# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

| In the Matter of the Cancellation    | ) |                           |
|--------------------------------------|---|---------------------------|
| of the Certificate of Service        | ) | File No. XD-2009-0414     |
| Authority and Accompanying Tariff of | ) | Tracking No. JX-2003-0938 |
| Show-Me Long Distance, Inc.          | ) | _                         |

# ORDER CANCELING CERTIFICATE AND ACCOMPANYING TARIFF

Issue Date: June 19, 2009 Effective Date: June 29, 2009

On May 18, 2009, the Staff of the Commission filed a motion asking the Commission to cancel the certificate of service authority and the accompanying tariff of Show-Me Long Distance, Inc. ("Show-Me"), a company that has been authorized to offer competitive intrastate interexchange telecommunication services by the Commission.

In File Number TA-92-99, the Commission granted Show-Me a certificate of service authority to provide competitive intrastate interexchange telecommunication services. Show-Me filed its tariff, P.S.C. MO - No. 1, within thirty days of the effective date of the Commission's Report and Order, as directed by the Commission.

Staff's motion states that on September 23, 1992, the Commission approved the sale of assets by Show-Me to CommuniGroup of K.C., Inc. ("CommuniGroup"). Neither an adoption notice or a request to cancel Show-Me's tariff were filed following the asset transfer case. Although CommuniGroup

did not seek Commission approval for the use of the fictitious name CommuniGroup of K.C. d/b/a Show-Me Long Distance, CommuniGroup filed annual reports with the Commission under the d/b/a from 1995 through 2001.

On May 5, 2006, the Commission canceled the certificate of service authority and accompanying tariff of CommuniGroup. Show-Me's certificate of service authority and accompanying tariff have never been cancelled, and remain in effect.

Staff recommended the Commission cancel the company's certificate of service authority and accompanying tariff, P.S.C. MO - No. 1, to provide competitive intrastate interexchange telecommunications services.

The Commission has the authority to cancel a certificate and tariff pursuant to Section 392.410.5, RSMo, which states, in part, "[a]ny certificate or service authority may be altered or modified by the commission after notice and hearing, upon its own motion or upon application of the person or company affected."

Based on Staff's motion to cancel the certificate and tariff, the Commission finds that the certificate of service authority and accompanying tariff granted to Show-Me Long Distance, Inc., shall be canceled.

#### THE COMMISSION ORDERS THAT:

- 1. The certificate of authority to provide competitive intrastate interexchange telecommunications services granted to Show-Me Long Distance, Inc., in File Number TA-92-99, is canceled.
- 2. Show-Me Long Distance, Inc.'s tariff, P.S.C. Mo. No. 1, is canceled.

- 3. This order shall become effective on June 29, 2009.
- 4. This file may be closed on June 30, 2009.

## BY THE COMMISSION

Colleen M. Dale Secretary

(SEAL)

Nancy Dippell, Deputy Chief Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri on this 19th day of June, 2009.

APR 7 1992

MO. PUBLIC SERVICE COMM.

#### TITLE SHEET

#### MISSOURI TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of long distance telecommunications services provided by Show-Me Long Distance, Inc, a competitive telecommunications company within the State of Missouri as defined by Case No TO-88-142 and as ordered in Case No. TA-92-99, with principal offices at 704 South 10th Street, Blue Springs, Missouri 64015.

This tariff applies to services furnished within the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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## WAIVERS OF STATUTORY AND REGULATORY REQUIREMENTS

APR 7 1992

MO. PUBLIC SERVICE COMM.

The Missouri Public Service Commission in its Report and Order dated March 27, 1992 in Case No. TA-92-99 has granted Show-Me Long Distance, Inc. waivers of the following statutory and regulatory requirements:

| Section 392.240(1)                                    | Rates: Reasonable average return on investment.   |
|---|---|
| Section 392.270                                       | Pertains to the power of the Commission to ascertain valuation of property of telephone corporations.   |
| Section 392.280                                       | Depreciation Rates.   |
| Section 392.310<br>Section 392.320<br>Section 392.340 | These provisions regard the Commission's authorization concerning a carrier's issuance of stocks, bonds, and other indebtedness; the ability to merge or sell its facilities to another company; and the reorganization of the company. |

#### Rules:

| 4 CSR 240-30.010(2)(C)   | Posting exchange rates at central office.  |
|--------------------------|--|
| 4 CSR 240-30.060(5)(B-O) | Minimum filing requirements.   |
| 4 CSR 240-32.030(1)(C)   | Exchange area maps and record of access lines.   |
| 4 CSR 240-32.050(3)-(6)  | Information concerning local service tariffs, maps, directories and telephone numbers. |
| 4 CSR 240-32.070(4)      | Coin telephone availability.   |
| 4 CSR 240-33.030         | Minimum charges rule.  |

Issue Date: April 6, 1992 Effective Date: May 7, 1992

oy: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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#### **CHECK SHEET**

