

P.S.C. MO NO. 26
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.

BUSINESS SERVICES TARIFF

Title Sheet
Original Sheet 1

TITLE PAGE

This Tariff applies to
Interexchange Carrier, Business Services offered by
AT&T Communications of the Southwest, Inc.

Issued: March 30, 2012

Carol E. Paulsen, Director Regulatory
208 S. Akard St.
Dallas, TX 75202

Effective: May 1, 2012

P.S.C. MO NO. 26
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.

BUSINESS SERVICES TARIFF

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BUSINESS SERVICES TARIFF

Preface
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PREFACE

Revisions to this tariff are coded through the use of symbols. These symbols appear in the right margin of the page. The symbols and their meaning are as follows:

EXPLANATION OF SYMBOLS

- (AT) Indicates addition to text
- (C) Indicates a correction
- (CP) Indicates change in practice
- (CR) Indicates change in rate
- (CT) Indicates change in text
- (DR) Indicates discontinued rate
- (FC) Indicates a change in format
lettering or numbering
- (MT) Indicates moved text
- (NR) Indicates new rate
- (RT) Indicates removal of text

BUSINESS SERVICES TARIFF

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1. APPLICATION OF TARIFF

1.1 Application

1.1.1 General

This tariff contains the rates, terms and conditions applicable to Casual Calling and Initial Subscription Services provided to business Customers for calling between two or more stations within the state of Missouri.

The rates, terms and conditions listed in this tariff are applicable for services provided pursuant to this tariff. When services are not provided pursuant to a filed tariff, the rates, terms and conditions shall be offered pursuant to a Services Agreement contract. The agreements are provided at <http://www.att.com/servicepublications> . Price lists can also be found via this link.

1.1.2 Jurisdiction

This tariff is on file with, and covers the use of the services subject to the jurisdiction of, the Public Service Commission of Missouri.

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2. GENERAL REGULATIONS

2.1 Undertaking of the Company

2.1.1 General

Casual Calling and Initial Subscription Services are furnished for the transmission of voice communications but may also be used for data, facsimile, signaling, metering, or other similar communications, subject to the transmission capabilities of the service.

Casual Calling and Initial Subscription Services are available twenty-four hours a day, seven days per week.

The Company does not transmit messages. However, Casual Calling and Initial Subscription Services may be used for that purpose.

2.1.2 Transmission Medium

The Company selects and/or arranges for the channels and/or service components used to provide Casual Calling and Initial Subscription Services. Any suitable technology or combination of technologies may be used. The Company may modify or change the channels and/or service components used to furnish Casual Calling and Initial Subscription Services at any time subject to the regulations in 2.7.3 of this tariff.

2.1.3 Provision of Customer Equipment

Customer equipment may be used with Casual Calling and Initial Subscription Services. The Company does not provide Customer equipment.

2.1.4 Through Transmission of Signals

The Company is responsible for the provision of Casual Calling and Initial Subscription Services from station to station. It is not responsible for the quality of transmission or signaling on the Customer's side of the interface at a Customer's premises.

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2. GENERAL REGULATIONS

2.1 Undertaking of the Company (continued)

2.1.5 Availability of Casual Calling and Initial Subscription Services

A. Availability

1. Service will be provided where facilities and billing capability are available.
2. Service is furnished subject to the availability of the service components required. The Company will determine which of those components shall be used and make modifications to those components at its option. "Service components" shall include, but not be limited to, the existence of access and/or billing arrangements on an originating and/or terminating basis. In the absence of access arrangements between the Company and the access provider at a particular Station, a Customer may be unable to place calls from or to the affected Station.

B. Restoration of Service

The use and restoration of Casual Calling and Initial Subscription Services will be in accordance with Part 64, Subpart D, of the Federal Communications Commission's Rules and Regulations.

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2. GENERAL REGULATIONS

2.2 Use

2.2.1 General

Casual Calling and Initial Subscription Services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications network. Casual Calling and Initial Subscription Services are furnished for use by the Customer but may be used by others when so authorized by the Customer.

2.2.2 Abuse

The abuse of Casual Calling and Initial Subscription Services is prohibited. The following activities constitute abuse:

- A. Using Casual Calling and Initial Subscription Services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another, or
- B. Using Casual Calling and Initial Subscription Services in such a way that it interferes unreasonably with the use of other Company services.

