

Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or City

TARIFFS

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SECTION NO. I LOCAL EXCHANGE SERVICE TARIFFS
 SECTION NO. II GENERAL EXCHANGE SERVICE TARIFFS
 SECTION NO. III MESSAGE TOLL TELEPHONE SERVICE TARIFFS
 SECTION NO. IV GENERAL RULES AND REGULATIONS

APPLYING TO ALL TELEPHONE EXCHANGES

OPERATED BY

THIS COMPANY IN MISSOURI

FILED

SEP 5 1956

PUBLIC SERVICE COMMISSION

OFFICE COPY

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DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shows
name of officerManager
titleBethel, Missouri
address

WAIVER OF STATUTES & COMMISSION RULES

As of November 18, 2008, the following statutory and rule provisions no longer apply to the Company as they have been waived* pursuant to §392.420 RSMo. 2008:

A Statutes

Section 392.280 RSMo – Depreciation
Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness
Section 392.300 RSMo – Transfer of Property and Ownership of Stock
Section 392.310 RSMo – Approval of Issuance of Stocks, Bonds and Other Indebtedness
Section 392.320 RSMo – Certificate of Approval for Dividends
Section 392.330 RSMo – Account for Disposition of Proceeds
Section 392.340 RSMo – Reorganization

B. Commission Rules

4 CSR 240-3.550(4) and (5)(A) – Held Order Records, Quality of Service Reports
4 CSR 240-32.060 – Engineering and Maintenance
4 CSR 240-32.070 – Quality of Service
4 CSR 240-32.080 - Service Objectives and Surveillance Levels
4 CSR 240-33.040 (1-3) and (5-10) – Billing and Payments Standards
4 CSR 240-33.045 – Identification and Placement of Charges on Bills

* See PSC Case No. IE-2009-0209

Mark Twain Rural Telephone Company For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

Section No. I

LOCAL EXCHANGE SERVICE TARIFFS

SECTION I

TITLE PAGE

LOCAL EXCHANGE SERVICE TARIFFS

Schedule of Rates and Charges, and
Regulations governing Local Exchange
Services and applying in all exchanges
of this Company in the

STATE
OF
MISSOURI

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ISSUED BY

Herbert Shows

name of officer

Manager

title

Bethel, Missouri

address



MARK TWAIN RURAL TELEPHONE COMPANY
Name of Issuing CorporationFor All Missouri Exchanges
Community, Town or City
Section No. 1

LOCAL EXCHANGE SERVICE TARIFFS

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TABLE OF CONTENTS

Sheet No.

MISSOURI

1 Public Service Commission

Title Page

Table of Contents

Application and Explanation of Symbols

3-4

<u>List of Exchange</u>	<u>Rate Sheets</u>	<u>Base Rate Area Map</u>	<u>Exchange Area Map</u>
Baring	5	5.2	5.3
Bethel	5	6.2	6.3
Brashear	5	7.2	7.3
Durham	5	7.5C	7.5
Greentop	5	18.2	18.3
Hurdland	5	8.2	8.3
Knox City	5	9.2	9.3
Leonard	5	10.2	10.3
Newark	5	19.1	19.2
Novelty	5	11.2	11.3
Philadelphia	5	12.2	12.3
Steffenville	5	15.3	15.0
Williamstown	5	16.3	16.0
Wyaconda	5	17.2	17.3

*Indicates new rate or text
+Indicates change

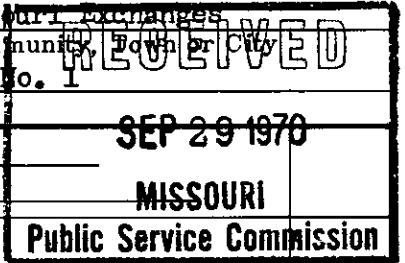
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DATE OF ISSUE 12 15 82 DATE EFFECTIVE January 1, 1983
 month day year month day year
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 name of officer title address

Mark Twain Rural Telephone Company For All Missouri Exchanges
 Name of Issuing Corporation Community, Town or City
 Section No. 1



Local Exchange Service Tariffs Application and Explanation of Symbols																														
<p>A. APPLICATION</p> <p>These Tariffs apply to the local Telephone Exchange service of the Mark Twain Rural Telephone Company, hereinafter referred to as the Telephone Company in its exchanges as follows:</p> <table style="width: 100%; margin-top: 20px;"> <thead> <tr> <th style="text-align: left; padding-bottom: 5px;"><u>EXCHANGE</u></th> <th style="text-align: left; padding-bottom: 5px;"><u>COUNTY</u></th> </tr> </thead> <tbody> <tr><td>Baring</td><td>Knox</td></tr> <tr><td>Bethel</td><td>Shelby</td></tr> <tr><td>Brashear</td><td>Adair</td></tr> <tr><td>Durham</td><td>Lewis & Marion</td></tr> <tr><td>Greentop</td><td>Adair & Schuyler</td></tr> <tr><td>Hurdland</td><td>Knox</td></tr> <tr><td>Knox City</td><td>Knox & Lewis</td></tr> <tr><td>Leonard</td><td>Shelby</td></tr> <tr><td>Newark</td><td>Knox & Lewis</td></tr> <tr><td>Novelty</td><td>Knox</td></tr> <tr><td>Philadelphia</td><td>Marion & Shelby</td></tr> <tr><td>Steffenville</td><td>Lewis, Marion, & Shelby</td></tr> <tr><td>Williamstown</td><td>Lewis & Clark</td></tr> <tr><td>Wyaconda</td><td>Clark & Scotland</td></tr> </tbody> </table> <p style="margin-top: 20px;">The provision of service is also subject to the Rates, Charges, Rules and Regulations in Sections II, III, and IV of these tariffs of the telephone company which Sections as they supplemented by superseding issues are hereby made a part of these local Exchange Service Tariffs. These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these tariffs.</p> <div style="text-align: right; margin-top: 40px;"> <div style="border: 2px solid black; padding: 10px; width: fit-content; margin: 0 auto;"> <p style="font-size: 1.5em; margin: 0;">FILED</p> <p style="margin: 5px 0;">NOV 1 1970</p> <p style="margin: 0;">Public Service Commission</p> </div> </div> <div style="margin-top: 20px;"> <p>*Indicates new rate or text</p> <p>+Indicates change</p> </div>	<u>EXCHANGE</u>	<u>COUNTY</u>	Baring	Knox	Bethel	Shelby	Brashear	Adair	Durham	Lewis & Marion	Greentop	Adair & Schuyler	Hurdland	Knox	Knox City	Knox & Lewis	Leonard	Shelby	Newark	Knox & Lewis	Novelty	Knox	Philadelphia	Marion & Shelby	Steffenville	Lewis, Marion, & Shelby	Williamstown	Lewis & Clark	Wyaconda	Clark & Scotland
<u>EXCHANGE</u>	<u>COUNTY</u>																													
Baring	Knox																													
Bethel	Shelby																													
Brashear	Adair																													
Durham	Lewis & Marion																													
Greentop	Adair & Schuyler																													
Hurdland	Knox																													
Knox City	Knox & Lewis																													
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Philadelphia	Marion & Shelby																													
Steffenville	Lewis, Marion, & Shelby																													
Williamstown	Lewis & Clark																													
Wyaconda	Clark & Scotland																													

DATE OF ISSUE September 28, 1970 DATE EFFECTIVE November 1, 1970
month day year month day year

ISSUED BY George Bode General Manager Bethel, Missouri
name of officer title address

Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or CitySection No. I

LOCAL EXCHANGES SERVICE TARIFFS

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MISSOURI
Public Service Comm.APPLICATION AND EXPLANATION OF SYMBOLS
(continued)

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

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DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
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ISSUED BY

Herbert Shaw
name of officerManager
titleBethel, Missouri
address

LOCAL EXCHANGE SERVICE TARIFF – Continued**A. General**

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines are shown in paragraph B. below. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

Any license, occupational, gross receipts, sales or similar tax levied by municipal or taxing authority is to be added to the below rates as a separate item.

B. Rates for all exchanges*

All rates shown are for the period of one month and includes local calling within and between all Mark Twain Rural Telephone Company exchanges without incurring a toll charge.

<u>Access Lines</u>	<u>Monthly Rate</u>	
Residence Line	\$23.50*	(R)
Business Line	\$24.75*	(R)

* Rates and charges shown on this tariff sheet are for information purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

LOCAL EXCHANGE SERVICE TARIFF - Continued

SEP 28 1999

Extended Area Service

Extended Area Service (EAS) is an arrangement whereby customers in one exchange can call customers in another exchange without incurring a toll charge. The exchanges listed below have extended area service.

ExchangesEAS Exchanges

Greentop

Queen City

(T)

(T)

(D)

Missouri Public
Service Commission

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* Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

Issued: September 28, 1999

Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: November 1, 1999

Cancelling P. S. C. MO. No. All Previous Schedules{ Original } SHEET No. _____
{ Revised }

Mark Twain Rural Telephone Company

For

Baring

Name of Issuing Corporation or Municipality

Community, Town or City

Base Rate Area Map

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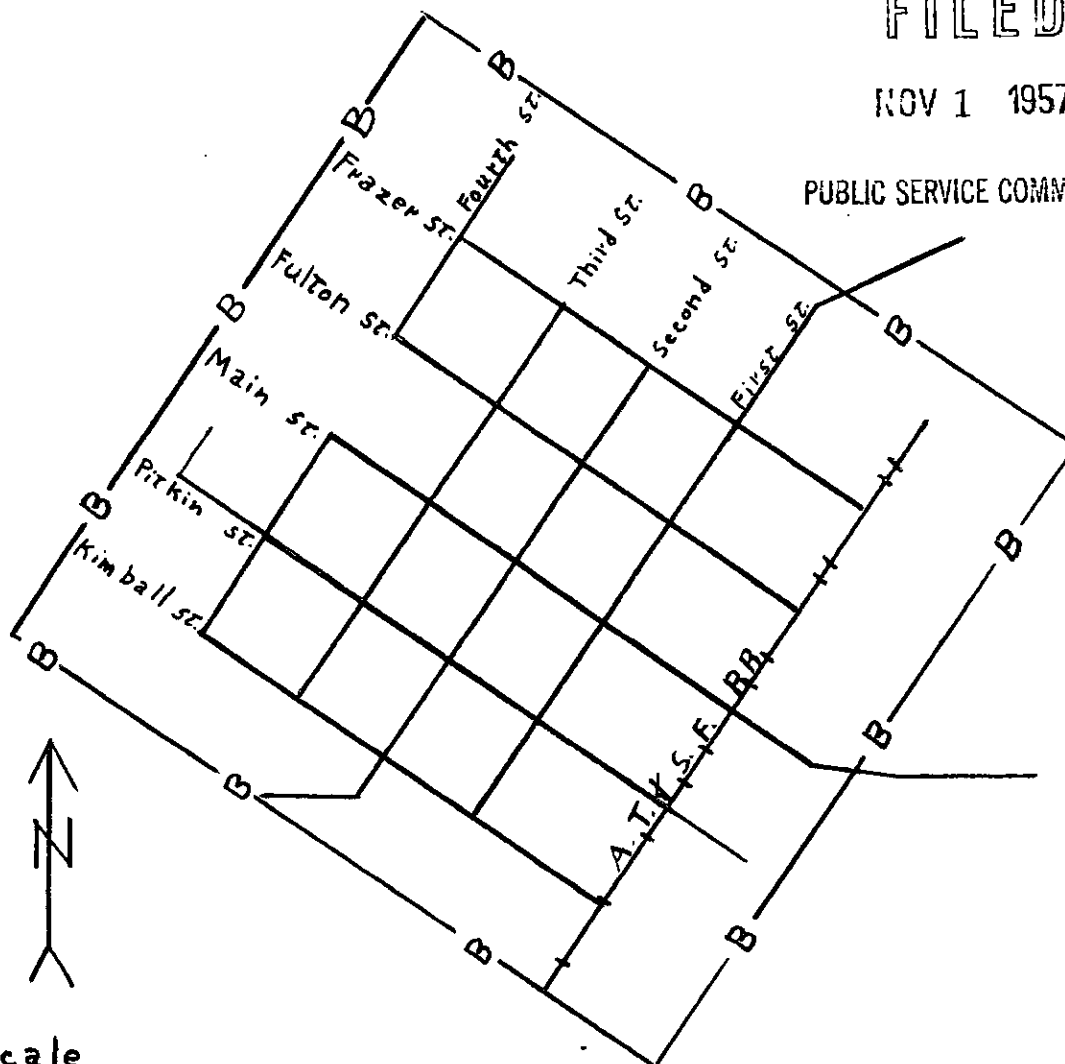
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NOV 1 1957

PUBLIC SERVICE COMMISSION

Scale
1/4 inch = 150 feetDATE OF ISSUE May 20 1957
month day yearDATE EFFECTIVE November 1 1957
month day year

ISSUED BY

Hubert Shaws
name of officerManager
titleBethel, Missouri
address

MARK TWAIN RURAL
TELEPHONE COMPANY

PSC MO. NO. 1

Section 1

Fifth Revised Sheet 5.3

Cancelling Fourth Revised Sheet 5.3

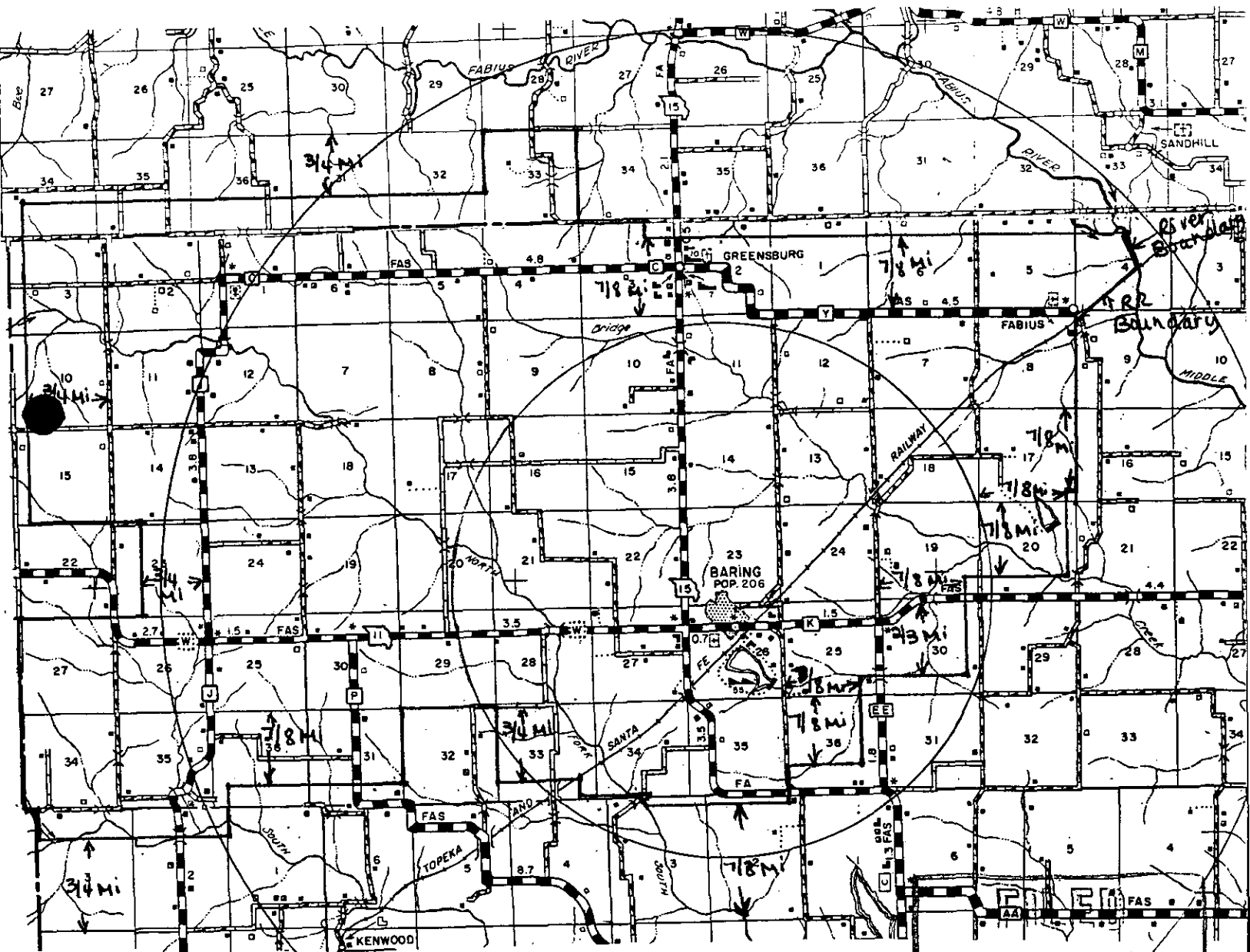
BARING EXCHANGE AREA MAP

Knox & Scotland Counties

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Public Service Commission



SEP 15 1985

Public Service Commission

DATE OF ISSUE August 15, 1985
Month Day Year

DATE EFFECTIVE September 15, 1985
Month Day Year

ISSUED BY Bill Rohde
Name of Officer

Teneral Manager
Title

Hurdland, Mo. 63547
Address

Cancelling P.S.C.MO. No. 1 Consolidated{ Original } SHEET No. See Below
{ Revised }MARK TWAIN RURAL TELEPHONE COMPANY
Name of Issuing Corporation

For

All Missouri Exchange
Community, Town or CitySection 1

LOCAL EXCHANGE SERVICE TARIFFS

DEC 14 1982

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Public Service Commission

Cancelling 1st Revised Sheet No. 6
 1st Revised Sheet No. 6.1
 1st Revised Sheet No. 7
 1st Revised Sheet No. 7.1
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 1st " " 9
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*Indicates new rate or text
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DATE OF ISSUE 12 15 82
month day yearDATE EFFECTIVE January 1, 1983
month day yearISSUED BY George Bode
name of officerGeneral Manager
titleHurdland, Mo.
address

Cancelling P. S. C. MO. No. All Previous Schedules

{ Original } SHEET No.
{ Revised }

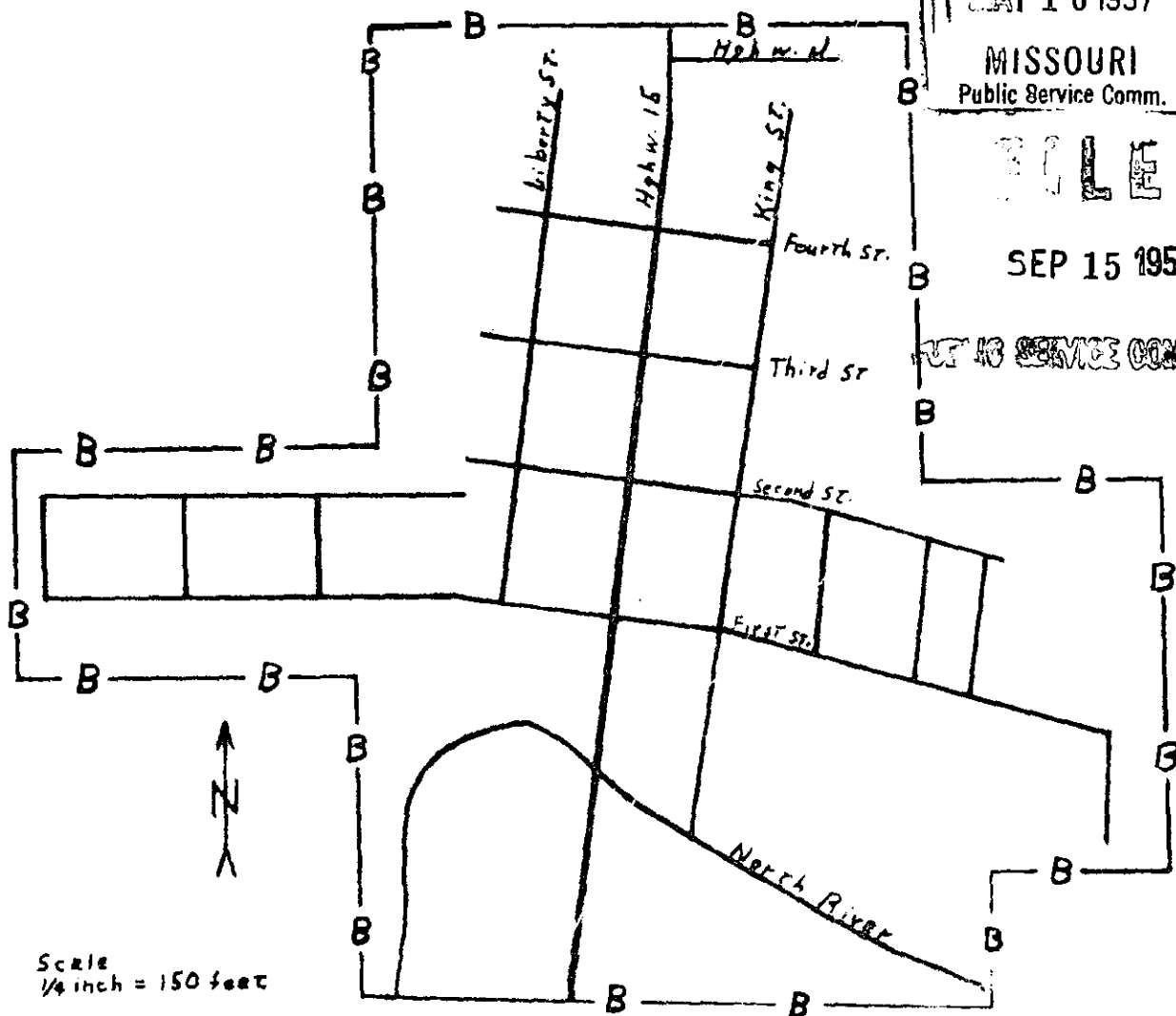
Mark Twain Rural Telephone Company For

Bethel

Name of Issuing Corporation or Municipality

Community, Town or City

Base Rate Area Map



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DATE OF ISSUE May 20 1957
month day yearDATE EFFECTIVE September 15, 1957
month day year

ISSUED BY

Herbert Shaws
name of officer

Manager

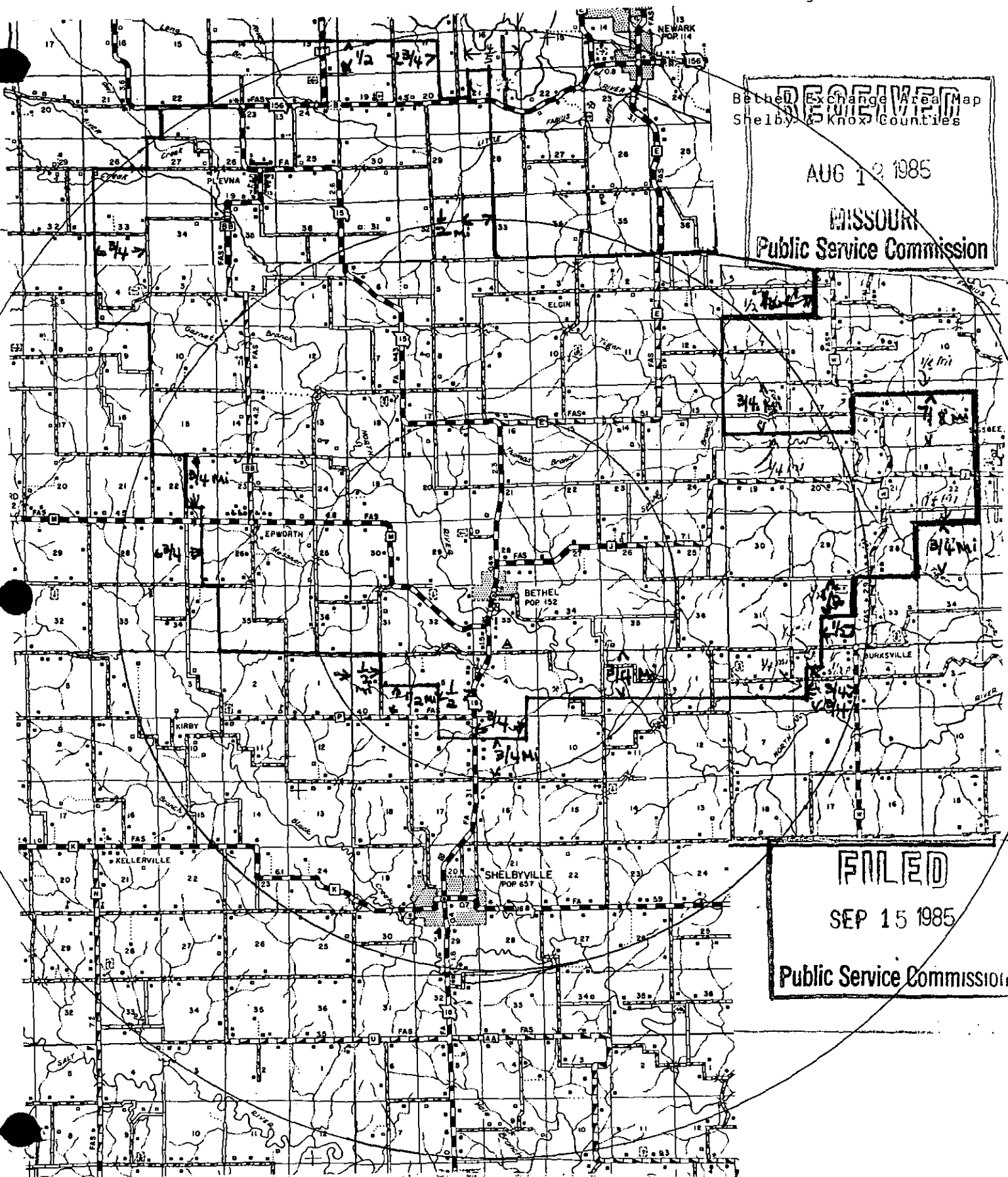
title

Bethel, Missouri

address



ROBIDOUX PRINTING CO.



