Telephone Service Provider
 - Mortgage and/or Rental institution
 - Major Credit Card
 - Record of employment history, two (2) years or more, with current employer

(N)

CANCELED
December 15, 2014
Missouri Public
Service Commission
JL-2015-0205

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Chrter Fiberlink-Missouri, LLC

- 4 Telephone Company shall maintain records that show the name of each Customer who has posted a deposit, the current address of such Customer, the date and amount of deposit, the date and amount of interest paid and the earliest possible refund date (M)
- 5 Telephone Company shall upon request provide within ten (10) days a receipt that contains the following information
 - a Name of Customer,
 - b Address of the service location for which the deposit is required,
 - c Place where deposit was received or a designated code that identifies the location,
 - d Date when the deposit was received
 - e Amount of the deposit, and
 - f The terms that govern retention and refund of the deposit
- 6 Telephone Company shall maintain a record of the deposit refunded and interest paid on such deposit for a period of at least two (2) years after the refund is made,
- 7 Telephone Company shall permit a Customer to post a deposit required as a condition of continued service in two (2) equal monthly installments or as otherwise agreed upon Telephone Company may bill these installments as a line item on Customer bills

1.7.10 Initial Contract Periods

- 1 Unless otherwise specified herein or elsewhere in the Telephone Company's Local Exchange Tariffs, the initial (or minimum) period for service is one (1) month from the date service is established and the minimum charge is the established rate for one (1) month
- 2 The length of period for directory listings where the listings have been published is the directory period The directory period is from the day on which the directory is first distributed to the Customers to the day the succeeding directory is first distributed to Customers
- 3 The Telephone Company may require a Service period longer than one (1) month at the same location in connection with special (nonstandard) types or arrangements of facilities, or for unusual construction, necessary to meet special demands, and involving extra costs

1.7.11 Suspension or Termination of Service by the Customer

Suspension

Service may be suspended at the Customer's request to accommodate vacation or other extended absence needs A request for the suspension of service may not exceed three (3) consecutive months and can only be applied to the Customer account one (1) time per calendar year A suspension charge will be applied to each line associated with the account as outlined in Section 1 8 5, Application of Rates

Termination

Service may be terminated upon notice being given to the Telephone Company, and upon payment of any applicable termination charges, in addition to all charges due for service which has been furnished

Issued By Jerold C Lambert, Vice President and Sr Counsel
Charter Fiberlink – Missouri, LLC

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REC'D NOV 20 2001

1.7.10 Initial Contract Periods

Service Commission

1. Unless otherwise specified herein or elsewhere in the Telephone Company's Local Exchange Tariffs, the initial (or minimum) period for service is one (1) month from the date service is established and the minimum charge is the established rate for one (1) month.
2. The length of period for directory listings where the listings have been published is the directory period. The directory period is from the day on which the directory is first distributed to the Customers to the day the succeeding directory is first distributed to Customers.
3. The Telephone Company may require a Service period longer than one (1) month at the same location in connection with special (nonstandard) types or arrangements of facilities, or for unusual construction, necessary to meet special demands, and involving extra costs.

1.7.11 Suspension or Termination of Service by the Customer

Suspension

Service may be suspended at the Customer's request to accommodate vacation or other extended absence needs. A request for the suspension of service may not exceed three (3) consecutive months and can only be applied to the Customer account one (1) time per calendar year. A suspension charge will be applied to each line associated with the account as outlined in Section 1.8.5, Application of Rates.

Termination

Service may be terminated upon notice being given to the Telephone Company, and upon payment of any applicable termination charges, in addition to all charges due for service which has been furnished.

1.7.12 Involuntary Suspension or Termination of Service

1. A Customer's service may be suspended for unauthorized use of or nonpayment of, all undisputed, delinquent charges for services furnished the Customer, authorized users, and any other charges for which the Customer has agreed to be responsible, including but not limited to, charges for services originated or charges accepted at the Customer's telephone for exchange service; intrastate or interstate long distance service charges billed by the Telephone Company; any FCC-approved end user charge; any charges transferred to the Customer's account from terminated accounts billed to the same Customer, after a written notice has been furnished to the Customer. Basic local telecommunications service may not be disconnected for Customer non-payment of a delinquent charge for other than basic local telecommunications service. The Customer's written notice shall be sent or delivered to the Customer at least ten (10) days prior to the date of the proposed discontinuance. Basic telecommunications service shall not be suspended on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day. A Customer shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated.

Basic Services are defined as "two-way switched voice service within a local calling scope as determined by the Commission comprised of any of the following services and their recurring and nonrecurring charges:

CANCELLED

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Public Service Commission
MISSOURI

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public

02-391
FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

Credit references under this section must indicate the customer has not been late for longer than 30 days three times in a twelve month period.

3. Customers, who are unable to satisfy or unwilling to provide information to establish credit worthiness or who have an unsatisfactory credit rating may be required to make an Advance Payment. The Advance Payment will be equal to the applicable installation charge and one month of recurring charges, excluding taxes and surcharges. The Advance Payment will appear as a credit and be applied to the first month bill. The Telephone Company reserves the right to refuse service if the customer fails to fulfill standard requirements. After service has been established, the Customer will be responsible for the payment of all applicable charges to avoid discontinuance of service.

(C)

4. The Telephone Company will provide a notification and information letter to those customers required to make an Advance Payment. The notification letter shall contain the reason for the Advance Payment and/or the credit bureau used to obtain a copy of credit report.

5. For Customers required to make an Advance Payment, the Telephone Company may require proof of positive identification. Failure to provide one of the following forms of identification may result in a denial of telephone service:
a) Valid State Driver's License
b) Valid Passport
c) Valid Military Identification
d) Valid Student College Identification
e) State Issued Identification

1.7.10 Initial Contract Periods

- 1. Unless otherwise specified herein or elsewhere in the telephone Company's Local Exchange Tariffs, the initial (or minimum) period for service is one (1) month from the date service is established and the minimum charge is the established rate for one (1) month
- 2. The length of period for directory listings where the listings have been published is the directory period. The directory period is from the day on which the directory is first distributed to the Customers
- 3. The Telephone Company may require a Service period longer than one (1) month at the same Location in connection with special (nonstandard) types or arrangements of facilities, or for unusual construction, necessary to meet special demands, and involving extra costs

1.7.11 Suspension or Termination of Service by the Customer

Suspension

Service may be suspended at the Customer's request to accommodate vacation or other extended absence needs. A suspension charge will be applied to each line associated with the account as outlined in Section 1.8.5, Application of Rates

Termination

Service may be terminated upon notice being given to the Telephone Company, and upon payment of any applicable termination charges, in addition to all charges due for service which has been furnished.

CANCELED
December 15, 2014 Issued By: Carrie L. Cox, Vice President Regulatory Affairs
Missouri Public Service Commission 12405 Powerscourt Drive, St. Louis, MO 63131
JL-2015-0205 Charter Fiberlink-Missouri, LLC

Issue Date: January 29, 2007

Effective Date: March 1, 2007

Credit references under this section must indicate the customer has not been late for longer than 30 days three times in a twelve month period.

3. Customers, who are unable to satisfy or unwilling to provide information to establish credit worthiness or who have an unsatisfactory credit rating will be required to make an Advance Payment. The Advance Payment will be equal to the applicable installation charge and one month of recurring charges, excluding taxes and surcharges. The Advance Payment will appear as a credit and be applied to the first month bill. The Telephone Company reserves the right to refuse service if the customer fails to fulfill standard requirements. After service has been established, the Customer will be responsible for the payment of all applicable charges to avoid discontinuance of service.

4. The Telephone Company will provide a notification and information letter to those customers required to make an Advance Payment. The notification letter shall contain the reason for the Advance Payment and/or the credit bureau used to obtain a copy of credit report.

5. For Customers required to make an Advance Payment, the Telephone Company may require proof of positive identification. Failure to provide one of the following forms of identification may result in a denial of telephone service:

- a) Valid State Driver's License
- b) Valid Passport
- c) Valid Military Identification
- d) Valid Student College Identification
- e) State Issued Identification

1.7.10 Initial Contract Periods

1. Unless otherwise specified herein or elsewhere in the telephone Company's Local Exchange Tariffs, the initial (or minimum) period for service is one (1) month from the date service is established and the minimum charge is the established rate for one (1) month
2. The length of period for directory listings where the listings have been published is the directory period. The directory period is from the day on which the directory is first distributed to the Customers
3. The Telephone Company may require a Service period longer than one (1) month at the same Location in connection with special (nonstandard) types or arrangements of facilities, or for unusual construction, necessary to meet special demands, and involving extra costs

1.7.11 Suspension or Termination of Service by the Customer

Suspension

Service may be suspended at the Customer's request to accommodate vacation or other extended absence needs. A suspension charge will be applied to each line associated with the account as outlined in Section 1.8.5, Application of Rates (T)

Termination

Service may be terminated upon notice being given to the Telephone Company, and upon payment of any applicable termination charges, in addition to all charges due for service which has been furnished.

Issued By: Carrie L. Cox, VP Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: August 18, 2006

Effective Date: September 17, 2006

Credit references under this section must indicate the customer has not been late for longer than 30 days three times in a twelve month period. (N)

3. Customers, who are unable to satisfy or unwilling to provide information to establish credit worthiness or who have an unsatisfactory credit rating will be required to make an Advance Payment. The Advance Payment will be equal to the applicable installation charge and one month of recurring charges, excluding taxes and surcharges. The Advance Payment will appear as a credit and be applied to the first month bill. The Telephone Company reserves the right to refuse service if the customer fails to fulfill standard requirements. After service has been established, the Customer will be responsible for the payment of all applicable charges to avoid discontinuance of service.

4. The Telephone Company will provide a notification and information letter to those customers required to make an Advance Payment. The notification letter shall contain the reason for the Advance Payment and/or the credit bureau used to obtain a copy of credit report.

5. For Customers required to make an Advance Payment, the Telephone Company may require proof of positive identification. Failure to provide one of the following forms of identification may result in a denial of telephone service:

- a) Valid State Driver's License
- b) Valid Passport
- c) Valid Military Identification
- d) Valid Student College Identification
- e) State Issued Identification

(N)

1.7.10 Initial Contract Periods

(M)

1. Unless otherwise specified herein or elsewhere in the telephone Company's Local Exchange Tariffs, the initial (or minimum) period for service is one (1) month from the date service is established and the minimum charge is the established rate for one (1) month
2. The length of period for directory listings where the listings have been published is the directory period. The directory period is from the day on which the directory is first distributed to the Customers
3. The Telephone Company may require a Service period longer than one (1) month at the same Location in connection with special (nonstandard) types or arrangements of facilities, or for unusual construction, necessary to meet special demands, and involving extra costs

1.7.11 Suspension or Termination of Service by the Customer Suspension

Service may be suspended at the Customer's request to accommodate vacation or other extended absence needs. A request for the suspension of service may not exceed three (3) consecutive months and can only be applied to the Customer account one (1) time per calendar year. A suspension charge will be applied to each line associated with the account as outlined in Section 1.8.5, Application of Rates

Termination

Service may be terminated upon notice being given to the Telephone Company, and upon payment of any applicable termination charges, in addition to all charges due for service which has been furnished.

(M)

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

1.7.11 Suspension or Termination of Service by Customer

Termination

Upon customer dissatisfaction and disconnection of service, and at the customer's Request, the Telephone Company will provide a refund/credit for any initial Installation charge, presubscribed carrier change charge and one monthly recurring charge, applicable to all residential services, under the following conditions:

- 1. Customers who have not subscribed to service within the previous 30 days qualify to have all levels of telephone services refunded/credited for one month's charges; (C)
(C)
- 2. Current customers adding a new level of service qualify to receive a credit for one month's charges on the newly added services only.

This refund/credit is valid to Customers in good standing who pay the first month's charges for the new or upgraded service and is limited to one refund/credit per household within any single 90-day period. The Customer must disconnect the service and request a refund/credit within 45 days of service installation. Additionally, any package termination fees will not be required. (C)
|
(C)

Taxes, surcharges, and any other fees or charges that may apply will not be credited or refunded. This guarantee does not apply to per unit long distance charges (domestic or international) incurred beyond that provided for in the monthly recurring charge. Services purchased on a pay per use basis (i.e. Directory Assistance, Operator Services, etc.) are not eligible for this program.

CANCELED
December 15, 2014
Missouri Public
Service Commission
JL-2015-0205

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: April 10, 2012

Effective Date: May 10, 2012

Filed
Missouri Public
Service Commission
JL-2012-0591

1.7.11 Suspension or Termination of Service by Customer

(N)

Termination

Upon customer dissatisfaction and disconnection of service, and at the customer's request, the Telephone Company will provide a refund/credit for any initial installation charge, presubscribed carrier change charge and one monthly recurring charge, applicable to all residential services, under the following conditions:

1. Customers who have not had Charter telephone services for 90 days qualify to have all levels of telephone services refunded for one month's charges;
2. Current customers adding a new level of service qualify to receive a credit for one month's charges on the newly added services only.

This refund/credit is valid for the customers who pay the first month's charges for the new or upgraded service and is limited to one refund/credit per household. The customer must disconnect the service and request a refund/credit within 45 days of service installation.

Taxes, surcharges, and any other fees or charges that may apply will not be credited or refunded. This guarantee does not apply to per unit long distance charges (domestic or international) incurred beyond that provided for in the monthly recurring charge. Services purchased on a pay per use basis (i.e. Directory Assistance, Operator Services, etc.) are not eligible for this program.

