KA	NSAS CITY POWER & LIG	HT COMPANY	/		
	P.S.C. MO. No.	2	Thirteenth	Revised Sheet No	1.04
Са	nceling P.S.C. MO. No.	2	Twelfth	Revised Sheet No	1.04
				For Missouri Retail Sei	vice Area
			E OF CONTENTS AND REGULATIONS ELECTRIC		
9.	EXTENSION POLICY			Sheet No	÷
	.01 Overhead Single-Phase F .02 Other Extensions .03 Excess Facilities Request		isions	1.31 1.32 1.32	
10.	UNDERGROUND DISTRIBU	TION POLICY			
	.01 Underground Service Cor .02 Underground Primary and .03 Underground Distribution	Secondary Dist		1.32A 1.33 1.33A	
11.	RESERVED FOR FUTURE U	SE			
12.	AGREEMENTS				
	.01 Primary – Secondary Elec .02 Indemnity Bond .03 Private, Unmetered Prote .04 Reserved for Future Use	-		1.36 1.40 1.42 1.43	
13.	RESERVED FOR FUTURE U	SE			
14.	MOBILE HOME SERVICE				
	.01 Permanent Mobile Home .02 Transient Mobile Home S .03 Resale of Electric Service .04 Public Service in Mobile H .05 Distribution Facilities	ervice		1.48 1.48 1.49 1.49 1.49	

KANSAS CITY POWER & LIG	HT COMPANY			
P.S.C. MO. No.	2	Third	_ Revised Sheet No	1.24A
Canceling P.S.C. MO. No.	2	Second	_ Revised Sheet No	1.24A
			For Missouri Retail Se	rvice Area
		ND REGULATIONS		

METERING (continued)

6.09 BILLING ADJUSTMENTS: (continued)

- E. When the customer has been undercharged, except as provided in Section 4.10 of this Rule, and a billing adjustment is made, the customer may elect to pay the amount of the adjustment in equal installments over a period of at least double the period covered by the adjusted bill.
- F. The under- or over-collection of sales, use or franchise taxes is not considered a billing error for the purpose of this Section, and is subject to collection or refund per the statute of limitations.
- G. Rate Schedule Designation:

When a Customer who currently qualifies for the "Residence" rate schedule has been billed on a non-Residential rate, and there is no evidence that the Customer would not have qualified for service under a Residence rate schedule during the period the billing occurred, the Company shall adjust the billing for the entire period such condition existed not to exceed twelve consecutive billing periods from date of discovery or inquiry.

When a Customer is billed on a "Residence" rate schedule for which the Customer does not qualify, the Customer's account shall be transferred to a rate schedule for which the Customer is eligible and the Company shall adjust the billing for the entire period such condition existed not to exceed sixty consecutive billing periods from date of discovery or inquiry.

KANSAS CITY POWER & LIG	HT COMPANY			
P.S.C. MO. No.	2	Sixth	Revised Sheet No.	1.28
Canceling P.S.C. MO. No.	2	Fifth	Revised Sheet No	1.28
			For Missouri Retail Ser	vice Area
		D REGULATIONS LECTRIC		

BILLING AND PAYMENT (continued)

8.07 RETURN PAYMENT CHARGE: A charge not to exceed \$30.00 may be assessed when a Customer's payment is returned due to any reason other than bank error.

8.08 COLLECTION CHARGE: When it is necessary for a representative of Company to visit the service address for the purpose of disconnecting electric service and the representative collects the delinquent payment amount a Collection Charge in the amount of \$20.00 shall be assessed to the customer.

8.09 NON-MEEIA OPT-OUT PROVISIONS: Pursuant to Missouri Rule 4 CSR 240-20.094(6)(A): Any customer meeting one (1) or more of the following criteria shall be eligible to opt-out of participation in utility-offered demand side programs:

- 1. The customer has one (1) or more accounts within the service territory of the electric utility that has a demand of the individual accounts of five thousand (5,000) kW or more in the previous twelve (12) months;
- 2. The customer operates an interstate pipeline pumping station, regardless of size; or
- 3. The customer has accounts within the service territory of the electric utility that have, in aggregate across its accounts, a coincident demand of two thousand five hundred (2,500) kW or more in the previous twelve (12) months, and the customer has a comprehensive demand-side or energy efficiency program and can demonstrate an achievement of savings at least equal to those expected from utility-provided programs.
 - A. For utilities with automated meter reading and/or advanced metering infrastructure capability, the measure of demand is the customer coincident highest billing demand of the individual accounts during the twelve (12) months preceding the opt-out notification.