Sheets 1 through 27 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

| SHEET | <u>REVISION</u>  |  |
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| 1     | Original Page    |  |
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| 21    | Original Page    |  |
| 22    | Original Page    | WRITTEN NOTICE OF RATE DECREASE        |
| 23    | Original Page    | AND ITS EFFECTIVE DATE FILED ON        |
| 24    | Original Page    | 3-2-95                                 |
| 25    | 1st Revised Page | (DATE) PURSUANT TO SECTION 392.500 (1) |
| 26    | 1st Revised Page | RSMO SUPP                              |
| 27    | Original Page    | EFFECTIVE DATE OF RATE DECREASE        |
|       |                  | 3-10-95                                |
|       |                  | (DATE)                                 |
|       |                  |  |

Issue Date: March 1, 1995

Effective Date:

MAR 1 0 1995

by: David L. Jones Show-Me Long Distance 6950 W. 56th Street Mission, KS 66202

#### CHECK SHEET

Sheets I through 27 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

| <u>SHEET</u> | <u>REVISION</u>  |                                       |
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| 20           | Original Page    | Public Service Commission<br>MISSOURI |
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| 25           | 1st Revised Page |                                       |
| 26           | 1st Revised Page |                                       |
| 27           | Original Page    |                                       |
|              | 5 5              |                                       |

Issue Date: October 14, 1994

by: David L. Jones Show-Me Long Distance 6950 W. 56th Street

Mission, KS 66202

Effective Date: November 1, 1994

WRITTEN NOTICE OF RATE DECREASE AND ITS EFFECTIVE DATE FILED ON

10-14-94 (DATE)

PURSUANT TO SECTION 392.500 (1)
RSMO SUPP. 1991

EFFECTIVE DATE OF RATE DECREASE

(DATE)

APR 7 1992

#### CHECK SHEET

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Sheets 1 through 27 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

| SHEET  | REVISION  |  |
|--|---|--|
| 1<br>1.1<br>2<br>3<br>4<br>5<br>6<br>7<br>8<br>9<br>10<br>11<br>12<br>13<br>14<br>15<br>16<br>17<br>18<br>19<br>20<br>21<br>22<br>23<br>24<br>25<br>26<br>27 | Original Page | CANCELLED  NOV 11994  BY 124 R.S. # 2  Public Service Commission  MISSOURI |

Issue Date: April 6, 1992

Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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Issue Date: April 6, 1992 Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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June 26, 2009 Missouri Public Service Commission XD-2009-0414; JX-2003-0938

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## CONCURRING, CONNECTING OR OTHER PARTICIPATING CARRIERS

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None

#### SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C Changed regulation
- D Discontinued rate or regulation
- I Increase
- M Matter relocated without change
- N New rate or regulation
- R Reduction
- S Reissued matter
- T Change in text but no change in rate or regulation
- Z Correction

Issue Date: April 6, 1992

Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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#### TARIFF FORMAT

MO. PUBLIC SERVICE COMM.

- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Missouri PSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Missouri PSC follows in their tariff approval process, the most current sheet number on file with the Commission. Since this is not always the tariff page in effect, consult the Check Sheet currently in effect.
- C. <u>Paragraph Numbering Sequence</u> There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

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2

2.1.1

2.1.1.A

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Issue Date: April 6, 1992 Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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#### TARIFF FORMAT (con't)

MO. PUBLIC SERVICE COMM.

D. <u>Check Sheets</u> - When a tariff filing is made with the Missouri PSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Missouri PSC.

Issue Date: April 6, 1992 Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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## SECTION 1 - TECHNICAL TERMS AND DEFINITIONS PUBLIC SERVICE COMM.

a transmission line from either the LEC's or the Access Line: Carrier's Point-of-Presence (POP) to customer's premises used to process voice and limited speed data calls.

Analog: In telephone transmission, the signal being transmitted is analogous or similar to the original. Analog means telephone transmission and/or switching which is not digital.

Channel Bank: a device used to channelize T-1 services and allow access to the twenty four individual circuits.

Company: Show-Me Long Distance, Inc., a Missouri Corporation.

Customer: a person or legal entity which orders or uses the service provided by Show-Me Long Distance, Inc., and is responsible for the payment of charges and compliance with tariff regulations.

Dedicated Access Line (DAL): is an analog access line from the Customer's location to the POP of the underlying carrier that is dedicated to a Customer. Only the calls of a particular Customer may be carried over these lines.

InterLATA Call: any call that originates and terminates in a different LATA.

IntraLATA Call: Any call that originates and terminates within the same LATA.

LATA: Local Access Transport Area is a geographic boundary, within which the LEC provides communications services. Multiple LECs may provide services within the same LATA.

Local Exchange Carrier (LEC): is the serving telephone company providing local services to subscribers. This company also provides some of the following services: LATA wide long distance, voice and data private lines and custom calling services.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

by: Harold E. Lovelady, President Cancelled Show-Me Long Distance, Inc. June 26, 2009 704 South 10th Street Blue Springs, MO 64015

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## SECTION 1 - TECHNICAL TERMS AND DEFINITIONS MO. PUBLIC SERVICE COMM

NPA: literally stands for Numbering Plan Area but is more commonly referred to as an area code.

