

TELECOMMUNICATIONS SERVICES

FILED

JUN 14 2000

MISSOURI
Public Service Commission

Schedule of Rates, Rules, and Regulations
Governing Resale of Basic Local Service
Provided in the State of Missouri

OFFERED BY

AccuTel of Texas, Inc.

Applying generally to its authorized territories within the State of Missouri

AccuTel of Texas, Inc.

is a

Competitive Telecommunications Company
Under the Revised Statutes of Missouri

This Tariff sets forth the services offerings, rates, terms and conditions applicable to the furnishing of intrastate basic local communications services by AccuTel of Texas, Inc. (hereinafter, "Carrier" or the "Company") with principal offices at 7900 Carpenter Freeway, Dallas, Texas 75247.

This Tariff applies to services furnished in the State of Missouri.

This Tariff is on file with the Missouri Public Service Commission (the "Commission"), and copies can be inspected, during normal business hours, at the Company's principal place of business.

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MISSOURI
Public Service Commission

Issued: June 14, 2000

Kenneth Weaver
AccuTel of Texas, Inc.
7900 Carpenter Freeway
Dallas, Texas 75247

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WAIVER OF RULES AND REGULATIONS**MISSOURI**
Public Service Commission

Pursuant to Order of the Missouri Public Service Commission, the following statutory provisions and Commission rules have been waived with respect to the Company's provision of basic local exchange telecommunications services as set forth herein:

Statutes

392.210.2	-	Uniform system of accounts.
392.270	-	Property valuation.
392.280	-	Depreciation rates.
392.290.1	-	Issuance of stock and bonds.
392.300.2	-	Acquisition of stock.
392.310	-	Issuance of stock and bonds.
392.320	-	Stock dividends.
392.330	-	Issuance of securities, debt. and notes.
392.340	-	Reorganization.

Commission Rules

4 CSR 240 - 10.020	-	Income on depreciation fund investments.
4 CSR 240 - 30.040	-	Uniform system of accounts.
4 CSR 240 - 35	-	Reporting of bypass and customer-specific arrangements.

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

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- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increased rate.
- M - To signify a move in location of text.
- N - To signify new rate or regulation.
- R - To signify reduced rate.
- S - To signify reissued matter.
- T - To signify a change in text but no change in rate or regulation.

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TARIFF FORMAT SHEETMISSOURI
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- A. Page Numbering - Page numbers appear in the upper-right corner of the sheet. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added, the page appears as a decimal. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Sheet 14 cancels the third revised Sheet 14. Because of deferrals, notice periods, etc., the most current page number on file with the Commission is not always the Tariff page in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i)(1)

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SECTION 1 - DEFINITIONS

Certain terms used generally throughout this Tariff are defined below.

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Authorized User: A person that either is authorized by Customer to use local exchange telephone service at Customer's residence or other location, or is placed in a position by Customer, either through acts or omissions, to use local exchange telephone service.

Company: AccuTel of Texas, Inc., a Texas corporation, which is the issuer of this Tariff.

Commission: The Missouri Public Service Commission.

Customer: The person or entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

Incumbent Local Exchange Carrier (ILEC): Local exchange carriers that are providing telephone exchange service in an area on the date of the enactment of the Telecommunications Act of 1996 and that are deemed to be members of the exchange carrier association.

Local Exchange Carrier: A company which furnishes exchange telephone service.

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TELECOMMUNICATIONS SERVICES

FILEDSECTION 2 - REGULATIONS

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2.1 Undertaking of the CompanyMISSOURI
Public Service Commission2.1.1 Scope

The Company undertakes to furnish local telecommunications services to business and residential customers within the State of Missouri under the terms of this Tariff as a reseller. Service is available 24 hours a day, seven days a week. Company's services are not available for resale.

The Company is responsible under this Tariff only for the services and facilities provided herein. Should Customers use such services and facilities to obtain access to services offered by other providers, the Company assumes no responsibility for such other service.

To the extent the Company is providing services under this tariff by reselling the services of Southwestern Bell Telephone Company, with the exception of rates, the Company concurs in the conditions, limitations and restrictions applying to and governing services offered by Southwestern Bell Telephone Company in its local and general exchange tariffs on file with and approved by the Commission and in any amendments or revisions thereto authorized by the Commission or applicable law

2.1.2 Shortage of Equipment or Facilities

The furnishing of service under this Tariff is subject to availability on a continuing basis of all necessary equipment or facilities from other telecommunications providers to the Company for resale.

2.1.3 Terms and Conditions

- 2.1.3.A This Tariff shall be interpreted and governed by the laws of the State of Missouri.
- 2.1.3.B Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.C Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- 2.1.3.D Service may not be used for any unlawful purpose.
- 2.1.3.E Neither the Company nor Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer or substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

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2.2 Liability of the CompanyMISSOURI
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- 2.2.1 The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- 2.2.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Tariff. With respect to any other claim or suit, by a Customer or by others, for damages associated with the provision of any service offered under this Tariff, the Company's liability, if any, shall be limited as provided herein.
- 2.2.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; and law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.
- 2.2.4 The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.
- 2.2.5 The Company shall not be liable for any damages or losses due to the fault or negligence of, or any omission by, Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 2.2.6 The Company shall be indemnified, defended, and held harmless by Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this Tariff, including:
- 2.2.6.A claims for defamation libel, slander, invasion of privacy, infringement of copyright, unauthorized use of trademark, trade name, or service mark, unfair competition; interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content, revealed to, transmitted, processed, handled, or used by the Company under this Tariff;
- 2.2.6.B all other claims arising out of any act or omission of Customer or others, in connection with any service provided by the Company pursuant to this Tariff.

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2.2 Liability of the Company (Cont'd)MISSOURI
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- 2.2.7 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 2.2.8 Company shall not be liable for any damages, including usage charges, that Customer may incur as a result of the unauthorized use of its Authorization Code(s) by others. The unauthorized use of Customer Authorization Code(s) includes, but is not limited to, the placement of calls using Customer's Authorization Code(s) without the authorization of the Customer. Customer shall be fully liable for all such usage charges.
- 2.2.9 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- 2.2.10 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.
- 2.2.11 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.3 Discontinuance or Interruption of Service by Company2.3.1 **Service may be discontinued** for any of the following reasons:

- 2.3.1.A nonpayment of an undisputed delinquent charge;
- 2.3.1.B unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- 2.3.1.C failure to substantially comply with terms of a settlement agreement;
- 2.3.1.D refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment;
- 2.3.1.E material misrepresentation of identity in obtaining telephone utility service;
- 2.3.1.F as approved by federal or state law.

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2.3 Discontinuance or Interruption of Service by Company (Cont'd)MISSOURI
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2.3.2 Service may not be discontinued by the Company for failure to pay charges to the Missouri Public Service Commission's jurisdiction unless specifically authorized in this Tariff. To the extent Company is unable to block incoming calls to Customer for which Company incurs costs, service to Customer may be suspended upon nonpayment of the charges billed to Customer for such calls.

2.3.3 Residential service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such a day.

2.3.4 Customers shall have 21 days from the rendition of a bill to pay the charges stated.

2.3.5 Residential service shall not be discontinued unless written notice by first-class mail is sent or delivered to the Customer at least ten days prior to the date of the proposed discontinuance.

2.3.6 At least 24 hours preceding a discontinuance, the Company shall make reasonable efforts to contact the Customer to advise of the proposed discontinuance and what steps must be taken to avoid it.

