

Missouri Public

REC'D APR 01 2002

Service Commission

ADOPTION NOTICE

Pursuant to Orders of the Missouri Public Service Commission, issued in Case Nos. TM-2002-354 and TA-2002-352, Winstar Communications, LLC was authorized to adopt the basic local exchange tariff of Winstar Wireless, Inc.

Winstar Communications, LLC hereby adopts ratifies and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notice concurrences, schedule agreements, division, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, by Winstar Wireless, Inc. prior to the effective date of the Commission's Orders issued in Case Nos. TM-2002-354 and TA-2002-352.

By this notice Winstar Communications, LLC also adopts and ratifies all supplements or amendments to any of the above schedules, etc. which Winstar Wireless, Inc. has heretofore filed with the Commission.

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02-352
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Issued: April 1, 2002

Effective: April 17, 2002

Issued by:
Kimberley A. Bradley
Senior Director of Regulatory Affairs
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CANCELLED
September 28, 2008
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Service Commission
TC-2008-0346

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REC'D APR 01 2002

WINSTAR COMMUNICATIONS, LLC

Service Commission^(TD)

REGULATIONS AND SCHEDULE OF CHARGES

APPLICABLE TO

BUSINESS END USERS

FOR BASIC LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

WITHIN THE STATE OF MISSOURI

Missouri Public

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02-352
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Issued: April 1, 2002

Effective: April 17, 2002

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Kimberley A. Bradley
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Winstar Communications, LLC
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Washington, DC 20036

Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

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WINSTAR WIRELESS, INC.

APR 17 2002

By *LSRS*
Public Service Commission
MISSOURI

REGULATIONS AND SCHEDULE OF CHARGES

APPLICABLE TO

BUSINESS END USERS

FOR BASIC LOCAL TELECOMMUNICATIONS SERVICES

WITHIN THE STATE OF MISSOURI

This tariff is for a competitive telecommunications company, as defined
by Case No. TO-88-142, within the State of Missouri.

Missouri Public
Service Commission

00-438
FILED MAR 01 2000

Issued: January 10, 2000

Issued By:
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Washington, DC 20036

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Business Customer Local Exchange Services Tariff**Missouri Public
Service Commission**TABLE OF CONTENTS

REC'D JAN 10 2000

<u>SECTION</u>	<u>PAGE</u>
TITLE SHEET	1
TABLE OF CONTENTS	2
TARIFF FORMAT SHEET	6
COMMISSION APPROVED WAIVERS	7
APPLICATION OF TARIFF	8
SECTION 1 – DEFINITIONS	9
SECTION 2 – RULES AND REGULATIONS	18
2.1 Undertaking of Winstar	18
2.2 Use of Service	18
2.3 Limitations	19
2.4 Liabilities of Winstar	20
2.5 Responsibilities of the Customer	23
2.6 Application for Service	26
2.7 Establishing Credit, Deposits, and Advance Payments	27
2.8 Payment of Charges	31
2.9 Interruption of Service	34
2.10 Restoration of Service	35
2.11 Disconnection of Service by Customer	35
2.12 Cancellation for Cause	36
2.13 Notice and Communication	37
2.14 Title to Facilities	38
2.15 Taxes, Surcharges, and Utility Fees	38
2.16 Access to Telephone Relay Service	39
2.17 Special Construction	39

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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

TABLE OF CONTENTS

(Continued)

<u>SECTION</u>	<u>PAGE</u>
SECTION 3 – SERVICE DESCRIPTIONS	40
3.1 General	40
3.2 Local Service Areas	41
3.2.1 Service Area	41
3.2.2 Local Calling Area	41
3.3 Non-Recurring Charges	41
3.3.1 Service Order Charges	41
3.3.2 Move, Add, Change, Disconnect (MACD) Charges	42
3.4 Local Service	43
3.4.1 Accessibility	43
3.4.2 Minimum Call Completion Rate	43
3.4.3 Dialing Restriction	43
3.4.4 Basic Analog Line Service – “BL” Service	43
3.4.4.A Basis of Offering – Flat Rate	44
3.4.4.B BL Custom Calling Features	44
3.4.5 Trunk Service	50
3.4.5.A Analog Trunks	50
3.4.5.B Digital Trunks	50
3.4.5.C Trunk Provisioning	51
3.4.6 Integrated T-1 Service	52
3.4.6.A Offering	52
3.4.6.B Integrated T-1 Service Features	52
3.4.6.C Pricing Structure	52
3.4.6.D Limitations	53
3.4.7 ISDN-PRI Service	53
3.4.7.A Offering	53
3.4.7.B Configurations	53
3.4.7.C Features	54
3.4.7.D Specifications	54
3.4.7.E Limitations	54
3.4.7.F Pricing Structure	54

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Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff

TABLE OF CONTENTS
(Continued)Missouri Public
Service Commission

REC'D DEC 22 2000

SECTIONPAGE

3.4.8	Frame Relay Service	55	
3.4.8.A	Dedicated Access	55	
3.4.8.B	Local Access	55	
3.4.8.C	Network Availability	55	
3.4.9	Centrex Service	56	
3.4.9.A	Centrex 102 Service	56	
3.4.9.B	Centrex 103 Service	56	
3.4.10	Directory Services	57	
3.4.10.A	Directory Assistance	57	
3.4.10.B	Telephone Directory Service	59	
3.4.11	Operator Assisted Services	60	
3.4.11.A	Operator Handled Calling	60	
3.4.11.B	Operator Service Charges	60	
3.4.11.C	Busy Line Verification and Line Interrupt Service	62	
3.4.12	Universal Emergency Number Service (911)	63	
3.4.13	Individual Case Basis (ICB) Arrangements	64	
3.5	Presubscription	64	
3.6	Customer Requested Service Suspensions	65	
3.7	Business Essentials Service	65.1	(N)
SECTION 4 – RATES AND CHARGES		66	
4.1	Non-Recurring Charges	66	
4.2	Basic Analog Line Service	66	
4.2.1	Business Line Service – Flat Rate	66	
4.3	Custom Calling Features	66	
4.3.1	Monthly Recurring Features	66	
4.3.2	Per Use Features	67	
4.4	Trunk Service	67	
4.4.1	Analog Trunk Service	67	
4.4.2	Digital Trunk Service	67	
4.4.3	DID Number Blocks	67	
4.4.4	Trunk Custom Calling Features	67	

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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

TABLE OF CONTENTS

(Continued)

<u>SECTION</u>	<u>PAGE</u>
3.4.8 Frame Relay Service	55
3.4.8.A Dedicated Access	55
3.4.8.B Local Access	55
3.4.8.C Network Availability	55
3.4.9 Centrex Service	56
3.4.9.A Centrex 102 Service	56
3.4.9.B Centrex 103 Service	56
3.4.10 Directory Services	57
3.4.10.A Directory Assistance	57
3.4.10.B Telephone Directory Service	59
3.4.11 Operator Assisted Services	60
3.4.11.A Operator Handled Calling	60
3.4.11.B Operator Service Charges	60
3.4.11.C Busy Line Verification and Line Interrupt Service	62
3.4.12 Universal Emergency Number Service (911)	63
3.4.13 Individual Case Basis (ICB) Arrangements	64
3.5 Presubscription	64
3.6 Customer Requested Service Suspensions	65
 SECTION 4 – RATES AND CHARGES	 66
4.1 Non-Recurring Charges	66
4.2 Basic Analog Line Service	66
4.2.1 Business Line Service – Flat Rate	66
4.3 Custom Calling Features	66
4.3.1 Monthly Recurring Features	66
4.3.2 Per Use Features	67
4.4 Trunk Service	67
4.4.1 Analog Trunk Service	67
4.4.2 Digital Trunk Service	67
4.4.3 DID Number Blocks	67
4.4.4 Trunk Custom Calling Features	67

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Scott P. Anderson
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REC'D DEC 22 2000

TABLE OF CONTENTS
(Continued)

<u>SECTION</u>	<u>PAGE</u>	
4.5 Integrated T-1 Service	67	
4.6 Frame Relay Service	68	
4.6.1 Access Port Charges	68	
4.6.2 Permanent Virtual Connection	68	
4.7 Centrex Service	69	
4.7.1 Centrex 102 Service	69	
4.7.2 Centrex 103 Service	69	
4.7.3 Centrex Features	70	
4.7.4 Centrex 103 Optional CLASS Features	70	
4.8 Directory Services	71	
4.8.1 Directory Assistance	71	
4.8.2 Telephone Directory Service Charges	71	
4.9 Local Operator Assisted Services	72	
4.9.1 Toll and Assist (0+) Charges	72	
4.9.2 Toll and Assist (0-) Charges	72	
4.10 Busy Line Verification and Line Interrupt Service	73	
4.11 Emergency or 9-1-1 Telecommunication Service	73	
4.12 Maintenance Visit Service	73	
4.13 Presubscription	73	
4.14 Gold/Vanity Numbers	73	(N)
4.15 Business Essentials Service	73.1	(N)
SECTION 5 - SWITCHED ACCESS SERVICE	74	
SECTION 6 - PROMOTIONS AND DISCOUNTS	74	
6.1 General	74	

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Business Customer Local Exchange Services Tariff

Missouri Public
Service CommissionTABLE OF CONTENTS
(Continued)

REC'D JAN 10 2000

<u>SECTION</u>	<u>PAGE</u>
4.5 Integrated T-1 Service	67
4.6 Frame Relay Service	68
4.6.1 Access Port Charges	68
4.6.2 Permanent Virtual Connection	68
4.7 Centrex Service	69
4.7.1 Centrex 102 Service	69
4.7.2 Centrex 103 Service	69
4.7.3 Centrex Features	70
4.7.4 Centrex 103 Optional CLASS Features	70
4.8 Directory Services	71
4.8.1 Directory Assistance	71
4.8.2 Telephone Directory Service Charges	71
4.9 Local Operator Assisted Services	72
4.9.1 Toll and Assist (0+) Charges	72
4.9.2 Toll and Assist (0-) Charges	72
4.10 Busy Line Verification and Line Interrupt Service	73
4.11 Emergency or 9-1-1 Telecommunication Service	73
4.12 Maintenance Visit Service	73
4.13 Presubscription	73
SECTION 5 - SWITCHED ACCESS SERVICE	74
SECTION 6 - PROMOTIONS AND DISCOUNTS	74
6.1 General	74

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1615 L Street, NW, Suite 1260
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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

TARIFF FORMAT SHEET

1. Page Numbering – Page Numbers appear in the upper-right corner of the page. Pages are numbered sequentially. New pages may occasionally be added to the tariff. When a new page is added, the page appears as a decimal. For example, a new page added between pages 34 and 35 would be 34.1.
2. Page Revision Numbers – Page Revision Numbers also appear in the upper-right corner of the page. These numbers are used to determine the most current page revision on file with the Public Service Commission of Missouri. For example, the Fourth Revised Page No. 34 cancels the Third Revised Page No. 34. Because of deferrals, notice periods, etc., the most current page number on file with the Commission is not always the tariff page in effect. Customers should consult with the Check Sheet for the page currently in effect.
3. Paragraph Numbering Sequence – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
 - 1.
 - 1.1
 - 1.1.1
 - 1.1.1.A
 - 1.1.1.A.1
 - 1.1.1.A.1.(a)
 - 1.1.1.A.1.(a)(I)
 - 1.1.1.A.1.(a)(I)(i)
 - 1.1.1.A.1.(a)(I)(i)(1)
4. Check Sheet of Effective Pages – When a tariff filing is made with the Public Service Commission of Missouri, an updated Check Sheet of Effective Pages ("Check Sheet") will accompany the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the new page revision. An asterisk (*) designates all revisions made in a given filing. There will be no other symbols used on the Check Sheet if these are the only changes made to it (i.e., the format, etc.). Customers should refer to the latest Check Sheet to find out if a particular page is the most current page on file with the Commission.
5. Symbols Used in this Tariff
 - (C) To signify a changed listing, rule, or condition which may affect rates or charges.
 - (D) To signify discontinued material, including listing, rate, rule, or condition.
 - (I) To signify a rate increase.
 - (L) To signify material relocated from or to another part of the tariff with no change in text, rate, rule, or condition.
 - (N) To signify new material including listing, rate, rule, or condition.
 - (R) To signify a rate reduction.
 - (T) To signify a change in wording of text, but no change in rate, rule, or condition.