NPA Centroid: is the center of the area code and is sometimes used to mileage inbound 800 calls where the NPA-NXX of the originating caller is not available.

NXX: is the first three digits of the Customers telephone number. N is a number between 2 and 9. X is a number between 0 and 9.

Point-of-Presence (POP): is the central office of the underlying carrier where the LEC hands off the traffic of Show-Me Long Distance, Inc.'s Customers or where the T 1 digital facility interconnects with the underlying carrier.

PSC: Public Service Commission

Rate Center: is a group of central offices determined by NPA centroid or NPA-NXX.

Switched Access: If the Customer's location has a transmission line that is switched through the LEC to reach the network of the underlying carrier's POP, the access is switched.

T-1 Digital Service: a digital link between two points. This link typically transmits at speeds of 1.544 megabits per second. In most cases this service allows twenty four dedicated access lines between any two points. T-1 Service may be provided by the LEC, AT&T, or other private carriers.

WATS Access Line (WAL): is a switched access transmission line used to process voice and limited speed data calls.

Issue Date: April 6, 1992

Effective Date: May

May 7, 1992

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June 26, 2009
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by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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#### SECTION 2 - RULES AND REGULATIONS

MO. PUBLIC SERVICE COMM. 2.1 Undertaking of Show-Me Long Distance, Inc.

Company's services are furnished for communications originating within the State of Missouri under terms of this Tariff.

This Tariff governs the provision of switched message telephone services and directory assistance service within the State of Missouri by resale of other interexchange carriers' services.

The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the Company's services. The Customer shall be responsible for all charges due for such service arrangement. The Company's services are provided on a monthly basis, and are available twenty four hours per day, seven days per week.

#### 2.2 Limitations

- Service is offered subject to the availability of 2.2.1 facilities of the underlying carrier and the provisions of this tariff, and the rules of the Missouri PSC applying to long distance communications as published in 4 CRS 240-33.
- The Company reserves the right to discontinue furnishing service, or limit the use of service 2.2.2 necessitated by conditions beyond its control; or when the Customer is using service in violation of the law or the provisions of this Tariff.
- 2.2.3 The Customer may not transfer or assign the use of service except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

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by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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### 2.2 <u>Limitations</u> (con't)

MO. PUBLIC SERVICE COMM.

- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Company reserves the right to refuse service to Customers without incurring liability:
  - (A) For non-payment of any sum owing to the Company;
  - (B) For insufficient or fraudulent billing information, invalid or unauthorized telephone numbers, credit card numbers or pre-arranged account code numbers;
  - (C) For any violation by a Customer related to the request for such service of either the provisions of this Tariff or any laws, rules, regulations, or policies;
  - (D) By reason of any order or decision of a court or other governmental authority which prohibits the Company from furnishing such service;
  - (E) If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, or services.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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#### SECTION 2 - RULES AND REGULATIONS

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### 2.3 Liabilities of The Company

MO. PUBLIC SERVICE COMM.

- 2.3.1 The liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors occurring in the course of furnishing service hereunder and not caused by the negligence or intentional acts of its employees or its agents, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 The Company shall be indemnified and held harmless by the Customer against:
  - (A) Claims for libel; slander; infringement of patent or copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Company; violation of any other literary, intellectual, artistic, dramatic, or musical right; violations of the right to privacy; or any other rights whatsoever relating to or arising from message content or the transmission thereof.
  - (B) All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.
- 2.3.3 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.3.4 The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

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### 2.3 <u>Liabilities of The Company</u> (con't)

MO. PUBLIC SERVICE COMM.

- 2.3.5 No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
- The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable 2.3.6 interruption in the working transmission of facilities; acts of God; storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity over the Company or of department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entity, or of any civil or authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or, notwithstanding anything in this tariff to the contrary, the unlawful acts of individuals, including acts of the Company's agents and employees, committed beyond the scope of their employment.
- 2.3.7 The Company shall not be liable for damages or statutory penalties or be obligated to make any adjustment, refund or cancellation of charges unless the Customer has notified the Company of any dispute concerning charges, or basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim of demands.

Issue Date: April 6, 1992 Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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#### SECTION 2 - RULES AND REGULATIONS

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#### 2.4 Use of Service

MO. PUBLIC SERVICE COMM.

- 2.4.1 Service may be used for the transmission of communications by the Customer and the Customer's authorized user(s).
- 2.4.2 The Customer may not use any of the services furnished by the Company under this Tariff for any unlawful purpose.

#### 2.5 <u>Interruption of Service</u>

Credit allowances for the interruption of service are subject to the general liability provisions set forth in Paragraph 2.3.1 preceding. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, of any, furnished by the Customer.