(N)

Issued By: Carrie L. Cox, VP and Senior Counsel
Telephone Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC

CANCELLED
May 10, 2012
Missouri Public
Service Commission
JL-2012-0591

Issue Date: July 13, 2006

Effective Date: August 14, 2006

1.7 Practices and Procedures (Cont'd)

(T)

1.7.12 Involuntary Suspension or Termination of Service

1. A Customer's service may be suspended for unauthorized use of or nonpayment of, all undisputed, delinquent charges for services furnished the Customer, authorized users, and any charges for which the Customer has agreed to be responsible, including but not limited to, charges for services originated or charges accepted at the Customer's telephone for exchange service, intrastate or interstate long distance service charges billed by the Telephone Company, any FCC approved end user charge, any charges transferred to the Customer's account from terminated accounts billed to the same Customer, after a written notice has been furnished to the Customer. Basic local telecommunications service may not be disconnected for Customer non-payment of a delinquent charge for other than basic local telecommunications service. The Customer's written notice shall be sent or delivered to the Customer at least ten (10) days prior to the date of the proposed discontinuance. Basic telecommunications service shall not be suspended on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day. A Customer shall have at least twenty-one (21) days from the rendition of a bill to pay charges stated.

Basic Services are defined as "two-way switched voice service within a local calling scope as determined by the Commission comprised of any of the following services and their recurring and nonrecurring charges.

- a. Single line, including installation and touchtone dialing.
- b. Assistance programs for installation of, or access to, basic local telecommunications services for qualifying economically disadvantaged or disabled Customers or both, including, but not limited to, lifeline services and link-up Missouri services for low-income Customers or dual party relay service for the hearing impaired and speech impaired
- c. Access to local emergency services including, but not limited to, 911 service established by local authorities.
- d. Access to basic local operator services,
- e. Access to basic local directory assistance
- f. Standard intercept service,
- g. Equal access to interexchange carriers consistent with rules and regulations of the Federal Communications Commission,
- h. One standard white pages directory listing

(T)

Basic local telecommunications service does not include optional toll free calling outside a local calling scope but within a community of interest, available for an additional monthly fee or the offering or provision of basic local telecommunications service at private shared-tenant service locations.

(T)

2. At least twenty-four (24) hours preceding a suspension, the Telephone Company shall make reasonable efforts to contact the Customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.
3. The Telephone Company may place global toll blocking and eliminate any optical, non-basic calling features and functions for Customer nonpayment of delinquent charges for other than basic local telecommunications service.

CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

Issued By: Betty Sanders, Sr. Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2015-0205

Issue Date: November 13, 2014

Effective Date: December 15, 2014

1.7.12 Involuntary Suspension or Termination of Service

(M)

- 1 A Customer's service may be suspended for unauthorized use of or nonpayment of, all undisputed, delinquent charges for services furnished the Customer, authorized users, and any other charges for which the Customer has agreed to be responsible, including but not limited to, charges for services originated or charges accepted at the Customer's telephone for exchange service, intrastate or interstate long distance service charges billed by the Telephone Company, any FCC-approved end user charge, any charges transferred to the Customer's account from terminated accounts billed to the same Customer, after a written notice has been furnished to the Customer. Basic local telecommunications service may not be disconnected for Customer non-payment of a delinquent charge for other than basic local telecommunications service. The Customer's written notice shall be sent or delivered to the Customer at least ten (10) days prior to the date of the proposed discontinuance. Basic telecommunications service shall not be suspended on a day when the offices of the Telephone Company are not available to facilitate reconnection of service or on a day immediately preceding such day. A Customer shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated.

Basic Services are defined as "two-way switched voice service within a local calling scope as determined by the Commission comprised of any of the following services and their recurring and nonrecurring charges

- a Multiparty, single line, including installation, touchtone dialing, and any applicable mileage or zone charges,
- b Assistance programs for installation of, or access to, basic local telecommunications services for qualifying economically disadvantaged or disabled Customers or both, including, but not limited to, lifeline services and link-up Missouri services for low-income Customers or dual-party relay service for the hearing impaired and speech impaired,
- c Access to local emergency services including, but not limited to, 911 service established by local authorities,
- d Access to basic local operator services,
- e Access to basic local directory assistance,
- f Standard intercept service,
- g Equal access to interexchange carriers consistent with rules and regulations of the Federal Communications Commission,
- h One standard white pages directory listing

Basic local telecommunications service does not include optional toll free calling outside a local calling scope but within a community of interest, available for an additional monthly fee or the offering or provision of basic local telecommunications service at private shared-tenant service locations²

- 2 At least twenty-four (24) hours preceding a suspension, the Telephone Company shall make reasonable efforts to contact the Customer to advise him of the proposed discontinuance and what steps must be taken to avoid it
- 3 The Telephone Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for Customer nonpayment of delinquent charges for other than basic local telecommunications service

CANCELED

² ~~December 15, 2014~~
Missouri PSC Statute 366-020

Missouri Public Service Commission
JL-2015-0205

Issued By: **Jerold C Lambert, Vice President and Sr Counsel**
Charter Fiberlink – Missouri, LLC

Issue Date November 27, 2002

Effective Date December 27, 2002

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

REC'D NO 12 9 2001 Original Page 22

Service Commission

- a. Multiparty, single line, including installation, touchtone dialing, and any applicable mileage or zone charges;
- b. Assistance programs for installation of, or access to, basic local telecommunications services for qualifying economically disadvantaged or disabled Customers or both, including, but not limited to, lifeline services and link-up Missouri services for low-income Customers or dual-party relay service for the hearing impaired and speech impaired;
- c. Access to local emergency services including, but not limited to, 911 service established by local authorities;
- d. Access to basic local operator services;
- e. Access to basic local directory assistance;
- f. Standard intercept service;
- g. Equal access to interexchange carriers consistent with rules and regulations of the Federal Communications Commission;
- h. One standard white pages directory listing.

Basic local telecommunications service does not include optional toll free calling outside a local calling scope but within a community of interest, available for an additional monthly fee or the offering or provision of basic local telecommunications service at private shared-tenant service locations.²

- 2. At least twenty-four (24) hours preceding a suspension, the Telephone Company shall make reasonable efforts to contact the Customer to advise him of the proposed discontinuance and what steps must be taken to avoid it.
- 3. The Telephone Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for Customer nonpayment of delinquent charges for other than basic local telecommunications service.
- 4. When telephone service is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such person is under the care of a physician, the Customer may request a delay of termination of service for up to twenty-one (21) days. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.
- 5. The Telephone Company may refuse to furnish Service to any person, on whose premises located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.
- 6. The Telephone Company may disconnect, without advance notice:
 - a. Any Service used in such a manner as to interfere unreasonably with other services or service of another user, constitute abuse, fraud or tend to injuriously affect the efficiency of the Telephone Company's plant, property or service.
 - b. Any Service or call which is used with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user.
 - c. Any Service used to disseminate without authorization confidential, proprietary information of the Telephone Company or information that would enable other

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Public Service Commission
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² Missouri PSC Statute 386-020

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public
02 - 3 9 1

FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

1.7 Practices and Procedures (Cont'd)

(T)

1.7.12 Involuntary Suspension or Termination of Service (Cont'd)

4. When telephone service is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such person is under the care of a physician, the Customer may request a delay of termination of service for up to twenty-one (21) days. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.
5. The Telephone Company may refuse to furnish Service to any person, on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.
6. The Telephone Company may disconnect, without advance notice:
 - a. Any Service used in such a manner as to interfere unreasonably with other services or service or another user, constitute abuse, fraud, theft, or tend to injuriously affect the efficiency of the Telephone Company's plant, property or service.
 - b. Any Service or call which is used with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user.
 - c. Any Service used to disseminate without authorization confidential, proprietary information of the Telephone Company or information that would enable other persons to gain unauthorized access to the Telephone Company's network or facilities.
7. Where there is probable cause to believe that there is illegal or willful misuse of the Telephone Company's service including but not limited to: subscriber use or allowance of use of abusive, obscene, profane, lewd, lascivious or suggestive language or material otherwise not protected by law, subscriber use with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user (including Telephone Company employees), or subscriber use to impersonate or permit others to impersonate any other individual.
8. The Telephone Company may refuse to furnish Service and may also disconnect existing Service for a Customer who demonstrates fraudulent means of obtaining, or attempting, to obtain, or assisting another to obtain, service by any trick, scheme, false representation, false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the charge for such service.
9. The Telephone Company may refuse to furnish or may discontinue Service to any Customer upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.
10. Subject to Missouri regulations, the Telephone Company may disconnect, on 24 hours notice, any service when the Customer has made payment of past due amounts with insufficient funds via check draft or credit card. Customer may prevent disconnection by making payment of all amounts owed in guaranteed funds prior to the expiration of the 24 hour insufficient funds notice.
11. Service may be refused or terminated for failure of the customer to provide a advance payment to the Telephone Company, if required.

(T)

CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

Issued By: Betty Sanders, Sr. Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2015-0205

Issue Date: November 13, 2014

Effective Date: December 15, 2014

1.7.12 Involuntary Suspension or Termination of Service (cont'd)

- 4 When telephone service is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such person is under the care of a physician, the Customer may request a delay of termination of service for up to twenty-one (21) days. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.
- 5 The Telephone Company may refuse to furnish Service to any person, on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.
- 6 The Telephone Company may disconnect, without advance notice:
 - a. Any Service used in such a manner as to interfere unreasonably with other services or service or another user, constitute abuse, fraud, theft, or tend to injuriously affect the efficiency of the Telephone Company's plant, property or service.
 - b. Any Service or call which is used with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user.
 - c. Any Service used to disseminate without authorization confidential, proprietary information of the Telephone Company or information that would enable other persons to gain unauthorized access to the Telephone Company's network or facilities.
- 7 Where there is probable cause to believe that there is illegal or willful misuse of the Telephone Company's service including but not limited to: subscriber use or allowance of use of abusive, obscene, profane, lewd, lascivious or suggestive language or material otherwise not protected by law, subscriber use with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user (including Telephone Company employees), or subscriber use to impersonate or permit others to impersonate any other individual. (C)
- 8 The Telephone Company may refuse to furnish Service and may also disconnect existing Service for a Customer who demonstrates fraudulent means of obtaining, or attempting, to obtain, or assisting another to obtain, service by any trick, scheme, false representation, false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the charge for such service.
- 9 The Telephone Company may refuse to furnish or may discontinue Service to any Customer upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.
- 10 Subject to Missouri regulations, the Telephone Company may disconnect, on 24 hours notice, any service when the Customer has made payment of past due amounts with insufficient funds via check draft or credit card. Customer may prevent disconnection by making payment of all amounts owed in guaranteed funds prior to the expiration of the 24 hour insufficient funds notice.
11. Service may be refused or terminated for failure of the customer to provide a deposit/ advance payment to the Telephone Company, if required. (C)

CANCELED
December 15, 2014
Missouri Public
Service Commission
JL-2015-0205

Issue Date: October 12, 2010

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2011-0196

Effective Date: November 11, 2010

- 4 When telephone service is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such person is under the care of a physician, the Customer may request a delay of termination of service for up to twenty-one (21) days. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.
- 5 The Telephone Company may refuse to furnish Service to any person, on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.
- 6 The Telephone Company may disconnect, without advance notice:
 - a. Any Service used in such a manner as to interfere unreasonably with other services or service or another user, constitute abuse, fraud, theft, or tend to injuriously affect the efficiency of the Telephone Company's plant, property or service.
 - b. Any Service or call which is used with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user.
 - c. Any Service used to disseminate without authorization confidential, proprietary information of the Telephone Company or information that would enable other persons to gain unauthorized access to the Telephone Company's network or facilities.
- 7 The Telephone Company may refuse to furnish or may deny Service to any Customer who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual.
- 8 The Telephone Company may refuse to furnish Service and may also disconnect existing Service for a Customer who demonstrates fraudulent means of obtaining, or attempting, to obtain, or assisting another to obtain, service by any trick, scheme, false representation, false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the charge for such service.
- 9 The Telephone Company may refuse to furnish or may discontinue Service to any Customer upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.
- 10 Subject to Missouri regulations, the Telephone Company may disconnect, on 24 hours notice, any service when the Customer has made payment of past due amounts with insufficient funds via check draft or credit card. Customer may prevent disconnection by making payment of all amounts owed in guaranteed funds prior to the expiration of the 24 hour insufficient funds notice.
- 11. Service may be refused or terminated for failure of the customer to provide a deposit/ advance payment to the Telephone Company, if required. (T)
(T)

CANCELLED
November 11, 2010
Missouri Public
Service Commission
JL-2011-0196

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

**2nd Revised Page 23
Replaces 1st Revised Page 23**

- 4. When telephone service is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such person is under the care of a physician, the Customer may request a delay of termination of service for up to twenty-one (21) days. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity. (M)
- 5. The Telephone Company may refuse to furnish Service to any person, on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.
- 6. The Telephone Company may disconnect, without advance notice:
 - a. Any Service used in such a manner as to interfere unreasonably with other services or service of another user, constitute abuse, fraud, theft, or tend to injuriously affect the efficiency of the Telephone Company's plant, property or service. (T)
 - b. Any Service or call which is used with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user.
 - c. Any Service used to disseminate without authorization confidential, proprietary information of the Telephone Company or information that would enable other persons to gain unauthorized access to the Telephone Company's network or facilities.
- 7. The Telephone Company may refuse to furnish or may deny Service to any Customer who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual.
- 8. The Telephone Company may refuse to furnish Service and may also disconnect existing Service for a Customer who demonstrates fraudulent means of obtaining, or attempting to obtain, or assisting another to obtain, service by any trick, scheme, false representation, false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the charge for such service.
- 9. The Telephone Company may refuse to furnish or may discontinue Service to any Customer upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.
- 10. Subject to Missouri regulations, the Telephone Company may disconnect, on 24 hours notice, any service when the Customer has made payment of past due amounts with insufficient funds via check draft or credit card. Customer may prevent disconnection by making payment of all amounts owed in guaranteed funds prior to the expiration of the 24 hour insufficient funds notice. (T)

CANCELLED
December 20, 2007
Missouri Public
Service Commission

**Issued By: Trudi McCollum Foushee, Vice President and Sr. Counsel, Law and Regulatory Affairs
Charter Fiberlink – Missouri, LLC**

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

1st Revised Page 23
Replaces Original Page 23

- (M)
4. When telephone service is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such person is under the care of a physician, the Customer may request a delay of termination of service for up to twenty-one (21) days. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.
 5. The Telephone Company may refuse to furnish Service to any person, on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.
 6. The Telephone Company may disconnect, without advance notice:
 - a. Any Service used in such a manner as to interfere unreasonably with other services or service of another user, constitute abuse, fraud or tend to injuriously affect the efficiency of the Telephone Company's plant, property or service.
 - b. Any Service or call which is used with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user.
 - c. Any Service used to disseminate without authorization confidential, proprietary information of the Telephone Company or information that would enable other persons to gain unauthorized access to the Telephone Company's network or facilities.
 7. The Telephone Company may refuse to furnish or may deny Service to any Customer who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual.
 8. The Telephone Company may refuse to furnish Service and may also disconnect existing Service for a Customer who demonstrates fraudulent means of obtaining, or attempting to obtain, or assisting another to obtain, service by any trick, scheme, false representation, false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the charge for such service.
 9. The Telephone Company may refuse to furnish or may discontinue Service to any Customer upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

Missouri Public Service Commission

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2nd RS 23

Missouri Public Service Commission
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1.7.13 Payment for Facilities and Services

1. The Customer is held responsible for all charges for Services rendered and furnished to the Customer including any FCC - approved end user charge, billed monthly in advance. The Customer shall also pay for state or interstate long distance service charges that may be billed by the Telephone Company, including charges for toll messages in which charges have been reversed and also nonrecurring service charges when billed. The Customer is also responsible for any charges transferred to the Customer's account from terminated accounts billed to the same Customer.