2.2.3 Fraudulent Use

The fraudulent use of, or the intended or attempted fraudulent use of, Casual Calling and Initial Subscription Services is prohibited. The following activities constitute fraudulent use:

- A. Using Casual Calling and Initial Subscription Services to transmit a message, locate a person, or otherwise give or obtain information, without payment for the service,
- B. Using or attempting to use Casual Calling and Initial Subscription Services with the intent to avoid the payment, either in whole or in part, of the tariff charges for the service by:
 - 1. Rearranging, tampering with, or making connections not authorized by this tariff to any service components used to furnish Casual Calling and Initial Subscription Services, or
 - 2. Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices, or electronic devices.

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2. GENERAL REGULATIONS

2.3 Responsibilities of the Company

2.3.1 Liability

- A. The Company's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair or restoration of Casual Calling and Initial Subscription Services, and subject to the provisions of B. through G. following, the Company's liability, if any, shall not exceed an amount equal to the initial period charge provided for under this tariff for the Casual Calling and Initial Subscription Services call for the period during which the call was affected.
- B. The Company is not liable for damages associated with service, channels, or equipment which it does not furnish.
- C. The Company is not liable for damages to a premises resulting from the furnishing of Casual Calling and Initial Subscription Services, including the installation and removal of equipment and associated wiring, unless the damage is caused by the Company's negligence.
- D. The Company shall be indemnified, defended, and held harmless by the Customer and User against all claims, losses, or damages arising from the use of Casual Calling and Initial Subscription Services furnished pursuant to this tariff, involving:
 - 1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
 - 2. Claims for patent infringement arising from combining or using Casual Calling and Initial Subscription Services furnished by the Company in connection with facilities or equipment furnished by others; or
 - 3. All other claims arising out of any act or omission of others relating to Casual Calling and Initial Subscription Services provided pursuant to this tariff.
- E. The Company does not guarantee or make any warranty with respect to Casual Calling and Initial Subscription Services when used in an explosive atmosphere. The Company shall be indemnified, defended, and held harmless by the Customer and User against all claims, losses or damages by any person relating to Casual Calling and Initial Subscription Services provided pursuant to this tariff when used in an explosive atmosphere.

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2. GENERAL REGULATIONS

2.3 Responsibilities of the Company (continued)

2.3.1 Liability (continued)

- F. No license under patents (other than the limited license to use) is granted by the Company or shall be implied or arise by estoppel, with respect to any service offered under this tariff. The Company will defend the Customer and User against claims of patent infringement arising solely from the use by the Customer or User of Casual Calling and Initial Subscription Services offered under this tariff and will indemnify such Customer or User for any damages awarded based solely on such claims.
- G. The Company's failure to provide or maintain service under this tariff shall be excused by Labor difficulties, governmental orders, civil commotion's, acts of God, and other circumstances beyond the Company's reasonable control.
- H. The Company shall not be liable for errors in transmitting, translating, receiving or delivering messages by telephone, Text Telephone (TT) or any other instrumentality over the facilities of the Company, connecting utilities or through a Telecommunications relay service (TRS) center.

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2. GENERAL REGULATIONS

2.4 Responsibilities of the Customer

2.4.1 General

The Customer's general responsibilities are described in this section. When Customer equipment or a Customer-provided communications system is connected to Casual Calling and Initial Subscription Services, the Customer assumes additional responsibilities that are described in the Connections section of this tariff, (see Section 2.7 of this tariff).

A. Payment of Bills and Compliance with Regulations

The Customer is responsible for placing any necessary orders and complying with tariff regulations for Casual Calling and Initial Subscription Services and for assuring that its Users comply with tariff regulations. The Customer is also responsible for the payment of bills for Casual Calling and Initial Subscription Services. This includes payment for Casual Calling and Initial Subscription Services calls or services originated or received at the Customer's number(s).

B. Establishing Identity

1. The calling party is responsible for establishing its identity as often as necessary during the course of a call.
2. The calling party assumes full responsibility for identifying the station, party, or person with whom connection is made at the called number or numbers.

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2. GENERAL REGULATIONS

2.5 Payments and Charges

2.5.1 General

Applicable rates and charges are contained in the appropriate Service Section of this tariff.

2.5.2 Application of Charges

The rates and charges that are in effect in this tariff when Casual Calling and Initial Subscription Services are furnished are the rates and charges used to determine the Customer's bill. The Company may, with the customer's approval, render a bill on a bi-monthly (every other month) basis.

2.5.3 Payment of Charges

Payment for Casual Calling and Initial Subscription Services are due upon presentation of the bill. Casual Calling and Initial Subscription Services may be denied for nonpayment of a bill (see Violation of Regulations, Section 2.9).