#### 2.6 Restoration of Service

If the Company has discontinued service for any of the reasons listed in Paragraph 2.2.5, it is highly unlikely the Customer's service can be restored. However, if there are special circumstances, the method of restoration will vary depending on the conditions which caused the service to be terminated.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

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by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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#### 2.7 Obtaining Service

MO. PUBLIC SERVICE COMM.

#### 2.7.1 <u>Application for Service</u>

To obtain service, the Company may require the Customer to complete an application. The Customer may also establish credit.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

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by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015 FILED

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### 2.7 Obtaining Service (con't)

#### 2.7.2 Establishment of Credit

MO. PUBLIC SERVICE COMPA.

#### Business Accounts (A)

- For business accounts whose long distance usage 1. over the last three months averages less than \$1,000 per month, the payment history with the previous carrier is determined by reviewing their phone bills. If charges are paid in full each month and no past due amount is carried forward, credit is established.
- 2. For business accounts whose long distance usage over the last three months averages between \$1,000 and \$5,000 per month, the payment history is determined by reviewing a report from the local credit bureau. If bills are paid within 30 - 60 days, credit is established.
- 3. For business accounts whose long distance usage over the last three months averages in excess of \$5,000 per month, the payment history is determined by reviewing a report from Dun & Bradstreet. If bills are paid within 30 - 60 days, credit is established.

#### (B) Residential Accounts

For residential accounts, the Company will establish service if the customer meets the minimum requirements established by the local exchange carrier.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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## 2.7 Obtaining Service (con't)

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#### 2.7.3 Deposits

MO. PUBLIC SERVICE COMM.

#### (A) General

applicant whose credit has not been established may be required to make a deposit to be held as a guarantee of payment of charges. addition, an existing Customer may be required to make a deposit or to increase a deposit presently held.

#### (B) Amount of Deposit

The deposit is not to exceed the estimated charges for two months service.

#### (C) Return of Deposit

A deposit will be returned:

- When an application for service has been canceled prior to the establishment of service. deposit will be applied to any charges applicable in accordance with the Tariff and the excess portion of the deposit will be returned.
- At the end of one year of satisfactory credit history.
- Upon discontinuance of service. The Company will refund the Customer's deposit or the balance in excess of unpaid bills for the service.

The fact that a deposit has been made in no way relieves the Customer from complying with the regulations with respect to the prompt payment of bills on presentation.

#### (D) <u>Interest on Deposits</u>

The Company will pay 9% interest on deposits to be credited annually upon the account of the Customer or paid upon the return of deposit whichever occurs first.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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#### 2.7 Obtaining Service (con't)

MO. PUBLIC SERVICE COMM.

#### 2.7.4 Advance Payments

For Customers whom the Company feels an advance payment is necessary, Show-Me Long Distance, Inc. reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service.

#### 2.8 Rendering and Payment of Bills

The Customer is ultimately responsible for payment of all charges for service provided by the Company.

#### 2.8.1 Billing Period

The billing periods will be consistent with the billing periods used by the local exchange company that renders the bill. Long distance charges are billed in arrears and any recurring monthly charges are billed monthly in advance.

#### 2.8.2 Rendering Bills

Bills will be rendered by the local exchange company providing the billing and collection services for the Bills are sent via U.S. mail to the billing Company. address listed on the application unless the Customer has changed the information originally provided.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

99 Public Service Commission

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#### 2.8 Rendering and Payment of Bills (con't)

MO. PUBLIC SERVICE COMM.

#### 2.8.3 Payment of Bills

Payment is due within twenty one (21) days of the monthly statement date.

#### 2.8.4 Late Penalty

Balances from business Customers unpaid thirty (30) days from the statement date will incur a penalty of 1.5%.

#### 2.8.5 Billing Disputes

Billing disputes should be addressed in writing to Show-Me Long Distance, Inc., 400 West San Antonio, San Marcos, Billing disputes may also be referred via Texas 78666. telephone to (800) 882-5095. Service Representatives are available to assist with billing inquiries Monday through Friday from 8:30 AM to 4:30 PM Central Time.

#### 2.9 Customer Service

Customer Service may be contacted in writing at Show-Me Long Distance, Inc., 400 West San Antonio, San Marcos, Texas 78666. To reach Customer Service via telephone, Customers call (800) 882-5095. Calls are answered seven (7) days a week, twenty four (24) hours per day, 365 days per year.

Issue Date: April 6, 1992

Effective Date:

May 7, 1992

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by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

Public Service Commission

#### SECTION 2 - RULES AND REGULATIONS

APR 7 1992

#### 2.10 Cancellations

MO. PUBLIC SERVICE COMM.

Customers may cancel service only by giving notice to the Company. Within ten (10) days of receipt of the request, the Company places an order with the underlying carrier to cancel the Customer's service. The Customer's service is canceled when the carrier moves the Customer to another carrier or another reseller of the existing carrier.