DATE OF ISSUE August 15, 1985
Month Day Year

DATE EFFECTIVE September 15, 1985
Month Day Year

ISSUED BY Bill Rohde
Name of Officer

General Manager
Title

Hurdland, Mo. 63547
Address

Cancelling P. S. C. MO. No. All Previous Schedules

Mark Twain Rural Telephone Company

For

Brashear

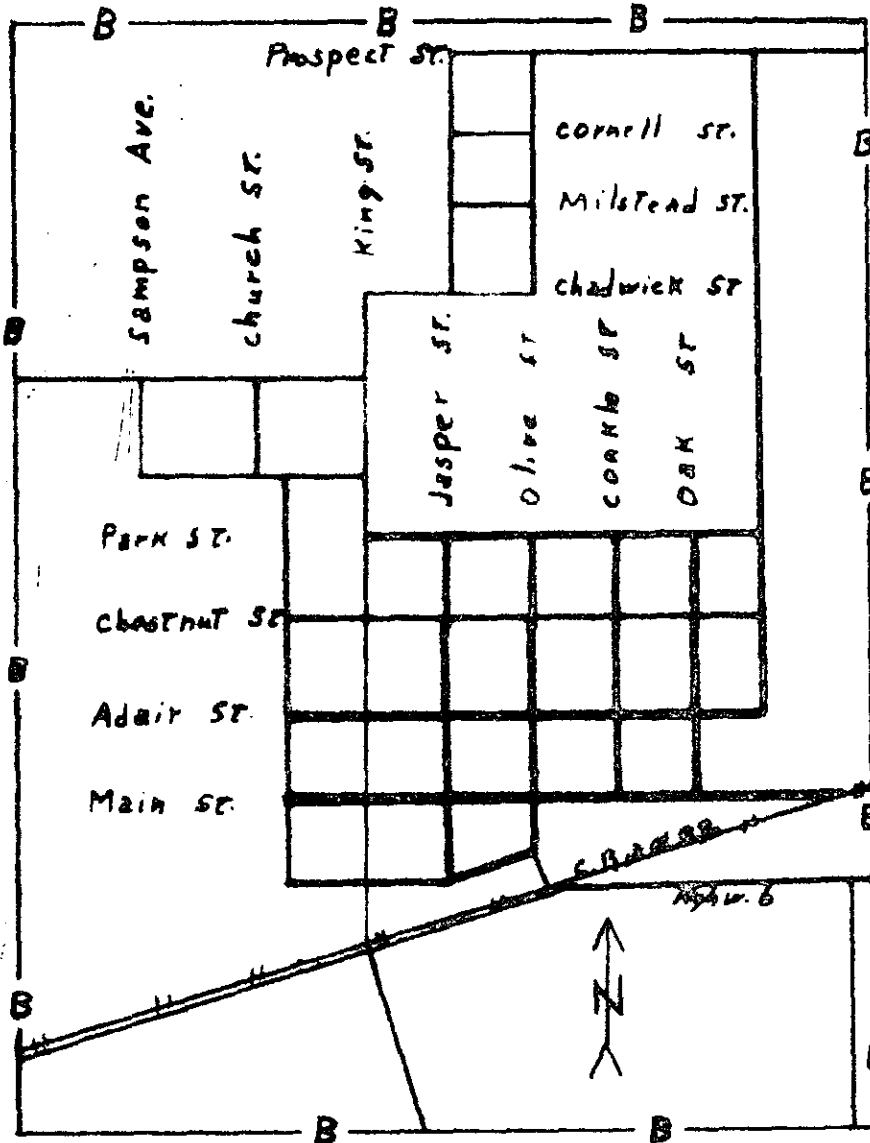
Name of Issuing Corporation or Municipality

Community, Town or City

Base Rate Area Map

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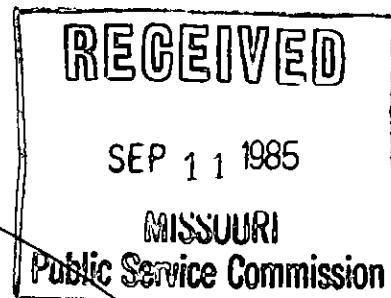
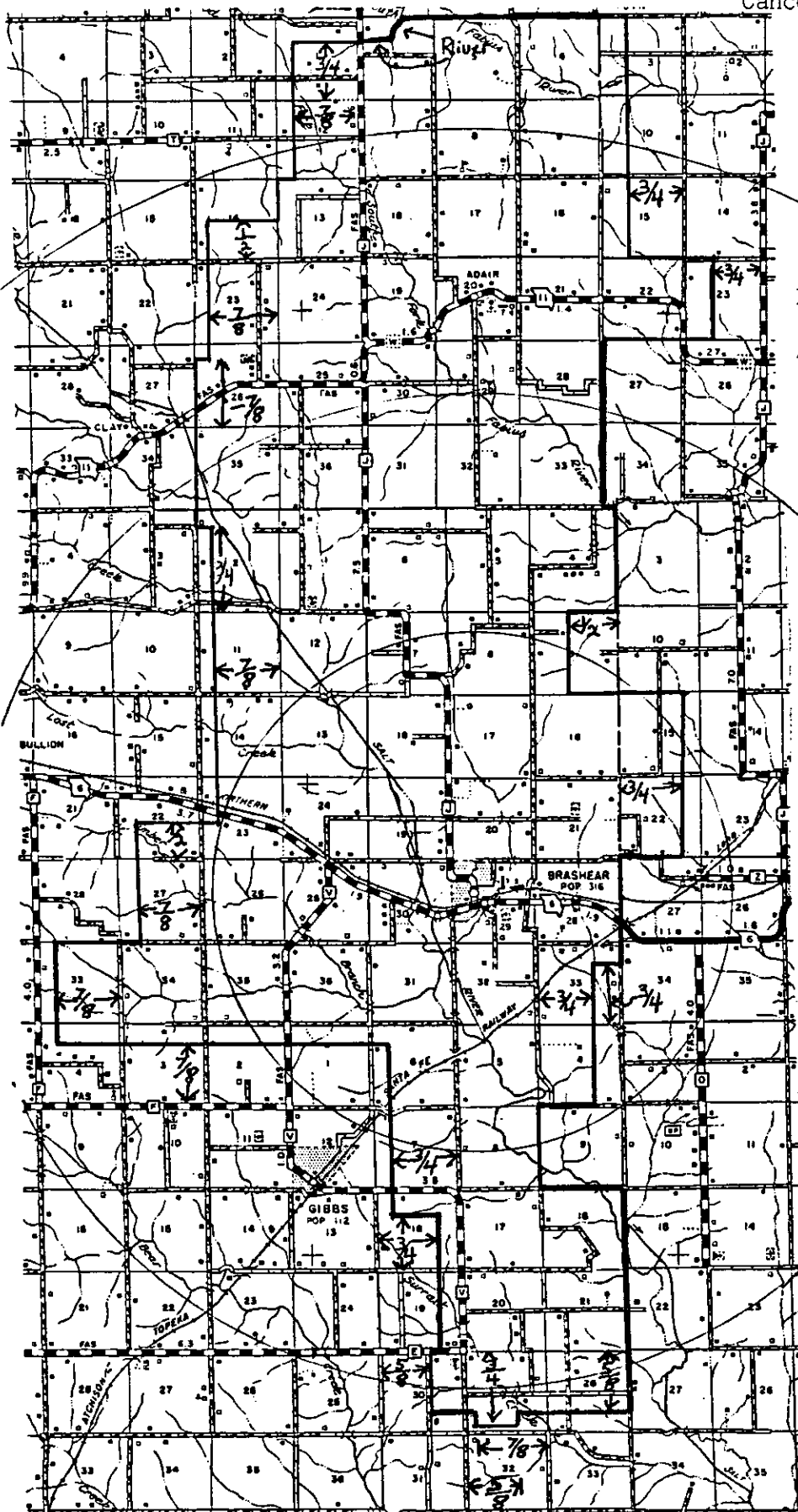
month day year

ISSUED BY

Herbert Shaws

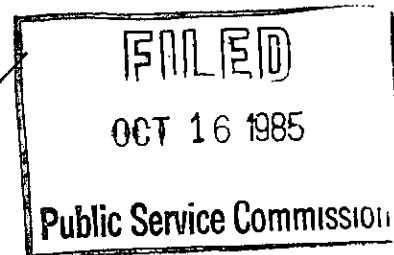
name of officer

Manager
titleBethel, Missouri
address



Brashear Exchange Area Map

Adair & Knox Counties



DATE OF ISSUE September 16, 1985
Month Day Year

DATE EFFECTIVE

October 16, 1985

Month Day Year

ISSUED BY Bill Rohde

General Manager

Hurdland, Mo. 63547

Name of Officer

Title

Address

FORM NO. 13 P.S.C.MO. No. 1-Consolidated 2nd. Original
Revised SHEET No. 7.5

Cancelling P.S.C.MO. No. 1-Consolidated 1st. Original
Revised SHEET No. 7.5

Mark Twain Rural Telephone Company
Name of Issuing Corporation

For

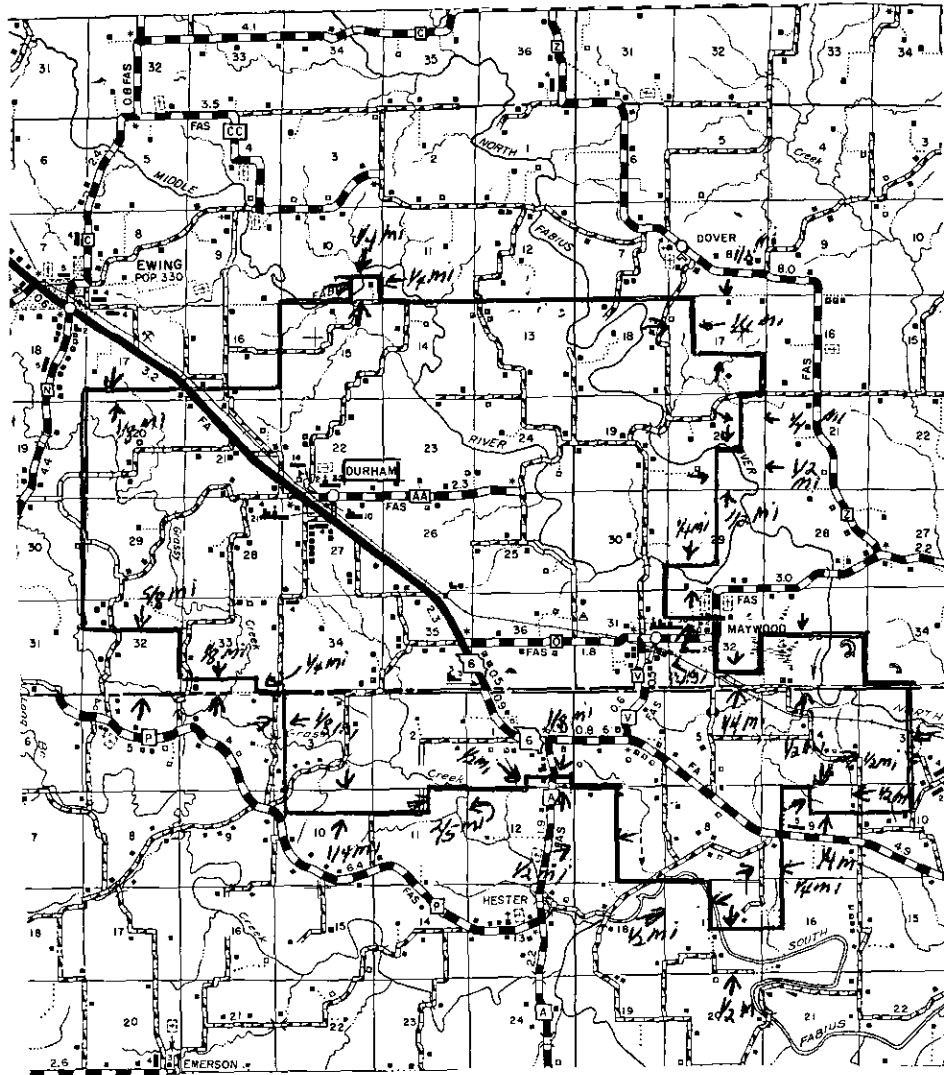
Durham, Missouri
Community, Town or City

Lewis & Marion Counties

JAN 17 1978

EXCHANGE AREA MAP

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Public Service Commission



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Public Service Commission

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DATE OF ISSUE Jan. 10 1978
month day year

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month day year

ISSUED BY George Code
name of officer

General Manager
title

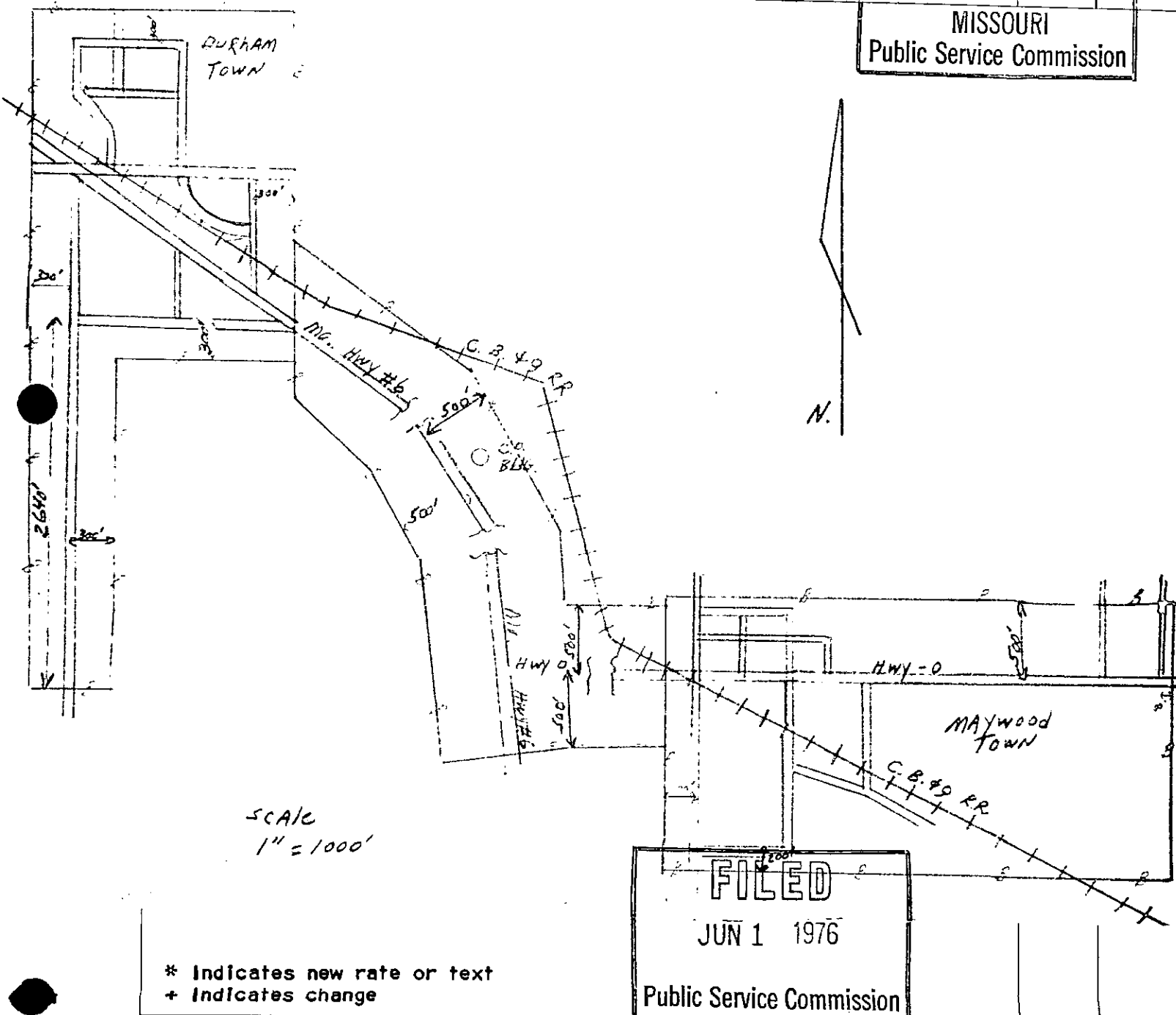
Hurdland, Missouri
address

Mark Twain Rural Telephone Company
Name of Issuing CorporationFor Durham-Maywood
Community, Town or CityLewis and Marion Counties

Base Rate Area Map

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APR 5 1976

MISSOURI
Public Service CommissionDATE OF ISSUE 4 1 1976
month day yearDATE EFFECTIVE 6 1 1976
month day year

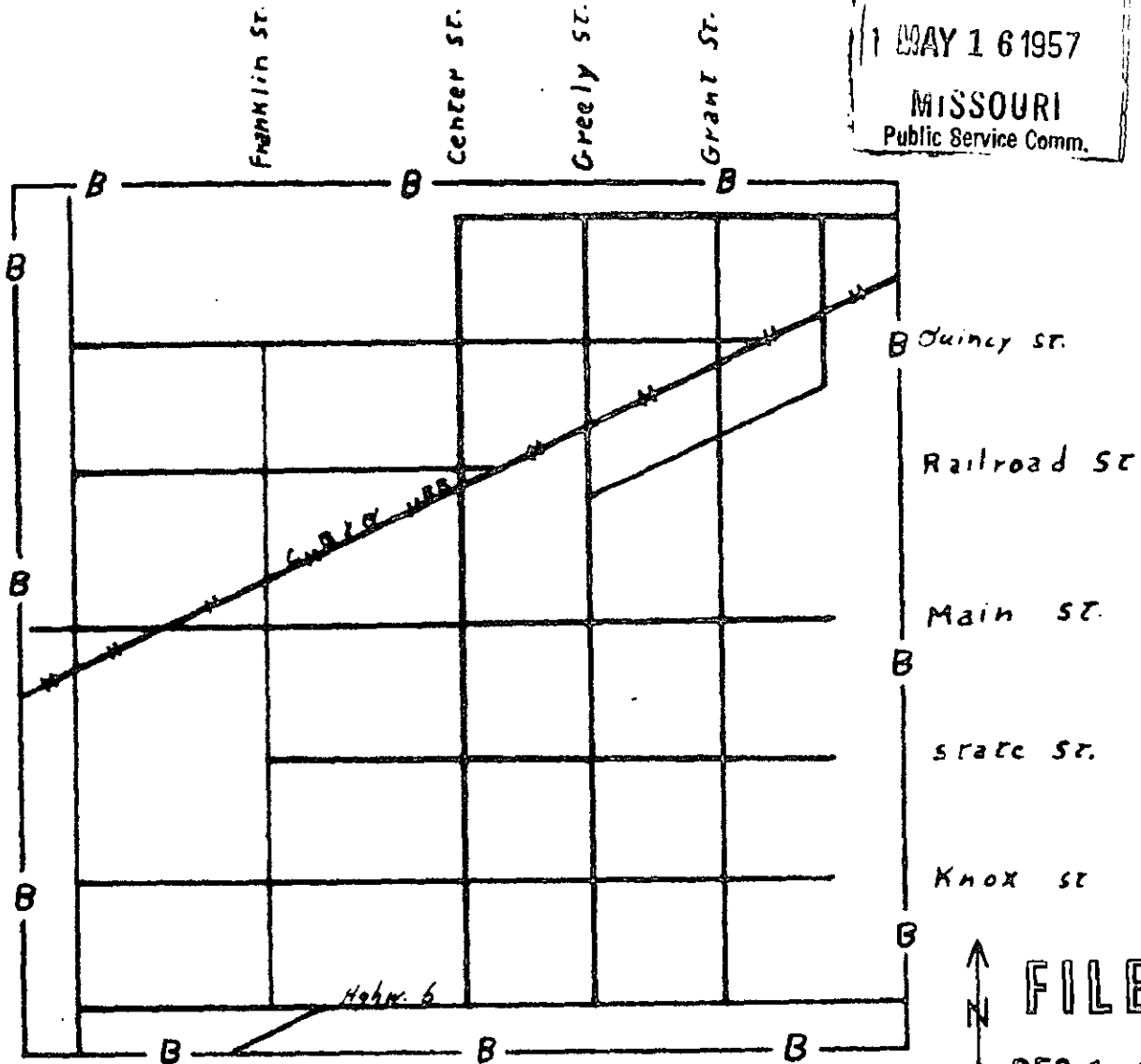
ISSUED BY

George Bode
name of officerGeneral Manager
titleHurdland, Missouri
address

Mark Twain Rural Telephone Company For
Name of Issuing Corporation or Municipality

Hurdland
Community, Town or City

Base Rate Area Map



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month day year

ISSUED BY

Herbert Shows
name of officer

Manager
title

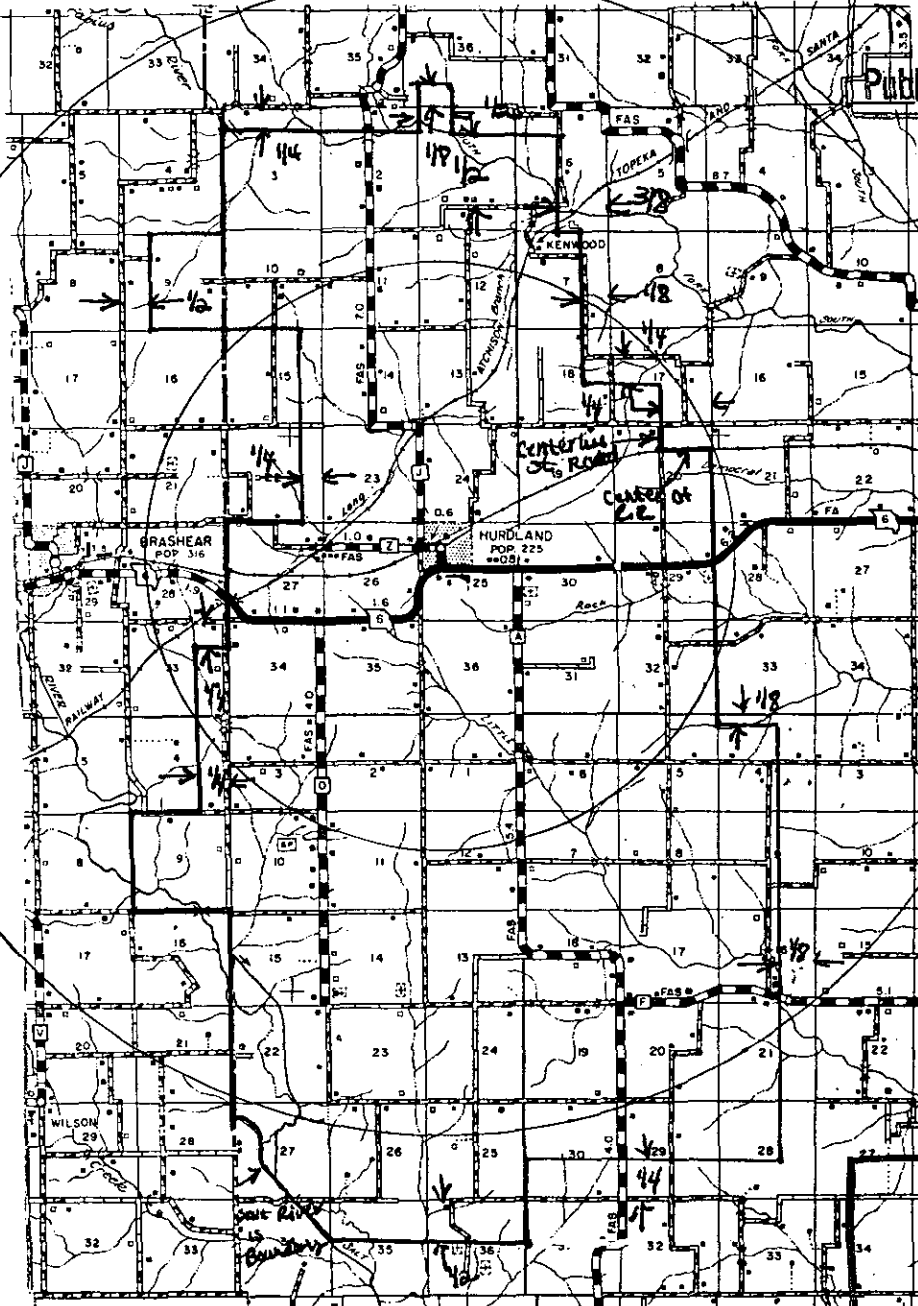
Bethel, Missouri
address

HURDLAND EXCHANGE AREA MAP
Knox & Adair Counties

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Month Day Year

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Month Day Year

ISSUED BY Bill Rohde

General Manager

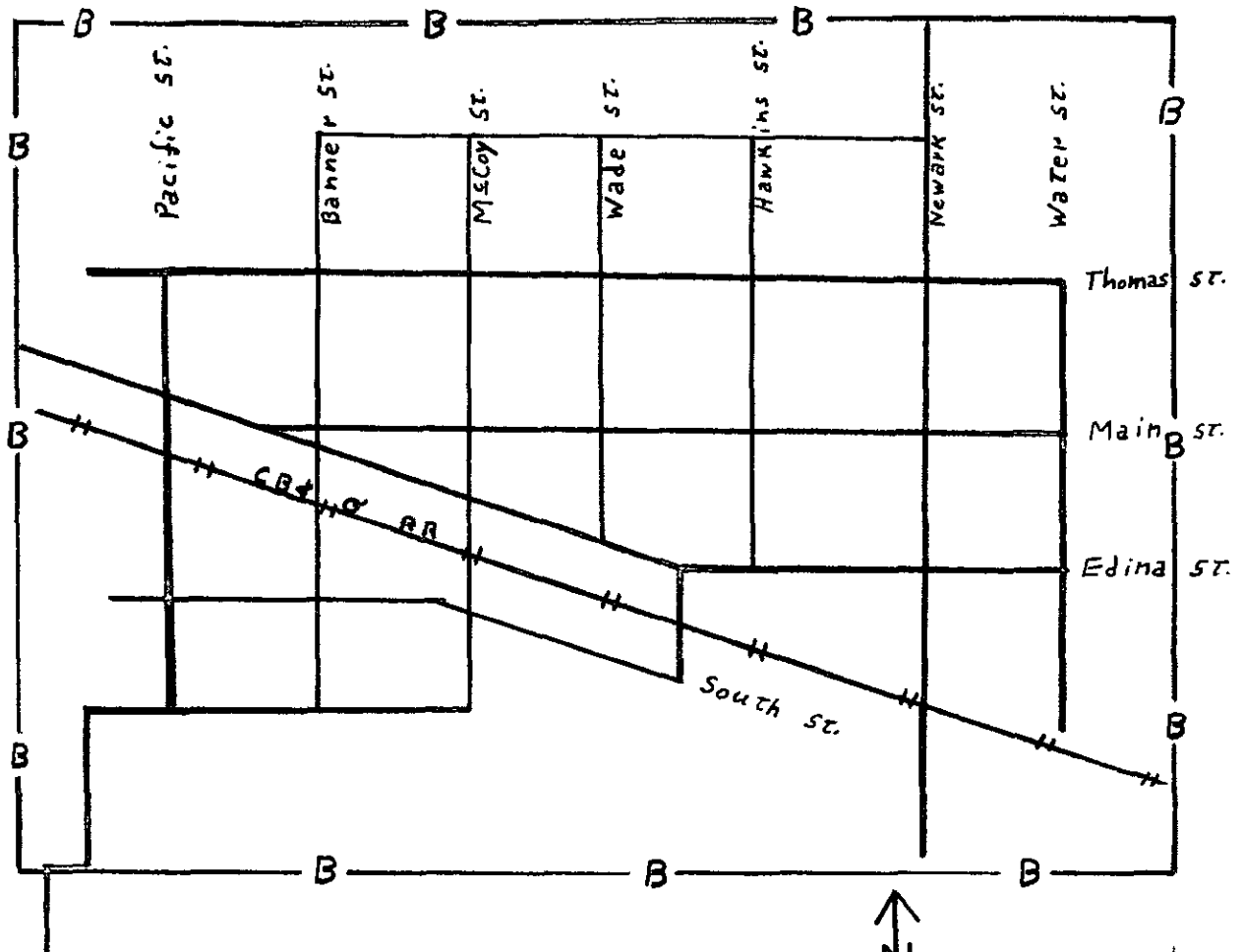
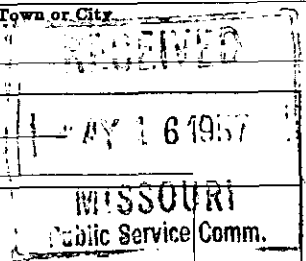
Hurdland, Mo. 63547

Mark Twain Rural Telephone Company For Knox City

Name of Issuing Corporation or Municipality

Community, Town or City

Base Rate Area Map



Scale
1/4 inch = 150 feet

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month day yearDATE EFFECTIVE November 1, 1957
month day year

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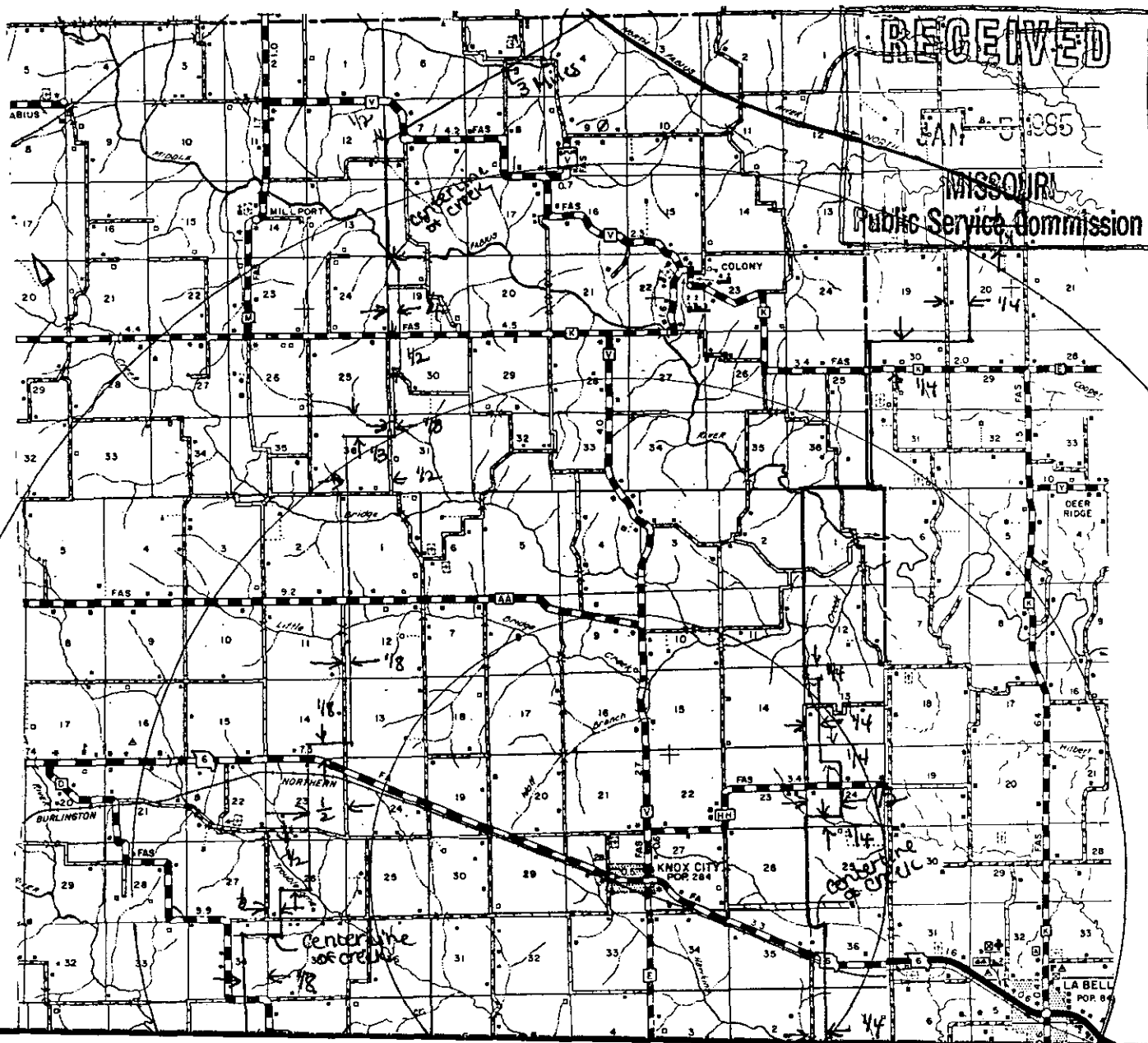
Herbert Shaw
name of officer

Manager
title

Bethel, Missouri
address



KNOX CITY EXCHANGE AREA MAP
Knox & Lewis Counties



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Public Service Commission

DATE OF ISSUE January 4, 1985
Month Day Year

DATE EFFECTIVE February 5, 1985
Month Day Year

ISSUED BY Bill Rohde

General Manager

Hurdland, MO 63547

Mark Twain Rural Telephone Co.