2.5.4 Deposits

See AT&T's Business Service Guide.

2.5.5 Reserved for Future Use

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2. GENERAL REGULATIONS

2.5 Payments and Charges (continued)

2.5.6 Late Payment Charge

If any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, subject to billing and system availability, a Late Payment Charge shall be due to the Company, provided billing capability exists. The Late Payment Charge shall be the portion of the payment not received by the date due, multiplied by a factor. The late payment factor shall be 1.5% per month (18% annually), and will apply to all amounts in excess of \$25.00 previously billed on a Customer's bill, including arrears and Late Payment Charges, and which remain unpaid within 30 calendar days from the invoice date. The minimum Late Payment Charge is \$5.00.

Late Payment Charges do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. The disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the Late Payment Charge as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the Late Payment Charge if they remain unpaid by the due date noted on the Customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the Late Payment Charge.

The Late Payment Charge does not apply to final accounts.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (continued)

2.5.7 Duplicate Bill Charges

A. General

1. Subject to Company retention policies, availability of the bill(s), and ability of the Company to retrieve the bill(s), a customer may request a paper copy of their bill(s). A Duplicate Bill Charge may apply upon a customer's request for duplicate copies of their telephone bill(s) in accordance with the charges specified following, unless stipulated differently in the customer's contract. This service will be available where billing and technology exist.
2. The Duplicate Bill Charge will not be applied in the following instances:
 - a. When a customer is currently subscribing to a service to receive additional copies of their bills;
 - b. When customers request a copy of the bill because of non-receipt of an initial bill after new connect, transfer or change of address orders;
 - c. When customers have not received a bill due to Company error in the address of the bill;
 - d. When a customer requests a copy of the current month bill or final bill;

B. Rates and Charges

Duplicate Bill Charge, mailed via standard US mail only:

Per bill copy charge	\$5.00
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C. Liability

With respect to any claim or suit, by a customer or any others, for damages arising from delays, errors or omissions, or the failure to provide bill copies, Company's liability, if any, shall not exceed the amount paid for the service.

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2. GENERAL REGULATIONS

2.6 Use of Another Means of Communications

2.6.1 General

If the Customer elects to use another means of communication during the period of interruption of Casual Calling and Initial Subscription Services, the Customer must pay the charges for the alternative service used.

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2. GENERAL REGULATIONS

2.7 Connections

2.7.1 General

When Customer Equipment is connected to Casual Calling and Initial Subscription Services it must comply with Part 68 of the FCC's Rules and Regulations, 47 C.F.R. Part 68 (commonly known as the FCC's Registration Program). When any equipment or system which is not subject to Part 68 of the FCC's Rules and Regulations is connected, the Minimum Protection Criteria specified in this tariff must be met.

The Company is responsible for the quality of transmission from station to station.

2.7.2 Responsibilities of the Customer

When Customer equipment or a Customer-provided communications system is connected to Casual Calling and Initial Subscription Services, the Customer assumes responsibility for the connection as follows:

A. Compatibility with Casual Calling and Initial Subscription Services

The Customer is responsible for the compatibility of its equipment or system with Casual Calling and Initial Subscription Services. This responsibility applies at the initial installation and on a continuing basis as long as the connection is made.

B. Interference and Hazard

The operating characteristics of the customer equipment or customer-provided communications system connected to Casual Calling and Initial Subscription Services must not interfere with, or impair, any of the services offered by this Company. In addition, they must not endanger the safety of Company employees or the public, damage or interfere with the proper functioning of Company equipment, or otherwise injure the public in its use of Casual Calling and Initial Subscription Services.

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2. GENERAL REGULATIONS

2.7 Connections (continued)

2.7.2 Responsibilities of the Customer (continued)

C. Changes to Casual Calling and Initial Subscription Services

The Company is not obligated to alter or modify Casual Calling and Initial Subscription Services because of additions or changes to Customer equipment or a Customer-provided communications system.

D. Testing and Maintenance

If a trouble condition occurs on an assembly, the Customer must determine whether the fault is in (1) the connected Customer equipment or Customer-provided communications system, or (2) Casual Calling and Initial Subscription Services. The Company will test and maintain only Casual Calling and Initial Subscription Services.

The testing of Casual Calling and Initial Subscription Services will usually be made from a central office. The Company will not dispatch a repair person to a Customer's or User's premises if a trouble condition (or suspected trouble condition) exists on the local exchange service. The Customer is responsible for requesting such dispatch from the provider of the local exchange service. The Customer is also responsible for the payment of such provider's charges, if any, for the dispatch.