Missouri Public Service Commission

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

FILED JAN 07 2003

Issue Date: November 27, 2002

Effective Date: December 27, 2002

JAN 07 2003

REC'D NOV 20 2001

persons to gain unauthorized access to the Telephone Company's network or facilities.

Service Commission

7. The Telephone Company may refuse to furnish or may deny Service to any Customer who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual.
8. The Telephone Company may refuse to furnish Service and may also disconnect existing Service for a Customer who demonstrates fraudulent means of obtaining, or attempting to obtain, or assisting another to obtain, service by any trick, scheme, false representation, false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the charge for such service.
9. The Telephone Company may refuse to furnish or may discontinue Service to any Customer upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

1.7.13 Payment for Facilities and Services

1. The Customer is held responsible for all charges for Services rendered and furnished to the Customer including any FCC - approved end user charge, billed monthly in advance. The Customer shall also pay for state or interstate long distance service charges that may be billed by the Telephone Company, including charges for toll messages in which charges have been reversed and also nonrecurring service charges when billed. The Customer is also responsible for any charges transferred to the Customer's account from terminated accounts billed to the same Customer.
2. All bills for Services are due when rendered and are payable at the office of the Telephone Company, or an authorized collection agency. (The Telephone Company will provide a copy of the original/official bill, upon the request of the Customer, in Braille or no less than twenty-four point bold-faced type print or both.) Customers shall have twenty-one (21) days from the date of the bill to pay the charges stated before charges are considered delinquent except when the Customer has had service discontinued for nonpayment in the last twelve (12) months or where the Customer incurs other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the Customer.
3. Service to Customers having undisputed delinquent accounts may be discontinued after written notice by first class mail is sent or delivered to the Customer at least ten (10) days prior to the proposed disconnection date. Service will be discontinued during normal business hours and will not take place on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such day. The Telephone Company will postpone a discontinuance of service for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.
4. A Late Payment Charge of 1.5% per month on all outstanding unpaid balances will be charged to Customer accounts with an unpaid balance thirty-one (31) or more days past due

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JAN 07 2003
1st P.S. 23
Public Service Commission
MISSOURI

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public
02 - 391

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

1.7.13 Payment for Facilities and Services

1. The Customer is held responsible for all charges for Services rendered and furnished to the Customer.
2. All charges for Services are due when rendered and are payable at the office of the Telephone Company, or an authorized collection agency (the Telephone Company will provide a copy of the original/official bill, upon the request of the Customer, in Braille or no less than twenty-four point bold-faced type print or both). Customers shall have twenty-one (21) days from the date of the bill to pay the charges stated before charges are considered delinquent (except when the Customer has had service discontinued for nonpayment in the last twelve (12) months or where the Customer incurs other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the Customer).
3. Reserved for future use.
4. Service to Customers having undisputed delinquent accounts may be discontinued after written notice by first class mail is sent or delivered to the Customer at least ten (10) days prior to the proposed disconnection date. Service will be discontinued during normal business hours and will not take place on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such day The Telephone Company will postpone a discontinuance of service for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.
5. When the service of a Customer has been denied or suspended in accordance with rules for Service in this Local Exchange Tariff, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Local Exchange Tariff, will be made. In addition to the restoral of service charge, the Customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.
6. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new application.

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CANCELLED - Missouri Public Service Commission - 09/23/2025 - JC-2026-0037

**Issued By: Betty Sanders, Sr. Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

**FILED
Missouri Public
Service Commission
JL-2015-0225**

1.7.13 Payment for Facilities and Services

1. The Customer is held responsible for all charges for Services rendered and furnished to the Customer, including any FCC-approved end user charge, billed monthly in advance. The Customer shall also pay for state or interstate long distance service charges that may be billed by the Telephone Company, including charges for toll messages in which charges have been reversed, and nonrecurring service charges when billed. The Customer is also responsible for any charges transferred to the Customer's account from terminated accounts billed to the same Customer.
2. All charges for Services are due when rendered and are payable at the office of the Telephone Company, or an authorized collection agency (the Telephone Company will provide a copy of the original/official bill, upon the request of the Customer, in Braille or no less than twenty-four point bold-faced type print or both). Customers shall have twenty-one (21) days from the date of the bill to pay the charges stated before charges are considered delinquent (except when the Customer has had service discontinued for nonpayment in the last twelve (12) months or where the Customer incurs other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the Customer).
3. Payments, including partial payments, for Company Services rendered will be applied to basic line telephone service as a first priority, unless otherwise instructed by the customer, to ensure continued service and 911 accessibility.
4. Service to Customers having undisputed delinquent accounts may be discontinued after written notice by first class mail is sent or delivered to the Customer at least ten (10) days prior to the proposed disconnection date. Service will be discontinued during normal business hours and will not take place on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such day The Telephone Company will postpone a discontinuance of service for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.
5. When the service of a Customer has been denied or suspended in accordance with rules for Service in this Local Exchange Tariff, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Local Exchange Tariff, will be made. In addition to the restoral of service charge, the Customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.
6. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new application.

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CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2013-0129

Issue Date: September 13, 2012

Effective Date: October 13, 2012

1.7.13 Payment for Facilities and Services

1. The Customer is held responsible for all charges for Services rendered and furnished to the Customer, including any FCC-approved end user charge, billed monthly in advance. The Customer shall also pay for state or interstate long distance service charges that may be billed by the Telephone Company, including charges for toll messages in which charges have been reversed, and nonrecurring service charges when billed. The Customer is also responsible for any charges transferred to the Customer's account from terminated accounts billed to the same Customer. (T)
2. All charges for Services are due when rendered and are payable at the office of the Telephone Company, or an authorized collection agency (the Telephone Company will provide a copy of the original/official bill, upon the request of the Customer, in Braille or no less than twenty-four point bold-faced type print or both). Customers shall have twenty-one (21) days from the date of the bill to pay the charges stated before charges are considered delinquent (except when the Customer has had service discontinued for nonpayment in the last twelve (12) months or where the Customer incurs other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the Customer). (T)
3. Payments, including partial payments, for Company Services rendered will be applied to basic line telephone service as a first priority, unless otherwise instructed by the customer, to ensure continued service and 911 accessibility. (N)
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(N)
4. Service to Customers having undisputed delinquent accounts may be discontinued after written notice by first class mail is sent or delivered to the Customer at least ten (10) days prior to the proposed disconnection date. Service will be discontinued during normal business hours and will not take place on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such day The Telephone Company will postpone a discontinuance of service for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity. (T)
5. A Late Payment Charge of 1.5% per month on all outstanding unpaid balances will be charged to Customer accounts with an unpaid balance thirty-one (31) or more days past due to compensate the Telephone Company for the additional administrative expense associated with the accounts. (T)
6. When the service of a Customer has been denied or suspended in accordance with rules for Service in this Local Exchange Tariff, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Local Exchange Tariff, will be made. In addition to the restoral of service charge, the Customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service. (T)
7. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new application. (T)

Issued By: **Betty Sanders, Director Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2013-0043

Issue Date: July 16, 2012

CANCELLED
October 13, 2012
Missouri Public
Service Commission
JL-2013-0129

Effective Date: August 15, 2012

1.7.13 Payment for Facilities and Services

1. The Customer is held responsible for all charges for Services rendered and furnished to the Customer including any FCC-approved end user charge, billed monthly in advance. The Customer shall also pay for state or interstate long distance service charges that may be billed by the Telephone Company, including charges for toll messages in which charges have been reversed and also nonrecurring service charges when billed. The Customer is also responsible for any charges transferred to the Customer's account from terminated accounts billed to the same Customer.
- 2 All bills for Services are due when rendered and are payable at the office of the Telephone Company, or an authorized collection agency (The Telephone Company will provide a copy of the original/official bill, upon the request of the Customer, in Braille or no less than twenty-four point bold-faced type print or both). Customers shall have twenty-one (21) days from the date of the bill to pay the charges stated before charges are considered delinquent except when the Customer has had service discontinued for nonpayment in the last twelve (12) months or where the Customer incurs other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the Customer.
- 3 Service to Customers having undisputed delinquent accounts may be discontinued after written notice by first class mail is sent or delivered to the Customer at least ten (10) days prior to the proposed disconnection date. Service will be discontinued during normal business hours and will not take place on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such day The Telephone Company will postpone a discontinuance of service for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity.
- 4 A Late Payment Charge of 1.5% per month on all outstanding unpaid balances will be charged to Customer accounts with an unpaid balance thirty-one (31) or more days past due to compensate the Telephone Company for the additional administrative expense associated with the accounts.
- 5 When the service of a Customer has been denied or suspended in accordance with rules for Service in this Local Exchange Tariff, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoration of service charge as quoted in this Local Exchange Tariff, will be made. In addition to the restoration of service charge, the Customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoration of service.
- 6 Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new application.

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- 2 All bills for Services are due when rendered and are payable at the office of the Telephone Company, or an authorized collection agency (The Telephone Company will provide a copy of the original/official bill, upon the request of the Customer, in Braille or no less than twenty-four point bold-faced type print or both) Customers shall have twenty-one (21) days from the date of the bill to pay the charges stated before charges are considered delinquent except when the Customer has had service discontinued for nonpayment in the last twelve (12) months or where the Customer incurs other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the Customer
 - 3 Service to Customers having undisputed delinquent accounts may be discontinued after written notice by first class mail is sent or delivered to the Customer at least ten (10) days prior to the proposed disconnection date Service will be discontinued during normal business hours and will not take place on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such day The Telephone Company will postpone a discontinuance of service for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician Any person who alleges such emergency shall, if requested, provide the Telephone Company with reasonable evidence of such necessity
 - 4 A Late Payment Charge of 1 5% per month on all outstanding unpaid balances will be charged to Customer accounts with an unpaid balance thirty-one (31) or more days past due to compensate the Telephone Company for the additional administrative expense associated with these accounts
 - 5 When the service of a Customer has been denied or suspended in accordance with rules for Service in this Local Exchange Tariff, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Local Exchange Tariff, will be made In addition to the restoral of service charge, the Customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service
 - 6 Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application

1.7.14 Construction, Installation and Maintenance Charges

Construction performed under this Section 1 7 14 shall be at the sole discretion of the Telephone Company

- 1 Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Telephone Company, for example
 - a The facilities are not presently available, and there is no other requirement for the facilities so constructed
 - b The facilities are provided in remote or undeveloped sections outside the Base Rate Area, or if the facilities are provided on a temporary basis

Issued By: Jerold C Lambert, Vice President and Sr Counsel
Charter Fiberlink – Missouri, LLC

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

REC'D NOV 20 2001

to compensate the Telephone Company for the additional administrative expense associated with these accounts.

Service Commission

- 5. When the service of a Customer has been denied or suspended in accordance with rules for Service in this Local Exchange Tariff, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Local Exchange Tariff, will be made. In addition to the restoral of service charge, the Customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.
- 6. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application.

1.7.14 Construction, Installation and Maintenance Charges

Construction performed under this Section 1.7.14 shall be at the sole discretion of the Telephone Company.

- 1. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Telephone Company, for example:
 - a. The facilities are not presently available, and there is no other requirement for the facilities so constructed.
 - b. The facilities are provided in remote or undeveloped sections outside the Base Rate Area, or if the facilities are provided on a temporary basis.
 - c. The facilities are of a type other than that which the Telephone Company would normally utilize in the furnishing of its services.
 - d. The facilities would be deployed over a route other than that which the Telephone Company would normally utilize in the furnishing of its services.
 - e. The facilities would be in a quantity greater than that which the Telephone Company would normally construct.
 - f. The facilities would be constructed on an expedited basis
 - g. The facilities would be constructed on a temporary basis until permanent facilities are available.
 - h. The facilities would be constructed in advance of Telephone Company's normal construction.
 - i. The conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
 - j. The Customer's location requires the use of costly private right-of-way.
- 2. Title to all construction, provided wholly or partly at a Customer's expense, is vested in the Telephone Company.
- 3. Construction charges will include materials, contract services, and loaded labor. The Customer is required to bear unusual maintenance costs for special construction.
- 4. Overhead loading of labor is calculated with a composite allocation factor that is based on plant, construction, and engineering personnel salaries and expenses; supervision, pension expense, insurance, unemployment and social security taxes. This factor is developed annually by determining the relationship of the above expenses to the total payroll base. It is applied to expenses for construction, removals, plant and central office maintenance.