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September 28, 2008
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Service Commission
TC-2008-0346

REC'D APR 01 2002

Service Commission

COMMISSION APPROVED WAIVERS

The Commission in Case No. TA-202-352 has classified the Company's services offered pursuant to this tariff as "competitive" and has waived the application of the following statutes and regulations: (T)

Missouri Statutes

392.210.2 (N)

392.240.1

392.270

392.280

392.290.1

392.300.2

392.310

392.320

392.330

392.340

Commission Rules

4 CSR 240-10.020 (N)

4 CSR 240-30.010(2)(C)

4 CSR 240-30.040

4 CSR 240-33.030 (N)

4 CSR 240-35

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Senior Director of Regulatory Affairs
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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

COMMISSION APPROVED WAIVERS

REC'D JAN 10 2000

The Commission in Case No. TA-97-438 has classified the Company's services offered pursuant to this tariff as "competitive" and has waived the application of the following statutes and regulations:

Missouri Statutes

392.210.2
392.270
392.280
392.290.1
392.300.2
392.310
392.320
392.330
392.340

Commission Rules

4 CSR 240-10.020
4 CSR 240-30.040
4 CSR 240-35

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APR 17 2002
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Winstar Wireless, Inc.
1615 L Street, NW, Suite 1260
Washington, DC 20036

Effective: [REDACTED]

MAR 01 2000

Business Customer Local Exchange Services Tariff

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, and terms and conditions of Winstar Communications, LLC. applicable to the furnishing of communications services within the State of Missouri. The offerings, rates, and terms and conditions contained herein are subject to the jurisdiction of the Missouri Public Service Commission.

(T)

Winstar will provide its services on a facilities-based basis to business customers only.

Issued: October 28, 2002

Effective: November 28, 2002

Issued by:
Kimberley A. Bradley
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1850 M Street, N.W., Suite 300
Washington, DC 20036

CANCELLED
September 28, 2008
Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff

Missouri Public
Service CommissionAPPLICATION OF TARIFF

REC'D JAN 10 2000

This tariff sets forth the service offerings, rates, and terms and conditions of Winstar Wireless, Inc. applicable to the furnishing of communications services within the State of Missouri. The offerings, rates, and terms and conditions contained herein are subject to the jurisdiction of the Missouri Public Service Commission.

Winstar will provide its services on a facilities-based basis to business customers only. However, temporary situations may require Winstar to provide its services on a purely resold basis.

CANCELLED

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Public Service Commission
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Regulatory Manager, Tariffs
Winstar Wireless, Inc.
1615 L Street, NW, Suite 1260
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Business Customer Local Exchange Services Tariff

Missouri Public
Service CommissionSECTION 1 - DEFINITIONS

REC'D JAN 10 2000

Access Arrangement

Any equipment or access facility necessary to connect the Customer's voice/data/video equipment to a Winstar Point-of-Presence for transmission purposes.

Account

Either a Customer's physical location or individual service represented by a unique account number within the Billing Hierarchy. Multiple Services, each with a unique account number, may be part of one physical location.

Accounting Code

A multi-digit code that enables a Customer to allocate charges to its internal accounts.

Application for Service

The Winstar order process that includes technical, billing, and other descriptive information provided by the Customer that allows Winstar to provide requested communications services for the Customer and Customer's Authorized Users. Upon acceptance by Winstar, the Application for Service becomes a binding contract between the Customer and Winstar for the provision and acceptance of services.

Authorization Code

A multi-digit code that enables a Customer to access Winstar's network and enables Winstar to identify the Customer's use for proper billing. Also called a Personal Identification Code or PIN.

Authorized User

A person, firm, or corporation, who is authorized by the Customer to be connected to the service of the Customer.

Automatic Number Identification (ANI)

The calling telephone number identification that is forwarded to Winstar's network by the Local Exchange (LEC) as a call is placed. ANI is provided by the LEC only when Feature Group B direct or Feature Group D interconnections are used to gain access to Winstar's telecommunications service.

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Winstar Wireless, Inc.
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September 28, 2008
Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff

Bandwidth

The information-carrying capability of a channel. Analog transmission usually is expressed in kHz or MHz and digital transmission in Kbps and Mbps.

Billing Hierarchy

Allows Customers to combine multiple accounts and Services into a single billing structure. Customers can choose whether to have all Services invoiced together, invoiced separately, or in any combination thereof. In addition, the Customer may specify where the invoices are to be sent and who is to receive them. The Customer can select the data format for their invoice and call detail, microfiche, or magnetic tape.

BIT

An abbreviation of binary digit that is the smallest unit of information in a binary notation system.

Business Hours

The phrase "business hours" means the time after 8:00 A.M. and before 5:00 P.M., Monday through Friday, excluding holidays.

Business Office

The phrase "business office" means the primary location where the business operations of Winstar are performed. The business office address is 7799 Leesburg Pike, Falls Church, Virginia, 22043. A copy of Winstar's tariff is made available for public inspection at 1850 M Street, NW, Suite 300, Washington, DC 20036.

(T)

Called Station

The terminating point of a call (i.e., the called number).

Calling Station

The originating point of a call (i.e., the calling number).

Calling Area

A specific geographic area so designated for the purpose of applying a specified rate structure.

Carrier

The term "carrier" means Winstar Communications, LLC

(T)

Issued: October 28, 2002

Issued by:
Kimberley A. Bradley
Senior Director of Regulatory Affairs
Winstar Communications, LLC
1850 M Street, N.W., Suite 300
Washington, DC 20036

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Business Customer Local Exchange Services Tariff

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A specific geographic area so designated for the purpose of applying a specified rate structure.

Carrier

The term "carrier" means Winstar Wireless, Inc.

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Missouri Public Service Commission
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Service Commission
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Issued: January 10, 2000

Issued By:
Scott P. Anderson
Regulatory Manager, Tariffs
Winstar Wireless, Inc.
1615 L Street, NW, Suite 1260
Washington, DC 20036

Effective: February 24, 2000

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Business Customer Local Exchange Services Tariff

Carrier Identification Code (CIC)

A number assigned to any entity purchasing Feature Group B and/or D services. These codes are used with Feature Group B access as 950-CCCC, where CCCC equals the Carrier Identification Code, and casual calling with 1010CCC.

Central Office

A Local Exchange Carrier's office where a Customer's lines are terminated for the purpose of offering local telephone service and to connect with interexchange carriers.

Channel or Circuit

A path for electrical or radio frequency transmission between two or more points having a bandwidth and termination of the Customer's own choosing.

Commission

Missouri Public Service Commission ("MO P.S.C.")

Company

The term "Company" means Winstar Communications, LLC., which is referred to herein as "Winstar"

(T)

Customer

Winstar's customer is the person, firm, company, corporation, or other entity, having a communications requirement of its own that is responsible for the payment of charges and for compliance with this tariff. Winstar's customer may be a tenant in a building and/or the building manager/owner of a building, each treated separately from the other.

Customer-Provided Equipment

Telecommunications equipment provided by a Customer used to originate calls using Winstar's service located at the originating location.

Day

The term "day" means 8:00 A.M. to, but not including 5:00 P.M. local time at the originating city, Monday through Friday, excluding Company specific holidays.

Dedicated Access Line (DAL)

A dedicated communications channel that terminated on a general access port provided by Winstar and has the capacity of a voice grade circuit.

Issued: October 28, 2002

Issued by:
Kimberley A. Bradley
Senior Director of Regulatory Affairs
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1850 M Street, N.W., Suite 300
Washington, DC 20036

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A Local Exchange Carrier's office where a Customer's lines are terminated for the purpose of offering local telephone service and to connect with interexchange carriers.

Channel or Circuit

A path for electrical or radio frequency transmission between two or more points having a bandwidth and termination of the Customer's own choosing.

Commission

Missouri Public Service Commission ("MO P.S.C.")

Company

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Winstar's customer is the person, firm, company, corporation, or other entity, having a communications requirement of its own that is responsible for the payment of charges and for compliance with this tariff. Winstar's customer may be a tenant in a building and/or the building manager/owner of a building, each treated separately from the other.

Customer-Provided Equipment

Telecommunications equipment provided by a Customer used to originate calls using Winstar's service located at the originating location.

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Dedicated Access Line (DAL)

A dedicated communications channel that terminated on a general access port provided by Winstar and has the capacity of a voice grade circuit.

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Regulatory Manager, Tariffs
Winstar Wireless, Inc.
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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

Delinquent or Delinquency

An account for which payment has not been made in full on or before the last day for timely payment.

Dialed Number Identification Service (DNIS)

Designates the digits to be outpulsed for each toll-free number terminating to a dedicated access facility. DNIS allows a Customer to receive calls to multiple toll free numbers on the same dedicated access facility.

Digital Transmission

Information transmitted in the form of digitally encoded signals.

Direct Dialed Call

A call requiring no operator assistance.

Entrance Facility

The physical circuit arrangement that connects an Entrance Site to a Winstar Point-of-Presence.

Entrance Site

The location of Winstar's transmission facilities from which Services can be provided for a Customer to any other Entrance Site or Point-of-Presence.

Evening

The term "evening" means 5:00 P.M. to, but not including, 11:00 P.M. local time at the originating city, Sunday through Friday and all Company specific holidays, except when a lower rate would apply.

Exchange Area

A geographically defined area wherein the telephone industry, through the use of maps or legal descriptions, sets down specified area where individual telephone exchange companies hold themselves out to provide communications services.

Exemption Certification

A written notification provided by the Customer certifying that the Customer's dedicated facility should be exempted from the monthly Special Access Surcharge because (a) the facility terminates in a device not capable of interconnecting Winstar's service with the local exchange network, or (b) the facility is associated with a Switched Access service that is subject to Carrier Common Line Charges.

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TC-2008-0346

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Facility (or Facilities)

Any item or items of communications plant or equipment used to provide or connect to Winstar Services.

FCC

Federal Communications Commission

Hierarchy

See "Billing Hierarchy"

Incomplete Call

Any call where voice transmission between the calling and the called station is not established (i.e., busy, no answer, etc.).

Integrated Services Digital Network (ISDN)

A dedicated or switched (where available) originating and terminating service providing end-to-end digital connection for the simultaneous transmission of voice, data, video, imaging, fax, and other communications services over multiple channels which have been combined to provide a single transmission path.

Interexchange Carrier (IXC)

A common carrier that provides long distance domestic and international communications services to the public.

Invoice Point

A level in the Billing Hierarchy at which accounts are grouped together (aggregated) for the purpose of billing the Customer.

KiloBits Per Second (Kbps)

The number of one thousand bits transmitted in a one-second interval.

Local Access Facility

The channel provided by the local telephone company (or other local service provider) to connect the Point-of-Presence to a Customer's location.

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Local Access Transport Area (LATA)

The phrase "Local Access Transport Area" means a geographical area established by the U.S. District Court for the District of Columbia in United States v. Western Electric Co., Inc., 552 F.Supp. 131 (D.D.C. 1982), within which a local exchange company provides communication services.

Local Exchange Company (LEC)

A company that furnishes local exchange telephone services.

Location

A physical premises to or from which Winstar provides service. In instances where a Customer obtains service from Winstar at multiple locations, each of these locations will be designated as either "associated" or "non-associated." An "associated" location is a location that a Customer owns or leases, or that is occupied by a business enterprise in which the Customer has an equity interest of twenty (20) percent or more, or which is occupied by a franchisee of the Customer. All locations other than "associated" locations will be considered "non-associated."

Mega Bits Per Second (Mbps)

The number of one million bits transmitted in a one-second interval.

Minimum Annual or Monthly Commitment (MAC or MMC)

The amount of service that the Customer commits to purchase during each year or each month of a promotional or discount pricing offering. The Customer's MAC/MMC includes charges for all Services identified in the Customer's agreement as contributory, after all applicable discounts. The MAC/MMC does not include non-usage charges, such as taxes, interest, surcharges, access facilities charges, and other charges associated with access, fixed recurring charges, installation charges, and other non-recurring charges. If the Customer fails to satisfy the MAC/MMC, the Customer shall pay to Winstar, in addition to all other charges, the difference between the MAC/MMC and the Customer's actual charges for such services for each year or month in which the Customer does not achieve the MAC/MMC.

NXX

The designation for the first three digits of a local telephone number where N represents 2-9 and X represents 0-9.

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Night/Weekend

The words "night/weekend" mean 11:00 P.M. to, but not including, 8:00 A.M. local time in the originating city, all day on Saturday, and all day Sunday, except from 5:00 P.M. and before 8:00 A.M. Monday through Friday, all day Saturday, Sunday, and on holidays.

Non-Business Hours

The phrase "Non-Business Hours" means the time period after 5:00 P.M. and before 8:00 A.M., Monday through Friday, all day Saturday, Sunday, and holidays.

Normal Work Hours

The time after 8:00 A.M. and before 5:00 P.M. Monday through Friday, excluding Winstar-observed holidays.

North American Dialing Plan (NADP)

The method of identifying calls in the public network of North America, called World Numbering Zone 1. The calls are identified by their NPA (area code) – NXX (exchange) – XXXX (station number) format.

NPA

An area code, otherwise called Numbering Plan Area.

Off-Network Access Line (Off-Net)

A facility leased by Winstar and used in common by Customers to enter or exit the Winstar system. Off-Net is also known as switched service.

On-Network Access Line (On-Net)

A facility that connects a Customer's location directly to the Winstar network for entrance or exit. On-Net is also known as dedication service.

Other Common Carrier (OCC)

The term "other common carrier" denotes a specialized or other type of common carrier authorized by the Federal Communications Commission to provide domestic or international communications service.

Permanent Virtual Circuit (PVC)

A virtual point-to-point (non-switched) logical link between two specific end-points over which packet (frames) data can be transmitted according to defined service characteristics.