2.3.7 **Notice of Discontinuance** shall contain the following information:

- 2.3.7.A the name, address, and telephone number of the Customer
- 2.3.7.B a statement of the reason for the proposed discontinuance and the cost for reconnection
- 2.3.7.C the date after which service will be discontinued unless appropriate action is taken
- 2.3.7.D how a customer may avoid the discontinuance
- 2.3.7.E the customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the customer is unable to pay the charge in full
- 2.3.7.F the telephone number where the customer may make an inquiry
- 2.3.7.G a statement that the notice will not be effective if the charges involved are part of an unresolved dispute and
- 2.3.7.H a statement of the exception for medical emergency as follows:

Residential Medical Emergency: Company will postpone a discontinuance for at least 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide Company with reasonable evidence of such necessity.

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TELECOMMUNICATIONS SERVICES

2.4 Payment and Billing (cont'd)

- 2.4.1 Except as otherwise limited by regulation, Customer shall be responsible for payment of all charges, whether authorized or not, for any and all use of or access to Services provided to Customers, including without limitation any unauthorized, unlawful, or fraudulent use or access.
- 2.4.2 All amounts stated on each monthly invoice are due and payable as set out in Paragraph 2.4.1 .
- 2.4.3 Customers may pay for Service by money order, certified check or cash at a Company authorized Agent location . Payments for Service mailed to the Company must be in the form of a money order or certified check. Payment for reconnection of Service as provided in this Tariff may be made in any reasonable manner, including personal check. The Company may refuse payment by personal check for reconnection of service if the Customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, excepting bank error. Except as otherwise provided above, personal checks will not be accepted as a form of payment.
- Customer may pay for Service by credit card as well. Customer will be assessed a fee as listed in section 4 of this schedule. (N)
(N)
- 2.4.4 Charges for Prepaid Service will be mailed to the Customer on a monthly (30 days) basis, in advance, and shall be due twenty-one (21) days thereafter.
- 2.4.5 The Company issues bills on a monthly basis with bills received by the Customer on or about the same day each month.
- 2.4.6 The Company will not alter the billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a Customer requests a number or billing change or when the Customer disconnects and reconnects service or transfers service from one premises to another .
- 2.4.7 The Company sets forth the following on residential bills:
- 2.4.7.A the number of access lines for which charges are stated;
 - 2.4.7.B the beginning or ending dates of the billing period;
 - 2.4.7.C the date the bill becomes delinquent if not paid on time;
 - 2.4.7.D penalty fees and advanced payments;
 - 2.4.7.E the unpaid balance (if any);
 - 2.4.7.F the amount for basic service;
 - 2.4.7.G an itemization for the amount due for all other regulated or nonregulated services including the date and duration (in minutes or seconds) of each toll call if such service is provided as an individual service;
 - 2.4.7.H the amount due for all regulated or nonregulated services offered at a packaged rate and an itemization of each service included in the package;
 - 2.4.7.I an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable), and other surcharges as may be necessary and appropriate;

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2.4 Payment and BillingMISSOURI
Public Service Commission

- 2.4.1 Except as otherwise limited by regulation, Customer shall be responsible for payment of all charges, whether authorized or not, for any and all use of or access to Services provided to Customers, including without limitation any unauthorized, unlawful, or fraudulent use or access.
- 2.4.2 All amounts stated on each monthly invoice are due and payable as set out in Paragraph 2.4.1.
- 2.4.3 Customers may pay for Service by money order, certified check or cash at a Company authorized Agent location. Payments for Service mailed to the Company must be in the form of a money order or certified check. Payment for reconnection of Service as provided in this Tariff may be made in any reasonable manner, including personal check. The Company may refuse payment by personal check for reconnection of service if the Customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, excepting bank error. Except as otherwise provided above, personal checks will not be accepted as a form of payment.
- 2.4.4 Charges for Prepaid Service will be mailed to the Customer on a monthly (30 days) basis, in advance, and shall be due twenty-one (21) days thereafter.
- 2.4.5 The Company issues bills on a monthly basis with bills received by the Customer on or about the same day each month.
- 2.4.6 The Company will not alter the billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a Customer requests a number or billing change or when the Customer disconnects and reconnects service or transfers service from one premises to another.
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 - 2.4.7.B the beginning or ending dates of the billing period;
 - 2.4.7.C the date the bill becomes delinquent if not paid on time;
 - 2.4.7.D penalty fees and advanced payments;
 - 2.4.7.E the unpaid balance (if any);
 - 2.4.7.F the amount for basic service;
 - 2.4.7.G an itemization for the amount due for all other regulated or nonregulated services including the date and duration (in minutes or seconds) of each toll call if such service is provided as an individual service;
 - 2.4.7.H the amount due for all regulated or nonregulated services offered at a packaged rate and an itemization of each service included in the package;
 - 2.4.7.I an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable), and other surcharges as may be necessary and appropriate;
 - 2.4.7.J the total amount due;

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2.4 Payment and Billing (Cont'd.)MISSOURI
Public Service Commission

- 2.4.7.K if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated;
- 2.4.7.L a toll free number where inquiries and/or dispute resolutions may be made for each company with charges appearing on customer's bill;
- 2.4.7.M any other credits and charges applied to the account during the current billing period.

2.4.8 During the first billing period in which a residential customer receives Service, the Company provides each Customer an insert or other written notice which contains an itemized account of the charges for the equipment and Service for which the Customer has contracted.

2.5 Taxes

The Customer is responsible for payment of any and all Federal, state or municipal taxes or surcharges, including without limitation franchise fees, excise taxes, sales taxes, or municipal utilities taxes. Taxes and surcharges for Prepaid Services will be billed by the Company as separate line items on Customer's invoice and are not included in any rates set forth in this Tariff. Charges and surcharges other than taxes will be submitted to the Commission for approval.

2.6 Deposits

Company does not require or collect deposits from Customers.

2.7 Returned Check Charge

Company will bill Customer a one-time charge of \$25.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

2.8 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

2.9 Customer Cancellation of Service

If a Customer cancels Service within ten (10) days after the mailing (date of postmark) or delivery of the Customer Information Bulletin, prepaid fees are refundable. If Company has commenced providing service within the 10 day period, customer's refund will be adjusted, on a pro rata basis, for the actual number of days during which service has been provided, with the non-used portion, including taxes, being refunded.

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SECTION 3 - LOCAL EXCHANGES**MISSOURI
Public Service Commission**3.1 Exchange Listings

This Tariff applies to the Company's resale of telecommunications services within the following Southwestern Bell Telephone Company exchanges:

Adrian	Clever
Advance	Climax Springs
Agency	Creve Couer
Altenburg-Frohna	Deering
Antonia	Dekalb
Archie	Delta
Argyle	DeSoto
Armstrong	Dexter
Ash Grove	Downing
Beaufort	East Prairie
Bell City	East Independence
Belton	Edina
Benton	Eldon
Billings	Elsberry
Bismarck	Essex
Bloomfield	Eureka
Bloomsdale	Excelsior Springs
Blue Springs	Fair Grove
Bonne Terre	Farley
Boonville	Farmington
Bowling Green	Fayette
Bridgeton	Fenton
Brookfield	Ferguson
Camdenton	Festus-Crystal City
Campbell	Fisk
Cape Girardeau	Flat River
Cardwell	Florissant
Carl Junction	Frankford
Carrollton	Fredericktown
Carthage	Freeburg
Caruthersville	Fulton
Cedar Hill	Gideon
Center	Gladstone
Chaffee	Glasgow
Charleston	Grain Valley
Chesterfield	Gravois Mills
Chillicothe	Gray Summit

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3.1 Exchange Listings (Cont'd)