#### 2.11 Termination of Service

#### 2.11.1 Non-Payment

Payment is due within twenty one (21) days of the date of the bill. If payment is not received within twenty two (22) days from the billing date, a late notice is sent to the Customer. If payment is not received by the time the next month's bill is processed, the 1.5% late penalty from business Customers is assessed and the bill indicates that if payment is not received within fifteen days, service will be disconnected.

#### 2.11.2 Notice of Service Termination

The Customer is notified fifteen (15) days prior to service termination.

#### 2.12 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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#### SECTION 3 - DESCRIPTION OF SERVICE

APR 7 1992

MO. PUBLIC SERVICE COMM.

#### 3.1 Timing of Calls

The Customer's long distance usage charge is based on call duration, time-of-day, and mileage. Calls are timed and measured by the underlying carrier, whose services are resold by the Company in accordance with its own Tariff.

- On all calls, chargeable time begins when connection is established between the calling station and the called station.
- Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released by the automatic timing equipment in the network.
- When the Company's services are directly connected to a Customer-provided communications systems at the Customer's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customer provided communications system.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

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Cancelled June 26, 2009 Missouri Public Service Commission XD-2009-0414; JX-2003-0938 by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

Public Service Commission

#### SECTION 3 - DESCRIPTION OF SERVICE

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### 3.2 Calculation of Distance

MO. PUBLIC SERVICE COMM.

#### 3.2.1 <u>Mileage Measurements for Service</u>

Calculation of distance is in accordance with the V&H coordinate system. The mileage for calls is the distance in airline miles measures between:

- (A) the rate centers associated with the originating and terminating stations (Class A, Paragraph 4.1.5 (A));
- (B) the V&H coordinates associated with a central office and the rate center associated with a station (Class B, C and D, Paragraph 4.1.5 (B),(C) and (D));

Rates vary according to the distance of a call. The rate for a call between access lines associated with stations that use the same central office is the rate for zero miles.

#### 3.2.2 <u>Minimum Call Completion Rate</u>

A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99% during peak use periods.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

MAY 7 1992 92 - 99 Public Service Commission

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### <u>SECTION 3 - DESCRIPTION OF SERVICE</u>

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MO. PUBLIC SERVICE COMM.

#### 3.4 <u>Service Offerings</u>

#### 3.4.1 Show-Me Long Distance, Inc. Service

Show-Me Long Distance Service allows customers to place direct dialed calls to terminating locations. Calls are placed by dialing "10XXX+1" and the destination telephone number, including the area code, if applicable. Customers may access the Show-Me Long Distance Service through switched access facilities.

Issue Date: April 6, 1992

Effective Date: May 7, 1992

Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

Public Service Commission

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June 26, 2009 Missouri Public Service Commission XD-2009-0414; JX-2003-0938

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#### 4.1 Show-Me Long Distance Service

#### 4.1.1 General

MO. PUBLIC SERVICE COMM.

Rates are distance, usage, and time sensitive.

#### 4.1.2 Time of Day and Day of Week

Different rates may be applicable to a call at a different time of the day and on certain days of the week as specified in the appropriate rate schedule for that call.

Application periods shown below apply for all Show-Me Long Distance outbound services:

|             | Times              | Times Applicable        |                        |  |  |  |  |
|-------------|--------------------|-------------------------|------------------------|--|--|--|--|
| Rate Period | From               | To But Not<br>Including | Days<br>Applicable     |  |  |  |  |
| Day         | 8:00 AM            | 5:00 PM                 | Mon - Fri              |  |  |  |  |
| Evening     | 5:00 PM<br>8:00 AM | 11:00 PM<br>11:00 PM    | Mon - Fri<br>Sat - Sun |  |  |  |  |
| Night       | 11:00 PM           | 8:00 AM                 | All days               |  |  |  |  |

Issue Date: April 6, 1992

Effective Date:

May 7, 1992

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Cancelled June 26, 2009 Missouri Public Service Commission XD-2009-0414; JX-2003-0938

Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

MAY 7 1992

Public Service Commission

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APR 7 1992

4.1 Show-Me Long Distance Service (con't)

MO. PUBLIC SERVICE COMM.

4.1.3 Determining Applicable Rate in Effect

When an originating call begins in one rate period and ends in another rate period, the rate applicable to the call is based on the rate period in which it began.

4.1.4 <u>Initial and Additional Period</u>

The usage rate is based on an initial period plus any additional period. The initial period for service is 60 seconds or fraction thereof. The additional period, if any, is each a 60 second period with rounding to the next whole minute.