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Point-of-Presence

Winstar's physical presence where Winstar maintains intercity communications channels and local distribution facilities for the purpose of providing its Services.

Premises

A building or buildings on contiguous property (except railroad rights-of-way, etc.).

Primary Interexchange Carrier (PIC)

The interexchange carrier to which a switched access lines is presubscribed.

RF

Radio Frequency

Regular Billing

A standard bill sent in the normal monthly Winstar billing cycle. This billing consists of one bill for each account assigned to the Customer with explanatory detail showing the derivation of the charges.

Residential Service

The phrase "residential service" means telecommunications services used primarily as non-business service.

Resp Org (Responsible Organization)

The entity responsible for managing and administering a Customer's toll free records in the 800 Service Management System (SMS/800). The SMS/800 recognizes one Resp Org for each toll free number.

Services

Winstar's regulated common carrier communications service provided under this tariff.

800 Service Management System (SMS/800)

The centralized operations support system used to create and update toll-free records that are then downloaded to Service Control Point ("SCPs") for processing toll-free service calls. The system is used by Resp Org to manage and administer toll-free records.

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Subscriber

The term "Customer" is synonymous with the term "Subscriber."

Switch

The term "switch" denotes an electronic device that is used to provide circuit sharing, routing, and control.

Tier-1 Interexchange Carrier

The term "Tier-1 IXC" means either AT&T, MCI/Worldcom, and/or Sprint

Timely Payment

A payment on a Customer's account made on or before the due date.

T-1

A 1.544 Mbps digital transmission system equivalent to 24 voice frequency circuits/channels.

Underlying Carrier

A provider of interstate telecommunications services from whom Winstar acquires services that it resells to Customers.

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Business Customer Local Exchange Services Tariff

Missouri Public
Service CommissionSECTION 2 - RULES AND REGULATIONS

REC'D JAN 10 2000

2.1 Undertaking of Winstar

- 2.1.1 Winstar undertakes to provide telecommunications services to business customers within the State of Missouri on the terms and conditions and at the rates and charges specified herein.
- 2.1.2 Winstar installs, operates and maintains the communication Services provided hereunder in accordance with the terms and conditions set forth under this tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer to allow connection of a Customer's location to the Winstar network. The Customer shall be responsible for all charges due for such service arrangements.
- 2.1.3 Winstar's Services and facilities are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Use of Service

- 2.2.1 Services provided under this tariff may be used only for the transmission of communications in a manner consistent with the terms of this tariff and regulations of the Commission.
- 2.2.2 Services provided under this tariff shall not be used for unlawful purposes. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such services are being used in violation of the law.

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Business Customer Local Exchange Services Tariff

**Missouri Public
Service Commission**2.3 Limitations

REC'D JAN 10 2000

- 2.3.1 Service is offered subject to the availability of the necessary facilities or equipment, or both facilities and equipment, and subject to the provisions of this tariff. The obligation of Winstar to provide service is dependant upon its ability to procure, construct, and maintain facilities that are required to meet the customer's order for service. Winstar's provision of service through its own facilities requires the use of microwave transmit/receive equipment that must be located on the rooftop of the customer's premises. Winstar's microwave equipment requires an unobstructed line-of-sight to a point of interconnection with Winstar's network at a Winstar base station or node. Winstar's equipment cannot be installed on the rooftop without the consent of the building owner and/or property manager(s). In addition, Winstar's equipment cannot be installed without access to the building's telephone closet(s), which may not be under the control of the customer or Winstar. Therefore, Winstar's facilities-based services are limited to the availability of rooftop access, an unobstructed line-of-sight to a point of interconnection, and telephone closet access. Winstar will make all reasonable efforts to secure the necessary facilities.
- 2.3.2 Winstar reserves the right to limit or to allocate the use of existing facilities, or to additional facilities offered by Winstar, when necessary because of lack of facilities, relevant resources, or due to causes beyond Winstar's control. In addition, Winstar reserves the right to discontinue service when the Customer is using the service in violation of law or the provisions of this tariff.
- 2.3.3 Winstar does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission nor for failure to establish connections.
- 2.3.4 Winstar reserves the right to refuse service to Customers due to insufficient or invalid charging information.

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2.3.5 Winstar may block calls that are made to certain cities, or central office exchanges, or use certain authorization codes as Winstar, in its sole discretion, deems reasonably necessary to prevent unlawful or fraudulent use of service.

2.3.6 Winstar will use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. Winstar may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer. Winstar shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, Winstar will give the Customers who may be affected reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at times that will cause the least inconvenience. When Winstar is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of the Customer's service.

2.4 Liabilities of Winstar

2.4.1 Winstar's liability for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in the installation, provision, termination, maintenance, repair, or restoration occurring in the course of furnishing service, channels, or other facilities, and not caused by the negligence of the subscribers, commences upon activation of service. In no event does Winstar's liability exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects occur. For the purposes of computing such amount, a month is considered to have thirty (30) days.

2.4.2 When the facilities of other carriers are used in establishing connections to points not reached by Winstar's facilities, Winstar is not liable for any act or omission of the other carrier(s). The Customer will indemnify and save harmless Winstar from any third-party claims for such damages referred to in Section 2.4.1.

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REC'D JAN 10 2000

- 2.4.3 In no event will Winstar be responsible for consequential damages or lost profits suffered by a Customer as a result of interrupted or unsatisfactory service. Winstar will not be liable for claims or damages resulting from or caused by: (i) the Customer's fault, negligence or failure to perform the Customer's responsibilities; (ii) claims against the Customer by any other party; (iii) any act or omission of any other party; or (iv) equipment or service furnished by a third party.
- 2.4.4 Winstar does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The Customer shall indemnify and hold Winstar harmless from any and all loss, claims, demands, suits or other actions, or any liabilities whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or persons, for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.
- 2.4.5 Winstar is not liable for any defacement of, or damage to, the premises of a Customer resulting from the furnishing of services or the attachment of equipment, instruments, apparatus, and associated wiring furnished by Winstar on such Customer's premises or by the installation or removal thereof, when such defacement or damage is not the result of Winstar negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of Winstar without written authorization. The Customer will indemnify and save harmless Winstar from any claims of the owner of the Customer's premises or other third party claims for such damages.

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- 2.4.6 Winstar and the Customer shall be excused from performance under this tariff and under the application for service for any period, and to the extent that the party is prevented from performing any service pursuant hereto, in whole or in part, as a result of delays caused by the other party or an Act of God, governmental agency, war, civil disturbance, court order, labor dispute, third party nonperformance (including the failure of performance for reasons beyond the control of common carriers, interexchange carriers, local exchange carriers, suppliers and subcontractors), or other cause beyond its reasonable control, including failures or fluctuations in electrical equipment, and such nonperformance shall not be deemed a violation of this tariff or of the application for service or grounds for termination of service. Both parties retain all rights of recourse against any third parties for any failures, which may create a force majeure condition for the other party. With respect to the services, materials and equipment provided hereunder, Winstar hereby expressly disclaims all warranties, expressed or implied, not stated in this tariff, and in particular disclaims all warranties of merchantability and fitness for a particular purpose.
- 2.4.7 Winstar is not liable for any damages, including usage and toll charges, the Customer may incur as a result of the unauthorized use of its telephone facilities. This unauthorized use of the Customer's facilities includes, but is not limited to, the placement of calls from the Customer's premises, and the placement of calls through Customer-provided equipment that are transmitted or carried on the Winstar network. Winstar may work with the Customers to recommend possible solutions to reduce unauthorized use of their facilities. However, Winstar does not warrant or guarantee that its recommendations will prevent all unauthorized use, and the Customer is responsible for controlling access to, and use of, its own telephone facilities.
- 2.4.8 Where there is a connection via Customer-provided terminal equipment or Customer-provided communications systems, the point of demarcation shall be defined as the Winstar facility that provides interconnection. Winstar shall not be held liable for Customer-provided access media or equipment. Any maintenance service or equipment arrangements shall be addressed on an individual case basis.

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2.4.9 In no event will Winstar be liable for protection of the Customer's transmission facilities or equipment from unauthorized access, or for any unauthorized access to or alteration, theft or destruction of the Customer's data files, programs, procedure or information through accident, fraudulent means or devices or any other method.

2.4.10 Winstar will not be responsible if any changes in its service cause hardware or software not provided by Winstar to become obsolete, require modification or alteration, or otherwise affect the performance of such hardware or software.

2.5 Responsibilities of the Customer

2.5.1 The Customer is responsible for taking all necessary legal steps for interconnecting the Customer-provided terminal equipment or communications systems with Winstar's facilities or services. The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for such interconnection. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by Winstar, except upon the written consent of Winstar. The equipment Winstar provides or installs at the Customer premises for use in connection with the service that Winstar offers shall not be used for any purpose other than for which it was provided.

2.5.2 The Customer shall ensure that the equipment and/or system is properly interfaced with Winstar's facilities or services; that the signals emitted into Winstar's network are of the proper mode, bandwidth, power, signal level or other technical parameters for the intended use of the Customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel or degrade service to other Customers. If the FCC or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Winstar will permit such equipment to be connected with its channels without the use of protective interface devices.

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- 2.5.3 If the Customer fails to maintain the equipment and/or system properly, with resulting imminent harm to Winstar's personnel or the quality of service to other Customers, Winstar may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Winstar may, upon written notice, terminate the Customer's service.
- 2.5.4 The Customer shall be responsible for securing its telephone equipment against being used to place fraudulent calls using Winstar's service. The Customer shall be responsible for payment of all applicable charges for services provided by Winstar and charged to the Customer's accounts, even where those calls are originated by fraudulent means either from Customer's premises or from remote locations.
- 2.5.5 Winstar shall be indemnified and held harmless by the Customer against claims of libel, slander, or the infringement of copyright, or for the unauthorized use of any trademark, trade name, or service mark, arising from the material transmitted over Winstar's service, against claims for infringement of patents arising from, combining with, or using in connection with, service, Winstar's apparatus and systems of the Customer; against all other claims arising out of any act or omission of the member in connection with Winstar's service. The Customer shall be liable for:
- 2.5.5.A. Loss due to theft, fire, flood, or other destruction of Winstar's equipment or facilities on the Customer's premises.
- 2.5.5.B Reimbursing Winstar for damages to facilities or equipment caused by the negligence or willful acts of the Customer's officers, employees, agents or contractors.
- 2.5.5.C Charges incurred with interconnect or local operating companies for service or service calls made to the Customer's premises or on the Customer's leased or owned telephonic equipment unless Winstar specifically authorizes said visit or repairs in advance of the occurrence and Winstar agrees in advance to accept the liability for said repairs or visit.

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- 2.5.5.D Payment for all Winstar service charges incurred through usage or direct action on the part of the Customer.
- 2.5.6 The Customer may be required to verify in writing that it is duly authorized to order service at all locations designated by the Customer for service, and assumes financial responsibility for all locations designated by the Customer to receive Winstar's services. If the verification (i.e., a letter of authorization) cannot be produced within 5 (five)-calendar days of the request, the presubscription of the Customer's locations are considered unauthorized.
- 2.5.7 The Customer shall not use the Winstar name, logo or trademark in any promotional materials, contracts, tariffs, service bills, etc., without expressed written authorization from Winstar. The Customer shall not use the Winstar name, logo or trademark in any pre-sale activities. The Customer is prohibited from using Winstar's name or trademark on any of the Customer's products or services.
- 2.5.8 In instances where Winstar is connecting its service to the Customer's own customer-provided communications system or equipment or to any service or equipment provided by others, the Customer must ensure that the equipment or system must provide answer supervision upon the delivery of the call to the switching equipment or to the equipment connected to the communications system. When service is directly connected to a communications system at a Customer's premises, answer supervision must be provided when the call terminates in or passes through the first Customer premise equipment on that communications system, such as but not limited to when a call is (1) answered by a local station; (2) answered by an attendant; (3) routed to a recorded announcement; or (4) routed elsewhere by the switching system.
- 2.5.9 The software used to provide Winstar's services is proprietary and the Customer shall protect such software.

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- 2.5.10 The Customer may not assign or transfer any of its rights or services ordered without the prior written consent of Winstar. Winstar may assign any service orders to its parent company or any affiliate. Winstar will notify Customers of any such assignment.
- 2.5.11 Except for the gross negligence or willful misconduct of the premises or property owner, the customer shall not hold or seek to hold the premises or property owner liable for damages arising out of the provision of Winstar services.