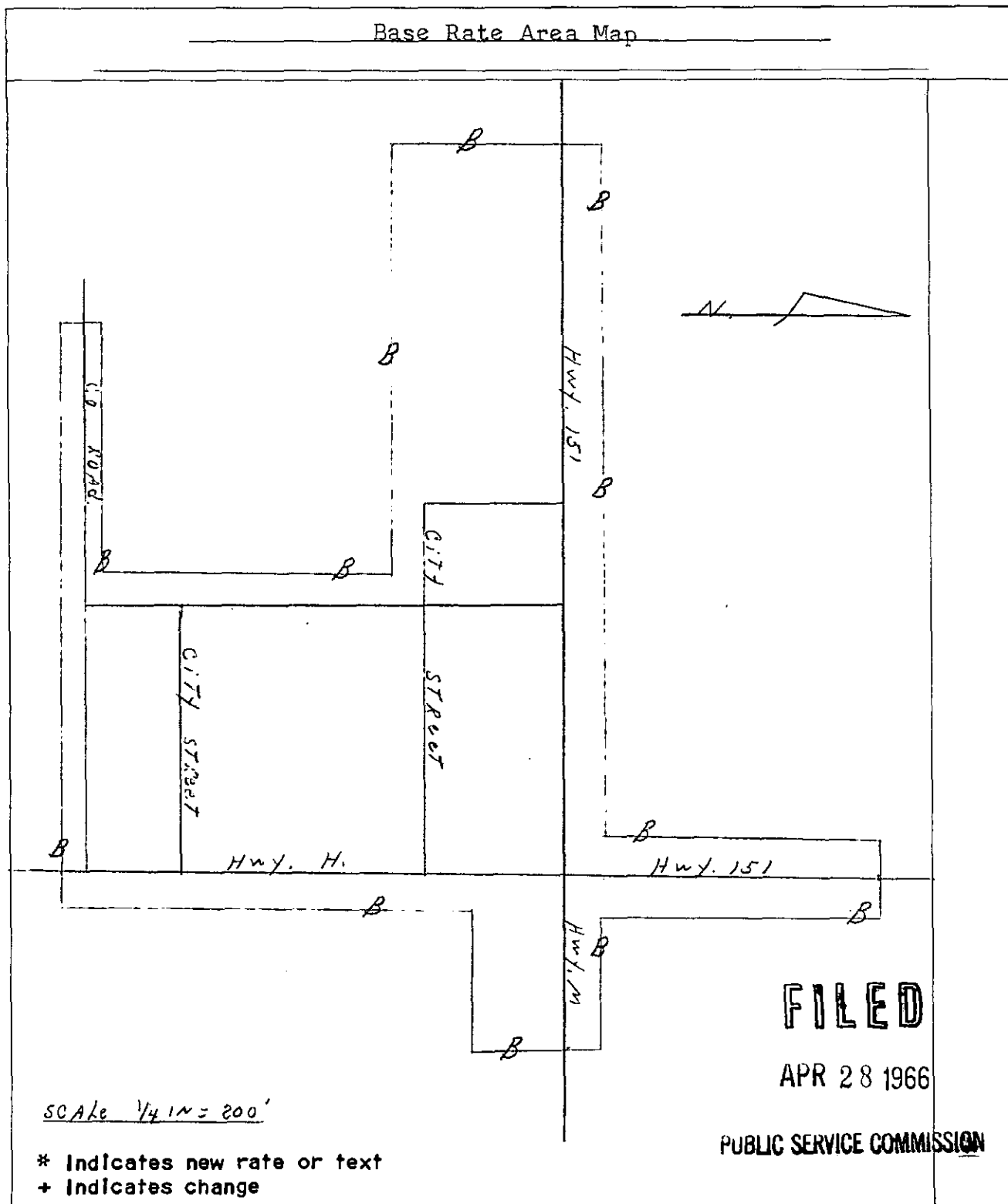
For

Leonard

Name of Issuing Corporation

Community, Town or City

Base Rate Area Map

DATE OF ISSUE March 24, 1966
month day yearDATE EFFECTIVE APR 28 1966
month day yearISSUED BY George Bode General
name of officerManager
titleBethel, Missouri
address

MARK TWAIN RURAL
TELEPHONE COMPANY

PSC Mo. No. 1
Section 1

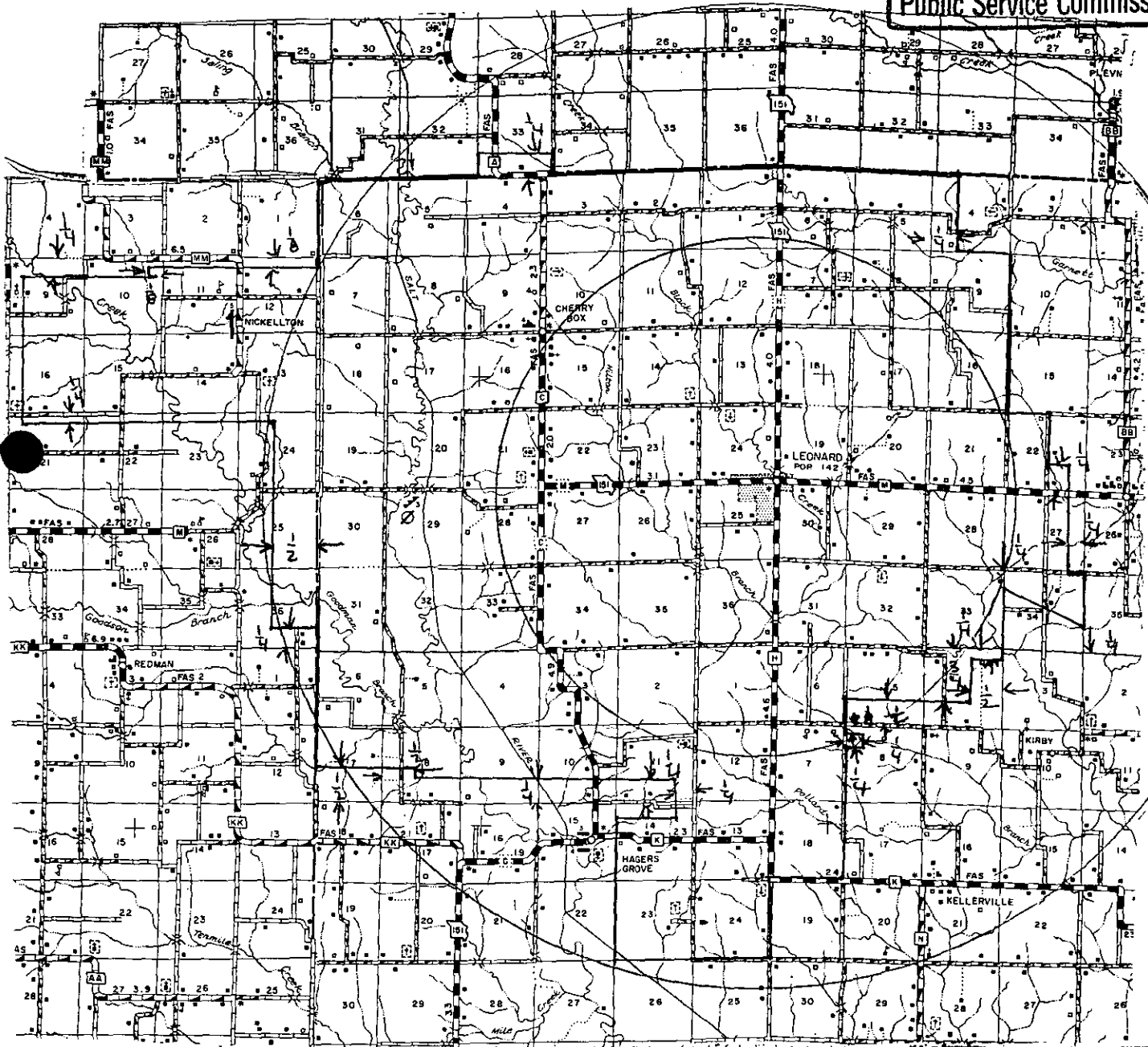
Fifth Revised Sheet No. 10.3
Cancelling Fourth Revised Sheet No. 10.3

LEONARD EXCHANGE AREA MAP
Knox, Shelby & Macon Counties

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Month Day Year

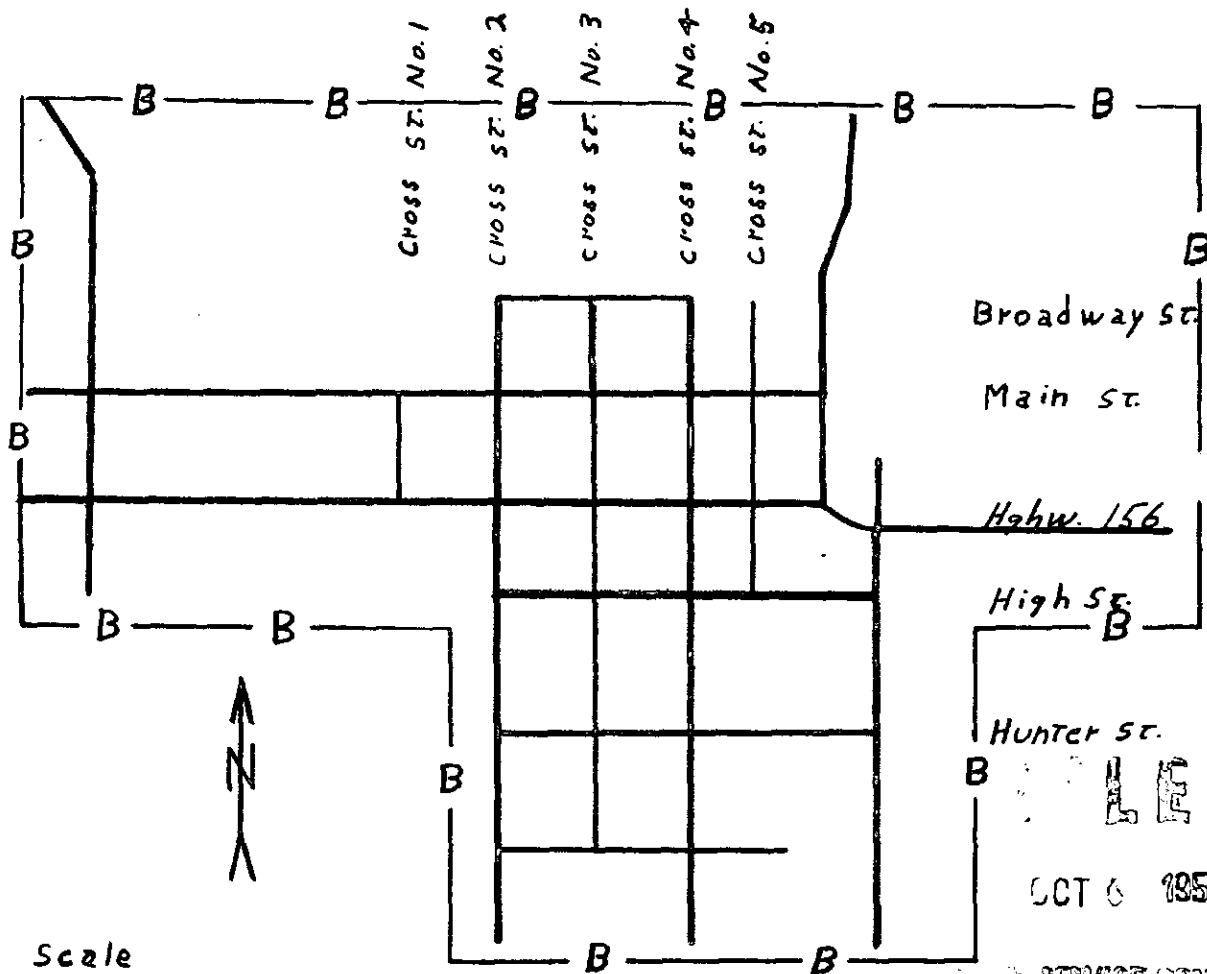
ISSUED BY Bill Rohde General Manager Hurdland, MO 63547
Public Service Commission

Mark Twain Rural Telephone Company For
Name of Issuing Corporation or MunicipalityNovelty
Community, Town or City

Base Rate Area Map

MISSOURI

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Scale
 $\frac{1}{4}$ inch = 150 feet

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DATE OF ISSUE May 20 1957
month day yearDATE EFFECTIVE October 1, 1957
month day year

ISSUED BY

Robert Shaw
name of officerManager
titleBethel, Missouri
address

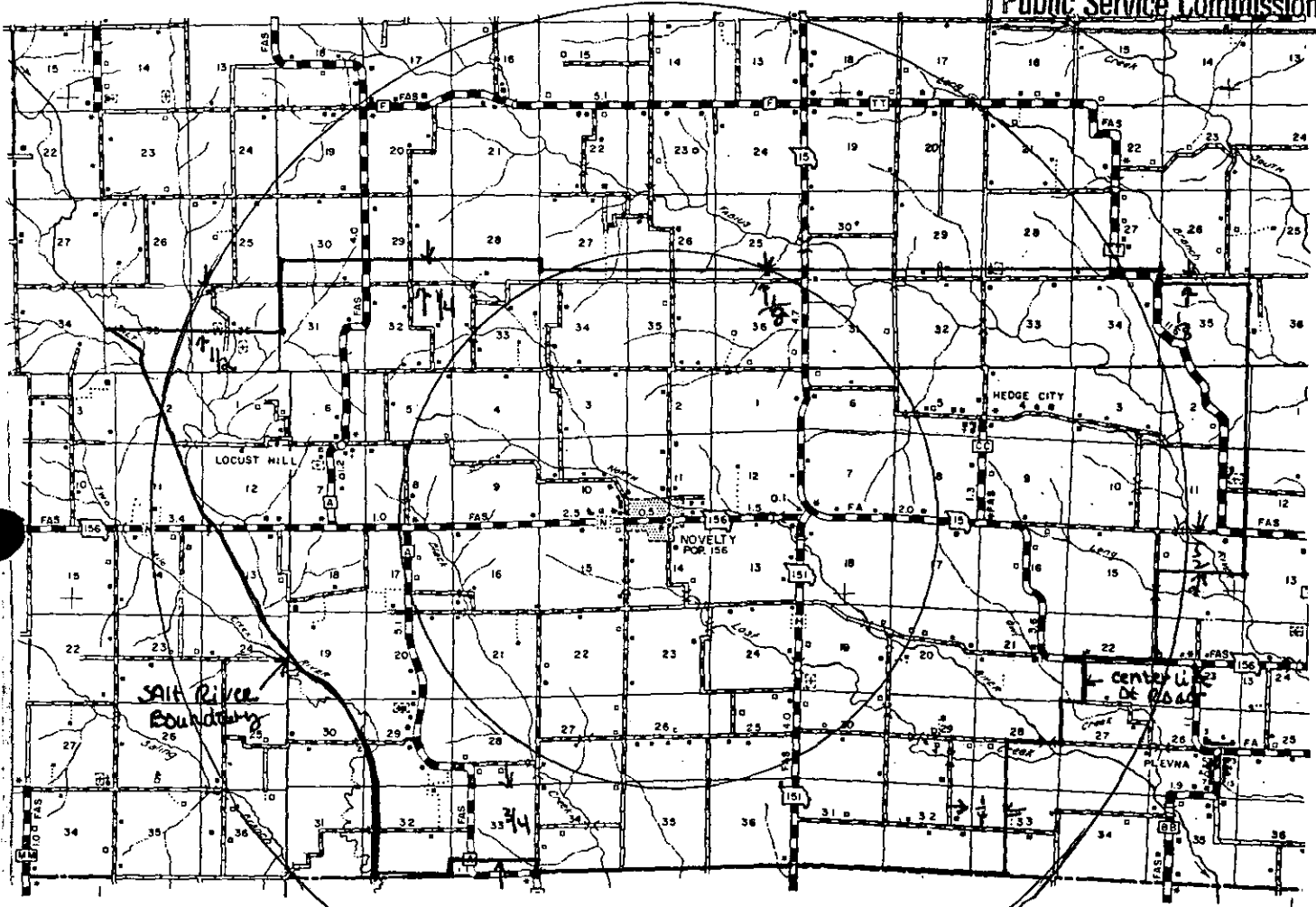
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NOVELTY EXCHANGE AREA MAP
Knox County



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Month Day Year

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General Manager

Hurdland, Mo. 63547

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P. S. C. MO. No. 1- Consolidated 1st.

~~EXHIBIT~~ SHEET No. 12.2

Cancelling P. S. C. MO. No. 1- Consolidated

Revised
Original
~~EXHIBIT~~ SHEET No. 12.2

Mark Twain Rural Telephone Company

For Philadelphia

Name of Issuing Corporation

Community, Town or City

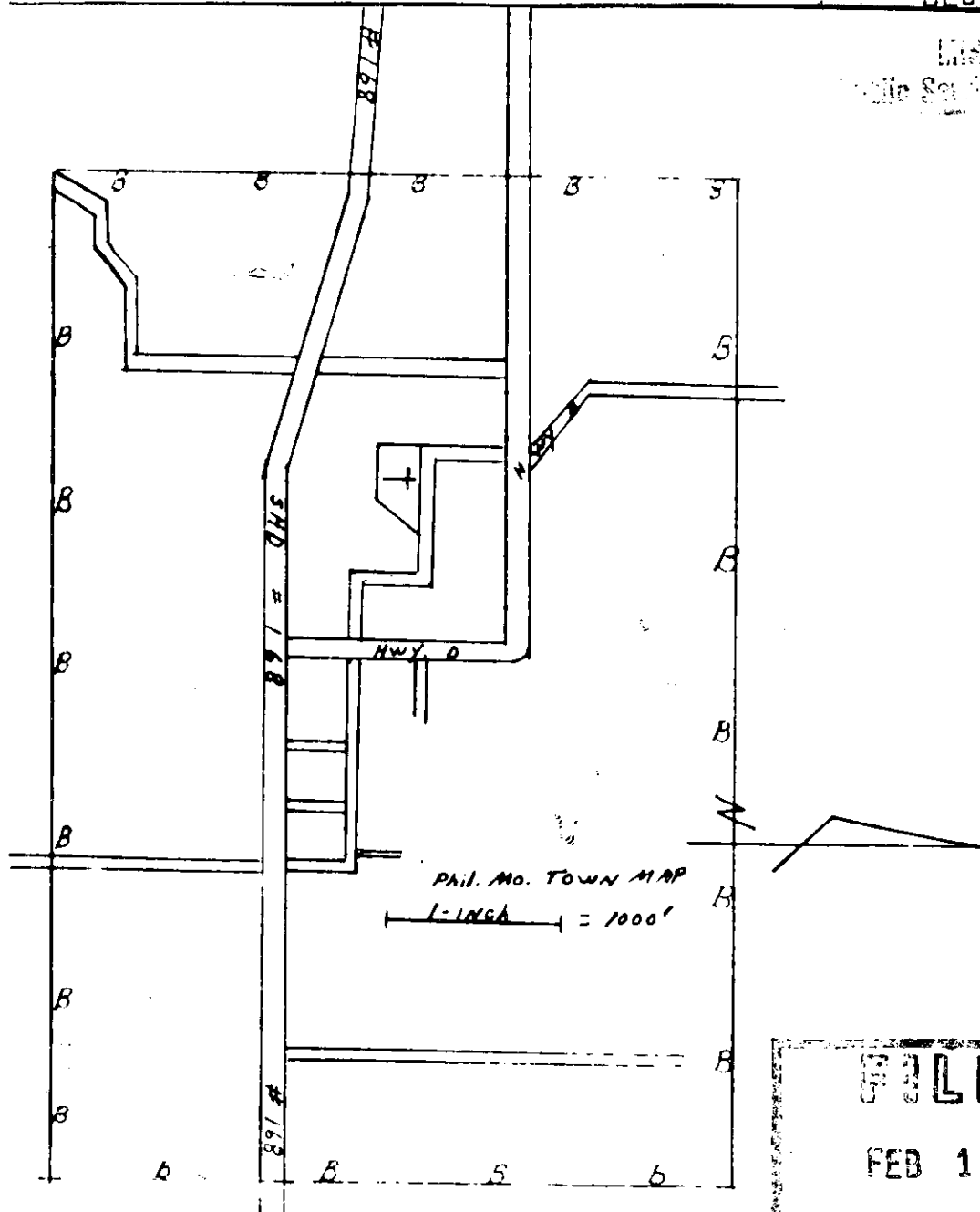
Base Rate Area Map

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PHIL. MO. TOWN MAP

1 INCH = 1000'

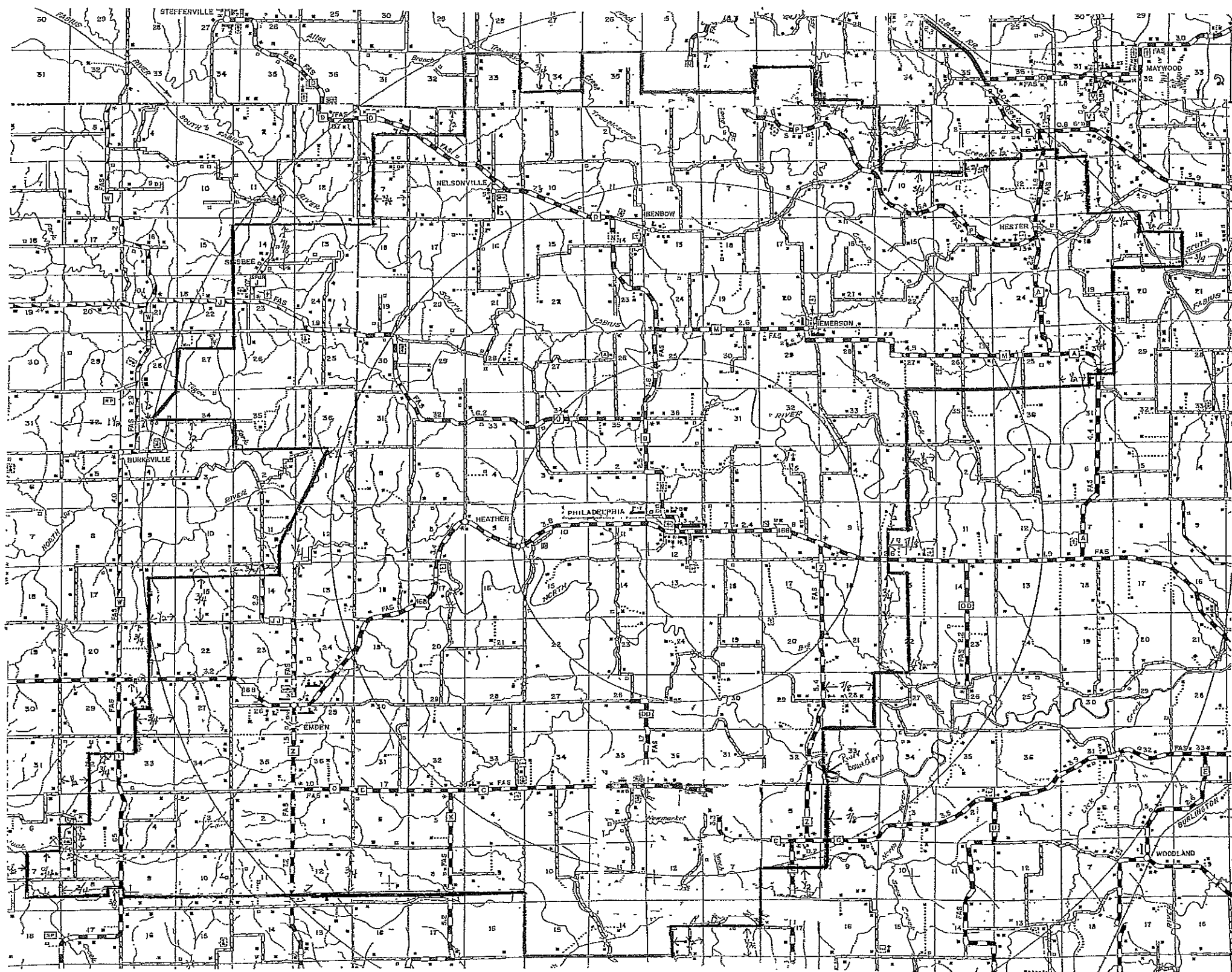
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* Indicates new rate or text
+ Indicates changeDATE OF ISSUE 12 20 1968
month day yearDATE EFFECTIVE FEB 1 1969
month day yearISSUED BY George Bode
name of officerManager
titleBethel, Missouri
address

Philadelphia, Missouri Exchange Area Map
Marion, Shelby & Lewis Counties



Issued: May 6, 2009

Issued By:

