Andrew O. Isar



Via EFIS

March 1, 2019

Mr. Morris L. Woodruff Secretary Missouri Public Service Commission 200 Madison Street, Suite 100 Jefferson City, MO 65102-0360

RE: Network Billing Systems, LLC Name Change Notice, Case No. TA-99-224

Dear Secretary Woodruff:

Network Billing Systems, L.L.C. ("NBS") hereby notifies the Missouri Public Service Commission ("Commission") that the Company is changing its name from Network Billing Systems, L.L.C. to **Fusion Connect LLC A d/b/a for Fusion LLC** ("Fusion"), effective April 1, 2019.¹ A copy of Fusion's Secretary of State name registration is attached.

The Company maintains an *Interexchange Certificate of Service Authority* in Missouri.² The Company provides service exclusively to commercial subscribers. Subscribers are being notified of the name change via bill message. This change in corporate name will have no effect on the services offered to Missouri subscribers. The Company respectfully requests that the Commission amend the Company's *Interexchange Certificate of Service Authority* and Commission records to reflect the Fusion Connect LLC A d/b/a for Fusion LLC name, as appropriate.

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¹ Unless otherwise directed by the Commission.

² See, In the Matter of the Application of Network Billing Systems, L.L.C. for a Certificate of Service Authority to Provide Competitive Intrastate Interexchange Telecommunications Services within the State of Missouri, Case No. TA-99-223/Tariff File No. 9900395, Order Approving Interexchange Certificate of Service Authority. (January 26, 1999).

Mr. Morris L. Woodruff March 1, 2019 Page 2

Pursuant to <u>Section 392.461 RSMo</u>, the Company also requests Missouri Public Service Commission ("Commission") exemption from tariffing and withdrawal of NBS's retail local interexchange tariff, Missouri P.S.C. Tariff No. 1, effective immediately. In support of its request, NBS states as follows.

Section 392.461 RSMo establishes that:

Notwithstanding other provisions of this chapter or chapter 386, a telecommunications company may, upon written notice to the commission, **elect to be exempt from any requirement to file or maintain with the commission any tariff** or schedule of rates, rentals, charges, privileges, facilities, rules, regulations, or forms of contract, whether in whole or in part, for telecommunications services offered or provided to residential or business retail end-user customers and instead shall publish generally available retail prices for those services available to the public by posting such prices on a publicly accessible website [emphasis supplied].

NBS now respectfully requests exemption from retail tariffing and that its retail tariff, P.S.C. Mo. Tariff No. 1, be withdrawn as authorized pursuant to Section 392.461

NBS acknowledges that it remains subject to applicable Commission regulations, including its obligation to "publish generally available retail prices for those services available to the public by posting such prices on a publicly accessible website." The Company has posted a service guide containing general service rates, terms, and conditions on the Company's web site, http://www.fusionconnect.com/tariffs.

The Company also advises the Commission of a change in Company regulatory contact. Effective immediately, all Commission communications regarding the Company should be directed to:

Mr. Ronald A. Sheehan Director of Regulatory Compliance Fusion Connect LLC 695 Route 46 West, Suite 200 Fairfield, NJ, 07004

Telephone: 781-519-7424

Email: Ronald.Sheehan@fusionconnect.com

Mr. Morris L. Woodruff March 1, 2019 Page 3

Thank you for you for attention to this matter. Questions may be directed to the undersigned.

Sincerely,

MILLER ISAR, INC.

/s/ Andrew O. Isar

Andrew O. Isar

Regulatory Consultants to Network Billing Systems, L.L.C. (nka Fusion Connect LLC A d/b/a for Fusion LLC)

Attachments





John R. Ashcroft Secretary of State

CERTIFICATE OF AMENDMENT

WHEREAS,

Fusion Connect LLC FL1266235 A d/b/a for FUSION LLC

Formerly in Missouri

NETWORK BILLING SYSTEMS, L.L.C.

an entity organized under the laws of the State of New Jersey, has delivered to me and that I have filed its Certificate of Amendment of its Articles of Organization; that said entity has in all respects complied with the requirements of law governing the Amendment of Articles of Organization and the said Articles are amended in accordance therewith.

IN TESTIMONY WHEREOF, I hereunto set my hand and cause to be affixed the GREAT SEAL of the State of Missouri. Done at the City of Jefferson, this 22nd day of June, 2018.