2.6 Application for Service

- 2.6.1 Applicants wishing to obtain service may apply for service orally with Winstar or pursuant to a completed and signed written service order.
- 2.6.2 An Application for service may be changed by the Customer upon written notice to Winstar, subject to acceptance and confirmation by Winstar, provided that a charge will apply to any change when Winstar receives the request after notification by Winstar of the acceptance and confirmation. Such charge shall be the sum of the charges and costs for access facilities and other services and features and the lesser of (i) the monthly recurring rate for each service component that has been canceled as a result of the change times the appropriate minimum service period, plus the applicable installation or non-recurring charges, and (ii) the costs incurred by Winstar in accommodating each change, less net salvage. The costs incurred by Winstar will include the direct and indirect cost of facilities specifically provided or used, the costs of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.
- 2.6.3 Where the Customer or applicant cancels an Application for service prior to the start of installation of service, or prior to the start of special construction, no charge applies. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the costs incurred by Winstar shall apply, but in no case shall such charge exceed the charge for the minimum period of the service ordered, including applicable installation charges, if any. The costs incurred by Winstar will include the direct and indirect costs of facilities specifically provided or used; the cost of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort. If Winstar should assume a termination liability or other obligation for an access facility, that liability or obligation shall be the responsibility of the Customer.

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TC-2008-0346

Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

2.7 Establishing Credit, Deposits and Advance Payments

2.7.1 Each applicant for service will be required to establish credit. Any applicant whose credit has not been duly established to the sole and exclusive satisfaction of Winstar may be required to make an advance payment and/or make a deposit to be held as a guarantee of payment of charges at the time of application. Customers qualifying for service reconnection may be exempt from having to make an advance payment and/or a deposit.

2.7.1.A In order to establish credit, Winstar may require an applicant to demonstrate good paying habits by showing that the applicant:

1. Was a Customer of a Missouri Utility for at least twelve (12) months within the preceding two (2) years;
2. Does not currently owe any outstanding bills for utility service to a Utility doing business in Missouri;
3. Did not have service discontinued for nonpayment of a utility bill during the last twelve (12) months that service was provided; and
4. Did not fail, on more than two (2) occasions during the last twelve (12) months that service was provided, to pay a utility bill when it became due.

2.7.1.B In addition to the requirements in 2.7.1.A above, Winstar may require an applicant to satisfy one of the following in order to establish credit:

1. Show that the applicant has been actively engaging in its current business as a proprietorship, partnership, or corporation for a period of at least four (4) years;
2. Show that the applicant has made payment on credit accounts when due; and
3. Determination of credit worthiness shall be based upon information supplied through normal business credit reporting agencies, acceptable current financial statement, or other established accounts maintained in a satisfactory manner.

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2.7.1.C The deposit will not exceed an amount equal to:

1. An amount in excess of two (2) consecutive billing periods, or 90 days, whichever is less, or as may be reasonably required by Winstar in cases involving service for short periods or special occasions; or
2. One half (1/2) of the estimated charge for the minimum payment for a service or facility that has a minimum payment period of more than one (1) month; except that the deposit may include an additional amount in the event that a termination charge is applicable. In addition, Winstar shall be entitled to require that such an applicant or Customer pay all its bills in cash or the equivalent of cash.

2.7.2 Service may be discontinued for failure to furnish a suitable deposit, when conditions appear to require the Telephone Company to have such credit protection. If a deposit is requested, the customer may be required to pay the deposit within 10 days after issuance of written notice of termination and requested deposit, or, in lieu of the deposit, the Customer may elect to pay the current usage within 10 days after issuance of written notice of termination and requested deposit.

2.7.3 When making applications for service, the applicant may be required to pay at the time the application is accepted, the service connection charge, if applicable, and the first month's charges for exchange service, excluding charges for local messages in excess of the monthly guarantee. This provision will not be applied if a deposit is collected. In all cases, the regular monthly charges for service are payable as specified in this tariff. The provisions of this paragraph affect the initial payment only and not the subsequent billing and collecting practices as elsewhere provided in this tariff.

2.7.4 The amount of the advance payment (not including the service connection charge) is credited to the Customer's account and applied against any indebtedness under the contract.

2.7.5 Winstar will pay an interest rate on deposits which is equal to a rate of one per cent (1%) above the prime lending rate as published in the *Wall Street Journal* for the last business day of September. This rate will be adjusted annually October 1 of each year.

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- 2.7.6 An applicant for service, or a present customer, may satisfy a deposit requirement by providing a Contract of Guaranty in an amount not less than the requested deposit, from a present customer acceptable to Winstar. The guaranty contract shall be on a form provided by Winstar which shall include Winstar's right to transfer charges from a defaulted bill to the customer, from whom a deposit or a Contract of Guaranty was required, to the Guarantor's account or accounts and the further right to suspend the Guarantor's service, Payments for Service, of this tariff. Unless otherwise agreed to by the guarantor, the guarantee shall be for the amount of deposit Winstar would normally seek on the applicant's account.
- 2.7.7 The fact that a deposit has been made or a Guaranty provided, shall in no way relieve the Customer from complying with Winstar's regulations as to the prompt payment of bills, nor constitute a waiver or modification of the regular practices of Winstar providing for the temporary suspension of service or the termination of the service contract for nonpayment of bills.
- 2.7.8 When the customer has paid bills for service for 24 billings without having service disconnected for nonpayment of bill and without having more than two occasions in which a bill was delinquent, and when the customer is not delinquent in the payment of the current bills, Winstar shall promptly and automatically refund the deposit plus accrued interest to the customer in the form of cash or credit to a customer's bill, or void the contract of guaranty or any related document and return such document(s) to the guarantor.
- 2.7.9 Winstar will keep records of deposits as follows:
1. the name and address of each depositor;
 2. the amount and date of deposit; and
 3. each transaction concerning the deposit.
- 2.7.10 Winstar will issue a receipt of deposit to each depositor and will provide an appropriate means to establish claim if the receipt is lost. Winstar will make a reasonable effort to return unclaimed deposits and will retain a record of such deposits for a minimum of four years.

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Business Customer Local Exchange Services Tariff

- 2.7.11 If an applicant or customer, seeking to establish or reestablish credit under the provisions of these regulations, is dissatisfied with Winstar's decision regarding establishment of service or disputes a bill, Winstar shall direct its personnel to inform the applicant or customer, of the right to have a supervisor review the decision by contacting Winstar at the address shown below. A complaint may be submitted either verbally or in writing to the following:

Customer Complaints
Winstar Communications, LLC
1850 M Street, NW
Washington DC 20036
1-800-961-8800

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- 2.7.12 If an applicant or Customer, seeking to establish or reestablish credit under the provision of this tariff, is dissatisfied with Winstar's decision regarding establishment of service, the applicant or Customer has the option to pursue the matter with the Missouri Public Service Commission. A complaint may be submitted either verbally or in writing to the following:

Missouri Public Service Commission
301 West High Street
Fifth Floor
Jefferson City, Missouri 65101
(800) 392-4211

Issued: October 24, 2002

Issued by:
Kimberley A. Bradley
Senior Director of Regulatory Affairs
Winstar Communications, LLC
1850 M Street, N.W., Suite 300
Washington, DC 20036

Effective: November 28, 2002

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- 2.7.11 If an applicant or customer, seeking to establish or reestablish credit under the provisions of these regulations, is dissatisfied with Winstar's decision regarding establishment of service or disputes a bill, Winstar shall direct its personnel to inform the applicant or customer, of the right to have a supervisor review the decision by contacting Winstar at the address shown below. A complaint may be submitted either verbally or in writing to the following:

Customer Complaints
Winstar Wireless, Inc.
7799 Leesburg Pike
Falls Church, Virginia 22043
1-800-WINSTAR

- 2.7.12 If an applicant or Customer, seeking to establish or reestablish credit under the provision of this tariff, is dissatisfied with Winstar's decision regarding establishment of service, the applicant or Customer has the option to pursue the matter with the Missouri Public Service Commission. A complaint may be submitted either verbally or in writing to the following:

Missouri Public Service Commission
301 West High Street
Fifth Floor
Jefferson City, Missouri 65101
(800) 392-4211

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2.8 Payment of Charges

- 2.8.1 Winstar shall present invoices for recurring charges monthly to the Business Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable as specified on the bill.
- 2.8.2 When billing is based on customer usage, charges will be billed monthly for the usage in preceding billing periods. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days. The Customer will be billed for all accrued usage beginning immediately upon access to the service.
- 2.8.3 Bills are due and payable as specified on the bill, the due date will not be less than twenty-one (21) days after the date of the postmark on the bill. The Customer's first bill may be issued up to ninety (90) days after the date of installation.
- 2.8.4 Bills may be paid by mail or in person at the business office of Winstar or an agency authorized to receive such payment. All charges for service are payable only in United States funds. Payment may be made by cash, check, money order, cashier's check, or electronic funds transfer. Customer payments are considered prompt when received by Winstar or its agent by the due date on the bill. If the Customer remits to Winstar on more than one occasion during a twelve (12) month period a check, draft, or other instrument that is dishonored, Winstar may refuse acceptance of future checks and place the Customer on a "cash basis," pursuant to which Winstar has the right to refuse acceptance of anything as payment other than United States currency, United States Postal Service money orders, or cashier's check.
- 2.8.5 If Winstar does not receive any portion of the payment, or if Winstar receives any portion of the payment in funds that are not immediately available, by the due date, then a late payment penalty shall be due to Winstar. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by the one and one half percent (1.5%) late charge. Unpaid amounts are subject to a late fee every subsequent due date to the extent the amount remains unpaid.
- 2.8.6 Winstar may assess up to twenty dollars (\$20.00), or five percent of the amount of the check, which ever is greater, for each check returned for insufficient funds.

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- 2.8.7 Any disputed charge may be brought to Winstar's attention by verbal or written notification. In the case of a billing dispute between the Customer and Winstar that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection. The Customer may request an in depth investigation into the disputed amount and a review by a Winstar manager. During the period that the disputed amount is under investigation, but in no event to exceed 60 days, Winstar shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, Winstar may discontinue service. In the event the dispute is not resolved, Winstar shall inform the customer that the customer has the option to pursue the matter with the Commission. If there is still a disagreement after investigation and review by Winstar supervisory personnel, the Customer has the option to pursue the matter with the Commission. A complaint may be submitted either verbally or in writing to the following:

Missouri Public Service Commission
301 West High Street
Fifth Floor
Jefferson City, Missouri 65101
(800) 392-4211

or

Office of Public Counsel
301 West High Street
Fifth Floor
Jefferson City, Missouri 65101
(800) 392-4211

- 2.8.8 All requests for call credits due to bad connection, disconnection, wrong number dialed, etc. shall be made through Winstar's business office. Carrier will make no refund of overpayments unless the claim for such, together with proper evidence is submitted within one (1) year from the date of alleged overpayment. In calculating refunds, usage discounts will be adjusted based on total usage after all credits or adjustments have been applied. In the event of a billing error resulting in an overbilling or overcharge to its Customers, Winstar may refund the amount overbilled or overcharged, with interest from the date of overpayments, by means of a pro-rata credit to the account of all existing Customers on a date certain, or by check if the account is final, or if so request by the Customer. The rate of interest shall be the rate paid on deposits as specified herein.

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Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff

**Missouri Public
Service Commission**

REC'D JAN 10 2000

- 2.8.9 Winstar will charge a processing fee to a Customer who requests a copy of a bill that has already been issued to the Customer, unless the Customer informs Winstar within thirty (30) days of the issuance of the bill that the original bill was not received. If a Customer or the Customer's representative thereafter requests additional copies of bills the following fees will be charged:

Bills dated within 90 days prior to receipt of the request	\$5 per bill, plus \$0.25 for each telephone number reflected on bill over five numbers
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Bills dated more than 90 days but less than twelve months previously	\$10 per bill, plus \$0.25 for each telephone number reflected on bill over five numbers
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Bills dated more than 12 months but less than 48 months previously	\$50 per bill, plus \$0.25 for each telephone numbers reflected on bill over five numbers
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Winstar shall charge a processing fee to any party that subpoenas or otherwise lawfully seeks to compel the provision of a copy or copies of a bill(s) in connection with any lawful investigation or lawsuit; exempting a request from the Missouri Public Service Commission.

Winstar will not provide a copy of a bill that is over four (4) years old.

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- 2.8.10 Any applicant or one for whom an application is made, owning Winstar for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service, before any additional service will be furnished. In accordance with State and Public Utility Commission rules, Winstar will provide proof of past indebtedness, which includes copies of billing records and related documentation, verification of tariffed rates used and documentation of all other elements of any bill required to be paid as a condition of service restoration.

2.9 Interruption of Service

- 2.9.1 A credit allowance will be issued to the Customer for the interruption of service that is not due to Winstar's testing or adjusting; an act, omission, or negligence of the Customer; the failure of channels or equipment provided by the Customer; or electric power failure where the Customer furnishes such electric power. Interruptions of service are subject to the general liability provisions set forth herein. It shall be the obligation of the Customer to notify Winstar immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer or end user shall ascertain that the trouble is not being caused by any action, omission, or negligence by the Customer within his or her control; electric power failure where the Customer furnishes such electric power; or wiring or equipment, if any, furnished by the Customer and connected to Winstar's facilities.
- 2.9.2 The Customer shall be credited for an interruption of 12 hours or more. The amount of the credit will be the greater of 1/30th of the monthly charge for the facilities affected or 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues. For purposes of credit computation, every month shall be considered to have 720 hours.