Issue Date: April 6, 1992

Effective Date:

May 7, 1992

Cancelled
June 26, 2009
Missouri Public
Service Commission
XD-2009-0414; JX-2003-0938

y: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

MAY 27 - 1993

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**Public Service Commission** 

## 4.1 <u>Show-Me Long Distance Service</u> (con't)

#### 4.1.5 Rate Schedules

There is no montly recurring charge. There are also no sign-up fees or minimum number of calls. The following charges apply to each call:

#### (A) Carrier Intrastate IntraLATA Rates

|         | Initial 60 Seconds |         |       | Additional Minute |         | ute   |
|---------|--------------------|---------|-------|-------------------|---------|-------|
| Mileage | Day                | Evening | Night | Day               | Evening | Night |
| 1-10    | .1000              | .0800   | .0650 | .0800             | .0640   | .0520 |
| 11-14   | .1200              | .0960   | .0780 | .1000             | .0800   | .0650 |
| 15-18   | .1500              | .1200   | .0975 | .1300             | .1040   | .0845 |
| 19-23   | .2000              | 1600    | .1300 | .1500             | .1200   | .0975 |
| 24-28   | .2400              | .1920   | .1560 | .1600             | .1280   | .1040 |
| 29-33   | .2700              | .2160   | .1755 | .1700             | .1360   | .1105 |
| 34-40   | .2670              | .2136   | .1736 | .1602             | .1282   | .1041 |
| 41-50   | .3026              | .2421   | .1967 | .1780             | .1424   | .1157 |
| 51-60   | .3293              | .2634   | .2140 | .2047             | .1638   | .1331 |
| 61-100  | .3480              | .2784   | .2262 | .2175             | .1740   | .1414 |
| 101-150 | .3570              | .2856   | .2321 | .2295             | .1836   | .1492 |
| 151-190 | .3655              | .2924   | .2376 | .2720             | .2176   | .1768 |
| 191-300 | .3564              | .2851   | .2317 | .2673             | .2138   | .1737 |
| 301+    | .3634              | .2907   | .2362 | .2765             | .2212   | .1797 |

Issue Date: October 14, 1994

Effective Date: November 1, 1994

by: David L. Jones Show-Me Long Distance 6950 W. 56th Street Mission, KS 66202 WRITTEN NOTICE OF RATE DECREASE AND ITS EFFECTIVE DATE FILED ON  $10^{-1}4-9^{-4}$ 

(DATE)

(DATE)

#### SECTION 4 - RATES AND CHARGES

APR 7 1992

#### 4.1 Show-Me Long Distance Service (con't)

MO. PUBLIC SERVICE COMM.

4.1.5 Rate Schedules

There is no monthly recurring charge. There are also no sign-up fees or minimum number of calls. The following charges apply to each call:

#### (A) <u>Carrier Intrastate IntraLATA Rates</u>

|         | Initial 60 Seconds |         |        | Addi  | tional Min | nute  |
|---------|--------------------|---------|--------|-------|------------|-------|
| Mileage | Day                | Evening | Night  | Day   | Evening    | Night |
| 1-10    | .1000              | .0800   | .0650_ | .0800 | .0640      | .0520 |
| 11-14   | .1400              | .1120   | .0910  | .1100 | .0880      | .0715 |
| 15-18   | 1700               | .1360   | .1105  | .1400 | .1120      | .0910 |
| 19-23   | .2200              | .1760   | .1430  | .1600 | .1280      | .1040 |
| 24-28   | .3300              | .2640   | .2145  | .1900 | .1520      | .1235 |
| 29-33   | .3600              | .2880   | .2340  | .2000 | .1600      | .1300 |
| 34-40   | .3420              | .2736   | .2223  | .1980 | .1584      | .1287 |
| 41-50   | .3649              | .2919   | .2372  | .2136 | .1709      | .1388 |
| 51-60   | .3784              | .3027   | .2460  | .2200 | .1760      | .1430 |
| 61-80   | .3915              | .3132   | .2545_ | .2349 | .1879      | .1527 |
| 81-100  | .3956              | .3165   | .2571  | .2494 | .1995      | .1621 |
| 101-125 | .3713              | .2970   | .2413  | .2449 | .1959      | .1592 |
| 126-150 | .3871              | .3097   | .2516  | .2686 | .2149      | .1746 |
| 151-190 | .4029              | .3223   | .2619  | .2844 | .2275      | .1849 |
| 191-300 | .4187              | .3349   | .2722  | .3002 | .2402      | .1951 |
| 301-430 | .4345              | .3476   | .2824  | .3160 | .2528      | .2054 |

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NOV 11994

Public Service Commission

Issue Date: April 6, 1992

MISSOURI Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street

704 South 10th Street Blue Springs, MO 64015 FILED
MAY 7 1992

Public Service Commission

4.1

### **SECTION 4 - RATES AND CHARGES**

WRITTEN NOTICE OF RATE DECREASE AND ITS EFFECTIVE DATE FILED ON

(DATE) PURSUANT TO SECTION 392.500 (1)
RSMO SUPP. 1994

EFFECTIVE DATE OF RATE DECREASE

LO/14/95 (DATE)

Show-Me Long Distance Service (con't)