Bill Rohde, Executive V.P. & General Manager

P.O. Box 68

Hurdland, Missouri 63547

Effective: June 5, 2009

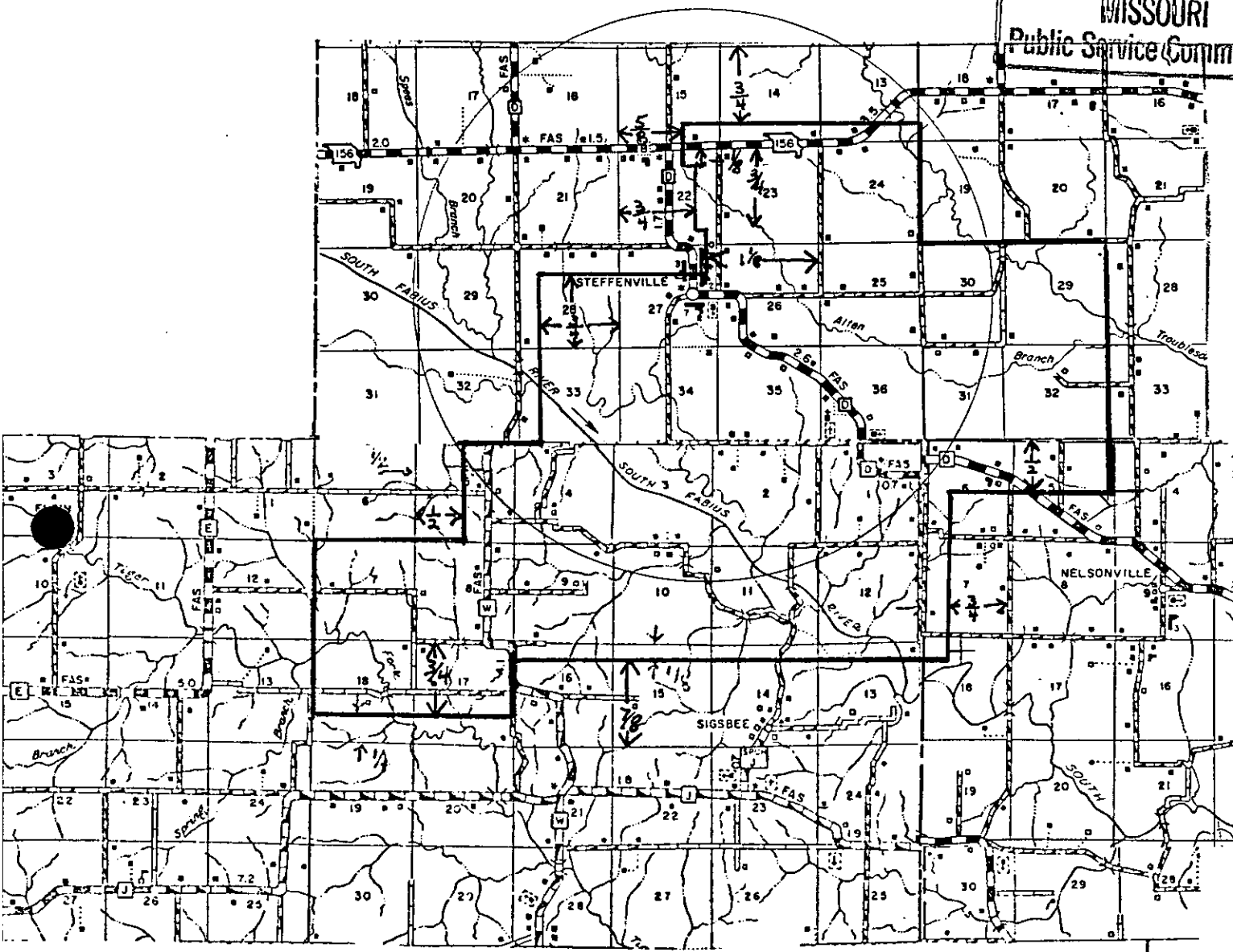
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STEFFENVILLE EXCHANGE AREA MAP
Marion, Lewis & Shelby Counties

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Public Service Commission



DATE OF ISSUE December 10, 1985 DATE EFFECTIVE January 10, 1986
Month Day Year Month Day Year
ISSUED BY Bill Rohde General Manager Hurdland, Mo. 63547
Name of Officer Title Address

JAN 10 1986

Public Service Commission

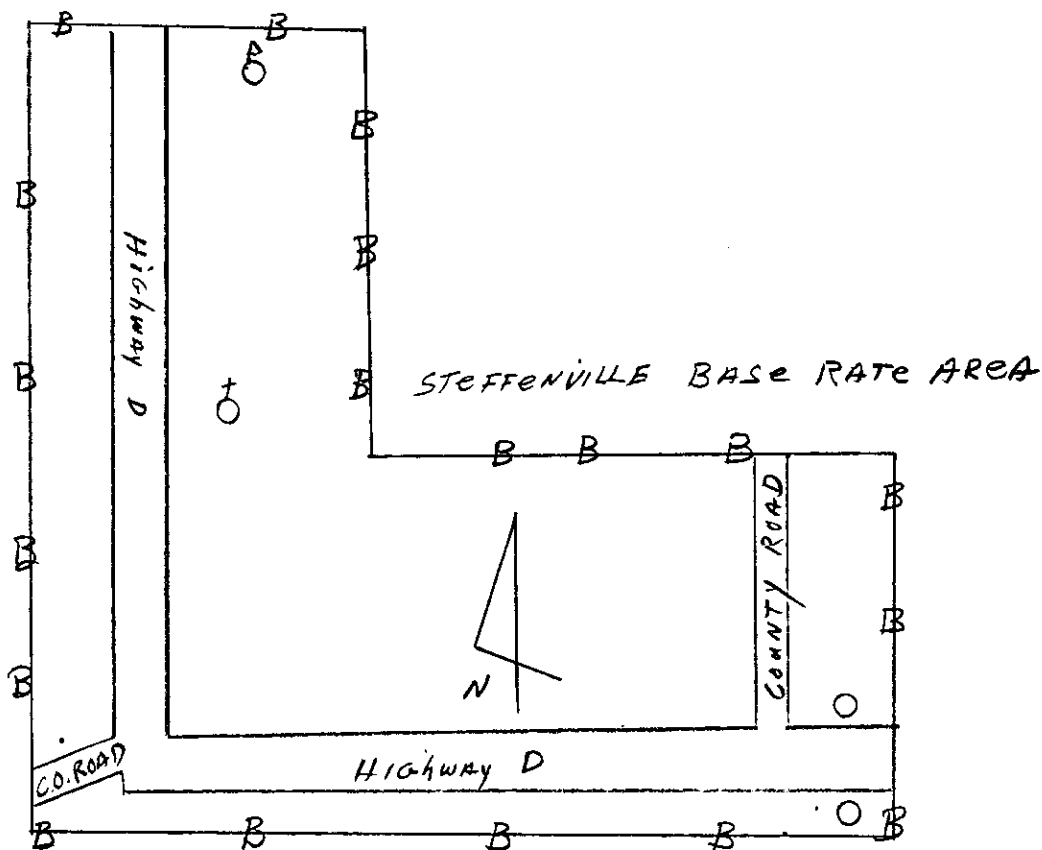
Mark Twain Rural Telephone Company
Name of Issuing CorporationFor Steffenville

Community, Town or City

Lewis, Shelby, and Marion Counties

Base Rate Area Map

REGISTRATION



SCALE - 1 inch = 400 Feet

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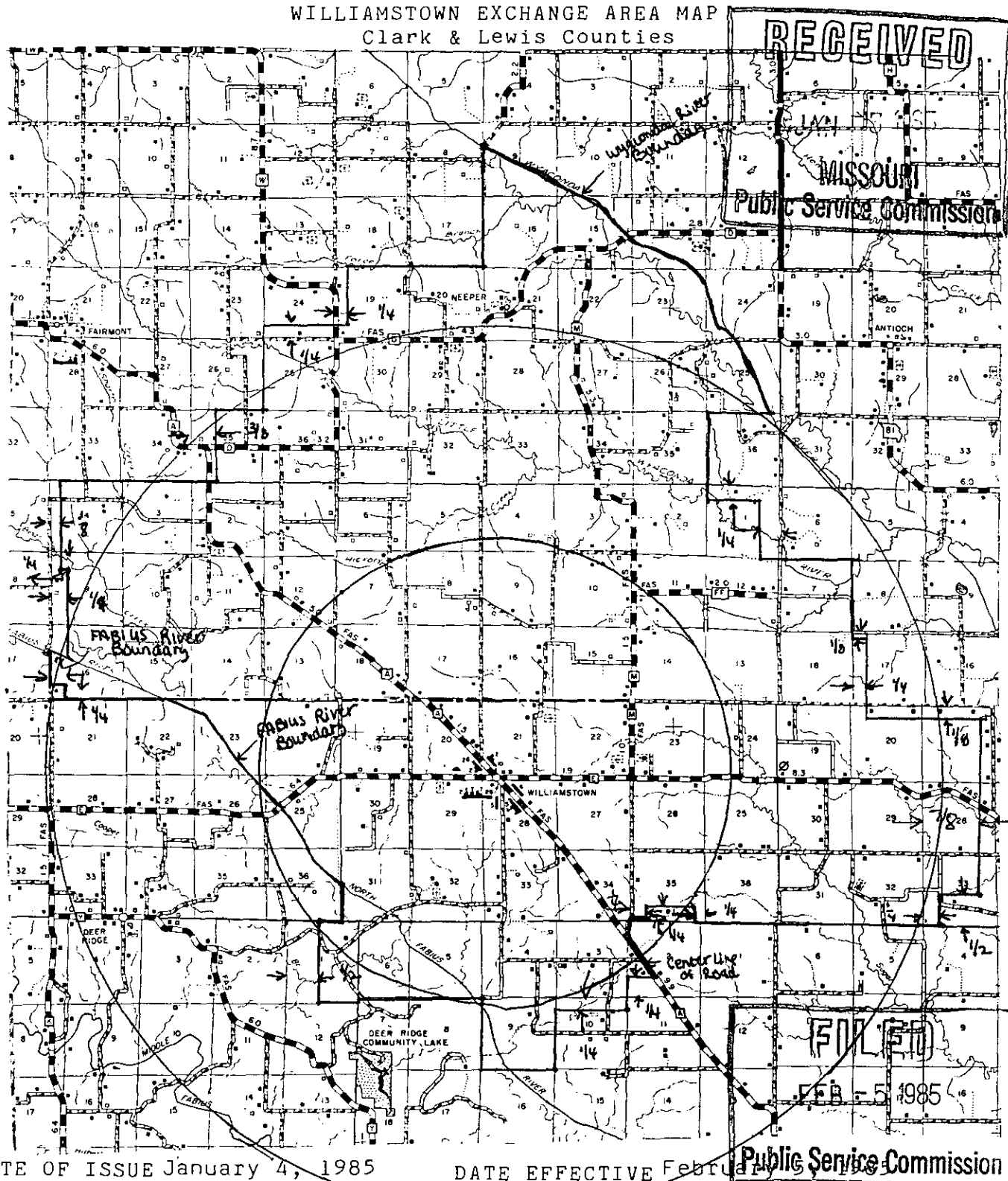
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+ Indicates change

DATE OF ISSUE 11 12 1975
month day yearDATE EFFECTIVE 12 31 1975
month day year

ISSUED BY

George Bode
name of officerGeneral Manager
titleHurdland, Missouri
address

WILLIAMSTOWN EXCHANGE AREA MAP
Clark & Lewis Counties



DATE OF ISSUE January 4, 1985
Month Day Year

DATE EFFECTIVE February 5, 1985
Month Day Year

ISSUED BY Bill Rohde General Manager Hurdland, MO 63547

Mark Twain Rural Telephone Co.

For Williamstown, Missouri

Name of Issuing Corporation or Municipality

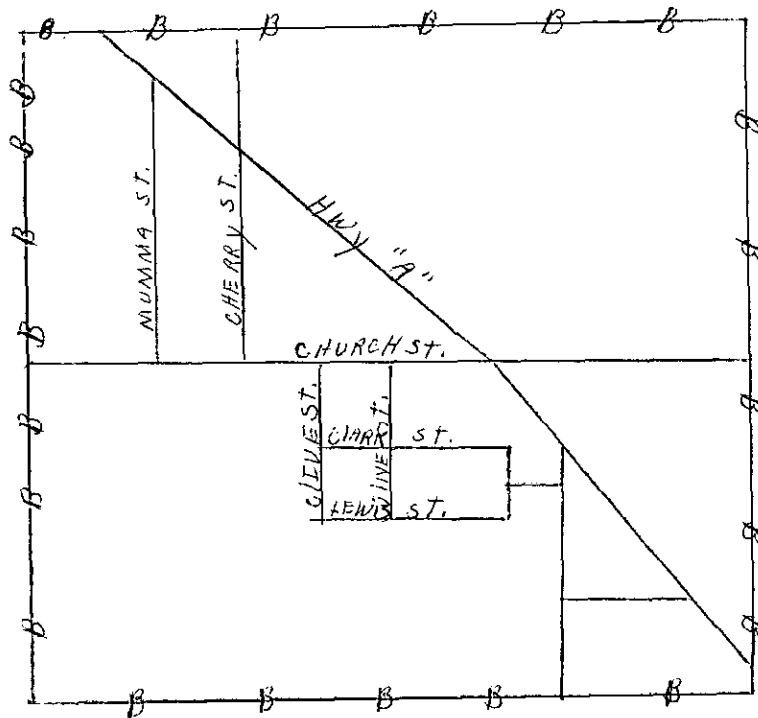
Community, Town or City

Lewis and Clark Counties

Base Rate Area Map

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NOV 27 1961

MISSOURI
Public Service Comm.

FILED

JAN 1 - 1962

PUBLIC SERVICE COMMISSION

Scale
 $\frac{1}{4}$ inch = 200 feetDATE OF ISSUE X Nov. 21, 1961
month day yearDATE EFFECTIVE Jan. 1, 1962
month day year

ISSUED BY

W. Hildmann

name of officer

General Manager

title

Bethel Ave

address



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Cancelling P. S. C. MO. No. _____

(Original) SHEET No. _____
(Revised)

Mark Twain Rural Telephone Co.

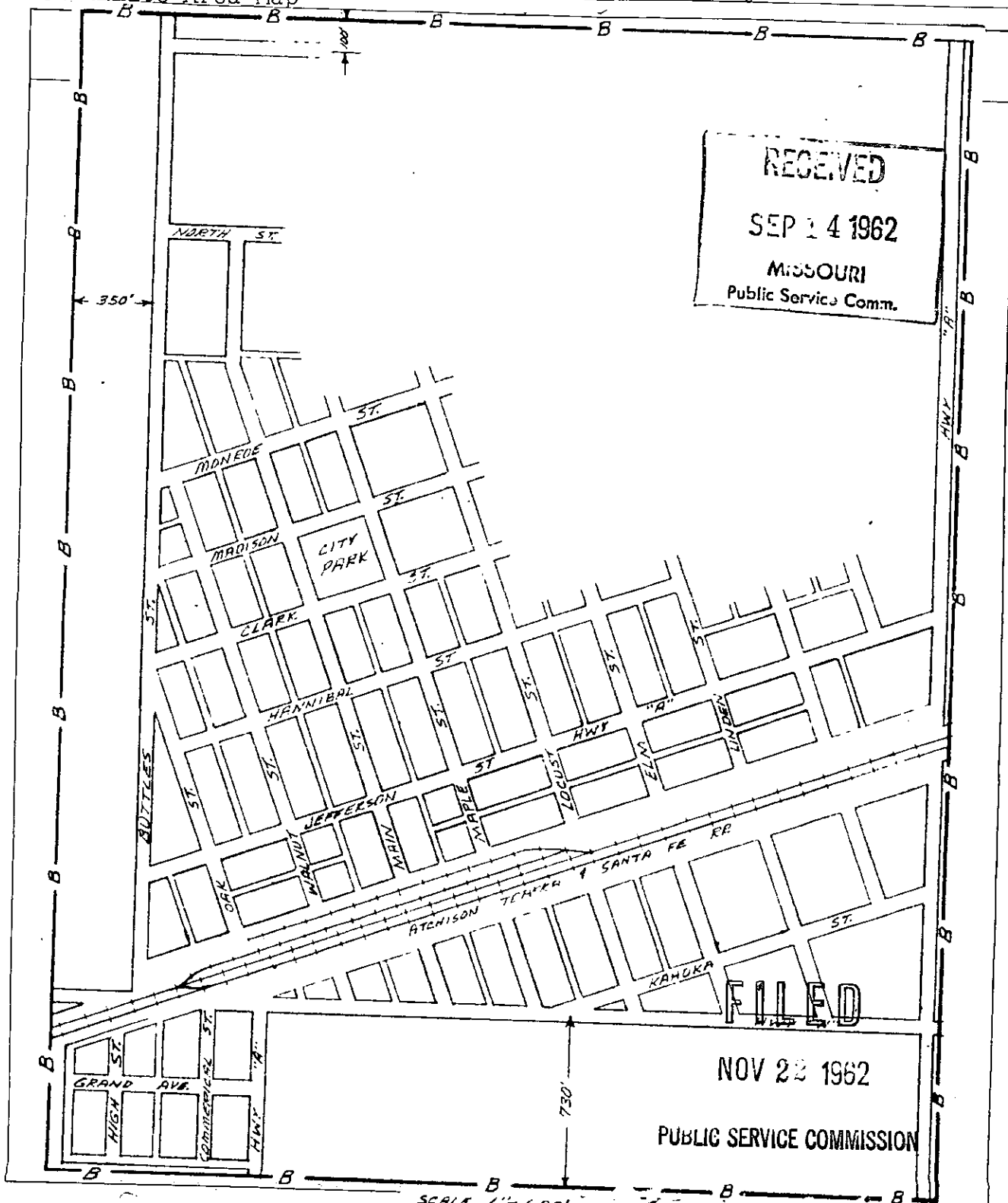
Name of Issuing Corporation or Municipality

For Wyaconda, Missouri

Community, Town or City

Base Rate Area Map

Clark County



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NOV 22 1962

PUBLIC SERVICE COMMISSION

DATE OF ISSUE September 17, 1962
month day yearDATE EFFECTIVE NOV 22 1962
month day year

ISSUED BY

Wm Hildmann

name of officer

General Manager Bethel, Missouri

title

address



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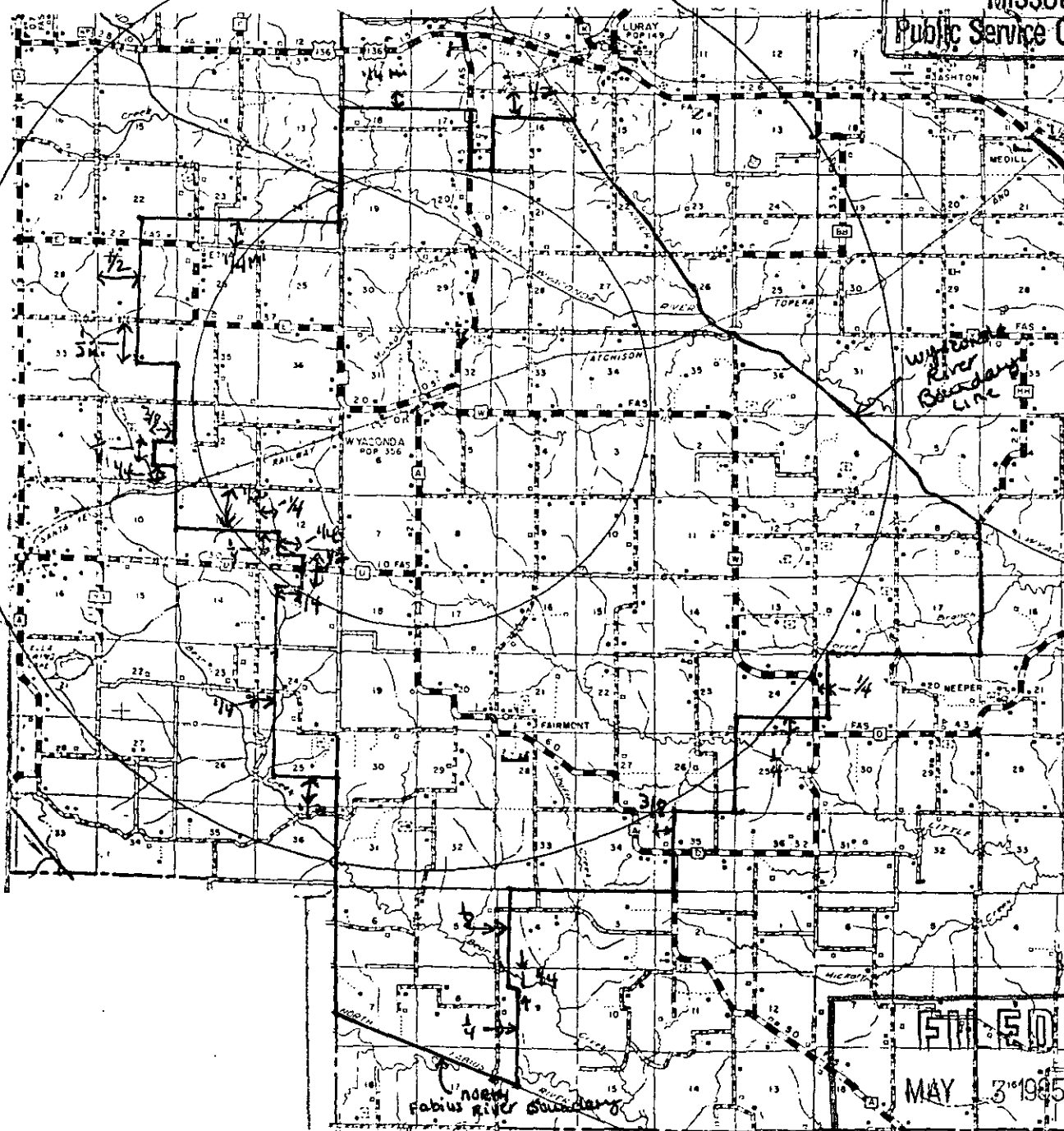
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WYACONDA EXCHANGE AREA MAP
Clark & Scotland Counties



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MAY 3 1985

Public Service Commission

DATE OF ISSUE April 12, 1985
Month Day Year

DATE EFFECTIVE May 13, 1985
Month Day Year

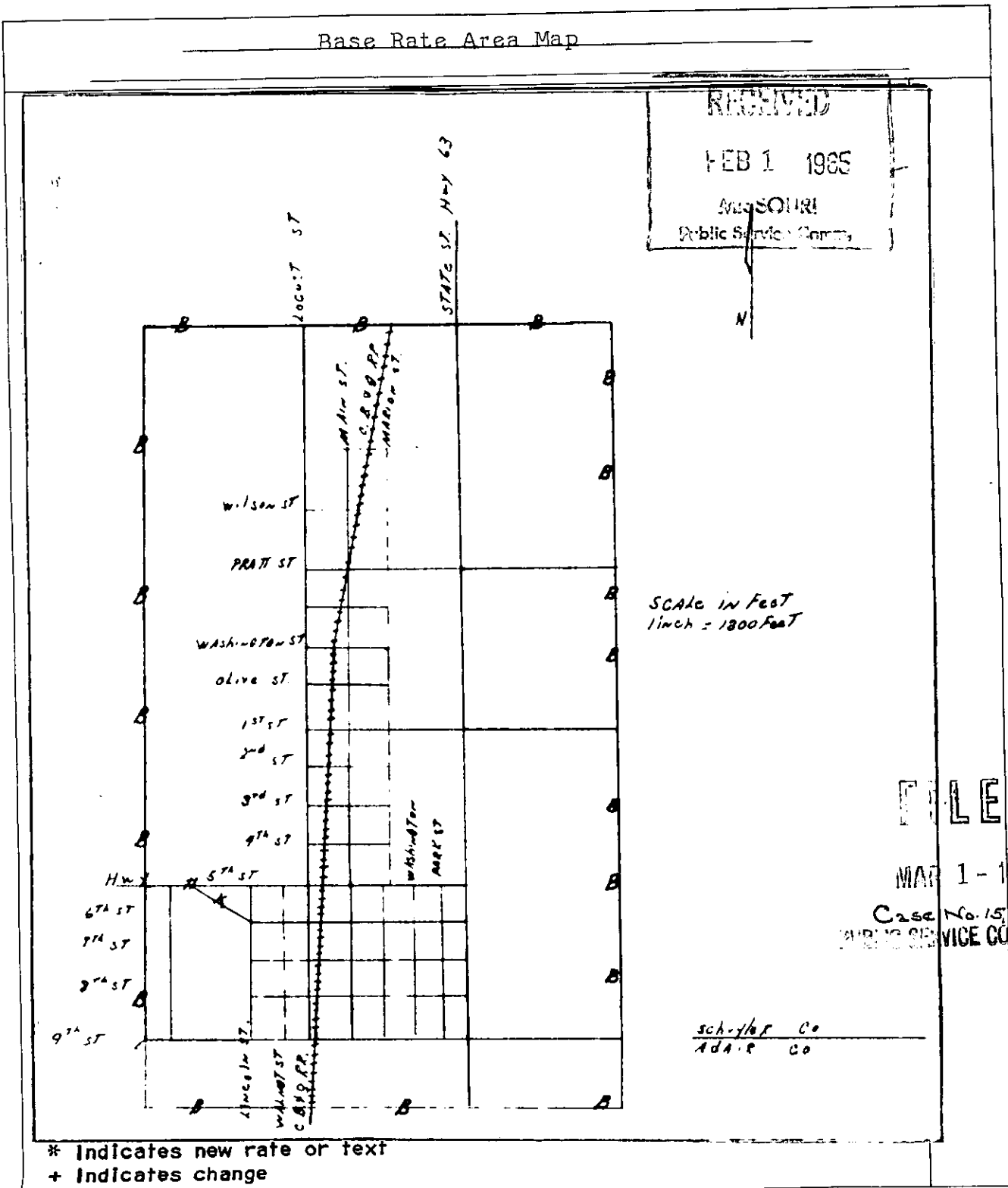
ISSUED BY Bill Rohde

General Manager

Hurdland, Mo. 63547

Mark Twain Rural Telephone Company For Greentop, Missouri
Name of Issuing Corporation Community, Town or CityScuyler County

Base Rate Area Map



* Indicates new rate or text
+ Indicates change

DATE OF ISSUE January 29, 1965
month day yearDATE EFFECTIVE MAR 1 1966
month day year

ISSUED BY

George Bode
name of officerGeneral Manager
titleBethel, Missouri
address

PSC MO. NO. 1
Section 1
Third Revised Sheet No. 18.3
Cancelling Second Revised Sheet No. 18.3

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MISSOURI
Public Service Commission

PUTNAM
1634
1635
TO NORTHINGTON

GREENPORT
POP 281

SUBLETTE

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Mark Twain Rural Telephone Company
Name of Issuing Corporation

For _____

Newark, Missouri

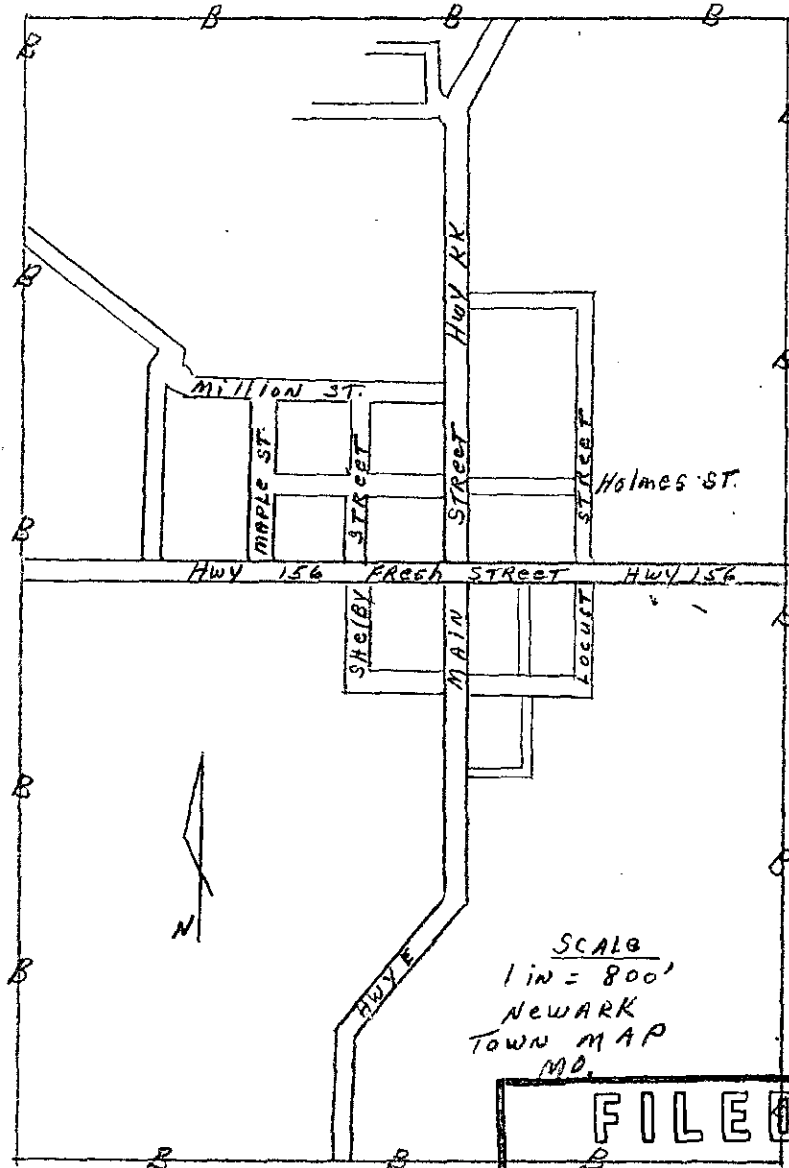
Community Town or City
Knox County**RECEIVED**

SEP 29 1970

S. JRI

Public Service Commission

BASE RATE AREA MAP

**FILED**

NOV 1 1970

Public Service Commission

*Indicates new rate or text
+Indicates changeDATE OF ISSUE September 28, 1970
month day yearDATE EFFECTIVE November 1, 1970
month day year

ISSUED BY

George Bode
name of officerGeneral Manager
titleBethel, Missouri
address

MISSOURI
Public Service Commission

[illegible]

DATE EFFECTIVE	October 16, 1985
	Month Day Year

General Manager
Title

Address	0
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OCT 16 1985

Public Service Commission

Cancelling P. S. C. MO. No. All Previous Schedules{ Original } SHEET No. _____
{ Revised }Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or CitySection No. II

GENERAL EXCHANGE SERVICE TARIFFS

SECTION II

TITLE PAGE

Schedule of

GENERAL EXCHANGE SERVICES

Rates - Charges

and

Regulations

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JUL 6 1956

MISSOURI
Public Service Comm.