Credit Formula:

$$\text{Credit} = A/720 \times B$$

"A" - outage time in hours
"B" - total monthly charge for affected facility

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Missouri Public
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2.9.3 The credit will appear on the subsequent bill for service. A check in the amount of the credit will be issued if the interruption occurs during the Customer's final billing cycle and the Customer's final bill shows no amount owed.

2.10 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.11 Disconnection of Service by the Customer

2.11.1 By giving advance written notice, the Customer may disconnect service at any time following its minimum service requirement(s).

2.11.2 Winstar will have up to 30 days to complete disconnect. The Customer will be responsible for all charges for 30 days or until disconnect is effected whichever is sooner. This 30-day period will begin upon receipt of the written notification from the Customer. However, in the event that the Customer continues to utilize Winstar's services beyond the date upon which the services are to be disconnected, the Customer will be liable for the usage charges incurred.

2.11.3 For non-usage sensitive charges, Customers will be liable for the entire monthly recurring charge during the month the Customer's service terminates.

2.11.4 If the Customer disconnects service prior to the end of a term plan, the termination liabilities associated with the term plan will apply.

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TC-2008-0346

Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

2.12 Cancellation for Cause

2.12.1 Winstar, by giving ten (10) days prior written notice to the Customer or applicant, and in accordance with State and Public Utility Commission rules, may immediately cancel the application for or discontinue service without incurring any liability for any of the following reasons:

- 2.12.1.A Non-payment of any sum due to Winstar for service for more than 30 days beyond the date of rendition of the bill for such service. In the event Winstar terminates service for nonpayment, the Customer may be liable for all reasonable costs of collection including reasonable court costs, expenses and fees; or
- 2.12.1.B Non-payment of any sum due to Winstar for service for more than 30 days beyond rendition of the bill on any Winstar account regardless of whether the application or service being canceled is related or unrelated to the account or service for which the sum is past due; or
- 2.12.1.C A violation of or failure to comply with, any regulation of this tariff if the noncompliance is not corrected within that ten (10) day period.
- 2.12.1.D Winstar confirms that both a phone number and mailing address are no longer valid for the Customer; or
- 2.12.1.E Winstar is prohibited from furnishing service by order of a court or other government authority having jurisdiction.

The discontinuance of service(s) by Winstar pursuant to this section does not relieve the Customer of any obligation to pay Winstar for changes due and owing for service(s) furnished up to the time of discontinuance.

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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

- 2.12.2 If Winstar terminates service for any cause set forth above and the Customer has subscribed to service under a term plan, the Customer will be charged the termination liability associated with the term plan.
- 2.12.3 Service may also be discontinued if the Customer fails to post the deposit required by the tariff.
- 2.12.4 If service is disconnected for non-payment the Customer may restore service by full payment in any reasonable manner including by personal check. However, Winstar may refuse to accept a personal check if a Customer's check for payment of service has been dishonored, excepting bank error, within the last twelve months. There is a charge for restoration of service after disconnection; if, however, the equipment necessary for service has been removed, a complete activation fee will apply.
- 2.13 Notice and Communication
- 2.13.1 The Customer shall designate on the Application for service an address to which Winstar shall mail or deliver all notices and other communications except that Winstar may also designate a separate address to which Winstar's bills for service shall be mailed.
- 2.13.2 Winstar shall designate on the Application for service an address to which the Customer shall mail or deliver all notices and other communications, except that Winstar may designate a separate address on each bill for service to which the Customer shall mail payment on that bill until designated by Winstar. Until otherwise designated, all notices or other communications required to be given pursuant to this tariff shall be made in writing to Winstar Wireless, Inc., 7799 Leesburg Pike, Falls Church, Virginia 22043 or by calling Winstar's toll-free customer service number 1-800-WINSTAR.
- 2.13.3 Notices and other communications of either party, and all bills mailed by Winstar, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

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2.13.4 Winstar or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.13.5 The Commission's address is:

Missouri Public Service Commission
301 West High Street
Fifth Floor
Jefferson City, Missouri 65101
(800) 392-4211

2.14. Title to Facilities

Title to all facilities provided by Winstar in accordance with this tariff remains with Winstar. The Customer has no property right in the assigned telephone number and none can be acquired by usage or otherwise. Winstar reserves the right to assign, designate, or change such numbers when reasonably necessary in the conduct of its business. Telephone numbers of Customers who discontinue service may be reassigned 30 days from the date of discontinuance of service.

2.15 Taxes and Miscellaneous Charges, Fees

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are not included in the rates under this tariff, but shall be listed as separate line items on the customer's bill.

Winstar may adjust its rates or impose additional charges on its customers to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others. Winstar may also adjust its rates or impose additional charges to cover the administrative cost of collecting such charges or paying compensation to other entities. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Presubscribed Interexchange Carrier Charge (PICC), and compensation to pay telephone service providers for the use of their pay telephones to access the Company's services.

All charges, other than taxes and franchise fees, will be submitted to the Commission for approval.

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Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

2.16 Access to Telephone Relay Service

When required by the Commission, Winstar will participate in telephone relay service for handicapped or hearing-impaired Customers, and will comply with all regulations and requirements relating thereto. Winstar shall impose any monthly surcharge or any other related charge upon its local exchange Customers as may be required by state law.

2.17 Special Construction

At the Customer's request, installation and/or maintenance may be performed outside Winstar's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to Winstar will apply. If installation is started during regular business hours, but at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply. Subject to the agreement of Winstar and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is that construction undertaken:

1. Where facilities are not presently available and there is no other requirement for the facilities so constructed.
2. Of a type other than that which Winstar would normally utilize in the furnishing of its services.
3. Over a route other than that which the Winstar would normally utilize in the furnishing of its services.
4. In a quantity greater than that which Winstar would normally construct.
5. On an expedited basis.
6. On a temporary basis until permanent facilities are available.
7. In advance of its normal construction.

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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

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SECTION 3 – SERVICE DESCRIPTIONS3.1 General

Business Services consist of the services offered pursuant to this tariff, either individually or in combination. Each service is offered independently of the other and is offered via Winstar's facilities, conventional network elements purchased from other local exchange carriers, or via resale of facilities of other local exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. Business Services provide a Customer with a connection to Winstar's switching network that enable the Customer to:

1. Receive calls from other stations on the public switched telephone network;
2. Access Winstar's services as set forth in this tariff;
3. Access intrastate, interstate, and international calling services provided by Winstar or another certified common carrier of the Customer's choice;
4. Access (at no additional charge) Winstar's operators and business office for service related assistance;
5. Access toll-free telecommunications services such as 800 NPA; and
6. Access 9-1-1 service for emergency calling.

In those cases where Winstar elects to provide services via the resale of services provided by Southwestern Bell Telephone Company, Winstar concurs in the rules and regulations contained in Southwestern Bell Telephone Company's respective tariffs (e.g., Local Exchange, General Exchange, etc.).

3.1.1 Service is furnished only for use by the Customer, its guests, employees, and business associates.

3.1.1.A Service is available whenever the use of the service is primarily or substantially of a business, professional, institutional, or otherwise occupational nature, or where the listing required is such as to indicate business use. Business rates are applicable to:

1. Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public, private, or parochial schools, hospitals, nursing homes, libraries, institutions, churches, and all other establishments of a strictly business nature.
2. Any location where a business designation is provided or when a title indicating a trade, occupation, or profession is listed.
3. Service terminating solely on the answering service facilities of a telephone-answering firm will carry business rate.
4. Residential locations where the Customer has no regular business telephone service and the use of the service, by the Customer, members of the household, or guests, is of a business nature as may be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.

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Missouri Public
Service Commission
TC-2008-0346

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3.2 Local Service Areas

3.2.1 Service Area – Winstar's service area consists of the Principal Zone and Metropolitan Calling Area-1 (MCA-1) of the Kansas City and St. Louis Metropolitan Exchanges as defined in Section 1.5.2 and Section 1.5.3 of Southwestern Bell Telephone Company's Local Exchange Tariff (P.S.C. MO No. 24).

3.2.2 Local Calling Area – Winstar's local calling area consists of the entire Kansas City and St. Louis Metropolitan Exchanges (Principal Zones and MCA-1, MCA-2, MCA-3, MCA-4, and MCA-5 Zones) as defined in Section 1.5.2 and Section 1.5.3 of Southwestern Bell Telephone Company's Local Exchange Tariff (P.S.C. MO No. 24).

3.2.3 Winstar's service and local calling areas, as defined above, shall not be smaller than an entire exchange.

3.3 Non-Recurring Charges

3.3.1 Service Order Charges

Service Order Charges are applied to: establish service, move lines, move trunks, move T-1s, add basic lines, add basic trunks, add T-1s, all simple changes (except PIC change), all complex changes, and all DID or T-1 changes.

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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

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3.3.2 Move, Add, Change, Disconnect (MACD) Charges

- A. Move, Add, Change, and Disconnect Charges apply for changes in existing service. In the case of adding a line, product, or feature, the MACD is the same as the one-time charge of the respective service offering.
- B. MACD Charges are applied to the following:
1. Move or add analog line or In, Out, or 2-Way trunk
 2. Move or add analog In with DID trunk
 3. Move or add analog 2-Way with DID trunk
 4. Install, move, or add T-1
 5. Simple add or change (add or change feature package, change PIC, change directory listings)
 6. Complex add or change (change telephone number, change hunting order or type, add or change RCF paths, change RCF forward to number or number associated with RCF path)
 7. Other Complex Changes (convert or change signal, convert trunk group to new 2-Way DID, convert individual trunk to new 2-Way DID, change T-1 configuration, customer initiated suspension of service)

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Missouri Public
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TC-2008-0346

Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

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3.4 Local Services

Service provides a Business Customer with the ability to originate calls from a Winstar-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges and areas included in the Business Customer's local calling area. Calls to destinations outside the local calling area, but within the same LATA will be charged the intraLATA rates pursuant to this tariff. Calls to destinations outside the customer's LATA but within the same state will be charged the Interexchange Communications Service rates pursuant to Winstar's applicable tariff(s).

3.4.1 Accessibility

A customer can access Winstar's Network via Business Line or Trunk Service.

3.4.2 Minimum Call Completion Rate

Winstar's customers can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99% during peak use periods. Charges are not made for uncompleted or unanswered calls.

3.4.3 Dialing Restriction

Winstar may block calls to 900/976 numbers unless the Customer requests that these calls be completed. Winstar will unblock 900/976 calls free of charge.

3.4.4 Basic Analog Line Service – "BL" Service

Provides a customer with a single, voice-grade communications channel to the public switched telephone network. BLs can terminate at a single line set, key set, fax, modem, or key system. BL Service is provisioned for the origination of calls using tone-type address signaling. Customers that order BL Service pay for usage and Custom Calling Features separately.

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Business Customer Local Exchange Services Tariff

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3.4.4.A Basis of Offering – Flat Rate

Winstar's BL Service is offered on a flat basis and customers are assessed a monthly recurring charge which includes unlimited local calling.

3.4.4.B BL Custom Calling Features

BL Customer Calling Features can be purchased individually or, as a package selected by the customer. Following are descriptions of available features.

1. Call Forward – redirects incoming calls to another phone. This service contemplates that normal transmission performance quality cannot be guaranteed for all calls. Calls forwarded are subject to local and long distance message charges. Call Forward is incompatible with Call Waiting.
 - a. Call Forward Busy – Incoming calls are redirected to another phone when the called party's Business Line is busy. Calls are forwarded to a 1- to 32-digit phone number within or outside of the Customer's group. The forwarding phone number can either be predetermined or user programmable. The forwarding phone number can only be changed by contacting Winstar Customer Service and requesting a Service Order unless the Customer subscribes to the User Programmable Option.
 - b. Call Forward No Answer – Incoming calls are redirected to another phone when the called party's Business Line is not answered. If the Customer has selected both Call Forward Busy and Call Forward No Answer, the forwarding phone number does not have to be the same for each. Calls are forwarded to a predetermined 1- to 32- digit phone number within or outside of the Customer's group. The forward phone number can only be changed by contacting Winstar Customer Service and requesting a Service Order, unless the Customer subscribes to the User Programmable Option. The number of rings that will occur prior to the forwarding of the call is established and modified by the Service Order.

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Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff **Missouri Public Service Commission**

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- c. Call Forward Variable – Incoming calls are immediately redirected to a 1- to 32- digit phone number, which is selected by the Customer, within or outside the Customer's group. The Customer can change the forwarding telephone number at any time by dialing a Feature Access Code.
 - d. Call Forward Busy/No Answer – Combines the functionality of both Call Forward Busy and Call Forward No Answer.
 - e. Selective Call Forward – Incoming calls from up to eleven (11) preselected numbers are automatically forwarded to another telephone number selected by the Customer. The line can be restored to normal operation at any time.
 - f. Remote Access to Call Forward – Permits the Customer to activate, deactivate, or change the forward telephone number from a remote location. Remote Access to Call Forward is available on either a monthly or per call basis.
2. Three Way Call Transfer – Allows a Customer to establish a call consisting of up to three participants without the use of an attendant or outside service. When the third party answers, a two-way conversation can be held before adding the original party for a three-way call. The initiator of the call controls the call and all parties will be dropped when the call initiator hangs up. The feature may be used to add a third party to either an outgoing or an incoming call. The activation of Three Way Call Transfer will disable Call Waiting.
3. Call Waiting – Sends a tone signal while a call is in progress to indicate that a second call is waiting. By operation of the switchhook, the host call will be placed on hold so that the waiting call can be answered. Operation of the switchhook permits passage back and forth between the two calls, but a three-way conference cannot be established. The activation of Call Waiting will disable Three Way Call Transfer. Call Waiting takes precedence over Call Forward Busy. Call Waiting and Hunting are not compatible. Calls in call wait status that are ignored by the called party are not forwarded if the Business Line has the Call Forward No Answer feature. Call Waiting can be canceled either before making a particular call or while on a particular call.