4.1.5 Rate Schedules

(B) Carrier Intrastate InterLATA Rates

|          | Initial 60 Seconds |         |       | Additional Minute |         |       |
|----------|--------------------|---------|-------|-------------------|---------|-------|
| Mileage  | Day                | Evening | Night | Day               | Evening | Night |
| 1-10     | .1100              | .0880   | .0715 | .0900             | .0720   | .0585 |
| 11-14    | .1500              | .1200   | .0975 | .1300             | .1040   | .0845 |
| 15-18    | .1773              | .1440   | .1170 | .1600             | .1280   | .1040 |
| 19-23    | .2023              | .1560   | .1430 | .1700             | .1360   | .1105 |
| 24-28    | .2150              | .1700   | .1650 | .1700             | .1455   | .1260 |
| 29-33    | .2150              | .1720   | .1700 | .1750             | .1560   | .1390 |
| 34-40    | .2163              | .1602   | .1584 | .1869             | .1451   | .1353 |
| 41-50    | .2163              | .1602   | .1584 | .1887             | .1464   | .1353 |
| 51-60    | .2252              | .1673   | .1589 | .1976             | .1517   | .1388 |
| 61-80    | .2288              | .1640   | .1557 | .2018             | .1549   | .1375 |
| 81-100   | .2375              | .1757   | .1562 | .2066             | .1570   | .1383 |
| 101-125  | .2576              | .1760   | .1534 | .2146             | .1721   | .1411 |
| 126-150  | .2661              | .1870   | .1556 | .2316             | .1853   | .1517 |
| 151-190  | .2681              | .1884   | .1560 | .2345             | .1872   | .1523 |
| 191-300  | .2764              | .1951   | .1623 | .2428             | .1934   | .1585 |
| 301-430  | .3026              | .2331   | .1979 | .2706             | .2078   | .1766 |
| Over 430 | .3026              | .2331   | .1979 | .2706             | .2078   | .1766 |

Issue Date: October 6, 1995

Effective Date: October 14, 1995

by: David L. Jones Show-Me Long Distance 6950 W. 56th Street Mission, KS 66202

4.1

4.1.5

Rate Schedules

### **SECTION 4 - RATES AND CHARGES**

WRITTEN NOTICE OF RATE DECREASE

PURSUANT TO SECTION 392.500 (1) RSMO SUPP. 1994

EFFECTIVE DATE OF RATE DECREASE

3-10-95 (DATE)

(B) Carrier Intrastate InterLATA Rates

Show-Me Long Distance Service (contantelled

|          | Initial 60 Seconds MISSOURI Additional Minute |         |       |       |         |       |
|----------|---|---------|-------|-------|---------|-------|
| Mileage  | Day   | Evening | Night | Day   | Evening | Night |
| 1-10     | .1100   | .0880   | .0715 | .0900 | .0720   | .0585 |
| 11-14    | .1500   | .1200   | .0975 | .1300 | .1040   | .0845 |
| 15-18    | .1773   | .1440   | .1170 | .1600 | .1280   | .1040 |
| 19-23    | .2023   | .1560   | .1430 | .1700 | .1360   | .1105 |
| 24-28    | .2200   | .1750   | .1780 | .1700 | .1500   | .1300 |
| 29-33    | .2200   | .1770   | .1810 | .1750 | .1615   | .1430 |
| 34-40    | .2207   | .1647   | .1624 | 1914  | .1491   | .1388 |
| 41-50    | .2207   | .1647   | .1624 | .1931 | .1513   | .1388 |
| 51-60    | .2296   | .1718   | .1629 | .2020 | .1558   | .1424 |
| 61-80    | .2332   | .1683   | .1596 | .2062 | .1588   | .1409 |
| 81-100   | .2419   | .1801   | .1601 | .2110 | .1610   | .1418 |
| 101-125  | .2618   | .1802   | .1573 | .2189 | .1760   | .1445 |
| 126-150  | .2703   | .1913   | .1594 | .2331 | .1891   | .1551 |
| 151-190  | .2722   | .1926   | .1598 | .2386 | .1909   | .1556 |
| 191-300  | .2805   | .1992   | .1660 | .2469 | .1971   | .1619 |
| 301-430  | .3065   | .2370   | .2015 | .2745 | .2113   | .1797 |
| Over 430 | .3065   | .2370   | .2015 | .2745 | .2113   | .1797 |

Issue Date: March 2, 1995

Effective Date: March 10, 1995

by: David L. Jones Show-Me Long Distance 6950 W. 56th Street Mission, KS 66202

SHOW-ME LONG DISTANCE, INC.