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2. GENERAL REGULATIONS

2.7 Connections (continued)

2.7.3 Responsibilities of the Company

A. General

The Company will furnish and maintain its service components in a manner suitable for Casual Calling and Initial Subscription Services. The Company will make available information as required by Part 68 of the FCC's Rules and Regulations (e.g., the number of ringers that may be connected to a particular line). In addition, the Company will be responsible for the compatibility of its equipment or services with Casual Calling and Initial Subscription Services when such equipment or services are connected to Casual Calling and Initial Subscription Services at a central office.

B. Changes in Components, Operations, or Procedures

The Company is not responsible to any party if a change in its Casual Calling and Initial Subscription Services components, operations, or procedures, which is consistent with the Registration Program, (1) affects any facilities, Customer equipment or Customer-provided communications systems provided by others in any way, or (2) requires their modification in order to be used with Casual Calling and Initial Subscription Services. However, if such changes can be reasonably expected to materially affect the operating or transmission characteristics of the Casual Calling and Initial Subscription Services or render any Customer equipment or Customer-provided communications system incompatible with Casual Calling and Initial Subscription Services, the Company will provide adequate notice, in writing, to allow the Customer an opportunity to maintain uninterrupted service.

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2. GENERAL REGULATIONS

2.7 Connections (continued)

2.7.4 Connection to a Customer-provided Communications System or to Service(s) Provided by Others

Any system or service connected to a Casual Calling and Initial Subscription Services offering must be operated and maintained so it will work satisfactorily with Casual Calling and Initial Subscription Services. Connections to Casual Calling and Initial Subscription Services will be made in accordance with the following:

A. Answer Supervision

Answer supervision must be provided when a Casual Calling and Initial Subscription Services offering is connected to switching equipment or a Customer-provided communications system which is not subject to Part 68 of the FCC Rules and Regulations, 47 C.F.R. Part 68. In such cases, the equipment or system must provide answer supervision so that the measure of chargeable time begins upon the delivery of the Casual Calling and Initial Subscription Services call to the switching equipment or to the equipment connected to the communications system and ends upon termination of the call by the calling party.

B. Minimum Protection Criteria

The connection at the station used for Casual Calling and Initial Subscription Services must be made so that it continually complies with the specified Minimum Protection Criteria, Section 2.7.5 of this tariff.

C. Customer-provided Communications System Failures

When a Customer-provided communications system fails and the connection to Casual Calling and Initial Subscription Services is not through switching equipment, the Customer-provided communications system must be arranged to promptly return the Casual Calling and Initial Subscription Services to an idle (on-hook) state. In addition, the Customer must notify the Company when the Customer-provided communications system fails.

D. Use of Satellite Facilities

If a Customer-provided communications system uses satellite facilities (directly or indirectly), and is connected to Casual Calling and Initial Subscription Services, there may be two or more satellite links involved in the combined connection. In such cases, the Company will not be responsible for any deterioration in transmission. It will continue to furnish Casual Calling and Initial Subscription Services using the service components that it considers to be appropriate.

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2. GENERAL REGULATIONS

2.7 Connections (continued)

2.7.5 Minimum Protection Criteria

A. General

Minimum Protection Criteria have been specified so that Company personnel, equipment, and services will be protected from the harmful effects of signal power overload, hazardous voltages and longitudinal imbalance. Minimum Protection Criteria apply to the direct electrical, acoustic, or inductive connections of Customer Equipment, test equipment and Customer-provided communications systems to the Casual Calling and Initial Subscription Services.

B. All Connections

Customer Equipment, test equipment and Customer-provided communications systems which are connected to Casual Calling and Initial Subscription Services on a direct electrical basis or an acoustic or inductive basis, must comply with the following.

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2. GENERAL REGULATIONS

2.7 Connections (continued)

2.7.5 Minimum Protection Criteria (continued)

B. All Connections (continued)

1. To protect other Company services, it is necessary that the signal which is applied at the station meets the following limits:

- a. Metallic Voltage

- (1) 4 kHz to 270 kHz

Center Frequency (f) of 8 kHz Band	Maximum Voltage in All 8 kHz Bands	Terminating Impedance
8 kHz to 12 kHz	- (6.4 / 12.6 log f) dBV*	300 ohms
12 kHz to 90 kHz	(23 - 40 log f) dBV	135 ohms
90 kHz to 266 kHz	- 55 dBV	135 ohms

*dBV = $20 \log_{10}$ voltage in volts

- (2) The root-mean-square (RMS) value of the metallic voltage components in the frequency range of 270 kHz to 6 MHz shall, averaged over 2 microseconds, not exceed -15 dBV. This limitation applies with a metallic termination having an impedance of 135 ohms.