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SEP 5 1956

SERVICE COMMISSION

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shaws
name of officer

Manager

Bethel, Missouri

title

address

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DEC 1 1987

MISSOURI

Public Service Commission

TABLE OF CONTENTS

Title Page-----	
Table of Contents-----	2
Subject Index-----	3-6
Application and Explanation of Symbols-----	7
Service Connection Charges-----	8-10
Miscellaneous Services and Facilities-----	19-22
Public Telephone Service-----	28
Semi-Public Telephone Service-----	29-30

PAID

JAN 01 1988

Public Service Commission

JAN 1 1988

DATE OF ISSUE: December 22, 1987 DATE EFFECTIVE: January 1, 1988

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

SUBJECT INDEX

APR 28 1997

Alarm Circuits-----	21-22	
Blocking Service - 900-----	16	MO. PUBLIC SERVICE COMM
Buzzer Circuits-----	21-22	
Central Office Access Charge-----	9	
Changes (see service connection charges)-----	8-10	
Channels-----	21-22	
Circuits - Special-----	21-22	
CLASS Service-----	25-25.5	(N)
Custom Calling Services-----	12,13	
Payphone Service-----	31-36	
Directory Assistance Service-----	23	
Directory Listings, Extra, Private-----	17,18	
Distinctive Ring Service-----	24,24.1	

FILED

JUN -1 1997

MISSOURI
Public Service Commission
Effective: June 1, 1997

Issued: April 28, 1997

Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

SUBJECT INDEX (Continued)

Enhanced Emergency Number Service (E911)	37-49
Extra Directory Listings	17-18
Extra Exchange Line Mileage	19
Hold for Future Use	28-30
Inside Moves and Changes (see Service Connection Charges)	8-10
Joint Users	20
Late Payment Charge	15
Lifeline Service and Disabled Service	11.2 (T)
Listing – Extra Directory	17-18

Mark Twain Rural Telephone Company
of Hurdland, Missouri

P.S.C. MO. NO. 1 Consolidated
Section 2
2nd Revised Sheet No. 5
Cancels 1st Revised Sheet No. 5

SUBJECT INDEX (continued)

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Local Messages-----	JAN 15 1997 MISSOURI Public Service Commission	19
Messages - Local-----		
Mileage Charges-----		19
Off Premise Extension - Mileage-----		19
Hold for Future Use-----		28

(D)

FILED

APR 15 1997

MO. PUBLIC SERVICE COMMISSION

Issued: January 15, 1997

Bill Rohde
Mark Twain Rural Telephone Co.
P.O. Box 68
Hurdland, Missouri 63547

Effective: April 15, 1997

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SUBJECT INDEX (Continued)

NOV 19 1997

Restoral of Service Charges	9	
Hold for Future Use	129-30	PUBLIC SERVICE COMMISSION
Service Connection Charges - General	8-10	
Service Order Charge	9	
Special Circuits	21-22	
Toll Access Restrictions	26	(N)
Tone Dial Service	14	

FILED

JAN -1 1998

Issued: November 25, 1997
Issued By:

Bill Rohde
Mark Twain Rural Telephone Co.
P.O. Box 68
Hurdland, Missouri 63547

Effective: January 1, 1998
Missouri
Public Service Commission

Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or CitySection II

GENERAL EXCHANGE SERVICE TARIFFS

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JUL 16 1956

MISSOURI

Public Service Comm.

A. APPLICATION AND EXPLANATION OF SYMBOLS

APPLICATION

These Tariffs apply to the General Telephone Exchange Services of the Mark Twain Rural Telephone Company, hereinafter referred to as the Telephone Company, in Exchanges of the Telephone Company in the State of Missouri. In the event of any conflict between any rate rule or regulation contained in these General Exchange Service Tariffs and any rate, rule or regulation contained in the Local Exchange Service Tariffs, the rate, rule or regulation contained in the Local Exchange Service Tariff shall apply.

The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of these General Exchange Service Tariffs.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these Tariffs.

B.

EXPLANATION OF SYMBOLS

SEP 5 1956

(C) Signifies a changed regulation

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in reduced rate.

(T) Signifies a change in text but no change in rate, treatment or regulation.

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shaws
name of officer

Manager

Bethel, Missouri

title

address



SERVICE CONNECTION CHARGES

A. GENERAL

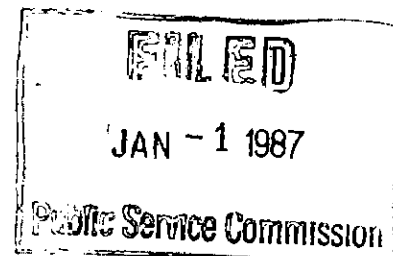
1. The term "Service Connection Charges" is used to define the non-refundable charges made for the establishment of a class of telephone service or subsequent additions, moves, or changes to that service.
2. Service Connection Charges are in addition to any other charges, rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of Mileage Charges, Installation Charges, or Construction Charges made because of unusual costs in establishing service.
3. Service Connection Charges are payable at the time application is made for the particular service or facility, and prior to the establishment or service, or upon presentation of a bill. Service may be established in advance of payment in the case of Service Connection Charges for additions to the service of existing subscribers or for Departments, Administrations, and Agencies of the Federal, State, County, Township, or Municipal Governments.

B. MULTI ELEMENT CHARGE PLAN

The Multi Element Charge Plan covers any work done at the request of the subscriber for regulated single party business or residence service.

Elements Covered:

1. Service Order Charge covers all work associated with creation and processing of service order, including initial interview with subscriber, work done as to application for service and other permanent records, typing service orders, distribution of service order copies and completion of all other records originating from service orders.



DATE OF ISSUE: December 1, 1986

DATE EFFECTIVE: January 1, 1987

ISSUED BY : Bill Rohde

General Manager

Hurdland, MO. 63547

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NOV 24 1986

MISSOURI

Public Service Commission

(T)

(T)

(T)

(D)

SERVICE CONNECTION CHARGES (continued)

2. **CENTRAL OFFICE ACCESS CHARGE**
Covers all work (i.e. central office wiring, programming, or outside wiring) involving the access line extending from the Company's Central Office to the protector and/or demarcation point on the subscriber's premises. One charge will apply for each access line. This charge does not anticipate "construction" which is covered in other parts of these tariffs.
3. **RESTORAL OF SERVICE CHARGE**
Where service has been discontinued for nonpayment of any charges due or for failure of the subscriber to establish credit in accordance with regulations, the following charges apply for reconnecting all services and facilities being provided a subscriber at one location.
4. **RATES***

Service Order Charge	\$10.00	(I)
Central Office Access Charge	\$13.00	(I)
Restoral of Service Charge	\$15.00	(I)

C. Conditions

Service connection charges do not apply to:

1. Hold for Future Use
2. Directory Listing or Joint User Service.
3. In the following instances, provided service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:
 - (a) A change of name without change of ownership.
 - (b) A change of ownership without a change of name.
 - (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.

*Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Mo. Public Service Commission.

Issued: June 30, 2025

Issued By:

Jim Lyon, CEO & General Manager
Mark Twain Rural Telephone Company
P.O. Box 68
Hurdland, Missouri 63547

Effective: July 10, 2025

FILED - Missouri Public Service Commission - 07/10/2025 - JI-2025-0179

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SERVICE CONNECTION CHARGES (continued)

C. CONDITIONS (continued)

DEC 1 1987

4. When a receivership for an existing subscriber is established or terminated.
5. Service changed from a residence ^{Missouri} ~~Public Service Commission~~ business classification, or vice versa, without change in the identity of the subscriber.
6. Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with re-establishment of service at the old location.

FILED

JAN 01 1988

Public Service Commission

DATE OF ISSUE: December 2, 1987 DATE EFFECTIVE: January 1, 1988

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

Reserved for Future Use

(D)
(N)

Issued: March 16, 2012
Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: April 15, 2012

Filed
Missouri Public
Service Commission
JI-2012-0473

Reserved for Future Use

(D)
(N)

Issued: March 16, 2012
Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: April 15, 2012

Filed
Missouri Public
Service Commission
JI-2012-0473

LIFELINE SERVICE AND DISABLED SERVICE

Lifeline Service

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://www.marktwain.net/>

Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://www.marktwain.net/>

(T)

(T)

MARK TWAIN RURAL TELEPHONE COMPANY

**PSC MO. NO. 1
Section 2
Third Revised Sheet 11.3
Cancels (see below)**

LOCAL EXCHANGE TARIFFS

CANCELS P.S.C. MO. NO. 1, Section 2:

Second Revised Sheet 11.3
Second Revised Sheet 11.4
Original Sheet 11.5

Issued: December 1, 2016

Effective: December 2, 2016

Jim Lyon, General Manager
Mark Twain Rural Telephone Company
P.O. Box 68
Hurdland, MO 63547

FILED
Missouri Public
Service Commission
JI-2017-0114

CUSTOM CALLING SERVICESMissouri Public
Service Commission**A. General**

REC'D FEB 09 2000

Custom Calling Services are optional telephone service arrangements which may be provided only from central offices so equipped to provide one or more custom calling features. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. Rates *

1.	Individual Services	Monthly Rate	
(a)	Call Waiting	\$ 1.00	
(b)	Call Forwarding	\$ 1.00	
(c)	Call Forwarding Busy	\$ 1.00	(N)
(d)	Call Forwarding No Answer	\$ 1.00	
(e)	Remote Call Forwarding (RCF)	\$ 4.00	(N)
(f)	Three Way Calling	\$ 1.00	
(g)	Speed Calling – 8 Number	\$ 1.50	
(h)	Speed Calling – 30 Number	\$ 3.00	
(i)	Call Transfer	\$ 1.00	(N)
(j)	Hot Line	\$ 1.00	
(k)	Warm Line	\$ 1.00	(N)
2.	Packaged Services		
(a)	Call Waiting, Call Forwarding, and Three Way Calling	\$ 2.00	
(b)	Call Waiting, Call Forwarding, Three Way Calling, and 8-Number Speed Calling	\$ 3.25	

C. Conditions

Call Waiting – By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. This permits putting the first call on hold so that a second call can be answered.

Call Forwarding – Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which he wants all incoming calls to be automatically transferred. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between the telephone to which the call was transferred.

Missouri Public
Service Commission

FILED MAR 10 2000

* Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

Issued: February 9, 2000

Issued By:

Effective: March 10, 2000

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Missouri Public
Service Commission

CUSTOM CALLING SERVICES - Continued

REC'D FEB 09 2000

C. Conditions - Continued

Call Forwarding Busy - Allows all calls to be redirected to another telephone number when the customer's line is busy. The customer can easily turn this feature on or off, or change the assigned forwarding number anytime by using access codes. (N)

Call Forwarding No Answer - Allows all terminating calls to the customer's telephone number to be redirected to another telephone number when the call is not answered within a specified number of rings (2 to 9). The customer can assign the forwarding number and activate the feature using access codes.

Remote Call Forwarding (RCF) - Allows all calls to be automatically and immediately redirected to another telephone number. The called party receives the billing for the toll call, if applicable. RCF is a central office based feature and does not require Residence or Business access line service. (N)

Three Way Calling - Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

Speed Calling - Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8 Code capacity or 30 Code capacity on the same line.

Call Transfer - Allows the customer to transfer a call to another directory number to establish a three way call and then drop out of the call, leaving the other two people connected. The subscriber must also subscribe to Three-Way Calling for this feature to work. The subscriber will be billed for all toll calls transferred by that subscriber and for charges incurred after the subscriber leaves the connection. (N)

Hot Line - Provides an automatic connection between a customer that goes off hook and a predesignated directory number. When a subscriber with the Hot Line feature goes off hook, the call is routed directly to a specified telephone number that is automatically dialed by the central office. To change this number the subscriber must contact the business office. Calls terminating to a customer's line with the Hot Line option are processed in a normal manner.

Warm Line - Gives the customer 30 seconds after going off hook to dial a number before a predesignated number is automatically dialed for the customer. This allows the customer to use the telephone normally, but to be routed to a predesignated number simply by staying off hook. To change this number the subscriber must contact the business office. Calls terminating to a customer's line with the Warm Line option are processed in a normal manner. (N)

Custom Calling Services will be provided in connection with residence and business service. Public and Semi-Public services are excluded.

Missouri Public
Service Commission

FILED MAR 10 2000

Issued: February 9, 2000

Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: March 10, 2000

PERSONAL IDENTIFICATION NUMBER (PIN) DIALING

Missouri Public
Service Commission (N)

A. General regulations

REC'D FEB 09 2000

PIN Dialing - Provides a means of restricting access to the Long Distance Message Telecommunications Network. Two options are available to the customer:

- a. Restriction of 1+ calls and 0+ and 0- (operator handled) calls.
- b. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX calls.

Restriction of 1+ calls, and 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.

Customers must apply in writing for the establishment of PIN Dialing.

The appropriate non-recurring charges will apply to establish service.

B. Rates (1) *

The rate for this service will be charged on a monthly basis.

PIN Dialing (any option)

Monthly Rate
\$2.00

- (1) The regular Multi-Element Non-Recurring Charges apply on all changes made at the subscriber's request.

* Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

Missouri Public
Service Commission (N)

FILED MAR 10 2000

Issued: February 9, 2000

Issued By:

Bill Rohde, General Manager
P.O. Box 128
Hurdland, Missouri 63547

Effective: March 10, 2000

LATE PAYMENT CHARGE

A. General

A Late Payment Charge will be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administrative expenses associated with these accounts.

B. Charges *

Nonrecurring
Charges

- | | | |
|----|---------------------|-------------|
| 1. | Late Payment Charge | |
| | a. Residence | |
| | Business | \$10.00 (l) |

or

C. Conditions

1. The Late Payment Charge applies each time a customer's account is mailed a disconnect notice.
2. See Discontinuance of Service section in this tariff.

FILED - Missouri Public Service Commission - 06/21/2023 - JI-2023-0225

* Rates and charges shown on this tariff sheet are for informational purposes only and are subject to the jurisdiction of the Missouri Public Service Commission.

MARK TWAIN RURAL
TELEPHONE COMPANY

CONSOLIDATED PSC MO. NO. 1
Section 2
Fourth Revised Sheet 16
Cancelling Third Revised Sheet 16

900 BLOCKING SERVICE

A. GENERAL

900 Blocking Service provides business and residence access line customers the ability to block access from a particular network access line to all telephone numbers for which the 900 or 976 NPA must be dialed.

B. CHARGES *

None

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DEC 16

MO. PUBLIC SERVICE COMM.

C. CONDITIONS

1. 900 Blocking service is offered only to customers served by a central office equipped to provide this service.
2. 900 Blocking Service blocks access to all 900 or 976 telephone numbers from a particular network access line. It is not capable of blocking access to a specific 900 or 976 NPA telephone number.
3. The minimum contract period for this service is one month.
4. Customers who wish to discontinue 900 Blocking Service must make their request in writing.

FILED

JAN 15 1992

Public Service Commission

* Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Mo. Public Service Commission.

DATE OF ISSUE: December 16, 1991 DATE EFFECTIVE: January 15, 1992
ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

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DIRECTORY LISTINGS

JAN 15 1993

A. GENERAL

MISSOURI
Public Service Commission (N)

The following rates are applicable to the alphabetic section of the telephone directory for business or residence customers. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. RATES *

	Monthly Rate
1. Additional, extra, or alternate listings, per listing	\$1.00
2. Private service, per listing	\$1.00

C. CONDITIONS

1. A primary listing, which may include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.
 - a. Listings will be limited to such information as is necessary for proper identification.
 - b. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
 - c. The Company may refuse to insert any listing which, in its judgment does not facilitate the use of the directory.
2. Additional listings may be furnished with business or residence service for persons who occupy the same premises at the rates shown above. An additional listing may include the same address and telephone number as the primary listing.

* Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Mo. Public Service Commission.

FILED (N)

MAR 1 1993

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE: January 15, 1993 DATE EFFECTIVE: March 1, 1993

ISSUED BY: Bill Rohde, General Manager

Hurdland, Mo. 63547

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GENERAL EXCHANGE SERVICES

JAN 15 1993

DIRECTORY LISTINGS (Continued)

MISSOURI

C. CONDITIONS (Continued)

Public Service Commission

3. An alternate call listing refers a calling party to certain other telephone numbers such as after business hours, on Sundays, holidays, or if there is no answer on the first listed number. Where the alternate call number is that of another customer, the listing will be furnished only with written approval of the other customer.
4. A foreign or nonsubscriber listing is furnished customers requesting that their listing be included in a directory of an exchange other than that from which service is rendered. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears. The Conditions of paragraph C.1. above shall apply.
5. Private service is the omission of a customer's listing from both the telephone directory and directory assistance records.
 - a. When private service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the private listing.
 - b. No charge will apply for private service when two or more access lines are connected via trunk hunting and the first number of the group is listed.
6. The charge for additional, alternate or private listings is effective the day the directory assistance record is posted.
7. The contract period for directory listings is:
 - a. For those services that appear in the directory, the directory period; unless the listing is no longer applicable because of disconnection, removal, etc., of the services with which it is associated. The directory period starts on the day the directory is distributed and concludes the day that the succeeding directory is distributed.
 - b. For those services that do not appear in the directory; 30 days.

(N)

FILED

DATE OF ISSUE: January 15, 1993

DATE EFFECTIVE: March 1, 1993

MAR 1 1993

ISSUED BY: Bill Rohde, General Manager

Hurdland, Mo. 63547

MO. PUBLIC SERVICE COMM.

MISCELLANEOUS SERVICES

RECEIVED**A. MILEAGE CHARGES****JUL 10 1997**(D)
(T)**1. GENERAL****MO. PUBLIC SERVICE COMM**

Mileage rates apply for extending standard voice grade intra-exchange service between locations on the same premises, or between premises. Any other intra-exchange improved grade of circuits may be provided as set forth in the General Rules and Regulations-Construction Charges. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

2. RATES *Monthly
Rate

- a. Between Buildings on Same Premises, per
1/10 mile or fraction thereof
1. Per two wire circuit..... \$.75 *
- b. Between Buildings on Different Premises,
per 1/10 mile or fraction thereof
1. Per two wire circuit..... \$.75 *

3. CONDITIONS

- a. Mileage measurement is the cable distance between the terminals.
- b. When facilities must be constructed to provide service to an applicant beyond the Base Rate Area, charges shall be determined as set forth under Line Extensions and Construction Charges.

B. JOINT USERS

(T)

Joint User Service, including one listing in the directory, is furnished at the following rates for each joint user, per month:

Monthly Rate *

Business Individual Line Service	25% of individual business access line rate computed to the next higher multiple of \$.25.
Basic Individual Line Service	25% of individual residence access line rate computed to the next higher multiple of \$.25.

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* Rates and charges shown on this tariff sheet are for informational purposes only and are subject to the jurisdiction of the Missouri Public Service Commission.

Issued: July 9, 1997
Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: August 9, 1997
Missouri Public Service Commission

MISCELLANEOUS SERVICES (Continued)

RECEIVED**C. SPECIAL CIRCUITS**

1. Local loops used in connection with interexchange facilities for either Private Line Telephone Service, Private Line Teletypewriter Service, Teletypewriter Exchange Service, and Private Line Morse Service will be furnished where facilities are available at the same individual Line Rate.

- a. An installation charge equal to the cost of labor required to install such Loops applies to each Loop in lieu of a Service Connection Charge. The minimum installation charge will be \$7.50.*

2. Channels for services not specifically named elsewhere in these Tariffs, and for purpose other than telephonic communications, will be furnished where facilities are available and where in the judgement of the Telephone Company the use to be made of such Channels is not contrary to regulations.

Monthly Rates *

- | | |
|--|--------|
| a. Channels for P.B.X. tie lines or alarm circuits, and like purposes, first halfmile or fraction thereof circuit measurement | \$1.00 |
| Each additional one-quarter mile or fraction thereof | \$.50 |
| b. Channels, for use in connection with interexchange facilities for Radio Broadcasts: Channels between pickup points and a Radio Station and Studio, between a Radio Station or Studio, between Studio and/or Station and Transmitter, first one-quarter mile or fraction thereof airline measurement | \$1.00 |
| Each additional one-quarter mile or fraction thereof | \$.50 |

Note: If the use to which these Channels are to be put requires that they be equalized or balanced, the initial equalization or balancing and future adjustments shall be done by the subscriber, or if done by the Telephone Company, the cost thereof will be billed to the subscriber.

- c. The Telephone Company does not hold itself out to furnish Channels with a transmission level of a better grade than circuits used for normal telephonic communication and will do so only if physically and economically practicable from the Company's standpoint.
- d. The subscriber must agree that the volume of electrical input on such Channels will be maintained at a level sufficiently low so as not to cause interference with other services of the Telephone Company.
- e. An installation charge equal to the cost of labor required to install such Channels applies to each Channel in lieu of a Service Connection Charge. The minimum installation charge will be \$7.50. *

FILED

* Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

Issued: July 9, 1997
Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

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MARK TWAIN RURAL TELEPHONE COMPANY

PSC MO NO. 1
Section 2
Third Revised Sheet 21
Cancels Second Revised Sheet 21

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JUL 10 1997

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AUG - 9 1997

Issued: July 9, 1997
Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

MISSOURI
Public Service Commission
Effective: August 1, 1997

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OPERATOR SERVICES

(N)

Intrastate IntraLata Operator Service

SEP 13 1999

A. Intrastate IntraLata Operator Service for 0- toll calls

MO. PUBLIC SERVICE COMMISSION

1. The Company will provide Intrastate IntraLata Operator Service for dialed 0- toll calls.
2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C.MO.No.26.
 - a. Rates set fourth below apply to 0- toll calls originating for all classes and grades of service.
3. Intrastate IntraLata 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

B. Rates and Charges *

		Non- Automated
1.	Surcharges:	
	a. Station Sent Paid	\$ 3.30
	b. Station Calling Card	\$ 0.50
	c. Station Collect	\$ 1.25
	d. Station Billed to Third Party	\$ 1.25
	e. Person to Person	\$ 5.50
2.	Intrastate IntraLata 0- Toll rates:	
	a. Initial rate, per minute	\$ 0.50
	b. Additional rate, per minute	\$ 0.50

C. Conditions

1. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
2. The caller and billed party, if different from the caller, will be advised that the Company is the operator service provider at the initial contact.
3. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
4. Only tarified rates approved by the Commission for Company shall appear on Company bills.

Missouri Public Service Commission

FILED OCT 13 1999

* Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

(N)

Issued: September 13, 1999

Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: October 13, 1999

OPERATOR SERVICES - Continued

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(N)

Intrastate IntraLata Operator Service - Continued

SEP 13 1999

C. Conditions - Continued

5. All such calls will appear as Company calls. MO. PUBLIC SERVICE COMMISSION
6. Company will employ reasonable calling card verification procedures, acceptable to the Telephone Company issuing the calling card.
7. Company will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
8. Upon request, Company will transfer calls to other authorized interexchange Companies if billing can list the caller's actual origination point.
9. Company will refuse operator services to traffic aggregators, which block access to other Companies.
10. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach other authorized interexchange Companies.

(N)

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Service Commission

FILED OCT 13 1999

Issued: September 13, 1999
Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: October 13, 1999

DIRECTORY ASSISTANCE SERVICE**A. General Regulations**

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Missouri request the telephone numbers of other customers within the same LATA.

B. Conditions

(D)

1. Call allowances are not transferable between accounts.
2. For the purposes of administering this tariff the full allowance will apply for service on record as of the customer's billing date.
3. Rates specified in C.1. below are not applicable to:
 - Calls placed from public and semi-public telephones.
 - Calls placed from hotels and motels.
 - Calls placed from hospitals.
 - Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.
 - Calls from certified exempt customers and charged to their Calling Card.

C. Residence and Business Rates *

1. Customer originated calls (maximum of two requests per call), each.....\$.50 *

* Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

Issued: August 25, 2015
Issued By:

Jim Lyon, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: October 1, 2015

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Missouri Public
Service Commission
JI-2016-0066

RECEIVED**DISTINCTIVE RING SERVICE**

(N)

APR 8 1997**A. General Regulations**

1. Distinctive Ring allows a customer to establish up to two telephone numbers, or, on the same local exchange access line and distinguish calls to each number by a distinctive ringing pattern. The billing number is called the Primary Number and additional associated telephone number is called Distinctive Number. A customer may subscribe to one Distinctive Ring Number. The standard ringing pattern is provided for the Primary Number. Unique ringing is provided for the Distinctive Ring Number.
2. Distinctive Ring is available in conjunction with compatible residence and business service where technology, facilities and telephone numbers are available.
3. Some customer provided terminal equipment may not recognize the distinctive ringing patterns associated with this service.
4. In addition to the provisions of this Tariff, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of Distinctive Ring or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of this service after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service for the period following notice from the customer until service is restored.
5. The Primary number is the telephone number associated with the access line and therefore is allowed direct-dialed Directory Assistance calls in accordance with the Directory Assistance Service section of this Tariff. No additional call allowances are provided with Distinctive Ring.
6. One directory listing is provided for each telephone number associated with Distinctive Ring Service. Private Service is available, at no charge for all telephone numbers associated with Distinctive Ring. Private Service rates shown in the Directory Listings section of this Tariff apply to the Primary number only.
7. Additional listing rates and extra or alternate listing rates shown in the Directory Listings section of this Tariff apply to Primary and Distinctive Ring numbers.
8. If a customer requests a change in the listings for telephone numbers associated with Distinctive Ring Service, the regular Service Connection Charges of this Tariff will apply.
9. Distinctive Ring customers who subscribe to Call Forwarding can choose one of two forwarding arrangements. The first arrangement forwards the Distinctive Ring number(s) along with the Primary number when it is forwarded. The second arrangement provides no forwarding of the Distinctive Ring number(s). A forwarding arrangement must be selected at the time Distinctive Ring is ordered. If a customer later requests a change in forwarding, the regular Service Connection Charges of this Tariff will apply.
10. If a customer requests a number change for either the Primary number, or the Distinctive Ring number, the regular Service Connection Charges of this Tariff will apply.

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(N)

MAY 8 -- 1997**MO. PUBLIC SERVICE COMM.****Issued: April 8, 1997**
Issued By:**Bill Rohde, General Manager**
P.O. Box 68
Hurdland, Missouri 63547**Effective: May 8, 1997**

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DISTINCTIVE RING SERVICE (Continued)

APR 8 1997

(N)

B. Residence and Business Rates *

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1. The following rate apply in addition to the established rates and charges for the services with which these features are associated:

	<u>Monthly Rate *</u>
Distinctive Ring Service (per number)	\$3.00 (1)

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- (1) The regular Multi-Element Non-Recurring Charges apply on all changes made at the subscriber's request.