A customer electing to opt-out under requirements 1 and 2 above must provide written notice to the electric utility no earlier than September 1 and not later than October 30 to be effective for the following calendar year. Customers electing to opt-out under requirement 3 above must provide notice to the utility and the manager of the energy resource analysis section of the commission during the stated timeframe. Customers electing to opt-out shall still be allowed to participate in interruptible or curtailable rate schedules or tariffs offered by the electric utility.

Customers who have satisfied the opt-out provisions of 4 CSR 240-20.094(6) to opt-out of the Non-MEEIA rate will receive an offset of the Non-MEEIA rate amount on the same bill, based on their actual usage. The Non-MEEIA rate is \$0.00158 per kWh.

KANSAS CITY POWER & LIG	HT COMPANY			
P.S.C. MO. No.	2	Sixth	Revised Sheet No	1.31
Canceling P.S.C. MO. No.	2	Fifth	_ Revised Sheet No	1.31
			For Missouri Retail Ser	vice Area
		ND REGULATIONS ELECTRIC		

EXTENSION POLICY

The Company will supply electric service at premises not adjacent to its existing distribution facilities which are adequate and suitable as to capacity, voltage, phase and other characteristics for the electric service required by the Customer, in accordance with the following extension policy. All costs of the Company referenced in the following extension policy shall include applicable material and labor costs including allocation of indirect costs. Indirect costs are comprised of supervision, engineering, transportation, material handling and administrative cost functions that support actual construction. The amount of the allocation of indirect costs is derived by application of unit costs or allocation percentages, determined from historical experience. A copy of the Company's estimate of the cost of construction including direct and indirect costs shall be furnished to the customer upon request prior to construction.

9.01 OVERHEAD SINGLE-PHASE RESIDENTIAL EXTENSIONS:

- (A) Free of Charge Basic Extension Request: All Applicants, classified as Permanent Service, will receive up to ¼ mile extension from the existing distribution lines. The extension may include provision to the Customer's property line, onto the Customers property or a combination providing extension to the Customer's property line and onto the Customer's property.
- (B) Excess Charge- Non Basic Extension Request: Applicants requiring a Distribution Extension in excess of basic installed facilities which are provided free of charge may incur a non-refundable construction charge as described below:
 - (a) Individual Projects: Projects defined as including at least one (1) and no more than four (4) residential dwelling(s). The applicable Construction Allowance is the estimated cost of ¼ mile of distribution line extension. The excess Charge will be calculated using the estimated cost of the entire extension less the estimated cost of the Construction Allowance.

KANSAS CITY POWER & LIG	HT COMPANY	,		
P.S.C. MO. No.	2	Fifth	Revised Sheet No	1.32
Canceling P.S.C. MO. No.	2	Fourth	Revised Sheet No	1.32
			For Missouri Retail Ser	rvice Area
		ND REGULATIONS		

EXTENSION POLICY (continued)

9.02 OTHER PERMANENT EXTENSIONS: Each application to the Company for electric service (other than an overhead single-phase extension for residential electric service) to premises requiring extension of the Company's existing distribution facilities will be studied by the Company, as received, in order that the Company may determine the amount of investment warranted by the Company in making such extension giving full consideration to the Customer's load requirements and characteristics and the Company's estimated revenue from the Customer during the term of the Customer's service agreement as may be required by the Company. In the absence of special arrangements between the Customer and the Company, any cost of such extension in excess of the investment warranted by the Company shall be deposited by the Customer's deposit, the deposit shall be refunded to the Customer to the extent determined by the Company to be appropriate in each case, but in no event shall refunds aggregate an amount greater than the deposit. The Company shall not be obligated to refund any portion of a deposit after five years from the date of the deposit. No interest shall accrue or be payable on any such deposit held by the Company.

9.03 EXCESS FACILITIES REQUEST: In those instances where Company chooses to provide facilities at Applicant's request in variance with the Line Extension Standards, Applicant shall be required to pay Company for the cost of such facilities including appropriate carrying charges, cost of insurance, replacement (or cost of removal), license and fees, taxes, operation and maintenance, and appropriate allocable administrative and general expenses associated with such transmission, substation and or distribution facilities. Specific Terms and Conditions shall be mutually agreed upon between Company and Customer.