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2. GENERAL REGULATIONS

2.7 Connections (continued)

2.7.5 Minimum Protection Criteria (continued)

B. All Connections (continued)

1. (continued)

b. Longitudinal Voltage

(1) 4 kHz to 270 kHz

Center Frequency (f) of 8 kHz Band	Maximum Voltage in All 8 kHz Bands	Terminating Impedance
8 kHz to 12 kHz	- (18.4 / 20 log f) dBV*	500 ohms
12 kHz to 42 kHz	(3 - 40 log f) dBV	90 ohms
42 kHz to 266 kHz	- 62 dBV	90 ohms

*dBV = 20 log₁₀ voltage in volts

(2) The root-mean-square (RMS) value of the longitudinal voltage components in the frequency range of 270 kHz to 6 MHz shall, averaged over 2 microseconds, not exceed -30 dBV. This limitation applies with a longitudinal termination having an impedance of 90 ohms.

2. To prevent the interruption or disconnection of a Casual Calling and Initial Subscription Services call, it is necessary that the signal power applied at the station be limited. Specifically, the signal at the station shall at no time have energy concentrated solely in the 2450 to 2750 Hz band. If there is signal power at the station in the 2450 to 2750 Hz band, it must not exceed the power present at the same time in the 800 to 2450 Hz band.

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2. GENERAL REGULATIONS

2.7 Connections (continued)

2.7.5 Minimum Protection Criteria (continued)

C. Direct Electrical Connections

In addition to the regulations in B. preceding, Customer Equipment, test equipment and Customer-provided communications systems which are connected to Casual Calling and Initial Subscription Services on a direct electrical basis must comply with the following:

1. To prevent excessive noise and crosstalk, it is necessary that the power of the signal presented at the AT&T Central Office not exceed 12dB below one milliwatt when measured over any three-second interval. To insure that this limit is not exceeded, the power of the signal which may be applied by the Customer Equipment, test equipment or Customer-provided communications system to the station will be specified for each Customer location. In no case shall the power exceed one milliwatt.

D. Acoustic or Inductive Connections

In addition to the regulations in B. preceding, Customer Equipment and Customer-provided communications systems which are connected to Casual Calling and Initial Subscription Services on an acoustic or inductive basis must comply with the following:

1. To prevent excessive noise and crosstalk, it is necessary that the power of the signal which is applied by the equipment to the station located on the Customer's or User's premises be limited so that the signal power does not exceed 9dB below one milliwatt when averaged over any three second interval. However, to permit each Customer, independent of distance from the serving office, to supply signal power which at the serving office, approximates 12dB below one milliwatt when averaged over any three-second interval, the Company, at the Customer's request, will specify, for each Customer location, the signal power at the station, which shall in no case exceed one milliwatt.

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2. GENERAL REGULATIONS

2.7 Connections (continued)

2.7.6 Recording of Two-way Telephone Conversations

Casual Calling and Initial Subscription Services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment which is directly, acoustically or inductively connected with Casual Calling and Initial Subscription Services may be used for the recording of such conversations subject to the following regulations which have been adopted by the FCC:

A. Recording Requirements

The voice recording equipment must be arranged so that it can be connected or disconnected (or switched on or off) at the will of the Customer. In addition, one of the following conditions must apply:

- All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or
- A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of (1) the recording equipment, or (2) registered or grandfathered protective circuitry.

A broadcast licensee shall be exempt from the above recording requirements provided at least one of the following requirements is met:

- the licensee informs each party to the call of its intent to broadcast the conversation; or
- each party to the call is aware of the licensee's intent to broadcast the call; or
- such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.

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2. GENERAL REGULATIONS

2.7 Connections (continued)

2.7.6 Recording of Two-Way Telephone Conversations (continued)

B. Exceptions

The FCC has established the following exceptions to the foregoing requirements:

1. Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls. Included in this exception are:
 - a. Recordings made at the United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to Casual Calling and Initial Subscription Services.
 - b. Recordings made by the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operations center.
2. Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted. Included in this exception are:
 - a. Recordings made by the United States Secret Service of the Department of the Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.
3. Recordings of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under color of law.