P.S.C. MO - No. 1

1ST REVISED 26 CANCELLS ORIGINAL SHEET 26

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#### SECTION 4 - RATES AND CHARGES

4.1 Show-Me Long Distance Service (con't)

4.1.5 Rate Schedules

Public Service Commission
MISSOURI

### (B) <u>Carrier Intrastate InterLATA Rates</u>

|         | Initial 60 Seconds |         |       | Additional Minute |         |       |
|---------|--------------------|---------|-------|-------------------|---------|-------|
| Mileage | Day                | Evening | Night | Day               | Evening | Night |
| 1-10    | .1100              | .0880   | .0715 | .0900             | .0720   | .0585 |
| 11-14   | .1500              | .1200   | .0975 | .1300             | .1040   | .0845 |
| 15-18   | .1800              | .1440   | .1170 | .1600             | .1280   | .1040 |
| 19-23   | .2050              | .1560   | .1430 | .1700             | .1360   | .1105 |
| 24-28   | .2350              | .1885   | .1820 | .1760             | .1600   | .1300 |
| 29-33   | .2350              | .1945   | .1850 | .1950             | .1760   | .1430 |
| 34-40   | .2385              | .1823   | .1679 | .2115             | .1678   | .1404 |
| 41-50   | .2359              | .1802   | .1660 | .2091             | .1660   | .1388 |
| 51-60   | .2420              | .1852   | .1654 | .2156             | .1694   | .1487 |
| 61-80   | .2480              | .1836   | .1692 | .2219             | .1744   | .1505 |
| 81-100  | .2508              | .1908   | .1679 | .2210             | .1709   | .1483 |
| 101-125 | .2763              | .1951   | .1679 | .2338             | .1913   | .1628 |
| 126-150 | .2647              | .1916   | .1651 | .2331             | .1904   | .1616 |
| 151-190 | .2726              | .1979   | .1702 | .2410             | .1967   | .1667 |
| 191-300 | .2805              | .2042   | .1754 | .2489             | .2030   | .1718 |
| 301-430 | .3199              | .2516   | .2208 | .2883             | .2263   | .2003 |
| Over430 | .3199              | .2516   | .2208 | .2883             | .2263   | .2003 |

Issue Date: Dec. 31, 1992

Effective Date: Feb. 1, 1993

by: David L. Jones
Show-Me Long Distance, Inc.
6950 W. 56th Street
Mission, KS 66202

WRITTEN NOTICE OF RATE DECREASE AND ITS EFFECTIVE DATE FILED ON 1-19-93

PURSUANT TO SECTION 392.500 (1)
RSMO SUPP. 1990
EFFECTIVE DATE OF RATE DECREASE

2-1-93 (DATE)

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4.1 Show-Me Long Distance Service (con't)

APR 7 1992

4.1.5 Rate Schedules

MO. PUBLIC SERVICE COMM.

### (B) <u>Carrier Intrastate InterLATA Rates</u>

|             | Initial 60 Seconds |         |       | Additional Minute |         |       |  |
|-------------|--------------------|---------|-------|-------------------|---------|-------|--|
| Mileage     | Day                | Evening | Night | Day               | Evening | Night |  |
| 1-10        | .1100              | .0880   | .0715 | .0900             | .0720   | .0585 |  |
| 11-14       | .1500              | .1200   | .0975 | .1300             | .1040   | .0845 |  |
| 15-18_      | .1800              | .1440   | .1170 | .1600             | .1280_  | .1040 |  |
| 19-23       | .2150              | .1760   | .1430 | .1700             | .1360   | .1105 |  |
| 24-28       | .2550              | .2185   | .1820 | .1760             | .1600   | .1300 |  |
| 29-33       | .2750              | .2345   | .1950 | .1950             | .1760   | .1430 |  |
| 34-40       | .2745              | .2182   | .1813 | .2115             | .1678   | .1404 |  |
| 41-50       | .2714              | .2158   | .1793 | .2091             | .1660_  | .1388 |  |
| 51-60       | .2772              | .2204   | .1830 | .2244             | .1782_  | .1487 |  |
| 61-80       | .2827              | .2249   | .1866 | .2305             | .1831   | .1527 |  |
| 81-100      | .2932              | .2333   | .1933 | .2337             | .1857   | .1547 |  |
| 101-125     | .2932              | .2333   | .1933 | .2592             | .2061   | .1712 |  |
| 126-150     | 2804               | .2231   | .1849 | .2567             | .2042   | .1694 |  |
| 151-190     | .2883              | .2295   | .1900 | .2646             | .2105   | .1746 |  |
| 191-300     | .2962              | .2358   | .1951 | .2725             | .2168   | .1797 |  |
| 301-430     | .3199              | .2516   | .2208 | .2883             | .2263   | .2003 |  |
| Over<br>430 | .3199              | .2516   | .2208 | .2883             | .2263   | .2003 |  |

## CANCELLED

FEB 1 1993 BY 124 R.S. #26 Public Service Commission MISSOURI

Issue Date: April 6, 1992

Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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**Public Service Commission** 

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4.1 Show-Me Long Distance Service (con't)

APR 7 1992

4.1.6 Directory Assistance

MO. PUBLIC SERVICE COMM.

When a customer calls interLATA directory assistance ((area code) 555-1212), the customer will be charged \$.60 per call.

Issue Date: April 6, 1992 Effective Date: May 7, 1992

by: Harold E. Lovelady, President Show-Me Long Distance, Inc. 704 South 10th Street Blue Springs, MO 64015

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MAY 7 1992 92 - 99 Public Service Commission