MISSOURI
Public Service Commission

Clarksville	Greenwood
Hannibal	Mehlville
Harvester	Meta
Hayti	Mexico
Herculaneum-Pevely	Moberly
Higbee	Monett
High Ridge	Montgomery City
Hillsboro	Morehouse
Holcomb	Nashua
Hornersville	Neosho
Imperial	Nevada
Independence	New Franklin
Jackson	New Madrid
Jasper	Nixa
Joplin	Oak Ridge
Kansas City Metropolitan	Oakville
Kennett	Old Appleton
Kirksville	Oran
Kirkwood	Overland
Knob Noster	Pacific
Ladue	Parkville
Lake Ozark-Osage Beach	Patton
Lamar	Paynesville
LaMonte	Perryville
Lancaster	Pierce City
Leadwood	Pocahontas-New Wells
Lee's Summit	Pond
Liberty	Popular Bluff
Lilbourn	Portage Des Sioux
Linn	Portageville
Lockwood	Puxico
Louisiana	Qulin
Macks Creek	Raytown
Malden	Republic
Manchester	Richmond
Marble Hill	Richwoods
Marceline	Risco
Marionville	Riverview
Marshall	Rogersville
Marston	Rushville
Maxville	St. Charles

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3.1 Exchange Listings (Cont'd)

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St. Clair	Tiffany Springs
St. Joseph	Trenton
St. Louis Metropolitan	Tuscumbia
St. Marys	Union
Ste. Genevieve	Valley Park
San Antonio	Versailles
Sappington	Vienna
Scott City	Walnut Grove
Sedalia	Wardell
Senath	Ware
Sikeston	Washington
Slater	Webb City
Smithville	Webster Groves
South Kansas City	Wellsville
Spanish Lake	Westphalia
Springfield Metropolitan	Willard
Stanberry	Wyatt
Stafford	

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TELECOMMUNICATIONS SERVICES

FILEDSECTION 4 - SERVICE DESCRIPTIONS AND RATES

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4.1 Description of Service**MISSOURI
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The Company's Local Exchange Service enables Customer to:

- Place or receive calls to any calling Station in the local calling area, as defined herein;
- Access basic 911 Emergency Service if available in Customer's area;
- Where available, place or receive calls to toll free 8XX telephone numbers.

The Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976). Company does not provide operator services or access to directory assistance.

4.1.1 Service Area

Where facilities are available, the Company's service area incorporates the geographic region and exchanges currently served by incumbent local exchange carrier Southwestern Bell Telephone Company.

4.1.2 Local Calling Area

Local calling areas will be identical to the local calling areas of the incumbent local exchange carriers from which the Company purchases services, as those local calls areas are defined in the tariffs of the incumbent local exchange carrier that have been filed with the Commission.

4.1.3 Basic Service Flat Rate

Basic Service Flat Rate is a service which provides the Customer with a single, voice-grade communications channel and access to unlimited local calls, "911" and/or "E 911" calls, if available in the Customer's area, and toll free (e.g. "800" or "888") calls.

Basic Service Flat Rate does not include any long distance service or other toll services. The following types of calls and services will be blocked by the Company through the ILEC's switch: interLATA, intraLATA, interstate, and international (e.g. "1+" or "0+"); collect calls; operator-assisted calls; directory assistance, third number billed calls; or any service that may be billed to Customer's telephone number (e.g. "900" and "976" calls).

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4.1 Description of Service (Cont'd)4.1.4 Metro Service Flat Rate**MISSOURI
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Metro Service Flat Rate provides a customer in suburban areas of large cities to have unlimited calling for an expanded area via a special telephone number which allows toll free access into the metropolitan area. Metro Service Flat Rate is available only in selected areas, specifically follows the dialing scope of the ILEC and is defined by the ILEC in its tariff as approved by the Commission.

4.1.5 Local Plus Flat Rate

Local Plus Flat Rate provides a customer with unlimited calling for an expanded area for outgoing calls only. The dialing scope specifically follows the dialing scope of the ILEC and is defined by the ILEC in its tariff as approved by the Commission.

4.1.6 Call Control Optional Features4.1.6.A Call Waiting

Allows Customer to be notified of an incoming call while having a conversation with another party.

4.1.6.B Call Forwarding

Allows customer to forward calls automatically to another phone number selected by the Customer.

4.1.6.C Three-Way Calling

Allows the Customer to add a third party to an existing call.

4.1.6.D. Speed Call 8

Allows the Customer to pre-designate up to eight local telephone numbers, and dial these numbers by pressing a one or two button code on the telephone set keypad.

4.1.6.E. Auto Redial

Allows the Customer to activate a code to redial the last number called; the feature will attempt to reach the dialed number for up to 30 minutes until successful.

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4.1.6 Optional Features (cont'd)4.1.6.F Caller ID Name & Number (Caller ID)**MISSOURI
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Caller ID. This feature enables the customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls. When Caller ID is activated on a customer's line, the CPN of incoming calls is displayed on the called CPE during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, **only** to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code (*82 on a touch tone pad or 1182 on a rotary phone) immediately prior to placing a call.

A customer may prevent delivery of their calling name and/or number to the called party by dialing an access code (*67 on their touch tone pad or 1167 from a rotary phone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from Customer Owned Pay Telephones. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

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4.1.6 Optional Features (cont'd)4.1.6.F Caller ID Name & Number (Caller ID)**MISSOURI
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Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

4.1.6.G Call Blocker

Enables the Customer to activate feature code *60 and block incoming calls. The Customer may block the last incoming call or enter specific numbers to be blocked, up to a maximum of ten known or unknown telephone numbers at one time. This feature only works on local calls, and may not work on some government agency telephone numbers.

4.1.6.H Call Return

Enables the Customer to activate feature code *69 to dial back the last incoming call. If the number is busy, *69 will continue to dial the last incoming number for up to thirty minutes. This feature only works on local calls, and may not work on some government agency telephone numbers.

4.1.7 Other Optional Features4.1.7.A Non-Published Listing

Allows the Customer to keep its name, address, and telephone number from being listed in the telephone directory published by the dominant exchange service provider in the Customer's exchange area and from being given out by directory assistance provider.

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**MISSOURI
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Provides the Customer with a means to forward calls to a Voice Mail mailbox when the phone is not answered within a designated number of rings.

4.1.7.C Call Trace

Allows Customers receiving annoying or anonymous calls to request (i) a telephone number change, which will be provided at no charge by the Company, or (ii) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (*57) to automatically request the following information be recorded: the originating telephone number; the date and time of the call; the date and time Call Trace was activated.

When Call Trace successfully identifies a calling number, a recording instructs the Customer to call a toll-free number, which will activate a Voice Response Script and assist the Customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the Customer should contact Company for further instructions. Activation of Call Trace never authorizes Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the Customer's telephone line.

4.1.8 Miscellaneous Charges4.1.8.A Conversion Fee

The charge for converting a Customer from another CLEC or LEC to AccuTel of Texas, Inc., with Customer's written authorization, under terms which allows the customer to retain the same phone number and without interruption in service.

4.1.8.B Transfer Fee

Charge for transfer of service subsequent to a customer location move.

4.1.8.C. Network Interface Fee

This fee applies when a trip to the customer's premises is required for the underlying LEC to install a network interface or provide service on the "telephone company's" side of the network interface as a result of the customer's request and no other service activity is performed.

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4.1.8 Miscellaneous Charges (cont'd)4.1.8.D. Premise Visit**MISSOURI
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The Customer will be responsible for payment of the Premise Visit charge for any visits by underlying LEC personnel to the Customer's premises in response to any service difficulty or trouble report determined to be caused, in whole or in part, by the use of any services, facilities, or other equipment which is not provided by the Company, including any service on the "customer's" side of the network interface device as a result of the customer's request.

4.1.8.E Telephone Number Change Fee

Charge for a telephone number change requested by Customer.

4.1.8.F Service Restoral Fee

Charge for restoral of service when Customer reapplies for service after having service suspended for non-payment.