808 #30 (01-2017)

FL1266235 Date Filed: 6/22/2018 John R. Ashcroft Missouri Secretary of State



State of Missouri John R. Ashcroft, Secretary of State

Corporations Division PO Box 778 / 600 W. Main St., Rm. 322 Jefferson City, MO 65102

Amendment of a Foreign Limited Liability Company (Submit with filing fee of \$25.00)

1. The name of the foreign limited liability company as currently registered in Missouri: NETWORK BILLING SYSTEMS, L.L.C. Missouri Charter #: Fl.1266235 2. The name of the limited liability company in the parent state: NETWORK BILLING SYSTEMS, L.L.C. 3. The foreign limited liability company was formed under the laws of New Jersey State of jurisdiction 05/12/1998 4. The foreign limited liability company's certificate of registration is hereby amended as follows (complete all that apply): Changing the name of the limited liability company in the parent state: NETWORK BILLING SYSTEMS, L.L.C. Changing the name of the limited liability company to be used in Missouri: NETWORK BILLING SYSTEMS, L.L.C. Changing the limited liability company's state of registration: Any other matter: Adding series under section 347.157 RSMo. (Form LLC 4A must be attached.) 5. The effective date of this document is the date it is filed by the Secretary of State of Missouri unless a future date is otherwise indicated: mouth/day/year 6. The amendment shall include a certificate of existence or document of similar import duly authenticated by the Secretary of State or other official having custody of the records in the state or country under whose laws it is registered. Such document should be dated within sixty calendar days from the filing for acceptance. thereof, the facts stated above are true and correct. ned understands that false statements made in this filing are subject to the penalties provided under Section 575.040, RSMo) ORI-06222018-2455 State of Missouri No of Pages 2 Pages Address: City, State, and Zip Code: Amend/Restate - LLC/LP/LLP/LLLP

STATE OF NEW JERSEY DEPARTMENT OF THE TREASURY DIVISION OF REVENUE AND ENTERPRISE SERVICES SHORT FORM STANDING

FUSION LLC 0600051385

I, the Treasurer of the State of New Jersey, do hereby certify that the above-named New Jersey Domestic Limited Liability Company was registered by this office on May 12, 1998.

As of the date of this certificate, said business continues as an active business in good standing in the State of New Jersey, and its Annual Reports are current.

I further certify that the registered agent and office are:

JONATHAN KAUFMAN 155 WILLOWBROOK BLVD WAYNE, NJ 07470-0000



IN TESTIMONY WHEREOF, I have hereunto set my hand and affixed my Official Seal at Trenton, this 20th day of June, 2018

distant New

Elizabeth Maher Muoio State Treasurer

Cartificate Number: 6089202307

Verify this certificate online of

https://www.state.nj.us/TTTR_StandingCert/JSP/Verify_Cort.jsp

NOV 1 7 1998

WAIVER OF RULES AND REGULATIONS

The following Rules and Regulations have been waived for purposes of offering network services as set forth herein:

Commission Rules

4 CSR 240-10.020	Depreciation fund income.
4 CSR 240-30.010(2)(C)	Posting of exchange rates at central operating offices.
4 CSR 240-30.040	Uniform System of Accounts.
4 CSR 240-32.030(1)(B)&(C)	Exchange area maps and record or access lines.
4 CSR 240-32.030(2)	In-state record keeping.
4 CSR 240-32.050(3)-(6)	Information concerning local service tariffs, maps, directories and telephone numbers.
4 CSR 240-32.070(4)	Public coin telephones.
4 CSR 240-33.030	Information regarding lowest price available.
4 CSR 240-33.040(5)	Financing fees.
	<u>Statutes</u>
Section 392.240(1)	Statutes Rates Reasonable average return on investment.
Section 392.240(1) . Section 392.270	Rates Reasonable average return on
` ,	Rates Reasonable average return on investment.
Section 392.270	Rates Reasonable average return on investment. Property valuation.
Section 392.270 Section 392.280	Rates Reasonable average return on investment. Property valuation. Depreciation rates.
Section 392.270 Section 392.280 Section 392.290	Rates Reasonable average return on investment. Property valuation. Depreciation rates. Issuance of securities.
Section 392.270 Section 392.280 Section 392.290 Section 392.310	Rates Reasonable average return on investment. Property valuation. Depreciation rates. Issuance of securities. Issuance of stocks and bonds.