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2. GENERAL REGULATIONS

2.8 Rate Determination

The rate for a Casual Calling and Initial Subscription Services call may be determined by factors such as:

- The distance between the rate centers of the originating (calling) station and the terminating (called) station; and, under certain conditions the distance between the V&H coordinates of an AT&T Central Office and the rate center of a called or calling station.
- The time of day and the day of week,
- The duration of the call,

The specific factors which apply to a given Casual Calling and Initial Subscription Services call and their application are listed in the rate section applicable to that type of call.

2.8.1 Time of Day and Day of Week

The rate charged for a Casual Calling and Initial Subscription Services call may be determined in part by the day of the week and the time of day at the originating (calling) station at the AT&T Central Office associated with the originating (calling) station using special access. Different rates may be applicable to a call at different times of the day and on certain days of the week as specified in the appropriate rate section for that call. Applicable charges are contained in the appropriate service section of this tariff.

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2. GENERAL REGULATIONS

2.8 Rate Determination (continued)

2.8.2 Determining the Chargeable Time of a Call

The chargeable time for a Casual Calling and Initial Subscription Services call is determined by the duration of the call. Chargeable time includes the initial period plus the additional time involved, if any, and is determined as follows:

- A. On all calls, chargeable time begins when a completed connection is established between the calling station and the called station.
- B. Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released either by automatic timing equipment in the telecommunications network or by the Company operator.
- C. When Casual Calling and Initial Subscription Services is directly connected to a Customer-provided communications system at a Customer's or User's premises, chargeable time begins when a Casual Calling and Initial Subscription Services call terminates in, or passes through, the first Customer Equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Casual Calling and Initial Subscription Services so that chargeable time may begin.

2.8.3 Determining the Applicable Rate in Effect

- A. Except for Casual Calling and Initial Subscription Services calls that use a special access line, when the call is established in one rate period and ends in another rate period, the rate in effect at the calling station for each rate period applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.
- B. Chargeable time for a rate period (e.g., 8 AM - 5 PM) begins with the first stated hour (e.g., 8 AM) and continues to, but does not include, the second stated hour (e.g., 5 PM).

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Section 2
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2. GENERAL REGULATIONS

2.8 Rate Determination (continued)

2.8.4 Use of Casual Calling and Initial Subscription Services For
Resale or Shared Use

When Casual Calling and Initial Subscription Services are resold or shared, the Customer may advise its User that a portion of the Customer's service is provided by this Company. However, the Customer shall not represent that this Company jointly participates in the provision of the Customer's services.

BUSINESS SERVICES TARIFF

Section 2
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2. GENERAL REGULATIONS

2.9 Violation of Regulations

2.9.1 General

The Company may take immediate action to protect its services or interests when certain regulations contained in this tariff are violated. The specific regulations involved and the action(s) which will be taken by this Company are as specified in 2.9.2 and 2.9.3 following.

2.9.2 Interference, Impairment or Improper Use

The Company may temporarily restrict service immediately when the Customer violation:

- circumvents the Company's ability to charge for its services as specified in Section 2.2.3. (Fraudulent Use) preceding, or
- results in an immediate harm to the network or other Company services as specified in Section 2.7.5 (Minimum Protection Criteria).

In such cases, the Company will make a reasonable effort to give the Customer prior notice before restricting service.

When a violation results in a denial for additional service and/or restriction of service, the denial and/or restriction will be removed when the Customer is in compliance with the regulation and so advises the Company.

2.9.3 Nonpayment of Charges

The Company may deny and/or restrict Casual Calling and Initial Subscription Services for nonpayment of charges due as specified in section 2.5.3 (Payment of Charges) preceding. A written notice will be sent to the Customer at least five days in advance of the restriction and/or denial of Casual Calling and Initial Subscription Services. Upon payment of charges the restriction and/or denial of Casual Calling and Initial Subscription Services will be removed.

BUSINESS SERVICES TARIFF

Section 2
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2. GENERAL REGULATIONS

2.10 Special Taxes, Fees and Charges

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar taxes or fees, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon the company by any governmental authority shall be added pro rata, in so far as practical, to the rates and charges stated in the Company's standard schedules, in amounts which in the aggregate for the Company's customers of any political entity shall be equal to the amount of any such tax upon the Company. The Company shall, so long as any such tax or fee is in effect, add to the bills of the customers in such political entity pro rata on the basis of the revenue derived by the Company from each such customer, an amount sufficient to recover any such tax or fee.

2.10.1 Missouri Universal Service Fund

The Company will place on each retail end-user's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund." The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

BUSINESS SERVICES TARIFF

Section 2
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2. GENERAL REGULATIONS

2.11 Definitions

Call:

A completed connection established between a calling station and one or more called stations.