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

- 10.02 UNDERGROUND PRIMARY AND SECONDARY DISTRIBUTION FACILITIES:
 - (a) Upon application by an owner, builder, or developer for an extension by the Company of underground primary and secondary distribution facilities in an area not served by existing overhead distribution facilities, the Company may install underground primary and secondary distribution facilities on public ways or utility easements in such area, provided that the applicant pays to the Company, or makes arrangements to pay to the Company, an amount not to exceed that portion of the Company's estimated cost of such underground construction in excess of the Company's estimated cost of overhead construction of such primary and secondary distribution facilities. Each such application will be studied by the Company, as received, and, if the expected load requirements of the proposed Customers in such areas and the revenues to the Company therefrom are such as to warrant and justify the Company assumption of all or any portion of the excess cost of the underground primary and secondary distribution facilities, the Company may make such arrangements with the applicant, as the Company may deem appropriate, to reduce the amount thereof to be paid by the applicant.
 - (b) In any area where a Customer is being served from overhead primary and/or secondary facilities, and these facilities are to be converted to an underground installation at the request of the Customer, the Customer shall reimburse the Company for the total cost of the underground facilities plus the cost of removal, less salvage, of the Company's existing overhead facilities.
 - (c) All underground facilities installed by the Customer shall meet the Company's specifications and be approved by the Company in advance of their installation.
 - (d) Applicants for electric service in platted residential subdivisions shall follow Sections I.E and II.G of the Company Electric Service Standards when installing underground distribution and service facilities. The Company Electric Service Standards can be found on the Company website <u>http://www.kcpl.com</u>under Construction Standards.

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				For Rate A	eas No. 1 & N	lo. 3

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

10. UNDERGROUND DISTRIBUTION POLICY (continued)

10.03 UNDERGROUND DISTRIBUTION SYSTEMS IN RESIDENTIAL SUBDIVISIONS: With respect to any service application to the Company received by it on or after March 13, 1972, requiring construction of an electric distribution system in a platted residential subdivision, primary and secondary distribution lines and conductors thereafter installed solely for residential service to permanent housing units therein shall be installed underground.

- (a) DEFINITIONS The following words and terms, when used in this Rule 10.03, shall have the meanings given below:
 - <u>Applicant</u> the developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of an electric distribution system in a subdivision.
 - (ii) <u>Building</u> a single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single family residential occupancy in a subdivision.
 - (iii) <u>Multiple-occupancy building</u> a structure which stands alone, enclosed with exterior walls or which is cut off from adjoining structures by fire walls, built for permanent use, erected, framed of component structural parts and unified in entirety, both physically and in operation for reasonably permanent occupancy as two or more single-family residences, where electric service is metered and a bill rendered by the utility to each individual residence therein.
 - (iv) <u>Subdivision</u> a lot, tract, or parcel of land divided into five or more lots, plots sites, or other divisions for use for residential purposes, per a recorded plat thereof.

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				For Rate Ar	eas No. 1 & N	lo. 3

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

- 10.03 UNDERGROUND DISTRIBUTION SYSTEMS IN RESIDENTIAL SUBDIVISIONS: (continued)
 - (a) <u>DEFINITIONS</u> (continued)
 - (v) <u>Service line</u> that portion of a circuit extending from a pad-mounted transformer, submersible transformer, pedestal, or pole, directly to a point of delivery to the Customer.
 - (vi) <u>Feeder line</u> that portion of a single-phase or three-phase primary circuit extending from the terminal pole or manhole at or near the perimeter of the subdivision into and throughout the subdivision and used to provide service within the subdivision and from which the submersible or pad-mounted transformers are energized, and also including that portion of the secondary circuit extending from a transformer to pedestals, excluding service lines and power lines as herein defined.
 - (vii) <u>Distribution system</u> terminal poles, manholes, conduit, feeder lines, service lines, padmounted or submersible transformers, switchgear and pedestals.
 - (viii) <u>Power line</u> that portion of a circuit designed to serve the diversified load requirements of an area and not solely residential subdivisions, extending (1) from a distribution substation to a terminal pole or manhole at or near the perimeter of the subdivision, and (2) beyond the subdivision and which is or may be used to provide electric service to customers within and outside subdivision.
 - (ix) <u>Electric Service Standards</u> standards designed to assist customers, architects, engineers, contractors, electricians, and inspectors in planning electric service installation and connection that can be found on the Company website <u>http://www.kcpl.com</u> under Construction Standards.