CANCELLED

JAN 07 2003

By *1st PRS 24*
Public Service Commission
MISSOURI

Issued By: **Jerold C. Lambert, Vice President and Sr. Counsel**
Charter Fiberlink – Missouri, LLC

Missouri Public
02-391
FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

1.7.13 Payment for Facilities and Services

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1. The Customer is held responsible for all charges for Services rendered and furnished to the Customer including any FCC - approved end user charge, billed monthly in advance. The Customer shall also pay for state or interstate long distance service charges that may be billed by the Telephone Company, including charges for toll messages in which charges have been reversed and also nonrecurring service charges when billed. The Customer is also responsible for any charges transferred to the Customer's account from terminated accounts billed to the same Customer.

CANCELLED

December 20, 2007

Missouri Public
Service Commission

**Issued By: Trudi McCollum Foushee, Vice President and Sr. Counsel, Law and Regulatory Affairs
Charter Fiberlink – Missouri, LLC**

Issue Date: February 10, 2003

Effective Date: March 12, 2003

REC'D NOV 20 2001

5. The Telephone Company will provide an estimate of actual charges to the Customer prior to the start of construction.
6. When attachments are made to poles of other companies, in lieu of providing construction for which the Customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments are borne by the Customer.
7. The Customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
8. Construction charges will not apply to the Customer's station installation that includes the aerial drop that extends from the last pole to the demarcation point.
9. Refer to Glossary of Definitions and Terms for explanation and examples of the term "demarcation point."
10. Installation of facilities within subdivisions shall be underground where underground treatment is the usual form of installation.
11. The following definitions are used with regard to facilities constructed and owned by the Telephone Company:

- a. Applicant - The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.
- b. Building - A single structure roofed and enclosed with exterior walls, built for permanent use, erected, frames of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile homes).
- c. Subdivision - A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

12. The Telephone Company upon receipt of the applicant's proper application will install underground facilities with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground facilities will be at no charge, except where a charge is permitted in this Section of the Local Exchange Tariff.

13. Rights-of-Way and Easements

- a. Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground facilities only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public land and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.

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JAN 07 2003

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Public Service Commission
MISSOURI

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public

02-391

FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

- b. Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be provided by the applicant within reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be provided by the applicant at no charge to the Telephone Company, be cleared of trees, tree stumps, and other obstructions and be graded to within six (6) inches of final grade. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

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14. Advances by the Applicant

- a. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground distribution system through a section or sections of the subdivision where service will not be connected for at least two (2) years, then the Telephone Company may require a reasonable advancement for the construction from the applicant before construction is commenced, to guarantee performance.
- b. Where the subdivision is developed in a uniform manner so that the Telephone Company may restrict the construction of its underground telephone distribution system to a section or sections in which buildings or multiple-occupancy buildings are being constructed, the Telephone Company may not require an advance.
- c. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
- d. Any portion of an advance remaining unrefunded ten (10) years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

15. Temporary Facilities

- a. Temporary facilities may be installed to provide service, when necessary, for a maximum period of one (1) year.
- b. When it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated nonrecoverable costs of the temporary facilities. If the required costs under the above-described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

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JAN 07 2003
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Public Service Commission
MISSOURI

16. Special Conditions

In circumstances, where the application of these rules appears impracticable or unjust to the applicant or the Telephone Company, or discriminatory to other Customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

17. Special Type of Construction

When underground service connections are desired by Customers as initial installation in

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public
02 - 391
FILED JAN 01 2002

places where aerial drop wires would ordinarily be used to reach the Customers' premises, or when aerial facilities are used to provide service to a customer and subsequently the Customer desires that such facilities be placed underground, the following regulations apply:

- a. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the Customer and in addition, the Customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
- b. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
- c. Where conductors are laid in a trench, the trench shall be constructed and backfilled by or at the expense of the Customer. In addition, the Customer shall pay the cost of the conductors, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or is) required to furnish the same service.
- d. Cable or wire installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the Customer or his representative will be made only at the Customer's expense.
- e. Where facilities are changed from aerial to underground, in addition to the above, the Customer is charged the cost of dismantling and removing the aerial facilities.

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REC'D NOV 20 2001

1.7.15 Slamming

Slamming is the unauthorized change of a subscriber's preferred local, IntraLATA toll or InterLATA toll telecommunications carrier.

Per FCC 00-135, CC Docket 94-129, a telecommunications carrier who acquires a Customer by an unauthorized change of that Customer's local service may be billed the applicable nonrecurring charges to establish that Customer's service as a new account back with the Customer's authorized telecommunications carrier.

Telephone Company will only execute a change on the behalf of a subscriber in the subscriber's selection of a provider of telecommunications service in accordance with the procedures prescribed in 4 CSR 240-33.150.

1.7.16 911 Emergency Services

- 1. Telephone Company will supply the 911/E-911 service provider in Telephone Company's service area with accurate information necessary to update the 911/ E-911 database at the time Telephone Company accepts Customer orders.
- 2. At the time Telephone Company provides basic local service to a Customer by means of Telephone Company's own cable pair, or over any other exclusively owned facility,

CANCELLED
JAN 07 2003
By 1st RS 27
Public Service Commission
MISSOURI

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Missouri Public
02-391
FILED JAN 01 2002

Service Commission

Special Type of Construction (cont'd)

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- d Cable or wire installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the Customer or his representative will be made only at the Customer's expense.
- e Where facilities are changed from aerial to underground, in addition to the above, the Customer is charged the cost of dismantling and removing the aerial facilities.

1.7.15 Slamming

Slamming is the unauthorized change of a subscriber's preferred local, IntraLATA toll or InterLATA toll telecommunications carrier.

Per **FCC 00-135, CC Docket 94-129**, a telecommunications carrier who acquires a Customer by an unauthorized change of that Customer's local service may be billed the applicable nonrecurring charges to establish that Customer's service as a new account back with the Customer's authorized telecommunications carrier.

Telephone Company will only execute a change on the behalf of a subscriber in the subscriber's selection of a provider of telecommunications service in accordance with the procedures prescribed in **4 CSR 240-33 150**

1.7.16 911 Emergency Services

- 1 Telephone Company will supply the 911/E-911 service provider in Telephone Company's service area with accurate information necessary to update the 911/E-911 database at the time Telephone Company accepts Customer orders.

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Database records provide customer-specific information that includes the customer name and service address. This information is made available to emergency service providers in the event that a call is placed to 911 from the end user's telephone.

- 3 Telephone Company is obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point. Telephone Company recognizes the authority of the 911/E-911 Customer to establish service specifications and grant final approval or denial of service configurations offered by Telephone Company.
- 4 Telephone Company will collect 911/E911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to **RSMo 190 310**. Telephone Company will observe and adhere to the Commission's emergency telephone service rules in **4 CSR 240-34**.

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CANCELLED
December 26, 2010
Missouri Public
Service Commission
JL-2011-0267

Issued By: **Betty Sanders, Director Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2011-0166

- d Cable or wire installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the Customer or his representative will be made only at the Customer's expense
- e Where facilities are changed from aerial to underground, in addition to the above, the Customer is charged the cost of dismantling and removing the aerial facilities

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1.7.15 Slamming

Slamming is the unauthorized change of a subscriber's preferred local, IntraLATA toll or InterLATA toll telecommunications carrier

Per **FCC 00-135, CC Docket 94-129**, a telecommunications carrier who acquires a Customer by an unauthorized change of that Customer's local service may be billed the applicable nonrecurring charges to establish that Customer's service as a new account back with the Customer's authorized telecommunications carrier

Telephone Company will only execute a change on the behalf of a subscriber in the subscriber's selection of a provider of telecommunications service in accordance with the procedures prescribed in **4 CSR 240-33 150**

1.7.16 911 Emergency Services

- 1 Telephone Company will supply the 911/E-911 service provider in Telephone Company's service area with accurate information necessary to update the 911/ E-911 database at the time Telephone Company accepts Customer orders
- 2 At the time Telephone Company provides basic local service to a Customer by means of Telephone Company's own cable pair, or over any other exclusively owned facility, Telephone Company will make the necessary equipment or facility additions in order to accurately and properly update the database for 911/E-911
- 3 Telephone Company is obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point Telephone Company recognizes the authority of the 911/E-911 Customer to establish service specifications and grant final approval or denial of service configurations offered by Telephone Company
- 4 Telephone Company will collect 911/E911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to **RSMo 190 310** Telephone Company will observe and adhere to the Commission's emergency telephone service rules in **4 CSR 240-34**

CANCELLED

November 1, 2010

Missouri Public
Service Commission

JL-2011-0166

Issue Date November 27, 2002

Issued By **Jerold C Lambert, Vice President and Sr Counsel**
Charter Fiberlink – Missouri, LLC

Effective Date December 27, 2002

Telephone Company will make the necessary equipment or facility additions in order to accurately and properly update the database for 911/E-911.

3. Telephone Company is obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point. Telephone Company recognizes the authority of the 911/E-911 Customer to establish service specifications and grant final approval or denial of service configurations offered by Telephone Company.
4. Telephone Company will collect 911/E911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to **RSMo 190.310**. Telephone Company will observe and adhere to the Commission's emergency telephone service rules in **4 CSR 240-34**.

Missouri Public

1.7.17 Rights of the Telephone Company's Customer REC'D NOV 20 2001

Customer Notification

Service Commission

The Telephone Company will prepare a statement which, in layman's terms, describing the rights and responsibilities of both the Telephone Company and its Customers according to **4 CSR 240.33** rules. This statement shall appear in the front part of the telephone directory or the Telephone Company will mail or otherwise deliver such statement to its existing and new Customers.

Upon request the statement shall be submitted to the Commission, its staff, or Office of the Public Counsel.

The statement will include descriptions of:

1. Billing procedures;
2. Customer payment requirements and procedures;
3. Deposit and guarantee requirements;
4. Conditions of termination, discontinuance and reconnection of service;
5. Procedures for handling inquiries;
6. A procedure whereby a Customer may avoid discontinuance of service during a period of absence;
7. Complaint procedures under **4 CSR 240-2.070**;
8. The telephone number and address of all offices of the Missouri Public Service Commission and the statement that this Telephone Company is regulated by the Missouri Public Service Commission; and
9. The address and telephone number of the Office of the Public Counsel and a statement of the function of that office.

CANCELLED

JAN 07 2003
15 RS 28
Public Service Commission
MISSOURI

Telephone Company will provide a toll-free telephone number for Customer inquiries.

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public
02 - 391
FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

1.7.17 Rights of the Telephone Company's Customer

(M)

Customer Notification

The Telephone Company will prepare a statement which, in layman's terms, describing the rights and responsibilities of both the Telephone Company and its Customers according to **4 CSR 240 33** rules. This statement shall appear in the front part of the telephone directory or the Telephone Company will mail or otherwise deliver such statement to its existing and new Customers.

Upon request the statement shall be submitted to the Commission, its staff, or Office of the Public Counsel.

The statement will include descriptions of

- 1 Billing procedures,
- 2 Customer payment requirements and procedures,
- 3 Deposit and guarantee requirements,
- 4 Conditions of termination, discontinuance and reconnection of service,
- 5 Procedures for handling inquiries,
- 6 A procedure whereby a Customer may avoid discontinuance of service during a period of absence,
- 7 Complaint procedures under **4 CSR 240-2.070**
- 8 The telephone number and address of all offices of the Missouri Public Service Commission and the statement that this Telephone Company is regulated by the Missouri Public Service Commission, and
- 9 The address and telephone number of the Office of the Public Counsel and a statement of the function of that office.

Telephone Company will provide a toll-free telephone number for Customer inquiries.

Minimum Charge Rule

Upon a request for service and at the time a contract for service is entered into, Telephone Company will provide a prepared statement (which may be oral) to inform a prospective Customer of the lowest cost service available, including services as measured party service and toll limitation services, if offered, and the lowest cost one party service available to such prospective Customer and the lowest equipment cost for such grades of service.

A copy of all prepared statements shall be provided to the Commission, its counsel and the public counsel upon request.

Issued By **Jerold C Lambert, Vice President and Sr Counsel**
Charter Fiberlink – Missouri, LLC

Minimum Charge Rule

Upon a request for service and at the time a contract for service is entered into, Telephone Company will provide a prepared statement (which may be oral) to inform a prospective Customer of the lowest cost service available, including services as measured party service and toll limitation services, if offered, and the lowest cost one party service available to such prospective Customer and the lowest equipment cost for such grades of service.

Missouri Public
REC'D NOV 20 2001

A copy of all prepared statements shall be provided to the Commission, its counsel and the public counsel upon request.