4.1.8.G Late Payment Fee

Charge which applies if Customer's monthly payment is delinquent.

4.1.9 Feature Packages4.1.9.A Features Package

Includes Call Waiting and Caller ID. Available to residential customers only.

4.1.9.B Features Plus Package

Includes Call Waiting, Caller ID and Three Way Calling. Available to residential customers only.

4.1.9.C Features Plus Package Deluxe

Includes Call Waiting, Call Forwarding, Three Way Calling, Speed Dial, Call Return and Non-published Number. Available to residential customers only.

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4.2 Basic Local Service Rates and Charges4.2.1 Connection Fee**MISSOURI
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This fee will apply when Customer initiates service. This fee is refundable to a residential customer if customer cancels service within ten (10) business days following the date on which the Customer Information Bulletin is mailed (postmarked) or delivered. This fee does not include the first month's Recurring Charges listed in Section 4.2.2 below.

	<u>Residential</u>	<u>Business</u>
Connection Fee	\$49.00	\$129.50
Connection Fee-per additional line	\$30.00	\$30.00
Transfer existing service with Company to another location	\$49.00	\$129.50
Convert existing service with another local exchange company to Company	\$39.00	\$89.00
Network Interface Fee (when needed)	\$30.00	\$30.00
Premise Visit (when needed)	\$30.00	\$30.00

4.2.2 Recurring Charges

	<u>Residential</u>	<u>Business</u>
Basic Service Flat Rate	\$36.00	\$59.00
Metro Service Flat Rate (where available)	\$70.00	\$99.00
Local Plus Flat Rate (where available)	\$80.00	\$99.00

4.2.3 Call Control Features Rates

	<u>Set Up Fee</u>	<u>Residential Recurring Fee</u>	<u>Business Recurring Fee</u>
Caller ID (Name and Number)	\$ 5.00	\$10.00	\$15.00
Call Waiting	\$ 5.00	\$ 8.00	\$10.00
Call Return	\$ 5.00	\$ 6.00	\$ 8.00
Call Blocker	\$ 5.00	\$ 6.00	\$ 8.00

4.2.4 Other Optional Features Rates

	<u>Set Up Fee</u>	<u>Residential Recurring Fee</u>	<u>Business Recurring Fee</u>
Auto Redial	\$ 5.00	\$ 6.00	\$ 8.00
Call Forwarding	\$ 5.00	\$ 6.00	\$ 8.00
Three Way Calling	\$ 5.00	\$ 6.00	\$ 8.00
Speed Call 8	\$ 5.00	\$ 6.00	\$ 8.00

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4.2.5 Optional Features Plus Package RatesMISSOURI
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	<u>Monthly Fee</u>	<u>Set Up Fee</u>
Features Package	\$16.00	\$5.00
Features Plus Package	\$20.00	\$5.00
Features Plus Package Deluxe	\$25.00	\$5.00

Features packages are available to residential customers only.

4.2.6 Other Optional Features Rates4.2.6.A Call Forward Busy Line Don't Answer

	<u>Set Up Fee</u>	<u>Residential Monthly Fee</u>	<u>Business Monthly Fee</u>
Call Forward Busy Line Don't Answer	\$ 5.00	\$ 6.00	\$ 8.00

4.2.7 Miscellaneous Charges

4.2.7.A The Basic Local Service charge does not include any federal, state, or local taxes or surcharges, including the Missouri 911/E911 surcharge, Relay Missouri surcharge, and federal end-user surcharge. Customer is responsible for payment of all such charges, which will be billed monthly and itemized in the Customer's bill pursuant to 4 CSR 240-33.040(6). Additionally, Customer is responsible for the following charges, where applicable:

4.2.7.B Telephone Number Change Fee

Residential	\$ 49.00
Business	\$129.50

4.2.7.C Restoral of Suspended Service Fee

Residential	\$ 15.00
Business	\$ 25.00

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4.2.7 Miscellaneous Charges (cont'd)4.2.7.D Late Payment Fee

Residential	\$8.00
Business	\$8.00

4.2.7.E Adding Features or Change Orders after Service Initiation

Residential	\$10.00
Business	\$20.00

4.2.7.F Call Trace

Residential	\$8.00 per successful activation
Business	\$8.00 per successful activation

4.2.7.G Credit Card Payment Fee

\$3.00 per transaction (I)

Payment by credit card will incur a fee of \$3.00 per transaction. Payment by credit card will be accepted over the telephone. The Customer will be reminded of this fee at the time payment is made by credit card by telephone. (I)

4.2.7.H Directory Assistance

Customers will be billed for each directory assistance listing requested when the requested information is for an area outside the scope of the currently published white page directory or available in a currently published white page directory.

The charge will be \$0.99 per call.

Allowances apply :

- 1) per billing cycle
- 2) Only to direct dialed calls to Directory Assistance
- 3) and when the listing is:
 - a) for a new listing which is not printed in the most recent Telephone Company white page directory
 - b) or for non published listings
 - c) or for non listed listings
 - d) or not found by the directory assistance operator

Listing request allowances do not apply for requests of listing information when the

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4.2.7 Miscellaneous Charges (cont'd)

4.2.7.D Late Payment Fee

Residential	\$8.00
Business	\$8.00

4.2.7.E Adding Features or Change Orders after Service Initiation

Residential	\$10.00
Business	\$20.00

4.2.7.F Call Trace

Residential	\$8.00 per successful activation
Business	\$8.00 per successful activation

4.2.7.G Credit Card Payment Fee

\$1.99 per transaction

Payment by credit card will incur a fee of \$1.99 per transaction. Payment by credit card will be accepted over the telephone. The Customer will be reminded of this fee at the time payment is made by credit card by telephone.

4.2.7.H Directory Assistance

Customers will be billed for each directory assistance listing requested when the requested information is for an area outside the scope of the currently published white page directory or available in a currently published white page directory.

The charge will be \$0.99 per call.

Allowances apply :

- 1) per billing cycle
- 2) Only to direct dialed calls to Directory Assistance
- 3) and when the listing is:
 - a) for a new listing which is not printed in the most recent Telephone Company white page directory
 - b) or for non published listings
 - c) or for non listed listings
 - d) or not found by the directory assistance operator

Listing request allowances do not apply for requests of listing information when the

(N)

(N)

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4.2.7 Miscellaneous Charges (cont'd)

4.2.7.D Late Payment Fee

Residential	\$8.00
Business	\$8.00

4.2.7.E Adding Features or Change Orders after Service Initiation

Residential	\$10.00
Business	\$20.00

4.2.7.F Call Trace

Residential	\$8.00 per successful activation
Business	\$8.00 per successful activation

4.2.7.G Credit Card Payment Fee

(N)

\$1.99 per transaction

(N)

Payment by credit card will incur a fee of \$1.99 per transaction. Payment by credit card will be accepted over the telephone. The Customer will be reminded of this fee at the time payment is made by credit card by telephone.

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(T)

4.3 Directory Listings

The Company shall provide for a single directory listing consisting of the Customer's name, Customer's address, and Customer's telephone number, termed the primary listing, in the telephone directory published by the dominant exchange service provider in Customer's exchange area.

4.3.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of Customer is not impaired thereby. Where more than one line is required to properly list Customer, no additional charge is made.

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4.2.7.D Late Payment Fee

Residential	\$ 8.00
Business	\$ 8.00

MISSOURI
Public Service Commission4.2.7.E Adding Features or Change Orders after Service Initiation

Residential	\$10.00
Business	\$20.00

4.2.7.F Call Trace

Residential	\$8.00 per successful activation
Business	\$8.00 per successful activation

4.3 Directory Listings

The Company shall provide for a single directory listing consisting of the Customer's name, Customer's address, and Customer's telephone number, termed the primary listing, in the telephone directory published by the dominant exchange service provider in Customer's exchange area.