Issued: November 17, 1998

Issued By:

Jonathan Kaufman Network Billing Systems, L.L.C. 155 Willowbrook Boulevard Wayne, NJ 07470 (973) 256-2020

Effective Date: January 1, 1999
FEB 5 1999
Missouri Public
Service Commission
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Issued: April 5, 2005

Issued By:

Effective Date: May 5, 2005

Jonathan Kaufman
Network Billing Systems, L.L.C.
155 Willowbrook Boulevard
Wayne, NJ 07470
(973) 256-2020



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CONCURRING CARRIERS

NOV 1 7 1998

None

MO. Public Service CUMM

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

- (C) To signify **changed** condition or regulation
- (D) To signify deleted or discontinued rate, regulation or condition
- (I) To signify a change resulting in an increase to a Customer's bill
- (M) To signify that material has been moved from another Tariff location
- (N) To signify a new rate, regulation condition or sheet
- (R) To signify a change resulting in a reduction to a Customer's bill
- (T) To signify a change in text but no change to rate or charge

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TARIFF FORMAT

MO. PUBLIC SERVICE COMM

- A. Sheet Numbering Sheet numbers appear in the heading of each sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in its Tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.

2.1.1.A.1.(a).I.(i).(1).

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APPLICATION OF TARIFF

MO. Public SERVICE COMM

This Tariff contains the rates, terms and conditions applicable to the provision of specialized resold intrastate common carrier telecommunications services by Network Billing Systems, L.L.C. between various locations within the State of Missouri.

All services are interstate offerings. Intrastate service is an add-on service available only if the Customer subscribes to the Company's interstate offerings.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS NOV 1 7 1998

Account Code:

MO. PUBLIC SERVICE COMM

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

Called Station:

The terminating point of a call (i.e., the called number).

Calling Card:

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

Commission:

Missouri Public Service Commission

Company:

Network Billing Systems, L.L.C.

Credit Card:

A valid bank or financial organization card, representing an account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

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Customer:

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

Dedicated Access:

Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

Subscriber:

See "Customer" definition.

"800" Number:

An interexchange service offered pursuant to this tariff for which the called party is assigned a unique 800-NXX-XXXX or 888-NXX-XXXX or 887-NXX-XXXX number, or any other NPA, and is billed for calls terminating at that number.

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Missouri Public Service Commission 99-223

SECTION 2 - RULES AND REGULATIONS

NOV 1 7 1998

2.1 UNDERTAKING OF THE COMPANY

MO. PUBLIC SERVICE COMM

- 2.1.1. Company's services are furnished for telecommunications originating and/or terminating in any area within the State of Missouri.
- 2.1.2. Company is a non-facilities-based provider of resold interexchange telecommunications to Customers for their direct transmission and reception of voice, data, and other types of communications.
- 2.1.3. Company resells access, switching, transport, and termination services provided by interexchange carriers.
- 2.1.4. Subject to availability, the Customer may use account codes to identify the users or user groups on an account. The numerical composition of the codes shall be set by Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.
- 2.1.5. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.6. Request for service under this Tariff will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

2.2. LIMITATIONS OF SERVICE

2.2.1. Service is offered subject to availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.

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SECTION 2 - RULES AND REGULATIONS, Continued

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2.2 LIMITATIONS OF SERVICE, Continued

MO. PUBLIC SERVICE COMM

- 2.2.2. Pursuant to Section 2.11.1., the Company reserves the right to immediately disconnect service without incurring liability when necessitated by conditions beyond the Company's control or when the Customer is using the service in violation of either the provisions of this Tariff or the Commission rules.
- 2.2.3. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.
- 2.2.5. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6. The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

2.3. USE

- 2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which the service is technically suited.
- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.

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SECTION 2 - RULES AND REGULATIONS, Continued

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2.3. USE, Continued

MO. PUBLIC SERVICE COMM

- 2.3.3. Application for service may be made verbally or in writing. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.
- 2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.