Customer Disputes

Service Commission

1. A Customer shall advise the Telephone Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to the Telephone Company during normal business hours. A dispute must be registered with the Telephone Company prior to the delinquent date of the charge for a Customer to avoid discontinuance of service as provided by these rules.
2. When a Customer advises a Telephone Company that all or part of a charge is in dispute, the Telephone Company shall record the date, time and place the inquiry is made, investigate the inquiry promptly and thoroughly, and attempt to resolve the dispute in a manner satisfactory to both parties.
3. Failure of a Customer to cooperate with the Telephone Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the Customer's right to continuance of service under this Chapter.
4. If a Customer disputes a charge, the Customer shall pay an amount to the Telephone Company equal to that part of the total bill not in dispute. The amount not in dispute shall be mutually determined by the parties. The parties shall consider the Customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Telephone Company shall not discontinue service to a Customer for nonpayment of charges in dispute while that dispute is pending.
5. If the parties are unable to mutually determine the amount not in dispute, the Customer shall pay to the Telephone Company, at the Telephone Company's option, an amount not to exceed fifty percent (50%) of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Telephone Company shall not discontinue service to a Customer for nonpayment of charges in dispute while that dispute is pending.
6. Failure of the Customer to pay to the Telephone Company the amount not in dispute within forty (4) working days from the date that the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the Customer's right to continuance of service and the Telephone Company may then proceed to discontinue service as provided in this rule.
7. If the dispute is ultimately resolved in the favor of the Customer in whole or in part, any excess moneys paid by the Customer shall be refunded promptly.
8. If the Telephone Company does not resolve the dispute to the satisfaction of the Customer, the Telephone Company representative shall notify the Customer that each party has a right to make an informal complaint to the Commission, and of the address and telephone number where the Customer may file an informal complaint with the Commission. If a Customer files an informal complaint with the Commission prior to advising the Telephone Company that all or a portion of a bill

CANCELLED
JAN 07 2003
157 RS 29
Public Services Commission
MISSOURI

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public
02 - 391

Issue Date: November 20, 2001

FILED JAN 01 2002
Effective Date: January 1, 2002

Service Commission

Customer Disputes

- 1 A customer shall advise the Telephone Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to the Telephone Company during normal business hours. A dispute must be registered with the Telephone Company prior to the delinquent date of the charge for a customer to avoid discontinuance of service as provided by the rules. Customers may contact the Telephone Company at 888-226-7571. (T)
- 2 When a Customer advises a Telephone Company that all or part of a charge is in dispute, the Telephone Company shall record the date, time and place the inquiry is made, investigate the inquiry promptly and thoroughly, and attempt to resolve the dispute in a manner satisfactory to both parties.
- 3 Failure of a Customer to cooperate with the Telephone Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the Customer's right to continuance of service under this Chapter.
- 4 If a Customer disputes a charge, the Customer shall pay an amount to the Telephone Company equal to that part of the total bill not in dispute. The amount not in dispute shall be mutually determined by the parties. The parties shall consider the Customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Telephone Company shall not discontinue service to a Customer for nonpayment of charges in dispute while that dispute is pending.
- 5 If the parties are unable to mutually determine the amount not in dispute, the Customer shall pay to the Telephone Company, at the Telephone Company's option, an amount not to exceed fifty percent (50%) of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Telephone Company shall not discontinue service to a Customer for nonpayment of charges in dispute while that dispute is pending.
- 6 Failure of the Customer to pay to the Telephone Company the amount not in dispute within four (4) working days from the date that the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the Customer's right to continuance of service and the Telephone Company may then proceed to discontinue service as provided in this rule.
- 7 If the dispute is ultimately resolved in the favor of the Customer in whole or in part, any excess moneys paid by the Customer shall be refunded promptly.
- 8 If the Telephone Company does not resolve the dispute to the satisfaction of the Customer, the Telephone Company representative shall notify the Customer that each party has a right to make an informal complaint to the Commission, and of the address and telephone number where the Customer may file an informal complaint with the Commission. If a Customer files an informal complaint with the Commission prior to advising the Telephone Company that all or a portion of a bill is in dispute, the Commission shall notify the Customer of the payment required by sections (4) and (5).
- 9 After resolution of the Customer complaint, a Telephone Company may treat a customer complaint or dispute involving the same question or issue based upon the same facts as already determined and is not required to comply with these rules more than once prior to discontinuance of service.

CANCELED
December 15, 2014
Missouri Public
Service Commission
JL-2015-0205

Issued By: **Betty Sanders, Director Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2009-0281

Customer Disputes

(M)

- 1 A Customer shall advise the Telephone Company that all or part of a charge is in dispute by written notice, in person, or by a telephone message directed to the Telephone Company during normal business hours. A dispute must be registered with the Telephone Company prior to the delinquent date of the charge for a Customer to avoid discontinuance of service as provided by these rules.
- 2 When a Customer advises a Telephone Company that all or part of a charge is in dispute, the Telephone Company shall record the date, time and place the inquiry is made, investigate the inquiry promptly and thoroughly, and attempt to resolve the dispute in a manner satisfactory to both parties.
- 3 Failure of a Customer to cooperate with the Telephone Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the Customer's right to continuance of service under this Chapter.
- 4 If a Customer disputes a charge, the Customer shall pay an amount to the Telephone Company equal to that part of the total bill not in dispute. The amount not in dispute shall be mutually determined by the parties. The parties shall consider the Customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Telephone Company shall not discontinue service to a Customer for nonpayment of charges in dispute while that dispute is pending.
- 5 If the parties are unable to mutually determine the amount not in dispute, the Customer shall pay to the Telephone Company, at the Telephone Company's option, an amount not to exceed fifty percent (50%) of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Telephone Company shall not discontinue service to a Customer for nonpayment of charges in dispute while that dispute is pending.
- 6 Failure of the Customer to pay to the Telephone Company the amount not in dispute within four (4) working days from the date that the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the Customer's right to continuance of service and the Telephone Company may then proceed to discontinue service as provided in this rule.
- 7 If the dispute is ultimately resolved in the favor of the Customer in whole or in part, any excess moneys paid by the Customer shall be refunded promptly.
- 8 If the Telephone Company does not resolve the dispute to the satisfaction of the Customer, the Telephone Company representative shall notify the Customer that each party has a right to make an informal complaint to the Commission, and of the address and telephone number where the Customer may file an informal complaint with the Commission. If a Customer files an informal complaint with the Commission prior to advising the Telephone Company that all or a portion of a bill is in dispute, the Commission shall notify the Customer of the payment required by sections (4) and (5).
- 9 After resolution of the Customer complaint, a Telephone Company may treat a customer complaint or dispute involving the same question or issue based upon the same facts as already determined and is not required to comply with these rules more than once prior to discontinuance of service.

is in dispute, the Commission shall notify the Customer of the payment required by sections (4) and (5).
Service Commission

- 9. After resolution of the Customer complaint, a Telephone Company may treat a customer complaint or dispute involving the same question or issue based upon the same facts as already determined and is not required to comply with these rules more than once prior to discontinuance of service.

Customer Complaint Escalation Procedures

- 1. Any customer of Telephone Company who feels aggrieved by a violation of any of the application of rules in this Local Exchange Tariff or of the Public Service Commission laws of Missouri relating to telecommunications companies, may file an informal or formal complaint under **4 CSR 240-2.070**.
- 2. If the Telephone Company and its customer fail to resolve a matter in dispute, the Telephone Company shall advise the customer of his/her right to file an informal or formal complaint with the Commission under **4 CSR 240-2.070**.
- 3. Pending the resolution of a complaint filed with the Commission, the subject matter of such complaint shall not constitute a basis for discontinuance of service.

CANCELLED

JAN 07 2003
By 1st RS 30
Public Service Commission
MISSOURI

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public

Issue Date: November 20, 2001

02-391
FILED JAN 01 2002
Effective Date: January 1, 2002

Service Commission

1.8 Local Exchange Service – Description and Rates

Service Commission

This Local Exchange Tariff applies to the Services furnished or made available by the Telephone Company in the state of Missouri and is governed by this Local Exchange Tariff. The charges quoted are for periods of one (1) month unless otherwise noted and are payable monthly in advance.

1.8.1 Application of Promotions

Telephone Company may offer promotions for thirty (30) days or longer in Telephone Company's exchanges subject to the availability of facilities. Promotions shall be offered to all similarly situated residence Customers who subscribe to additional lines.

Telephone Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the exchanges, LATAs, or Numbering Plan Areas (NPA) in which the promotions will be offered, the beginning and ending date of the promotion, and the specific type of waiver or credit. The written notice will be filed in an appendix in P.S.C. Mo. No.1, Local Exchange Tariff of Telephone Company.

Telephone Company will not offer a promotion where the projected revenues are not expected to cover long run incremental costs.

Telephone Company will offer all promotions in a non-discriminatory manner.

1.8.2 Promotions

This Section is reserved for future use.

1.8.3 Local Exchange Service**Basic Service**

1. Description

Telephone Company will provide basic local exchange service via Telephone Company's facilities to residential Customers only. Basic local exchange service includes the following:

- a. Basic Local Touchtone Service
- b. E911 Emergency Service
- c. One Directory Listing
- d. Access to Operator Services
- e. Access to Directory Assistance
- f. Access to Customer Service and Repair Services
- g. Access to Line Intercept Services
- h. Access to services for the physically impaired
- i. Access to Interexchange Carriers for Intrastate and Interstate Intra and InterLATA toll calling
- j. Free standard intercept service for 30 days
- k. Free unlimited local calling within the local exchange area of the end-user
- l. Access to MCA overlay³

CANCELLED

JAN 07 2003

By 1st RS 31

Public Service Commission
MISSOURI

³ All Charter customers who receive their telephone number from Charter will be provided MCA calling at a charge of \$12.35 per account as a non-basic service. See Section 1.8.12 of this tariff.

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public

02-391

FILED JAN 01 2002

Issue Date: November 20, 2001

Effective Date: January 1, 2002

Service Commission

1.8 Local Exchange Service – Residential Customers

(T)

This local exchange tariff applies to the services furnished or made available by the Telephone Company, where technically feasible, in the state of Missouri and is governed by this Local Exchange Tariff. The charges quoted are for periods of one (1) month unless otherwise noted and are payable monthly in advance.

1.8.1 Application of Promotions

Telephone Company may offer promotions for thirty (30) days or longer in Telephone Company's exchanges subject to the availability of facilities. Promotions shall be offered to all similarly situated residential customers.

(T)

Telephone Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the exchanges, LATAs, or Numbering Plan Areas (NPA) in which the promotions will be offered, the beginning and ending date of the promotion, and the specific type of waiver or credit. The written notice will be filed in the Appendix of P.S.C. Mo. No.1, Local Exchange Tariff of Telephone Company.

(T)

Telephone Company will not offer a promotion where the projected revenues are not expected to cover long run incremental costs. Telephone Company will offer all promotions in a non-discriminatory manner.

1.8.2 Reserved for Future Use

(T)
(D)

1.8.3 Basic Exchange Service

(T)
(D)

1. Description

Basic local exchange service includes the following:

- a. Basic Local Touchtone Service
- b. E911 Emergency Service
- c. One Directory Listing
- d. Access to Operator Services
- e. Access to Directory Assistance
- f. Access to Customer Service and Repair Services
- g. Access to Line Intercept Services
- h. Access to services for the physically impaired
- i. Access to Interexchange Carriers for Intrastate and Interstate Intra and InterLATA toll calling
- j. Free standard intercept service for 30 days
- k. Free unlimited local calling within the local exchange area of the end-user
- l. Access to MCA overlay¹

¹ All Charter customers who receive their telephone number from Charter will be provided MCA calling as a non-basic service. See Section 1.8.12 of this tariff.

FILED
Missouri Public
Service Commission
JL-2015-0205

Issued By: **Betty Sanders, Sr. Director - Regulatory Affairs**
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

CANCELED
January 19, 2015
Missouri Public
Service Commission
JL-2015-0225

Issue Date: November 13, 2014

Effective Date: December 15, 2014

1.8 Local Exchange Service – Description and Rates for Residential Customers (C)

This local exchange tariff applies to the services furnished or made available by the Telephone Company, where technically feasible, in the state of Missouri and is governed by this Local Exchange Tariff. The charges quoted are for periods of one (1) month unless otherwise noted and are payable monthly in advance. (C)

1.8.1 Application of Promotions

Telephone Company may offer promotions for thirty (30) days or longer in Telephone Company's exchanges subject to the availability of facilities. Promotions shall be offered to all similarly situated residence customers who subscribe to additional lines.

Telephone Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the exchanges, LATAs, or Numbering Plan Areas (NPA) in which the promotions will be offered, the beginning and ending date of the promotion, and the specific type of waiver or credit. The written notice will be filed in an appendix in P.S.C. Mo. No.1, Local Exchange Tariff of Telephone Company.

Telephone Company will not offer a promotion where the projected revenues are not expected to cover long run incremental costs. Telephone Company will offer all promotions in a non-discriminatory manner.

1.8.2 Promotions

See Appendix A.

1.8.3 Local Exchange Service

Basic Service

- 1. Description (C)

Basic local exchange service includes the following:

- a. Basic Local Touchtone Service
- b. E911 Emergency Service
- c. One Directory Listing
- d. Access to Operator Services
- e. Access to Directory Assistance
- f. Access to Customer Service and Repair Services
- g. Access to Line Intercept Services
- h. Access to services for the physically impaired
- i. Access to Interexchange Carriers for Intrastate and Interstate Intra and InterLATA toll calling
- j. Free standard intercept service for 30 days
- k. Free unlimited local calling within the local exchange area of the end-user
- l. Access to MCA overlay ⁽¹⁾ (T)

(1) All Charter customers who receive their telephone number from Charter will be provided MCA calling as a non-basic service. See Section 1.8.12 of this tariff. (C)

1.8 Local Exchange Service – Description and Rates

This Local Exchange Tariff applies to the Services furnished or made available by the Telephone Company in the state of Missouri and is governed by this Local Exchange Tariff. The charges quoted are for periods of one (1) month unless otherwise noted and are payable monthly in advance.

1.8.1 Application of Promotions

Telephone Company may offer promotions for thirty (30) days or longer in Telephone Company's exchanges subject to the availability of facilities. Promotions shall be offered to all similarly situated residence Customers who subscribe to additional lines.

Telephone Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the exchanges, LATAs, or Numbering Plan Areas (NPA) in which the promotions will be offered, the beginning and ending date of the promotion, and the specific type of waiver or credit. The written notice will be filed in an appendix in P.S.C. Mo. No.1, Local Exchange Tariff of Telephone Company.

Telephone Company will not offer a promotion where the projected revenues are not expected to cover long run incremental costs.

Telephone Company will offer all promotions in a non-discriminatory manner.

1.8.2 Promotions

See Appendix A.