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10. UNDERGROUND DISTRIBUTION POLICY (continued)

10.03 UNDERGROUND DISTRIBUTION SYSTEMS IN RESIDENTIAL SUBDIVISIONS: (continued)

- (b) RIGHTS-OF-WAY AND EASEMENTS
 - (i) Within the applicant's subdivision, the Company shall construct, own, operate, and maintain new underground feeder lines, underground service lines, and related distribution facilities whether overhead or underground, only on or along public streets, roads, and highways which the Company has the legal right to occupy, and on or along private property across which rights-of-way and easements satisfactory to the Company have been received by it without cost or expense to or condemnation by it.
 - (ii) Rights-of way and easements suitable to the Company, including those as may be required for street lighting, must be furnished by the applicant in reasonable time to meet construction and service requirements, must be cleared of trees, tree stumps, and other obstructions, and must be graded to within six inches of final grade by the applicant, all at no cost or expense to the Company, before the Company will be required to commence construction. Such clearance and grading must be maintained by the applicant during construction by the Company. If the grade is changed subsequent to construction of the distribution system in such a way as to require modification or relocation of any of the underground facilities, the cost of any such required modification or relocation shall be paid to the Company by the applicant or his successor. Any additional costs or expenses incurred by the Company on account of construction delays caused by applicant's failure to comply with these rules shall be borne by the applicant by payment to the Company, unless such delays were occasioned by causes beyond the control of the applicant.

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10. UNDERGROUND DISTRIBUTION POLICY (continued)

10.03 UNDERGROUND DISTRIBUTION SYSTEMS IN RESIDENTIAL SUBDIVISIONS: (continued)

- (c) INSTALLATION OF UNDERGROUND DISTRIBUTION SYSTEM WITHIN SUBDIVISION
 - (i) <u>Applicant's Facilities</u>
 - (1) <u>Single-family Buildings</u>
 - (A) The Company's electric distribution system utilizing above ground surface pad mount equipment, shall be installed throughout a subdivision on the applicant's building lots along or near the front lot lines as determined by the Company. The applicant shall at his own cost and expense furnish, install, own, operate and maintain to the Company's specifications, proper service entrance conductors and equipment, meter sockets and meter socket risers and conduit for feeder and service lines under all public streets and right-of-way, and areas to be paved or landscaped. Where any portion of the conduit is installed by the applicant under areas which are or become public rights-of-way, the Company will upon completion thereof (including acceptance of the street and curb and sidewalk, if any, by appropriate governmental bodies) assume ownership without cost to it, and operate and maintain such portions of the conduit thereafter in compliance with Sections I.E and II.G of the Company Electric Service Standards.
 - (B) In cases where front lot line distribution, in the judgment of the Company, is impractical or uneconomical, the Company may elect to install the electric distribution system utilizing above ground surface pad mount equipment throughout a subdivision on the applicant's building lots along or near the rear lot lines as determined by the Company. The applicant shall, at his own cost and expense, furnish, install, own, operate and maintain to the Company's specifications, proper service entrance conductors and equipment, meter sockets and meter socket risers, conduit for all service lines, and conduit for all feeder lines under paved (except under public streets and rights-of-way) or landscaped areas in compliance with Sections I.E and II.G of the Company Electric Service Standards.

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

- 10.03 UNDERGROUND DISTRIBUTION SYSTEMS IN RESIDENTIAL SUBDIVISIONS: (continued)
 - (c) INSTALLATION OF UNDERGROUND DISTRIBUTION SYSTEM WITHIN SUBDIVISION (continued)
 - (i) Applicant's Facilities (continued)
 - (2) <u>Multiple-occupancy Buildings</u> The applicant shall, at his own cost and expense, furnish, install own, operate and maintain to the Company's specifications, proper service entrance conductors and equipment, meter sockets and meter socket risers, conduit for all service lines, and conduit for all feeder lines under paved (except under public streets and rights-of-way) or landscaped areas per Sections I.E and II.F and II.H of the Company Electric Service Standards.
 - (ii) <u>Company's Facilities</u> Except as provided in Subsection (c)(i) of this Rule 10.03, the electric distribution system shall be installed, owned, operated, and maintained by the Company with sufficient capacity and suitable materials which in the judgment of the Company will provide reliable electric service for the reasonably foreseeable future; provided that the Company shall not be required to install service or feeder lines in any area of the subdivision until the applicant has properly complied with Section (b) and Subsections (c)(i) and (d)(i) of this Rule 10.03 and Sections I.E and II.G of the Company Electric Service Standards.