2.4. LIABILITIES OF THE COMPANY

- 2.4.1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects in transmission occur. For the purpose of computing such amount, a month is considered to have thirty (30) days. To the extent permitted by law, the Company will in no event be responsible for any indirect, incidental, consequential, reliance, special, lost revenue, lost savings, lost profits, or exemplary or punitive damages, regardless of the form of action, whether in contract, tort, negligence of any kind whether active or passive, strict liability or otherwise. The terms of this Section shall apply notwithstanding the failure of any exclusive remedy.
- 2.4.2. Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.4.3 Except as expressly warranted in writing by Company, Company makes no warranty or guarantee, express or implied, and Company expressly disclaims any implied warranties of merchantability and fitness for a particular purpose.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

MO. Public SERVICE COMM

- 2.4.4. Company shall be indemnified and held harmless by the Customer against:
 - A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
 - B. Claims for patent infringement arising from combining or connecting company's facilities with apparatus and systems of the Customer; and
 - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.
- 2.4.5. The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.
- 2.4.6. Company shall not be liable for and the Customer indemnifies and holds harmless from any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.

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SECTION 2 - RULES AND REGULATIONS, Continued

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2.4. LIABILITIES OF THE COMPANY, Continued

- MO. FUBLIC SERVICE COMM
- 2.4.7. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
- 2.4.8. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature, storms, fire, floods, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 2.4.9. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing and within 30 days from date of invoice, unless Commission rules specify otherwise, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the Company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Missouri law. The Company shall not be responsible for claims made outside the 30 day period. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

MO. PUBLIC SERVICE COMM

2.4.10. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

2.5 FULL FORCE AND EFFECT.

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

2.6. INTERRUPTION OF SERVICE

- 2.6.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4., herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.
- 2.6.2. For purposes of credit computation for leased facilities, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours.

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Issued By:

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SECTION 2 - RULES AND REGULATIONS, Continued NOV 17 1998

2.6. INTERRUPTION OF SERVICE, Continued

MO. PUBLIC SERVICE COMM

2.6.3. The subscriber shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit formula: Credit - (A/720) X B

A - outage time in hours

B - total monthly charge for affected utility

2.7. RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

2.8. MINIMUM SERVICE PERIOD

The minimum service period is one month (30 days).

2.9. PAYMENTS AND BILLING

- 2.9.1. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until canceled by the Customer on not less than thirty (30) days written or oral notice, unless Commission rules specify otherwise.
- 2.9.2. The Customer is responsible in all cases for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and are billed monthly in arrears.

Issued: November 17, 1998

Issued By:

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SECTION 2 - RULES AND REGULATIONS, Continued

2.9. PAYMENTS AND BILLING, Continued

MO. PUBLIC SERVICE COMM

- 2.9.3. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty (30) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance, and may be subject to additional collection agency fees.
- 2.9.4. A charge of \$20.00 will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.
- 2.9.5. Billing disputes should be addressed to Company's customer service organization via telephone to 888.301.1721 Customer service representatives are available from 8:30 AM to 5:59 PM Eastern Time. Messages may be left for Customer Services from 6:00 PM to 8:29 AM Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens customer service, in which case Customer Service Staff may be paged.
- 2.9.6. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:
 - A. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.

Issued: November 17, 1998

Issued By:

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Effective Date

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SECTION 2 - RULES AND REGULATIONS, Continued

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MO. PUBLIC SERVICE COMM

2.9. PAYMENTS AND BILLING, Continued

2.9.6., Continued

B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Missouri Public Service Commission for its investigation and decision.

The address and telephone number of the Commission are:

Missouri Public Service Commission P.O. Box 360 Jefferson City, Missouri 65102-0362

Telephone:

573.751.3234

Facsimile:

800.392.4211

2.10. CANCELLATION BY CUSTOMER

- 2.10.1. Customer may cancel service by providing written notice to Company thirty (30) days prior to cancellation.
- 2.10.2. Customer is responsible for usage charges while still connected to the Company's service and the payment of associated local exchange company charges, if any, for service charges.