MAY 8 1997

- * Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

MO. PUBLIC SERVICE COM.

(N)

Issued: April 8, 1997
Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: May 8, 1997

OPTIONAL SERVICES

CLASS Service

(N)

A. General Regulations

Class Service is a group of central office call management features offered in addition to basic telephone service. Class Service consists of the following features:

1. Definitions of Feature Offerings

Automatic Callback

Automatic Callback, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

Automatic Recall

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

Caller ID

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any MARK TWAIN RURAL TELEPHONE CO. calling party may prevent the delivery of the calling party number (CPN) to the called party by dialing an access code immediately prior to placing a call. The access code activates per call blocking. Per call blocking is available at no charge. The blocking of CPN will not be provided on calls originating from public, semi-public and Customer-Owned Pay Telephone Service.

(N)

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(N)

CLASS Service (Continued)**OPTIONAL SERVICES (Continued)****A. General Regulations (Continued)****Caller ID (Continued)****MO. PUBLIC SERVICE COMM**

Per line blocking for the delivery of the calling number is available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, where an executive officer of the agency registers a need for blocking and provides the required certification to MARK TWAIN RURAL TELEPHONE CO. (a) private, nonprofit, tax exempt, domestic violence intervention agencies and (b) federal, state, and local law enforcement agencies. The calling number will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Customer Originated Trace

Customer Originated Trace enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office for further action. The customer is not provided the traced number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

Only calls from appropriately equipped and technically capable area are traceable using Customer Originated Trace.

If the customer receives another call after hanging up from the annoying call, prior to activating the trace, Customer Originated Trace will not record the correct number.

(N)

FILED**JUN -1 1997****MISSOURI
Public Service Commission****Issued: April 28, 1997
Issued By:****Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547****Effective: June 1, 1997**

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OPTIONAL SERVICES (Continued)

CLASS Service (Continued)

APR 28 1997

(N)

A. General Regulations (Continued)

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Distinctive Ringing \ Call Waiting

Distinctive Ringing \ Call Waiting provides a distinctive ringing pattern to the subscribing customer for calls received from specific telephone numbers.

The customer creates a screening list of up to thirty telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribes to Call Waiting in Section 2 of this Tariff and a call is received from a telephone number on the Selective Distinctive Ringing \ Call Waiting screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Selective Distinctive Ringing \ Call Waiting screening list also appears on the Selective Call Forwarding list, the Selective Call Forwarding will take precedence. Likewise, when the same number is shown on the Selective Call Rejection list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number than represents all the lines in a collection of lines, such as multi-line hunt groups.

Selective Call Acceptance

This feature provides the customer the ability to screen incoming calls against a list of up to thirty subscriber-specified directory numbers and then accepts any calls only from those specified directory numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming), or by pre-selecting the telephone numbers to be accepted. When a call is placed to the customer's number from a number not on the screening list, the call receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

(N)

FILED

JUN -1 1997

MISSOURI
Public Service Commission

Issued: April 28, 1997
Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: June 1, 1997

RECEIVED**OPTIONAL SERVICES (Continued)****CLASS Service (Continued)****APR 28 1997**

(N)

A. General Regulations (Continued)**MO. PUBLIC SERVICE COMM****Selective Call Forwarding**

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to thirty numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Selective Call Rejection and the same telephone number is entered on both screening lists, the Selective Call Rejection features must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

Selective Call Rejection

This feature provides the customer the ability to prevent incoming calls from up to thirty different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Selective Call Forwarding and/or Selective Distinctive Ringing \ Call Waiting and the same telephone numbers appear on those screening lists, Selective Call Rejection will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

(N)

FILED**JUN -1 1997****MISSOURI**

Issued: April 28, 1997
Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Public Service Commission

RECEIVED**JUL 10 1997****OPTIONAL SERVICES (Continued)****CLASS Service (Continued)****B. Regulations and Limitation of Service****MO. PUBLIC SERVICE COMM**

1. The following limitations apply:

- a. Class Service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within appropriately equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies and interexchange carriers. Also, feature screening lists can only contain telephone numbers of subscribers served out of appropriately equipped and technically capable offices.
- b. Class Service cannot be provisioned on an originating basis with Company provided Public and Semi-Public Telephone Service, COCOT Service, Toll Terminals, Trunks, or some Remote Switching Locations.

C. Residence and Business Rates (1) *

- 1. Rates for the following CLASS Services with the exception of Customer Originated Trace will be charged on a monthly basis.

	<u>Monthly Rate *</u>	
a. Automatic Callback	\$1.00	
b. Automatic Recall	\$1.00	
c. Caller ID	\$4.00	(I)
d. Distinctive Ringing \ Call Waiting	\$1.00	
e. Selective Call Acceptance	\$1.00	(R)
f. Selective Call Forwarding	\$1.00	
g. Selective Call Rejection	\$1.00	

- 2. Customer Originated Trace will be charged on a per activation basis.

	<u>Rate Per Activation *</u>
a. Customer Originated Trace	\$5.00

- (1) Only one Service Connection Charge applies per section 2 of this tariff when more than One CLASS Service is ordered or changed simultaneously.

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- * Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Missouri Public Service Commission.

AUG - 9 1997

Issued: July 9, 1997

Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: August 9, 1997
MISSOURI
Public Service Commission

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TOLL ACCESS RESTRICTIONS

(N)

NOV 19 1997

A. General Regulations

1. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Three options are available to the customer:
 - a. Restriction of 1+ calls only.
 - b. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX IN-WATS.
 - c. Restriction of 1+, 0+, 0- and 8XX IN-WATS where facilities allow.
2. Restriction of 1+ and/or 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.
3. Customers must apply in writing for the establishment of Toll Access Restriction.
4. The appropriate non-recurring charges will apply to establish service.

B. Rates *

The rate for this service will be charged on a monthly basis.

Toll Access Restriction (any option)

Monthly Rate *
\$4.00

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JAN -1 1998

MISSOURI

Public Service Commission
Effective January 1, 1998

Issued: November 25, 1997

Issued By:

Bill Rohde
Mark Twain Rural Telephone Co.
P.O. Box 68
Hurdland, Missouri 63547

MARK TWAIN RURAL
TELEPHONE COMPANY

PSC MO. NO. 1
Section 2
Second Revised Sheet 27
Cancelling First Revised Sheet 27

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DEC 1 1987

MISSOURI
Public Service Commission

(D)

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(D)

FILED

JAN 1 1988

Public Service Commission

DATE OF ISSUE: December 2, 1987 DATE EFFECTIVE: January 1, 1988

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

Mark Twain Rural Telephone Company
of Hurdland, Missouri

P.S.C. MO. NO. 1 Consolidated
Section 2
1st Revised Sheet No. 28
Cancels Original Sheet No. 28

GENERAL EXCHANGE SERVICE TARIFFS

RECEIVED

JAN 15 1997

Hold for Future Use

(D)

MISSOURI
Public Service Commission

FILED

APR 15 1997

MO.PUBLICSERVICECOMM

Issued: January 15, 1997

Bill Rohde
Mark Twain Rural Telephone Co.
P.O. Box 68
Hurdland, Missouri 63547

Effective: April 15, 1997

Mark Twain Rural Telephone Company
of Hurdland, Missouri

P.S.C. MO. NO. 1 Consolidated
Section 2
1st Revised Sheet No. 29
Cancels Original Sheet No. 29

GENERAL EXCHANGE SERVICE TARIFFS

RECEIVED

Hold for Future Use

JAN 15 1997

(D)

MISSOURI
Public Service Commission

FILED

APR 15 1997

MO. PUBLIC SERVICE COMMISSION

Issued: January 15, 1997

Bill Rohde
Mark Twain Rural Telephone Co.
P.O. Box 68
Hurdland, Missouri 63547

Effective: April 15, 1997

Mark Twain Rural Telephone Company
of Hurdland, Missouri

P.S.C. MO. NO. 1 Consolidated
Section 2
2nd Revised Sheet No. 30
Cancels 1st Revised Sheet No. 30

Hold for Future Use

RECEIVED

JAN 15 1997 (D)

MISSOURI
Public Service Commission

FILED

APR 15 1997

MO. PUBLIC SERVICE COMMISSION

Issued: January 15, 1997

Bill Rohde
Mark Twain Rural Telephone Co.
P.O. Box 68
Hurdland, Missouri 63547

Effective: April 15, 1997

Hold for Future Use

(D)

Issued: August 25, 2015
Issued By:

Jim Lyon, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: September 24, 2015

FILED
Missouri Public
Service Commission
JI-2016-0067

Hold for Future Use

(D)

Issued: August 25, 2015
Issued By:

Jim Lyon, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: September 24, 2015

FILED
Missouri Public
Service Commission
JI-2016-0067

Hold for Future Use

(D)

Issued: August 25, 2015
Issued By:

Jim Lyon, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: September 24, 2015

FILED
Missouri Public
Service Commission
JI-2016-0067

Hold for Future Use

(D)

Issued: August 25, 2015
Issued By:

Jim Lyon, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: September 24, 2015

FILED
Missouri Public
Service Commission
JI-2016-0067

Hold for Future Use

(D)

Issued: August 25, 2015
Issued By:

Jim Lyon, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: September 24, 2015

FILED
Missouri Public
Service Commission
JI-2016-0067

Hold for Future Use

(D)

Issued: August 25, 2015
Issued By:

Jim Lyon, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: September 24, 2015

FILED
Missouri Public
Service Commission
JI-2016-0067

MARK TWAIN RURAL
TELEPHONE COMPANY

PSC NO. NO. 1
Section 2
Original Sheet 37

FEB 26 1993

ENHANCED EMERGENCY NUMBER SERVICE (E911)

MISSOURI
Public Service Commission

A. General

Universal Emergency Number Service is a telephone exchange communication service designed to permit persons in need of emergency assistance to dial a single, nationwide emergency telephone number, 911. The availability of Universal Emergency Number Service depends upon the Emergency Service Agency, hereinafter referred to as the customer, subscribing to an applicable E911 Service offered within the customer's Service Area by local exchange telephone companies, and also depends on the customer providing Emergency E911 Response to end users in the customers Service Area.

Due to the ubiquitous nature of the service, many times the customer will be served by more than one local exchange telephone company in the provision of Universal Emergency Number Service. When this occurs, one of the local exchange telephone companies will be designated as the Primary Service Provider (PSP). The PSP will be the local exchange telephone company which has the primary Public Safety Answering Point (PSAP) located in its exchange area. At the option of the customer, charges for Universal Emergency Number Service from non-PSPs can either be billed directly to the customer or to the PSP. This election is made at the initiation of the service, and can only be changed with the consent of the Company and upon 30-days notice by the customer to all affected local exchange telephone companies.

The Company does not serve as the PSP in any of its exchange areas.

E911 Service will be provided by the Company subject to availability of facilities and equipment.

This offering is limited to the use of telephone number 911 as the universal emergency number and only one E911 Service will be provided within any geographical area.

FILED

MAY 1 1993

MO. PUBLIC SERVICE COMMISSION

DATE OF ISSUE: March 1, 1993 DATE EFFECTIVE: May 1, 1993

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

ENHANCED EMERGENCY NUMBER SERVICE (E911)

FEB 26 1993

A. General (Cont'd)

MISSOURI
Public Service Commission

The E911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units, to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, i.e. to provide Emergency E911 Response for law enforcement, fire, or other emergencies. The customer must be legally authorized to subscribe to E911 Service in the telephone central office areas arranged for E911 service calling.

Application for E911 Service must be executed in writing by the customer. If application for service is made by an agent, then satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any E911 Service offering.

The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The customer must subscribe to additional local exchange service at the PSAP for administrative purpose, for the placing of outgoing calls and for receiving other emergency calls.

The Company may enter into contracts with the customer or with other telephone companies in order to provide E911 Service in accordance with and subject to the terms, conditions and limitations of these tariffs. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of these tariffs.

Regulations, rates and charges as described elsewhere in these tariffs apply as appropriate.

B. Definitions

Agency

A person or entity, which may include the customer, public safety agencies, and private emergency service providers designated by the customer to respond to certain 911 telephone calls, in accordance with the customer's instructions.

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MAY 1 1993

DATE OF ISSUE: March 1, 1993 DATE EFFECTIVE: May 1, 1993

ISSUED BY: Bill Rohde, General Manager

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B. Definitions (Cont'd)

Alternate PSAP

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The PSAP where 911 telephone calls are to be routed when the Primary PSAP shuts down for routine maintenance, an emergency, or because it does not operate twenty-four (24) hours a day. The Alternate PSAP can be another Primary PSAP, a Secondary PSAP, an Overflow PSAP, or any other location designated by the customer.

Automatic Location Identification (ALI)

A feature designed to permit Service Addresses within the customer's Service Area to be displayed on a display screen at a PSAP when a 911 call is received. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) may be identified with the address of the telephone number at the main location. ALI for calls from party line telephones will not be automatically displayed.

Automatic Number Identification (ANI)

A feature designed to permit the number of a telephone from which a 911 telephone call is placed to be displayed on a display screen at the PSAP.

Data Management System (DMS)

A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

Enhanced 911 Service (E911)

A type of 911 Service that includes the provision of the ANI feature, an ALI Database and the ALI feature, and, if and only if specifically ordered, may include an SR Database and SR feature.

FILED

MAY 1 1993

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE: March 1, 1993 DATE EFFECTIVE: May 1, 1993

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

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B. Definitions (Cont'd)

Emergency Service Number (ESN)

When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations, as well as the unique combinations of police, fire, ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Data Management System (DMS). The customer will associate these ESN's with street address ranges or other mutually-agreed-upon routing criteria in the E911 serving area. The ESN's will be carried in the DMS to permit routing of 911 calls to the primary and secondary PSAP's responsible for handling of calls from each telephone in the E911 serving area.

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAP's respond first; secondary PSAP's receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

Selective Routing (SR)

A feature that routes a 911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

C. E911 Service Elements

Enhanced 911 Service is available on four elements as follows:

1. Dedicated E911 Central Office Circuits - Dedicated circuit that connects the PSAP with the telephone company central office.
2. ANI Spill - Provides for the telephone number of the calling party to be forwarded to the PSAP.

MAY 1 1993

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE: March 1, 1993 DATE EFFECTIVE: May 1, 1993

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

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C. E911 Service Elements (Cont'd)

2. ANI Spill (Cont'd)

- (1) ANI Spill does not guarantee the capability of forwarding the number of an extension station behind a business system. Stations behind business systems will possess the identity of the main billing number.
- (2) ANI Spill can only be provided with the use of dedicated facilities from the central office serving the end user to the PSAP.
- (3) It shall be the responsibility of the customer to provide PSAP premises equipment that is compatible with the telephone company's E911 ANI Spill Service.

3. PSAP Data Base Update Service - Provides the PSAP with an initial list, as well as periodic updates, of customer names, telephone numbers, and addresses. Procedures and timing will be mutually agreed upon by the Customer and the Company.

4. Selective Routing Service - When the Selective Routing (SR) feature is ordered, the customer is responsible for identifying primary and other PSAP locations as well as the unique combinations of law enforcement, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided by the Customer for each unique combination. The customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the E911 serving area. These ESNs will be contained in the Data Management System (DMS) to permit routing of 911 Service calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E911 serving area. The following further defines the customer's responsibility in providing this information:

- a) Initial and subsequent ESN assignments by street names, address ranges and areas, or other mutually agreed upon routing criteria, to specific ESNs shall be furnished by the customer.

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MAY 1 1993

DATE OF ISSUE: March 1, 1993 DATE EFFECTIVE: May 1, 1993

ISSUED BY: Bill Rohde, General Manager

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C. E911 Service Elements (Cont'd)

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4. Selective Routing Service (Cont'd)

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- b) After establishment of service, it is the customer's responsibility to continue to verify the accuracy of the routing information contained in the address master list, and to advise the Company of any changes in street names, establishment of new streets, closing and abandonment of streets, changes in law enforcement, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 911 calls to the proper PSAP.
- c) The customer has an obligation to verify law enforcement, fire and ambulance PSAP routing designations once they have been reformatted by the Company at the request of the customer. On request, the Company will provide a complete printout of the address master list to assist the customer in its verification.

D. Terms and Conditions

1. Undertaking of the Telephone Company

The Company provides E911 Service solely to and for the benefit of the customer operating the PSAP(s). The provision of E911 Service by the Company shall not be interpreted, construed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls at the customer's premises.

Temporary suspension of service is not provided for any part of the E911 Service.

DATE OF ISSUE: March 1, 1993 DATE EFFECTIVE: May 1, 1993

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

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D. Terms and Conditions (Cont'd)

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1. Undertaking of the Telephone Company (Cont'd)

It will be the intent of the Company to provide facilities designed to provide an equivalent level of service as the telephone service being provided by the Company in the exchanges where E911 service is offered.

Any terminal equipment used in connection with E911 Service shall be configured to restrict the customer from removing and/or changing the ALI data provided by the Company or the database provider other than the extraction of information related to a number of a 911 call while in progress.

E911 Service is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

Where a 911 call is placed by the calling party via interconnection with an interexchange carrier or operator service provider, the Company cannot guarantee the completion of said 911 call, the quality of the call or any features that may otherwise be provided with E911 Service.

A Central Office that is not currently equipped to transmit Automatic Number Identification (ANI) will not be modified to provide ANI only for E911 service. In such circumstances, when the Selective Routing feature is provided, Default Routing and Central Office Identification will be provided in lieu of Selective Routing and ANI display.

2. Liability of the Telephone Company

The Company's entire liability to any person for interruption or failure of E911 service shall be limited to the terms set forth in this section and other sections of these tariffs, and to the provisions of any contracts between the customer and the Company.

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DATE OF ISSUE: March 1, 1993 DATE EFFECTIVE: May 1, 1993

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ENHANCED EMERGENCY NUMBER SERVICE (E911)

D. Terms and Conditions (Cont'd)

2. Liability of the Telephone Company (Cont'd)

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The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed an amount equivalent to the pro rata charges for the service or partially inoperative.

In the absence of willful misconduct or gross negligence, the Company, its employees, agents or representatives shall not be liable for any death or injury to any person or for any damage to property as a result of or in connection with any situation in which the Company may be requested, be required, have undertaken or have participated with, in the tracing of a 911 call.

Each end user, LEC Service Provider and the customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the end user, the LEC Service Provider, the customer or by any other person or entity for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the end user, the LEC Service Provider, the customer or others.

The customer and the LEC Service Provider also agree to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of E911 Service features and the equipment associated therewith, or by any services which are or may be furnished by the company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing E911 Service hereunder.

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MAY 1 1993

DATE OF ISSUE: March 1, 1993

DATE EFFECTIVE: May 1, 1993

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ISSUED BY: Bill Rohde, General Manager

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D. Terms and Conditions (Cont'd)

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3. Interruptions in Service

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This service is offered solely as an aid in handling assistance calls in connection with fire, law enforcement, and other emergencies and does not create any relationship or obligation, directly or indirectly, to any persons other than the customer contracting for E911 Service. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer.

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the end user or the failure of the facilities provided by the end user, a pro rata adjustment of the fixed monthly charges involved will be allowed as covered in these tariffs. Where allowances on monthly charges for service features of E911 Service are involved, only those service features which are affected by the interrupted service shall be considered; and, further, only those main stations on the interrupted portion of a service shall be considered in determining the number of main stations affected.

4. Customer Obligations

In addition to all other terms and conditions, the following requirements will apply:

- a. The customer will answer all E911 Service calls on a 24-hour day, seven-day week basis.
- b. The customer has the responsibility for dispatching the appropriate emergency service within the E911 Service area, or will undertake to transfer all E911 Service calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.

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MAY 1 1993

DATE OF ISSUE: March 1, 1993

DATE EFFECTIVE: May 1, 1993

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D. Terms and Conditions (Cont'd)

4. Customer Obligations (Cont'd)

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- c. The customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to an E911 Service PSAP by calling parties.
- d. The customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the company to be installed.
- e. The customer has read, understands, and agrees to all the terms and conditions in this tariff.

The customer shall have the responsibility of discovering all errors, defects and malfunctions in the service. The customer shall make such operational tests as, in the judgment of the customer are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.

Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Central Offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

Equipment used in conjunction with Enhanced 911 Services located at the PSAP is the responsibility of the customer.

5. Data Management System

The Telephone Company will provide information necessary and available to the PSAP from the Company's master list. It will be the responsibility of the PSAP customer to load, verify and update location and special record information on the end-users. The Company should be notified by the customer of any changes made to the Data Management System.

DATE OF ISSUE: March 1, 1993 DATE EFFECTIVE: May 1, 1993

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

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PSC MO. NO. 1
Section 2
Original Sheet 47

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D. Terms and Conditions (Cont'd)

5. Data Management System (Cont'd)

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Database updates are made on an as-occurred basis within the time period specified in the contract between the Company and the customer. In the event that no time period is specified, the Company will make the updates by the end of the second business day following the date of the change or notification of that change. Updates are made for additions, deletions, moves or changes of an end user which affect the database. Database Listings are made on an as-needed basis as requested by the customer.

E911 Service information consisting of the names, addresses and telephone numbers of Subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential (except as indicated in the following).

The 911 calling party forfeits the privacy afforded by non-published and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished to a PSAP. Information will be provided only for the purpose of responding to emergency calls.

E. Rate Regulations and Charges

The rates charged for E911 Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility.

No charge will be made to a calling party for calls to the 911 service number.

1. The rates and charges for E911 Service will be determined on an individual case basis and will be in the form of Direct Sale Cost, special assembly or lease for PSAP Equipment, nonrecurring charges, and recurring monthly charges. Individual features requested by the customer may include, but are not limited to, direct sale or lease of PSAP equipment, central management, trunking and maintenance.

2. Direct Sale or Lease of PSAP equipment shall be on terms mutually agreeable to the Company and the customer.

DATE OF ISSUE: March 1, 1993

DATE EFFECTIVE: May 1, 1993

ISSUED BY: Bill Rohde, General Manager

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E. Rate Regulations and Charges (Cont'd)

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3. Nonrecurring charges for E911 Service will be made to one entity (normally a city or county) based on contracts mutually agreeable to the Company and the customer or tariffed rates.
4. The monthly rate in addition to the charges in Section E.2 and E.3 above shall be set forth in the mutually agreeable contract or tariff.
5. The above rates apply in addition to applicable rates and charges for Private Line and Leased Line Services.
6. Service charges may apply as specified in other sections of the tariff when applicable.
7. Tie lines, Private Lines, and Extension Lines

Tie lines, private lines, extension lines and other such lines connecting a PSAP to various agencies such as police, fire, or ambulance service, are provided at established tariff rates for such services and facilities as specified in this and other appropriate tariffs.

8. Special Service Arrangement Charges

If E911 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished, when practical, by the Company at charges designed at least to recover the incremental costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and data base management.

9. Program Development Charges

These charges are applicable to the work necessary to design, develop, test, and maintain any special programming required to support E911 Service, its billing and its data base management. The rate will be designed to at least recover the incremental costs of providing such service.

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MAY 1 1993

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DATE OF ISSUE: March 1, 1993

DATE EFFECTIVE: May 1, 1993

ISSUED BY: Bill Rohde, General Manager

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E. Rate Regulations and Charges (Cont'd)

10. Records Conversion Charges

These charges are applicable to the work necessary to design, review, modify, and maintain any Company customer records keeping systems in order to support E911 Service, its billing and data base management. The rate will be designed to at least recover the incremental costs of providing such service.

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11. Changes to orders

When a customer requests changes for a pending order for the provision of emergency service in writing, the changes will be undertaken if they can be accommodated by the Company personnel and will be billed to the customer at the appropriate hourly charges.

12. Cancellation of order

Cancellation of the service, in whole or in part, by the customer prior to establishment thereof, will require payment of an amount equal to the costs incurred up to the time of cancellation resulting from the customer's order for service in writing, but not to exceed the total nonrecurring charges. Any cancellation of the service after establishment will require reimbursement to the Company equal to an amount of the unrecovered installation and equipment cost provided to the customer for E911 services.

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MAY 1 1993

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE: March 1, 1993 DATE EFFECTIVE: May 1, 1993

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

P.S.C. Mo. – NO. 1 CONSOLIDATED

MARK TWAIN RURAL TELEPHONE CO.

Section III
4th Revised Sheet No. 1
Cancels (see below)
For All Missouri Exchanges

CANCELLING P.S.C. Mo. - NO. 1 CONSOLIDATED

3 rd Revised Sheet No. 1	Original Sheet No. 19
Original Sheet No. 1.1	Original Sheet No. 20
Original Sheet No. 1.2	Original Sheet No. 21
Original Sheet No. 1.3	Original Sheet No. 22 1st Revised Sheet No. 22
Original Sheet No. 1.4	Original Sheet No. 23 1st Revised Sheet No. 23
Original Sheet No. 1.5	Original Sheet No. 24
Original Sheet No. 1.6	
Original Sheet No. 1.7	
Original Sheet No. 1.8	
Original Sheet No. 1.9	
Original Sheet No. 1.10	
Original Sheet No. 1.11	
Original Sheet No. 1.12	
Original Sheet No. 1.13	
Original Sheet No. 1.14	
Original Sheet No. 1.15	
Original Sheet No. 1.16	
2 nd Revised Sheet No. 2	
8 th Revised Sheet No. 3	
6 th Revised Sheet No. 3.1	
3 rd Revised Sheet No. 3.2	
1 st Revised Sheet No. 4	
1 st Revised Sheet No. 5	
3 rd Revised Sheet No. 6	
2 nd Revised Sheet No. 7	
Original Sheet No. 8	
Original Sheet No. 9	
Original Sheet No. 10	
Original Sheet No. 11	
Original Sheet No. 12	
Original Sheet No. 13	
Original Sheet No. 14	
Original Sheet No. 15	
Original Sheet No. 16	
Original Sheet No. 17	
Original Sheet No. 18	

CUSTOMER SPECIFIC PRICING PLAN TARIFF

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SCOPE OF THE PLAN

The Customer Specific Pricing Plan is to provide specialized services and/or pricing plans which are not provided under existing tariff offerings. These specialized services may be provide by utilizing existing telephone company facilities and equipment, construction of new facilities and the purchase of new equipment or any combination thereof. These services will be provided only when in the judgment of the Telephone Company it is practicable and will not be detrimental to any other services furnished by the Telephone Company.

The Telephone Company's ability to furnish or to continue to furnish Customer Specific Pricing Plan arrangements is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service. This service will only be provided where facilities are available or, in the Company's judgment, can reasonably be provided.

Customer Specific Pricing Plan Services are for the provision of facilities between customers or between two or more locations of the same customer, or between the location of a customer and the facilities of an authorized Interexchange Carrier (IC). Facilities and equipment provisioning Customer Specific Pricing Plan Services are not intended to allow bypass of traditional message toll services.

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FEB 10 1995

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FEB 10 1995

DATE OF ISSUE: December 30, 1994 DATE EFFECTIVE: FEB 10 1995

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

CUSTOMER SPECIFIC PRICING PLAN TARIFF

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1.2 GENERAL REGULATIONS

1.2.1 Liability

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- A. The liability of the Telephone company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, whether the result of negligence of the Telephone Company or other causes, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the service during the period in which such mistakes, omissions, interruptions, delays, errors or defects in transmission occur and continue.

However, any such mistakes, omissions, interruptions, delays, errors or defects in transmission or service which are caused or contributed to by the negligence or willful act of the customer, or which arise from or in connection with the use of customer-provided service components or premises equipment shall not result in the imposition of any liability whatsoever upon the Telephone Company.

- B. The customer indemnifies and saves the Telephone Company harmless against claims for libel, slander or the infringement of copyright arising from the material transmitted over the service components, against claims for the infringement of patents arising from, combining with or used in connection with service components of the Telephone Company, apparatus and systems of the customer and against all other claims arising out of any act or omission of the customer in connection with the service components provided by the Telephone Company.
- C. The Telephone Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service components or the attachment of the service components furnished by the Telephone Company on such premises or by the installation or removal thereof when such defacement or damage is not the result of negligence of the agents or employees of the Telephone Company.