- 4.3.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of Customer is not impaired thereby. Where more than one line is required to properly list Customer, no additional charge is made.

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requested information is available in a current telephone company white page directory, or for calls to intraLATA Directory assistance, 1-NPA-555-1212 (where NPA is the same as the NPA from where the call originated). For direct dialed calls to intraLATA directory assistance, the customer will not be charged for one directory assistance listing request when a sent paid home area code long distance call appears on the customer's bill. (N)

If the listing request qualifies for an allowance, the listing request will be at no charge for 30 requests per billing cycle for flat and measured rate residence service. Calls placed to directory assistance by dialing 0 are included in the allowances set forth above.

Third number calls are not included in the allowances specified above and are always billed, except to those customers exempted by this Tariff.

A Directory Assistance allowance not used in one billing cycle cannot be transferred to the customer's account for any other billing period or for any other account. Call allowances are not transferable between separately billed accounts of the same customer.

The following will be exempt from Directory Assistance Charges:

A service may be exempt from Directory Assistance charges if it is provided for the use of an individual who is unable to use a telephone directory due to visual or other physical limitations. The disabled persons may self certify as to their physical inability to use telephone directories. Exemption will be granted upon receipt of a qualified physician's statement certifying the applicant's impairment. Third number billing of Directory Assistance calls to the disabled customer's local exchange service is not exempt. (N)

4.3 Directory Listings

The Company shall provide for a single directory listing consisting of the Customer's name, Customer's address, and Customer's telephone number, termed the primary listing, in the telephone directory published by the dominant exchange service provider in Customer's exchange area. (M)

4.3.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of Customer is not impaired thereby. Where more than one line is required to properly list Customer, no additional charge is made. (M)

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4.3 Directory Listings (cont'd)

4.3.2 The Company may refuse a listing which is known not to constitute a legal name or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

4.3.3 In order for listings to appear in an upcoming directory, Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

4.3.4 Directory listings are provided in connection with each Customer service as specified herein.

4.3.5 Directory Listing Charges

Set Up Fees and Monthly Recurring Charges associated with Directory Listings are as follows:

4.3.5.A Residential Directory Listing Charges:

	Residential <u>Set Up Fee</u>	Residential <u>Recurring Fee</u>
Primary Listing (one number)	N/C	N/C
Additional Listings (each)	\$10.00	\$1.00
Non-Published Listing	\$ 5.00	\$6.00
Change to Existing Listing	\$15.00	N/C

4.3.5.B Business Directory Listing Charges:

	Business <u>Set Up Fee</u>	Business <u>Recurring Fee</u>
Primary Listing (one number)	N/C	N/C
Additional Listings (each)	\$20.00	\$1.00
Non-Published Listing	\$ 8.00	\$8.00
Change to Existing Listing	\$28.00	N/C

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4.4 Emergency Services (Enhanced 911)

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- 4.4.1 911 Service permits Customers to reach appropriate emergency services including police, fire and medical services.
- 4.4.2 The Company is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.
- 4.4.3 The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to §190.310 RSMo.
- 4.4.4 The Company undertakes no responsibility to inspect or to monitor 911 Service facilities to discover errors, defects, or malfunction in 911 Service.
- 4.4.5 By dialing 911, the 911 Service calling party waives all privacy right afforded by non-listed and non-published Service to the extent that the Customer's telephone number, name, address associated with the originating station location are furnished to the Public Safety Answering Point.
- 4.4.6 At such time as Company may provide basic local service to a customer by means of Company's own cable pair, or over any other exclusively owned facility, Company will be obligated to make the necessary equipment or facility additions in the E-911 service provider's equipment in order to accurately and properly update the database for E-911.
- 4.4.7 At such time as Company may provide basic local service to a customer by means of Company's own cable pair, or over any other exclusively owned facility, Company will be obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point. Company recognizes the authority of the E-911 service provider to establish service specifications and grant final approval or denial of service configurations offered by Company.

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TELECOMMUNICATIONS SERVICES

4.5 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Promotional offerings are subject prior notification to and approval by the Commission. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, specifying the terms of the promotion, the location and dates of the promotion.

Friends and Family Promotion

Between February 18 and May 18, 2003, the Company will offer a special promotion.

New customers will have a Friends and Family ("FF") number assigned to them at the time an order is placed. For existing customers, a random FF number is assigned and printed on the customer's invoice each month. Each customer will give his or her FF number to friends and family for use when a friend or family member places an order for new local service with the Company. The friend or family member may give the FF number to the customer representative at the time the order is placed, or the individual may call back within 24 hours.

When a customer has 3 friends or family members credited to his or her account, the customer will receive 15% discount on his or her bill. The customer will continue to receive the 15% discount for any month in which he or she has at least 3 but no more than 4 friends or family members credited to his or her account during the duration of the promotion. When a customer has 5 friends or family members credited to his or her account, the customer will receive a credit for the full amount of that month's invoice. The customer will receive a credit for the full amount of the month's invoice in any month in which he or she has at least 5 friends or family members credited to his or her account during the duration of the promotion.

Friends and family members may reside in, and therefore order new local service in, any of the following states in which the Company is operative: Texas, Missouri, Oklahoma, Kansas, Arkansas, and Georgia. In addition, friends and family members may reside in, and therefore order new local service from Revolution Communications Company, LLC in Ohio. Only those friends and family members that are active and paying (and not suspended or disconnected) will be counted toward the credit.

The customer receiving the credit must be active (not suspended or disconnected) and must be current on amount due.

This promotion may be cancelled at any time without written notice.

Issued: February 11, 2003

Kenneth Weaver
AccuTel of Texas, Inc.
7900 Carpenter Freeway
Dallas, Texas 75247

Effective: February 18, 2003

Filed
MO PSC

CANCELLED
October 11, 2011
Missouri Public

Service Commission

CD-2012-0080; JC-2003-0062

TELECOMMUNICATIONS SERVICES

FILED

JUN 14 2000

4.5 Promotional OfferingsMISSOURI
Public Service Commission

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Promotional offerings are subject prior notification to and approval by the Commission. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, specifying the terms of the promotion, the location and dates of the promotion.

CANCELLED

FEB 18 2003

By *ISRS 26*
Public Service Commission
MISSOURI**FILED**

JUL 28 2000 8 19

MISSOURI
Public Service Commission

Issued: June 14, 2000

Kenneth Weaver
AccuTel of Texas, Inc.
7900 Carpenter Freeway
Dallas, Texas 75247

Effective July 29, 2000

TELECOMMUNICATIONS SERVICES

The Complete Package Promotion

Between January 7 and April 7, 2004, the Company will offer a special promotion. (T)

A Customer purchasing service within the 90-day period will receive basic local service for \$24.99 per month (T) if he or she also purchases the Deluxe Feature Package and participates in the Freedom Nation Package. The total monthly cost to the customer will be \$55.98 per month, plus taxes and fees.

The Deluxe Feature Package will consist of Call Waiting, Caller ID, and a third feature of the Customer's choice. The purchase of two or more features at the same time also allows the Customer to receive a third feature for no extra charge. The price for the Deluxe Feature Package will be \$15.99.

The Freedom Nation Package allows the Customer unlimited long distance (restricted to the 48 contiguous states) for \$15.00.

New customers

This promotion will be offered on an incoming call. The Customer must pay his or her start-up fees the same day that the offer is made. The total initial start-up cost is \$69.99, which includes an initial set-up fee and the charge for the first month of service for unlimited local and long distance service with the Deluxe Feature Package.