P.S.C. MO. No.	2	Third		Original	Sheet No.	1.33F
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				For Rate Are	eas No. 1 & N	o. 3

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

- 10.03 UNDERGROUND DISTRIBUTION SYSTEMS IN RESIDENTIAL SUBDIVISIONS: (continued)
 - (c) INSTALLATION OF UNDERGROUND DISTRIBUTION SYSTEM WITHIN SUBDIVISION (continued)
 - (iii) <u>Rock Excavation</u> If in the installation of such distribution system open utility trenches satisfactory to the Company are not otherwise provided for its joint or individual use and the Company encounters difficult rock requiring excavation by means other than the use of normal trenching equipment, the applicant shall reimburse the Company for all such difficult rock so excavated at the actual cost thereof to the Company and remain in compliance of Sections I.E and II.G of the Company Electric Service Standards.

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

10. UNDERGROUND DISTRIBUTION POLICY (continued)

10.03 UNDERGROUND DISTRIBUTION SYSTEMS IN RESIDENTIAL SUBDIVISION (continued)

- (d) ADVANCES AND CONTRIBUTIONS IN AID OF CONSTRUCTION
 - Subdivision Projects defined as including five (5) or more residential dwellings. A (i) Nonrefundable Construction Charge is calculated based on a per lot basis and is determined by subtracting the applicable Refundable Construction Charge from the Estimated Construction Costs. The Refundable construction Charge is calculated based on a per lot basis and is determined using the estimated revenue expected from the dwelling's first year of service, considering the electric end-use and project type committed to by the applicant. The Refundable Construction Charge is outlined in the Facilities Extension Agreement and is required in advance of the project start date. The amount of any such advance shall be refunded to the Applicant without interest, as each new building in the subdivision is completed and a permanent electric service connection installed. Any portion of an advance not refunded within five years of the extension agreement will be retained by the Company and credited to the Company's account for contributions in aid of construction. Applicant will also be responsible for all Estimated Construction Costs related to the cost of connecting the subdivision project to Company's existing and adequate distribution facilities when the length is greater than 100 feet. Applicant will pay these costs to Company as a Nonrefundable Construction Charge.
 - (ii) <u>Multiple-occupancy Building</u> All applicants, classified as permanent service, will have a Revenue Allowance calculated for the customized project. The Revenue Allowance is subtracted from the Estimated Construction Cost for the Applicant's project in order to determine the Nonrefundable Construction Charge to be paid by Applicant. Applicant will also be responsible for all Estimated Construction Charges related to the cost of connecting to Company's existing and adequate distribution facilities when the length is greater than 100 feet. Applicant will pay these costs to Company as a Nonrefundable Construction Charge.

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				For Rate Are	eas No. 1 and	No. 3

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

10. UNDERGROUND DISTRIBUTION POLICY (continued)

10.03 UNDERGROUND DISTRIBUTION SYSTEMS IN RESIDENTIAL SUBDIVISIONS: (continued)

- (e) <u>CONSTRUCTION</u>
 - (i) Construction for electric service in platted residential subdivisions shall follow Sections I.E and II.G of the Company Electric Service Standard when installing underground distribution and service facilities.
 - (ii) <u>Relocation</u> If the Company is requested, for any reason, to relocate any part of its permanently installed underground distribution system in a residential subdivision, the Applicant requesting said relocation of facilities shall pay to the Company the entire estimated cost thereof, including the estimated cost of removal and any loss of investment by the Company. Where, in conjunction with said relocation of underground facilities, a service line of higher current carrying capacity is required due to additional load, the Company will provide and relocate the new service line in accordance with the provisions pf Subsection (c)(i) hereof.

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

10. UNDERGROUND DISTRIBUTION POLICY (continued)

10.03 UNDERGROUND DISTRIBUTION SYSTEMS IN RESIDENTIAL SUBDIVISION (continued)

- (f) <u>STREET LIGHTING</u> All private and public underground street lighting lines shall be installed, operated, and maintained in accordance with the Company's applicable rules, regulations, and rate schedules in effect and on file with the Commission or pursuant to contracts between the Company and the political subdivision or other governmental agency.
- (g) <u>RESERVATION</u> This Rule 10.03 is filed pursuant to the Commission's General Order No. 52 - Section I, as amended. The Company reserves the right to apply to the Commission for relief, variances, or exceptions from any provision or provisions of this Rule 10.03, if in the sole judgment of the Company any such provision in relation to the circumstances of any subdivision appears to it to be impracticable, unjust or discriminatory to other customers. By way of example and not limitation, the Company may apply for authority to recover its excess terminal or other undergrounding costs in any subdivision containing less than twelve (12) single-metered living units.

P.S.C. MO. No.	2	Second		Original	Sheet No.	1.33J
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P.S.C. MO. No.	2	Second		Original	Sheet No.	1.33K
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