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Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

4. Caller ID

Caller ID is one of the products that Winstar will offer. This feature enables the customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the CPN of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Winstar: A private, nonprofit, tax exempt, domestic violence intervention agencies, and federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call.

Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (#82 on their Touch Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and or number to the called party by dialing an access code prior to placing a call. The access code will activate per call blocking which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from customer-owned pay telephone service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

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Business Customer Local Exchange Services Tariff

Missouri Public
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Any customer subscribing to Caller ID will be responsible for the provision of a display device that will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. Winstar assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

5. Hunting – is a combination of two or more Business Lines connected to the central office so that incoming calls overflow to the next available Business Line if the dialed Business Line is busy. A hunt group can consist of up to sixteen (16) Business Lines, however, optimal service is obtained when between five (5) and fifteen (15) Business Lines are grouped together. Call Waiting cannot be a defined feature for a Business Line in a circular hunt group, however, Call Waiting can be configured for the last Business Line in a sequential hunt group. A hunt group of Business Lines can only be assigned one type of Hunting. There are two types of Hunting:
- a. Circular – all Business Lines will be checked for an available line. Call Forward Busy cannot be a defined feature for a Business Line in a Circular serial hunt group.
 - b. Sequential – only Business Lines with numbers in the hunt sequence following the dialed number will be checked for an available line.

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Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff **Missouri Public Service Commission**

REC'D JAN 10 2000

6. Call Pick-Up – allows a Customer to pick up a ringing phone that is within a pre-defined Call Pick-Up group of phones by dialing a Feature Access Code. Call Pick-Up cannot pick up calls that are call waiting.
7. Distinctive Ringing – allows a Customer to have up to four (4) separate phone numbers, one primary and three secondary, assigned to a single Business Line. Each phone number will provide a distinctive ring on incoming calls to allow for identification of the incoming call. A distinctive call waiting tone for each telephone number will be provided, where facilities permit, to Customers also subscribing to Call Waiting. Distinctive Ringing is incompatible with Hunting.
8. Call Rejection – allows calls from up to eleven (11) pre-specified telephone numbers to be rejected or blocked. Callers from the pre-specified telephone numbers will receive an announcement that the called party is not accepting calls. For calls from a line within a multi-line-hunting group, the call will be blocked only when the main telephone number is included as one of the pre-specified telephone numbers.
9. Call Trace – Call trace allows Winstar's customer to trace their last call received. In order to activate the Call Trace feature, the customer must follow the procedures set forth herein:
 - a. The customer dials access code *57 to activate the Call Trace feature.
 - b. After activating the Call Trace feature, the customer then dials the local authorities (i.e., police department) and notifies them that the Call Trace has been activated.
 - c. The local authorities, after determining to follow-up on the Call Trace, then contact Winstar whereby Winstar then provides the local authorities with the Call Trace information.

The traced call information is not made available to the customer.

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Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

10. Priority Ringing – differentiates incoming calls from up to eleven (11) preselected telephone numbers by signaling with a distinctive ringing pattern. If Call Waiting is also subscribed to, a distinctive tone is heard for the selected set of numbers. The distinctive ring/tone that identifies the numbers on the Priority Ringer List is the same for all the numbers on the list.
11. Anonymous Call Rejection – allows a Customer, with or without Caller ID, to reject calls for which calling name/number display information has been intentionally blocked. The caller can, if he or she chooses, reverse the blocking status of his or her line and redial the call. The calling party may also choose not to redial the call.
12. Speed Call – an arrangement which provides for the calling of a telecommunications network telephone number by dialing an abbreviated code. Two arrangements are available:
 - a. Speed Call 8 – Consists of a maximum of eight (8) stored numbers that can be dialed by entering an * and 1-digit code, which can be from 2 to 9.
 - b. Speed Call 30 – Consists of a maximum of thirty (30) stored numbers that can be dialed by entering an * and 2-digit code, which can be from 20 to 49. The Speed Call 30 codes cannot conflict with any other Feature Access Codes.

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Missouri Public
Service Commission
TC-2008-0346

Missouri Public
Service Commission
Business Customer Local Exchange Services Tariff

REC'D JAN 10 2000

13. Repeat Dialing – allows calls to be automatically redialed when the first attempt reaches a busy number or is not answered. The line is checked every forty-five (45) seconds for up to thirty (30) minutes and alerts the originating telephone line with a distinctive ringing pattern when the busy number and the originating line are free. Calls may continue to be made and received while the feature is activated.
14. Return Call – allows a Customer to automatically redial the last incoming call, whether answered or not.
15. Touch-Tone – provides for the origination of calls using tone-type address signaling.

3.4.5 Trunk Service

Provides a customer with a voice-grade communications connection to the public switched telephone network.

3.4.5.A Analog Trunks

Provide the customer with a single, voice-grade telephonic communications channel for connection of the customer-provided PBXs to the public switched telephone network.

3.4.5.B Digital Trunks

Provide the customer with a DS1 circuit that can carry 1.544 Mb of traffic per second. The Digital Trunk is time division multiplexed into 24 channels, which can be individually provisioned for DID or Two-Way DID services. Digital Trunks are only available in whole units. DID and Two-Way DID channel charges apply per channel and are in addition to the basic Digital Trunk rates.

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**Missouri Public
Service Commission**

Business Customer Local Exchange Services Tariff

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3.4.5.C Trunk Provisioning1. Basic

The connection can be used to carry inbound, outbound, and two-way traffic.

2. Direct Inward Dialing (DID)

DID service allow inbound traffic to directly access a particular station without going through an attendant. DID trunks transmit the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. DID trunks are furnished where operating conditions and the availability of facilities exist. Customers who purchase DID and Two-Way DID services are required to purchase DID number blocks.

3. Two-Way DID

Two-way DID service allows both inbound and outbound traffic between an outside call and a particular station without going through an attendant. DID trunks transmit the dialed digits for all incoming calls allowing the customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. DID trunks are furnished where operating conditions and the availability of facilities exist. Customers who purchase DID and Two-Way DID services are required to purchase DID number blocks

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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

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3.4.6 Integrated T-1 Service3.4.6.A Offering

Winstar's Integrated T-1 Service provides a single 1.544 Mbps connection from the local network to a PBX at the customer premise. By using a technique called time division multiplexing, the 1.544 Mbps connection is divided into 24 different channels. Each channel can support an outbound, inbound, two-way, in-with DID, or two-way with DID trunk. One flat rate applies regardless of the types of trunks required. Customers must purchase a full T-1 connection; fractional T-1s are not available. Although a customer may not need all of the channels of the full T-1 for voice traffic, they will be available for use. Customers can use a voice only integrated T-1 to place both local and switched long distance calls. Integrated T-1 customers must use Winstar for local phone service.

3.4.6.B Integrated T-1 Service Features

1. Winstar's Integrated T-1 Service supports the following voice trunk types: In, Out, Two-Way, In with DID, and Two-Way with DID.
2. Winstar's Integrated T-1 Service supports verified (2-7 digits) and non-verified (2-4 digits) long distance account codes.
3. Both state and NPA blocking are available for inbound (800) services.
4. International blocking is available for outbound calling.

3.4.6.C Pricing Structure

Customers will be responsible for a one-time service order charge in addition to their monthly T-1 charge, as described in section 4 of this tariff.

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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

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3.4.6.D Limitations

1. Integrated T-1 Service is available to customers that can support a digital T-1 hand-off.
2. Winstar supports customers with an Analog PBX via the ICB process only. Customer will be required to provide a channel bank, or purchase one through Winstar.
3. Integrated T-1 Service is available to customers in Winstar's network (facilities) service area only.
4. T-1s may not be channelized into a single T-1 connection to share facilities with more than one customer.

3.4.7 ISDN - PRI Service3.4.7.A Offering

Winstar's ISDN-PRI Service is similar to its Integrated T-1 Service. Both have 24 channels and approximately 1.5 Mbps of available bandwidth. The primary difference is how ISDN-PRI carries signaling information. ISDN-PRI carries the signaling information over the 24th channel, called the "D" channel. The other 23 channels, referred to as "B" channels, benefit from "clear channel" capability whereby all 64 Kbps is available to carry traffic.

3.4.7.B Configurations

Winstar supports two-way (both inbound and outbound traffic) communications. Direct Inward Dialing (DID) is optional. DID allows inbound callers to dial an internal extension directly without the need for an operator to connection the call.

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Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

3.4.7.C Features

Winstar's ISDN-PRI Service supports the following ISDN features. All ISDN features are standard, and are provided at no additional cost.

1. Caller ID
Caller ID is previously described in section 3.4.3.C(10) of this tariff.
2. Call-By-Call Voice and Data
Provides dynamic channel allocation. There no need to assign channels to specific applications. All channels are available for voice, data, and video applications.

3.4.7.D Specifications

Customer premise equipment must meet national ISDN standards. Customer should check with their equipment vendors to ensure that equipment is compliant with national standards.

3.4.7.E Limitations

1. Winstar's ISDN-PRI Service is available to local customers only.
2. Integrated T-1 Service is available to customers in Winstar's network (facilities) service area only and where Integrated T-1 Service is available.
3. ISDN-PRI is available in full PRI increments only.

3.4.7.F Pricing Structure

Customers will be responsible for a one-time service order charge in addition to their monthly charge per PRI, as described in section 4 of this tariff.

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Business Customer Local Exchange Services Tariff **Missouri Public Service Commission**

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3.4.8 Frame Relay Service

Winstar provides two port methods to access its network. They are Dedicated Line and Local Access. Each offers network port speeds that range from 56 Kbps to T-1 to provide a selection of access options and prices.

3.4.8.A Dedicated Access

Dedicated access provides a direct line from the customer's premise to Winstar's Frame Relay switch using private lease lines forming logical circuits that define the dedicated connection between the two points. Both Private Virtual Connection (PVC) and Port Access charges apply when utilizing this method of access to Winstar's network.

1. PVC is a service that established a fixed path between data terminal equipment.
2. Port charges are billed to the customer for access into the network.

3.4.8.B Local Access

Local access is indirect access from the customer's premise through a Local Exchange Carrier's (LEC's) Frame Relay network to Winstar's Frame Relay switch. The connection is a pass through common port facility in which customers share access, thereby reducing their access charges. The connection is made through a Network-to-Network Interface (NNI), which connects the company's port to the LEC's via a single path. Both PVC line and Port Access charges apply when utilizing this method of access.

3.4.8.C Network Availability

The Frame Relay network provides continuous monitoring and fault management to ensure network availability and performance twenty-four (24) hours a day, seven (7) days a week. Winstar also provides a customer care center to ensure consistent quality of service and issue resolution.

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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

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3.4.9 Centrex Service3.4.9.A Centrex 102 Service

1. Centrex 102 Service is available to customers with 2 to 25 lines. Customers must pay both one-time and monthly charges. New Centrex Service customers must pay the one-time system establishment charge. A monthly recurring End User Common Line (EUCL) and Local Number Portability (LNP) charge are also applied per line.
2. Centrex 102 Service comes standard with Call Restriction, Call Transfer, Consultation Hold, Intercom, Hunting, and Three Way Calling.
3. Call Forwarding Busy, Call Forwarding Don't Answer, Call Forwarding Variable, Call Pick-Up, Call Hold, Call Waiting, Directed Call Pick-Up, Distinctive Ringing, and Speed Call 8 may also be selected at no additional charge.
4. Customers may also purchase additional features, as previously described in this tariff, on an individual or feature package group basis.

3.4.9.B Centrex 103 Service

1. Centrex 103 Service is available to customers with 30 lines or more. Customers must pay both one-time and monthly charges. New Centrex Service customers must pay the one-time system establishment charge. A monthly recurring End User Common Line (EUCL) and Local Number Portability (LNP) charge are also applied per line.
2. Customers may select any of the following features at no additional cost: Call Forwarding Busy, Call Forwarding Don't Answer, Call Forwarding Variable, Call Hold, Call Park, Call Pick-Up, Directed Call Park, Call Waiting, Call Transfer, Distinctive Ring, Hunting, Intercom, Last Number Redial, Speed Call, Touch Tone, and Three Way Calling.
3. Optional additional features include Multi-Distinctive Ring and may be purchased separately.