1.8.3 Local Exchange Service

Basic Service

1. Description

Telephone Company will provide basic local exchange service via Telephone Company's facilities to residential Customers only. Basic local exchange service includes the following:

- a. Basic Local Touchtone Service
- b. E911 Emergency Service
- c. One Directory Listing
- d. Access to Operator Services
- e. Access to Directory Assistance
- f. Access to Customer Service and Repair Services
- g. Access to Line Intercept Services
- h. Access to services for the physically impaired
- i. Access to Interexchange Carriers for Intrastate and Interstate Intra and InterLATA toll calling
- j. Free standard intercept service for 30 days
- k. Free unlimited local calling within the local exchange area of the end-user
- l. Access to MCA overlay³

³ All Charter Customers who receive their telephone number from Charter will be provided MCA calling at a charge of \$12.35 per account (MCA 1 & 4); \$19.95 per account (MCA 5) as a non-basic service. See Section 1.8.12 of this tariff.

Missouri Public

Service Commission Issued By: **Carrie L. Cox, Director Legal and Regulatory Affairs**
JL-2012-0421 **Charter Fiberlink – Missouri, LLC**

1.8 Local Exchange Service – Description and Rates

(M)

This Local Exchange Tariff applies to the Services furnished or made available by the Telephone Company in the state of Missouri and is governed by this Local Exchange Tariff. The charges quoted are for periods of one (1) month unless otherwise noted and are payable monthly in advance.

Missouri Public
Service Commission

1.8.1 Application of Promotions

REC'D NOV 27 2002

Telephone Company may offer promotions for thirty (30) days or longer in Telephone Company's exchanges subject to the availability of facilities. Promotions shall be offered to all similarly situated residence Customers who subscribe to additional lines.

Telephone Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the exchanges, LATAs, or Numbering Plan Areas (NPA) in which the promotions will be offered, the beginning and ending date of the promotion, and the specific type of waiver or credit. The written notice will be filed in an appendix in P.S.C. Mo. No. 1, Local Exchange Tariff of Telephone Company.

Telephone Company will not offer a promotion where the projected revenues are not expected to cover long run incremental costs.

Telephone Company will offer all promotions in a non-discriminatory manner.

1.8.2 Promotions

See Appendix A.

1.8.3 Local Exchange Service

Basic Service

1. Description

Telephone Company will provide basic local exchange service via Telephone Company's facilities to residential Customers only. Basic local exchange service includes the following:

- a. Basic Local Touchtone Service
- b. E911 Emergency Service
- c. One Directory Listing
- d. Access to Operator Services
- e. Access to Directory Assistance
- f. Access to Customer Service and Repair Services
- g. Access to Line Intercept Services
- h. Access to services for the physically impaired
- i. Access to Interexchange Carriers for Intrastate and Interstate Intra and InterLATA toll calling
- j. Free standard intercept service for 30 days
- k. Free unlimited local calling within the local exchange area of the end-user
- l. Access to MCA overlay³

Missouri Public
Service Commission

FILED JAN 07 2003

³ All Charter customers who receive their telephone number from Charter will be provided MCA calling at a charge of \$12.35 per account as a non-basic service. See Section 1.8.12 of this tariff.

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Issue Date: November 27, 2002

Effective Date: December 27, 2002

JAN 07 2003

REC'D JUL 01 2002

P.S.C. MO - No. 1

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

1st Revised Page 32
Replacing Original Page 32

2. Rates - Monthly Recurring Charge (MRC)

Basic Service - \$10.95 for one line – no calling features included (N)
Additional lines may be added at: \$8.95/line (N)

Feature Package Service

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company's facilities.

2. Rates - Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

3-Feature Flexible Pack - \$22.00/line (includes basic service)

Features Included: Call Waiting, Caller ID, Three-Way Calling⁴

Additional lines may be added at: \$6.00/line

12-Feature Pack - \$24.95/line (includes basic service)

Features Included: Call Waiting, Caller ID, Three-Way Calling, Call Forwarding-Variable, Call Forwarding-Remote Access, Call Forwarding-Selective, Call Return, Call Screening, Speed Dial 30, Distinctive Ring, Repeat Dialing, Anonymous Call Rejection⁴

Additional lines may be added at: \$6.00/line

CANCELLED

1.8.4 Calling Features – a la carte

1. Descriptions and Rates - Monthly Recurring Charge (MRC) – unless specified as "per use"
a la carte pricing of Custom Calling Features and other services are provided by

JAN 07 2003

By *2001 RS 32*

Public Service Commission
MISSOURI

Name	Description of Service	Monthly Recurring Charge (MRC)
Non-listed Number	Numbers not in the telephone directory but which are provided to Directory Assistance.	\$ 1.00

⁴ Telephone Company's flexible plans allow for customers to have these features on one line or may spread the features across multiple lines. Customers may substitute features if they are the identical price of features in the 3 pack. Voice Mail or Pay-per-use features cannot be substituted. Additional *a la carte* features are available for an extra monthly recurring charge (MRC).

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public Service Commission

Issue Date: June 24, 2002

Effective Date: July 21, 2002

FILED JUL 21 2002

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

Missouri Public

2. Rates - Monthly Recurring Charge (MRC)

Basic Service - \$8.95 for one line. No calling features included

Additional lines may be added at: \$6.00/line

Service Commission

Feature Package Service

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company's facilities.

2. Rates - Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

3-Feature Flexible Pack - \$22.00/line (includes basic service)

Features Included: Call Waiting, Caller ID, Three-Way Calling⁴

Additional lines may be added at: \$6.00/line

12-Feature Pack - \$24.95/line (includes basic service)

Features Included: Call Waiting, Caller ID, Three-Way Calling, Call Forwarding-Variable, Call Forwarding-Remote Access, Call Forwarding-Selective, Call Return, Call Screening, Speed Dial 30, Custom Ring, Repeat Dialing, Anonymous Call Rejection⁴

Additional lines may be added at: \$6.00/line

CANCELLED
JUL 21 2002
by ISERS 32
Public Service Commission
MISSOURI

1.8.4 Calling Features – a la carte

1. Descriptions and Rates - Monthly Recurring Charge (MRC) – unless specified as “per use”

a la carte pricing of Custom Calling Features and other services are provided below:

Name	Description of Service	Monthly Recurring Charge (MRC)
Non-listed Number	Numbers not in the telephone directory but which are provided to Directory Assistance.	\$ 1.00

⁴ Telephone Company's flexible plans allow for customers to have these features on one line or may spread the features across multiple lines. Customers may substitute features if they are the identical price of features in the 3 pack. Voice Mail or Pay-per-use features cannot be substituted. Additional *a la carte* features are available for an extra monthly recurring charge (MRC).

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Missouri Public
02-391
FILED JAN 01 2002

1.8 Local Exchange Service - Residential Customers (Cont'd) (T)

1.8.3 Basic Exchange Service (Cont'd) (T)

2. Rates – Monthly Recurring Charge (MRC)

Basic Service, per line¹ \$ 9.00/month – (no calling features included) (T)
Basic Service Additional Line², per line \$ 8.99/month - (no calling features included) (T)

Metropolitan Calling Area (MCA) additive, per line¹ \$10.95/month (MCA-3) (T)
 \$12.35/month (MCA-4)
 \$19.95/month (MCA-5 or MCA-6)

1.8.4 Calling Features and Other Services

1. Descriptions and Rates – Monthly Recurring Charges (MRC) – unless specified as "per use" *a la carte* pricing of Custom Calling Features and other services are provided below:

Name	Description of Service	Monthly Charge	(D)
Non-Listed Number ³	Numbers not in the telephone directory but which are provided to Directory Assistance, per number	\$5.00, per number \$4.50, per number ⁴	(T)
Non-Published Number ³	Numbers not available in the telephone directory and are not provided to Directory Assistance, per number	\$5.00, per number	(T)
Private Number Service ⁵	Number not listed with Directory Assistance or in the telephone Directory. Records secured by Company and not provided to other carriers or publishers.	\$5.00, per number	(T)
Directory Assistance Listings	Placing phone numbers in Directory	\$0.00	
Additional Directory Listings ²	Multiple listings for one telephone number in Directory, per listing	\$2.00	(T)

¹ Effective 12/15/14 this service and rate is unavailable to new customers. Existing customers who subscribe to this service will be grandfathered. Please refer to Definition of Terms for Grandfathered Service. (T)

² Effective 6/26/12 this service is unavailable to new customers. Existing customers who subscribe to this service will be grandfathered. Please refer to Definition of Terms for Grandfathered Service. (T)

³ Effective 2/24/09 these services will be unavailable to new subscribers. Existing subscribers to these services will be grandfathered. Please refer to Definitions for Grandfathered Service. (T)

⁴ Effective 1/23/12 US Cable Corporation will transfer ownership, operation of telecommunication services to the Telephone Company. This rate is applicable to existing former US Cable corporation customers for this service. This rate is not available to new customers. Existing customers will be grandfathered. Please refer to Definitions of Terms for Grandfathered Service. (T)

⁵ Effective 6/26/12 this service is provided to new service package customers upon customer request and at ~~filed~~ **filed**. (T)

Missouri Public
Service Commission
JL-2015-0205

Issued By: **Betty Sanders, Sr. Director Regulatory Affairs**
 12405 Powerscourt Drive, St. Louis, MO 63131
 Charter Fiberlink-Missouri, LLC

CANCELED
 January 19, 2015
 Missouri Public
 Service Commission
 Issue Date: November 13, 2014
 JL-2015-0225

Effective Date: December 15, 2014

1.8.3 Local Exchange Service (cont'd)

2. Rates – Monthly Recurring Charge (MRC)

Basic Service , per line	\$ 9.00/month – (no calling features included)
Basic Additional Lines , per line	\$ 8.99/month - (no calling features included, limit one additional line per residential account)
Metropolitan Calling Area (MCA) additive, per line	\$10.95/month (MCA-3) \$12.35/month (MCA-4) \$19.95/month (MCA-5 + MCA-6)

1.8.4 Calling Features and Other Services

1. Descriptions and Rates – Monthly Recurring Charges (MRC) – unless specified as “per use” *a la carte* pricing of Custom Calling Features and other services are provided below:

Name	Description of Service	Monthly Charge (MRC)	
Non-Listed Number ¹	Numbers not in the telephone directory but which are provided to Directory Assistance, per number	\$5.00, per number \$4.50, per number ²	(N)
Non-Published Number ¹	Numbers not available in the telephone directory and are not provided to Directory Assistance, per number	\$5.00, per number	
Private Number Service	Number not listed with Directory Assistance or in the telephone Directory. Records secured by Company and not provided to other carriers or publishers.	\$5.00, per number	
Directory Assistance Listings	Placing phone numbers in Directory	\$0.00	
Additional Directory Listings	Multiple listings for one telephone number in Directory, per listing	\$2.00	

¹Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer's request, 2) non pay disconnection of telephone service or 3) the Customer is notified by the Telephone Company that the grandfathered service has been discontinued.

²Effective 1/23/12, US Cable Corporation will transfer ownership and operation of telecommunication services to the Telephone Company. This rate is applicable to existing former US Cable Corporation customers for this service. This rate is not available new customers. Existing customers will be allowed to retain this rate at their existing locations until the customer: 1) submits a request to the Telephone Company to change existing service or, 2) is voluntarily or involuntarily terminated or, 3) is notified by the Telephone Company the service is being discontinued or the rate is being increased.

(N)
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|
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(N)

CANCELLED
June 26, 2012
Missouri Public
Service Commission
JL-2012-0761

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

FILED
Missouri Public
Service Commission
JL-2012-0275

Issue Date: December 16, 2011

Effective Date: January 23, 2012

1.8.3 Local Exchange Service (cont'd)

2. Rates – Monthly Recurring Charge (MRC)

Basic Service, per line \$ 9.00/month – (no calling features included)
Basic Additional Lines, per line \$ 8.99/month - (no calling features included, limit one additional line per residential account)

Metropolitan Calling Area (MCA) additive, per line \$10.95/month (MCA-3)
 \$12.35/month (MCA-4)
 \$19.95/month (MCA-5 + MCA-6) (C)
 (D)
 |
 (D)

1.8.4 Calling Features and Other Services

1. Descriptions and Rates – Monthly Recurring Charges (MRC) – unless specified as “per use” *a la carte* pricing of Custom Calling Features and other services are provided below:

Name	Description of Service	Monthly Charge (MRC)	
Non-Listed Number ¹	Numbers not in the telephone directory but which are provided to Directory Assistance, per number	\$5.00, per number	(T)
Non-Published Number ¹	Numbers not available in the telephone directory and are not provided to Directory Assistance, per number	\$5.00, per number	(T)
Private Number Service	Number not listed with Directory Assistance or in the telephone Directory. Records secured by Company and not provided to other carriers or publishers.	\$5.00, per number	
Directory Assistance Listings	Placing phone numbers in Directory	\$0.00	
Additional Directory Listings	Multiple listings for one telephone number in Directory, per listing	\$2.00	

¹ Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer’s request, 2) non pay disconnection of telephone service or 3) the Customer is notified by the Telephone Company that the grandfathered service has been discontinued.

CANCELED

January 23, 2012
Missouri Public
Service Commission
JL-2012-0275

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: February 25, 2011

Effective Date: March 27, 2011

FILED
Missouri Public
Service Commission
JL-2011-0435

1.8.3 Local Exchange Service (Continued)

2. Rates -- Monthly Recurring Charge (MRC)

Basic Service , per line	\$ 9.00/month – (no calling features included)	(C)
Basic Additional Lines , per line	\$ 8.99/month - (no calling features included, limit one additional line per residential account)	(C)
Metropolitan Calling Area (MCA) additive, per line	\$10.95/month (MCA-3)	(C)
	\$12.35/month (MCA-4)	
	\$19.95/month (MCA-5)	

Feature Service Packages

The 2-Feature Pack, 3-Feature Flexible pack, and 12-Feature Pack have been "Grandfathered" as of January 19, 2004. See section 1.8.5 "Grandfathering" of Certain Plans.

The 5-Feature Package(s) have been "Grandfathered" as of January 1, 2006 under the conditions specified in Section 1.8.5 of this tariff.