For existing and active customers

Existing, active AccuTel customers may be converted to this promotional monthly plan with unlimited local and long distance at a one-time charge of \$24.99 plus taxes and fees. The monthly charge for converted customers for unlimited local and long distance service and the Deluxe Feature Package will be \$55.98 plus taxes and fees.

This Promotion is not available to business customers, including telemarketers or auto dialers. This plan cannot be used to access the Internet. Unlimited long distance is restricted to the 48 contiguous states. If the Deluxe Feature Package is discontinued or the use restrictions for AccuTel's Freedom Nation are violated, the account will be converted back to its original status in the case of a preexisting customer. In all other cases, the account will be converted to the appropriate flat rate residence line with toll restriction, Call Waiting, Caller ID, and 3-way calling. Appropriate change charges will apply.

This promotion may be cancelled at any time without written notice.

Issued: December 31, 2003

Kenneth Weaver
AccuTel of Texas, Inc.
7900 Carpenter Freeway
Dallas, Texas 75247

Effective: January 7, 2004

CANCELLED
October 11, 2011
Missouri Public
Service Commission
CD-2012-0080; JC-2003-0062

Filed
MO PSC

TELECOMMUNICATIONS SERVICES

Missouri Public

The Complete Package Promotion

REC'D SEP 10 2003

Between September 17 and December 16, 2003, the Company will offer a special promotion.

Service Commission

A Customer purchasing service within the 90-day period beginning September 17, 2003 and ending December 16, 2003 will receive basic local service for \$24.99 per month if he or she also purchases the Deluxe Feature Package and participates in the Freedom Nation Package. The total monthly cost to the customer will be \$55.98 per month, plus taxes and fees.

The Deluxe Feature Package will consist of Call Waiting, Caller ID, and a third feature of the Customer's choice. The purchase of two or more features at the same time also allows the Customer to receive a third feature for no extra charge. The price for the Deluxe Feature Package will be \$15.99.

The Freedom Nation Package allows the Customer unlimited long distance (restricted to the 48 contiguous states) for \$15.00.

New customers

This promotion will be offered on an incoming call. The Customer must pay his or her start-up fees the same day that the offer is made. The total initial start-up cost is \$69.99, which includes an initial set-up fee and the charge for the first month of service for unlimited local and long distance service with the Deluxe Feature Package.

For existing and active customers

Existing, active AccuTel customers may be converted to this promotional monthly plan with unlimited local and long distance at a one-time charge of \$24.99 plus taxes and fees. The monthly charge for converted customers for unlimited local and long distance service and the Deluxe Feature Package will be \$55.98 plus taxes and fees.

This Promotion is not available to business customers, including telemarketers or auto dialers. This plan cannot be used to access the Internet. Unlimited long distance is restricted to the 48 contiguous states. If the Deluxe Feature Package is discontinued or the use restrictions for AccuTel's Freedom Nation are violated, the account will be converted back to its original status in the case of a preexisting customer. In all other cases, the account will be converted to the appropriate flat rate residence line with toll restriction, Call Waiting, Caller ID, and 3-way calling. Appropriate change charges will apply.

This promotion may be cancelled at any time without written notice.

CANCELLED

JAN 07 2004

By *RS 26.1*
Public Service Commission
MISSOURI

Issued: September 10, 2003

Kenneth Weaver
AccuTel of Texas, Inc.
7900 Carpenter Freeway
Dallas, Texas 75247

Effective: September 17, 2003

Missouri Public
Service Commission

FILED SEP 17 2003

TELECOMMUNICATIONS SERVICES

Long Distance Promotion

Between July 20 and November 17, 2004, the Company will offer a special promotion.

A new customer that applies for service from AccuTel or that converts its existing service to AccuTel will receive two (2) hours of free long distance. Free long distance must be used within the first month of service with AccuTel.

This promotion is available to toll-restricted customers.

This promotion may be cancelled at any time without written notice.

Issued: July 13, 2004

Kenneth Weaver
AccuTel of Texas, Inc.
7900 Carpenter Freeway
Dallas, Texas 75247

Effective: July 20, 2004

CANCELLED
October 11, 2011
Missouri Public

Service Commission

CD-2012-0080; JC-2003-0062

FILED
MO PSC

TELECOMMUNICATIONS SERVICES

4.6 Customer Information Bulletin

Upon initiation of service to a residential customer, the Company will deliver by first class mail, the Customer Information Bulletin, the form of which will be as follows:

**IMPORTANT CUSTOMER INFORMATION FOR YOUR
REVIEW BEFORE SERVICE CONNECTION**

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You will receive a telephone bill from us each month. AccuTel of Texas, L.P. provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's service is payable in advance and payment in advance for each month of service thereafter is due in full within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment must be sent to AccuTel of Texas, L.P. or made at one of our agent locations. Payment for service may be made by money order or cash at an authorized agent location. Payments for service mailed to AccuTel of Texas, L.P. must be in the form of a money order or certified check. Payment may also be made by credit card; payments made by credit card will incur a \$1.99 fee per transaction. If you are temporarily having difficulty paying your telephone bill, please call AccuTel at the Company's toll-free number 1-800-687-5700 between 8AM and 7PM Central Time, Monday thru Friday and 10AM to 4 PM Central Time, Saturday, and ask for the Customer Service Department. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first class mail is sent or delivered to you at least ten days prior to the date of the proposed discontinuance.

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Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If you do not resolve the reason for disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for 14 days and service will be restored upon payment of a Restoral of Suspended Service Fee and all undisputed amounts due, including any applicable Late Payment Fees. If the reason for suspension has not been resolved within the 14-day period of suspension, your service will be disconnected. If disconnected, a new telephone number will be assigned and you will be again required to pay a Connection Fee, plus the set up cost of any additional features. Also, in order to be reconnected you must pay any charges required under the "Reconnection Of Service" section of this information Bulletin.

Issued: October 8, 2003

Kenneth Weaver
AccuTel of Texas, L.P.
7900 John Carpenter Freeway
Dallas, Texas 75247

Effective: November 7, 2003

REC'D SEP 08 2003

AccuTel Of Texas, L.P.

Service Commission

MO P.S.C. Tariff No.1

First Revised Page 27

Replaces Original Page 27

TELECOMMUNICATIONS SERVICES

4.6 Customer Information Bulletin

Upon initiation of service to a residential customer, the Company will deliver by first class mail, the Customer Information Bulletin, the form of which will be as follows:

(D)

**IMPORTANT CUSTOMER INFORMATION FOR YOUR
REVIEW BEFORE SERVICE CONNECTION****Rights and Responsibilities of Missouri Residential Telephone Customers**

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You will receive a telephone bill from us each month. AccuTel of Texas, L.P. provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's service is payable in advance and payment in advance for each month of service thereafter is due in full within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment must be sent to AccuTel of Texas, L.P. or made at one of our agent locations. Payment for service may be made by money order or cash at an authorized agent location. Payments for service mailed to AccuTel of Texas, L.P. must be in the form of a money order or certified check. If you are temporarily having difficulty paying your telephone bill, please call AccuTel at the Company's toll-free number 1-800-687-5700 between 8AM and 7PM Central Time, Monday thru Friday and 10AM to 4 PM Central Time, Saturday, and ask for the Customer Service Department. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first class mail is sent or delivered to you at least ten days prior to the date of the proposed discontinuance.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If you do not resolve the reason for disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for 14 days and service will be restored upon payment of a Restoral of Suspended Service Fee and all undisputed amounts due, including any applicable Late Payment Fees. If the reason for suspension has not been resolved within the 14-day period of suspension, your service will be disconnected. If disconnected, a new telephone number will be assigned and you will be again required to pay a Connection Fee, plus the set up cost of any additional features. Also, in order to be reconnected you must pay any charges required under the "Reconnection Of Service" section of this information Bulletin.