Called Station:

The station (e.g., telephone number) called, or the terminating point of a call.

Calling Station:

The station from which a call is originated.

Company:

AT&T Communications of the Southwest Inc., and the American Telephone and Telegraph Company, Interstate Division (AT&T Communications).

Customer:

The person or legal entity which orders service (either direct or through an agent).

Premises:

A building or buildings on continuous property (except railroad rights-of-way, etc.) not separated by a public thoroughfare.

Protective Circuitry:

Discrete electrical circuitry that is within the scope of the Registration Program and is designed to protect Casual Calling and Initial Subscription Services from harm.

Rate Center:

A specified geographical location used for determining mileage measurements.

Station:

Any location from which Casual Calling and Initial Subscription Services calls can be placed and/or received.

BUSINESS SERVICES TARIFF

Section 3
Original Sheet 1

3. CASUAL CALLING SERVICE

3.1 Description

AT&T Casual Calling Service permits callers to access AT&T's switched network for completion of their instate long distance Dial Station calls by dialing carrier access code 1010288.

3.2 Non-Subscriber 1010288 Service

AT&T will credit the charges for Non-Subscriber 1010288 Service reported by newly presubscribed AT&T Customers during the period between presubscription and administrative processing of the new Customer.

Non-Subscriber 1010288 Service is available for intrastate Dial Station calls placed from points within the state of Missouri and billed to the Customer's business telephone account that is not presubscribed to AT&T as the primary interexchange carrier. Access to Non-Subscriber 1010288 Service for dial Station calls must be made by dialing carrier access code 1010288. The Customer is responsible for any 1010288 charges billed to the Customer's account regardless of how the carrier access code is dialed.

Non-Subscriber 1010288 Service does not include:

- conference calls,
- calls to AT&T Directory Assistance;
- calls to "00" INFO;
- calls completed via "00" INFO;
- calls to 800 and 900 telephone numbers;
- Telecommunications Relay Service calls;
- calls placed from cellular phones;
- calls made by Customers with Disabilities who are Certified as described in Custom Network Services-Service Guide located at: <http://www.att.com/serviceguide/business>.
- calls billed to a business telephone account for which presubscription to AT&T has been discontinued, but an active billing record for such account still exists in AT&T's billing system. These calls will be rated at dial Station rates as described in the Price List for Commercial Long Distance Service. In addition, the monthly recurring charge, as described in the Price List for Commercial Long Distance Service, applies in any month that a subscriber makes a call at these rates.

BUSINESS SERVICES TARIFF

Section 3
Original Sheet 2

3. CASUAL CALLING SERVICE

3.2 Non-Subscriber 1010288 Service (continued)

AT&T will also credit the charges for Non-Subscriber 1010288 Service reported by Customers during an F.C.C. reportable incident of service outage by another interexchange carrier. To receive either of these credits, Customers must contact AT&T through an 800 number designated for billing inquiries. Applicable Dial station charges will apply for all completed calls for which a credit is received. The credit will be given either in the form of a bill credit, or a long distance Certificate, at AT&T's discretion.

3.2.1 Availability

The application of charges for Non-Subscriber 1010288 Service is subject to billing availability.

3.2.2 Rates and Charges

Usage charges and a per-call Service Charge apply to each completed call.

Service Charges associated with Non-Subscriber 1010288 Service apply in addition to all other applicable Service Charges and Surcharges.

Charges are applicable 24 hours-a-day, 7 days-a-week. Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one-minute call).

The rates and charges applicable to Non-Subscriber 1010288 Service are specified in the Price List of this tariff.

BUSINESS SERVICES TARIFF

Section 4
Original Sheet 1

4. INITIAL SUBSCRIPTION

4.1 Description

Initial subscription to AT&T for toll or instate long distance services is made through a local service provider and AT&T does not yet have billing, name, address or any other account data to know that this is an AT&T pre-subscribed Customer. Notification from the local provider could take up to 45 days.

4.1.1 Availability

The application of charges for Initial Subscription is subject to billing availability.

4.1.2 Rates and Charges

Usage charges apply to each completed call.

Charges are applicable 24 hours-a-day, 7 days-a-week. Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45 second call will be billed as a one-minute call).

The rates applicable to Initial Subscription are specified in the Price List of this tariff.

P.S.C. MO NO. 26
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.