1.8.4 Calling Features and Other Services

(M)

1. Descriptions and Rates – Monthly Recurring Charges (MRC) – unless specified as "per use" *a la carte* pricing of Custom Calling Features and other services are provided below:

Name	Description of Service	Monthly Charge (MRC)	
Non-Listed Number*	Numbers not in the telephone directory but which are provided to Directory Assistance, per number	\$5.00, per number	(C)
Non-Published Number*	Numbers not available in the telephone directory and are not provided to Directory Assistance, per number	\$5.00, per number	(C)
Private Number Service	Number not listed with Directory Assistance or in the telephone Directory. Records secured by Company and not provided to other carriers or publishers.	\$5.00 , per number	(N) (N)
Directory Assistance Listings	Placing phone numbers in Directory	\$0.00	
Additional Directory Listings	Multiple listings for one telephone number in Directory, per listing	\$2.00	(M)

* Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer's request, 2) non pay disconnection of telephone service or 3) the Customer is notified by the Telephone Company that the grandfathered service has been discontinued.

(N)
|
(N)

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Filed
Missouri Public
Service Commission
JL-2009-0532

CANCELLED
March 27, 2011
Missouri Public
Service Commission
JL-2011-0435

Issue Date: January 21, 2009

Effective Date: February 24, 2009

1.8.3 Local Exchange Service (Continued)

2. Rates – Monthly Recurring Charge (MRC)

Basic Service	\$ 9.00 for one line - no calling features included	
Basic Additional Lines (may be added at)	\$ 8.99/line (no calling features included, limit one additional line per residential account)	(T)

Metropolitan Calling Area

\$10.95/month (MCA-3)
\$12.35/month (MCA-4)
\$19.95/month (MCA-5)

(D)
|
(D)

Feature Service Packages

(T)
(D)
|
(D)

The 2-Feature Pack, 3-Feature Flexible pack, and 12-Feature Pack have been “Grandfathered” as of January 19, 2004. See section 1.8.5 “Grandfathering” of Certain Plans. (C)

The 5-Feature Package(s) have been “Grandfathered” as of January 1, 2006 under the conditions specified in Section 1.8.5 of this tariff. (C)

(D)

|

(D)

Cancelled
February 24, 2009
Missouri Public
Service Commission
JL-2009-0532

Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC

Issue Date: July 25, 2008

Effective Date: August 24, 2008

FILED
Missouri Public
Service Commission

1.8.3 Local Exchange Service (Continued)

2. Rates – Monthly recurring Charge (MRC)

Basic Service	\$ 9.00 for one line - no calling features included	
Additional lines (may be added at)	\$ 8.99/line (no calling features included, limit one additional line per residential account)	(C) (C)

Metropolitan Calling Area

\$10.95/month (MCA-3)
\$12.35/month (MCA-4)
\$19.95/month (MCA-5)

MultiMedia (MTA) Terminal Adapter Lease Charge

\$ 1.25/primary line per account

Applicable to new customers as of 12/3/06

Feature Package Service

1. Description
The Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company's facilities.
2. Rates – Monthly Recurring Charge (MRC), Feature Package Rates are as follows:

The 2-Feature Pack, 3-Feature Flexible pack, and 12-Feature Pack have been "Grandfathered" (Only available to customers currently subscribed to this service).

The 5-Feature Package(s) have been "Grandfathered" under the conditions specified in Section 1.8.5 of this tariff. (Only available to current subscribers to this service)

See section 1.8.5 "Grandfathering" of Certain Plans.

5-Feature Package without MCA - \$17.95 (includes basic service)
Features Included: Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. This package is available for all Principal Zone, MCA 1, 2,3, 4 and 5 service areas. First line includes 5 features and additional lines Basic service only. Additional features, long distance or features on additional lines may be purchased at *a la carte* rates. Customers will not be able to purchase the 300 Minutes Long Distance Packages with this offer. This Package is only available with ported non-MCA numbers. No substitutions will be granted for this feature package.

5-Feature Package \$24.95/line (includes basic service & MCA-3)
\$29.95/line (includes basic service & MCA 4 & 5)
Features Included: Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line Includes 5 features and additional lines basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional Lines may be purchased at *a la carte* rates. No substitutions Will be granted for this feature package.

1.8.3 Local Exchange Service (Continued)

(T)

2. Rates – Monthly recurring Charge (MRC)

Basic Service \$ 9.00 for one line – no calling features included

Additional lines (may be added at) \$ 8.99/line

(T)

Metropolitan Calling Area

\$10.95/month (MCA-3)
\$12.35/month (MCA-4)
\$19.95/month (MCA-5)

MultiMedia (MTA) Terminal Adapter Lease Charge

\$ 1.25/primary line per account

(N)

Applicable to new customers
as of 12/3/06

(N)

Feature Package Service

1. Description

The Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company’s facilities

(T)

2. Rates – Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

The 2-Feature Pack, 3-Feature Flexible pack, and 12-Feature Pack have been “Grandfathered” (Only available to customers currently subscribed to this service).

The 5-Feature Package(s) have been “Grandfathered” under the conditions specified in Section 1.8.5 of this tariff. (Only available to current subscribers to this service)

See section 1.8.5 “Grandfathering” of Certain Plans.

5-Feature Package without MCA -

\$17.95 (includes basic service)

Features Included:

Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. This package is available for all Principal Zone, MCA 1, 2,3, 4 and 5 service areas. First line includes 5 features and additional lines Basic service only. Additional features, long distance or features on additional lines may be purchased at a *la carte* rates. Customers will not be able to purchase the 300 Minutes Long Distance Packages with this offer. This Package is only available with ported non-MCA numbers. No substitutions will be granted for this feature package.

5-Feature Package

\$24.95/line (includes basic service & MCA-3)

\$29.95/line (includes basic service & MCA 4 & 5)

Features Included:

Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line Includes 5 features and additional lines basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional Lines may be purchased at a *la carte* rates. No substitutions Will be granted for this feature package.

**Issued By: Carrie L. Cox, Vice President Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC**

Issue Date: November 3, 2006

Effective Date: December 3, 2006

2. Rates – Monthly recurring Charge (MRC)

Basic Service \$9.00 for one line – no calling features includes

Additional lines
may be added at:

\$ 8.99/line

Metropolitan Calling Area

\$10.95/month (MCA-3) (T)

\$12.35/month (MCA-4) (T)

\$19.95/month (MCA-5) (T)

(D)

(D)

Feature Package Service

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company’s facilities

2. Rates – Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

The 2-Feature Pack, 3-Feature Flexible pack, and 12-Feature Pack have been “Grandfathered” (Only available to customers currently subscribed to this service).

The 5-Feature Package(s) have been “Grandfathered” under the conditions specified in Section 1.8.5 of this tariff. (Only available to current subscribers to this service)

See section 1.8.5 “Grandfathering” of Certain Plans.

5-Feature Package without MCA -

Features Included:

\$17.95 (includes basic service)

Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. This package Is available for all Principal Zone, MCA 1, 2,3, 4 and 5 service areas. First line includes 5 features and additional lines Basic service only. Additional features, long distance or features on additional lines may be purchased at *a la carte* rates. Customers will not be able to purchase the 300 Minutes Long Distance Packages with this offer. This Package is only available with ported non-MCA numbers. No substitutions will be granted for this feature package.

5-Feature Package

Features Included:

\$24.95/line (includes basic service & MCA-3)

\$29.95/line (includes basic service & MCA 4 & 5)

Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line Includes 5 features and additional lines basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional Lines may be purchased at *a la carte* rates. No substitutions Will be granted for this feature package.

Cancelled
December 3, 2006

Filed

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC**

Missouri Public
Service Commission

Issue Date: January 19, 2006

Effective Date: February 18, 2006

Missouri Public
Service Commission

2. Rates – Monthly recurring Charge (MRC)

Basic Service \$9.00 for one line – no calling features includes

Additional lines
may be added at: \$ 8.99/line

(D)

Metropolitan Calling Area \$10.95/month (MCA-3)

Metropolitan Calling Area Service \$12.35/month (MCA-4)

(MCA will be available for “non ported” Telephone Numbers Only) \$19.95/month (MCA-5)

Metropolitan Calling Area Service has been “Grandfathered” under the conditions specified in Section 1.8.5 of this tariff. (Only available to current subscribers to this service)

Feature Package Service

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company’s facilities

2. Rates – Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

The 2-Feature Pack, 3-Feature Flexible pack, and 12-Feature Pack have been “Grandfathered” (Only available to customers currently subscribed to this service).

The 5-Feature Package(s) have been “Grandfathered” under the conditions specified in Section 1.8.5 of this tariff. (Only available to current subscribers to this service)

See section 1.8.5 “Grandfathering” of Certain Plans.

5-Feature Package without MCA - \$17.95 (includes basic service)
Features Included: Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. This package Is available for all Principal Zone, MCA 1, 2,3, 4 and 5 service areas. First line includes 5 features and additional lines Basic service only. Additional features, long distance or features on additional lines may be purchased at *a la carte* rates. Customers will not be able to purchase the 300 Minutes Long Distance Packages with this offer. This Package is only available with ported non-MCA numbers. No substitutions will be granted for this feature package.

5-Feature Package \$24.95/line (includes basic service & MCA-3)
Features Included: \$29.95/line (includes basic service & MCA 4 & 5)
Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line Includes 5 features and additional lines basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional Lines may be purchased at *a la carte* rates. No substitutions Will be granted for this feature package.

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC**

2. Rates – Monthly recurring Charge (MRC)

Basic Service \$9.00 for one line – no calling features includes

Additional lines

may be added at: \$ 8.99/line

-St. Louis Exchange Only \$ 8.95/line

Metropolitan Calling Area Service \$10.95/month (MCA-3)

(MCA will be available for “non ported” \$12.35/month (MCA-4) (N)

Telephone Numbers Only) \$19.95/month (MCA-5)

Metropolitan Calling Area Service has been “Grandfathered” under the conditions specified (N)

In Section 1.8.5 of this tariff. (Only available to current subscribers to this service) (N)

Feature Package Service

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company’s facilities

2. Rates – Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

The 2-Feature Pack, 3-Feature Flexible pack, and 12-Feature Pack have been “Grandfathered” (Only available to customers currently subscribed to this service).

The 5-Feature Package(s) have been “Grandfathered” under the conditions specified in Section 1.8.5 of this tariff. (Only available to current subscribers to this service) (N)
(N)

See section 1.8.5 “Grandfathering” of Certain Plans.

5-Feature Package without MCA - \$17.95 (includes basic service)
Features Included: Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. This package Is available for all Principal Zone, MCA 1, 2,3, 4 and 5 service areas. First line includes 5 features and additional lines Basic service only. Additional features, long distance or features on additional lines may be purchased at *a la carte* rates. Customers will not be able to purchase the 300 Minutes Long Distance Packages with this offer. This Package is only available with ported non-MCA numbers. No substitutions will be granted for this feature package.

5-Feature Package \$24.95/line (includes basic service & MCA-3)
Features Included: \$29.95/line (includes basic service & MCA 4 & 5)
Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line Includes 5 features and additional lines basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional Lines may be purchased at *a la carte* rates. No substitutions Will be granted for this feature package.

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC**

2. Rates – Monthly recurring Charge (MRC)

Basic Service \$9.00 for one line – no calling features includes

Additional lines

may be added at: \$8.99/line (I)

- St. Louis Exchange Only \$ 8.95/line (T)

Metropolitan Calling Area

\$10.95/month (MCA-3)

\$12.35/month (MCA-4)

\$19.95/month (MCA-5)

Feature Package Service

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company’s facilities

2. Rates – Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

The 2-Feature Pack, 3-Feature Flexible pack, and 12-Feature Pack have been “Grandfathered” (Only available to customers currently subscribed to this service).

See section 1.8.5 “Grandfathering” of Certain Plans.

5-Feature Package without MCA -

Features Included:

\$17.95 (includes basic service)

Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. This package Is available for all Principal Zone, MCA 1, 2,3, 4 and 5 service areas. First line includes 5 features and additional lines Basic service only. Additional features, long distance or features on additional lines may be purchased at *a la carte* rates. Customers will not be able to purchase the 300 Minutes Long Distance Packages with this offer. This Package is only available with ported non-MCA numbers. No substitutions will be granted for this feature package.

5-Feature Package

Features Included:

\$24.95/line (includes basic service & MCA-3)

\$29.95/line (includes basic service & MCA 4 & 5)

Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line Includes 5 features and additional lines basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional Lines may be purchased at *a la carte* rates. No substitutions Will be granted for this feature package.

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC**

2. Rates – Monthly recurring Charge (MRC)

Basic Service \$9.00 for one line – no calling features includes

Additional lines
may be added at: \$8.95/line

Metropolitan Calling \$10.95/month (MCA-3)
\$12.35/month (MCA-4)
\$19.95/month (MCA-5)

(D)
(D)
(D)

Feature Package Service

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company’s facilities.

(D)
|
(D)

2. Rates – Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

The 2-Feature Pack, 3-Feature Flexible pack, and 12-Feature Pack have been “Grandfathered” (only available to customers currently subscribed to this service). See section 1.8.5 “Grandfathering” of Certain Plans.

5-Feature Package without MCA - \$17.95 (includes basic service)
Features Included: Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. This package Is available for all Principal Zone, MCA 1, 2,3, 4 and 5 service areas. First line includes 5 features and additional lines Basic service only. Additional features, long distance or features on additional lines may be purchased at *a la carte* rates. Customers will not be able to purchase the 300 Minutes Long Distance Packages with this offer. This Package is only available with ported non-MCA numbers. No substitutions will be granted for this feature package.

5-Feature Package \$24.95/line (includes basic service & MCA-3)
Features Included: \$29.95/line (includes basic service & MCA 4 & 5)
Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line Includes 5 features and additional lines basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional Lines may be purchased at *a la carte* rates. No substitutions Will be granted for this feature package.