(T)

(T)

Issued: September 8, 2003

Kenneth Weaver
AccuTel of Texas, L.P.
7900 John Carpenter Freeway
Dallas, Texas 75247

Effective: October 8, 2003

CANCELLED

NOV 07 2003

2nd RS 27
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED OCT 08 2003

TELECOMMUNICATIONS SERVICES

FILED

JUN 14 2000

4.6 Customer Information Bulletin

Upon initiation of service to a residential customer, the Company will personally deliver by first-class mail, the Customer Information Bulletin, the form of which will be as follows:

**IMPORTANT CUSTOMER INFORMATION FOR YOUR
REVIEW BEFORE SERVICE CONNECTION**

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You will receive a telephone bill from us each month. AccuTel of Texas, Inc. provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's service is payable in advance and payment in advance for each month of service thereafter is due in full within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment must be sent to AccuTel of Texas, Inc. or made at one of our agent locations. Payment for service may be made by money order or cash at an authorized agent location. Payments for service mailed to AccuTel of Texas, Inc. must be in the form of a money order or certified check. If you are temporarily having difficulty paying your telephone bill, please call AccuTel of Texas, Inc. at the Company's toll-free number 1-800-687-5700 between 8 AM and 7PM Central Time, Monday through Friday and 10 AM to 4 PM Central Time, Saturday, and ask for the Customer Service department. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first-class mail is sent or delivered to you at least ten days prior to the date of the proposed discontinuance.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to disconnection or suspension for any of the reasons listed below. If you do not resolve the reason for disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for 14 days and service will be restored upon payment of a \$15.00 Restoral of Suspended Service Fee and all undisputed amounts due, including any applicable Late Payment Fees. If the reason for suspension has not been resolved within the 14 day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a Connection Fee of \$49.00 plus the set up cost of any additional features. Also, in order to be reconnected you must pay any charges required under the "Reconnection Of Service" section of this information Bulletin.

Issued: June 14, 2000

Kenneth Weaver
AccuTel of Texas, Inc.
7900 Carpenter Freeway
Dallas, Texas 75247

Effective July 29, 2000

FILEDJUL 29 2000
00-819MISSOURI
Public Service Commission

TELECOMMUNICATIONS SERVICES

Your service may be disconnected for any of the following reasons:

1. Nonpayment of an undisputed delinquent account. Your service will not be disconnected for nonpayment of a delinquent charge until three days after a charge has become delinquent. Additionally, AccuTel of Texas, L.P. will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Failure to substantially comply with the terms of a settlement agreement.
4. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
5. Material misrepresentation of the identity in obtaining telephone utility service.
6. As approved by federal or state law.

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Residential Medical Emergency: Company will postpone discontinuance for at least 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall provide the Company with reasonable evidence of such emergency.

Reconnection of Service

After local telephone service has been disconnected, AccuTel of Texas, L.P. will reconnect your service when the reason for disconnection has been remedied. Before restoring your service, the following will be required:

1. Payment for all undisputed amounts including any applicable Late Payment Fees must be received by AccuTel of Texas, L.P. or its authorized Agent.
2. A Service Connection Fee must be paid again if your service has been disconnected, plus the set up fees for any additional features.

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If the Customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Connection Fee prior to reconnection of service. A customer will be charged a Restoral of Service fee after suspension of service. Prior to any reconnection or restoral of service allowed under this Tariff the customer must pay any unpaid charges that are undisputed, including any applicable late payment fees.

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Issued: September 8, 2003

Kenneth Weaver
AccuTel of Texas, L.P.
7900 John Carpenter Freeway
Dallas, Texas 75247

Effective: October 8, 2003

CANCELLED
October 11, 2011

Missouri Public
Service Commission

CD-2012-0080; JC-2003-0062

Filed
MO PSC

TELECOMMUNICATIONS SERVICES

FILED

JUN 14 2000

Your service may be disconnected for any of the following reasons:

1. Nonpayment of an undisputed delinquent account. Your service will not be disconnected for nonpayment of a delinquent charge until three days after a charge has become delinquent. Additionally, AccuTel of Texas, Inc. will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Failure to substantially comply with the terms of a settlement agreement.
4. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
5. Material misrepresentation of the identity in obtaining telephone utility service
6. As approved by federal or state law.

Residential Medical Emergency: Company will postpone a discontinuance for at least 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide Company with reasonable evidence of such necessity:

Reconnection of Service

After local telephone service has been disconnected, AccuTel of Texas, Inc. will reconnect your service when the reason for disconnection has been remedied. Before restoring your service, the following will be required:

1. Payment for all undisputed amounts including any applicable Late Payment Fees must be received by AccuTel of Texas, Inc. or its authorized Agent.
2. The Service Connection Fee of \$49.00 must be paid again if your service has been disconnected, plus the set up fees for any additional features.

If the Customer is reconnected after disconnection of service the Customer shall be assigned a new telephone number and shall pay a new Connection Fee (\$49.00) prior to reconnection of service. A customer will be charged a fee of fifteen dollars (\$15.00) for restoral of service after suspension of service. Prior to any reconnection or restoral of service allowed under this Tariff the customer must pay any unpaid charges that are undisputed, including any applicable late payment fees.

FILEDJUL 29 2000
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MISSOURI

Public Service Commission

Issued: June 14, 2000

Kenneth Weaver
AccuTel of Texas, Inc.
7900 Carpenter Freeway
Dallas, Texas 75247

Effective July 29, 2000

TELECOMMUNICATIONS SERVICES

Procedures for Handling Inquiries and Complaints

Telephone inquiries may be made directly to AccuTel of Texas, L.P. by calling the Company's toll-free number: 1-800-687-5700 between 8AM and 7PM Central Time, Monday through Friday, and 10AM through 4PM Central Time on Saturdays. Written inquiries may also be directed to:

(T)

AccuTel of Texas, L.P.
7900 John Carpenter Freeway
Dallas, Texas 75247

Filing a Complaint with the Missouri Public Service Commission

If AccuTel of Texas, L.P. cannot resolve your complaint, you may call the Missouri Public Service Commission located at 301 West High, 5th Floor, Jefferson City, Missouri 65101, or call toll-free 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 301 West High, 2nd Floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is 1-573-751-4857.

Rates for Service

AccuTel of Texas, L.P.'s rates for services are published in Section 4 of the Company's approved tariffs, which are available for your review upon request.

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Miscellaneous Charges

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Basic Local Service charges do not include any federal, state, or local taxes or surcharges, including the Missouri 911/E911 surcharge, Missouri Relay Surcharge, and federal end user surcharge. Customer is responsible for payment of all such charges which will be billed monthly and itemized in the Customer's bill pursuant to 4 CSR 240-33.040(6).

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Issued: September 8, 2003

Kenneth Weaver
AccuTel of Texas, L.P.
7900 John Carpenter Freeway
Dallas, Texas 75247

Effective: October 8, 2003

CANCELLED
October 11, 2011
Missouri Public
Service Commission

Filed
MO PSC

TELECOMMUNICATIONS SERVICES

JUN 14 2000

Procedures for Handling Inquiries and ComplaintsMISSOURI
Public Service Commission

Telephone inquiries may be made directly calling AccuTel of Texas, Inc. at the Company's toll-free number: **1-800-687-5700** between 10 AM and 7 PM Central Time, Monday through Friday, and 10 AM and 4 PM Central Time, Saturday. Written inquiries may also be directed to:

AccuTel of Texas, Inc.
7900 Carpenter Freeway
Dallas TX 75247

CANCELLEDFiling a Complaint with the Missouri Public Service Commission

OCT 08 2003
By 1st RS 29
Public Service Commission
MISSOURI

If AccuTel of Texas, Inc. cannot resolve your complaint, you may call the Missouri Public Service Commission located at 301 West High, 5th Floor, Jefferson City, Missouri 65101, toll-free at 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 301 West High, 2nd Floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is 1-573-751-4857.