BUSINESS SERVICES TARIFF

Price List
Original Sheet 1

3. CASUAL CALLING SERVICE

3.1 Non-Subscriber 1010288 Service

3.1.1 Dial Station Usage Rates

A. InterLATA and IntraLATA

RATE MILEAGE	DAY RATES		EVENING RATES		N/W RATES	
	INITIAL PERIOD	EACH ADD'L PERIOD	INITIAL PERIOD	EACH ADD'L PERIOD	INITIAL PERIOD	EACH ADD'L PERIOD
1 - 10	\$0.900	\$0.576	\$0.744	\$0.576	\$0.744	\$0.564
11 - 14	\$1.200	\$0.840	\$1.044	\$0.840	\$0.996	\$0.696
15 - 18	\$1.344	\$1.044	\$1.260	\$0.996	\$1.200	\$0.840
19 - 23	\$1.390	\$1.080	\$1.296	\$1.200	\$1.212	\$0.900
24 - 28	\$1.430	\$1.200	\$1.296	\$1.296	\$1.296	\$1.008
29 - 33	\$1.430	\$1.212	\$1.344	\$1.296	\$1.296	\$1.080
34 - 40	\$1.560	\$1.296	\$1.390	\$1.390	\$1.390	\$1.200
41 - 50	\$1.560	\$1.296	\$1.390	\$1.390	\$1.390	\$1.200
51 - 60	\$1.620	\$1.296	\$1.440	\$1.390	\$1.390	\$1.212
61 - 80	\$1.720	\$1.390	\$1.470	\$1.390	\$1.390	\$1.260
81 - 100	\$1.730	\$1.390	\$1.520	\$1.390	\$1.390	\$1.260
101 - 125	\$1.950	\$1.390	\$1.620	\$1.390	\$1.390	\$1.296
126 - 150	\$1.970	\$1.440	\$1.730	\$1.390	\$1.440	\$1.390
151 - 190	\$2.070	\$1.440	\$1.830	\$1.390	\$1.440	\$1.390
191 - 300	\$2.130	\$1.470	\$1.880	\$1.390	\$1.470	\$1.390
301 - 430	\$2.370	\$1.720	\$2.160	\$1.620	\$1.880	\$1.440
431 & Over	\$2.370	\$1.720	\$2.160	\$1.620	\$1.880	\$1.440

Non-Subscriber 1010288 Service Charge	<u>Per Call</u>
	\$3.50

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P.S.C. MO NO. 26
AT&T COMMUNICATIONS OF THE SOUTHWEST, INC.

BUSINESS SERVICES TARIFF

Price List
Original Sheet 2

4. INITIAL SUBSCRIPTION

4.1 Dial Station Usage Rates

A. InterLATA and IntraLATA

RATE MILEAGE	DAY RATES		EVENING RATES		N/W RATES	
	INITIAL PERIOD	EACH ADD'L PERIOD	INITIAL PERIOD	EACH ADD'L PERIOD	INITIAL PERIOD	EACH ADD'L PERIOD
1 - 10	\$0.900	\$0.576	\$0.744	\$0.576	\$0.744	\$0.564
11 - 14	\$1.200	\$0.840	\$1.044	\$0.840	\$0.996	\$0.696
15 - 18	\$1.344	\$1.044	\$1.260	\$0.996	\$1.200	\$0.840
19 - 23	\$1.390	\$1.080	\$1.296	\$1.200	\$1.212	\$0.900
24 - 28	\$1.430	\$1.200	\$1.296	\$1.296	\$1.296	\$1.008
29 - 33	\$1.430	\$1.212	\$1.344	\$1.296	\$1.296	\$1.080
34 - 40	\$1.560	\$1.296	\$1.390	\$1.390	\$1.390	\$1.200
41 - 50	\$1.560	\$1.296	\$1.390	\$1.390	\$1.390	\$1.200
51 - 60	\$1.620	\$1.296	\$1.440	\$1.390	\$1.390	\$1.212
61 - 80	\$1.720	\$1.390	\$1.470	\$1.390	\$1.390	\$1.260
81 - 100	\$1.730	\$1.390	\$1.520	\$1.390	\$1.390	\$1.260
101 - 125	\$1.950	\$1.390	\$1.620	\$1.390	\$1.390	\$1.296
126 - 150	\$1.970	\$1.440	\$1.730	\$1.390	\$1.440	\$1.390
151 - 190	\$2.070	\$1.440	\$1.830	\$1.390	\$1.440	\$1.390
191 - 300	\$2.130	\$1.470	\$1.880	\$1.390	\$1.470	\$1.390
301 - 430	\$2.370	\$1.720	\$2.160	\$1.620	\$1.880	\$1.440
431 & Over	\$2.370	\$1.720	\$2.160	\$1.620	\$1.880	\$1.440

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