Issued: November 17, 1998

Issued By:

Jonathan Kaufman Network Billing Systems, L.L.C. 155 Willowbrook Boulevard Wayne, NJ 07470 (973) 256-2020

Effective Date

FEB 5 1999

NOV 1 7 1998

SECTION 2 - RULES AND REGULATIONS, Continued

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- 2.10. CANCELLATION BY CUSTOMER, Continued
- 2.10.3. Any non-recoverable cost of Company expenditures shall be borne by the Customer if:
 - A. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some period mutually agreed upon with the Customer for the non-recoverable portions of expenditures; or
 - B. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and
 - C. If based on an order for service and construction has either begun or has been completed, but no service provided.

2.11. CANCELLATION BY COMPANY

- 2.11.1. Company reserves the right to immediately discontinue furnishing the service to Customers without incurring liability:
 - A. In the event of a condition determined to be hazardous to the Customer, to other customers of the utility, to the utility's equipment, the public or to employees of the utility; or
 - B. By reason of any order or decision of a court or any other governmental authority which prohibits the Company from furnishing such service; or
 - C. If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or

Issued: November 17, 1998

Issued By:

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SECTION 2 - RULES AND REGULATIONS, Continued

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2.11. CANCELLATION BY COMPANY, Continued

MO. PUBLIC SERVICE COMM

- 2.11.1., Continued
 - D. For unlawful use of the service or use of the service for unlawful purposes; or
 - E. If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.
- 2.11.2. Company may discontinue service according to the following conditions upon five (5) days notice:
 - A. For violation of Company's filed tariffs; or
 - B. For the non-payment of any undisputed charge as provided by Company's Tariff; or
 - C. For Customer's breach of the contract for service between the utility and Customer.
- 2.11.3. The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive and the Company shall at all times be entitled to all the rights available to it under law or equity.
- 2.11.4. The Company may refuse to permit collect calling, calling card and third-number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

Issued: November 17, 1998

Issued By:

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Effective Date:

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SECTION 2 - RULES AND REGULATIONS, Continued NOV 17 1998

2.12. INTERCONNECTION

MO. PUBLIC SERVICE COMM

- 2.12.1. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.12.2. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way and other such arrangements necessary for interconnection.

2.13. DEPOSITS

2.13.1. To ensure payment for services, the Company may at any time and at its sole discretion require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of its responsibility for prompt payment of bills. The deposit shall not exceed an amount equal to the actual or reasonably projected charges for two (2) months when the service provided has a minimum payment period of one (1) month, or, if the minimum payment period is longer than one (1) month, an amount equal to actual or reasonably projected charges for the minimum payment period, including any applicable termination charge.

Issued: November 17, 1998

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SECTION 2 - RULES AND REGULATIONS, Continued

2.13. DEPOSITS, Continued

MO. Public Service COMM

2.13.2. Subject to the Commission's rules, any deposit will be credited to the Customer's account when the service or facility is discontinued. The Company retains the right to collect any remaining balance due after the deposit has been applied, plus any costs related to the collection of any remaining balance. The Company at its option may return the deposit or credit the Customer's account before the service or facility is discontinued. The Company will accrue 9% annual interest to all collected deposits.

2.14. CREDIT LIMIT

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of Services for any monthly period.

2.15. TAXES

The Customer is responsible for payment of all federal, state and local taxes, franchise, excise and other fees applicable to the Services, including, but not limited to: sales, use, excise, franchise, access, universal service, 911 services and handicapped services. Charges related to access and universal service will be submitted to the Commission for prior approval. All fees, other than taxes, will be subject to the approval of the Commission.

Issued: November 17, 1998

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SECTION 3 - DESCRIPTION OF SERVICE

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3.1. TIMING OF CALLS

MO. FUBLIC SERVICE CUMM

- 3.1.1. The Customer's long-distance usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when the called party answers and terminated when either party hangs up.
- 3.1.2. The minimum call duration for billing purposes for all services except calling card service is eighteen (18) seconds with six (6) second billing increments thereafter. Minimum call duration for calling cards is thirty (30) seconds with six (6) second billing increments thereafter.
- 3.1.3. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.
- 3.1.4. There is no billing for incomplete calls.

3.2. NETWORK BILLING SYSTEMS, INC. TELECOMMUNICATIONS SERVICES

- 3.2.1. The rate for Company's service is based on the following factors:
 - A. The monthly billing volume;
 - B. The duration of the call; and
 - C. The type of service subscribed to.