Rates for Service

The following are the rates for the services available from AccuTel of Texas, Inc. . These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

Basic Local Service Rates and ChargesConnection Fee

This fee will apply when Customer initiates service. This fee is refundable if you cancel service within ten (10) business days following the date on which the Customer Information Bulletin is mailed (postmarked) or delivered to you. This fee does not include the first month's Recurring Charges listed below.

Connection Fee	\$49.00
Transfer existing service with Company to another location	\$49.00
Convert existing service with another local exchange company to Company	\$39.00

FILED

JUL 29 2000

00-819

MISSOURI
Public Service Commission

AccuTel of Texas, L.P.

MO.P.S.C. Tariff No. 1
First Revised Page 30
Replaces Original Page 30

TELECOMMUNICATIONS SERVICES

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Issued: September 8, 2003

Kenneth Weaver
AccuTel of Texas, L.P.
7900 John Carpenter Freeway
Dallas, Texas 75247

Effective: October 8, 2003

CANCELLED
October 11, 2011
Missouri Public
Service Commission
CD-2012-0080; JC-2003-0062

Filed
MO PSC

TELECOMMUNICATIONS SERVICES

FILEDRecurring Charges

JUN 14 2000

Basic Service Flat Rate Charge	\$36.00
Metro Service Flat Rate (where available)	\$70.00
Local Plus Flat Rate (where available)	\$80.00

MISSOURI
Public Service CommissionCall Control Features Rates

	<u>Monthly Fee</u>	<u>Set Up Fee</u>
Caller ID (Name and Number)	\$10.00	\$ 5.00
Call Waiting	\$ 8.00	\$ 5.00
Call Return	\$ 6.00	\$ 5.00
Call Blocker	\$ 6.00	\$ 5.00

Other Optional Features Rates

	<u>Monthly Fee</u>	<u>Set Up Fee</u>
Auto Redial	\$ 6.00	\$ 5.00
Call Forwarding	\$ 6.00	\$ 5.00
Three Way Calling	\$ 6.00	\$ 5.00
Speed Call 8	\$ 6.00	\$ 5.00

Optional Features Plus Package Rates

	<u>Monthly Fee</u>	<u>Set Up Fee</u>
Features Package	\$16.00	\$ 5.00
Features Plus Package	\$20.00	\$ 5.00
Features Plus Package Deluxe	\$25.00	\$ 5.00

Other Optional Features Rates

	<u>Monthly Fee</u>	<u>Set Up Fee</u>
Call Forward Busy Line Don't Answer	\$6.00	\$ 5.00

Miscellaneous Charges

- A The Basic Local Service charge does not include any federal, state, or local taxes or surcharges, including the Missouri 911/E911 surcharge, Relay Missouri surcharge, and federal end-user surcharge. Customer is responsible for payment of all such charges, which will be billed monthly and itemized in the Customer's bill pursuant to 4 CSR 240-33.040(6). Additionally, Customer is responsible for the following charges, where applicable:

B Telephone Number Change Fee

\$49.00

FILED

JUL 08 2000 19

MISSOURI
Public Service Commission

Issued: June 14, 2000

Kenneth Weaver
AccuTel of Texas, Inc.
7900 Carpenter Freeway
Dallas, Texas 75247

Effective July 29, 2000

CANCELLED

OCT 08 2003

1st RS 30

Public Service Commission
MISSOURI

TELECOMMUNICATIONS SERVICES

Call Trace

Allows Customers receiving annoying or anonymous calls to request (i) a telephone number change, which will be provided at no charge by the Company, or (ii) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial code (*57) to automatically request the following information be recorded.

- the originating telephone number;
- the date and time of the call;
- the date and time Call Trace was activated;

When Call Trace successfully identifies a calling number, a recording instructs the Customer to call a toll-free number, which will activate a Voice Response Script and assist the Customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the Customer should contact Company for further instructions. Activation of Call Trace never authorizes Company to provide the called party with the name or number of the calling party.

In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the Customer's telephone line.

Issued: September 8, 2003

Kenneth Weaver
AccuTel of Texas, L.P.
7900 John Carpenter Freeway
Dallas, Texas 75247

Effective: October 8, 2003

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CANCELLED
October 11, 2011

Missouri Public
Service Commission

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Filed
MO PSC

TELECOMMUNICATIONS SERVICES

FILED

JUN 14 2000

MISSOURI
Public Service CommissionC Restoral of Suspended Service Fee

\$15.00

D Late Payment Fee

\$8.00

E Adding Features or Change Order After Service Initiation

\$10.00-

F Call Trace Fee

\$8.00 per successful activation

Directory Listing Charges**CANCELLED**

OCT 0 8 2003

By STRS 31
Public Service Commission
MISSOURI

Set Up Fees and monthly Recurring Fees associated with Directory Listings are as follows:

	<u>Set Up Fee</u>	<u>Recurring Fee</u>
Primary Listing (one number)	N/C	N/C
Additional Listings (each)	\$10.00	\$ 1.00
Non-Published Listing	\$ 5.00	\$ 6.00
Change to Existing Listing	\$15.00	N/C

CALL TRACE

Allows Customers receiving annoying or anonymous calls to request (i) a telephone number change, which will be provided at no charge by the Company, or (ii) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the customer to dial a code (*57) to automatically request the following information be recorded:

- the originating telephone number;
- the date and time of the call;
- the date and time Call Trace was activated.

When Call Trace successfully identifies a calling number, a recording instructs the Customer to call a toll-free number, which will activate a Voice Response Script and assist the Customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the Customer should contact Company for further instructions. Activation of Call Trace never authorizes Company to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or is unable to resolve the case, it may be necessary to place a manual trap on the Customer's telephone line.

Issued: June 14, 2000

Kenneth Weaver
AccuTel of Texas, Inc.
7900 Carpenter Freeway
Dallas, Texas 75247

Effective July 29, 2000

FILED

JUL 29 2000

00 - 819
MISSOURI
Public Service Commission

TELECOMMUNICATIONS SERVICES

FILED**OPERATOR SERVICES AND DIRECTORY ASSISTANCE**

JUN 14 2000

AccuTel of Texas, Inc. DOES NOT provide operator services or access to directory assistance.

TOLL SERVICES ARE BLOCKED**MISSOURI
Public Service Commission**

You are ordering Prepaid Service from AccuTel of Texas, Inc. . Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which AccuTel of Texas, Inc. is authorized to offer and provide service.

Prepaid Service provides you with a single, voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to direct dial (1+) or (0+) toll services; to caller-paid information services (e.g., "900", "976", "711"); or to (0-) access or services. Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company. To the extent Company is unable to block incoming calls to Customer for which Company incurs costs, service to Customer may be suspended upon nonpayment of the charges billed to Customer for such calls.

REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES

The Processing Fee and First Month's Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel service anytime within 10 business days after this Customer Information Bulletin is mailed (postmarked) or delivered to you. If Company has commenced providing service to you prior to cancellation, your refund will be adjusted, on a pro rata basis, for the actual number of days during which service has been provided, with the non-used portion, including taxes, being refunded to you.

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00 - 819**MISSOURI
Public Service Commission**

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7900 Carpenter Freeway
Dallas, Texas 75247

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CANCELLED
October 11, 2011
Missouri Public
Service Commission

CD-2012-0080; JC-2003-0062