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Business Customer Local Exchange Services Tariff **Missouri Public Service Commission**

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3.4.10 Directory Services3.4.10.A Directory Assistance

Allows Customers and Users of Winstar's services (excluding 800 services) to obtain Directory Assistance in determining telephone numbers within Missouri by calling the Directory Assistance Operator. Calls to Directory Assistance can be either direct dialed by the Customer or End User by dialing 4-1-1, or placed by a Winstar operator.

1. Directory Assistance Charges

Charges apply for all requests for which Winstar's facilities are used. A maximum of two requested telephone numbers is permitted per Directory Assistance call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

- a. A Directory Assistance call charged to a calling card or to a third number will be billed the appropriate operator charge, as specified in this tariff, plus the charge for Directory Assistance.
- b. A credit will be given for calls to Directory Assistance when:
 - i. The Customer experiences poor transmission or is cut-off during the call.
 - ii. The Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance.
- c. To receive a credit, the Customer must notify the Winstar operator or Business Office of the problem experienced.

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Service Commission
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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

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d. The Customer will not be charged in the following circumstances:

- i. To reach the called Directory Assistance Service number when attempts by the Customer to direct dial such a call cannot be completed.
- ii. Charges for Directory Assistance are not applicable to calls placed to the Directory Assistance Service attendant from hospital services; or, to calls placed to the Directory Assistance Service attendant from telephones where the Customer has been affirmed in writing as unable to use a Winstar provided directory because of a visual, physical, or reading handicap, including calls made by such handicapped persons from their place of employment.

2. Call Complete

Customers have the ability to have the number requested from Directory Assistance to be automatically dialed.

- a. Calls automatically completed using Call Complete are subject to a surcharge and any other applicable rates for the call. The Call Complete surcharge is applied only to completed calls.

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3.4.10.B Telephone Directory Service

Winstar, in contract with the Incumbent Local Exchange Carrier (ILEC), will provide telephone directory services to its Customers. Directory Service is composed of alphabetical and street address directories.

1. Primary Phone Number Listing

Each Customer can list its primary phone number free of charge. Winstar will provide a Primary Phone Number Listing that will entitle the Customer to a listing in the 411/Directory Assistance database, White Pages, and Yellow Pages that are specific to the ILEC area in which the Customer's phone number is located. The listing will consist of a straight-line listing consisting of the Customer's name, business address, and primary phone number.

2. The Customer may request listed, non-listed, or non-published listing services from Winstar.

a. Listed

The phone number is listed in the 411 database, the White Pages, and the Yellow Pages.

b. Non-Listed

The phone number is listed in the 411 database only.

c. Non-Published

The phone number is not listed in the 411 database, or in the White Pages or Yellow Pages.

3. Gold/Vanity Numbers

Special or particular telephone numbers, for example, one ending in "00" or "0", may be available upon request by the customer.

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Missouri Public
Service Commission

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3.4.11 Operated Assisted Services3.4.11.A Operator Handled Calling

Operator Handled Calling Service is provided to Customers and Users of Winstar's calling services. Winstar's Operator Services are supplied by a third party and provided to the customer under Winstar's name.

1. Charge Details

- a. Winstar will not bill for incomplete calls where answer supervision is available. Winstar will not bill for incomplete calls and will remove any charges for incomplete calls upon (I) subscriber notification, or (ii) Winstar's knowledge.
- b. The caller and billed party, if different from the caller, will be advised that Winstar is the operator service provider at the time of the initial contact.
- c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- d. Only tariffed rates approved by the Commission for Winstar shall appear on any local exchange telephone company (LEC) billings.
- e. Winstar shall be listed on the LEC billing if the LEC has multi-company billing ability.
- f. Winstar will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- g. Winstar will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- h. Upon request, Winstar will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual origination point.
- i. Winstar will refuse operator services to traffic aggregators that block access to other companies.
- j. Winstar will assure that traffic aggregators will post and display information including: (1) that Winstar is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

3.4.11.B Operator Service Charges

In addition to charges that would otherwise apply pursuant to other sections of this tariff, each operator call will be assessed a charge(s) as set forth within. Calls can be billed collect, to the end user's calling card, or to a third party as described below.

1. Collect Calls

Calls where the called person agrees to pay for the call. Winstar offers two types of collect calls. A Customer can request, free of charge, that collect calls not be billed to their Business Lines or Trunks.

a. Person-to-Person

Calls completed with the assistance of a Winstar operator to a particular person, station, department, or PBX extension specified by the calling party.

b. Station-to-Station

Operator assisted calls other than Person-to-Person. Calls may be dialed with or without assistance of Winstar's operator. Collect calls to coin telephones and transfers of charges to third telephones that are coin telephones will not be accepted.

2. Third Party Billed Cards

Calls where the Customer requests that the phone call be charged to a third party's phone number. If the originating caller is calling from a payphone, the third party number is called. The third party has to answer the phone and accept the charges before the operator completes the call. A Winstar Customer can request, free of charge, that the third party calls not be billed to their Business Lines or Trunks.

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Service Commission

REC'D JAN 10 2000

3.4.11.C Busy Line Verification and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line.

1. The operator will determine if the line is clear or in use, and report to the calling party.
2. The operator will interrupt the call on the called line only if the calling party indicates an emergency.
3. A charge will apply when:
 - a. The operator verifies that the line is busy.
 - b. The operator verifies that the line is available for incoming calls.
 - c. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
4. No charge will apply when:
 - a. When the calling party advises that the call is to or from an official public emergency agency.
 - b. Under conditions other than those specified within, preceding.
5. Charges for verification and interruption may be billed to a third number or a Winstar issued calling card.
6. Busy Line Verification and Line Interrupt Service is furnished where and to the extent that facilities permit. The Customer shall indemnify and save Winstar harmless against all claims that may arise from either party to the interrupted call or any person.

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Business Customer Local Exchange Services Tariff **Missouri Public Service Commission**

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3.4.12 Universal Emergency Number Service (911)

- 3.4.12.A Winstar is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time Winstar receives customer orders.
- 3.4.12.B At the time Winstar provides basic local service to a customer by means of its own facilities, or over any other exclusively owned facility, Winstar will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.
- 3.4.12.C Winstar will be obligated to provide facilities to route calls from the end users to the proper PSAP. Winstar recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by Winstar.
- 3.4.12.D Winstar will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo. 190-310.

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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

3.4.13 Individual Case Basis (ICB) Arrangements

Rates for Dedicated Access and Private Lines will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover Winstar's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission staff upon request on a proprietary basis. ICB rates are not offered for switched access service.

3.5 Presubscription

3.5.1 Presubscription is an arrangement whereby an end-user may select and designate to Winstar an interexchange carrier(s) (IXC) to access, without an access code, for intrastate intraLATA and intrastate interLATA calls. The IXC(s) are referred to as the end-user's Primary Interexchange Carrier(s) (PIC). The end-user may select as its PIC Winstar, or any other IXC certified to provide such service. After the end-user's initial selection of a predesignated IXC for intraLATA or interLATA calls, a nonrecurring charge will be applied for any additional change(s) in selection.

3.5.1.A Winstar's IXC service can be purchased out of its Tariff MO P.S.C. No. 1.

3.5.2 Free Presubscription Selection Period

New customers, or customers ordering a new line (with separate number) from Winstar will have 30 days from the date they order local exchange service to exercise their "free" selection. There will not be a \$5.00 charge for initial PIC selections made within the specified time period.

3.5.2.A A Primary Interexchange Carrier Charge (PICC), in the amount of \$5.00, will be applied to each customer making a change or selection of their PIC after the free presubscription selection period has expired.

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Missouri Public
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Business Customer Local Exchange Services Tariff

REC'D JAN 10 2000

3.6 Customer Requested Service Suspensions

At the customer's request, Winstar will, for thirty (30) days, provide the customer with an intercept recording referring callers to another number. This service is available to customers at no charge, for the first thirty (30) days.

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Business Customer Local Exchange Services TariffMissouri Public
Service CommissionSECTION 3 - SERVICE DESCRIPTIONS

REC'D DEC 22 2000

3.7 Business Essentials Service

Business Essentials Service is a bundled service offering that requires the Customer to purchase, at the same customer location, Local Exchange, Regional Toll and internet High Speed Access services from the Company. This offer is restricted to locations served by Company's network. To be eligible for the Business Essentials Service offering, Customers in: 1) locations served by the Company's wireless fiber facilities must purchase a minimum of four (4) local exchange lines or channels; or 2) all other locations served by the Company's network must purchase a minimum of twelve (12) local exchange lines or channels. Further, the Customer must, at a minimum, enter into a one-year service agreement to be eligible for the Business Essentials Service offering. One internet High Speed Access connection at 128kbps is included with this service. The Non-Recurring, Monthly Recurring and Usage charges are specified below in Section 4.

Business Essentials Service includes the following standard features at no additional charge:

Call Forwarding: Busy, Variable and Don't Answer
Call Waiting
Distinctive Ring Two Numbers
Three Way Calling
Speed Call 30 Number

(N)

(N)

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Business Customer Local Exchange Services TariffMissouri Public
Service CommissionSECTION 3 - SERVICE DESCRIPTIONS

REC'D DEC 22 2000

3.7 Business Essentials Service (Cont'd)3.7.1 Service RatesA) Non-Recurring Charges

For initial installation of Business Essentials Service, Customers will pay a non-recurring installation charge as specified below. Initial installation includes High Speed Access wiring of one connection. Additional wiring rates specified below are available only during initial installation. Changes to High Speed Access connection speed after initial installation are subject to a one-time charge as specified below. If a customer chooses to add additional local exchange lines, channels or options after installation of the initial service, the Company's standard non-recurring service order and installation charges for local exchange service as specified in this tariff will apply. Charges are specified below in Section 4.

B) Monthly Recurring Charges

Charges are specified below in Section 4.

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Business Customer Local Exchange Services Tariff

SECTION 3 – SERVICE DESCRIPTIONS

Missouri Public
Service Commission

3.7 Business Essentials Service (Cont'd)

REC'D DEC 22 2000

3.7.2 Usage Rates

A) Home Region Calling

Unlimited local Home Region Calling is included under the monthly recurring charge.

B) Business Essentials Regional Toll Service

Subscription to Regional Toll Service is required for Business Essentials Service. The following rates for Regional Toll Service are available only to Customers subscribed to the Company's Business Essentials Service. Regional Toll calls are those placed to destinations within the home LATA but outside the Home Region Calling area. Calls are billed in one (1) minute minimum initial period and one (1) one minute additional period increments.

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Business Customer Local Exchange Services Tariff

SECTION 3 - SERVICE DESCRIPTIONS

Missouri Public
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(N)

3.7 Business Essentials Service (Cont'd)

REC'D DEC 22 2000

3.7.3 Optional Services and Features

A Business Essentials Service Customer may order the following services and features at an additional charge:

Analog Trunk
Analog DID Trunk
Digital Trunk
ISDN PRI T-1 (requires groups of 24 lines)
Additional Line Growth Package (requires groups of 4 lines)
High Speed Access Upgrades
Line Features
Centrex Features

Services and features not listed above are available at the standard non-recurring and monthly recurring rates specified in this tariff. Optional interstate and international long distance services are available as specified in the Company's tariffs on file with the Federal Communications Commission.

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Missouri Public
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TC-2008-0346

Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

SECTION 4 – RATES AND CHARGES4.1 Non-Recurring Charges

Service Establishment Charge, Per New Service Order	\$33.00
Move or Add Lines, Trunks, or T-1s	\$33.00
Telephone Number Change, Per Line	\$5.75
Temporary Suspension Charge, Per Line	\$5.75
Restoration of Service Charge, Per Line	\$5.75
Billing Name Change Charge, Per Account	\$9.00
T-1 Change or Testing Charge	\$15.00

4.2 Basic Analog Line Service

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
4.2.1 <u>Business Line Service – Flat Rate</u>		
Per Business Line	\$50.00	\$11.00

4.3 Custom Calling Features4.3.1 Monthly Recurring Features

	<u>Monthly Recurring</u>
Call Waiting	\$3.50
Call Forward Variable	\$3.50
Call Forward Busy Line	\$1.75
Call Forward Don't Answer	\$1.75
Select Call Forward	\$4.00
Three Way Calling	\$3.50
Speed Call 8*	\$1.75
Speed Call 30*	\$4.00
Repeat Call	\$2.25
Return Call	\$4.00
Priority Call	\$3.00
Call Block	\$4.00
Caller ID	\$7.50
Distinctive Ring	\$6.00
Remote Call Forward	\$6.25
Hunting	\$0.75

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Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

4.3.2 Per Use Features

	<u>Per Use Charge</u>
Return Call	\$0.75
Repeat Call	\$0.75
Call Trace	\$1.00

4.4 Trunk Service

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
4.4.1 <u>Analog Trunk Service</u>		
Inbound	\$24.00	\$15.00
Outbound	\$24.00	\$15.00
Two-Way	\$24.00	\$15.00
Inbound DID	\$100.00	\$24.00
4.4.2 <u>Digital Trunk Service</u>		
Multiplexed T-1 Access, Per T-1	\$338.00	\$263.00
Dedicated T-1 Access, Per T-1	\$338.00	\$111.00
Per Trunk	\$24.00	\$15.00
Per DID Trunk	\$100.00	\$24.00
4.4.3 <u>DID Number Blocks</u>		
First Block of 20	\$653.00	\$18.00
Each Additional Block	\$20.00	\$18.00

4.4.4 Trunk Custom Calling Feature

Charges for Trunk Custom Calling Features are the same as the charges for Business Line Custom Calling Features, described in section 4.3.