Issued: November 17, 1998

Issued By:

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Effective Date administry 1989

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SECTION 3 - DESCRIPTION OF SERVICE, Continued

MO. Public Service Cumm

- 3.2. NETWORK BILLING SYSTEMS, INC. TELECOMMUNICATIONS SERVICES, Continued
- 3.2.2. **Dial Access Service** is a switched or dedicated access service, offering users outbound "1 plus" long distance telecommunications services from points originating and terminating in the State of Missouri.
- 3.2.3. **800 Service** is a switched or dedicated access service, offering users inbound, toll free "800" number, long distance telecommunications services from points originating and terminating in the State of Missouri. This service enables the caller to contact the Customer without incurring toll charges, through the use of an assigned "800" number. The Customer pays for the call.
- 3.2.4 Calling Card Service permits the caller to charge the principal presubscribed location for a call while the caller is away from the principal location. The Customer may place calls from any touch tone phone in the U.S. by dialing a toll free "800" number and entering a personal identification code, followed by the desired telephone number. Calling card calls are billed at the Applicant's tariffed rates and appear on the Customer's monthly long-distance bill.

3.3. PROMOTIONS

The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the Services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations. All promotions will only by offered with the prior approval of the Commission.

Issued: November 17, 1998

Issued By:

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Effective Da et January (2000)

FEB 5 1999

NOV 1 7 1998

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.4. RATE GROUPS

MO. PUBLIC SERVICE CUMM

Rates are offered for each service based on rate group.

3.4.1. Group A

All switched access residential customers and switched access business customers with monthly billing volume of \$0 to \$500.

3.4.2. Group B

All switched access business customers with monthly billing volume of \$500 to \$1000 and dedicated access business customers with monthly billing volume less than \$5000.

3.4.3. Group C

All switched access business customers with monthly billing volume above \$1000 and dedicated access business customers with monthly billing volume over \$5000.

Issued: November 17, 1998

Issued By:

Jonathan Kaufman Network Billing Systems, L.L.C. 155 Willowbrook Boulevard Wayne, NJ 07470 (973) 256-2020

Effective Date

FEB 5 1999

NOV 1 7 1998

SECTION 4 - RATES

4.1 SERVICE CHARGES

MO. Public SERVICE CUMM

Service charges per account are based on the following schedules:

4.1.1. Switched Access Services

A. Dial Access Service

Rate Group	Initial 18 seconds	Additional 6 seconds
Group A	\$0.0546	\$0.0182
Group B	\$0.0510	\$0.0170
Group C	\$0.0477	\$0.0159

Issued: November 17, 1998

Issued By:

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Effective Dates January 10 2000

FEB 5 1999

NOV 1 7 1998

SECTION 4 - RATES, Continued

4.1. SERVICE CHARGES, Continued

MO. Public SERVICE COMM

- 4.1.1. Switched Access Services, Continued
 - B. Direct Access 800 Service

Rate Group	Initial 18 seconds	Additional 6 seconds
Group A	\$0.0546	\$0.0182
Group B	\$0.0510	\$0.0170
Group C	\$0.0477	\$0.0159

A recurring monthly charge of \$2.00 is billed for each inbound "800" number.

A \$.30 surcharge will apply to all calls initiated from a pay telephone.

Issued: November 17, 1998

Issued By:

Jonathan Kaufman Network Billing Systems, L.L.C. 155 Willowbrook Boulevard Wayne, NJ 07470 (973) 256-2020

Effective Data: January 1 1999

FEB 5 1999

SECTION 4 - RATES, Continued

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4.1. SERVICE CHARGES, Continued

4.1.2. Dedicated Access Services

MO. Public SEHVICE COMM

Dedicated access services are designed for Customers with high traffic volumes, whose traffic volumes justify the additional costs of dedicated access facilities. Customers must experience a minimum of \$3,000.00 of monthly calling to qualify for dedicated access services. Dedicated facilities may be provided by the Customer or through the Company and are billed by the underlying local service provider under its access tariffs. These dedicated services are for interexhange service only.

A. Dedicated Dial Access Service

Rate Group	Initial 18 seconds	Additional 6 seconds
Group A	N/A	N/A
Group B	\$0.0300	\$.01000
Group C	\$0.0279	\$0.0093

Access coordination fee, if applicable -- \$450.00: charged to process and coordinate installation of circuitry.

