LOCAL EXCHANGE TARIFFS

Lifeline and Disabled Programs

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The Company fully participates in the Lifeline and Disabled Programs designed for qualifying low-income and disabled residential local exchange voice telephony service subscribers, respectively. Eligibility criteria and program requirements are identified in Missouri Public Service Commission rules. The maximum allowable monthly discount is provided to program participants based on federal and state funding support for the Lifeline program and solely state funding support for the Disabled program. Lifeline service is available with optional toll blocking or toll limitations service restricting access to 1+, 0+, or 0- dialed calls at no charge.

A customer must apply with the Company to participate in either program and submit proof of eligibility. Participants are limited to one program benefit per household. In addition an applicant must agree to certain conditions and responsibilities including but not limited to a requirement to annually verify continued eligibility to the Lifeline program. If an applicant makes false statements or fails to comply with program requirements then the subscriber will be de-enrolled from the program.

Service will not be disconnected for non-payment of charges unless the subscriber fails to pay charges directly related to voice telephony service.

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