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC**

2. Rates – Monthly Recurring Charge (MRC)

Basic Service \$9.00 for one line – no calling features included

Additional lines
may be added at: \$8.95/line

Metropolitan Calling \$10.95/month (MCA-3)

Area (MCA) \$12.35/month (MCA 4)

\$19.95/month (MCA-5)

The Basic Service & MCA includes the first month of service at no charge for those customers who have not had service with the Telephone Company in the previous six months. The first month at no charge provision applies to hosted and ported single primary lines, excluding additional lines. (T)

Feature Package Service

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company’s facilities. The 5-Feature Package(s), with and without MCA, include the first month at no charge for those customers who have not had service with the Telephone Company in the previous six months. The first month at no charge provision applies to hosted and ported single primary lines, excluding additional lines. (T)

2. Rates – Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

The 2-Feature Pack, 3-Feature Flexible pack and 12-Feature Pack have been “Grandfathered” (only available to customers currently subscribed to this service). See section 1.8.5 “Grandfathering” of Certain Plans.

5-Feature Package without MCA - \$17.95 (includes basic service)
Features Included: Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. This package is Available for all Principal Zone, MCA 1, 2, 3, 4 and 5 service Areas. First line includes 5 features and additional lines Basic service only. Additional features, long distance or features On additional lines may be purchased at *a la carte* rates. Customers will not be able to purchase the 300 minutes Long Distance Packages with this offer. This package is only available With ported non-MCA numbers. No substitutions will be Granted for this feature package.

5-Feature Package \$24.95/line (includes basic service & MCA -3)
Features Included: \$29.95/line (includes basic service &MCA 4 & 5)
Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line Includes 5 features and additional lines basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional Lines may be purchased at *a la carte* rates. No substitutions Will be granted for this feature package.

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink – Missouri, LLC**

P.S.C. MO – No.1

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

**6th Revised Page 33
Replaces 5th Revised Page 33**

2. Rates – Monthly Recurring Charge (MRC)

Basic Service	\$9.00 for one line – no calling features included	(R)
Additional lines may be added at:	\$8.95/line	
Metropolitan Calling Area (MCA)	\$10.95/month (MCA 3)	(R)
	\$12.35/month (MCA 4)	(T)
	\$19.95/month (MCA 5)	

Feature Package Service

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company's facilities

2. Rates – Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

**The 2-Feature Pack, 3-Feature Flexible Pack and 12-Feature Pack have been “Grandfathered” (only available to customers currently subscribed to this service).
See section 1.8.5 “Grandfathering” of Certain Plans.**

5-Feature Pack without MCA - \$17.95 (includes basic service)

Features Included: Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8.
This package is available for all Principal Zone, MCA 1, 2, 3, 4 and 5 service areas. First line includes 5 features and additional lines feature basic service only. additional features, long distance or features on additional lines may be purchased at a la carte rates. Customers will not be able to purchase the 300 minute long distance packages with this offer. This package is only available with ported non-MCA numbers. No substitutions will be granted for this feature package.

**5-Feature Pack - \$24.95/line (includes basic service & MCA 3) (R)
\$29.95/line (includes basic service & MCA 4 & 5) (T)**

Features Included: Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line Includes 5 features and additional lines feature basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional lines may be purchased at a la carte rates. No substitutions will be granted for this feature package.

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink-Missouri, LLC**

Issue Date: July 16, 2004

Effective Date: August 16, 2004

**Charter Fiberlink – Missouri, LLC
Local Exchange Tariff**

**5th Revised Page 33
Replaces 4th Revised Page 33**

2. Rates - Monthly Recurring Charge (MRC)

Basic Service - \$10.95 for one line – no calling features included

Additional lines may be added at: \$8.95/line

Metropolitan Calling Area (MCA) -
\$12.35/month (MCA 3 & 4)
\$19.95/month (MCA 5)

Missouri Public

REC'D MAR 03 2004

Feature Package Service

Service Commission

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company's facilities.

2. Rates - Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

The 2-Feature Pack, 3-Feature Flexible Pack and 12-Feature Pack have been "Grandfathered" (only available to customers currently subscribed to this service). See section 1.8.5 "Grandfathering" of Certain Plans.

5-Feature Pack without MCA-

\$17.95 (includes basic service)

Features Included:

Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. This package is available for all Principal Zone, MCA 1, 2, 3, 4 and 5 service areas. First line includes 5 features and additional lines feature basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional lines may be purchased at *a la carte* rates. Customers will not be able to purchase the 300 or 500-minute long distance packages with this offer. This package is only available with ported non-MCA numbers. No substitutions will be granted for this feature package.

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AUG 16 2004
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Public Service Commission
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5-Feature Pack -

\$29.95/line (includes basic service & MCA)

Features Included:

Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line includes 5 features and additional lines feature basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional lines may be purchased at *a la carte* rates. No substitutions will be granted for this feature package.

**Missouri Public
Service Commission**

**Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC**

FILED APR 01 2004

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

4th Revised Page 33
Replaces 3rd Revised Page 33

2. Rates - Monthly Recurring Charge (MRC)

Basic Service -

\$10.95 for one line – no calling features included

Additional lines may be added at:

\$8.95/line

Missouri Public

Metropolitan Calling Area (MCA) -

\$12.35/month (MCA 3 & 4)

\$19.95/month (MCA 5)

REC'D FEB 03 2004

Feature Package Service

Service Commission

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company's facilities.

2. Rates - Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

The 2-Feature Pack, 3-Feature Flexible Pack and 12-Feature Pack have been "Grandfathered" (only available to customers currently subscribed to this service). See section 1.8.5 "Grandfathering" of Certain Plans.

5-Feature Pack without MCA-

\$17.95 (includes basic service)

(N)

Features Included:

Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. This package is available for all MCA 3, 4 and 5 service areas. First line includes 5 features and additional lines feature basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional lines may be purchased at *a la carte* rates. Customers will not be able to purchase the 300 or 500-minute long distance packages with this offer. This package is only available with ported non-MCA numbers. No substitutions will be granted for this feature package.

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APR 01 2004

5th RS 33
Public Service Commission
MISSOURI

5-Feature Pack -

\$29.95/line (includes basic service & MCA)

Features Included:

Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line includes 5 features and additional lines feature basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional lines may be purchased at *a la carte* rates. No substitutions will be granted for this feature package.

Missouri Public
Service Commission

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

FILED MAR 03 2004

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

3rd Revised Page 33
Replaces 2nd Revised Page 33

2. Rates - Monthly Recurring Charge (MRC)

Basic Service - \$10.95 for one line – no calling features included

Additional lines may be added at: \$8.95/line

Metropolitan Calling Area (MCA) - \$12.35/month (MCA 3 & 4)
\$19.95/month (MCA 5)

Missouri Public

REC'D JAN 08 2004

Service Commission

Feature Package Service

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company's facilities.

2. Rates - Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

The 2-Feature Pack, 3-Feature Flexible Pack and 12-Feature Pack have been "Grandfathered" (only available to customers currently subscribed to this service). See section 1.8.5 "Grandfathering" of Certain Plans.

2-Feature Pack-

3-Feature Flexible Pack -

12-Feature Pack -

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MAR 08 2004
By *4WRS* 33
Public Service Commission
MISSOURI

5-Feature Pack -

\$29.95/line (includes basic service & MCA) (T)

Features Included:

Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line includes 5 features and additional lines feature basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional lines may be purchased at *a la carte* rates. No substitutions will be granted for this feature package.

Missouri Public
Service Commission

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

FILED FEB 07 2004

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

2nd Revised Page 33
Replaces 1st Revised Page 33

2. Rates - Monthly Recurring Charge (MRC)

Basic Service - \$10.95 for one line – no calling features included

Additional lines may be added at: \$8.95/line

Metropolitan Calling Area (MCA) - \$12.35/month (MCA 3 & 4)

\$19.95/month (MCA 5)

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REC'D DEC 19 2003

Feature Package Service

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company's facilities.

2. Rates - Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

The 2-Feature Pack, 3-Feature Flexible Pack and 12-Feature Pack have been "Grandfathered" (only available to customers currently subscribed to this service).

See section 1.8.5 "Grandfathering" of Certain Plans.

2-Feature Pack-

3-Feature Flexible Pack -

12-Feature Pack -

5-Feature Pack -

Features Included:

\$29.95/line (includes basic service)

Call Waiting, Caller ID, Caller ID with Call Waiting, Anonymous Call Rejection, Speed Dial 8. First line includes 5 features and additional lines feature basic service only. Additional packages can be purchased for additional lines. Additional features, long distance or features on additional lines may be purchased at a la carte rates. No substitutions will be granted for this feature package.

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FEB 07 2004

By 3rd RS 33
Public Service Commission
MISSOURI

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Service Commission

Issued By: Carrie L. Cox, Director Legal and Regulatory Affairs
Charter Fiberlink – Missouri, LLC

FILED JAN 19 2004

Charter Fiberlink – Missouri, LLC
Local Exchange Tariff

1st Revised Page 33
Replaces Original Page 33

2. Rates - Monthly Recurring Charge (MRC)

Basic Service - \$10.95 for one line – no calling features included (M)
Additional lines may be added at: \$8.95/line

Missouri Public
Service Commission

REC'D NOV 27 2002

Feature Package Service

1. Description

Telephone Company will package additional calling features into the basic local exchange service provided to residential Customers via Telephone Company's facilities.

2. Rates - Monthly Recurring Charge (MRC)

Feature Package Rates are as follows:

2-Feature Pack- \$12.00/line (N)

Features Included: Call Waiting, Caller ID

3-Feature Flexible Pack - \$22.00/line (includes basic service) (M)

Features Included: Call Waiting, Caller ID, Three-Way Calling⁴

12-Feature Pack - \$24.95/line (includes basic service) (M)

Features Included: Call Waiting, Caller ID, Three-Way Calling, Call Forwarding-Variable, Call Forwarding-Remote Access, Call Forwarding-Selective, Call Return, Call Screening, Speed Dial 30, Distinctive Ring, Repeat Dialing, Anonymous Call Rejection⁴

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Public Service Commission
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Service Commission

FILED JAN 07 2003

⁴ Telephone Company's flexible plans allow for customers to have these features on one line or may spread the features across multiple lines. Customers may substitute features if they are the identical price of features in the 3 pack. Voice Mail or Pay-per-use features cannot be substituted. Additional *a la carte* features are available for an extra monthly recurring charge (MRC).

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, LLC

Issue Date: November 27, 2002

Effective Date: December 27, 2002

JAN 07 2003

Name	Description of Service	Monthly Recurring Charge (MRC)
	Service Commission	
Non-published Number	Numbers not available in the telephone directory and are not provided to Directory Assistance.	\$ 1.50
Directory Assistance Listings	Placing phone numbers in Directory	\$0.00
Additional Directory Listings	Extra phone numbers placed in Directory	\$0.00
Foreign Listings	Placing phone numbers in Directory Assistance in a different calling area	\$1.00
Three way calling	Three way calling permits the customer to add a third party to an existing connection, thereby establishing a three way conference call	\$2.75
Speed dialing 8	Speed dialing 8 allows a subscriber to establish a connection to certain directory numbers by dialing one digit instead of seven to ten digits.	\$2.75
Speed dialing 30	Speed dialing 30 allows a subscriber to establish a connection to certain directory numbers by dialing two digits instead of seven to ten digits.	\$6.00
Call Screening	This feature provides the customer with the ability to prevent calls from an unwanted caller.	\$4.00
Privacy Control	Stops unidentified calls before phone ever rings. (unavailable, out of area, or private calls)	\$3.25
PIC Freeze	Providing a PIC freeze on customer's account upon request	No Charge
Call Return	Call Return advises the customer of the last number that called into their line. Provides auto callback option.	\$.50 per use \$3.25 MRC \$4.00 max per month
Call Waiting	Permits the customer, upon receipt of a tone signal indicating that a call is waiting, to place the existing call on hold and answer second waiting call.	\$7.25
LD Alert	This feature allows the current Call Waiting and ringing operations to provide a distinctive call waiting 3-beep tone or a distinctive 3-ringing patter for Long Distance Calls	\$1.00
Caller ID	Caller ID with name works along with Caller ID and provides an incoming telephone number AND a listed name on a customer-provided display device attached to the customer's (called party's) line or set.	\$6.75
Caller ID with Call Waiting	Call waiting works with Caller ID. Must subscribe to both Call Waiting and caller ID	No Charge
Anonymous Call Rejection	Allows subscribers to reject calls from numbers that have blocked identification of their line on Caller ID display devices	\$1.50
Caller ID Blocking – Per Line	Allows subscribers to block the display of their telephone number/ name to all Caller ID display devices. See Caller ID requirements for additional information.	No Charge
Caller ID Blocking – Per Call	Allows subscriber to block the display of their name/number to the person they are calling	No Charge
Call Blocking – Customer Control	This service provides the customer with the ability to block outbound calls that are long distance, Operator Assisted, specific telephone numbers, prefix and/or Area Code specific.	No Charge
Distinctive Ring Service	This service enables the customer to have as many as two telephone numbers associated with a single line. Customers can receive an optional Distinctive Ring Service directory listing.	\$3.50
Add/Change Feature	Adding, dropping, substitution of features	\$5.00
Custom Ring Service	Custom Ring Service provides the customer with the ability to build and maintain a list of up to twelve telephone numbers in order to differentiate these callers from all other callers with a customized ring.	\$3.50
Call Forwarding (3 different types):	Provides forwarding capabilities:	
Selective	1) Forwards only list of 12 selective numbers	\$2.75
Variable	2) Forwards all calls upon activation	\$2.75
Combination	3) Forwards if busy or no answer	\$2.75

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JAN 07 2003

1st RS 33

Issued By: Jerold C. Lambert, Vice President and Sr. Counsel
Charter Fiberlink – Missouri, MISSOURI

Missouri Public
02-391

FILED JAN 01 2002