Central Office connection fee, if applicable -- \$1,500 per exchange: local exchange carrier-imposed installation charge.

Entrance facilities charge, if applicable -- \$175.00 per month: Facilities-based carrier channel term charge. Monthly circuit charge to bring end user circuit into the underlying carrier's Point of Presence ("POP").

Issued: November 17, 1998

Issued By:

Jonathan Kaufman Network Billing Systems, L.L.C. 155 Willowbrook Boulevard Wayne, NJ 07470 (973) 256-2020

Effective Data Months of 1829

FEB 5 1999

SECTION 4 - RATES, Continued

NOV 1 7 1998

4.1. SERVICE CHARGES, Continued

MO. PUBLIC SERVICE COMM

4.1.2. Dedicated Access Services, Continued

B. Dedicated Access 800 Service

Rate Group	Initial 18 seconds	Additional 6 seconds
Group A	N/A	N/A
Group B	\$0.0300	\$.01000
Group C	\$0.0279	\$0.0093

Issued: November 17, 1998

Issued By:

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Effective Date Full Vary 1, 1999

FEB 5 1999

NOV 17 1998

SECTION 4 - RATES, Continued

4.1. SERVICE CHARGES, Continued

MO. PUBLIC SERVICE CONIN

4.1.3. Travel Card Service

Calling card charges are billed in six (6) second increments with a thirty (30) second minimum per call.

Rate Group	Initial 30 seconds	Additional 6 seconds
Group A	\$0.125	\$0.025
Group B	\$0.095	\$0.019
Group C	\$0.085	\$0.017

A \$.35 surcharge will apply to all calls initiated from a pay telephone.

Issued: November 17, 1998

Issued By:

Jonathan Kaufman Network Billing Systems, L.L.C. 155 Willowbrook Boulevard Wayne, NJ 07470 (973) 256-2020

Effective Dat

FEB 5 1999

Missouri Public Service Congression FILED FEB 5 1999

SECTION 4 - RATES, Continued

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4.1. SERVICE CHARGES, Continued

MO. PUBLIC SERVICE COMM

4.1.4. Directory Assistance

The Company provides Directory Assistance as an ancillary service exclusively to its customers. Directory Assistance is accessible by dialing "1", the area code of the desired number and "555-1212".

Directory Assistance, per call\$0.85

4.1.5. Payphone Charge

Pursuant to Sections 4.1.1. and 4.1.3., a charge applies on all completed intrastate toll-free 10XXX/101XXXX access code calls, including any 800/888 or travel card calls, originating from a pay telephone. This charge is applied in addition to any other applicable service charges or surcharges. The charge does not apply to calls paid for by inserting coins at the pay telephone or calls placed from stations other than a pay telephone.

Issued: November 17, 1998

Issued By:

Jonathan Kaufman
Network Billing Systems, L.L.C.
155 Willowbrook Boulevard
Wayne, NJ 07470
(973) 256-2020

Effective Date

FEB 5 1999

Service Congression
FILED FEB 5 1999

SECTION 4 - RATES, Continued

4.1. SERVICE CHARGES, Continued

4.1.6. Individual Case Basis (ICB) Arrangements

ICB arrangements will be offered only on private line or dedicated access services. Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such Services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

4.1.7. Missouri Universal Service Fund

- A. Company will place on each retail end-user customer's bill a surcharge equal to the Missouri Universal Service fund percentage assessment ordered by the Commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund"
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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Issued: April 5, 2005

Issued By:

Jonathan Kaufman Network Billing Systems, L.L.C. 155 Willowbrook Boulevard Wayne, NJ 07470 (973) 256-2020



Effective Date: May 5, 2005

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SECTION 4 - RATES, Continued

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4.1. SERVICE CHARGES, Continued

4.1.6. Individual Case Basis (ICB) Arrangements

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ICB arrangements will be offered only on private line or dedicated access services. Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Tariff. Rates quoted in response to such competitive requests may be different than those specified for such Services in this Tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis.

Issued: November 17, 1998

Issued By:

Jonathan Kaufman Network Billing Systems, L.L.C. 155 Willowbrook Boulevard Wayne, NJ 07470 (973) 256-2020

Effective Date Standard 18899

FEB 5 1999

Missouri Public Service Gommission FILFD FEB 5 1999