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FEB 10 1995

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DATE OF ISSUE: December 30, 1994 DATE EFFECTIVE: ~~December 30, 1994~~

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

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1.2 GENERAL REGULATIONS - (Continued)

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1.2.1 Liability - (Continued)

- D. The Telephone Company shall be under no liability for the quality or defects in voice, video, data, or fax transmissions or recordings thereof, where Telephone Company-combined services components are used in making such recordings. MO. PUBLIC SERVICE COMM.
- E. The customer indemnifies and saves harmless the Telephone Company against claims, losses or suits for injury to or death of any person or damage to any property which arises from the use, placement or presence of the Telephone Company's equipment, facilities and associated wiring on the customer's premises.

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DATE OF ISSUE: December 30, 1994 DATE EFFECTIVE: FEB 10 1995

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

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1.2 GENERAL REGULATIONS - (Continued)

1.2.2 Obligations of Customers

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- A. All ordinary expenses of maintenance and repair of Telephone Company-provided facilities and equipment will be borne by the Telephone Company, except if damage to or destruction of any of the Company's facilities or network terminating equipment is caused by the negligence or willful conduct of the customer, its subsidiaries, affiliates, employees, agents or students, or by reason of the equipment provided by the customer on the customer's side of the network interface. In case of damage to or destruction of any of the Company's network terminating equipment or facilities not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the Company's equipment destroyed or for the cost of restoring the Company's equipment to its original condition.
- B. The customer shall provide, maintain and install all terminal equipment on the customer's premises side of the network interface associated with the Customer Specific Pricing Plan Service. The customer shall assure that the equipment does not cause electrical hazards to Telephone Company equipment, personnel or damage the Telephone Company-provided facilities or network terminating equipment. The customer-provided equipment shall meet applicable Federal Communications Commission's Rules and Regulations and will allow for the testing of Telephone Company facilities.

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DATE OF ISSUE: December 30, 1994 DATE EFFECTIVE: December 30, 1994

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

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1.2 GENERAL REGULATIONS - (Continued)

1.2.2 Obligations of Customers - (Continued)

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- C. Customer may not install, rearrange, disconnect or remove or permit others to install, rearrange, disconnect or remove any wiring or equipment associated with Telephone Company-provided facilities on the Telephone Company's side of the network interface, except upon the written consent of the Telephone Company.
- D. When commercial power is used for the operation of Telephone Company equipment or facilities located at the customer's premises, the customer will provide the necessary power wiring, power outlets and commercial power. The customer assumes all responsibility for the safe condition of the power wiring, power outlets and commercial power.
- E. The customer shall notify the Telephone Company in writing 30 days prior to the discontinuance of any service provided under this Tariff.

1.2.3 Rights of the Telephone Company

- A. Facilities and equipment furnished by the Telephone Company located on the customer's premises shall remain the property of the Telephone Company, whose agents and employees have the right to enter said premises at any reasonable hour for the purposes of installing, inspecting, maintaining or repairing the equipment or facilities and for the purpose of removing such facilities and equipment upon termination of the service.

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DATE OF ISSUE: December 30, 1994 DATE EFFECTIVE: _____

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Section 3
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1.2 GENERAL REGULATIONS - (Continued)

1.2.3 Rights of the Telephone Company - (Continued) MO. PUBLIC SERVICE COMM.

- B. At the Telephone Company's option, a customer with a Customer Specific Pricing Plan Service may be required to execute a contract or agreement between the Telephone Company and the Customer, his affiliates and/or subsidiaries which may further define, explain, expand, limit or revise the Telephone Company's rights and obligations and the customers' rights and obligations.
- C. There shall be added to the customer's bill or charge a surcharge equal to the pro rata share of any franchise, occupation, business, license, excise, privilege or other similar tax, fee or charge now or hereafter imposed upon the Telephone Company by any taxing body or authority, whether by statute, ordinance, law or otherwise in the provision of any Customer Specific Pricing Plan Service.

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DATE OF ISSUE: December 30, 1994 DATE EFFECTIVE: FEB 10 1995

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

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CUSTOMER SPECIFIC PRICING PLAN TARIFF

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1.2 GENERAL REGULATIONS - (Continued)

1.2.4 Definitions

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BUILDING - The term "same building" is to be interpreted to mean a structure under one roof or two or more structures on one premise which are connected by an enclosed or covered passageway. In no case, can conduit be considered as an enclosed passageway nor buildings connected by a covered public mall be the "same building".

CENTRAL OFFICE - A central office is a local exchange switching unit which is used to interconnect exchange access arrangements or telephones within a specified area.

CONNECTING ARRANGEMENT - The equipment provided by the Telephone Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Telephone Company.

CONSTRUCTION CHARGE - A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in this and other tariffs.

CUSTOMER - The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the regulations of the Telephone Company.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT - devices, apparatus and their associated wiring provided by a customer which are used with the network facilities or other equipment furnished by the Telephone Company.

FILED

FEB 10 1995

MISSOURI
Public Service Commission

FEB 10 1995

DATE OF ISSUE: December 30, 1994 DATE EFFECTIVE: February 1, 1995

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

CUSTOMER SPECIFIC PRICING PLAN TARIFF

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DEC 30 1994

1.2 GENERAL REGULATIONS - (Continued)

1.2.4 Definitions - (Continued)

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CUSTOMER-PROVIDED TEST EQUIPMENT - Denotes test equipment located at the premises of the customer that is used by the customer for the detection and/or isolation of a communications service fault.

DIRECT CURRENT SUPPLY - Electrical energy for talking and signaling purposes, other than ringing, except in the case of intercommunicating systems when direct current may be used for ringing the telephone bells.

DIRECT ELECTRICAL CONNECTION - A physical connection of the electrical conductors in the communications path.

EXCHANGE - A geographical area for the administration of telecommunications services, established and described by the tariff of a telecommunications company providing basic local telecommunications service.

EXCHANGE ACCESS LINE - Telephone Company-provided and maintained central office equipment and Telephone Company facilities including the Network Interface which provide access to and from the telecommunications network for message long distance and local calling.

FIXED RATE - A recurring monthly charge that applies to service provided under certain payment options. This charge applies for a designated time period and is not subject to Telephone Company-initiated change during the period.

FILED

FEB 10 1995

MISSOURI
Public Service Commission

DATE OF ISSUE: December 30, 1994 DATE EFFECTIVE: FEB 10 1995

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

MARK TWAIN RURAL
TELEPHONE COMPANY

PSC MO. NO. 1
Section 3
Original Order # 32
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CUSTOMER SPECIFIC PRICING PLAN TARIFF

DEC 30 1994

1.2 GENERAL REGULATIONS - (Continued)

1.2.4 Definitions - (Continued)

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INSTALLATION CHARGE - A nonrecurring charge made under certain conditions covering the cost or portion of the cost of the work connecting, furnishing or moving telephone service.

INTEREXCHANGE SERVICE - Telecommunications service between points in two or more exchanges.

INTERFACE - That point on the premises of the customer at which provision is made for connection of other than Telephone Company-provided facilities to facilities provided by the Telephone Company.

INTRAEXCHANGE SERVICE - A service where the network interfaces located on customer premises are wholly within an exchange.

INTRALATA - A service where the network interfaces located on customer(s) premises are wholly within a LATA as defined in this Tariff.

LOCAL ACCESS AND TRANSPORT AREA (LATA) - The Local Access and Transport Area denotes a geographical area established for the administration of communications service. It encompasses designated local operating Telephone Company exchanges which are grouped to serve common social, economic and miscellaneous purposes.

FILED

FEB 10 1995

MISSOURI
Public Service Commission

DATE OF ISSUE: December 30, 1994 DATE EFFECTIVE: FEB 10 1995

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

MARK TWAIN RURAL
TELEPHONE COMPANY

PSC MO. NO. 1
Section 3
Original Sheet 34
RECEIVED

CUSTOMER SPECIFIC PRICING PLAN TARIFF

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1.2 GENERAL REGULATIONS - (Continued)

1.2.4 Definitions - (Continued)

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NETWORK INTERFACE - A point on a customer's premises where the network service is electrically terminated. This physical interface or demarcation point is a standard registration jack or its equivalent which provides electrical isolation between the Telephone Company network and customer premises services. This interface may be audio, video, and/or data originations or terminations designated appropriately on the Telephone Company provided equipment.

REGISTERED - Denotes equipment which complies with and has been approved within the Registration provisions of the Federal Communications Commission's Rules and Regulations.

TELEPHONE COMPANY - Mark Twain Rural Telephone Company

TERMINATION - When used in connection with the application of Termination Charges for Customer Specific Services, denotes the discontinuance of service, either at the request of the customer or by the Telephone Company under its regulations concerning cancellation for cause, of service or service components provided by the Telephone Company.

VARIABLE RATE - The recurring monthly charge that applies to service under certain payment options. This charge applies as long as the service is provided and is subject to Telephone Company-initiated change.

FILED

FEB 10 1995

MISSOURI
Public Service Commission

DATE OF ISSUE: December 30, 1994 DATE EFFECTIVE: FEB 10 1995

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

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CUSTOMER SPECIFIC PRICING PLAN TARIFF

DEC 30 1994

1.3 CUSTOMER SPECIFIC ARRANGEMENTS

1.3.1 Rates

MO. PUBLIC SERVICE COMM.

Rates for Customer Specific Arrangements will be based on construction charges, right of way costs if applicable, amount of cable to be deployed or used, the number of other customers, facilities, or locations linked to Customer, the nature, extent and type of usage contemplated, the payment arrangements agreed upon and the equipment configuration agreed upon.

These factors will vary with each Customer Specific Arrangement and will, therefore, vary the rates which apply to these services or arrangements. The Company will notify the Staff of the Missouri Public Service Commission of any new customers or changes in rates at least twenty-one (21) days in advance. This information would include the name of the customer, the type of service, and the rates that will be charged. The Company will make available supporting cost studies upon request of the Staff of the Missouri Public Service Commission.

1.3.2 Payment Options

The Telephone Company may offer flexible payment options to customers subscribing to Customer Specific Arrangements.

These options may include, but not be limited to, a monthly recurring rate and charge, a variable usage sensitive charge, or a combination of both. Payment options are intended to be flexible to meet the needs of Customer and the Telephone Company, which may be reduced to specifics in an executed contract or agreement between the Telephone Company and the Customer. The contract or agreement may also address other contractual matters other than payment options.

FILED

FEB 10 1995

MISSOURI
Public Service Commission

DATE OF ISSUE: December 30, 1994 DATE EFFECTIVE: FEB 10 1995

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

Mark Twain Rural Telephone Company For All Missouri Exchanges

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Community, Town or City

Section No. _____

IV

GENERAL RULES AND REGULATIONS

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Public Service Comm.

SECTION IV

TITLE PAGE

Schedule of

GENERAL RULES AND REGULATIONS

Applying To All Exchanges of

This Company in Missouri

FILED

SEP 5 1956

PUBLIC SERVICE COMMISSION

DATE OF ISSUE August 1, 1956

month day year

DATE EFFECTIVE September 5, 1956

month day year

ISSUED BY

Herbert Shows
name of officer

Manager

Bethel, Missouri

title

address



Mark Twain Rural Telephone Company For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

Section No. _____

IV

GENERAL RULES AND REGULATIONS

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TABLE OF CONTENTS

	<u>Sheet No.</u>
Title Page - - - - -	1
Table of Contents - - - - -	2
Subject Index - - - - -	3-5
Application and Explanation of Symbols - - - - -	6-7
General Rules and Regulations - - - - -	7-42
Definitions - - - - -	43-51

FILED

SEP 5 1956

MISSOURI PUBLIC SERVICE COMMISSION

DATE OF ISSUE August 1, 1956

month day year

DATE EFFECTIVE September 5, 1956

month day year

ISSUED BY

Herbert Shous

name of officer

Manager

title

Bethel, Missouri

address



Cancelling P. S. C. MO. No. All Previous Schedules{ Original } SHEET No. _____
{ Revised }Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or CitySection No. IV

GENERAL RULES AND REGULATIONS

SUBJECT INDEX

SubjectSheet No.

Adjustment of Charges - - - - -	9
Alterations - - - - -	14
Application - - - - -	6
Application of Residence Rate - - - - -	18-19
Application of Business Rate - - - - -	19-20
Application for Service - - - - -	13
Availability of Facilities - - - - -	7
Business Rates Apply - - - - -	18-19
Change from Aerial to Underground Facilities - -	21-22
Construction Charges - - - - -	20-25
Construction on Private Property - - - - -	24
Definitions - - - - -	43-51
Defacement of Premises - - - - -	8-9
Deposits - Amount of - - - - -	17
Deposits - Interest on - - - - -	17
Directories - Telephone - - - - -	15-16
Directory Errors and Omissions - - - - -	7-8
Directory Listings - - - - -	26-30
Employees' Telephone Service - - - - -	33
Establishment of Credit - - - - -	16

RECEIVED

JUL 16 1956

MISSOURI

Public Service Comm.

SEP 5 1956

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shaers
name of officer

Manager

title

Bethel, Missouri

address



MARK TWAIN RURAL
TELEPHONE COMPANY

PSC MO. NO. 1
Section 4
Second Revised Sheet 4
Cancelling First Revised Sheet

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SUBJECT INDEX (continued)

OCT 7 1996

Sheet No. **MISSOURI**
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Explanation of Symbols -----	6
Extra Exchange Line Mileage -----	37
Furnishing Party Line Service -----	15
Governmental Objections to Service -----	12
Impersonation of Another -----	12
Initial Contract Period -----	34
Interruption of Service -----	7
Joint User Service -----	36-37
Line Extensions -----	22,23
Maintenance and Repairs -----	14
Mileage Charges -----	37
Missouri School Discount Program -----	31
Ownership and Use of Directories -----	15-16
Ownership and Use of Facilities -----	9-10
Payment for Service -----	14
Payment for Service and Facilities -----	38
Public Telephone Service -----	39

DATE OF ISSUE: October 7, 1996 DATE EFFECTIVE: November 7, 1996

ISSUED BY: BILL ROHDE, GENERAL MANAGER Hurdland, Mo. 63547

FILED

NOV 7 1996

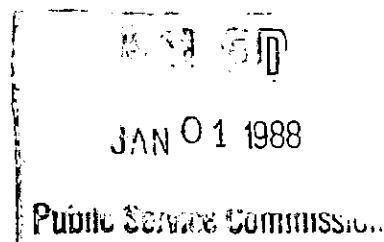
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SUBJECT INDEX (continued)

Sheet No. 1 198.

Residence Rates Apply-----	19-20
Restoral of Service-----	18
Rural Line Service-Rules and Regulations-----	40
Special Services and Facilities-----	41
Special Types of Outside Construction-----	21-22
Suspension of Service-----	42
Tampering with Facilities-----	11
Telephone Numbers-----	13
Termination of Service-----	34-35
Transmitting of Messages-----	8
Unauthorized Attachment and Connections-----	10
Unusual Installation Costs-----	15
Use of Connecting Company Lines-----	8
Use of Profane Language-----	12
Use of Subscriber Service-----	10-11
Telephone Directories-----	15-16



JAN 1 1988

DATE OF ISSUE: December 22, 1987 DATE EFFECTIVE: January 1, 1988

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or City

Section No. IV

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Exchange Tariffs and the Message Toll Telephone Service Tariffs. They apply to the intrastate services and facilities furnished by the Mark Twain Rural Telephone Company, hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs or the Messages Toll Telephone Service Tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of these Tariffs.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.

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JUL 16 1956

MISSOURI
Public Service Comm.

SEP 5 1956

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shows
name of officerManager,
titleBethel, Missouri
address

ROBIDOUX PRINTING CO.

Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or CitySection No. IV

GENERAL RULES AND REGULATIONS

B. EXPLANATION OF SYMBOLS (Continued)

(T) Signifies a change in text but no change in rate, treatment or regulation.

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

2. Interruptions of service

If service is interrupted for more than 48 hours other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

3. Directory Errors and Omissions

a. The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not

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JUL 16 1956

MISSOURI
Public Service Comm.

SEP 5 1956

SERVICE COMMISSION

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shaw
name of officerManager,
titleBethel, Missouri
address

ROBIDOUX PRINTING CO.

Cancelling P. S. C. MO. No. All Previous Schedules{ Original } SHEET No. _____
{ Revised }Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or CitySection No. IV

GENERAL RULES AND REGULATIONS

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

3. Directory Errors and Omissions (Continued)

a. to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscribers'

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JUL 16 1956

MISSOURI

Public Service Comm.

FILED

SEP 5 1956

RECEIVED

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shaw
name of officerManager,
titleBethel, Missouri
address

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY - Continued

6. Defacement of Premises - Continued

REC'D NOV 30 1999

premises resulting from the existence of the Telephone Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

7. Adjustment of Charges

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

8. Year 2000

Mark Twain Rural Telephone Company will make reasonable effort to cure any material failure to provide service caused solely by year 2000 defects in Mark Twain Rural Telephone Company hardware, software, or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Mark Twain Rural Telephone Company service processes, equipment, and systems, Mark Twain Rural Telephone Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications companies as defined by Missouri statute; or (3) customer premises equipment. In addition, Mark Twain Rural Telephone Company does not ensure compatibility between Mark Twain Rural Telephone Company and non-Mark Twain Rural Telephone Company services used by the Customer.

(N)

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Facilities

Facilities furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the facilities, or upon termination of the service, for the purpose of removing such facilities. Such facilities are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

(N)

Missouri Public
Service Commission

FILED DEC 30 1999

Issued: November 30, 1999

Issued By:

Bill Rohde, General Manager

P.O. Box 68

Hurdland, Missouri 63547

Effective: December 30, 1999

GENERAL RULES AND REGULATIONS

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D. USE OF SERVICE AND FACILITIES (CONT'D)

JAN 15 1997

1. Ownership and Use of Equipment (cont'd)

If the installation and maintenance of service are requested at locations which are, or may be hazardous or dangerous to the Telephone Company's employee's or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Unauthorized Attachments or Connections

The Telephone Company shall not be required to attach its equipment or lines to wiring not owned and installed by it, nor shall unauthorized equipment, apparatus, circuits, or devices not furnished by the Telephone Company, be attached to or connected with facilities furnished by the Telephone Company, whether physically, by induction or otherwise, unless provided for elsewhere in this tariff. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service.

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from Payphone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that (cont'd) (C)

FILED

APR 15 1997

Issued: January 15, 1997

Bill Rohde
Mark Twain Rural Telephone Co.
P.O. Box 68
Hurdland, Missouri 63547

MO. PUBLIC SERVICE COMMISSION
Effective: April 15, 1997

FILE (615,11/15/87)

D. USE OF SERVICE AND FACILITIES (Continued)

DEC 1 1987

3. Use of Subscriber Service (Continued)

the public in general or patrons of the subscriber may make use of the service. At such locations, however, service may be installed, provided the service is so located that is not accessible for public use.

4. Tampering With Facilities

The Telephone Company may refuse to furnish or deny telephone service to any person, firm or corporation on whose premises is located any telephone facilities owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

JAN 01 1988

Public Service Commission

JAN 1 1988

DATE OF ISSUE: December 22, 1987 DATE EFFECTIVE: January 1, 1988

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

GENERAL RULES AND REGULATIONS



D. USE OF SERVICE AND FACILITIES (continued)

6. Use of Profane Language or Impersonation of Another Person

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

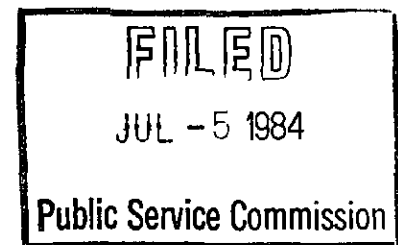
7. Government Objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for an illegal purpose.

8. Nonpayment of Charges

The Telephone Company may discontinue the service and remove its equipment, provided suitable notice has been given to the customer, for nonpayment of undisputed, delinquent state or interstate long distance service charges billed by the Company or undisputed, delinquent exchange service charges including any FCC-approved end user charge or both.

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Issued: June 1, 1984

Effective: July 5, 1984

By: William A. Rohde, Gen. Mgr., Hurdland, Missouri 63547

Cancelling P. S. C. MO. No. All Previous Schedules

Mark Twain Rural Telephone Company For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

Section Number

IV

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

b. Requests from subscribers for additional service, equipment etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business so to do.

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JUL 16 1955

MISSOURI

Public Service Comm.

FILED

SEP 5 1955

NOT FOR REPRODUCTION

DATE OF ISSUE August 1, 1956

month day year

DATE EFFECTIVE September 5, 1956

month day year

ISSUED BY

Herbert Shaws

name of officer

Manager,

title

Bethel, Missouri

address



ROBIDOUX PRINTING CO.

Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or CitySection Number IV

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

3. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

4. Payment for Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the instruments and all accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any apparatus or wiring installed by the Telephone Company, except upon the written consent of the Telephone Company.

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JUL 16 1956

MISSOURI
Public Service Comm.

FILED

JUL 5 1956

MISSOURI

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shaw
name of officerManager,
titleBethel, Missouri
address

Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or CitySection No. IVGENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE)(Continued)

6. Unusual Installation Costs

Where special conditions or special requirements of the subscribers involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

7. Furnishing Party Line Service

- a. Four-Party Service within the local Base Rate Area, when offered, is furnished at any location where there is a vacancy on an existing line or when there is no vacancy, a new line will be opened up when there is, in the opinion of the Telephone Company, an opportunity to connect additional subscribers in nearby locations to that line within a reasonable time.
- b. Four-Party service beyond the local Base Rate Area, when offered, will be furnished only when in the opinion of the Telephone Company there is sufficient demand for such service to assure a reasonable fill of the lines and where such demand is concentrated within a reasonable area.
- c. Rural multi-party service is furnished only beyond the local Base Rate Area within the Exchange Area.

F. TELEPHONE DIRECTORIES

1. Distribution

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use

Directories regularly furnished to subscribers are the

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JUL 16 1956

MISSOURI
Public Service Comm.

FILED

SEP 5 1956

PUBLIC SERVICE COMMISSION

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shaws
name of officerManager,
titleBethel, Missouri
address

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SEP 29 2000

GENERAL RULES AND REGULATIONS – Continued

TELEPHONE DIRECTORIES

MISSOURI
Public Service Commission

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

ESTABLISHMENT AND MAINTENANCE OF CREDIT**A. Establishment of Credit**

The Telephone Company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by the company at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the company.

B. Deposits

The Company may require an applicant or an established customer to make a deposit to be held by the Company as a guarantee of the payment of charges subject to the following conditions;

The applicant is unable to establish that they have had a previous account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid; or

The applicant has not previously had telephone service for a twelve (12) month period and does not meet at least two of the following criteria:

1. Has a valid major national charge card
2. Has a valid local charge card
3. Home ownership, excluding mobile home
4. Has been employed two years or more with the same employer
5. Has an existing loan from a financial institution not considered delinquent by the creditor

The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

(C)

(C)

(N)

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(T)

FILED

OCT 30 2000

MISSOURI
Public Service Commission

Issued: September 29, 2000

Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: October 30, 2000

RECEIVED

Fourth Revised Sheet 17

Cancels Third Revised Sheet 17

GENERAL RULES AND REGULATIONS - Continued

SEP 29 2000

ESTABLISHMENT AND MAINTENANCE OF CREDIT - Continued**MISSOURI****Public Service Commission****B. Deposits - Continued**

The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:

- (A) The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
- (B) The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.

In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section, from a present customer with the Company, with at least two years of established service whose service has not been suspended for non-payment within the last twelve (12) months. The guaranty contract shall be on a form provided by the Company which shall include the Company's right to transfer charges to the limit of the guarantee, from a defaulted bill of the customer from whom a deposit or a Contract of Guarantee was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods.

No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.

Terms of Deposits:

- A. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.
- B. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the Wall Street Journal. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the Wall Street Journal on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

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OCT 30 2000

MISSOURI
Public Service Commission**Issued: September 29, 2000****Issued By:****Bill Rohde, General Manager**
P.O. Box 68
Hurdland, Missouri 63547**Effective: October 30, 2000**

RECEIVED**GENERAL RULES AND REGULATIONS – Continued****ESTABLISHMENT AND MAINTENANCE OF CREDIT - Continued**

SEP 29 2000

B. Deposits – Continued**MISSOURI
Public Service Commission**

Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.

(C)

Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.

(C)

The Company will maintain records of all pertinent information with regard to each deposit held.

(N)

The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

(N)

(T)

The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any charges due the Company for services rendered. The Company may discontinue service to any customer failing to pay undisputed delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

(T)

FILED

OCT 30 2000

**MISSOURI
Public Service Commission**

Issued: September 29, 2000

Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: October 30, 2000

GENERAL RULES AND REGULATIONS

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NOV 12 1986

MISSOURI
Public Service Commission

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (cont'd)

service to any customer failing to pay undisputed delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

(T)

H. DISCONTINUANCE OF SERVICE FOR FAILURE TO MAINTAIN CREDIT

1. Service may be discontinued for failure to maintain or establish credit, as specified above, within five days after the Company has served or mailed notice requiring the customer to do so.

I. RESTORAL OF SERVICE CHARGES

1. Where service has been discontinued for failure to maintain credit as specified above, the restoral of service charge will be made and collected by the Company.

(C)

(C)

APPLICATION OF BUSINESS AND RESIDENCE RATES

A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In offices, stores, factories, mines, and all other places of a strictly business nature.
2. In boarding houses, except as noted under B-2, offices of hotels, halls, and offices of apartment buildings; quarters occupied by Clubs, or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches and other similar institutions.
3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with

PAID

DEC 15 1986

Public Service Commission

DATE OF ISSUE: November 14, 1986

DATE EFFECTIVE: December 15, 1986

ISSUED BY: Bill Rohde

General Manager

Hurdland, MO. 63547

Cancelling P. S. C. MO. No. All Previous Schedules

Original SHEET No.
RevisedMark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or City

Section Number IV

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES

A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS: (CONT)

3. Continued--

the law or established custom, business places are ordinarily closed.

4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.

5. In college fraternity houses.

6. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.

7. Where the place of business and the residence of a subscriber are on the same premises and no telephone is installed in the place of business, the rate shall be charged for the telephone installed in the residence.

B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In private residence where business listings are not provided.

2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.

3. In the place of residence of a clergyman or nurse, in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

RECEIVED

JUL 16 1956

MISSOURI

Public Service Comm.

SEP 5 1956

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shows
name of officerManager,
titleBethel, Missouri
address

Mark Twain Rural Telephone Company For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

Section Number IV

GENERAL RULES AND REGULATIONS

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Public Service Comm.

APPLICATION OF BUSINESS AND RESIDENCE RATES (CONT)

B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS: (CONT)

4. In church where the telephone is not accessible for public patronage, as in pastors' studies.

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. GENERAL

1. Lines will be extended in accordance with provisions specified in paragraphs E 1, 2, 3, and 4, Line Extensions, of this tariff.
2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
 - a. The facilities are provided in remote or undeveloped sections outside the base rate area.
 - b. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
 - c. The customer's location requires the use of costly private right-of-way.
3. Title to all construction, as specified in C below, provided wholly or partly at a customer's expense is vested in the Telephone Company.
4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.

SEP 5 1956

PUBLIC SERVICE COMMISSION

DATE OF ISSUE August 1, 1956

month day year

DATE EFFECTIVE September 5, 1956

month day year

ISSUED BY

Herbert Shaws

name of officer

Manager,

title

Bethel, Missouri

address



ROBIDOUX PRINTING CO.

Cancelling P. S. C. MO. No. All Previous Schedules

SHEET No. _____

Mark Twain Rural Telephone Company For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

Section Number

IV

GENERAL RULES AND REGULATIONS

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES
(CONTINUED)

A. GENERAL--CONTINUED--

5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by the customer.
6. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
7. Consturction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

B. SPECIAL TYPE OF CONSTRUCTION

When underground service connections are desired by customers as initial installation in places where aerial drop wires would ordinarily be used to reach the customers' premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable - including the cost of installing - less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.

RECEIVED

JUL 16 1956

MISSOURI

Public Service Comm.

SEP 5 1956

PUBLIC SERVICE COMMISSION

DATE OF ISSUE August 1, 1956

month day year

DATE EFFECTIVE September 5, 1956

month day year

ISSUED BY

Herbert Shaw

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Manager,

title

Bethel, Missouri

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ROBIDOUX PRINTING CO.