4.5 Integrated T-1 Service

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Integrated DID T-1 – 1 Year Term (Per T-1)	\$500.00	\$550.00
Integrated DID T-1 – 2 Year Term (Per T-1)	\$500.00	\$550.00
Integrated DID T-1 – 3 Year Term (Per T-1)	\$500.00	\$550.00
Integrated Non-DID T-1 – 1 Year Term (Per T-1)	\$500.00	\$550.00
Integrated Non-DID T-1 – 2 Year Term (Per T-1)	\$500.00	\$550.00
Integrated Non-DID T-1 – 3 Year Term (Per T-1)	\$500.00	\$550.00

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Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff

REC'D JAN 10 2000

4.6 Frame Relay Service

	<u>Monthly Recurring</u>	<u>Installation*</u>	<u>Change Charge*</u>
4.6.1 <u>Access Port Charges</u>			
<u>Port Speeds</u>			
56/64 Kbps	\$146.20	\$200.00	\$100.00
128 Kbps	\$326.88	\$250.00	\$100.00
256 Kbps	\$562.92	\$250.00	\$100.00
384 Kbps	\$832.91	\$250.00	\$100.00
512 Kbps	\$911.46	\$250.00	\$100.00
768 Kbps	\$1050.54	\$250.00	\$100.00
1024 Kbps	\$1161.82	\$250.00	\$100.00
1536 Kbps	\$1305.00	\$250.00	\$100.00
Greater than 1536 Kbps	ICB	ICB	ICB
4.6.2 <u>Permanent Virtual Connection</u>			
<u>Committed Information Rate**</u>			
4 Kbps	\$6.80	\$20.00	\$25.00
8 Kbps	\$13.60	\$20.00	\$25.00
16 Kbps	\$27.20	\$20.00	\$25.00
32 Kbps	\$54.50	\$20.00	\$25.00
48 Kbps	\$81.60	\$20.00	\$25.00
64 Kbps	\$108.80	\$20.00	\$25.00
128 Kbps	\$217.60	\$20.00	\$25.00
192 Kbps	\$326.40	\$20.00	\$25.00
256 Kbps	\$435.20	\$20.00	\$25.00
320 Kbps	\$544.40	\$20.00	\$25.00
384 Kbps	\$652.80	\$20.00	\$25.00
448 Kbps	\$761.60	\$20.00	\$25.00
512 Kbps	\$870.40	\$20.00	\$25.00
576 Kbps	\$979.20	\$20.00	\$25.00
640 Kbps	\$1088.80	\$20.00	\$25.00
704 Kbps	\$1196.80	\$20.00	\$25.00
768 Kbps	\$1305.00	\$20.00	\$25.00
832 Kbps	\$1414.40	\$20.00	\$25.00
896 Kbps	\$1523.20	\$20.00	\$25.00
960 Kbps	\$1632.00	\$20.00	\$25.00
1024 Kbps	\$1740.80	\$20.00	\$25.00

* Installation and Change charges are non-recurring charges that apply to new installations or changes in port size, additions, deletions, or logical connection changes.

** The Committed Information Rate is the customer's application insurance, as it can set the amount of guaranteed minimum throughput their applications require.

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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

4.7 Centrex Service4.7.1 Centrex 102 Service4.7.1.A Charges

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
Service Order Charge	\$42.00	
Per Line Charge	\$46.00	\$20.00

4.7.2 Centrex 103 Service4.7.2.A Charges

	<u>Non-Recurring</u>	<u>Monthly Recurring</u>
System Software Charge	\$49.50	
Service Order Charge	\$33.00	
Per Line Charge	\$24.00	\$19.00

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Missouri Public
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4.7.3 Centrex Features

	<u>Non-Recurring*</u>	<u>Monthly Recurring</u>
Call Block (Per Line)	\$9.00	\$1.35
Priority Call (Per Line)	\$9.00	\$1.35
Return Call (Per Line)	\$9.00	\$1.35
Repeat Call (Per Line)	\$9.00	\$1.35
Select Call Forward (Per Line)	\$9.00	\$1.35
CLASS Feature Package (Per Line)**	\$9.00	\$5.40
Caller ID with Anonymous Call Rejection w/out CLASS Feature Package (Per Line)	\$9.00	\$4.50
Caller ID with Anonymous Call Rejection with CLASS Feature Package (Per Line)	\$9.00	\$6.30
Caller ID Deluxe with Anonymous Call Rejection w/out CLASS Feature Package (Per Line)	\$9.00	\$5.18
Caller ID Deluxe with Anonymous Call Rejection with CLASS Feature Package (Per Line)	\$9.00	\$3.60
Call Trace (Per successful activation)	Per Use Charge: \$0.90	

4.7.4 Centrex 103 Optional CLASS Features

The features listed below are available to all Centrex 103 customers for an additional charge.

	<u>Non-Recurring*</u>	<u>Monthly Recurring</u>
Multi-Distinctive Ring (Per dependent number)	\$13.50	\$4.05

* No term plans available

** CLASS Feature Package includes all optional features except Caller ID, Anonymous Call Rejection, and Call Trace.

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Missouri Public
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TC-2008-0346

Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

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4.8 Directory Services4.8.1 Directory Assistance

	<u>Per Call</u>
First 3 per month	No Charge
Each Additional (per call)	\$0.29
Call Completion Surcharge	\$0.35
(Surcharge is in addition to any Directory Assistance charges that May be applied)	

4.8.2 Telephone Directory Service Charges

Primary Listing	No Charge
Additional Listing	\$1.42
Additional Line of Information	\$1.42
Nonlisted Service	\$1.06
Non-Published Service	\$1.71

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TC-2008-0346

Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

4.9 Local Operator Assisted Services4.9.1 Toll and Assist (0+) Charges

	<u>Per Use</u>
Station to Station	\$1.50
Station to Station – Calling Card	\$0.05
Person to Person	\$3.25
Person to Person – Calling Card	\$3.75
Person to Person – Collect	\$4.70
Collect	\$1.45
Bill to Third Number	\$1.55
Person to Person – Bill to Third Number	\$4.80
Calling Card Operator Assisted	\$1.25

4.9.2 Toll and Assist (0-) Charges

	<u>Per Use</u>
Station to Station	\$1.50
Station to Station – Calling Card	\$1.60
Person to Person	\$3.50
Person to Person – Calling Card	\$4.25
Person to Person – Collect	\$5.10
Collect	\$1.60
Bill to Third Number	\$1.70
Person to Person – Bill to Third Number	\$5.20

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Missouri Public
Service Commission

REC'D JAN 10 2000

4.10 Busy Line Verification and Line Interrupt Service

Busy Line Verification

Busy Line Verification with Line Interrupt

Per Request

\$0.75

\$1.55

(Charges are in addition to any Operator Services charges that may be applied)

4.11 Emergency or 9-1-1 Telecommunication Service

Customers pay a surcharge on all Billable Telephone Numbers to support the delivery of 911 service.

In accordance with the rules of the Missouri Public Service Commission, Winstar will collect the surcharge on behalf of the 911 Authority, and remit it to the 911 Authority. Pursuant to section 190.310(2)RSM0, Winstar will retain an amount not to exceed two percent (2%) of the amount of the surcharge due. The retained amount will be in the form of a deduction in submitting the return and paying the amount due by it.

4.12 Maintenance Visit Service

	Initial 15 Minutes	Each Additional 15 Minutes Or Part Thereof
Schedule I	\$11.00	\$17.00
Schedule II	\$13.00	\$19.00
Schedule III	\$15.00	\$22.00

4.13 PresubscriptionInitial PIC Selection
PIC Selection ChangeNo Charge
\$5.004.14 Gold/Vanity Numbers

Per Number Requested

\$2.00

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Business Customer Local Exchange Services TariffMissouri Public
Service CommissionSECTION 4 - RATES AND CHARGES

REC'D DEC 22 2000

4.15 Business Essentials Service4.15.1 Service RatesA) Non-Recurring Charges

Installation Charge (per location/per order): \$249.00

Additional Wiring (per connection): \$125.00

High Speed Access Connection Charge: \$75.00

B) Monthly Recurring Charges

The following rates apply to the Kansas City service area:

Lines:	<u>4</u>	<u>6</u>	<u>8</u>	<u>12</u>
1 Year	\$201.00	\$240.50	\$280.00	\$359.00
2 Years	\$191.00	\$228.50	\$266.00	\$341.00
3 Years	\$167.00	\$199.50	\$232.00	\$297.00

The following rates apply to the St. Louis service area:

Lines:	<u>4</u>	<u>6</u>	<u>8</u>	<u>12</u>
1 Year	\$214.00	\$260.00	\$306.00	\$398.00
2 Years	\$204.00	\$247.50	\$291.00	\$378.00
3 Years	\$162.00	\$192.50	\$223.00	\$284.00

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TC-2008-0346

Business Customer Local Exchange Services Tariff

SECTION 4 - RATES AND CHARGES

Missouri Public
Service Commission

REC'D DEC 22 2000

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4.15 Business Essentials Service (Cont'd)4.15.2 Usage RatesA) Home Region Calling

Unlimited local Home Region Calling is included under the monthly recurring charge.

B) Business Essentials Regional Toll Service

The following rates apply to the Kansas City service area:

Term:	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Rate Per Minute:	\$0.0830	\$0.0770	\$0.0730

The following rates apply to the St. Louis service area:

Term:	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Rate Per Minute:	\$0.0900	\$0.0860	\$0.0810

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Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff

SECTION 4 – RATES AND CHARGESMissouri Public
Service Commission

REC'D DEC 22 2000

4.15 Business Essentials Service (Cont'd)4.15.3 Option Rates

The following rates apply to the Kansas City service area:

<u>Option or Upgrade</u>	<u>Monthly Recurring Charge</u>
Analog Trunk (per trunk)	\$12.60
Analog DID Trunk (per trunk)	\$28.80
Digital Trunk (per trunk)	\$7.10
ISDN PRI T-1 (per 24 lines)	\$699.00
Additional Voice Line Growth Package (4 line increments)	
1 Year Term	\$79.00
2 Year Term	\$75.00
3 Year Term	\$65.00
High Speed Access Upgrade (per order)	
384K	\$89.00
768K	\$299.00
T-1	\$549.00
Line Features (per line)	
Enhanced Call Forwarding	\$1.40
Distinctive Ring Three Numbers	\$5.00
Caller ID	\$4.40
Return Call	\$2.00
Repeat Call	\$2.00
Priority call	\$2.00
Selective Call Acceptance	\$2.00
Selective Call Rejection	\$2.00
Selective Call Forwarding	\$2.00
Call Trace	\$4.00
Anonymous Call Rejection	\$1.00
Centrex Features (each, per line)	\$1.00

Missouri Public
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September 28, 2008
Missouri Public
Service Commission
TC-2008-0346

Business Customer Local Exchange Services Tariff

SECTION 4 - RATES AND CHARGES

Missouri Public
Service Commission
REC'D DEC 22 2000 (N)

4.15 Business Essentials Service (Cont'd)

4.15.3 Option Rates (Cont'd)

The following rates apply to the St. Louis service area:

<u>Option or Upgrade</u>	<u>Monthly Recurring Charge</u>
Analog Trunk (per trunk)	\$7.20
Analog DID Trunk (per trunk)	\$40.50
Digital Trunk (per trunk)	\$8.00
ISDN PRI T-1 (per 24 lines)	\$899.00
Additional Voice Line Growth Package (4 line increments)	
1 Year Term	\$92.00
2 Year Term	\$87.00
3 Year Term	\$76.00
High Speed Access Upgrade (per order)	
384K	\$89.00
768K	\$299.00
T-1	\$549.00
Line Features (per line)	
Enhanced Call Forwarding	\$1.40
Distinctive Ring Three Numbers	\$4.00
Caller ID	\$4.40
Return Call	\$2.20
Repeat Call	\$2.20
Priority call	\$1.90
Selective Call Acceptance	\$2.20
Selective Call Rejection	\$2.00
Selective Call Forwarding	\$2.20
Call Trace	\$3.00
Anonymous Call Rejection	\$1.00
Centrex Features (each, per line)	\$1.00

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Business Customer Local Exchange Services Tariff

Missouri Public
Service Commission

REC'D JAN 10 2000

SECTION 5 – SWITCHED ACCESS SERVICE

5.1 Switched Access Service

Winstar's rates, terms, and conditions for Switched Access Services are contained in its tariff P.S.C. MO No. 2.

SECTION 6 – PROMOTIONS AND DISCOUNTS

6.1 General

Winstar may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. Winstar will provide written notice to the Commission at least seven (7) days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, and the beginning and ending dates of the promotional period.

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