Cancelling P. S. C. MO. No. All Previous Schedules

SHEET No. 22

Mark Twain Rural Telephone Company

For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

Section Number

IV

GENERAL RULES AND REGULATIONS

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MISSOURI
Public Service Comm.

B. SPECIAL TYPE OF CONSTRUCTION (CONTINUED)

2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable - including the cost of installing it - less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
4. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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JUN 7 - 1965

C. CONSTRUCTION FOR EXCHANGE SERVICE FURNISHED OUTSIDE THE BASE RATE AREA AND WITHIN THE EXCHANGE AREA. PUBLIC SERVICE COMMISSION

1. All rates and charges quoted in the Local Exchange Service Tariffs or in other parts of this tariff provide for the furnishing of service or channels when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs. *
2. When the revenue to be derived from the service or facilities is not sufficient to warrant the Telephone Company assuming the unusual costs of providing the necessary construction, the subscriber may be required to pay, in advance, an amount to be determined by the company, which will assure the company recovery of their excess investment. Such advance payment shall be credited to the subscriber's account and his monthly statement *

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

MAY 6 1965

month day year

DATE EFFECTIVE

JUN 7 1965

month day year

ISSUED BY

George Bode

name of officer

General Manager

title

Bethel, Missouri

address

Original
Revised
Original
Revised

Cancelling P. S. C. MO. No. All Previous Schedules

Mark Twain Rural Telephone Company
Name of Issuing Corporation

For All Missouri Exchanges
Community, Town or City

Section Number IV

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MISSOURI

Public Service Comm.

GENERAL RULES AND REGULATIONS

C. CONSTRUCTION FOR EXCHANGE SERVICE FURNISHED OUTSIDE THE BASE RATE AREA AND WITHIN THE EXCHANGE AREA, CON'T.

for telephone service charged against the amount so credited until balanced out, after which the subscriber is required to pay monthly for service rendered in accordance with the company's established tariffs, rules and regulations.

3. When construction is provided by a connecting company, charges made to the subscriber will be based on the charges of the connecting company.
4. Where a subscriber is so located that it is necessary to use private right-of-way to furnish a service or channels and the Telephone Company is unable to obtain the required right-of-way without cost, the subscriber may be required to pay the entire cost involved in securing such right-of-way.
5. Title of all construction is to be vested in the Telephone Company.

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FILED

JUN 7 - 1965

PUBLIC SERVICE COMMISSION

* Indicates new rate or text
+ Indicates change

DATE OF ISSUE MAY 6 1965

month day year

DATE EFFECTIVE JUN 7 1965

month day year

ISSUED BY

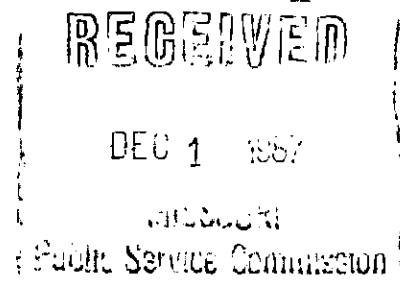
George Bode
name of officer

General Manager
title

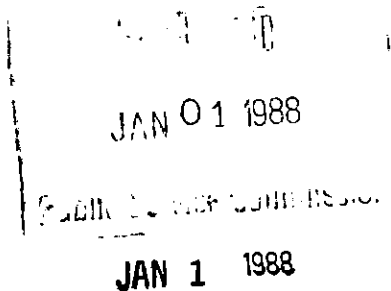
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address

MARK TWAIN RURAL
TELEPHONE COMPANY

PSC MO. NO. 1
Section 4
Fourth Revised Sheet 24
Cancelling Third Revised Sheet 24



HELD FOR FUTURE USE



DATE OF ISSUE: December 22, 1987 DATE EFFECTIVE: JAN 1 1988

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

MAINTENANCE OF SERVICE CHARGE

A non-recurring Service Charge of \$65.00 may apply for each customer requested visit to a customer's premises where the service difficulty or trouble results from the use of Customer Provided Equipment or Facilities.

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Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or CitySection Number IV

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS

A. GENERAL REGULATIONS

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangement of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
3. Names in directory listings shall be limited to the following:
 - a. In connection with residence service:
 - (1) The individual name of the subscriber, or
 - (2) The individual name of a member of the subscriber's family or a joint user.
 - b. In connection with business service:
 - (1) The individual name of the subscriber or joint user, or
 - (2) The name under which the subscriber or joint user is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or
 - (3) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber or joint user is authorized by such other to use, or

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JUL 16 1956

MISSOURI

Public Service Comm.

SEP 5 1956

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shaws
name of officerManager,
titleBethel, Missouri
address

GENERAL RULES AND REGULATIONS

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DIRECTORY LISTINGS (cont'd)

JAN 15 1997

A. GENERAL REGULATIONS (Cont'd)

MISSOURI
Public Service Commission

b. In connection with business service: (Cont'd)

- (4) The individual names of the officers, partners, or employees of the subscriber, or
 - (5) The names of departments when such listings are deemed necessary from a public reference viewpoint.
4. Whenever any question arises as to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listing where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.
5. Primary Listings
- a. One listing without charge, termed the primary listing, is provided as follows:
 - (1) For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.
 - (2) For each CO Implemented or Instrument Implemented Coin Line Payphone Service. (C)
 - (3) For each joint user.

B. REGULAR EXTRA LISTINGS

FILED

APR 15 1997

Issued: January 15, 1997

Bill Rohde
Mark Twain Rural Telephone Co.
P.O. Box 68
Hurdland, Missouri 63547

Effective: April 15, 1997

MO. PUBLIC SERVICE COMMISSION

Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or City

Section Number IV

GENERAL RULES AND REGULATIONS

B. REGULAR EXTRA LISTINGS (CONTINUED)

1. Business extra listings may be the names of partners or members of the firm, if the subscriber or joint user is a partnership or firm; the names of officers of the corporation; if the subscriber or joint user is a corporation, and for any business establishment, the names of associates or employees of the subscriber or joint user. No other class of listing, such as service, agency, commodity, etc., will be accepted.
2. Residence extra listings may be the names of members of the subscriber's immediate family.
3. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular Extra Listing rates in connection with semi-public stations are furnished under the same regulations as specified in paragraph 1, above.
4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of P.B.X. station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
5. Regular Extra Listings are furnished at the rate quoted in the General Exchange Service Tariffs.
6. Extra Listings charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of

RECEIVED

JUL 16 1955

MISSOURI
Public Service Comm.

SEP 5 1956

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shaw
name of officerManager, Bethel, Missouri
title address

ROBIDOUX PRINTING CO.

Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or City

Section Number IV

GENERAL RULES AND REGULATIONS

B. REGULAR EXTRA LISTINGS (CONTINUED)

the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

C. SPECIAL TYPES OF EXTRA LISTINGS

1. Duplicate and cross reference listings

(a) Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.

(b) Cross reference Listings are permitted when their use will facilitate in the handling of telephone calls.

(c) The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.

2. Alternate Call Number Listings

(a) Listing of an alternate telephone number, other than those covered under paragraph 5-a "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service.

(b) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.

(c) The Regular Extra Listing rate applies for each Alternate Call Number Listing.

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JUL 16 1956

MISSOURI

Public Service Comm.

SEP 5 1956

DATE OF ISSUE August 1, 1956

DATE EFFECTIVE September 5, 1956

ISSUED BY

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address

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JAN 15 1993

GENERAL RULES AND REGULATIONS (Continued)

C. SPECIAL TYPES OF EXTRA LISTINGS (Continued)

MISSOURI

Public Service Commission

3. Foreign Exchange Listings

- (a) Foreign Exchange Listings, i.e., listings of subscribers in a directory of an exchange other than that from which the service is rendered, are permitted. (C)
(C)
- (b) The Foreign or Non-subscriber Listing rate applies for each Foreign Exchange Listing. (C)

(D)
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(D)

4. Office Hour Listings

- (a) Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listings

FILED

MAR 1 1993

MO. PUBLIC SERVICE COMM.

DATE OF ISSUE: January 15, 1993 DATE EFFECTIVE: March 1, 1993

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

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GENERAL RULES AND REGULATIONS (Continued)

OCT 7 1996

MISSOURI SCHOOL DISCOUNT PROGRAM*

**MISSOURI
Public Service Commission**

1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%)* from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following,
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be applied only to the local exchange access line rate. All other features, ancillary services or options, relative to the particular service, shall continue to be billed at the appropriate tariffed rates.
5. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
6. In addition to meeting the qualification specified in Paragraph 3 preceding, the Company reserves the right to require the eligible customer to sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
8. The following local exchange services are eligible for a discount under this program:

Flat Rate, business one-party service.

- * Rates and charges shown on this tariff sheet are for informational purposes only and are not subject to the jurisdiction of the Mo. Public Service Commission.

FILED

DATE OF ISSUE : October 7, 1996 DATE EFFECTIVE: November 7, 1996
ISSUED BY: BILL ROHDE, General Manager Hurdland, Mo. 63547

NOV 7 1996

MO.PUBLICSERVICECOMM

**DISCOUNTS FOR SCHOOLS AND LIBRARIES
PARTICIPATING IN THE FEDERAL UNIVERSAL SERVICE PROGRAM**

Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the program if it receives funds from the Federal Universal Service Fund.

The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

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(N)

**Missouri Public
Service Commission**

REC'D MAY 30 2000

**Missouri Public
Service Commission**

FILED JUN 29 2000

Issued: May 30, 2000

Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: June 29, 2000

Mark Twain Rural Telephone Company

For All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

Section Number IV

GENERAL RULES AND REGULATIONS

EMPLOYEE'S TELEPHONE SERVICE

RECEIVED

JUN 20 1966

MISSOURI
Public Service Comm.

A. GENERAL

1. The Employees' Telephone Service classification is available to employees of the Telephone Company with at least 3 months net credited service in the company in connection with telephone service at their residence. This classification is not available when the employee resides in a boarding and/or rooming house.
2. The primary listing provided with the service is permitted only in the name of the employee except that the listing of a married woman may be in her own or in her husband's name. EXTRA listings for other Telephone Company employees residing at the same address are permitted but no other listings are provided.

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JUL 20 1966

PUBLIC SERVICE COMMISSION

B. RATES

1. Free local service will be given to each employee within the area served by the company. No charges will be made for non-reoccurring charges such as installations, moves, etc.
2. The FREE Service will exclude regular rates for toll messages, extension stations, or other miscellaneous equipment or facilities.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE JUN 17 1966
month day yearDATE EFFECTIVE JUL 20 1966
month day year

ISSUED BY

George Bode
name of officerGeneral Manager
titleBethel, Missouri
address

Cancelling P. S. C. MO. No. All Previous Schedules { Original } SHEET No. _____
{ Revised }Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or City

Section Number IV

GENERAL RULES AND REGULATIONS

INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

A. INITIAL CONTRACT PERIODS

1. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
2. The length of contract period for directory listings, and for joint user service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
3. In case of P.B.X. service, the initial contract period shall be at least three years, and the Telephone Company may require longer contract periods depending upon the size and nature of the installation and equipment for rendering such service.
4. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra costs.

B. TERMINATION OF SERVICE

1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
 - a. In the case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
 - b. In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due to the end of the

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JUL 16 1955

MISSOURI
Public Service Comm.

SEP 5 1956

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shaws
name of officer

Manager

Bethel, Missouri
address

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DEC 1 1987

B. TERMINATION OF SERVICE (CONTINUED)

b. (Continued)

directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing or joint-user service, subject, however, to a minimum charge for one month:

- (1) The contract for the main service is terminated.
- (2) The listed party or joint user becomes a subscriber to some class of exchange service.
- (3) The listed party or joint user moves to a new location.
- (4) The listed party or joint user dies.

- c. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

2. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified, and upon payment of all charges due to the date of termination of the service.

JAN 01 1988

PUBLIC SERVICE COMMISSION

JAN 1 1988

DATE OF ISSUE: December 22, 1987 DATE EFFECTIVE: JAN 1 1988

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

MARK TWAIN RURAL TELEPHONE COMPANY
Name of Issuing Corporation

For

All Missouri Sections

Community, Town or City

Section IV

GENERAL RULES AND REGULATIONS

JOINT USER SERVICE

DEC 14 1982

1. Joint user service is an arrangement whereby an individual, firm, or corporation whose telephone needs are not such as to justify the provision of separate subscriber service is permitted to use the service of a subscriber. Upon written application by the subscriber, the Telephone Company will extend service to joint users, except that not more than two joint users will be permitted for each main line or for each trunk of a commercial P.B.X. system. Joint user service is not furnished in situations where a subscriber is engaged in the business of renting office space on a transient or permanent basis, or for other reasons desires to furnish telephone service to his clients.
2. To facilitate the use of joint user service, a directory listing is included as a part of the classification, and additional listings may be furnished joint users under the same conditions as to regular subscribers. Listings for joint user service must bear the same address and telephone number as the listing of the main station.
3. Joint users are permitted only in connection with business individual line, residence individual line, and P.B.X. service. The joint users must be located in the same office or suite of offices as the subscriber, and in connection with residence service, in the same household.
4. Extension service may be furnished for the use of joint users at the regular instrument rates if the customer uses a company provided instrument.
5. Joint user service shall be furnished only at the request of the subscriber to the main station, who shall make application therefor, and shall be responsible for the payment of all charges incurred thereunder.
6. Charges for joint user service date from the day the contract is executed, and are payable monthly in advance.

*Indicates new rate or text

+Indicates change

DATE OF ISSUE 12 15 82
month day yearDATE EFFECTIVE January 1, 1983
month day year

ISSUED BY

George Bode
name of officer

General Manager

title

Hurdland, Mo.

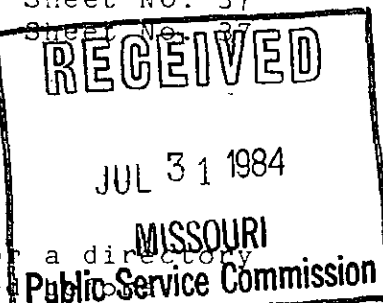
address

GENERAL RULES AND REGULATIONS

JOINT USER SERVICE (CONTINUED)

6. (continued)

The minimum charge for joint user service is for a directory period, except that the service may be cancelled at the close of the listings close for the next issue of the directory. Contracts for joint user service may be terminated at the end of the directory issue, or at any time upon payment of all charges for service for the minimum contractual period, and otherwise only as specified in the Termination of Service section of this Tariff.



MILEAGE CHARGES

A. EXTRA EXCHANGE LINE MILEAGE

1. Urban classes of service will be furnished outside the local Base Rate Area, but within the Exchange Area and within the operational limits of the switchboard, associated equipment and lines at the rates and charges quoted in the Local Exchange Service Tariffs.

(D)

(D)

2. Mileage charges are computed on airline measurement from the location of the customers premises to the nearest point on the local Base Rate Area boundary and apply to each individual access line separately. In those cases where the local Base Rate Area boundary follows the center line of a street or highway, all dwellings or structures within 150 feet of the center line of the street or highway, shall be considered within the said area and shall be furnished service without the application of extra mileage or zone charges. Extra mileage charges are payable in the same manner as charges for associated service.

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3. Where additional construction is required to furnish urban classes of service outside the local Base Rate Area, the provisions set forth under "Construction Charges" apply.

DATE OF ISSUE July 31, 1984

DATE EFFECTIVE September 1, 1984

ISSUED BY

Month Day Year

Bill Ronde

General Manager

Hurdland, MO 63547

Name of Officer

Title

Address

SEP - 1 1984

Public Service Commission



GENERAL RULES AND REGULATIONS

PAYMENT OF SERVICE AND FACILITIES

1. The customer shall pay for services and facilities monthly in advance. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein. All customers shall have twenty-one (21) days from date bill is rendered to make payment.
2. When the customer has had service discontinued within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from the customer, payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand sent by first class mail.
3. If the toll charges billed under Rule 2 above remain unpaid for ten (10) days from rendition of written notification or a mutually established late payment arrangement date or twenty-one (21) days from rendition of the bill, such charges will be deemed delinquent.
4. In the event of failure by the customer, or those responsible, to pay any regular bill or to promptly settle special toll bills, the Company may discontinue service upon proper notice to the customer. Service need not be restored unless or until all amounts due at the day of payment are paid in full including the restoration of service charges or satisfactory arrangements made therefor.
5. The regular restoral of service charge will be made for reconnecting services which have been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected for non-payment if payment is made and service reconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate service, it may at the option of the Telephone Company be re-established only on the basis of a new application.

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Public Service Commission

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DEC 15 1986

Public Service Commission

DATE OF ISSUE: November 14, 1986 DATE EFFECTIVE: December 15, 1986

ISSUED BY: Bill Rohde General Manager Hurdland, MO. 63547

RECEIVED

Section 4

Second Revised Sheet 38.1

Cancels First Revised Sheet 38.1

SEP 29 2000

GENERAL RULES AND REGULATIONS - Continued**MISSOURI****PAYMENT OF SERVICE AND FACILITIES - Continued****Public Service Commission**

6. Bills for exchange and toll service will be rendered on a cyclical basis. The normal billing period is one month. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration. This notification is not required where a customer requests a number change, or when the customer disconnects and reconnects service or transfers service from one premise to another.

DISCONTINUANCE OF SERVICE

Service may be discontinued for any of the following reasons:

1. Non-payment of an undisputed delinquent charge for basic local telecommunications service. (C)
2. Failure to post a required deposit or guarantee. (C)
3. Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to its' facilities. (C)
4. Failure to comply with the terms of a settlement agreement. (C)
5. Refusal after reasonable notice to permit inspection, maintenance, or replacement of Company's equipment. (C)
6. Material misrepresentation of identity in obtaining Company's service. (C)
7. As provided by state or federal law. (D)

A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service. (C)

Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service. (N)

Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error. (N)

FILED

OCT 30 2000

MISSOURI
Public Service Commission

Issued: September 29, 2000

Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: October 30, 2000

RECEIVED

First Revised Sheet 38.2

Cancels Original Revised Sheet 38.2

GENERAL RULES AND REGULATIONS 2000 Continued

PAYMENT OF SERVICE AND FACILITIES - Continued

MISSOURI

DISCONTINUANCE OF SERVICE - Continued

Public Service Commission

Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.

The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.

Discontinuance of service will be postponed for at least twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.

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FILED

OCT 30 2000

MISSOURI
Public Service Commission

Issued: September 29, 2000

Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: October 30, 2000

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SEP 29 2000

GENERAL RULES AND REGULATIONS – Continued**DISPUTES****MISSOURI
Public Service Commission**(T)
(N)

A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.

When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.

Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.

If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.

If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.

Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.

If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess monies paid by the customer.

If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its' right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.

After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

(N)

FILED

OCT 30 2000

**MISSOURI
Public Service Commission**

Issued: September 29, 2000

Issued By:

Bill Rohde, General Manager
P.O. Box 68
Hurdland, Missouri 63547

Effective: October 30, 2000

Cancelling P.S.C.MO. No. 1 Consolidated{ Original } SHEET No. 40
{ Revised }

MARK TWAIN RURAL TELEPHONE COMPANY

For

All Missouri Exchanges

Name of Issuing Corporation

Community, Town or City

Section IV

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GENERAL RULES AND REGULATIONS

RURAL LINE SERVICE

DEC 14 1982

1. Rural Line Multi-party service will be furnished to applicants located outside the local Base Rate Area and on established pole lines, but within the local Exchange Area at the rates shown in the Local Exchange Service Tariff. Only the type or types of service for which a rate is quoted will be furnished. In no case will new contracts be accepted for less than five main stations telephones per line, or the equivalent rate therefor.
2. New rural lines will be established outside the Local Base Rate Area only when, in the judgement of the Telephone Company, there appears to be sufficient demand for the service to warrant the construction costs involved.
3. Rural Line Service may be furnished for special business of a temporary nature which may not remain in a fixed location for any considerable length of time. In such cases, the subscriber may be required to pay the entire cost of the new construction necessary to establish service.
4. The Company reserves the right to connect business and residence stations to the same line. No keys or switches for the purpose of cutting off all or a portion of the line from the central office are permitted except in the case of an extension station where they may be provided for disconnecting it from the main station.
5. Extension service is furnished in connection with Rural Stations subject to the provision specified under "Extension Service" in this Section.

*Indicates new rate or text
 †Indicates change

FILED

JAN - 1 1983

TAO 799

DATE OF ISSUE 12 15 82
month day yearDATE EFFECTIVE January 1, 1983
month day year

ISSUED BY

George Bode
name of officer

General Manager

title

Hurdland, Mo.

address

Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or CitySection Number IV

GENERAL RULES AND REGULATIONS

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JUL 16 1956

MISSOURI
Public Service Comm.

SPECIAL SERVICES AND FACILITIES

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

SEP 5 1956

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shows
name of officer

Manager

title

Bethel, Missouri

address



Cancelling P. S. C. MO. No. All Previous Schedules{ Original } SHEET No. _____
{ Revised }Mark Twain Rural Telephone Company For All Missouri Exchanges
Name of Issuing Corporation or Municipality Community, Town or CitySection Number IV

GENERAL RULES AND REGULATIONS

SUSPENSION OF SERVICE

1. Upon request from a subscriber having any class of exchange service, except semi-public pay stations, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed four months is allowed in any calendar year.
2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be made for restoration of service.
3. The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for extension stations, directory listings, joint user service, mileage, and miscellaneous equipment.
4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the allowance applied after the service is restored.

RECEIVED

JUL 16 1956

MISSOURI

Public Service Comm.

FILED

SEP 5 1956

DATE OF ISSUE August 1, 1956
month day yearDATE EFFECTIVE September 5, 1956
month day year

ISSUED BY

Herbert Shaws
name of officer

Manager

title

Bethel, Missouri

address



Mark Twain Rural Telephone Company
of Hurdland, Missouri

P.S.C. MO. NO. 1 Consolidated
Section 4
3rd Revised Sheet No. 43
Cancels 2nd Revised No. 43

DEFINITIONS

RECEIVED

ACCESS LINE

See "Central Office Access Line".

JAN 15 1997

BASE RATE AREA

A specific area within which local telephone exchange service is furnished at rates quoted in Missouri Public Service Commission Local Exchange Service Tariffs without the application of mileage or zone charges.

CENTRAL OFFICE ACCESS LINE

A circuit extending from the central office equipment up to and including the demarcation point.

CHANNEL

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

CIRCUIT

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

COMMON BATTERY SERVICE

Common Battery Service is either manual or automatic service where the talking battery is furnished from the Central Office and where the operator is signaled or dial tone is obtained by lifting the receiver of the calling station.

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONTRACT

The term "Contract" refers to the service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariffs applicable.

DEMARCATIION POINT

The point of connection, provided and maintained by the telephone utility to which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring

(C)

APR 15 1997 (C)

MO. PUBLIC SERVICE COMM

Issued: January 15, 1997

Bill Rohde
Mark Twain Rural Telephone Co.
P.O. Box 68
Hurdland, Missouri 63547

Effective: April 15, 1997

MARK TWAIN RURAL
TELEPHONE COMPANY

PSC MO. NO. 1
Section 4
First Revised Sheet 44
Cancelling Original Revised Sheet 44

DEFINITIONS (continued)

RECEIVED

EXCHANGE

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

EXCHANGE AREA

The territory, including the Base Rate Area and surrounding territory served by an Exchange.

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FILED

JAN 1 1988

Public Service Commissioner

DATE OF ISSUE: December 2, 1987 DATE EFFECTIVE: January 1, 1988

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

MARK TWAIN RURAL
TELEPHONE COMPANY

PSC MO. NO. 1
Section 4
First Revised Sheet 45
Cancelling Original Revised Sheet 45

DEFINITIONS (continued)

RECEIVED

DEC 1 1987

EXTRA LISTING

MISSOURI

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

INDIVIDUAL LINE

A Central Office Access Line to provide one-party service.
(Not a private branch exchange trunk)

INSTALLATION CHARGE

A nonrecurring charge made at the time of installation of communications service or facilities, which may apply in place of or in addition to Service Charges and other applicable charges for service.

JOINT USER SERVICE

Joint User Service is an arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate subscriber service is permitted to use the service of another subscriber.

FILED

JAN 1 1988

Public Service Commissioner

DATE OF ISSUE: December 2, 1987 DATE EFFECTIVE: January 1, 1988

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

DEFINITIONS – Continued

LOCAL EXCHANGE SERVICE

REC'D FEB 09 2000

Telecommunications within a local service area in accordance with the provisions of the Company's Tariffs.

LOCAL MESSAGES

A Local Message is a communication between subscribers located within the same Exchange Area.

LOCAL SERVICE AREA

That area throughout which a subscriber to local exchange service, at a given rate, can call other subscribers without the payment of a toll charge.

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NETWORK INTERFACE DEVICE (NID)

A device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

PREMISES

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

TONE DIAL SERVICE

Tone Dial Service provides the ability to process telephone calls through the use of telephone instruments that transmit multifrequency tones in place of the standard rotary dial pulses. The rate for this service is included in the central office access line rate.

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MARK TWAIN RURAL
TELEPHONE COMPANY

PSC MO. NO. 1
Section 4
First Revised Sheet 47
Cancelling Original Revised Sheet 47

RECEIVED

DEC 1 1987 (D)

MISSOURI
Public Service Commissio

HELD FOR FUTURE USE

(D)

FILED

JAN 1 1988

Public Service Commissior

DATE OF ISSUE: December 2, 1987 DATE EFFECTIVE: January 1, 1988

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

Mark Twain Rural Telephone Company
of Hurdland, Missouri

P.S.C. MO. NO. 1 Consolidated
Section 4
2nd Revised Sheet No. 48
Cancels 1st Revised Sheet No. 48

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JAN 15 1997

DEFINITIONS (continued)

PRIVATE BRANCH EXCHANGE TRUNKS

(See Central Office Access Line)

**MISSOURI
Public Service Commission**

(D)

PRIVATE LINE

A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

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RURAL AREA

The territory surrounding the Base Rate Area.

(D)

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FILED

APR 15 1997

MO. PUBLIC SERVICE COMM

Issued: January 15, 1997

Bill Rohde
Mark Twain Rural Telephone Co.
P.O. Box 68
Hurdland, Missouri 63547

Effective: April 15, 1997

MARK TWAIN RURAL
TELEPHONE COMPANY

PSC MO. NO. 1
Section 4
First Revised Sheet 49
Cancelling Original Revised Sheet 49

DEFINITIONS (continued)

RECEIVED

SERVICE CHARGE

The charge a customer is required to pay at the establishment of telephone service or subsequent changes to that service.

MISSOURI

Public Service Commission

SERVICE ORDERING CHARGE

For work involved in receiving, recording and transmitting, information for establishment of telephone service or subsequent change to that service including directory listing.

SUBSCRIBER

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

FILED

JAN 1 1988

Public Service Commission

DATE OF ISSUE: December 2, 1987 DATE EFFECTIVE: January 1, 1988

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

MARK TWAIN RURAL
TELEPHONE COMPANY

PSC MO. NO. 1
Section 4
First Revised Sheet 50
Cancelling Original Revised Sheet 50

RECEIVED
DEC 1 1987

MISSOURI
Public Service Commission

(D)

HELD FOR FUTURE USE

(D)

FILED

JAN 1 1988

Public Service Commission

DATE OF ISSUE: December 2, 1987 DATE EFFECTIVE: January 1, 1988

ISSUED BY: Bill Rohde, General Manager Hurdland, Mo. 63547

{ Revised }

Cancelling P. S. C. MO. No. All Previous Schedules

{ Original } SHEET No.

{ Revised }

Mark Twain Rural Telephone Company For All Missouri Exchanges

Name of Issuing Corporation or Municipality

Community, Town or City

Section Number IV

GENERAL RULES AND REGULATIONS

DEFINITIONS (CONTINUED)

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JUL 16 1956

MISSOURI

Public Service Comm.

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

TOLL SERVICE

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

FILED

SEP 5 1956

MISSOURI PUBLIC SERVICE COMMISSION

DATE OF ISSUE August 1, 1956

month day year

DATE EFFECTIVE September 5, 1956

month day year

ISSUED BY

Herbert Shows

name of officer

Manager

title

Bethel, Missouri

address

